



Damage Prevention Section

Enforce Educate Reduce

2018-2021 HOW FAR HAVE WE COME IN 4 YEARS?

Act 50 of 2017

Parts of the law were updated, the PUC took over Enforcement of the Act.



Signed into law October 30, 2017



PUC Enforcement began
April 28, 2018

Damage
Prevention History:

How far have we
come?



Timeline

April 28, 2018 – PUC Enforcement goes into effect.

November 7, 2018 – First DPC Hearing is held

March 17, 2020 – Covid Shutdowns

May 12, 2020 – First online DPC Meeting

June 14, 2022 – First Hybrid DPC Meeting

Figures and Statistics



AVRs submitted by type

| Year | Damage | Near Miss | Other | Not Noted | Total |
|-------------|-------------|------------|------------|-------------|-------------|
| 2018 | 3242 | 236 | 282 | 330 | 4090 |
| 2019 | 6106 | 519 | 713 | 1064 | 8402 |
| 2020 | 5921 | 397 | 300 | 1302 | 7920 |
| 2021 | 5184 | 263 | 161 | 1185 | 6793 |

In 2019 PA One Call received a record 1,037,463 One Call tickets.

They then broke that record in 2021 with 1,046,498 One Call tickets.

Cases submitted by type (A case is a bundle of AVRs that makes up 1 case, so as many as 4 AVRs may be included in 1 case)

| Year | Damage | Near Miss | Other | Not noted | Total |
|-------------|---------------|------------------|--------------|------------------|--------------|
| 2018 | 2204 | 183 | 220 | 294 | 2901 |
| 2019 | 4771 | 438 | 516 | 932 | 6657 |
| 2020 | 4457 | 348 | 262 | 1046 | 6113 |
| 2021 | 3750 | 233 | 159 | 766 | 4908 |

Once the AVRs are received by the DP Section, they are bundled into cases.

Repeat Offenders



Number of times parties have been in front of the DPC from 4/28/2018 to 12/31/2021

| Number of times | Number of parties | Percent of total |
|-----------------|-------------------|------------------|
| 1 | 1330 | 78.6 |
| 2 | 170 | 10 |
| 3 or more | 191 | 11.2 |

| Responses | | | |
|------------------|-------------------------|-----------------|------------------|
| | Required to PA 1 | No | % Of |
| | Call per year* | response | responses |
| 2018 | 7,127,539 | 546,858 | 7.67% |
| 2019 | 7,110,256 | 400,952 | 5.64% |
| 2020 | 6,542,013 | 255,325 | 3.90% |
| 2021 | 6,845,608 | 291,287 | 4.26% |

Ticket Response Rates

| Responses Required to PA 1 Call per year* | | Conflict Ticket Responses |
|--------------------------------------------------|-----------|----------------------------------|
| 2018 | 7,127,539 | 175,955 |
| 2019 | 7,110,256 | 130,600 |
| 2020 | 6,542,013 | 102,025 |
| 2021 | 6,845,608 | 92,585 |

Conflict Ticket Rates

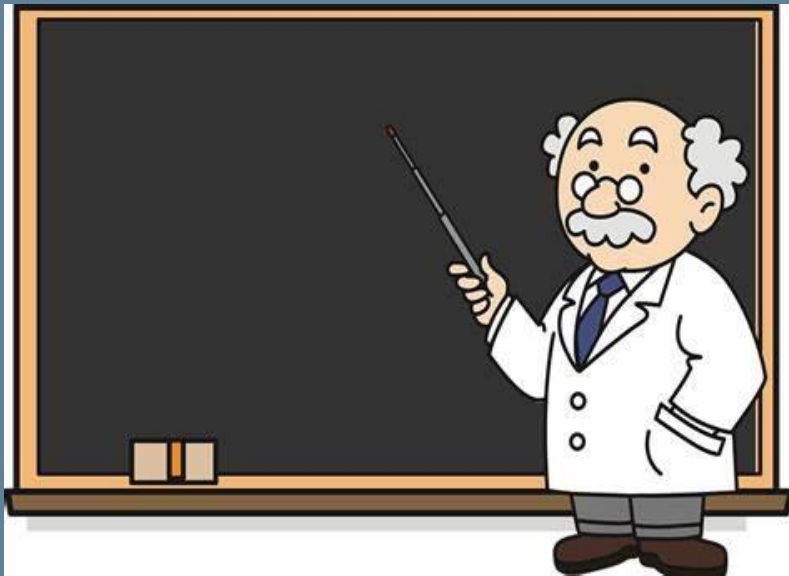
Complex Project Ticket Responses

| Responses Required to PA 1 Call per year* | | Responses to Complex Project Meeting Requests |
|--------------------------------------------------|-----------|------------------------------------------------------|
| 2018 | 7,127,539 | 584 |
| 2019 | 7,110,256 | 2,682 |
| 2020 | 6,542,013 | 796 |
| 2021 | 6,845,608 | 6,030 |

Design Ticket Responses

| Responses Required to PA 1 Call per year* | | Engineering Completed |
|--------------------------------------------------|-----------|------------------------------|
| 2018 | 7,127,539 | 20,998 |
| 2019 | 7,110,256 | 40,850 |
| 2020 | 6,542,013 | 54,461 |
| 2021 | 6,845,608 | 72,054 |

Education



| Year | Number of parties sent for Education |
|--------------|--------------------------------------|
| 2020 | 43 |
| 2021 | 101 |
| 2022* | 216 |

*Through August 2022

Damage Prevention's Goals

Enforce



Educate



Reduce

1. Hire two additional investigators
2. Increased outreach and attendance at One Call Safety Days and other events
3. More cases processed annually
4. Continued education for investigators



Damage Prevention Section

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