



LEGAL SERVICES

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**VIA FEDEX NEXT DAY**

January 29, 2010

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

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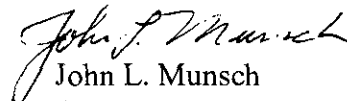
Re: 2009 Fourth Quarter Reliability Report of Allegheny Power

Dear Secretary McNulty:

Enclosed please find an original and six copies of the **2009 Fourth Quarter Reliability Report of Allegheny Power** filed pursuant to 52 Pa. Code §57.195. Copies of the Report have been served on the parties to Allegheny Power's reliability standards and benchmarks proceeding at Docket No. M-00991220F0003.

This filing is made by FedEx Next Day delivery, and the filing date is deemed to be today.

Very truly yours,

  
John L. Munsch  
Attorney

Enclosures

cc: Certificate of Service  
Darren G. Gill, Bureau of CEEP

**Allegheny Power**  
**Quarterly Report for Fourth Quarter 2009**

This quarterly report is being submitted in accordance with Title 52. Public Utilities - Part I. Public Utility Commission -Subpart C. Fixed Services Utilities – Chapter 57. Electric Service Subchapter N. Electric Reliability Standards.

*§ 57.195 (e) (2) The name, title, telephone number and e-mail address of the persons who have knowledge of the matters, and can respond to inquiries, shall be included.*

Timothy M Croushore  
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*§ 57.195 (e) (1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.*

- a. The following Major Events occurred during the quarter. Note that these events are excluded based upon the proposed service-area-wide definition.
- b. Major events occurred on the following dates. A description of the event follows and the PUC approval is attached as Appendix VI if applicable.
  - There were no Major Events in the fourth quarter.
- c. Allegheny Power's Restore Service Process Management Team constantly monitors the process and conducts post-event meetings in an attempt to enhance the restoration process for future events.
- d. In addition to major events, Allegheny Power tracks the effects of major weather events (Restore Service or "RS" Events) that do not meet the 10% exclusion threshold but have a major effect on reliability statistics. Because Allegheny Power's Pennsylvania territory is spread across four weather zones and three non-contiguous areas, large regional storms are typically not excluded, even though they often require massive restoration efforts.

*§ 57.195 (e) (2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.*

- a. The following table provides Pennsylvania's 12-month ending reliability statistics for the quarter. MAIFI statistics are not recorded nor readily available at Allegheny Power. As disclosed in prior filings, sufficient field equipment is not available to provide meaningful data for momentary interruptions.

|             | Approved   | Rolling  | Rolling   | 4th quarter 2009   |
|-------------|------------|----------|-----------|--------------------|
| Reliability | Settlement | 12-Month | 3-Yr Avg. | Performance        |
| Indices     | Benchmarks | Standard | Standard  | (Rolling 12-month) |
| SAIFI       | 1.05       | 1.26     | 1.16      | 0.97               |
| CAIDI       | 170        | 204      | 187       | 166                |
| SAIDI       | 179        | 257      | 217       | 161                |

Data supporting indices:

| Zone         | Locations | Incident Devices | Interrupted Customers | Avg Cust Served | kVA       | Calls  | CMI         | SAIDI | ASAI     | CAIDI | SAIFI |
|--------------|-----------|------------------|-----------------------|-----------------|-----------|--------|-------------|-------|----------|-------|-------|
| Pennsylvania | 9,279     | 13,957           | 686,453               | 708,940         | 7,013,883 | 96,545 | 113,827,264 | 161   | 0.999695 | 166   | 0.97  |

Discussion supporting statistics:

Analysis of Fourth Quarter 2009 Statistics:

AP is currently meeting all of its 9 benchmarks and standards. Even so, a heavy, wet snow storm in the State College/St. Marys Service Centers on October 15-18 which interrupted 26,000 customers contributed almost 28 minutes to AP's SAIDI for the year.

*§ 57.195 (e) (3) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) and other pertinent information such as customers served, number of interruptions, customer minutes interrupted, number of lockouts, and so forth, for the worst performing 5% of the circuits in the system. An explanation of how the EDC defines its worst performing circuits shall be included.*

- a. This report provides a listing of all Pennsylvania circuits ranking in the lowest 5% as ranked by DCII. The report is attached as Appendix I.
- b. A description of the DCII is presented in Appendix V.

*§ 57.195 (e) (4) Specific remedial efforts taken and planned for the worst performing 5% of the circuits as identified in paragraph (3).*

- a. Allegheny's current process for addressing poor performing circuits and line segments is outlined in its Reliability Improvement Program (RIP). The details of which have been previously submitted to the Commission staff. In summary, the RIP program addresses all circuits experiencing two or more lockouts as well as any other protective device experiencing multiple operations. Field personnel review outages on these circuits or

line segments and corrective action is taken as necessary to address any immediate reliability concerns.

- b. Remedial work for the 5% circuits is shown in Appendix II. Field personnel review these circuits routinely. After the third quarter reporting is complete, outage causes are evaluated and action plans are developed for circuits requiring more comprehensive maintenance and these plans are incorporated in next year's budgets and work plans.
- c. AP has continued a circuit improvement process whereby AP's recent 100 worst performing circuits are identified, studied, and targeted for further possible improvements based on the review of outage causes. Approximately one-third of these circuits are Pennsylvania circuits. This program is being integrated into the RIP process.

*§ 57.195 (e) (5) A ROLLING 12-MONTH breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, THE NUMBER OF CUSTOMERS INTERRUPTED, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.*

- a. A summary of outage causes by customers interrupted and by customer minutes interrupted follows.
- b. Note that 68% of all customer interruptions are caused by non-equipment-related causes. Also note that 90% of customers interrupted by trees are a result of trees falling from outside of the right-of-way.
- c. AP's definition of tree-related outages includes those cases where trees have fallen as a result of severe weather conditions.
- d. 'Weather' definition includes weather-related outages involving lightning damage, severe snow/ice loading, extreme wind, flooding, etc. and does not include tree-related outages.

