



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

September 30, 2013

The Honorable Thomas W. Corbett
Governor of Pennsylvania
Room 225 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Governor  Corbett:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program; fund balances, revenues, and disbursements and expenses; 3) PMAS Program; fund balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>) click Utility & Industry; click Telecommunications; click Telecommunications Relay Service; click Read More; scroll down to the 2013 Legislative Report on the TDD Program and click.

Very truly yours,



Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

September 30, 2013

ROBERT F. POWELSON
CHAIRMAN

The Honorable James Cawley
Lieutenant Governor of Pennsylvania
Room 200 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor  Cawley:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program; fund balances, revenues, and disbursements and expenses; 3) PMAS Program; fund balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>) click Utility & Industry; click Telecommunications; click Telecommunications Relay Service; click Read More; scroll down to the 2013 Legislative Report on the TDD Program and click.

Very truly yours,

Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

September 30, 2013

TO THE MEMBERS OF THE GENERAL ASSEMBLY
OF THE COMMONWEALTH OF PENNSYLVANIA:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newsline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program; fund balances, revenues, and disbursements and expenses; 3) PMAS Program; fund balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>) click Utility & Industry; click Telecommunications; click Telecommunications Relay Service; click Read More; scroll down to the 2013 Legislative Report on the TDD Program and click.

Very truly yours,

A handwritten signature in black ink that reads "Robert F. Powelson".

Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

**ANNUAL REPORT OF THE
FISCAL STATUS AND OPERATIONS OF THE
TELECOMMUNICATIONS DEVICE DISTRIBUTION
PROGRAM AND
THE PRINT MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

OCTOBER 1, 2013

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program).

The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. Historically, the PMAS Program was initially funded through special grants; however, beginning in July 2006, its funding has been accounted entirely through the TRS surcharge funds. The PMAS Program provides access to the National Federation of the Blind (NFB) reading service. It is known as “NFB Newslines.”²

The TDD Program is operated by the Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I). The PMAS Program is operated by the Bureau of Blindness and Visual Services (BBVS), OVR, in L&I. Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT), located in Philadelphia, Pennsylvania, is the current TDD Program manager under contract to OVR. The Commission provides assistance to OVR, BBVS, and PIAT in accordance with the UTPMA Act. The Commission administers the TRS Surcharge funds.

**CALCULATION AND USE OF TRS SURCHARGE FUND FOR TDD PROGRAM
& PMAS PROGRAM**

The TRS surcharge rate is reviewed annually and adjusted as necessary based on the number of wireline telephone numbers in service as of December 31 and the combined

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

² An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>) click Utility & Industry; click Telecommunications; click Telecommunications Relay Service; click Read More; scroll down to the 2013 Legislative Report on the TDD Program and click.

expenses of the TRS, TDD Program and the PMAS Program. Local exchange carriers (LECs) report their wireline counts by filing an Annual Access Line Summary Report to the Commission. Based on the total number of access lines submitted by the LECs and the estimated expenses and financial status of the TRS, TDD Program, and PMAS Program fund accounts, the Commission sets the residential and business monthly access line TRS surcharges. The current rate is set at \$0.08 per access line per month effective from July 1, 2013 through June 30, 2014.

35 P.S. §6701.4(c) provides in pertinent part, that:

(c) Additional use of [TRS] surcharge.--The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239...

The Commission calculates the TRS surcharge component for each program separately on a per wireline access line percentage basis. A copy of the Commission's Order entered May 23, 2013, at Docket No. M-2013-2341301, approving the TRS surcharge and TDD Program and PMAS Program allocation percentage of the surcharge rates, is attached as Public Utility Commission Attachment A.

TDD PROGRAM

On March 27, 2013, the Department of Labor & Industry, OVR filed a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2013, through June 30, 2014, as submitted by OVR, is \$267,070, as compared to \$260,053 from the budget year 2012-2013. OVR's 2013-2014 budget proposal estimated that the costs will be \$113,163 for equipment and \$153,907 for consumer education services. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device. OVR's 2013-2014 budget proposal for the TDD Program is attached as Public Utility Commission Attachment B.

The TDD Program Fund had a beginning balance on July 1, 2012 of \$414,803.

