

R-2009-2139884

April 11, 2010

Pennsylvania PUC

Dear Public Utility Commission,

APR-15-2010

Consumer Services  
CAC Division

I strongly object to the PGW rate increase. As a senior citizen on social security, I have a very hard time keeping current on my bills.

To keep my gas bill low, I used to set my thermostat at 55. As I age and have infirmities, I had to raise the thermostat to 60 this year. I survive by wearing leg warmers, socks, two sweaters, a bathrobe and a hat. Still haven't figured out how to keep my nose warm.

Years ago PGW gave a discount to seniors. I think this kindness should be reinstated.

I don't have much company but when I do I raise the thermostat. I have my pride. I do ~~not~~ not want anyone to know my situation. Of course, raising the temperature, raised the bill. There are organizations that help low income people. My income is just above the eligible cutoff so I do not qualify for assistance.

Why can't the senior discount be reinstated? Why must there be an increase in gas rates? Help is needed for those people lost between qualifies for assistance and the well-to-do. A rate increase will mean 55° temperature for me.

I am too embarrassed ~~LINKED~~ sign this letter. Suffice it to know I live in lower NE Philly in a

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small row house on a one way street. I turn on my gas heater at Thanksgiving and turn it off mid March regardless of the weather.

With a rate increase and no senior discount, I see a future of very cold winters. I do not think I am the (or) only oldster in this situation.

I would appreciate any help the PUC and PGW can give to seniors.

I apologize for not submitting a formal complaint form but I do not have a computer.

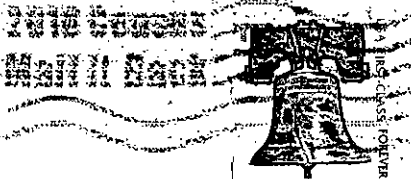
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Public Services  
AC Division

PA Public Utility Commission

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