| Outage Cause                      | Incidents<br>12 Month ending Dec 09 |             | Customers Interrupted<br>12 Month ending Dec 09 |             | Customers Minutes Interrupted<br>12 Month ending Dec 09 |             |
|-----------------------------------|-------------------------------------|-------------|---|-------------|---|-------------|
|                                   | Number                              | Percent     | Number  | Percent     | Number  | Percent     |
| <b>Animals</b>                    | 1,200                               | 8.7%        | 29,431  | 4.3%        | 2,833,879   | 2.5%        |
| <b>Overhead Equipment Failure</b> |                                     |             |   |             |   |             |
| Overhead Line Equipment           | 1,019                               | 7.3%        | 30,401  | 4.4%        | 3,594,328   | 3.2%        |
| Overhead Line Material            | 1,605                               | 11.6%       | 79,574  | 11.6%       | 9,091,827   | 8.0%        |
| Overhead Wire                     | 1,072                               | 7.7%        | 58,785  | 8.6%        | 6,317,771   | 5.6%        |
| <b>Underground Equipment</b>      |                                     |             |   |             |   |             |
| Underground Line Material         | 37                                  | 0.3%        | 332   | 0.0%        | 73,704  | 0.1%        |
| Underground Line Equipment        | 82                                  | 0.6%        | 670   | 0.1%        | 181,418   | 0.2%        |
| Underground Cable                 | 313                                 | 2.3%        | 6,625   | 1.0%        | 1,893,863   | 1.7%        |
| <b>Service Equipment</b>          | 19                                  | 0.1%        | 39  | 0.0%        | 12,604  | 0.0%        |
| <b>Substation Equipment</b>       | 253                                 | 1.8%        | 39,844  | 5.8%        | 3,060,379   | 2.7%        |
| <b>Other</b>                      | 145                                 | 1.0%        | 7,007   | 1.0%        | 761,543   | 0.7%        |
| <b>Public/Customer</b>            | 1,502                               | 10.8%       | 116,825   | 17.0%       | 14,554,959  | 12.8%       |
| <b>Trees</b>                      |                                     |             |   |             |   |             |
| On Right of Way                   | 512                                 | 3.7%        | 23,383  | 3.4%        | 4,879,728   | 4.3%        |
| Off Right of Way                  | 3,090                               | 22.3%       | 160,682   | 23.4%       | 43,344,843  | 38.1%       |
| <b>Unknown</b>                    | 1,452                               | 10.5%       | 58,712  | 8.6%        | 5,993,411   | 5.3%        |
| <b>Weather</b>                    | 1,565                               | 11.3%       | 74,143  | 10.8%       | 17,233,008  | 15.1%       |
| <b>Total</b>                      | <b>13,866</b>                       | <b>100%</b> | <b>686,453</b>                                  | <b>100%</b> | <b>113,827,265</b>                                      | <b>100%</b> |

Note: Numbers may be slightly off from aggregated totals in summary section above due to rounding. Allegheny Power's Outage Management System (OMS) tracks the number of incidents recorded for a circuit. This number does not necessarily reflect the number of exact outages on a circuit. One outage may be recorded as multiple incidents on different phases or grouped to different sectionalizing devices, especially with sectionalizing large outages. It should be noted that the number of incidents on a circuit may be overstated due to the way similar incidents may not have grouped together in OMS. These do not represent 'unique' incidents.

*§ 57.195 (e) (6) Quarterly and year-to-date information on progress toward meeting transmission and distribution inspection and maintenance goals/objectives (FOR FIRST, SECOND AND THIRD QUARTER REPORTS ONLY).*

- a. A report attached as Appendix III provides a listing of updates to the planned T&D goals for 2009.
- b. AP's goals may vary slightly throughout the year as work may be modified to meet new or changing field conditions. Some work has more inherent uncertainty associated with establishing budgets and goals more than a year ahead of time.

*§ 57.195 (e) (7) Quarterly and year-to-date information on budgeted versus actual transmission and distribution operation and maintenance expenditures IN TOTAL AND DETAILED BY THE EDC'S OWN FUNCTIONAL ACCOUNT CODE OR FERC ACCOUNT CODE AS AVAILABLE. (For first, second and third quarter reports only.)*

*§ 57.195 (e) (8) Quarterly and year-to-date information on budgeted versus actual transmission and distribution capital expenditures; IN TOTAL AND DETAILED BY THE EDC'S OWN FUNCTIONAL ACCOUNT CODE OR FERC ACCOUNT CODE AS AVAILABLE. (For first, second and third quarter reports only.)*

§ 57.195 (e) (9) Dedicated staffing levels for transmission and distribution operation and maintenance at the end of the quarter, in total and by specific category (for example, linemen, technician and electrician).

| Position                                 | Position   |
|--|------------|
| Lead Lineman                             | 89         |
| Lineman A                                | 45         |
| Lineman C                                | 1          |
| Serviceman A                             | 74         |
| Serviceman Apprentice                    | 2          |
| Serviceman B                             | 18         |
| Serviceman C                             | 20         |
| SS Crew Leader Maintenance               | 14         |
| SS Electrician A                         | 39         |
| SS Electrician Apprentice                | 1          |
| SS Electrician B                         | 3          |
| SS Electrician C                         | 3          |
| System Transmission Crew Lead LineWorker | 1          |
| System Transmission Crew Lineworker A    | 4          |
| Utilityman A                             | 3          |
| Utilityman B                             | 1          |
| <b>Total</b>                             | <b>318</b> |

§ 57.195 (e) (10) Quarterly and year-to-date information on contractor hours and dollars for transmission and distribution operation and maintenance.

- a. Contract dollars include capital as well as O&M work as available from AP financial reporting system. Note that much of AP's contracted work involves firm price contracts for which no man-hours are documented.

| Quarter             | Contract Dollars - Qtr | Contract Dollars - YTD |
|---------------------|------------------------|------------------------|
| 1 <sup>st</sup> qtr | \$ 3,016,115           | \$3,016,115            |
| 2 <sup>nd</sup> qtr | \$ 1,501,060           | \$4,517,175            |
| 3 <sup>rd</sup> qtr | \$ 1,700,135           | \$6,217,309            |
| 4 <sup>th</sup> qtr | \$ 3,285,717           | \$9,503,026            |

§ 57.195 (e) (11) Monthly call-out acceptance rate for transmission and distribution maintenance workers PRESENTED IN TERMS OF BOTH THE PERCENTAGE OF ACCEPTED CALL-OUTS AND THE AMOUNT OF TIME IT TAKES THE EDC TO OBTAIN THE NECESSARY PERSONNEL. A BRIEF DESCRIPTION OF THE EDC'S CALL-OUT PROCEDURE SHOULD BE INCLUDED WHEN APPROPRIATE.

