# **COMMONWEALTH OF PENNSYLVANIA**



#### OFFICE OF CONSUMER ADVOCATE

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October 29, 2021

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

Re:

Pennsylvania Public Utility Commission

V.

Duquesne Light Company Docket No. R-2021-3024750

Dear Secretary Chiavetta:

Attached for electronic filing please find the Office of Consumer Advocate's Reply Exceptions in the above-referenced proceeding.

Copies have been served per the attached Certificate of Service.

Respectfully submitted,

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### **Enclosures:**

cc:

The Honorable Joel H. Cheskis (email only)

The Honorable John M. Coogan (email only)

Office of Special Assistants (email only: ra-OSA@pa.gov)

Certificate of Service

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#### CERTIFICATE OF SERVICE

Re: Pennsylvania Public Utility Commission :

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v. : Docket No. R-2021-3024750

:

Duquesne Light Company

I hereby certify that I have this day served a true copy of the following document, the Office of Consumer Advocate's Reply Exceptions, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 29<sup>th</sup> day of October 2021.

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Dated: October 29, 2021

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# BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Pennsylvania Public Utility Commission :

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v. : Docket No. R-2021-3024750

:

Duquesne Light Company

# REPLY EXCEPTIONS OF THE OFFICE OF CONSUMER ADVOCATE

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Fax: (717) 783-7152 Dated: October 29, 2021

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# I. INTRODUCTION

On October 12, 2021, the Office of Administrative Law Judge issued the Recommended Decision (R.D.) of Deputy Chief Administrative Law Judge Joel H. Cheskis and Administrative Law Judge John M. Coogan (collectively the ALJs). Exceptions were filed by Nationwide Energy Partners, LLC (NEP). In their R.D., the ALJs approved the proposed Joint Petition for Settlement in the proceeding. R.D. at 53-57. With regard to the only litigated issue, the ALJs denied NEP's proposal to adopt a new master metering tariff rule, Tariff Rider 41.2, and determined that NEP had failed to meet its burden to demonstrate that the proposal should be adopted. R.D. at 78-84.

The Office of Consumer Advocate (OCA) files these Reply Exceptions in response to two of the Exceptions filed by NEP. No Exceptions were filed in response the ALJs' recommendation to approve the Joint Petition for Settlement. The OCA previously submitted a Main Brief and a Reply Brief in opposition to NEP's proposal. OCA M.B. at 8-14; OCA R.B. at 2-6.

The OCA submits that the ALJs correctly denied NEP's proposal to adopt a new master metering tariff rule, Tariff Rider 41.2, and that the Recommended Decision should be adopted by the Public Utility Commission (Commission).

## II. REPLY EXCEPTIONS

OCA Reply to NEP Exception No. 4: The ALJ Correctly Determined That NEP's Proposed Tariff Rule 41.2 Was Not Just And Reasonable And Would Remove Important Consumer Protections Under The Public Utility Code, Commission's Regulations, And Duquesne's Tariff. (R.D. at 80-82; NEP Exc. at 21-26; OCA M.B. at 8-16; OCA R.B. at 2-6)

In its Exceptions, NEP argues that the R.D. erroneously holds and evaluates NEP and its proposed master meter program to the requirements applicable to Duquesne, as an EDC. NEP Exc. at 21-26. NEP also argues that the Recommended Decision applies the wrong legal standard to its proposed Tariff Rule 41.2. NEP Exc. at 26. The OCA submits that NEP's arguments are without merit.

The ALJs applied the correct legal standard when rejecting the NEP proposal. The ALJs correctly held that:

NEP has failed to provide that its proposed Tariff Rule 41.2 is just and reasonable. Duquesne Light, CAUSE-PA, and OCA set forth in great detail the protections and benefits in the Public Utility Code, Commission regulations, and Duquesne Light's tariffs that NEPs [sic] will no longer be eligible for should they no longer be Duquesne Light's customers, whether low income or otherwise. Duquesne Light M.B., pp. 14-17; CAUSE-PA M.B., pp. 23-56; OCA M.B., pp. 10-14. NEP primarily attempts to address these concerns through the modifications to its proposal that it offered in surrebuttal testimony. NEP M.B., pp. 44-45. We agree with Duquesne Light, CAUSE-PA, and OCA that these modifications are not an adequate substitute for the array of important customer benefits and protections currently provided to Duquesne Light's customers.

R.D. at 81.