The TDD Program surcharge net revenue received from the TRS surcharge was \$273,814 for the period of July 1, 2012, to June 30, 2013.

The TDD Program Fund earned net investment income of \$46 for the period of July 1, 2012, through June 30, 2013.

The TDD Program Fund paid \$70,652 in distributed equipment costs for the period of July 1, 2012, through June 30, 2013.

The TDD Program paid \$94,345 for consumer education and outreach for the period July 1, 2012 through June 30, 2013.

The TDD Program Fund paid \$2,337 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2012, through June 30, 2013.

The TDD Program Fund balance at fiscal year ended June 30, 2013, was \$521,329.

The TDD Program fund balance of \$521,329 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The Commission has included 5 percent of the total TRS surcharge revenues to be allocated to the TDD Program Fund for the 2013-2014 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

PMAS PROGRAM

On March 27, 2013, the Department of Labor & Industry, OVR, BBVS filed a budget with the Commission for the PMAS Program for the ensuing year. The PMASP Program budget for July 1, 2013, through June 30, 2014, as submitted by BBVS, is \$174,528 as compared to \$154,610 from the budget year 2012-2013. BBVS submitted 2013-2014 budget proposal estimated that the costs will include from National Federation of the Blind "NFB Newslines", twenty-three participating newspapers, annual set-up, maintenance and distribution fee, marketing and outreach, and a one-year telecommunications subscription fee. BBVS 2013-2014 budget proposal for the PMAS Program is attached with Public Utility Commission Attachment B.

The PMAS Program Fund balance as of July 1, 2012, was \$275,671.

The PMAS Program surcharge net revenue received from the TRS surcharge was \$107,750 for the period of July 1, 2012, to June 30, 2013.

The PMAS Program Fund earned net investment income of \$31 for the period of July 1, 2012, through June 30, 2013.

The PMAS Program Fund paid \$107,908 for NFB Newslines annual element costs for the period of July 1, 2012, through June 30, 2013.

The PMAS Program Fund paid \$1,539 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2012, through June 30, 2013.

The PMASP Program Fund balance at fiscal year ended June 30, 2013, was \$274,004.

The PMAS Program fund balance of \$274,004 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The NFB Newslines

invoice payment historically was made annually in October for the entire contract year. The BBVS has now a quarterly invoice and payment arrangement with NFB Newslite. This new payment arrangement spreads the expense over the contract year which allows for a lower fund balance at year end. The Commission has included 4 percent of the total TRS surcharge revenues to be allocated to the PMAS Program Fund for the 2013-2014 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

OVR INFORMATION

Pursuant to 35 P.S. §6701.4(e)(2), OVR submitted to the Commission information on the TDD Program and the PMAS Program. The report submitted to the Commission by the OVR is attached as Public Utility Commission Attachment B.

PUBLIC UTILITY COMMISSION CONCLUSION

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the UTPMA Act. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight and responsibilities.

The Commission with the assistance of OVR conducts an annual audit of the TDD Program and the PMAS Program. The objectives and scope of the audit are to determine that only qualified individuals received TDD equipment; that the consumer educator properly and accurately charged the fund for services provided; that only qualified bidders were awarded contracts through the RFP process; that equipment and service contractors properly invoiced the funds; and that all monies withdrawn from the TDD Program account and PMAS Program account were only used for qualifying TDD Program and PMAS Program services and equipment.

Most recently, on December 3, 2012, the Commission's Bureau of Audits released to OVR and the Commission its report on the audit of the TDD Program and the PMAS Program activity for the two fiscal periods ending June 30, 2010 and 2011. The Commission's audit of the TDD Program account and the PMAS Program issued in December 2012 included two procedural findings and recommendations for process improvements. Both OVR and the program administrator agreed with both of the recommendations and the administrator has developed new policies and procedures to implement them.