- Attached as Appendix IV is a report indicating call out acceptance for the each service center in AP Pennsylvania service territory.
- The monthly call-out acceptance rate does not include statistics for crewmembers who are assigned ready-response duties, where applicable.
- Allegheny Power implemented its Automated Resource Call Out System (ARCOS) on June 10, 2005 to track the amount of time to obtain necessary personnel.

- d. The average callout acceptance time per worker per list called was 4.2 minutes in the quarter. This number represents the elapsed time per callout list divided by the number of people that accepted. This time includes ready response, which has an elapsed time of 0 minutes. The data is only for linemen and electrician callouts. Allegheny Power has developed a method to calculate average callout acceptance time per crew from our automated system; for the quarter, the average response time per crew was 4.6 minutes.

Allegheny Power compliance with terms of July 20<sup>th</sup>, 2006 Reliability Settlement Petition  
Opinion and Order:

| Item | Description   | Compliance Status   |
|------|---|---|
| 1    | Make adjustments to vegetation maintenance practices to reduce its rights-of-way clearing cycle to no longer than four (4) years.   | Allegheny Power currently manages Vegetation Maintenance (VM) work to provide optimization of reliability statistics within the constraints of our existing budget. We have developed a program that considers several circuit factors when scheduling and assigning specifications for VM work. These factors include tree related CMI over the past 3 years, time since last trimmed as well as # of customers being served by any particular section of line as well as the whole circuit. This methodology, although it does not result in total vegetation management on a 4 year cycle has resulted in acceptable reliability statistics to date. |
| 2    | Make adjustments to vegetation program to include an assessment of off-right-of-way danger trees.   | Off R-O-W danger trees continue to be evaluated during vegetation management cycle and removed if necessary and agreeable to tree owner.  |
| 3    | Maintain 12-year pole inspection cycle for distribution and sub-transmission wood poles   | A 12-year cycle inspection cycle is planned for poles. All 2009 pole inspection work has been completed.  |
| 4    | Maintain 12-year facilities inspection cycle for distribution and sub-transmission wood poles   | Distribution and subtransmission equipment is inspected on a 12-year cycle.   |
| 5    | Inspections to include visual inspections of pole, materials and equipment contained thereon from ground line to top of pole, hammer soundings, borings, excavation and treatment of pole.  | Inspections include visual inspections of poles, equipment attached to poles, hammer soundings, excavation, borings, and treatment if necessary.  |
| 6    | Perform a mid-cycle visual inspection of poles and equipment such that all circuits are inspected, on average, every 6 years. Incorporate reliability performance and performance of materials and equipment into the prioritization of circuits.   | Mid-cycle inspections are made on average every six years.  |
| 7    | Perform a line workforce study and substation workforce study   | Complete  |
| 8    | Deliver study to Parties within 60 days of final entry of non-appealable Order.   | Delivered to Local 102 on 10/24/06; PREA on 3/7/2007  |
| 9    | Discuss study with Parties within 10 days of delivery.  | Met with Local 102 on 10/24/06  |
| 10   | Within 60 days of entry of final non-appealable order, provide parties with copies of all reliability-related reports filed with the Commission under 52 Pa. Code 57.195 and any additional monitoring reports or compliance reports that may be required under 52 Pa. Code 57.194(h)(1). | Effective 3rd quarter 2006 report.  |
| 11   | In quarterly and annual reports, include a section reporting on compliance of settlement  | Effective 3rd quarter 2006 report.  |
| 12   | PREA/AEC - meet semi-annually (first meeting to be held no later than 45 days of the date of the final, non-appealable order  | First meeting held 9/14/06  |
| 13   | PREA/AEC meeting - Discuss most recent outages with particular emphasis on those with duration > 120 minutes  | Discussed at 9/22/2009 meeting  |
| 14   | PREA/AEC meeting - Identify and agree on mutual delivery points that serve critical services/customers  | Discussed at 9/22/2009 meeting  |
| 15   | PREA/AEC meeting - discuss five "worst performing" Delivery Points  | Discussed at 9/22/2009 meeting  |



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**Appendix I – Worst Performing 5% Distribution Circuit Statistics**