NEP argues that "the RD fails to acknowledge that tenants behind commercial customer owned master metered buildings are *not* utility customers and should not be treated as such in addressing what the various parties characterize as 'customer protections.'" NEP Exc. at 23 (emphasis in original). The OCA submits that is precisely the concern with NEP's proposal. See, OCA M.B. at 11-14; OCA R.B. at 3-6; R.D. at 82. While NEP is not a public utility certificated by the Public Utility Code, Section 1313 of the Public Utility Code, however, specifically brings resellers under the jurisdiction of the Public Utility Commission. NEP acknowledges that Section 1313 of the Public Utility Code would apply to tenants in multifamily properties, but Section 1313 of Public Utility Code, however, does not address the loss of certain protections that tenants would otherwise have as utility customers. See, NEP Exc. at 24; OCA M.B. at 12.

The ALJs recognized in their Recommended Decision the gap in consumer protections that would be created if NEP's proposal were approved. The R.D. provided:

Although NEP argues it should not be held to the standards of a public utility, this contention does not negate consideration of whether NEP's proposal may disadvantage certain residential tenants. Even were NEP's customer protections comparable, we agree Duquesne Light and CAUSE-PA also raise valid and

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<sup>&</sup>lt;sup>1</sup> 66 Pa. C.S. § 1313.

complex concerns regarding the ability to enforce these protections before the Commission if any violations are identified in the future. In its Reply Brief, NEP responded to these concerns by citing *Coggins*, *supra*, where the Commission found a complainant could file a complaint with the Commission against a non-public utility that allegedly was violating 66 Pa. C.S. § 1313. However, *Coggins* does not squarely speak to a residential tenant's ability to pursue a complaint regarding NEP's Tariff Rules [sic] 41.2 before the Commission for issues unrelated to 66 Pa. C.S. § 1313. Such concerns may not be conclusively resolved until a future complaint is raised, at which point it will be difficult to reverse course should NEP's proposal be endorsed through Commission approved tariff language.

#### R.D. at 82

OCA witness Colton identified this same concern about the extent to which the Commission's residential consumer protections would extend to service billed pursuant to a non-residential rate. OCA witness Colton testified:

... I have a concern about the extent to which, if at all, the Commission's consumer protections applicable to residential customers would extend to service that is being billed pursuant to a non-residential rate. No recognition has been given to this lack of clarity about basic consumer protections designed to ensure fair treatment of Pennsylvania households and a reasonable assurance of ongoing access to essential utility services.

# OCA St. 4-R at 7-8.

In its Exceptions, NEP argues that if there are consumer protection concerns, its proposed revisions to Tariff Rule 41.2 are sufficient to address the issue. NEP Exc. at 25-26. As the R.D. correctly concluded and the OCA discussed in its Briefs, however, NEP's proposed revisions to Tariff Rule 41.2 do not address full scope of the loss of consumer protections. See, R.D. at 81-82; OCA R.B. at 5-6. The ALJs' R.D. recognized that Tariff Rule 41.2 would potentially eliminate important consumer protections currently provided for under the law in Duquesne's service territory for all residential customers. R.D. at 81-82. NEP's proposal would further eliminate access to statutorily-mandated customer protections provided to low income utility customers. OCA M.B. at 8-16; OCA M.B. at 2-6.

<sup>&</sup>lt;sup>2</sup> See, 52 Pa. Code § 56.1, et seq.; 66 Pa. C.S. § 1401, et seq.

NEP's Exceptions attempt to minimize these concerns. NEP Exc. at 22, fn. 71; 25-26. In its footnote 71 in its Exceptions, NEP argues that "Rule 41.2 master metering proposal is not intended for affordable housing, and potential low income tenants will be given notice that traditional utility payment assistance programs, such as CAP, will not be available if they elect to sign a lease." NEP Exc. at 22, fn. 71. The OCA did not argue that NEP's proposal was intended to extend to affordable housing. As OCA witness Roger Colton discussed, NEP's proposal failed to address the potential that tenants may experience unexpected financial hardships and become low-income while living in their residences. OCA witness Colton explained that critical need that the Commission's protections provide to consumers who experience loss of income, as follows:

... NEP has not proposed any standards by which to measure whether someone is "low-income" or not. I have concerns about how NEP would identify and respond to changes in income. We know from Pennsylvania's universal service efforts that incomes may vary within a year. That is one reason that the Commission allows for the use of annualized income (e.g., 30-day or 90-day income annualized to 12-months) to establish eligibility for universal service programs (e.g., hardship fund) and customer protections (e.g., winter shutoff protections). NEP does not address what happens to a tenant if or when that tenant's income changes. I have concerns about the adoption of a tariff with such a fundamental aspect undefined.

