

September 20, 2023

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

DATE OF DEPOSIT

OCT 17 2023

RE: **Docket Number M-2023-3037443**

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

2022 Annual Legislative Report to the General Assembly

- Telecommunication Devices Distribution Program (TDDP)

Dear Ms. Chiavetta:

Attached is the information requested by the Pennsylvania Utility Commission (PUC) from the Office of Vocational Rehabilitation (OVR) for inclusion in the Annual Report to the Governor and Pennsylvania Legislature.

If you have any questions, please do not hesitate to contact Rebecca Gardner at rebgardner@pa.gov or (814) 533-9052.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Hyde".

Ryan Hyde, M.Ed., CRC
Executive Director
PA Office of Vocational Rehabilitation

REB/hfa

Attachments: Temple University TDDP Annual Report 2022-2023

Cc: Kim Singleton, Temple University TDDP
Sandy McNally, Temple University TDDP
Melissa Derr, PUC
Jill Moriconi, HGAC
Jeff Cushey, BCO
File

Proposed after PUC offer	LG's request	
\$ 277,182	\$ 295,264	
\$ 13,238	\$ 74,753	
\$ 370	\$ 838	
\$ 32,500		rolled into personnel
\$ 8,500	\$ 8,500	
\$ 8,700	\$ 8,700	
\$ 10,000	\$ 10,000	
\$ 7,000	\$ 7,000	
\$ 10,000	\$ 10,000	
\$ 7,000	\$ 7,000	
\$ 12,000	\$ 12,000	
\$ 10,000	\$ 10,000	\$73,200 total subcontractor
\$ 2,000	\$ 2,000	
\$ 8,000	\$ 6,000	3 people
\$ -		
\$ 1,000	\$ 1,000	
\$ 500	\$ 750	in case of increase
\$ 3,500	\$ 3,500	
\$ 350	\$ -	
\$ 6,250	\$ 4,000	1500-inspritec-rest for translations
\$ 3,300	\$ 1,000	
\$ 1,000	\$ 1,000	
\$ 5,463	\$ 3,048	
\$ 85,000	\$ 46,500	
\$ 512,853	\$ 512,853	finalized on 3-3-23

DATE OF DEPOSIT

OCT 17 2023

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Proposed TDDP Budget 2023-2024 22-23 Budget Rationale, if necessary

Personnel	\$ 277,182	
Fringe Benefits 27.2%	\$ 13,238	
Fringe Benefits (Grad) 4.1%	\$ 370	\$290,790 total staffing
Grad Student Worker		follow up/data entry/gen. support
CILNCPA	\$ 8,500	
CRI	\$ 8,700	
LVCIL	\$ 7,000	
LIFT	\$ 7,000	
CLASS	\$ 7,300	
TRPIL	\$ 7,000	
UCPCPA	\$ 9,000	
UCPNEPA	\$ 7,500	\$62,000 total subcontractor
Domestic Travel	\$ 2,000	mileage for con ed/outreach
Travel	\$ 8,000	4 people
Training on use of devices	\$ -	
Dues-Subscriptions	\$ 1,000	TEDPA/Walk4Hearing/other events
Conference Registration	\$ 500	TEDPA
Supplies	\$ 3,500	office supplies/swag
Computer Software/Telecom	\$ 350	
Consultants	\$ 6,250	Inspiritec, translations, mtg accom
Duplicating-Printing	\$ 3,300	application packets
Advertising	\$ 1,000	for outreach
Postage	\$ 3,463	increase postage costs
Demo/Loan Equipment	\$ 10,000	updated Wireless demo equip

\$ 392,153

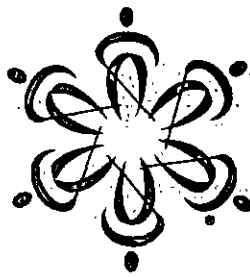
Year IV Budget Narrative	
TEMPLE UNIVERSITY TELECOMMUNICATIONS DEVICE DISTRIBUTION PROGRAM	
FC #4000019493	YEAR IV BN01 VENDOR #117671-023
STAFF CATEGORY	
SALARIES	JUSTIFICATION
Executive Director @ 2% effort	Dr. Sally Gould-Taylor devotes her time to the overall coordination of the Institute's research and evaluation agenda including development of the logic model and the collection of quantitative and qualitative data related to the conduct of all program operations.
<p style="text-align: center;">Sr. Director of AT @ 15% effort</p> <p style="text-align: center;">DATE OF DEPOSIT</p> <p style="text-align: center;">OCT 17 2023</p> <p style="text-align: center;">PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU</p>	Kim Singleton is directly responsible for the day-to-day operation of the Telecommunication Device Distribution Program activities at the Institute on Disabilities. She supervises and coordinates the activities of other staff members who work with the project. She interacts with the Department of Labor and Industry, Office of Vocational Rehabilitation, regarding daily operations. Ms. Singleton works with the Assistant Director, Program Manager and other project staff to oversee the development and implementation of policies and procedures. She is responsible for program reports.
Assistant Director of AT @ 30% effort	Sandra McNally performs administrative tasks, including overseeing review and implementation of program operational policies and procedures and finalization of reports. Ms. McNally is the primary supervisor for the Program Manager and the Consumer Educator.
Project Coordinator @ 25% effort	Stacy Phillips provides technical assistance regarding deafness and hearing loss for TDDP consumers.
TDDP Program Manager @ 90% effort	Laura Grassia responds to program inquiries, reviews applications, follows up to obtain missing information, determines eligibility, enters data, corresponds with consumers regarding status of their application, disseminates satisfaction surveys and prepares invoices and payment for equipment orders, reviews final applications for completeness, disseminates satisfaction surveys, tracks spending, drafts budgets, prepares reports, approves invoices.
Consumer Outreach @ 15% effort	Jule Ann Lieberman fields telephone and email inquiries and disseminates information to Pennsylvanians with disabilities regarding the Telecommunication Device Distribution Program.

Project Coordinator @ 20% effort	Caitlin McKenney coordinates and manages used equipment programs.
Sr. AT Health Coordinator @ 60% effort	Tom Diagostino develops and coordinates outreach activities statewide for TDDP.
Project Coordinator @ 100% effort	Isabel Kaufman to assist TDDP program manager on day-to-day activities.
AT Office Manager @ 40% effort	Yvette Barker-Bolden provides administrative and logistical coordinator for the project.
Webmaster @ 15% effort	Amy Letson provides periodic updates to and assures accessibility of the website.
Graphic Designer @ 10% effort	Virginia DiLello assists in the coordination of Institute core functions relating to outreach and information dissemination. She develops all the Institute's print publication materials, designs graphic identities for Institute programs and activities, and assists the Dissemination Manager in assuring accessibility of all print-based and electronic text materials.
Dissemination Coordinator @ 15% effort	Susan Fullam is responsible for coordinating the Institute's outreach and information dissemination activities.
Associate Director of Finance @ 10% effort	Timothy Funk is supported 10% FTE to prepare budgets and fiscal reports, process subcontracts and invoices, coordinate program expenditures with University Grants Management, and other administrative activities related to the budgetary and fiscal management of the project.
Graduate Student @ 100% effort	Camryn Direso will learn from and assist the TDDP program manager in all aspects of the program.
BENEFITS	
Executive Director @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Sr. Director of AT @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Assistant Director of AT @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Project Coordinator @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.

Project Coordinator @ 25%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Program Manager @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Consumer Outreach @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Project Coordinator @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Sr. AT Health Coordinator @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Project Coordinator @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
AT Office Manager @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Webmaster @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Graphic Designer @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Dissemination Coordinator @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Associate Director of Finance @ 27.2%	Fringe benefits are calculated at 27.2% for full time staff members. Rates are in accordance with OMB Uniform Guidance.
Graduate Student @ 4.10%	Fringe benefits are calculated at 4.10% for graduate students. Rates are in accordance with OMB Uniform Guidance.
EQUIPMENT CATEGORY	
EQUIPMENT PURCHASE	

EQUIPMENT LEASE/RENTAL	
EQUIPMENT MAINTENANCE AGREEMENTS	
OTHER CATEGORIES	
Subcontracts - Assistive Technology Resource Centers (ATRC)	ATRCs: (CLASS, CRI, UCP Central PA, CIL North Central PA [Roads to Freedom], UCP NE, TRIPIL, LIFT and Lehigh Valley) - There are eight subcontracts to selected organizations which, in addition to the Institute on Disabilities, serve as Assistive Technology Resource Centers (ATRCs). ATRCs are responsible for assisting consumers in specified counties and for implementing Pennsylvania's Assistive Technology Lending Library in their area. Major activities include processing consumer applications, facilitating linkages with supports needed by consumers during the loan period, problem-solving difficulties with shipping, following up on incomplete or delinquent returns to minimize loss, and providing follow-up information to borrowers (e.g., about funding resources). Variations in awards are based on numbers of counties served, the demographics of those counties, and past performance. Of the eight subcontracts, four are centers for independent living and four are private, non-profit disability-related provider organizations.
Dues-Subscription	Membership in this national association informs staff as to best practices in the administration of equipment distribution programs.
Conference Registration	Funds will be budgeted to attend regional and state assistive technology conferences.
Supplies	Expendable routine office supplies
Consultants	IT consultants will maintain and improve the database and host and secure administrative web-based services. Inspiritec provides "call center" support so consumers can reach a live person during business hours, resulting in improved customer service. Language interpretation and translation services enables access to the program for linguistic minorities and alternate formats.
Duplicating, Printing	This line covers the printing of applications, including updates and inserts (e.g., that reflect changes to income guidelines and equipment) as well as program materials.

Advertising	Funds will be used to publicize the services to deaf and blind consumers in Pennsylvania.
Postage	Covers the costs of routine correspondence with applicants and recipients, and shipping of equipment.
Devices (lending/demo)	This line provides for the addition or replacement of devices for the circulating inventory, based on consumer demand and/or the availability of new products.
Travel	Funds will be for project staff attend to meetings with OVR, PUC, conferences and to consumer's homes. Travel will also be provided to consultants and/or agencies who provide training to the consumers on the use of the assistive devices.



NATIONAL FEDERATION OF THE BLIND

Live the life you want.

NFB-NEWSLINE® Pennsylvania Cost Notice
08/10/23

TERM

This agreement has a five-year term and will commence on July 1, 2023 (“**Effective Date**”), and terminate at 11:59 p.m. on June 30, 2028 (“**Expiration Date**”).