| SCName          | SSName                 | CktName         | CustServed | DCII  | SAIFI | SAIDI | CAIDI | ASAI     | CM        | CustIntrup | CircuitLockouts | Incidents | Miles |
|-----------------|------------------------|-----------------|------------|-------|-------|-------|-------|----------|-----------|------------|-----------------|-----------|-------|
| Arnold          | MATEER                 | SOUTH BEND      | 1209       | 74    | 1.66  | 191   | 115   | 0.999637 | 231,298   | 2,009      | 2               | 27        | 95    |
| Arnold          | MURRYSVILLE            | WALLACE LANE    | 704        | 56    | 2.60  | 399   | 154   | 0.999241 | 281,097   | 1,828      | 1               | 54        | 37    |
| Arnold          | VANDERGRIFT            | AIRPORT         | 589        | 92    | 0.11  | 15    | 134   | 0.999971 | 8,726     | 65         | -               | 15        | 23    |
| Arnold          | WATSON                 | WATSON          | 338        | 33    | 2.47  | 785   | 317   | 0.998506 | 265,092   | 836        | 1               | 24        | 23    |
| Boyce           | BETHEL PARK            | CLIFTON         | 1129       | 69    | 1.38  | 277   | 200   | 0.999473 | 312,187   | 1,561      | -               | 29        | 17    |
| Butler          | PORTERSVILLE           | LAKE ARTHUR     | 456        | 73    | 1.60  | 200   | 125   | 0.999619 | 91,002    | 728        | 1               | 14        | 15    |
| Hyndman         | HYNDMAN                | RT 96 N         | 684        | 77    | 1.51  | 151   | 100   | 0.999713 | 103,490   | 1,032      | 1               | 22        | 41    |
| Hyndman         | HYNDMAN                | RT 96S          | 552        | 76    | 1.15  | 184   | 160   | 0.999650 | 101,639   | 635        | -               | 22        | 41    |
| Hyndman         | PURCELL                | ARTEMAS         | 538        | -     | 3.28  | 1,346 | 411   | 0.997439 | 724,508   | 1,763      | 2               | 38        | 99    |
| Jeannette       | MURRYCREST             | SARDIS ROAD     | 1456       | 40    | 3.12  | 641   | 205   | 0.998780 | 932,393   | 4,538      | 2               | 49        | 35    |
| Jefferson       | FRANKLIN               | ROGERSVILLE     | 863        | 53    | 2.39  | 465   | 195   | 0.999115 | 400,965   | 2,060      | 3               | 34        | 117   |
| Jefferson       | MARIANNA               | TEN MILE        | 347        | 80    | 0.30  | 82    | 276   | 0.999844 | 28,460    | 103        | -               | 10        | 44    |
| Jefferson       | RUTAN                  | BRISTORIA       | 1184       | 49    | 2.39  | 534   | 223   | 0.998984 | 631,648   | 2,831      | -               | 64        | 192   |
| Jefferson       | VESTABURG DISTRIBUTION | LOW HILL        | 715        | 78    | 0.83  | 156   | 188   | 0.999703 | 111,832   | 595        | -               | 9         | 24    |
| Jefferson       | WHITELEY               | KIRBY           | 62         | 72    | 1.24  | 224   | 182   | 0.999574 | 13,993    | 77         | -               | 3         | 14    |
| Latrobe         | BETHLEN                | DARLINGTON      | 1203       | 51    | 4.42  | 294   | 67    | 0.999441 | 353,414   | 5,314      | 3               | 81        | 81    |
| Latrobe         | BETHLEN                | LAUGHLINTOWN    | 1065       | 63    | 3.16  | 229   | 73    | 0.999564 | 244,201   | 3,363      | 1               | 54        | 55    |
| Latrobe         | ETHEL SPRINGS          | RAILROAD        | 1064       | 83    | 0.33  | 74    | 225   | 0.999859 | 78,786    | 350        | -               | 18        | 22    |
| Latrobe         | FORT PALMER            | OAKGROVE        | 745        | 58    | 2.86  | 352   | 123   | 0.999330 | 262,657   | 2,133      | 1               | 75        | 44    |
| Latrobe         | FORT PALMER            | WEST FAIRFIELD  | 958        | 77    | 0.90  | 167   | 185   | 0.999682 | 160,112   | 864        | -               | 58        | 100   |
| Latrobe         | LUXOR                  | ROLLING ACRES   | 913        | 90    | 0.29  | 34    | 119   | 0.999935 | 31,013    | 261        | -               | 15        | 48    |
| Latrobe         | STAHLSTOWN             | KREAGER         | 274        | 6     | 4.86  | 1,112 | 229   | 0.997884 | 305,163   | 1,334      | 1               | 43        | 25    |
| Latrobe         | STAHLSTOWN             | MANSVILLE       | 499        | 31    | 4.29  | 697   | 163   | 0.998674 | 347,704   | 2,139      | 1               | 39        | 41    |
| Latrobe         | STAHLSTOWN             | ROUTE 711 NORTH | 277        | 72    | 2.41  | 154   | 64    | 0.999707 | 42,602    | 670        | 2               | 15        | 31    |
| Latrobe         | STAHLSTOWN             | ROUTE 711 SOUTH | 446        | 76    | 1.75  | 145   | 83    | 0.999724 | 64,449    | 779        | 1               | 14        | 31    |
| McDonald        | SMITH                  | FLORENCE        | 780        | 26    | 5.14  | 684   | 133   | 0.998699 | 533,538   | 4,011      | 3               | 60        | 80    |
| Pleasant Valley | LAURELVILLE            | LAURELVILLE     | 578        | 81    | 1.07  | 126   | 118   | 0.999760 | 72,968    | 620        | 1               | 15        | 26    |
| Pleasant Valley | TRI TOWN               | DAWSON          | 930        | 86    | 1.21  | 52    | 43    | 0.999901 | 47,983    | 1,124      | 1               | 16        | 47    |
| St Marys        | DRIFTWOOD              | DRIFTWOOD       | 966        | 24    | 2.78  | 944   | 339   | 0.998204 | 911,064   | 2,688      | 2               | 15        | 64    |
| St Marys        | ROULETTE               | BURTVILLE       | 283        | 64    | 1.91  | 320   | 168   | 0.999391 | 90,452    | 540        | 4               | 11        | 25    |
| St Marys        | ROULETTE               | TOWN ROULETTE   | 446        | 77    | 0.78  | 160   | 205   | 0.999696 | 71,274    | 348        | -               | 8         | 20    |
| State College   | MILESBURG NO.6         | MILESBURG       | 1274       | 67    | 1.46  | 288   | 197   | 0.999452 | 367,316   | 1,862      | 1               | 20        | 48    |
| State College   | MILESBURG NO.6         | UNIONVILLE      | 1090       | 34    | 1.85  | 772   | 417   | 0.998531 | 840,841   | 2,018      | -               | 45        | 72    |
| State College   | WATERVILLE             | WATERVILLE      | 350        | (123) | 10.73 | 3,150 | 294   | 0.994007 | 1,101,897 | 3,752      | 8               | 35        | 20    |
| Uniontown       | BETHELBO               | BUTE            | 514        | 96    | 0.05  | 3     | 74    | 0.999994 | 1,764     | 24         | -               | 4         | 24    |
| Uniontown       | LARDIN                 | MCCLELLANDTOWN  | 553        | 85    | 0.70  | 83    | 118   | 0.999842 | 46,091    | 389        | -               | 15        | 25    |
| Washington      | DUTCH FORK             | W ALEXANDER     | 1121       | 78    | 0.51  | 127   | 248   | 0.999758 | 142,114   | 574        | -               | 39        | 117   |
| Waynesboro      | BLUE RIDGE SUMMIT      | SABILLASVILLE   | 960        | 79    | 1.30  | 133   | 102   | 0.999747 | 127,246   | 1,250      | 1               | 28        | 47    |
| Waynesboro      | BLUE RIDGE SUMMIT      | SANITARIUM      | 455        | 63    | 2.55  | 290   | 113   | 0.999448 | 131,869   | 1,162      | 2               | 21        | 10    |
| Waynesboro      | FAYETTEVILLE           | CALEDONIA       | 899        | 95    | 0.05  | 4     | 79    | 0.999992 | 3,860     | 49         | -               | 5         | 18    |
| Waynesboro      | FOUNTAINDALE           | CARROLL VALLEY  | 1227       | 71    | 1.56  | 233   | 150   | 0.999557 | 286,218   | 1,909      | 1               | 41        | 59    |
| Waynesboro      | QUINCY                 | SOUTH MOUNTAIN  | 869        | 88    | 0.12  | 24    | 197   | 0.999954 | 20,857    | 106        | -               | 7         | 41    |