ATTACHMENTS

Following is a list of Public Utility Commission Attachments:

Public Utility Commission Attachment A: Commission's Order Approving
New Surcharge Rates

Public Utility Commission Attachment B: TDD Program Information
Submitted by the OVR and PMAS Program Information Submitted by the
OVR/BBVS

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held May 23, 2013

Commissioners Present:

Robert F. Powelson, Chairman
John F. Coleman, Jr., Vice Chairman
Wayne E. Gardner
James H. Cawley
Pamela A. Witmer

Recalculation of the Pennsylvania
Telecommunications Relay Service Surcharge

M-2013-2341301
M-00900239

ORDER

BY THE COMMISSION:

Pursuant to our May 29, 1990 Order, at Docket No. M-00900239 establishing the Pennsylvania Telephone Relay Service (Relay)¹ and surcharge funding mechanism (TRS surcharge) and subsequent Commission orders and legislation,² we have completed the annual recalculation of the TRS surcharge as it will apply to residence and business wireline access lines for July 1, 2013, through June 30, 2014. The monthly residential and business monthly access line surcharge will remain set at \$0.08.

¹ Additional information on TRS may be found at http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx

² See Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4 (the statutory provisions were amended by Act 181 of 2002 to be more inclusive of persons with disabilities), establishing the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge. PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the “Universal Telecommunications and Print Media Access Act.”



RECEIVED

13 SEP -9 AM 10:17

BUREAU OF
TECHNICAL UTILITY SERVICES

September 3, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket Number M-2013-2342032
2013 Annual Report to the General Assembly

- Telecommunications Device Distribution Program (TDDP)
- Print Media Access System Program (PMASP)

Dear Ms. Chiavetta:

Attached is the information requested by the Pennsylvania Public Utility Commission (PUC) from the Office of Vocational Rehabilitation (OVR) for inclusion in the Annual Report to the Governor and Pennsylvania Legislature.

If you have any further questions, please do not hesitate to contact Harry Rimmer at (717) 787-8315 or harimmer@pa.gov.

Sincerely,

Stephen H. Suroviec
Executive Director

HR:fk

cc: Amy Goldman, Temple University TDDP
Sandra McNally, Temple University TDDP
Eric Jeschke, PUC
Nesta Livingston
David DeNotaris
Sharon Behun
David Boyle
Carol Mackel, HGAC
File

Print Media Access System Program (PMASP)

NFB-NEWSLINE® offered by the National Federation of the Blind, provides the Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service that is free to its subscribers.

This service is available in forty-six states and the District of Columbia, providing:

1. 327 local and national newspapers
2. Spanish-language newspapers available to all subscribers
3. Forty-one magazines including AARP
4. Associated Press (National & State) and United Press newswire service updated every hour
5. The capability of delivering a newspaper via e-mail directly to a subscriber's Inbox
6. Local TV listings
7. Jobs Listings (added in 2010)
8. Target Weekly Circular (added in 2011), other retailers to be added in the future
9. Emergency weather alerts, including weather forecast
10. Available twenty-four hours a day, seven days a week with local as well as toll-free access
11. Service is available on NFB-NEWSLINE® Mobile, iPhone app

Through the Commonwealth's partnership with NFB-NEWSLINE®, a subscriber can choose that day's, the previous day's, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

NFB-NEWSLINE® participating newspapers include:

- *Allentown Morning Call*
- *Altoona Mirror*
- *Bucks County Courier Times*
- *Butler Eagle*
- *Centre Daily Times*
- *Citizens' Voice*
- *Erie Times News*
- *Hanover Evening Sun*
- *Intelligencer Journal/Lancaster New Era*
- *Intelligencer Journal/Lancaster New Era On Line*
- *Lebanon Daily News*
- *Patriot News*

- Philadelphia Daily News
- Philadelphia Grocery Ads
- Philadelphia Inquirer
- Pittsburgh Post-Gazette
- Pittsburgh Tribune Review
- Pocono Record
- Reading Eagle
- Times Tribune
- Wilkes-Barre Times Leader
- Williamsport Sun Gazette
- York Dispatch

As of July 1, 2013, there are 2,738 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Physically Handicapped Program, administered by the Library of Congress and cooperating network libraries.

NFB-NEWSLINE® added the capability of downloading its content through its Web site, www.nfbnewsline.org. With this feature, subscribers can download their desired publications directly to a digital talking book player. Subscribers can also read their favorite publications online through the use of a secure Web site.

Relevant Contract provisions:

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of twelve months beginning July 1, 2013, and ending June 30, 2014.

