



Orange & Rockland
a conEdison, inc. company

Orange and Rockland Utilities, Inc.
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April 26, 2013

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: First Quarter 2013 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its First Quarter 2013 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operational Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

cc:
Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

**Pike County Light and Power Company
(Orange and Rockland Utilities, Inc.)
Quarterly Reliability Report**

First Quarter 2013

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

1st Quarter 2013 Major Events

There were no Major Events submitted for approval by the Commission, for the first quarter of 2013.

1st Quarter 2013 Pre-Arranged Outages

Date	Time	Circuit	Cause	Duration	Customers Affected	Customer Min of Interruptions
1/8/2013	3:28	3-1-34	return rio substaion to normal	24 mins	18	432
2/12/2013	14:26	L7-6-34	isolate u/g service for repair	13 mins	1	13

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2012	2nd Qtr	4,496	72	2,738	744257
2012	3rd Qtr	4,486	60	2,738	773770
2012	4th Qtr	4,486	55	2,542	468931
2013	1st Qtr	4,492	55	2,656	487521

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2012	2nd Qtr	0.61	272	166
2012	3rd Qtr	0.61	283	172
2012	4th Qtr	0.57	184	105
2013	1st Qtr	0.59	184	109

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
*Tree Contact	20	36.4%	900	33.9%	231,576	47.5%
Equipment Failure	13	23.6%	388	14.6%	90,338	18.5%
Lightning	7	12.7%	531	20.0%	30,317	6.2%
Animal Contact	6	10.9%	583	22.0%	84,289	17.3%
Non-Comp. Accidents	5	9.1%	207	7.8%	45,859	9.4%
*Unknown / Other	4	7.3%	47	1.8%	5,142	1.1%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	55		2,656		487,521	

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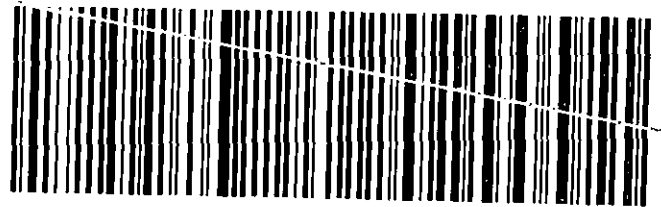
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 City SPRING VALLEY State NY ZIP 10977

2 Your Internal Billing Reference 10102363 0001

3 To
 Recipient's Name Hon. Rosemary Chiavetta Phone
 Company PA Public Utility Commission
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 Address 400 North Street
 City Harrisburg State PA ZIP 17120
 1st 0455236847

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 For packages over 150 lbs, use the
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- FedEx First Overnight
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 locations. Friday shipments will be delivered on
 Monday unless SATURDAY Delivery is selected.
- FedEx Priority Overnight
 Next business morning.* Friday shipment will be
 delivered on Monday unless SATURDAY Delivery
 is selected.
- FedEx Standard Overnight
 Next business afternoon.*
 Saturday Delivery NOT available.

2 or 3 Business Days

- FedEx 2Day A.M.
 Second business morning.*
 Saturday Delivery NOT available.
- FedEx 2Day
 Second business afternoon.* Thursday shipments
 will be delivered on Monday unless SATURDAY
 Delivery is selected.
- FedEx Express Saver
 Third business day.*
 Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500.
 FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options
 SATURDAY Delivery
 NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
 Package may be left without
 obtaining a signature for delivery.

Direct Signature
 Someone at recipient's address
 may sign for delivery. Fee applies.

Indirect Signature
 If no one is available at recipient's
 address, someone at a neighboring
 address may sign for delivery. For
 residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?
 One box must be checked.
 No Yes Yes
 As per attached Shipper's Declaration. Shipper's Declaration not received.

Dry Ice
 Dry Ice, 9 UN 1545 x _____ kg

Cargo Aircraft Only

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

7 Payment Bill to:
 Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.

Sender (Acct. No. in Section 1 will be billed) Recipient Third Party Credit Card Cash/Check

Total Packages Total Weight Credit Card Acct.