COMPENSATION

This is a fixed price agreement. As consideration for the services set forth in this agreement, the Pennsylvania Office of Vocational Rehabilitation will review and approve compensation to the NFB from the Pennsylvania Public Utilities Commission (PUC) in accordance with the fee schedule below. Any modification to this fee schedule must be in writing, signed by both parties, and include an effective date.

The total fees for this 60-month agreement are \$1,115,000 over the five year term of July 1, 2023 through June 30, 2028.

FEE SUMMARY

Contract Year	Service Fee	Telecommunications Fee	New Publication Set-up Fee	Newspaper Maintenance Fee	Marketing and Outreach Fee	Total Annual Fees	Quarterly Invoice Amount
2023-2024	\$44,000	\$4,000	\$20,000	\$85,000	\$50,000	\$203,000	\$50,750
2024-2025	\$44,000	\$4,000	\$20,000	\$95,000	\$50,000	\$213,000	\$53,250

2025-2026	\$44,000	\$4,000	\$20,000	\$105,000	\$50,000	\$223,000	\$55,750
2026-2027	\$44,000	\$4,000	\$20,000	\$115,000	\$50,000	\$233,000	\$58,250
2027-2028	\$44,000	\$4,000	\$20,000	\$125,000	\$50,000	\$243,000	\$60,750
Total	\$220,000	\$20,000	\$100,000	\$525,000	\$250,000	\$1,115,000	NA

The fees for the NFB-NEWSLINE service consist of the following:

- (1) an annual service fee in the amount of \$44,000.00, payable in quarterly installments of \$11,000.00

The eleven Newspapers included with the annual service fee are:

1. *Centre Daily Times*
2. *Hanover Evening Sun*
3. *Intelligencer*
4. *Lebanon Daily News*
5. *LNP Lancaster Always Online*
6. *Patriot News*
7. *Philadelphia Daily News*
8. *Philadelphia Inquirer*
9. *Sharon Herald*
10. *Wilkes-Barre Times Leader*
11. *York Dispatch*

Each one of the seventeen publications listed below will incur a charge of \$5,000 each per year, (\$85,000.00.00 annually) for maintenance and distribution, payable in quarterly installments of \$21,250.00.

- (1) *Allentown Morning Call*
- (2) *Altoona Mirror*
- (3) *Beaver County Times*

National Federation of the Blind

Mark Riccobono, *President* | 200 East Wells Street at Jemigan Place Baltimore, MD 21230 | 410 659 9314 | www.nfb.org

- (4) *Bucks County Courier Times*
- (5) *Butler Eagle*
- (6) *Citizens Voice*
- (7) *Daily American*
- (8) *Erie Times News*
- (9) *Harrisburg Magazine*
- (10) *Pittsburgh Post-Gazette*
- (11) *Pittsburgh Tribune Review*
- (12) *Pocono Record*
- (13) *Reading Eagle*
- (14) *Republican Herald*
- (15) *Standard Speaker*
- (16) *Times Tribune*
- (17) *Williamsport Sun Gazette*

At its discretion, OVR may add publications during any year. The set-up fee for each additional newspaper is \$5,000.00 for the year in which it is added, plus \$5,000 to maintain and distribute each additional paper each year, including the first year. This means the total fee for each additional newspaper in the first year will be \$10,000. The budget above includes the addition of two newspapers per year at OVR's discretion, for a total of \$20,000 in new publication set-up fees per year. If OVR elects to add two newspapers per year, the total fees for newspaper maintenance will be \$525,000.00 for the period of July 1, 2023 through June 30, 2028. If OVR elects to add two newspapers per year, the total new publication set-up fees will be \$100,000.00.

MARKETING AND OUTREACH

Marketing and Outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print, Braille, or audio format; distribution of brochures and other promotional materials

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at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE information and materials. Additionally, administration of the state specific channel for Pennsylvania and posting of items of interest to the blindness community in the Commonwealth will be included in this fee for the five-year period.

Scott E. White

Scott White
Director of Sponsored Technology Programs
National Federation of the Blind
410-659-9314 ext. 2231
swhite@nfb.org

National Federation of the Blind

Mark Riccobono, *President* | 200 East Wells Street at Jemigan Place Baltimore, MD 21230 | 410 659 9314 | www.nfb.org

NFB-NEWSLINE® Annual Report

July 2022 to June 2023

Print Media Access System Program (PMASP)

NFB-NEWSLINE®, offered by the National Federation of the Blind, provides the Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service that is free to its subscribers.

This service is available in forty-seven states and the District of Columbia, providing:

- Five hundred local and national newspapers
- Spanish-language newspapers available to all subscribers
- Over ninety magazines including *AARP The Magazine*
- Associated Press (national & state) and United Press newswire service updated every hour
- The capability of delivering a newspaper via email directly to a subscriber's inbox
- Local TV listings
- Jobs Listings (Career Builder added in 2010, USA Jobs in 2016)
- Retail ads (Target added in 2011)
- Emergency weather alerts, including weather forecast
- Availability twenty-four hours a day, seven days a week with local as well as toll-free access
- Service is available on NFB-NEWSLINE Mobile, iPhone app, and an Amazon Alexa skill added in November 2019

Through the Commonwealth's partnership with NFB-NEWSLINE, a subscriber can choose that day's, the previous day's, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

Get NFB-NEWSLINE Using Amazon Alexa:

Now you can access NFB-NEWSLINE hands-free on any product that is Alexa capable. This even includes the Windows 10 app and the Alexa smart phone app that can function without the use of an Echo or an Echo Dot.

Enable the skill by saying, "Alexa, open National Federation" and log in to NFB-NEWSLINE with your voice. Use Alexa to help guide you through the steps and navigate your favorite publications. Many of the same options that are available through web and telephone are available as commands for Alexa as well. Alexa can store your favorites, email you articles, alter the reading voice, volume, or speed, and much more. Simply say, "Alexa, ask National Federation" and then the desired command to use the service.

NFB-NEWSLINE Pennsylvania Participating Newspapers:

- *The Morning Call* - Allentown

- *Altoona Mirror*
- *Associated Press Pennsylvania*
- *Beaver County Times*
- *Bucks County Courier Times*
- *Butler Eagle*
- *Centre Daily Times – State College*
- *The Citizens' Voice*
- *Daily American*
- *Erie Times News*
- *The Evening Sun - Hanover*
- *Harrisburg Magazine*
- *The Intelligencer*
- *LNP Lancaster Online*
- *Lebanon Daily News*
- *Patriot News*
- *Philadelphia Daily News*
- *The Philadelphia Inquirer*
- *Pittsburgh Post-Gazette*
- *Pittsburgh Tribune Review*
- *Pocono Record*
- *Republican Herald*
- *Sharon Herald*
- *Standard Speaker*
- *Reading Eagle*
- *The Times Tribune*
- *The Times Leader - Wilkes-Barre*
- *Williamsport Sun-Gazette*
- *York Dispatch*

As of June 30, 2023, there were 4,583 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Print Disabled Program, administered by the Library of Congress and cooperating network libraries.

New Content:

Several new items were added to NFB-NEWSLINE including all of the convention materials for the National Federation of the Blind's annual convention and the American Council of the Blind's convention. Convention materials include the full agendas and registration information.

Thirty-seven new publications have been added to the service as well:

- *Albany Democrat Herald – Oregon*
- *Al Jazeera - Breaking News Online*

- *Amsterdam News* – New York
- *Architectural Digest* – Magazine
- *Argus Leader* – South Dakota
- *Bismarck Tribune* – North Dakota
- *Black America Web* - Breaking News Online
- *Bristol Courier Herald* – Tennessee and Virginia
- *Colorado Springs Indy* – Colorado
- *Cooking Light* – Magazine
- *Daily News* - Washington
- *Downbeat* – Magazine
- *Faribault Daily News* – Minnesota
- *Harvard Business Review* - Magazine
- *Hickory Daily Record* – North Carolina
- *Irish Times* – International
- *Journal Review* – Indiana
- *Kokomo Tribune* – Indiana
- *Kyiv Independent* – International
- *Mainichi Shimbun* – International
- *Manila Bulletin* – International
- *Muscatine Journal* – Iowa
- *Opelika Auburn News* – Alabama
- *Olympian* – Washington
- *Press of Atlantic City* – New Jersey
- *Quartz* - Breaking News Online
- *Rapid City Journal* – South Dakota
- *Republican Herald* – Pennsylvania
- *Shanghai Daily* – International
- *Sharon Herald* – Pennsylvania
- *Standard Speaker* – Pennsylvania
- *Statesville Record and Landmark* – North Carolina
- *Taipei Times* – International
- *Times News* - Idaho
- *Waco Tribune Herald* – Texas
- *Whole Dog Journal* – Magazine
- *Winona Daily News* - Minnesota

Activity Detail during the Period: July 1, 2022 to June 30, 2023

Content Access Frequency: 50 seconds

Our statistics indicate that a subscriber from Pennsylvania accessed NFB-NEWSLINE to obtain a piece of information every 50 seconds during the year.

Category	First Quarter FY2023	Second Quarter FY2023	Third Quarter FY2023	Fourth Quarter FY2023	12 month period from July 1, 2022, to June 30, 2023
Users:	4,447	4,495	4,546	4,583	4,583
New applications:	39	40	58	39	176
Email Newspapers Delivered:	9,460	9,508	9,975	10,708	39,651
Calls Received:	21,796	21,584	18,245	19,463	81,088
State Newspapers Accessed:	87,805	71,216	60,632	92,916	312,569
Television Listings Accessed:	4,641	5,878	4,624	4,219	19,362
Number of Minutes:	249,400	248,065	226,237	209,200	932,903
Local Call Percentage:	54.95	58.44	55.92	55.71	57.47

Newspaper Usage Report

The chart below contains the names of the Pennsylvania publications along with the number of times that they were accessed between July 1, 2022 and June 30, 2023.