2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/13 - 06/30/14: \$40,000

The newspapers included with the annual service fee are:

12. Philadelphia Inquirer: Knight Ridder paper
13. Philadelphia Daily News: Knight Ridder paper
14. Centre Daily Times: Knight Ridder paper
15. Wilkes-Barre Times Leader: Knight Ridder paper
16. Hanover Evening Sun: Media News Group paper
17. Lebanon Daily News: Media News Group
18. York Dispatch: Media News Group paper
19. Intelligencer Journal/Lancaster New Era: base paper

20. *Patriot News*: base paper

Annual newspaper maintenance and distribution fee

\$60,000 (July 1, 2013 – June 30, 2014).

This includes twelve newspapers at \$5,000 each.

21. *Allentown Morning Call*
22. *Altoona Mirror*
23. *Bucks County Courier Times*
24. *Butler Eagle*
25. *Citizens' Voice*
26. *Erie Times News*
27. *Pittsburgh Post-Gazette*
28. *Pittsburgh Tribune Review*
29. *Pocono Record*
30. *Reading Eagle*
31. *Times Tribune*
32. *Williamsport Sun Gazette*

Annual setup, maintenance, and distribution of new newspapers fee:

\$20,000 (July 1, 2013 – June 30, 2014). This anticipates adding two publications at \$10,000 each.

Marketing and Outreach:

\$45,000 (July 1, 2013 through June 30, 2014).

Marketing and outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print, Braille, or audio format; distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE® information and materials.

1-year Telecommunications subscription fee:

\$9,528 (July 1, 2013 – June 30, 2014).

A prorated fee assessed to all states for this contract period for NFB-NEWSLINE® telecommunications service.

Total invoice:

\$174,528 (July 1, 2013 – June 30, 2014).

ANNUAL REPORT TO THE GENERAL ASSEMBLY
ACT 181-2002:
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
Docket Number M-2013-2342032

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2012 TO JUNE 30, 2013:

Background:

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies the OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP, but does not allow for administrative costs to be levied against the surcharge funds.

The Institute on Disabilities at Temple University, as designated by OVR, continues to administer the TDDP. Administrative activities are funded by OVR, with supplemental funds contributed by Pennsylvania's Initiative on Assistive Technology (federal dollars).

ELIGIBILITY REQUIREMENTS FOR THE TDDP:

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified state agency (e.g. OVR Counselor, Department of Public Welfare or Social Security Case Worker) must certify the disability.
- Have current landline telephone service and be capable of using the requested device(s).
- Be six years of age or older.
- Have an individual (not including family/household income) gross income of 200% of the Federal Poverty level or less (currently \$22,980 per year for a single individual).

OPERATION OF THE PROGRAM:

- During the fiscal year July 1, 2012 through June 30, 2013 the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania [Pennsylvania's Initiative on Assistive Technology (PIAT)]. The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.
- Until September 30, 2012, the Advisory Council for the Deaf and Hard of Hearing in the Department of Labor and Industry served as an advisory body to the TDDP program. As of October 1, 2012, at the request of the Executive Director of the Office of Vocational Rehabilitation, the cross-disability Assistive Technology Advisory Committee (ATAC) for Pennsylvania's Initiative on Assistive Technology serves in an advisory capacity for the TDDP program. The ATAC is established by statute under the federal Assistive Technology Act.

APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email. Applications can also be downloaded from the Institute on Disabilities' website: <http://disabilities.temple.edu/tddp>. Applications are distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) and TDDP Volunteer Centers created by PIAT. During this program year the Institute on Disabilities/PIAT received and reviewed a total of 543 individual applications. Of these, a total of 449 were determined eligible, and 27 were determined ineligible or were withdrawn by applicant. As of June 30, 2013, eligibility determinations were still in process on approximately 75 incomplete applications. Also, 46 applicants who submitted incomplete applications and did not respond to repeated requests for information were marked inactive.

EQUIPMENT DISTRIBUTED TO APPLICANTS:

- Equipment distributed to 449 eligible applicants between July 1, 2012 – June 30, 2013 is detailed in Attachment 1.

