

**Wellsboro Electric Company**  
**2015 Summer Readiness Overview**

A. Reliability Enhancement Programs.

The Company is continuing its programs to maintain reliability and customer satisfaction, several capital improvement projects were completed in 2014, and a voltage conversion project was started and will continue for the next several years. Overhead and underground fault indicators are continuing to be installed on various parts of the system to enable the operations department to quickly and efficiently locate faults that occur on the system. In 2015 over 200 wooden distribution poles will be replaced.

To further enhance reliability, outage data is reviewed and measures are taken to correct or enhance a condition, such as adding animal guards, insulating transformers riser conductor, installation of self-protected transformers and the replacement of porcelain cutouts.

B. Preventive Maintenance Programs.

Wellsboro Electric is continuing its PUC – approved inspection and maintenance program.

Substations will be inspected monthly.

Infrared imaging will be conducted annually on all in-service substation equipment and select areas of the distribution System.

Wellsboro Electric Employee's or Contractors will perform a detailed internal and below grade inspection on 10% of all the distribution poles in 2015.

A detailed vegetation management inspection will be conducted on four distribution circuits as follows.

1. Charleston #1
2. Charleston #2
3. Middlebury
4. Osram

The vegetation inspection will look for hazard tree's that could cause a problem to the distribution system and also help determine the trimming cycle for all other vegetation. Wellsboro Electric will be bidding out Right of Way and reclearing work on our distribution system in 2015.

A visual inspection of poles and electrical equipment on four circuits will be conducted as follows.

1. Charleston #1
2. Charleston #2
3. Stony Fork
4. Osram

A detailed pad-mount transformer and pad-mounted equipment inspection will be performed on the following circuits

1. East/West Main
2. East Ave.
3. Middlebury

All in-service reclosers and voltages regulators will be inspected at least twice in 2015.

#### C. Capacity Planning

System and feeder loading trends and voltage profiles are analyzed to ensure adequate capacity on the distribution system.

#### D. Transmission Preparedness.

Wellsboro Electric does not own or operate and Transmission Facilities.

#### E. Event Preparedness

Mutual assistance agreements are current with PREA and other affiliated companies and as always will play a vital role in restoration events if needed in 2015. Emergency material levels are adequate, the construction and maintenance fleet is in top operating condition and staffing is at expected levels.

#### F. Storm Response

Wire down calls are given the highest priority during storm response, the focus is then turned to restoring power to substations, critical services and then lines with the most customers and finally the individual outages.

#### G. Communications and Outreach

In addition to providing information through traditional methods such as newsletters, newspaper and radio, the Company has expanded to the use of social media to include Facebook. The Company also has an online customer portal called Smart Hub, this tool allows customers to download a free customized app to their smartphone or tablet which provides secure access. The customer can view and pay bills, report outages, check on outages status, analyze hourly usage and request additional services. All functionality is also available to customers via Smart Hub On-Line, accessed from the Company website.