Content Name	First Quarter FY2023	Second Quarter FY2023	Third Quarter FY2023	Fourth Quarter FY2023	12 month period from July 1, 2022, to June 30, 2023
Local Weather and Emergency Alerts	7,068	5,953	5,815	6,884	25,720
<i>The Morning Call - Allentown</i>	3,575	3,598	2,982	4,367	14,522
<i>Altoona Mirror</i>	2,012	1,992	2,106	2,053	8,163
Associated Press Pennsylvania	8,388	8,729	7,984	6,545	31,646
<i>Beaver County Times</i>	676	832	1,106	1,218	3,832
<i>Bucks County Courier Times</i>	1,875	2,385	2,380	2,360	9,000
<i>Butler Eagle</i>	837	941	945	989	3,712
<i>Centre Daily Times- State College</i>	846	810	868	975	3,499

<i>The Citizens' Voice</i>	555	1,012	1,265	1,441	4,273
<i>Daily American</i>	7,690	3,432	383	3,410	14,915
<i>Erie Times News</i>	5,176	5,228	5,294	5,846	21,544
<i>Harrisburg Magazine</i>	107	118	89	169	483
<i>The Evening Sun - Hanover</i>	404	348	464	479	1,695
<i>Intelligencer</i>	1,053	1,209	923	1,684	4,869
<i>LNP Lancaster Online</i>	3,266	3,654	3,783	4,946	15,649
<i>Lebanon Daily News</i>	1,019	761	1,098	1,045	3,923
<i>Pennsylvania Local Channel</i>	384	384	374	373	1,515
<i>Patriot News</i>	11,655	5,390	858	5,174	23,077
<i>Philadelphia Daily News</i>	1,687	1,760	1,795	5,160	10,402
<i>The Philadelphia Inquirer</i>	4,225	4,324	4,477	8,914	21,940
<i>Pittsburgh Post-Gazette</i>	6,817	6,001	5,715	6,867	25,400
<i>Pittsburgh Tribune Review</i>	9,444	9,252	9,535	9,259	37,490
<i>Pocono Record</i>	612	378	909	4,713	6,612
<i>Reading Eagle</i>	2,238	1,908	1,704	2,620	8,470
<i>Republican Herald</i>	0	116	345	4,141	4,602
<i>Sharon Herald</i>	12	67	177	254	510
<i>Standard Speaker</i>	0	123	229	377	729
<i>The Times Tribune</i>	11,640	5,182	622	4,482	21,926
<i>The Times Leader - Wilkes-Barre</i>	215	192	841	1,026	2,274
<i>Williamsport Sun-Gazette</i>	1,338	1,128	1,355	1,952	5,773
<i>York Dispatch</i>	532	400	214	619	1,765

Actual Costs Incurred during the Period (July 1, 2022 to June 30, 2023)

Please refer to the four quarterly invoices for detail:

NFB-NEWSLINE annual maintenance service fee: \$44,000 (July 1, 2022 to June 30, 2023)

The newspapers included with the annual service fee are:

- *Centre Daily Times – State College*
- *The Evening Sun – Hanover*
- *The Intelligencer*
- *Lebanon Daily News*
- *LNP Lancaster Online*
- *Patriot News*
- *The Philadelphia Inquirer*
- *Philadelphia Daily News*
- *Sharon Herald*

- *The Times Leader - Wilkes-Barre*
- *York Dispatch*

Annual newspaper operational fee: \$75,000 (July 1, 2022 to June 30, 2023)

This includes fifteen newspapers at \$5,000 each:

- *The Morning Call – Allentown*
- *Altoona Mirror*
- *Beaver County Times*
- *Bucks County Courier Times*
- *Butler Eagle*
- *The Citizens Voice*
- *Daily American*
- *Erie Times News*
- *Harrisburg Magazine*
- *Pittsburgh Post-Gazette*
- *Pittsburgh Tribune Review*
- *Pocono Record*
- *Reading Eagle*
- *The Times Tribune*
- *Williamsport Sun-Gazette*

One-time setup for the *Republican Herald* and *Standard Speaker* newspapers: \$10,000 (July 1, 2022 to June 30, 2023)

newspaper operational fee: \$5,000 (January 1, 2023 to June 30, 2023)

This includes two newspapers at \$2,500 each per quarter:

- *Republican Herald*
- *Standard Speaker*

Marketing and Outreach: \$50,000 (July 1, 2022 through June 30, 2023)

Marketing and Outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print; Braille or audio format; the distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE information and materials. Additionally, administration of the state specific channel for Pennsylvania and posting of items of interest to the blindness community in the commonwealth will be included in this fee.

Annual Unlimited Nationwide Direct Inward Dial Telecommunications Access fee: \$4,000 (July 1, 2022 to June 30, 2023)

A pro-rated fee assessed to each state for NFB-NEWSLINE telecommunications service.

Total invoice: \$188,000 (July 1, 2022 - June 30, 2023)

Submitted by:

Scott A. White
Director of Sponsored Technology Programs
National Federation of the Blind
Swhite@nfb.org
410-659-9314 extension 2231
September 15, 2022

DATE OF DEPOSIT

OCT 17 2023

ANNUAL REPORT TO THE GENERAL ASSEMBLY
ACT 181-2002:
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
Docket Number M-2023-3037443

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2022 TO JUNE 30, 2023:

Background:

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission (PUC) on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP but does not allow for administrative costs to be levied against the surcharge funds.

The Institute on Disabilities at Temple University, as designated by OVR, continues to administer the TDDP.

ELIGIBILITY REQUIREMENTS FOR THE TDDP:

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. An Audiologist, Licensed Physician, Speech Language Pathologist, Physician's Assistant, Vocational Rehabilitation Counselor, Registered Nurse Practitioner, Optometrist, Ophthalmologist, or a Service Professional (public or private agency that serves deaf, hard of hearing and deafblind, Center for Independent Living employee, credentialed Assistive Technology Professional) must certify the disability.
- Have current landline telephone service and be capable of using the requested device(s).
- If applying for wireless equipment: have a current mobile plan or be able to obtain a mobile plan after the equipment is received and provide proof of service/activation.
- Be six years of age or older.
- Have an individual (not including family/household income) gross income of 200% of the Federal Poverty Level (FPL) or less (currently \$29,160 per year for a single individual).

OPERATION OF THE PROGRAM:

- During the fiscal year July 1, 2022 through June 30, 2023, the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania (TechOWL, formerly known as Pennsylvania's Initiative on Assistive Technology) and since 2012, as the certifying entity in Pennsylvania for the National Deaf-Blind Equipment Distribution Program, funded through the 21st Century Telecommunications Act. The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.
- On February 27, 2019, PUC published an Order approving the Wireless Expansion Initiative (WEI) allowing TDDP to fulfill requests for wireless devices. The WEI launched on July 1, 2019. The eligibility requirements are stated above. This is the third and final year of the Wireless Expansion Initiative. On July 1, 2022, wireless equipment became a permanent part of TDDP. Eligible applicants may receive a wireline device and a wireless device, and signalers.
- TechOWL's cross-disability Assistive Technology Advisory Committee (ATAC) serves in an advisory capacity for the TDDP program. The ATAC is established by statute under the federal Assistive Technology Act.

APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email and in person. Applications can also be completed on or downloaded from the TechOWL website: <https://techowipa.org/tddp/>. Applications are also distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) and TDDP Information Centers. During this program year, TechOWL received and reviewed a total of 383 individual applications. Of these, 319 were determined eligible, and 25 were determined ineligible. As of June 30, 2023, eligibility determinations were still in process on approximately 10 incomplete applications. In addition, 29 applicants who submitted incomplete applications and did not respond to repeated requests for information were marked inactive; this number included people from the end of the previous program year. An application is deemed inactive when the applicant does not respond to repeated contact attempts from TDDP to provide missing documentation or other information. Twenty-eight (28) applications were withdrawn for various reasons including, but not limited to: getting equipment elsewhere, having equipment already, or death of the consumer.

EQUIPMENT DISTRIBUTED TO APPLICANTS:

- Equipment distributed to 299 eligible, unduplicated applicants between July 1, 2022 – June 30, 2023 is detailed in TDDP Attachment 1-TDDP Devices Distributed FY2023.

FUNDING:

- The market value of the TDDP fund as of June 30, 2023 was \$465,350.73. The US-Bank Account Summary for the period ending June 30, 2023 is attached and referenced as TDDP Attachment 2-Activity Summary Report-USBank Statement_Redacted.

VENDORS:

- From July 1, 2022 to June 30, 2023 the program used the following 3 vendors to supply equipment for the TDDP:
 - Teltex, Inc. – Kearney, MO
 - WCI – Weitbrecht Communications, Inc., Santa Monica, CA
 - Raz Mobility, LLC – Tysons Corner, VA
- The vendors supplied equipment from the pre-approved list as well as devices approved through the Exceptions Process, as applicable. The agreements with these vendors extend until June 30, 2024. An equipment price list is included in this report as TDDP Attachment 3-Equipment Price List FY2023.

Fund disbursements to vendors during the period July 1, 2022 through June 30, 2023 are as follows:

Teltex for Wireline Equipment	\$11,408.10
WCI for Wireline Equipment	\$992.75
Subtotal for Wireline Equipment	\$12,400.85
Teltex for Wireless Equipment	\$155,616.65
Raz Mobility for Wireless Equipment	\$31,624.00
Subtotal for Wireless Equipment	\$187,240.65
Total vendor disbursements:	\$199,641.50

These disbursements also include payments for wireline equipment ordered toward the end of the previous program year (July 1, 2021 -June 30, 2022).

CONSUMER EDUCATION AND OUTREACH:

Subcontracts with eight (8) regional Assistive Technology Resource Centers (ATRCs) to provide consumer outreach, education and training in their region began on July 1, 2022. In addition to coordinating statewide consumer education and outreach efforts, TechOWL serves as an ATRC for southeastern Pennsylvania. Between July 1, 2022 to June 30, 2023 TechOWL staff (including but not limited to, the Consumer Educator), and ATRCs participated in 82 outreach activities, including 2 statewide events and 3 events reaching underserved communities, held in 34 counties, and reaching over 6,260 Pennsylvanians. The list of activities is included in this report as TDDP Attachment 4-TDDP Consumer Education & Outreach Events.

DATE OF DEPOSIT

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Total fund disbursements (July 1, 2022 to June 30, 2023) to Temple University for Consumer Education and Outreach activities for TDDP was \$345,109.32. These figures include remaining amounts due for July 2021 to June 2022.