## Appendix II – Worst Performing 5% Distribution Circuit Remedial Actions

| SCName    | SSName                 | CktName      | Actions Taken or Planned   | Status   |
|-----------|------------------------|--------------|--|--|
| Arnold    | MATEER                 | SOUTH BEND   | 2008 SU project to reconductor #4 CU with numerous splices.<br>Circuit re-configuration and protection that was completed in 2008.   | In-progress. Work to be completed in first quarter of 2009. Complete in 2/2009<br>Completed. Monitor reliability.  |
| Arnold    | MURRYSVILLE            | WALLACE LANE | Plan is in place to re-conductor old #4 ACSR conductor. AP undertook an area maintenance project on the 25 kV supply line to Watson SS. Project included replacing deteriorated equipment such as poles, crossarms and insulators in an effort to improve customer service and reliability. This work was completed in January of 2008.  | Waiting for funding- design in progress. We will continue to monitor the reliability performance of this circuit.  |
| Arnold    | VANDERGRIFT            | AIRPORT      |  |  |
| Arnold    | WATSON                 | WATSON       |  |  |
| Boyce     | BETHEL PARK            | CLIFTON      | RIP Initiative planned for 2009.   | WR 1286753 completed 11/2008 for CAIDI Improvement.  |
|           |                        |              | In 2008, the entire main-line of the Lake Arthur 12kV line was reconducted. To facilitate the reconducting, an abandoned 25kV line was used to feed the circuit while replacement of the 12kV conductor proceeded. The 25kV conductor and insulators were visually inspected for damage, and appeared in good condition. Once reconducting started, problems started to occur because a down-line right-of-way had tree growth into the line. When a tree would hit the line and draw fault current, the old 25kV conductor up-line would snap, hit the ground, and lock out the circuit. To correct the problem, about 1000' of right-of-way was cleared in 2008.<br><br>We also had several cases of 25kV trouble which locked out the radially fed substation. There is a loop feed into Portersville SS which can not be used as an alternative feed because of voltage drop issues. | The 12kV reconductor was completed in 2008, and the old 25kV line was removed from service. The main-line is now all new conductor.<br><br>In 2009 we are going to replace 3 additional spans of wire where the trees were contacting the line. This will help avoid future failures because the line has been spliced several times.<br><br>In 2010 a 25kV capacitor is scheduled to be installed at Portersville SS. This installation will support voltage in the area during a transfer to the alternative line, so 25kV interruptions will no longer result in a long duration outage of the station. |
| Butler    | PORTERSVILLE           | LAKE ARTHUR  | 90% of the annual CMI was caused by one lockout due to high wind. Circuit review planned.  | Outage maps done. Review found no further controllable outage causes.  |
| Hyndman   | HYNDMAN                | RT 96 N      | Install voltage regulators. Reconductor along Palo Alto Road. Add overhead fault indicators and fault indicators to aid customer restoration times.  | In planning.   |
| Hyndman   | HYNDMAN                | RT 96S       | 90% of the annual CMI was caused by one lockout due to public vehicle hitting a pole. Circuit review planned.  | Outage maps done. Review found no further controllable outage causes.  |
| Hyndman   | PURCELL                | ARTEMAS      | Mainline tree trimming was completed in 2008. Additional sectionalizing added with 2008 CAIDI work.  | Completed, Monitor reliability.  |
| Jeannette | MURRYCREST             | SARDIS ROAD  | Off right-of-way trees contributed 66% and public vehicle hitting pole contributed 30% to the annual CMI. Circuit review planned.  | Outage maps done. Review found no further significant outage causes.   |
| Jefferson | FRANKLIN               | ROGERSVILLE  | One lockout for 81% of the CMI and 97% of the total CMI was caused by off right-of-way trees. Circuit review planned.  | Outage maps done. Review found no further significant outage causes.   |
| Jefferson | MARIANNA               | TEN MILE     | Future recommendations include reconducting additional mainline. Add material storage in proximity to circuit. Additional rephasing, recloser addition, and second phase addition work planned.  | Planning stages.   |
| Jefferson | RUTAN                  | BRISTORIA    | Public-caused outages (public cut tree into line and public vehicle into pole) contributed 72% to the annual customer minutes interrupted.   | Monitor reliability outside of public-caused outages.  |
| Jefferson | VESTABURG DISTRIBUTION | LOW HILL     | Circuit tie and recoordination work planned.   | In planning stages.  |
| Jefferson | WHITELEY               | KIRBY        | Mainline feeder relocation completed and re-coordination for the 2008 PA SU plan.  | Completed  |
| Latrobe   | BETHLEN                | DARLINGTON   | Underground cable replacement work planned.  | Completed in 11/2008. Monitor reliability.   |
| Latrobe   | BETHLEN                | LAUGHLINTOWN | Circuit re-configured and re-coordinated as part of the PA SU plan. Completed in the Summer of 2008.   | Completed. Monitor reliability.  |
| Latrobe   | ETHEL SPRINGS          | RAILROAD     | Circuit will be re-configured by February of 2009 as part of the 2009 CAIDI part one Initiative  | Ready for construction.  |
| Latrobe   | FORT PALMER            | OAKGROVE     |  |  |