OCA St. 4-R at 6-7 (emphasis added). The consumer protections provided under the law "ensure fair treatment of Pennsylvania households and a reasonable assurance of ongoing access to essential utility services" despite changes in circumstance that may impact a consumer's ability to pay. OCA St. 4-R at 7-8.

Another important consumer protection that would be lost to consumers is the payment arrangements provided for by Section 1405 of the Public Utility Code. NEP proposes in its Surrebuttal Testimony that tenants would be provided with a payment arrangement that NEP also provides "but such plan shall not [sic] greater than the lesser of (i) 12 months or (ii) the remaining term of the tenant's lease." NEP St. 1-SR at 14 (Public Version). The OCA submits, however, that this payment arrangement length may be significantly shorter than the timeframe provided for

under Chapter 14. Under Section 1405 of the Public Utility Code, a low-income customer at or below 250% of the Federal Poverty Level is eligible for longer payment arrangement. Section 1405 provides for a payment arrangement of three years for customers with income from 151%-250% of the Federal Poverty Level or five years for customers with income below 150% of the Federal Poverty Level.<sup>3</sup>

OCA witness Colton expressed concern regarding how these and other protections might be provided under the proposed Tariff Rule 41.2. As Mr. Colton testified:

... I have a concern how, if at all, basic consumer protections will be provided. For example, in my Direct Testimony, I identify a population of customers whose income is not sufficiently low to qualify a customer for universal service programs, but not sufficiently high to allow the customer to sustainably pay their electric bill over time. For such customers, protections such as reasonable payment plans are an important part of providing electric service. It is not clear how any or all of the Commission's consumer protections would be extended to tenants whose service is subject to the tariff as proposed by NEP.

OCA St. 4-R at 7. In its Main Brief, CAUSE-PA enumerates each of these protections under Chapter 14 and how each of these protections would be impacted by NEP's proposal. CAUSE-PA M.B. at 24-43. The ALJs' Recommended Decision correctly adopted these concerns. <u>See</u>, R.D. at 81-82.

NEP's arguments fail to recognize that the provision of electric utility service is not merely a product or service; it is a life-sustaining essential need. The issue presented in this case that NEP cannot overcome is that under NEP's proposal, no one, not Duquesne and not NEP, would be affording tenants the breadth of consumer protections provided under Chapter 14 and Chapter 56. For the reasons set forth above, the Commission should deny NEP's Exception No. 4 and approve the ALJ's Recommended Decision.

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<sup>&</sup>lt;sup>3</sup> 66 Pa. C.S. §1405(b)(1),(2).

OCA Reply to NEP Exception No. 9: Since The ALJs Denied NEP's Proposal, The ALJs Did Not Need To Address The OSBA Cost Allocation Proposal. (NEP Exc. at 39-40; R.D. at 80-84; OCA M.B. at 15-16; OCA R.B. at 6).

In its Exceptions, NEP argues that the RD should have addressed and resolved the cost allocation issue if NEP's proposal was accepted by the Commission. NEP Exc. at 39. Since the ALJs denied NEP's proposal, the OCA submits that the ALJs correctly did not address the substance of the OSBA's proposed revenue impact analysis of Tariff Rule 41.2 and OSBA's allocation proposal in this case. To the extent that the Commission considers NEP's Tariff Rule 41.2, the OCA maintains its position that the NEP proposal would directly impact Duquesne multiunit commercial property owners – not residential customers and that OSBA's proposed allocation should not be approved. OCA M.B. at 15-16; OCA R.B. at 6.

For the reasons set forth above, the Commission should deny NEP's Exception No. 9.

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In Rebuttal Testimony, OSBA witness Knecht recommended that its recommendation that if master-metered multifamily service is approved under Tariff Rule 41.2 that the costs should be included as a part of the residential class costs for cost allocation and revenue allocation purposes. <u>See</u>, OSBA St. 1-R at 23.

# III. CONCLUSION

For the reasons set forth above and in its Main Brief and Reply Brief, the Office of Consumer Advocate respectfully requests that the Public Utility Commission approve the Recommended Decision of Deputy Chief ALJ Cheskis and ALJ Coogan.

Respectfully Submitted,

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