CONTINUING AND EMERGING BARRIERS TO ACCESS TO TELECOMMUNICATIONS FOR PEOPLE WITH DISABILITIES:

- Equipment was either discontinued or placed on manufacturer backorder due to the broken supply chain. When possible, the vendor was able to offer a substitution, but the consumers prefer to wait for the backordered equipment.
- Analog telephone lines are being replaced by digital cable, fiber optic or broadband, leaving traditional TTY users without telecommunication access. In some areas of the state, broadband service is not as reliable as in the metro areas. People with disabilities who need telecommunication access are placed in an inequitable situation even with the passage of the Affordable Connectivity Program that gives discounts to lower income Pennsylvanians.
- Lifeline service providers are misinforming consumers that they can have discount on either their cell phone plan or home phone plan, but not both. TDDP is working with the Pennsylvania Public Utilities Commission to educate consumers who apply to TDDP that they are eligible for both services.

ACCOMPLISHMENTS (July 1, 2022 to June 30, 2023):

- During this program year, 42 recipients who requested assistance with their TDDP equipment received support from ATRCs. Altogether, 62.5 hours of device support were provided via telephone support or in person. Seventy-nine percent (79%) of consumers were highly satisfied with the support they received.
- Eighteen (18) new Information Centers were added this program year. There is now a total of 93 active Information Centers in the commonwealth. Satisfaction surveys were mailed, emailed, or contacted via telephone to equipment recipients with a response rate of 93%. Overall satisfaction rate for TDDP consumers is 81% (highly satisfied).
- Articles were published in 1 newsletter reaching 70 people and 1 press release reached 45,000 people. Eight (8) mailings containing TDDP information were sent to organizations and professionals, including but not limited to: senior centers, behavioral health agencies, Area Agencies on Aging, senior citizen groups, community service providers, home health agencies, hearing loss professionals, state representative offices, local municipalities, and churches. These mailings and publications reached at least 250 Pennsylvanians, and social media posts reached over 34,894 people based on number of views.
- All policies and procedures were reviewed and updated as needed during this program year.
- The program manager was appointed to the Pennsylvania Broadband Development Authority's statewide stakeholder engagement working group to represent and advocate for Pennsylvanians with disabilities. The program manager attends biweekly virtual meetings.

ATTACHMENTS:

- TDDP Attachment 1-Devices Distributed-FY2023

- TDDP Attachment 2-Activity Summary Report-USBank Statement_Redacted
- TDDP Attachment 3-Equipment Price List-FY2023
- TDDP Attachment 4-Consumer Education Outreach Events-FY2023
- TDDP Referenced Attachment-TDDP Application-FY2023

TDDP Device Distributed

July 1, 2022 to June 30, 2023

Wireless Device Name	Unit Price	Quantity Ordered	Value of Equipment Ordered
Apple iPhone SE	\$ 629.00	27	\$ 16,983.00
Apple iPhone 12	\$ 899.00	102	\$ 91,698.00
Apple iPhone 11	\$ 899.00	16	\$ 14,384.00
Samsung Galaxy S21FE 5G Smart Phone	\$ 889.00	21	\$ 18,669.00
Google Pixel 6 Smart Phone	\$ 599.00	2	\$ 1,198.00
MiniVision2+ Mobile Phone	\$ 389.00	18	\$ 7,002.00
Apple iPad 4G Tablet	\$ 749.00	27	\$ 20,223.00
Samsung Galaxy S7FE Tablet	\$ 959.00	5	\$ 4,795.00
Serene Innovations SA-40 HearAll Cellphone Amplifier	\$ 74.95	0	\$ -
Smart Signaler: Serene Innovations RF200 Alerting Device	\$ 51.95	5	\$ 259.75
Smart Signaler: Sonic Alert Sonic Bomb Bluetooth Bed Shaker	\$ 35.95	1	\$ 35.95
Smart Signaler: Bellman & Symfon Vibio Bed Shaker	\$ 68.00	2	\$ 136.00
*Application: Proloquo2Go	\$ 250.00	1	\$ 250.00
*Memory Cell Phone	\$ 429.00	5	\$ 2,145.00
*Exceptional Equipment			
		232	\$ 177,778.70
TOTALS		333	\$ 189,243.90

- 299 unduplicated consumers received 333 pieces of equipment
- 13 consumers received both home and mobile devices
- 1 consumer's device was stolen and replaced (2 devices)
- 1 consumer applied for a landline phone and then later applied for a signaler (2 devices)
- Exceptional Equipment Application isn't counted in total (not a piece of equipment)

DATE OF DEPOSIT
OCT 17 2023
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TOD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2023 to June 30, 2023



000003183 02 SP 000638510805692 S
INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1301 CECIL B MOORE AVENUE,
RITTER ANNEX RM 430RA
PHILADELPHIA, PA 19122

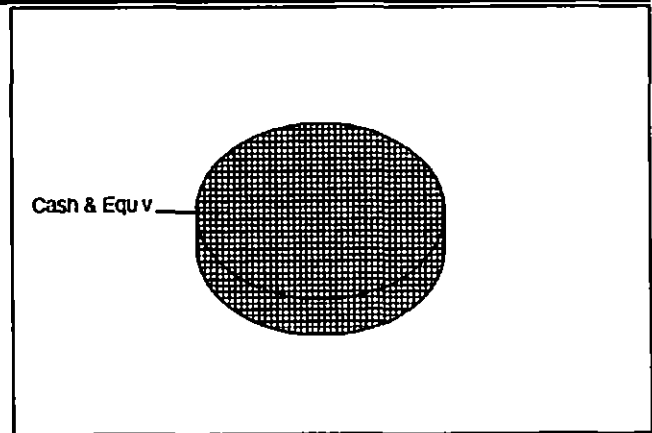
QUESTIONS?

If you have any questions regarding
your account or this statement, please
contact your Account Manager.

ANTHONY ANDERSON
EX-PA-WBSP
TWO LIBERTY PLACE
50 SOUTH 16TH STREET, SUITE 2000
PHILADELPHIA PA 19102
Phone 215-761-9430
E-mail anthony.anderson2@usbank.com

ASSET SUMMARY AS OF 06/30/23

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	464,082.69	99.70	23,385.84
Accrued Income	1,268.04	.30	.00
Total Market Value	\$465,350.73	100.00	\$23,385.84



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
464,082.690	First American Treasury Oblig Fd C X #5387 31846V328	464,082.69 1.0000	464,082.69 0.00	5.04	23,385.84 1,268.04
Total Cash/Money Market		\$464,082.69	\$464,082.69 \$0.00		\$23,385.84 \$1,268.04
Total Cash & Equivalents		\$464,082.69	\$464,082.69 \$0.00		\$23,385.84 \$1,268.04



ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FOND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2023 to June 30, 2023

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Total Assets		\$464,082.69	\$464,082.69 \$.00		\$23,385.84 \$1,268.04
Accrued Income		\$1,268.04	\$1,268.04		
Grand Total		\$465,350.73	\$465,350.73		

ASSET DETAIL MESSAGES

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotations or valuation methodologies from financial industry services provided by us to be reliable. Assets that are not publicly traded may be reflected at values from other external sources. Assets for which a current value is not available may be reflected at a previous value or as not valued, at par value, or at a nominal value. Values shown do not necessarily reflect prices at which assets could be bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

Yield at Market, Estimated Annual Income, and Accrued Income are estimates provided for informational purposes only and should not be relied on for making investment, trading, or tax decisions. The estimates may not represent the actual value earned by your investments and they provide no guarantee of what your investments may earn in the future.

For further information, please contact your account manager or relationship manager.





ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2023 to June 30, 2023

MARKET VALUE SUMMARY

	Current Period 06/01/23 to 06/30/23	Year-to-Date 01/01/23 to 06/30/23
Beginning Market Value	\$557,949.17	\$789,351.81
Taxable Interest	2,369.66	15,025.88
Paid To/For Beneficiaries		- 160,306.69
Fees and Expenses	- 107.05	- 773.22
Cash Disbursements	- 93,759.43	- 176,567.28
Change in Accrued Income	- 1,101.62	- 1,379.77
Ending Market Value	\$465,350.73	\$465,350.73



ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00800239

This statement is for the period from
June 1, 2023 to June 30, 2023

CASH SUMMARY

	Cash
Beginning Cash 06/01/2023	\$0.00
Taxable Interest	2,369.66
Fees and Expenses	- 107.05
Cash Disbursements	- 93,759.43
Net Money Market Activity	91,496.82
Ending Cash 06/30/2023	\$0.00

DATE OF DEPOSIT

OCT 17 2023

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU





ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FUND
DOCKET NO. M-0090239

This statement is for the period from
June 1, 2023 to June 30, 2023

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
Taxable Interest		
	First American Treasury Oblig Fd Cl Z #3678 31846V542	
06/01/23	Interest From 5/1/23 To 5/31/23	2,369.66
Total Taxable Interest		\$2,369.66
Fees and Expenses		
Trust Fees		
06/23/23	Collected Charged For Period 05/01/2023 Thru 05/31/2023	- 107.05
Total Fees and Expenses		- \$107.05
Cash Disbursements		
ACH Transfer To Checking		
06/14/23	Cash Disbursement Paid To Teltex Inc Inv 356738; 357333-338; 357340-342; 357344-348; 357905 - Tdd Public Utility Commission (Puc) Wireless Expansion	- 15,452.00
06/16/23	Cash Disbursement Paid To Temple Univ Research Admin Post Awd Inv421113- 3RD Qtr	- 72,409.63
06/23/23	Cash Disbursement Paid To Teltex Inc Inv 357216-219; 357526-527; 357554; 358070-071	- 1,145.80
06/23/23	Cash Disbursement Paid To Raz Mobillity LLC Inv 2978-2982; 3013-3015 Tdd Public Utility Commission (Puc) Wireless	- 4,752.00
Total ACH Transfer To Checking		- \$93,759.43
Total Cash Disbursements		- \$93,759.43



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0139315-00-04490-04 Page 6 of 7
ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2023 to June 30, 2023

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
	First American Treasury Oblig Fd CI X #5387 31848V328		
	Combined Purchases For The Period 6/1/23 - 6/30/23	- 557,949.17	557,949.17
	First American Treasury Oblig Fd CI Z #3678 31848V542		
	Combined Purchases For The Period 6/1/23 - 6/30/23	- 2,369.66	2,369.66
	Total Cash and Equivalents	- \$560,318.83	\$560,318.83
	Total Purchases	- \$560,318.83	\$560,318.83





ACCOUNT NUMBER: [REDACTED]
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00800239

This statement is for the period from
June 1, 2023 to June 30, 2023

SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	First American Treasury Oblg Fd Cl X #5387 31846V328			
	Combined Sales For The Period 6/ 1/23 - 6/30/23	- 93,866.48	93,866.48	
	First American Treasury Oblg Fd Cl Z #3678 31846V542			
	Combined Sales For The Period 6/ 1/23 - 6/30/23	- 557,949.17	557,949.17	
	Total Cash and Equivalents	- \$651,815.65	\$651,815.65	\$0.00
	Total Sales & Maturities	- \$651,815.65	\$651,815.65	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For nformation on y. Not ntended for tax purposes

Glossary

Accretion - The accumulation of the value of a discounted bond until maturity.

