

TIME	SESSION TITLE	SPEAKERS
10 a.m. – 10:15 a.m.	Special Welcome Remarks  PUC Consumer Education Video	<b>PUC Chairman Gladys Brown Dutrieuille</b>  <b>Christina Chase-Pettis &amp; Shari Williams</b> PUC Senior Communications Specialist
10:15 a.m. – 11 a.m.	Assistance Utility Customer Programs & Resources	<b>Karen Clunas</b> – Peoples Gas <b>Alexa Mapstone</b> – Columbia Gas <b>Mike Selep</b> – Duquesne Light <b>Michelle Dye</b> – FirstEnergy <b>Manuela Saxman</b> – Pennsylvania American Water <b>Sarah Viszneki</b> – Pittsburgh Water and Sewer Authority <b>Mary Sally</b> – Dollar Energy Fund
11 a.m. – 11:20 a.m.	Pittsburgh Financial Empowerment Center Program	<b>Amber Book</b> – Advantage Credit Counseling Services
11:20 a.m. – 11:40 a.m.	2022 LIHEAP & LIHWAP	<b>Katrina Myricks</b> – PA Department of Human Services
11:40 a.m. – 11:45 p.m. Morning Session – Chat Q&A		
11:45 a.m. – 12:30 p.m. LUNCH (Grab A Bite & Recharge)		
12:30 p.m. – 12:35 p.m. Welcome Back Raffle		
12:35 p.m. – 1:30 p.m.	Emergency Rental Assistance Program – PA Homeowner Assistance Fund – Allegheny Housing Services	<b>Charles Keenan</b> – Allegheny County Assistance Office <b>Patricia Hasson</b> – PA Housing Finance Agency Consultant <b>Heather Pirl &amp; Rita Masi</b> – Fayette County Community Action Agency, Inc.
1:30 p.m. – 1:50 p.m.	Legal Services	<b>Elizabeth Marx</b> – PA Utility Law Project
1:50 p.m. – 2 p.m. Raffle Time & Short Break		
2 p.m. – 2:15 p.m. Afternoon Chat Q&A - Sharing Resources		
2:15 p.m. – 2:30 p.m. Closing and Final Raffle		