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## Appendix II – Worst Performing 5% Distribution Circuit Remedial Actions (cont'd)

| SCName          | SSName            | CktName         | Actions Taken or Planned  | Status   |
|-----------------|-------------------|-----------------|---|--|
| Latrobe         | FORT PALMER       | WEST FAIRFIELD  | Circuit was re-configured to reduce exposure and re-coordinated to improve the reliability on this circuit. This work was completed in Fall of 2008 as part of the 2008 PA SU plan. Circuit was re-coordinated and re-routed to reduce customer exposure on the main-line cross country feeder. Tree trimming was completed in 2008 as well.  | Completed. Monitor reliability.  |
| Latrobe         | LUXOR             | ROLLING ACRES   | There was 25 kV trouble during multiple RS events that resulted in the loss of both 25 kV feeds into this SS. CAIDI work will be completed in 2009 as part of the 2009 CAIDI Phase 2 Initiative.  | Completed. Monitor reliability.  |
| Latrobe         | STAHLSTOWN        | KREAGER         | There was 25 kV trouble during multiple RS events that resulted in the loss of both 25 kV feeds into this SS. CAIDI work will be completed in 2009 as part of the 2009 CAIDI Phase 2 Initiative.  | CAIDI Scheduled for 2011   |
| Latrobe         | STAHLSTOWN        | ROUTE 711 NORTH | There was 25 kV trouble during multiple RS events that resulted in the loss of both 25 kV feeds into this SS. CAIDI work will be completed in 2009 as part of the 2009 CAIDI Phase 2 Initiative.  | CAIDI 2 work delayed.  |
| Latrobe         | STAHLSTOWN        | ROUTE 711 SOUTH | There was 25 kV trouble during multiple RS events that resulted in the loss of both 25 kV feeds into this SS. CAIDI work will be completed in 2009 as part of the 2009 CAIDI Phase 2 Initiative.  | CAIDI 2 work delayed.  |
| McDonald        | SMITH             | FLORENCE        | Monitor reliability after 2007 and 2008 projects completed. Also, WVR 1283586 was initiated and completed as part of the CAIDI improvement program.   | WR 1283576 completed 11/2008 for CAIDI improvement.  |
| Pleasant Valley | LAURELVILLE       | LAURELVILLE     | CAIDI initiative (mainline switches and overhead fault indicators) planned for 2009.  | Complete. Monitor Circuit.   |
| Pleasant Valley | TRI TOWN          | DAWSON          | High wind and animals contributed 90% of the annual CMI. CAIDI initiative (mainline switches and overhead fault indicators) planned for 2009.   | Complete. Monitor Circuit.   |
| St Marys        | DRIFTWOOD         | DRIFTWOOD       | Two lockouts contributed 80% to the annual CMI. 94% of the annual CMI was caused by 3 lockouts. Unknown and lightning accounted for 91% of the outage causes.   | CAIDI 2 work complete  |
| St Marys        | ROULETTE          | BURTVILLE       | One lockout caused by lightning contributed 73% to the annual CMI.  | CAIDI 2 work will be complete in 2011.   |
| St Marys        | ROULETTE          | TOWN ROULETTE   |   | CAIDI 2 work will be complete in 2011.   |
| State College   | MILESBURO NO.6    | MILESBURO       | Automation of 46 kV air switches feeding substation planned.  | CAIDI 2 work complete. Electronic reclosers installed at substation.   |
| State College   | MILESBURO NO.6    | UNIONVILLE      | Automation of 46 kV air switches feeding substation planned. Circuit fed from foreign utility. Alternate supply options limited. Considered distributed generation as alternate feed option (costly). Isolating points and fault indicators added as part of CAIDI improvement program. Lockouts due to foreign utility feed caused 76% of the annual CMI and public cut tree contributed another 7%. | CAIDI 2 work complete. Electronic reclosers installed at substation. CAIDI work completed in 2008. Tree trimming performed in 2008. Monitor reliability.   |
| State College   | WATERVILLE        | WATERVILLE      |   |  |
| Uniontown       | BETHELBORO        | BUTE            | Circuit recoordination and phase balancing work planned.  | In planning.   |
| Uniontown       | LARDIN            | MCCLELLANDTOWN  | Trees and public customer foreign object contributed 98% 95% to the annual CMI. Circuit review planned.   | In planning.   |
| Washington      | DUTCH FORK        | W ALEXANDER     | Load balancing, capacitor replacement, and underground cable injection work planned.  | WR 1287248 completed 11/2008 for CAIDI improvement.  |
| Waynesboro      | BLUE RIDGE SUMMIT | SABILLASVILLE   | Circuit review planned for 2009. 92% of CMI was caused during Ice Storm between 12/16 and 12/18.  | Circuit Reviewed in 2009 for reliability, coordination, loading, and voltage. CAIDI work to be completed in 2010 including small coordination work and installing fault indicators. Continue to monitor reliability. |
| Waynesboro      | BLUE RIDGE SUMMIT | SANITARIUM      | Circuit review planned for 2009.  | Circuit Reviewed in 2009 for reliability, coordination, loading, and voltage.  |
| Waynesboro      | FAYETTEVILLE      | CALEDONIA       | Off right-of-way trees and ice/snow contributed 80% to the annual CMI. Circuit split completed in 2008 to Caledonia feeder and Bickle Rd feeder.  | Monitor reliability after circuit split.   |
| Waynesboro      | FOUNTAINDALE      | CARROLL VALLEY  | Substation transformer replacement planned. Additional phases and recoordination planned.   | Substation transformer replacement complete. Monitor reliability.  |
| Waynesboro      | QUINCY            | SOUTH MOUNTAIN  | Regulator replacement planned. Air switches installed and re-coordination completed in 2008.  | Monitor reliability after recoordination and switch installation completed. Plan regulator replacement.  |

**Appendix III – Goals Progress**  
(Not required for fourth quarter report)

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## Appendix IV – Callout Acceptance