Adjusted Prior Market Realized Gain/Loss - The difference between the proceeds and the Prior Market Value of the transaction.

Adjusted Prior Market Unrealized Gain/Loss - The difference between the Market Value and the Adjusted Prior Market Value.

Adjusted Prior Market Value - A figure calculated using the beginning Market Value for the fiscal year, adjusted for all asset related transactions during the period, employing an average cost methodology.

Amortization - The decrease in value of a premium bond until maturity.

Asset - Anything owned that has commercial exchange value. Assets may consist of specific property or of claims against others, in contrast to obligations due to others (liabilities).

Bond Rating - A measurement of a bond's quality based upon the issuer's financial condition. Ratings are assigned by independent rating services, such as Moody's, or S&P, and reflect the reputation of the issuer's ability to meet the scheduled interest and principal repayments for the bond.

Cash - Cash activity that includes both income and principal cash categories.

Change in Unrealized Gain/Loss - As reported as Gain/Loss in Period in the Asset Detail section. This figure shows the market appreciation (depreciation) for the current period.

Cost Basis (Book Value) - The original price of an asset, normally the purchase price or appraised value at the time of acquisition. Book Value method maintains an average cost for each asset.

Cost Basis (Tax Basis) - The original price of an asset, normally the purchase price or appraised value at the time of acquisition. Tax Basis uses certain determined methods such as Last-In-First-Out (LIFO), First-In-First-Out (FIFO), Average, Minimum Gain, and Maximum Gain.

Ending Accrual - (As reported as Accrued Income) Income earned but not yet received, or expenses incurred but not yet paid, as of the end of the reporting period.

Estimated Annual Income - The amount of income a particular asset is anticipated to earn over the next year. The shares multiplied by annual income rate.

Estimated Current Yield - The annual rate of return on an investment expressed as a percentage. For stocks, yields calculated by taking the annual dividend payments divided by the stock's current share price. For bonds, yields calculated by the coupon rate divided by the bond's market price.

Ex-Dividend Date - (Also reported as Ex-Date) For stock trades, the person who owns the security on the ex-dividend date will earn the dividend, regardless of who currently owns the stock.

Income Cash - A category of cash comprised of ordinary earnings derived from investments, usually dividends and interest.

Market Value - The price per unit multiplied by the number of units.

Maturity Date - The date on which an obligation or note matures.

Payable Date - The date on which a dividend, mutual fund distribution, or interest on a bond will be made.

Principal Cash - A category of cash comprised of cash, deposits, cash withdrawals and the cash flows generated from purchases or sales of investments.

Realized Gain/Loss Calculation - The Proceeds less the Cost Basis of a transaction.

Settlement Date - The date on which a trade settles and cash or securities are credited or debited to the account.

Trade Date - The date a trade is originally entered into.

Unrealized Gain/Loss - The difference between the Market Value and Cost Basis at the end of the current period.

Yield on/at Market - The annual rate of return on an investment expressed as a percentage. For stocks, yields calculated by the annual dividend payments divided by the stock's current share price. For bonds, yields calculated by the coupon rate divided by the bond's market price.

The terms defined in this glossary are only for use when reviewing your account statement. Please contact your Relationship Manager with any questions.



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-TG-187

U.S. Bank
1555 N. Rivercenter Dr.
Suite 300
Milwaukee, WI 53212

000003183 02 SP 000638610805692 S
INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1301 CECIL B MOORE AVENUE,
RITTER ANNEX RM 430RA
PHILADELPHIA, PA 19122



TDDP Equipment List 2022-2023

<u>WireLine Equipment</u>	<u>Notes</u>	<u>Unit Price</u>	<u>Vendor</u>
Clarity Alto, Amplified Phone		\$98.95	Teltex
Clarity Alto Plus, Amplified Phone		\$104.95	Teltex
Clarity JV35, Talking Amplified Phone		\$92.95	Teltex
Clarity J35W, Talking Amplified Phone		\$92.95	Teltex
Clarity HD-40, In-Line Handset Amplifier		\$20.95	Teltex
Serene Innovations HD-40P, Amplified Photo Phone		\$62.95	Teltex
Clarity XLC2+, Amplified Cordless Phone		\$93.95	Teltex
Panasonic KX-TGM430B, Amplified Cordless Bluetooth Phone with Answering Machine	Backorder	\$94.95	Teltex
Panasonic KX-TGM450S, Amplified Cordless Phone with Answering Machine	Backorder ended 11-15-22	\$97.95	Teltex
Panasonic KX-TGM430B, Amplified Cordless Bluetooth Phone with Answering Machine	Price Change 11-15-22	\$106.50	Teltex
Panasonic KX-TGM450S, Amplified Cordless Phone with Answering Machine	Price Change 11-15-22	\$109.50	Teltex
Clarity XLC8, Amplified Cordless Bluetooth Phone with Answering Machine	Substitution	\$134.95	Teltex
CapTel 840 Plus, Captioned Telephone		\$90.25	WCI
CapTel 840i, Captioned Telephone		\$90.25	WCI
CapTel 880i, Captioned Telephone		\$90.25	WCI
CapTel 2400i, Captioned Telephone		\$90.25	WCI
Ultratec SuperPrint 4425A with ASCII, TTY		\$380.00	Teltex
Clarity XLC8-GLT (Google Live Transcribe) (VCO)		\$375.00	Teltex
Reizen Big Button Speakerphone		\$28.00	Teltex
TelTalk Electrolarynx Telephone with handset	Exceptional Equipment	\$995.00	Teltex
<u>WireLine Signalers</u>			
ClearSounds CR200, Loud Ring Signaler		\$41.95	Teltex
Sonic Alert TR75VR, Flashing Light Signaler		\$39.95	Teltex
<u>Wireless Equipment</u>			
iPhone SE 64GB (4.7 inch)		\$629.00	Teltex
iPhone 11 64GB (6.1 inch)	Discontinued 9/1/22	\$899.00	Teltex
iPhone 12 64GB (6.1 inch)	Upgraded 9/15/22	\$1,029.00	Teltex
Samsung Galaxy S21 FE 5G (6.4 inch)		\$889.00	Raz Mobility
Google Pixel 6 (6.4 inch)		\$869.00	Raz Mobility
MiniVision2 Mobile Phone		\$409.00	Raz Mobility
iPad 4G Tablet 32GB (10.2 inch)		\$749.00	Teltex
Samsung Galaxy Tab S7 FE 64GB (12.4 Inch)-GSM unlocked		\$959.00	Raz Mobility
Serene Innovations SA-40 HearAll Cell Phone Amplifier		\$74.95	Teltex
Memory Cell Phone (6.3 Inch)-GSM unlocked (managed by a caregiver)	Exceptional Equipment	\$429.00	Raz Mobility

TDDP Equipment List 2022-2023

Wireless Signalers			
Smart Signaler: Serene Innovations RF200 Cell Phone Signaler		\$51.95	Teltex
Smart Signaler: Sonic Alert Sonic Bomb Wireless Vibration Alarm	D/C 12-15-22	\$49.95	Teltex
Bellman & Symfon Vibio Bed Shaker	Added 1-13-2023	\$68.00	Teltex
Applications			
Proloquo2Go for iPad	Exceptional Equipment	\$250.00	Teltex

TDDP Consumer Education Outreach Events

July 1, 2022 to June 30, 2023

Type of Consumer Outreach Event	ATRC	Date(s) Held	Event Name/Sponsor	Estimated Attendance	County of Event
Presentation	CLASS	2/23/23	Allegheny Senior Living Facility: Seniors	6	Allegheny
Presentation	CLASS	4/19/23	Pittsburgh Public Housing Complex for Seniors	6	Allegheny
Expo	LVCIL	8/13/22	Cabela's Outdoor Event	50	Berks
Presentation	LVCIL	5/11/23	*Berks Vision Resource Center-Spanish speakers	7	Berks
Expo	CILNCPA	3/8/23	Penn College of Technology High School Transition Conference: Children & Families	350	Bradford, Clinton, Lycoming, Sullivan, Tioga
Presentation	CILNCPA	3/8/23	Penn College of Technology High School Transition Conference: Children & Families	25	Bradford, Clinton, Lycoming, Sullivan, Tioga
Presentation	CLASS	2/3/23	Community Care Connections: Programs for IDD	16	Butler
Presentation	LIFT	10/24/22	CareerLink Meeting with OVR and BBVS	20	Cameron
Presentation	LIFT	3/15/23	Cameron County Collaborate Board: Child Care Services	17	Cameron
Presentation	LIFT	3/27/23	*Citizens Against Physical, Sexual and Emotional Abuse	10	Cameron, Clearfield, Elk, Jefferson, McKean, Potter
Presentation	LIFT	4/24/23	United Health Care Care Managers	40	Cameron, Clearfield, Elk, Jefferson, McKean, Potter
Expo	LVCIL	4/18/23	Transition Fair at Lehighton Middle School	30	Carbon
Expo	LVCIL	5/10/23	Lehigh Valley Health Network Aging Parents Event	20	Carbon
Presentation	LIFT	10/13/22	CareerLink Meeting with OVR and BBVS	20	Clearfield
Presentation	LIFT	12/6/22	Kylertown Senior Center Presentation	10	Clearfield
Presentation	LIFT	6/7/23	North Fork Heights: Senior Center	12	Clearfield
Expo	CRI	3/30/23	Active Aging Center at Lakeland Valley: Seniors	80	Crawford
Expo	UCPCP	9/30/22	Rep. Stambaugh Senior Expo	255	Cumberland
Expo	UCPCP	10/18/22	Highmark Senior Wellness Fair	142	Cumberland
Presentation	UCPCP	8/3/22	Vision Resources serving Harrisburg	14	Dauphin
Presentation	TechOWL	3/15/23	Glen Mills Senior Living: Seniors and their family	6	Delaware
Presentation	LIFT	3/28/23	Elk County Children & Youth Services: Child Protective	15	Elk
Presentation	CRI	8/15/22	Senior Center Presentation	18	Erie

