

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Docket number: L-2018-3002672

Dear Ms. Chiavetta,

I am writing to convey our disgust with the current impasse between MAW Communications and PPL. We represent the final consumer of the provision of internet services, on which we are now dependent for financial and other services. As such, we were early adopters of MAW fiber optic service when it became available. Our previous experience with DSL was unsatisfactory (e.g. speed, reliability) and FIOS was not available. Other services were not attractively priced. MAW Communications has been fast, reliable, and reasonably priced.

We were recently notified that our service may be terminated without further notice – an obviously unsettling experience. Having now reviewed public documents on Docket Number L-2018-3002672, we observe a classic David vs. Goliath situation: Big corporations enjoying use of public right-of-ways vs. entities competitively expanding internet services who must depend on access to facilities of the Big Corporations.

The issue we consumers face requires a quick and equitable resolution of the dispute between PPL and MAW. We support NetSpeed's comments of 11/15/2018 generally, and specifically the section entitled "Expedited Dispute Resolutions". We also support MAW Communication comments dated 10/29/2018, specifically the sections entitled "Expedited Dispute Resolutions" and "Funding to Support New Commission Responsibilities".

As consumers, we strongly support the PA PUC assumption of the regulation of "pole attachments, rates, and conditions" and the "provision of timely resolutions of disputes".

Respectfully,

John B. Roose