FUNDING:

- The market value of the TDDP fund as of June 30, 2013 was \$521,333.51. The USBank Account Summary for the period ending June 30, 2013 is attached and referenced as Attachment 2.

VENDORS:

- From July 1, 2012 to June 30, 2013 the program used the following two (2) vendors to supply equipment for the TDDP:
 - Teltex, Inc., Kearney, MO
 - WCI - Weitbrecht Communications, Inc., Santa Monica, CA
- These vendors supplied equipment from the pre-approved list as well as devices approved through the Exceptions Process, as applicable. The agreements with these vendors extend until June 30, 2014.

In addition, one device was approved through the Exceptions process: a Speech Enhancer Voice Processor System was purchased from Voicewave Technology, Inc., the sole source provider for that device.

An equipment price list is included in this report as Attachment 3.

Fund disbursements to vendors during the period July 1, 2012 through June 30, 2013 are as follows:

Teltex, Inc.	\$51,994.67
WCI	\$11,082.25
Voicewave Technology, Inc.	\$ 7,575.00
Total vendor disbursements:	<u>\$70,651.92</u>

These disbursements also include payments for equipment ordered toward the end of the previous program year (July 1, 2011-June 30, 2012).

CONSUMER EDUCATION AND OUTREACH:

Subcontracts with seven regional Assistive Technology Resource Centers (ATRCs) to provide "local" activities related to consumer outreach, education and training began on July 1, 2012. In addition to coordinating Consumer Education and Outreach efforts, the Institute/PIAT serves as an ATRC for southeastern Pennsylvania. Between July 2012 and June 2013 Institute/PIAT staff (including but not limited to, the Consumer Educator), and ATRCs participated in 61 outreach activities, including 3 statewide events, held in 33 counties, and reaching over 6,909 Pennsylvanians. The list of activities is included in this report as Attachment 4.

Total fund disbursements (July 1, 2012 to June 30, 2013) to Temple University for Consumer Education and Outreach activities were \$94,344.63. This figure includes remaining amounts due from the SFY 2012.

CONTINUING AND EMERGING BARRIERS TO ACCESS TO TELECOMMUNICATIONS FOR PEOPLE WITH DISABILITIES:

- Equipment incompatibility with digital telephone lines, particularly with TTYs and the CapTel 840.
- TDDP limitation on the distribution of phones that receive captions through an internet connection (e.g. CapTel 840i).
- TDDP limitation on distributing wireless phones and videophones.

ACCOMPLISHMENTS (July 1, 2012 to June 30, 2013):

- All policies and procedures were reviewed. TDDP Policy 5: Obtaining Equipment from Category A and Category B was amended on April 25, 2013 to include accessories and switches that might be needed for the Fortissimo hands-free speakerphone. The policy was also renamed TDDP Policy 5: Obtaining Additional Equipment after Initial Application. The amended policy is attached.
- The TDDP application (attached) was revised and reprinted. Revisions to the application, including but not limited to the equipment listing, were made as a result of recommendations of the Assistive Technology Advisory Committee.
- One organization joined as a Volunteer Center. There are currently 34 Volunteer Centers in 21 counties. Efforts continue to recruit new Volunteer Centers. The role of Volunteer Centers will be more focused on dissemination of materials rather than the current, more formal arrangement that requires a Memorandum of Understanding between Temple University and the Volunteer Center organization.
- Staff hosted a manufacturer's webinar for Volunteer Centers and other statewide contacts to familiarize them with the Clarity Fortissimo phone, a new hands-free speakerphone that replaced an older model phone. A link to the webinar was included with information about the Fortissimo on the TDDP website.
- Support (either in person or by phone) was provided to all 34 of the consumers requesting assistance with the equipment they received from TDDP. 100% of these consumers reported they were satisfied with the support they received, and 88% of these consumers were highly satisfied.
- Satisfaction surveys were mailed to equipment recipients. Overall satisfaction rate is 95% (satisfied or highly satisfied).

- Articles were published in 4 newsletters, and press releases were sent to over 10 newspapers. Mailings containing TDDP information were also sent in several regions of the state to senior centers, audiologists, providers, state legislators, and ATRC mailing lists. In total, these mailings and publications potentially reached nearly 200,000 Pennsylvanians.