TDDP Consumer Education Outreach Events

July 1, 2022 to June 30, 2023

Expo	CRI	8/22/22	Rep. Bizzarro Senior Expo	695	Erie
Expo	CRI	9/15/22	Managed Care Community Health Forum	70	Erie
Expo	CRI	9/19/22	Americorps Seniors Fair	50	Erie
Expo	CRI	9/30/22	Wheelchairs and More Senior Day	260	Erie
Expo	CRI	9/16/22	Senior Center Community Expo	80	Erie
Expo	CRI	11/4/22	Senior Health Expo	280	Erie
Presentation	CRI	3/3/23	Independent Council on Aging: Professionals for Seniors	81	Erie
Presentation	CRI	3/8/23	American Federation of State, County, and Municipal	60	Erie
Presentation	CRI	3/13/23	SeniorCorps: Foster Grandparent Program: Seniors	20	Erie
Expo	CRI	4/21/23	Community Resource Fair- High Mark Whole Senior Care	53	Erie
Presentation	CRI	4/27/23	St. Jude Catholic Church Staff	5	Erie
Presentation	CRI	5/1/23	Booker T Washington Senior Center	100	Erie
Expo	CRI	6/6/23	JFK Senior Center Resource Fair for Low Income Seniors	70	Erie
Presentation	UCPCP	8/18/22	Senior Center Presentation	7	Franklin
Presentation	UCPCP	7/20/22	Senior Apartment Complex Presentation	10	Huntingdon
Expo	CLASS	10/22/22	Indiana County Senior Expo	550	Indiana
Presentation	LIFT	1/10/23	Brockway Senior Center: Seniors	22	Jefferson
Presentation	LIFT	1/24/23	Punxysutawney Senior Center: Seniors	20	Jefferson
Presentation	LVCIL	11/14/22	Univ. of Scranton Occupational Therapy Class Presentation	28	Lackawanna
Presentation	UCPC	4/26/23	Disability Empowerment Center: CIL staff	12	Lancaster, Lebanon
Presentation	CLASS	1/19/23	UPMC Jameson Care Center: Professionals, Health Care	5	Lawrence
Presentation	LVCIL	8/18/22	Housing Authority Presentation, Bldg 1	10	Lehigh
Presentation	LVCIL	8/18/22	Housing Authority Presentation, Bldg 2	4	Lehigh
Presentation	LVCIL	8/30/22	Housing Authority Presentation, Bldg 3	3	Lehigh
Expo	LVCIL	9/13/22	Housing Authority Health Fair	30	Lehigh
Presentation	LVCIL	9/16/22	Housing Authority Presentation, Bldg 4	10	Lehigh
Presentation	LVCIL	4/20/23	Allentown Housing Authority 700 Building	7	Lehigh
Presentation	LVCIL	4/27/23	Allentown Housing Authority Gross Towers	10	Lehigh
Expo	LVCIL	5/19/23	Whitehall Mall Annual Senior Expo-Rep McNeill	100	Lehigh
Presentation	LVCIL	6/7/23	Allentown Housing Authority Central Park Building	15	Lehigh
Presentation	LVCIL	6/7/23	Allentown Housing Authority Walnut Street	50	Lehigh
Presentation	LVCIL	6/9/23	Lehigh Valley Zoo-Disability Sensitivity Trainings	40	Lehigh
Presentation	LVCIL	6/16/23	Allentown Housing Authority planning committee meeting	16	Lehigh
Expo	LVCIL	6/24/23	*Inner City Faith Health Fair at Salvation Army	50	Lehigh
Presentation	LVCIL	4/28/23	Allentown Housing Authority Central Park Building	3	Luzerne

TDDP Consumer Education Outreach Events

July 1, 2022 to June 30, 2023

Expo	LVCIL	5/24/23	LINK Aging Event for Seniors	35	Luzerne
Presentation	CILNCP	7/21/22	County Assistance Office Taskforce Meeting	25	Lycoming
Presentation	CILNCP	9/15/22	Coordinated Service Taskforce	20	Lycoming
Expo	CILNCP	9/22/22	Senator Yaw's Senior Expo	500	Lycoming
Presentation	CILNCPA	2/16/23	Coordinated Task Force Meeting: Professionals	30	Lycoming
Presentation	CILNCP	9/14/22	Northumberland County Coalition	25	Northumberland
Presentation	CILNCP	10/12/22	Lycoming County Coalition Meeting Presentation	25	Northumberland
Presentation	CILNCPA	2/8/23	Coordinated Task Force Meeting: Professionals	15	Northumberland
Presentation	TechOWL	9/15/22	Blind Advocacy Group	13	Philadelphia
Expo	TechOWL	10/14/22	Philadelphia Corporation on Aging Senior Strut-Health Fair	450	Philadelphia
Expo	TechOWL	10/22/22	Senior Expo at Triumph Baptist Church	300	Philadelphia
Presentation	TechOWL	2/8/23	Philadelphia Chapter of AARP: Seniors	45	Philadelphia
Expo	LIFT	10/7/22	State Rep. Causer Senior Expo	275	Potter
Presentation	LIFT	10/27/22	CareerLink Meeting with OVR and BBVS	30	Potter
Presentation	LIFT	1/18/23	Coudersport Senior Center: Seniors	30	Potter
Presentation	LIFT	2/1/23	Oswayo Valley Senior Center: Seniors	28	Potter
Presentation	LVCIL	10/20/22	Tremont Senior Outreach Center Presentation	9	Schuylkill
Presentation	LVCIL	11/3/22	Schuylkill Haven Senior Center Presentation	20	Schuylkill
Presentation	LVCIL	11/8/22	Pottsville Senior Center Presentation	12	Schuylkill
Expo	TechOWL	10/16/22	Hearing Loss Association of America's Walk4Hearing	150	Statewide
Expo	TECHOWL	4/29/23	Pennsylvania School for Deaf Transition Fair for HS Seniors	150	Statewide
Presentation	UCPNEP	7/11/22	Interagency Network	8	Wayne
Presentation	UCPNEP	9/14/22	Senior Center Presentation	20	Wayne
Expo	CLASS	9/9/22	Senior Apartment Complex Health Fair	50	Westmoreland
			Total Attendance (estimated)	6260	
			Number of Events	82	
			*Events reaching underserved populations	3	
			Counties Reached	34	
			Statewide Events	2	
Legend: Assistive Technology Resource Centers					
TechOWL=Main Office		UCPNE=United Cerebral Palsy of Northeastern PA			
CRI=Community Resources for Independence		LIFT=Life and Independence for Today			
CLASS=Community Living and Support Services		LVPIL=Lehigh Valley Center for Independent Living			
UCPC=United Cerebral Palsy of Central PA		TRPIL=Transitional Paths to Independent Living			
CILNCPA=Center for Independent Living of North Central PA					

DATE OF DEPOSIT

OCT 17 2023

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Application for Free Special Phones from TechOWL

Return completed application to:

**TechOWL Free Special Phone Program
Institute on Disabilities at Temple University
Ritter Annex 4, Room 430
1301 Cecil B. Moore Avenue
Philadelphia, PA 19122**

Email: TDDP@temple.edu

Fax: 215-204-6336

Tel: 800-204-7428

TTY: 711

Please keep this information in case you need to contact us.

revised 04/2022

What to expect after you send in your completed application:

- We process your application.
- We send you a letter saying your application is eligible, incomplete or denied.
- The letter comes from Temple University. It is NOT a bill or junk mail.
- Tell us if you have changed your contact information.
- This whole process can take up to 4-8 weeks. Please be patient with us!

The Free Special Phone Program (Pennsylvania's Telecommunication Device Distribution Program) is implemented by TechOWL, a program of the Institute on Disabilities at Temple University, in conjunction with the PA Public Utility Commission (PUC).

Application for Free Special Phones from TechOWL

4/22 p.1

We highly recommend a device demonstration or loan since there is a no exchange policy. Call 800-204-7428 to schedule.

- I will call to schedule an equipment demonstration or loan before submitting my application.
- I do not want an equipment demonstration or loan. I understand there are no exchanges after I receive my device.

Do you already own equipment similar to what you are requesting from TechOWL (i.e. smartphone, tablet, captioned or amplified phone)? Yes No

If yes, what? _____

If yes, please check one answer below:

My equipment is:

- is broken or only works sometimes
- is borrowed
- does not meet my needs because _____

I will use this device at: (check one)

- Home
- School
- Work

Applicant Information—to be completed by applicant (PLEASE PRINT)

Name (Last) _____ (First) _____ (Middle initial) _____

Address (P.O. Box not accepted) _____

City _____ Zip _____ County _____

Area Code/Phone _____ Date of Birth _____

Email _____

Person assisting you with application, if any

Name _____ Relationship _____

Area Code/Phone _____ Email _____

Parent or guardian for applicants under 18 years old

Name (Last) _____ (First) _____ (Middle initial) _____

Area Code/Phone _____ Email _____

Applicant Annual Income and Family Members

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You must attach the **applicant's** most current proof of income. Examples of proof of income include W-2's, 1099s or award letters from retirement and/or Social Security income. If you need a copy of your Social Security income statement, please call 1-800-772-1213. We cannot accept bank statements or the 1040 tax form.

Number of people living at this (applicant's) address including applicant: _____

Other Applicant Information (required)**Reason for using the Free Special Phone Program**

- I cannot afford equipment
 This equipment is only available through the Free Special Phone Program
 I could use other programs, but the system is too complex and/or the wait is too long

How did you hear about us?

- friend/relative
 support person
 web
 brochure/flyer
 presentation/exhibit by _____
 other (specify) _____

If applying for a Free Wireless Device, please complete the following questions:

Do you currently subscribe to a mobile plan? Yes No

If you checked "yes", what is the name on the mobile plan?

(Attach a copy of your current cell phone bill, receipt for data card purchase or other proof of service.)

If you checked "no", are you able to obtain a mobile plan? Yes No

Have you ever used a wireless device? Yes No

Do you currently use any of the following types of technology? (Check all that apply):

- Hearing aid
 Cochlear implant
 Speech generating device
 Relay (IP, VRS, TTY, STS, VCO, HCO, Captioned telephone)
 Other (List) _____
 Not applicable

Please note: You must get and maintain a cell phone plan with a mobile phone company if you are applying for a free wireless device.