| Allegheny Power         |               | 2009        |            |               |             |            |               |             |            |               |             |            |              |             |            |
|-------------------------|---------------|-------------|------------|---------------|-------------|------------|---------------|-------------|------------|---------------|-------------|------------|--------------|-------------|------------|
| Pennsylvania Local 102  |               |             |            |               |             |            |               |             |            |               |             |            |              |             |            |
| Linemen                 |               |             |            |               |             |            |               |             |            |               |             |            |              |             |            |
| Service Center          | Jan, Feb, Mar |             |            | Apr, May, Jun |             |            | Jul, Aug, Sep |             |            | Oct, Nov, Dec |             |            | YTD          |             |            |
|                         | No. of Calls  | Accepted    | Average    | No. of Calls  | Accepted    | Average    | No. of Calls  | Accepted    | Average    | No. of Calls  | Accepted    | Average    | No. of Calls | Accepted    | Average    |
| Arnold                  | 267           | 97          | 34%        | 675           | 147         | 22%        | 474           | 138         | 29%        | 532           | 110         | 21%        | 1968         | 492         | 25%        |
| Boyce                   | 340           | 120         | 35%        | 413           | 162         | 39%        | 399           | 149         | 37%        | 377           | 131         | 35%        | 1529         | 562         | 37%        |
| Butler                  | 461           | 172         | 37%        | 654           | 222         | 34%        | 815           | 168         | 21%        | 470           | 139         | 30%        | 2400         | 701         | 29%        |
| Charleroi               | 461           | 125         | 27%        | 806           | 194         | 24%        | 450           | 187         | 42%        | 459           | 148         | 32%        | 2176         | 654         | 30%        |
| Clarion                 | 91            | 43          | 47%        | 142           | 56          | 39%        | 54            | 31          | 57%        | 65            | 34          | 52%        | 352          | 164         | 47%        |
| Jennette                | 362           | 101         | 26%        | 875           | 196         | 22%        | 826           | 153         | 19%        | 578           | 126         | 22%        | 2661         | 576         | 22%        |
| Jefferson               | 422           | 98          | 23%        | 644           | 156         | 24%        | 322           | 125         | 39%        | 297           | 82          | 28%        | 1685         | 461         | 27%        |
| Kittanning              | 143           | 78          | 55%        | 220           | 112         | 51%        | 196           | 93          | 47%        | 153           | 72          | 47%        | 714          | 355         | 50%        |
| Latrobe                 | 458           | 143         | 31%        | 548           | 152         | 28%        | 402           | 133         | 33%        | 368           | 127         | 35%        | 1776         | 555         | 31%        |
| McConnellsburg          | 139           | 94          | 68%        | 144           | 86          | 60%        | 139           | 67          | 48%        | 222           | 115         | 52%        | 644          | 362         | 56%        |
| McDonald                | 224           | 89          | 40%        | 254           | 103         | 41%        | 370           | 155         | 42%        | 196           | 80          | 41%        | 1044         | 427         | 41%        |
| Pleasant Valley         | 394           | 137         | 35%        | 524           | 172         | 33%        | 329           | 136         | 41%        | 315           | 127         | 40%        | 1562         | 572         | 37%        |
| St. Mary's              | 177           | 120         | 68%        | 246           | 143         | 58%        | 170           | 109         | 64%        | 215           | 115         | 53%        | 808          | 487         | 60%        |
| State College           | 731           | 157         | 21%        | 653           | 163         | 25%        | 674           | 178         | 26%        | 695           | 166         | 24%        | 2753         | 664         | 24%        |
| Uniontown               | 434           | 171         | 39%        | 538           | 164         | 30%        | 292           | 144         | 49%        | 370           | 144         | 39%        | 1634         | 623         | 38%        |
| Washington              | 418           | 105         | 25%        | 502           | 135         | 27%        | 432           | 138         | 32%        | 412           | 104         | 25%        | 1764         | 482         | 27%        |
| Waynesboro              | 518           | 193         | 37%        | 634           | 201         | 32%        | 598           | 168         | 28%        | 537           | 157         | 29%        | 2287         | 719         | 31%        |
| <b>Total AP Average</b> | <b>6060</b>   | <b>2043</b> | <b>34%</b> | <b>8472</b>   | <b>2564</b> | <b>30%</b> | <b>6944</b>   | <b>2272</b> | <b>33%</b> | <b>6261</b>   | <b>1977</b> | <b>32%</b> | <b>27757</b> | <b>8856</b> | <b>32%</b> |

| Electricians            |               |            |            |               |            |            |               |            |            |               |            |            |              |            |            |
|-------------------------|---------------|------------|------------|---------------|------------|------------|---------------|------------|------------|---------------|------------|------------|--------------|------------|------------|
| Service Center          | Jan, Feb, Mar |            |            | Apr, May, Jun |            |            | Jul, Aug, Sep |            |            | Oct, Nov, Dec |            |            | YTD          |            |            |
|                         | No. of Calls  | Accepted   | Average    | No. of Calls  | Accepted   | Average    | No. of Calls  | Accepted   | Average    | No. of Calls  | Accepted   | Average    | No. of Calls | Accepted   | Average    |
| Arnold                  | 33            | 23         | 70%        | 50            | 32         | 64%        | 54            | 30         | 56%        | 39            | 26         | 67%        | 176          | 111        | 63%        |
| Boyce                   | 28            | 20         | 71%        | 61            | 30         | 49%        | 16            | 10         | 63%        | 41            | 22         | 54%        | 146          | 82         | 56%        |
| Butler                  | 34            | 28         | 82%        | 33            | 24         | 73%        | 58            | 37         | 64%        | 23            | 12         | 52%        | 148          | 101        | 68%        |
| Charleroi               | 80            | 34         | 43%        | 55            | 22         | 40%        | 98            | 27         | 28%        | 79            | 17         | 22%        | 312          | 100        | 32%        |
| Jennette                | 24            | 10         | 42%        | 55            | 17         | 31%        | 28            | 4          | 14%        | 31            | 6          | 19%        | 138          | 37         | 27%        |
| Jefferson               | 62            | 19         | 31%        | 84            | 20         | 24%        | 57            | 15         | 26%        | 54            | 15         | 28%        | 257          | 69         | 27%        |
| Kittanning              | 8             | 6          | 75%        | 21            | 15         | 71%        | 12            | 11         | 92%        | 12            | 10         | 83%        | 53           | 42         | 79%        |
| Latrobe                 | 45            | 18         | 40%        | 45            | 14         | 31%        | 36            | 8          | 22%        | 54            | 14         | 26%        | 180          | 54         | 30%        |
| Pleasant Valley         | 36            | 22         | 61%        | 70            | 31         | 44%        | 34            | 19         | 56%        | 37            | 20         | 54%        | 177          | 92         | 52%        |
| St. Mary's              | 22            | 15         | 68%        | 23            | 8          | 35%        | 34            | 12         | 35%        | 23            | 7          | 30%        | 102          | 42         | 41%        |
| State College           | 50            | 18         | 36%        | 40            | 18         | 45%        | 60            | 17         | 28%        | 56            | 15         | 27%        | 206          | 68         | 33%        |
| Washington              | 14            | 3          | 21%        | 29            | 7          | 24%        | 22            | 6          | 27%        | 24            | 3          | 13%        | 89           | 19         | 21%        |
| Waynesboro              | 53            | 19         | 36%        | 68            | 17         | 25%        | 57            | 12         | 21%        | 76            | 22         | 29%        | 254          | 70         | 28%        |
| <b>Total AP Average</b> | <b>489</b>    | <b>235</b> | <b>48%</b> | <b>634</b>    | <b>255</b> | <b>40%</b> | <b>566</b>    | <b>208</b> | <b>37%</b> | <b>549</b>    | <b>189</b> | <b>34%</b> | <b>2238</b>  | <b>687</b> | <b>40%</b> |

