

4-Year Average, 2015 & 2016 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2011-2014 to 2015	% Change from Avg. of 2011-2014 to 2016	% Change 2015 to 2016
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TOTAL VACANT RESIDENCES

Avg. of 2011-2014	790	1,526	2,860	1,397	395	4,214	94	1,115	12,391			
2015	2,192	1,447	2,825	1,664	406	4,439	66	1,105	14,144	14%		
2016	1,077	1,280	2,460	1,787	431	3,039	101	1,478	11,653		-6%	-18%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2011-2014	2	7	130	14	2	0	2	13	170			
2015	4	12	386	5	2	0	4	1	414	144%		
2016	6	12	351	6	3	2	2	2	384		126%	-7%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2011-2014	1,094	499	3,813	520	91	3	103	308	6,431			
2015	628	626	5,913	797	176	9	138	468	8,755	36%		
2016	349	620	4,114	724	124	0	129	505	6,565		2%	-25%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2011-2014	1,096	506	3,943	534	93	3	105	321	6,601			
2015	632	638	6,299	802	178	9	142	469	9,169	39%		
2016	355	632	4,465	730	127	2	131	507	6,949		5%	-24%

4-Year Average, 2015 & 2016 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	NFG	Peoples	Peoples Equitable	Peoples TWP	PGW	UGI Central Penn Gas (Formerly PPL-Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2011-2014 to 2015	% Change from Avg. of 2011-2014 to 2016	% Change 2015 to 2016
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TOTAL VACANT RESIDENCES

Avg. of 2011-2014	986	622	703	496	137	2,214	176	562	224	6,120			
2015	1,013	727	832	253	142	1,796	154	495	308	5,720	-7%		
2016	828	194	523	477	110	1,103	167	513	317	4,232		-31%	-26%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2011-2014	371	278	88	254	51	434	82	228	118	1,904			
2015	323	237	137	57	42	199	88	224	144	1,451	-24%		
2016	271	109	64	70	17	234	77	200	93	1,135		-40%	-22%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2011-2014	652	379	638	765	112	8,399	215	932	611	12,703			
2015	755	323	812	564	152	9,053	291	948	657	13,555	7%		
2016	744	140	968	709	189	9,340	280	967	604	13,941		10%	3%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2011-2014	1,023	657	726	1,019	163	8,833	297	1,160	729	14,607			
2015	1,078	560	949	621	194	9,252	379	1,172	801	15,006	3%		
2016	1,015	249	1,032	779	206	9,574	357	1,167	697	15,076		3%	0%