OPTIONAL

Race:

- Black or African American
- Asian or Asian-American
- White or Caucasian
- American-Indian or Alaska Native
- Other (specify) _____
- Prefer not to answer

Ethnicity:

- Hispanic
- Non-Hispanic

Gender:

- Male
- Female
- Other
- Prefer not to answer

REQUIRED: Applicant's Statement and Signature

IMPORTANT: Submit application no later than 30 days after you have signed and dated it.

- I certify that all information provided on this application and supporting documents is true, complete and correct.
- I understand that if I purposely provide false information, I may be subject to legal action.
- Program officials have my permission to verify the information provided.
- I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment selected.
- I understand that I may not sell, give, or lend to another person any equipment provided to me by the program.
- **For free wireless devices only:** I will be responsible for all services related to the equipment, including activation fee, monthly service plan, software and app updates, and will use the device to access phone and telecommunications-related services, such as video relay, email and texting. **I will activate the device I receive within 30 days of receipt on a mobile service plan.** If I fail to submit proof of a mobile service plan, I may not be able to access services from TechOWL in the future.

Applicant signature _____ Date _____

For applicant is under 18
Parent/legal guardian/signature

_____ Date _____

*Demonstration Centers: If you are having trouble making a decision about which equipment might work for you, please contact or visit one of the Assistive Technology Regional Centers (ATRCs). You can also request a device to try out from our Lending Library.

Web: TechOWLpa.org Email: TDDP@temple.edu Tel: 800-204-7428

Certification of Disability

4/22 p.4

Please print legibly or type. All information must be completed by a professional. (Return to: TDDP@temple.edu OR fax: 215-204-6336)

Applicant Name

(Last) _____ (First) _____ (Middle initial) _____

Please check one. I am a(n):

- | | |
|---|---|
| <input type="radio"/> Audiologist | <input type="radio"/> Optometrist |
| <input type="radio"/> Physician | <input type="radio"/> Ophthalmologist |
| <input type="radio"/> Speech-Language Pathologist | <input type="radio"/> Service Professional (public or private agency that serves deaf, hard of hearing and deafblind, Center for Independent Living employee, credentialed Assistive Technology Professional) |
| <input type="radio"/> Physician's Assistant | |
| <input type="radio"/> Vocational Rehabilitation Counselor | |
| <input type="radio"/> Registered Nurse Practitioner | |

Please check the disability(ies) being certified:

- | | |
|-------------------------------------|--|
| <input type="checkbox"/> cognitive* | <input type="checkbox"/> low vision |
| <input type="checkbox"/> deaf | <input type="checkbox"/> hard of hearing |
| <input type="checkbox"/> blind | <input type="checkbox"/> physical* |
| <input type="checkbox"/> deafblind | <input type="checkbox"/> speech |

*If you marked cognitive or physical disability, please explain why the applicant needs a specialized phone and/or wireless device and /or identify accessibility features that can be helpful (i.e. voice access for limited dexterity, photo labeled memory buttons for impaired cognition)

Certifying Professional

Full Name _____

Title _____ Agency _____

PA Professional License Number, if applicable _____

Area Code/Phone _____ Fax _____

Email _____

I certify that the applicant named above has the disability indicated, and that they require this technology to independently access telecommunication services.

Signature of Certifier _____ Date _____

Checklist

4/22 p.5

Before you submit your application, read this list and check the boxes to ensure your application is complete. Failure to submit all the items will result in a delay. Keep a copy of your entire completed application for your records.

- Completed application** with all questions answered and all blanks filled in.
- Completed Disability Certification** (filled out by a certifying professional listed on the form).
- Completed Equipment Selection Sheet** with one piece of equipment and/or one signaler that will work for you.

Submit photocopies of documents with the following information:

- Proof of PA residency with the applicant's name and current street address—this includes any of the following:**
 - current driver's license
 - non-driver ID
 - utility bill
 - dated Social Security correspondence
 - copies of W-2s
 - school report card
 - other documentation pre-printed with applicant's name and current street address.
- Proof of applicant's income (Examples of proof of income include W-2's, 1099s or award letters from retirement and/or Social Security income. If you need a copy of your Social Security income statement, please call 1-800-772-1213). Your most recent information is required. We cannot accept bank statements or the 1040 tax form.**
- For a free home phone only: Proof of most recent telephone service bill (e.g. If you sign your application in May, include the April bill.) Send the entire bill. We must know what type of services you have in your home to determine if the requested device is appropriate.**
- For free wireless devices only. Proof of wireless service—this includes any of the following:**
 - a copy of current monthly cell phone bill
 - receipt form a data plan card purchase
 - redacted bank statement with the monthly charge noted
 - annual renewal letter for a government phone plan

If you currently do not have cell phone service, you will be required to submit a receipt of activation from a service provider, monthly bill or account page from the mobile app. You will have 30 days to submit proof of service after you received the device. This requirement applies to both smart phones and tablets.

Free Special Phones Eligibility Criteria

Person with a disability

- This disability prevents a person from making or receiving telephone calls independently. A qualified professional must complete the certification of disability.

Income limits

- We only use the applicant's proof of income. This does not include family/ household income.

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES

(as of January 19, 2023):

size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$72,280
6	\$80,560
7	\$90,840
8	\$101,120

Age

- Six (6) years or older.

Residence

- Resident of Pennsylvania.

Resources

- Must have an existing landline telephone service
- Must certify to obtain a wireless service agreement to use with the wireless device
- Must be able to learn how to use requested equipment.

Equipment ownership and responsibility

- Your selection is FINAL and CANNOT BE EXCHANGED. It is your property and responsibility. A durable, protective case and/or screen protector for your wireless device is NOT included with your equipment. It is highly recommended that you purchase one. Your device comes with a one-year manufacturer's warranty. Please consider extending that warranty through either the manufacturer or your cell phone service provider.

- Information will be kept confidential except as required by law.
- All equipment is covered by a limited manufacturer defect warranty. If it is defective or stops working, the recipient contacts the vendor for repairs. Repairs for damages due to abuse or neglect are not covered.
- Stolen equipment can be replaced only when a police report of theft is provided.

If you need help completing this application, or need it in an alternate form, please contact us:

tel: 800-204-7428 / TTY: 711

email: TDDP@temple.edu

web: TechOWLpa.org

The Free Special Phone Program (Pennsylvania's Telecommunication Device Distribution Program) is implemented by TechOWL, a program of the Institute on Disabilities at Temple University, in conjunction with the PA Public Utility Commission (PUC).

Free Special Phone Equipment Selection

You must submit your equipment selection with your application.

Category A: Select only ONE device from any row below that best fits your needs.

AMPLIFIED



Clarity Alto
Pearl White



Clarity Alto
Plus



Clarity JV35
 Clarity JV35W
(white buttons)

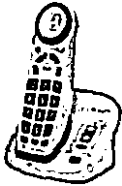


Serene
Innovations
HD-40P



Clarity HA40
In-line Handset
Amplifier

AMPLIFIED CORDLESS



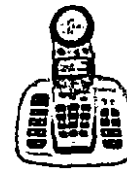
Clarity XLC2+



Panasonic
KX-TGM 450S



Panasonic
KX-TGM 430B
(back-ordered)



Clarity XLC8
(substitute for
Panasonic 430B
back-ordered items)

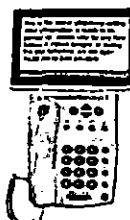
CAPTIONED, TTYS AND OTHER PHONES



CapTel 840 PLUS
(analog or DSL service
compatible)



CapTel 840i



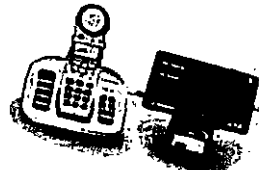
CapTel 880i



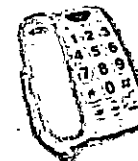
CapTel 2400iSP
(touchscreen
display)



Ultratec SuperPrint
4425 TTY with ASCII



Clarity XLC8-GLT
(VCO)

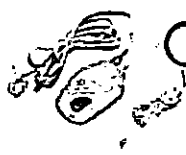


Reizen Big Button
Speakerphone

Category B: Select only ONE signaler.



ClearSounds
Loud Ring
Signaler



Sonic Alert
TR75VR Flashing
Light Signaler






NONE (No device
from Category B
needed.)

For details go to: <https://techowlpa.org/tddp>. List revised February 2023.
If none of the listed equipment will meet your needs, please contact TechOWL.

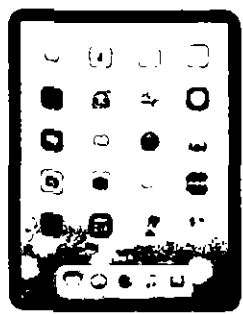

Free Wireless Devices and Equipment Selection
 You must submit your equipment selection with your application.

Category A: Select only ONE device from any row below that best fits your needs.

PHONES

- | | | | | |
|---|---|---|--|---|
|  |  |  |  |  |
| <input type="radio"/> Apple iPhone SE
(4.7 Inch Screen) OR | <input type="radio"/> Apple iPhone 12
(6.1 Inch Screen) | <input type="radio"/> Samsung Galaxy
S21 FE 5G | <input type="radio"/> Google Pixel 6 | <input type="radio"/> Mini Vision 2+
Mobile Phone |

TABLETS



- | | |
|--|--|
|  |  |
| <input type="radio"/> Apple iPad 4G | <input type="radio"/> Samsung Galaxy
Tab S7 FE |

- Verizon
- T-Mobile
- AT&T

CELLPHONE AMPLIFIER

- | |
|--|
|  |
| <input type="checkbox"/> Serene Innovations SA-40
HearAll Cellphone Amplifier |

Category B: Select only ONE signaler

- | | | | | |
|---|---|---|--|---|
|  | <input type="radio"/> Serene
Innovations
Ringer Flasher
RF200 Alerting
Device |  | <input type="radio"/> Smart Signaler:
Bellman &
Symfon Vibio
Bed Shaker | <input type="radio"/> NONE
(No device from
Category B
needed.) |
|---|---|---|--|---|

For details go to: <https://techowlpa.org/tddp>. List revised February 2023.
 If none of the listed equipment will meet your needs, please contact TechOWL.

NFB-NEWSLINE® Annual Report July 2021 to June 2022

Print Media Access System Program (PMASP)

NFB-NEWSLINE®, offered by the National Federation of the Blind, provides the Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service that is free to its subscribers.