|                                  |             |             |            |             |             |            |             |             |            |             |             |            |              |             |            |
|----------------------------------|-------------|-------------|------------|-------------|-------------|------------|-------------|-------------|------------|-------------|-------------|------------|--------------|-------------|------------|
| <b>Total Combined AP Average</b> | <b>6569</b> | <b>2278</b> | <b>35%</b> | <b>9106</b> | <b>2819</b> | <b>31%</b> | <b>7510</b> | <b>2480</b> | <b>33%</b> | <b>6810</b> | <b>2166</b> | <b>32%</b> | <b>29995</b> | <b>9743</b> | <b>32%</b> |
|----------------------------------|-------------|-------------|------------|-------------|-------------|------------|-------------|-------------|------------|-------------|-------------|------------|--------------|-------------|------------|

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**Appendix V – 5% Distribution Circuit Improvement Index (DCII)**

AP calculates the DCII to provide a single index for ranking circuits. The DCII compares the SAIFI, SAIDI, CAIDI and ASAI for each circuit to the 5-year system averages of each index and combines them into a single index. An example of this calculation is shown below:

| <u>Index</u> | <u>System Average</u> | <u>Sample Circuit Index</u> |
|--------------|-----------------------|-----------------------------|
| SAIFI        | 0.66                  | 2.32                        |
| SAIDI        | 181.95                | 258.8                       |
| CAIDI        | 275.71                | 176.23                      |
| ASAI         | 0.999654              | 0.999769                    |

- 1) The SAIFI, SAIDI and CAIDI are compared to the system average indexes.

$$\begin{aligned} \text{Actual SAIFI / System Average SAIFI} &= 2.32 / 0.66 = 3.52 \\ \text{Actual SAIDI / System Average SAIDI} &= 258.8 / 181.95 = 1.42 \\ \text{Actual CAIDI / System Average CAIDI} &= 176.23 / 275.71 = 0.64 \end{aligned}$$

- 2) To permit the average to equal 70 percent this ratio is then inversely proportioned:

$$\begin{aligned} \text{SF} &= 1 - (0.3 \times (\text{Actual SAIFI} / \text{Average SAIFI})) = 1 - (0.3 \times 3.52) = -0.0560 \\ \text{SD} &= 1 - (0.3 \times (\text{Actual SAIDI} / \text{Average SAIDI})) = 1 - (0.3 \times 1.42) = 0.5740 \\ \text{CD} &= 1 - (0.3 \times (\text{Actual CAIDI} / \text{Average CAIDI})) = 1 - (0.3 \times 0.64) = 0.8080 \end{aligned}$$

- 3) The sum of the values is then divided by 3 to assign each index an equal weight in the calculation.

$$(\text{SF} + \text{SD} + \text{CD}) / 3 = (-0.0560 + 0.5740 + 0.8080) / 3 = 0.4420$$

- 4) The Actual ASAI is then multiplied directly to this value to get the interruption factor which when multiplied by 100 provides the DCII.

$$((\text{SF} + \text{SD} + \text{CD}) / 3) \times \text{ASAI} \times 100 = \text{DCII} = 0.4420 \times 0.999769 \times 100 = 44.19$$

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**Appendix VI – Major Event**

There were no Major Events in the quarter.

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**Re: 2009 Fourth Quarter Reliability Report of Allegheny Power**

**CERTIFICATE OF SERVICE**

I certify that this 29<sup>th</sup> day of January, 2010, I have served a true and correct copy of the **Reliability Report** of Allegheny Power, by first-class mail, postage prepaid, upon the following:

Office of the Consumer Advocate  
555 Walnut Street  
Forum Place, 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923

Office of Small Business Advocate  
Suite 1102 Commerce Building  
300 North Second Street  
Harrisburg, PA 17101

David J. Dulick  
Pennsylvania Rural Electric Assn.  
212 Locust Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17101

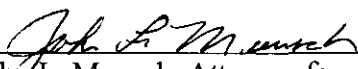
Scott J. Rubin, Esquire  
Utility Workers Union of America  
3 Lost Creek Drive  
Selinsgrove, PA 17870

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Date: January 29, 2010

  
\_\_\_\_\_  
John L. Munsch, Attorney for  
WEST PENN POWER COMPANY,  
d/b/a ALLEGHENY POWER  
Pa. Attorney I.D. No.: 31489  
800 Cabin Hill Drive  
Greensburg, PA 15601  
(724) 838-6210



ATNO DNIDPHS SDN R08 

From: Origin ID: CVAA (724) 838-6738  
Shirley Christian  
Allegheny Power  
800 Cabin Hill Drive  
  
Greensburg, PA 15601



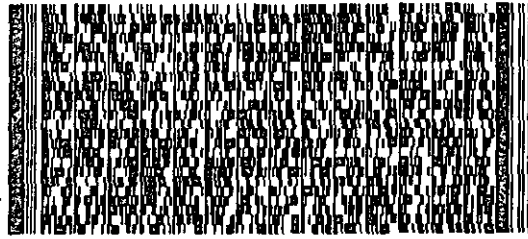
Ship Date: 28JAN10  
Act Wgt: 1.0 LB  
CAD: 8924375/NET3010

Delivery Address Bar Code



Ref # 4001-100077-43000818  
Invoice #  
PO #  
Dept #

SHIP TO: (724) 838-6738 BILL SENDER  
**James J. McNulty, Secretary**  
Pennsylvania Public Utility Commiss  
400 NORTH ST  
COMMONWEALTH KEYSTONE BLDG  
HARRISBURG, PA 17120



TRK# 7022 4403 0248

  
TRK# 7983 4403 0248

**SH MDTA**

FRI - 29 JAN A  
PRIORITY OVERNIGHT  
MON - 01 FEB A  
PRIORITY OVERNIGHT

17120  
PA-L  
MD



Emp# 550109 29JAN10 CVAA

RT 20

TO: MCNULTY  
Agency: PUC  
Floor:  
External Ca

