

Andreassi Gas Company
2014-2015 Winter Readiness
November 4th, 2014

Winter weather is approaching quickly & Andreassi Gas Company is prepared for a safe & reliable winter season. The company is prepared to provide reliable & dependable natural gas services for our customers. Andreassi Gas Company will be prepared to restore gas if an unforeseen natural gas outage occurs.

Winter Readiness

Andreassi Gas Company operates a winter readiness program that allows the organization supply natural gas to our customers in a safe & dependable manner during the winter season. Safety is always important for both our customers & our employees.

Andreassi Gas Company performs continual leak surveys throughout the year. Preventative maintenance plays a key role in having dependable distribution & service lines to our customers. Major construction projects are planned during low customer usage in the warmer months. Integrity management of our equipment & pipelines ensures that our system is ready for the upcoming winter.

Employee Safety/Readiness

Andreassi Gas Company requires employee safety on a year round basis. An employee will always be readily available for a customer emergency. Mutual assistance agreements have been made with qualified employees at other local natural gas companies in case of an emergency. Safety training & certifications are an ongoing process at Andreassi Gas Company.

Andreassi Gas is prepared to dispatch a qualified natural gas employee 24/7, 365 days a year. Year round responsiveness is critical to the safety of our customers.

Communications Outreach

Andreassi Gas Company is committed to increasing public awareness regarding natural gas systems. Our public awareness letters have informed our customers of the following:

1. How to detect a leak.
 - a. Smell, sound, dead vegetation, bubbling in wet environments, unusual behavior from appliances, etc.
2. Steps to follow if a leak is detected.
 - a. Leave the vicinity, Warn/Evacuate others, DON'T operate light switches, appliances, or motors, contact local authorities, etc...
3. Steps to be taken to report a leak.

4. How to recognize that an underground pipeline exists by above ground line markers.
5. Public Utility Commission & local authority contact information

Andreassi Gas Company educates customers on low-income programs such as LIHEAP that may be available during winter months. The company communicates that budget billing is available to the customers.

Gas Supply & Planning

Andreassi Gas Company has its natural gas supplied at different purchase points in our distribution system. The company regulates & monitors the gas pressure on a constant basis. Gas pressure is regulated around the clock, especially during the winter months when the demand is high. All employees are equipped with mobile phone applications that can monitor the company's natural gas pressure. Andreassi Gas Company is prepared to meet the demand of its customers during cold weather.

Customers

N/A

Polar Vortex Analysis

N/A