This service is available in forty-six states and the District of Columbia, providing:

- Five hundred local and national newspapers
- Spanish-language newspapers available to all subscribers
- Over ninety magazines including *AARP The Magazine*
- Associated Press (national & state) and United Press newswire service updated every hour
- The capability of delivering a newspaper via email directly to a subscriber's inbox
- Local TV listings
- Jobs Listings (Career Builder added in 2010, USA Jobs in 2016)
- Retail ads (Target added in 2011)
- Emergency weather alerts, including weather forecast
- Availability twenty-four hours a day, seven days a week with local as well as toll-free access
- Service is available on NFB-NEWSLINE Mobile, iPhone app, and an Amazon Alexa skill added in November 2019

Through the Commonwealth's partnership with NFB-NEWSLINE, a subscriber can choose that day's, the previous day's, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

Get NFB-NEWSLINE Using Amazon Alexa:

Now you can access NFB-NEWSLINE hands-free on any product that is Alexa capable. This even includes the Windows 10 app and the Alexa smart phone app that can function without the use of an Echo or an Echo Dot.

Enable the skill by saying, "Alexa, open National Federation" and log in to NFB-NEWSLINE with your voice. Use Alexa to help guide you through the steps and navigate your favorite publications. Many of the same options that are available through web and telephone are available as commands for Alexa as well. Alexa can store your favorites, email you articles, alter the reading voice, volume, or speed, and much more. Simply say, "Alexa, ask National Federation" and then the desired command to use the service.

NFB-NEWSLINE Pennsylvania Participating Newspapers:

- *The Morning Call* - Allentown

DATE OF DEPOSIT

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- *Altoona Mirror*
- *Beaver County Times*
- *Bucks County Courier Times*
- *Butler Eagle*
- *Centre Daily Times – State College*
- *The Citizens' Voice*
- *Daily American*
- *Erie Times News*
- *The Evening Sun - Hanover*
- *Harrisburg Magazine*
- *The Intelligencer*
- *LNP Lancaster Online*
- *Lebanon Daily News*
- *Patriot News*
- *Philadelphia Daily News*
- *The Philadelphia Inquirer*
- *Pittsburgh Post-Gazette*
- *Pittsburgh Tribune Review*
- *Pocono Record*
- *Reading Eagle*
- *The Times Tribune*
- *The Times Leader - Wilkes-Barre*
- *Williamsport Sun-Gazette*
- *York Dispatch*

As of June 30, 2022, there were 4,397 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Print Disabled Program, administered by the Library of Congress and cooperating network libraries.

New Content:

Several new items were added to NFB-NEWSLINE including all of the convention materials for the National Federation of the Blind's annual convention and the American Council of the Blind's convention. Convention materials include the full agendas and registration information.

Twenty new publications have been added to the service as well:

- *The Bellingham Herald – Washington*
- *CNBC – Breaking News Online*
- *The Herald - South Carolina*
- *The Herald-Sun - North Carolina-*
- *The Island Packet - South Carolina*
- *Merced Sun-Star – California*

- *The Modesto Bee* – California
- *Beauregard Daily News* - Louisiana
- *The Pantagraph* - Illinois
- *Native News Online* – New Mexico
- *The Standard-Times* – Massachusetts
- *Navajo Times* – New Mexico
- *The Royal Gazette* – International (Bahamas)
- *The Kathmandu Post* – International (Nepal)
- *The Eagle Tribune* – Massachusetts
- *Mashable* – American News Website
- *Vox* – American News Website
- *The News Virginian* – Virginia
- *The Daily Nonpareil* – Iowa
- *Morning News* – South Carolina

Activity Detail during the Period: July 1, 2021 to June 30, 2022
 Content Access Frequency: 52 seconds

Our statistics indicate that a subscriber from Pennsylvania accessed NFB-NEWSLINE to obtain a piece of information every 52 seconds during the year.

Category	First Quarter FY2021	Second Quarter FY2021	Third Quarter FY2021	Fourth Quarter FY2021	12 month period from July 1, 2021, to June 30, 2022
Users:	4,333	4,344	4,372	4,397	4,397
New applications:	26	19	18	30	93
Email Newspapers Delivered:	17,182	13,239	10,950	11,629	53,000
Calls Received:	23,356	21,735	20,463	21,499	87,053
State Newspapers Accessed:	21,499	64,155	63,513	52,954	202,121
Television Listings Accessed:	4,560	6,092	5,743	5,064	32,459
Number of Minutes:	274,889	251,448	235,944	231,010	993,291
Local Call Percentage:	56.77	53.34	55.92	55.71	55.71

Newspaper Usage Report

The chart below contains the names of the Pennsylvania publications along with the number of times that they were accessed between July 1, 2021 and June 30, 2022.

Content Name	First Quarter FY2021	Second Quarter FY2021	Third Quarter FY2021	Fourth Quarter FY2021	12 month period from July 1, 2021, to June 30, 2022
Local Weather and Emergency Alerts	7,277	5,400	5,555	6,676	24,908
<i>The Morning Call - Allentown</i>	3,828	3,736	4,085	3,966	15,615
<i>Altoona Mirror</i>	1,710	1,626	1,903	1,880	7,119
Associated Press Pennsylvania	9,598	10,375	9,429	9,480	38,882
<i>Beaver County Times</i>	612	658	466	481	2,217
<i>Bucks County Courier Times</i>	1,213	1,377	1,436	1,967	5,993
<i>Butler Eagle</i>	828	916	731	918	3,393
<i>Centre Daily Times- State College</i>	1,272	1,055	774	793	3,894
<i>The Citizens' Voice</i>	649	631	381	452	2,113
<i>Daily American</i>	481	1,293	366	3,949	6,089
<i>Erie Times News</i>	5,379	4,965	5,208	4,671	20,223
<i>The Evening Sun - Hanover</i>	215	247	256	160	878
<i>LNP Lancaster Online</i>	3,917	4,134	3,565	3,315	14,391
<i>Lebanon Daily News</i>	1,039	923	1,086	843	3,891
Pennsylvania Local Channel	404	378	410	394	1,586
<i>Patriot News</i>	0	0	297	1,933	2,230
<i>The Philadelphia Inquirer</i>	0	0	554	3,916	4,470
<i>Philadelphia Online</i>	553	415	294	0	1,262
<i>Pittsburgh Post-Gazette</i>	11,336	13,235	4,486	8,946	38,003
<i>Pittsburgh Tribune Review</i>	11,290	10,330	11,393	9,383	42,396
<i>Pocono Record</i>	577	474	470	474	1,995
<i>Reading Eagle</i>	2,045	1,799	2,121	1,997	7,962
<i>The Times Tribune</i>	736	1,768	260	6,563	9,327
<i>The Times Leader - Wilkes-Barre</i>	506	236	144	280	1,166
<i>Williamsport Sun-Gazette</i>	1,054	865	1,173	1,063	4,155
<i>York Dispatch</i>	457	447	930	421	2,255

Actual Costs Incurred during the Period (July 1, 2021 to June 30, 2022)

Please refer to the four quarterly invoices for detail:

NFB-NEWSLINE annual maintenance service fee: \$44,000 (July 1, 2021 to June 30, 2022)

The newspapers included with the annual service fee are:

- *Centre Daily Times – State College*
- *The Evening Sun – Hanover*
- *The Intelligencer*
- *Lebanon Daily News*
- *LNP Lancaster Online*
- *Patriot News*
- *The Philadelphia Inquirer*
- *Philadelphia Daily News*
- *The Times Leader - Wilkes-Barre*
- *York Dispatch*

Annual newspaper operational fee: \$75,000 (July 1, 2021 to June 30, 2022)

This includes fifteen newspapers at \$5,000 each:

- *The Morning Call – Allentown*
- *Altoona Mirror*
- *Beaver County Times*
- *Bucks County Courier Times*
- *Butler Eagle*
- *The Citizens Voice*
- *Daily American*
- *Erie Times News*
- *Harrisburg Magazine*
- *Pittsburgh Post-Gazette*
- *Pittsburgh Tribune Review*
- *Pocono Record*
- *Reading Eagle*
- *The Times Tribune*
- *Williamsport Sun-Gazette*

Marketing and Outreach: \$50,000 (July 1, 2021 through June 30, 2022)

Marketing and Outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print; Braille or audio format; the distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE information and materials. Additionally, administration of the state specific channel for Pennsylvania and posting of items of interest to the blindness community in the commonwealth will be included in this fee.

Annual Unlimited Nationwide Direct Inward Dial Telecommunications Access fee: \$4,000 (July 1, 2021 to June 30, 2022)

A pro-rated fee assessed to each state for NFB-NEWSLINE telecommunications service.

Total invoice: \$173,000 (July 1, 2021 - June 30, 2022)

Submitted by:

Scott A. White
Director of Sponsored Technology Programs
National Federation of the Blind
Swhite@nfb.org
410-659-9314 extension 2231
September 15, 2022

DATE OF DEPOSIT
OCT 17 2023
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

pennsylvania
DEPARTMENT OF LABOR & INDUSTRY
651 Boas Street
Harrisburg, PA 17121-0750
www.dli.pa.gov

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(717) 787-2788
DEPARTMENT OF LABOR AND INDUST
651 BOAS STREET
HARRISBURG PA 17121-0725

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ROSEMARY CHIAVETTA, SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMSSN
P.O. BOX 3265
HARRISBURG PA 17105-3265

Pennsylvania Public Utility Commission
DO NOT AI
Rosemary Chiavetta, Secretary Cc
Address/Room Number/Suite/APT. P.O. Box 3265
Harrisburg, PA 17105-3265



CMPC
717-705-1952

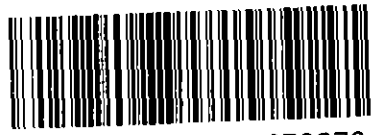
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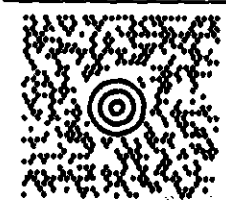
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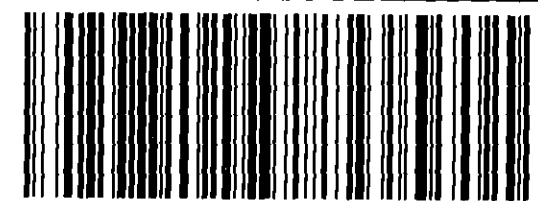
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