ATTACHMENTS:

- Attachment 1 - Equipment Ordered 2012-2013
- Attachment 2 - Activity Summary Report (USBank)
- Attachment 3 - Equipment Price List
- Attachment 4 - Outreach Events – July 1, 2012 through June 30, 2013

- Referenced Attachment - TDDP Application Form
- Referenced Attachment – TDDP Policy 5: Obtaining Additional Equipment after Initial Application

ATTACHMENT 1: TDDP - Equipment Ordered July 2012-June 2013

Device Name	Equipment Ordered				Total Equipment Ordered Since 7/1/12	Value of Equipment Ordered
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/31/13	4/1/13 - 6/30/13		
	Unit Price					
Ulratrac TTY Superprint 4425	\$ 350.00	4	0	2	8	\$ 2,800.00
Clarity XL50 Amplified Phone	\$ 90.00	9	20	15	13	\$ 5,130.00
Ameriphone RC200 Hands Free Phone (1)	\$ 330.00	5	5	0	10	\$ 3,300.00
Air Switch accessory for RC200 phone (1)	\$ 70.00	1	5	0	6	\$ 420.00
Pillow Switch accessory for RC200 phone (1)	\$ 35.00	4	2	0	6	\$ 210.00
Headset w/Mic accessory for RC200 phone (1)	\$ 35.00	1	1	0	2	\$ 70.00
Lapel Mic accessory for RC200 phone (1)	\$ 15.00	2	2	0	4	\$ 60.00
Clarity Fortissimo Speakerphone w/Pendant (2)	\$ 559.00	0	0	0	6	\$ 3,354.00
Headphones for Fortissimo (2)	\$ 13.00	0	0	0	0	\$ -
Dual earbuds for Fortissimo (2)	\$ 13.00	0	0	0	0	\$ -
Single clip earphone for Fortissimo (2)	\$ 13.00	0	0	0	1	\$ 13.00
Plantronics Headset Phone CT-14	\$ 92.00	0	0	0	0	\$ -
Casa Futura Telephone Fluency System	\$ 200.00	0	0	1	1	\$ 200.00
Ameriphone JV35 Talking Telephone	\$ 80.00	5	3	2	3	\$ 1,040.00
Geomarc BDP400 Talking Telephone w/large display	\$ 115.68	12	4	2	18	\$ 2,082.24
Geomarc BDP400 Talking Telephone w/large display (3)	\$ 130.68	0	0	3	4	\$ 914.76
Serene Innovations HD-60J Amplified Large Button Phone	\$ 85.00	7	5	8	26	\$ 2,210.00
Ablephone 5000 Voice Activated Dialer	\$ 175.00	2	1	1	6	\$ 1,050.00
Serene Innovations HD-30P Photo Phone	\$ 30.00	0	0	2	3	\$ 90.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	\$ 40.00	0	4	6	12	\$ 480.00
Doro MemoryPlus 319ph	\$ 20.00	1	0	0	2	\$ 40.00
Reizen Big Button Speakerphone	\$ 25.00	4	5	3	14	\$ 350.00
Ulratrac Uniphone 1140 VCO/TTY	\$ 210.00	3	1	1	7	\$ 1,470.00
Ameriphone Hearing Carryover TTY Q900 w/speakers	\$ 100.00	3	0	1	4	\$ 400.00
Ameriphone VCO Amplified Phone	\$ 100.00	1	0	2	5	\$ 800.00
Clarity XLC2 Amplified Cordless Phone	\$ 92.00	23	22	14	16	\$ 6,900.00
Clarity C4230 Cordless Phone w/answering machine (4)	\$ 115.00	6	0	0	6	\$ 690.00
Serene Innovations CL-60P Amplified Cordless Photo Phone	\$ 113.90	14	10	23	8	\$ 6,264.50
CapTel 800 Captioned Telephone	\$ 114.25	20	0	0	20	\$ 2,285.00
CapTel 840 Captioned Telephone (5)	\$ 114.25	0	15	28	35	\$ 8,911.50
Ameriphone HA-40 In-Line Handset Amplifier	\$ 15.00	0	0	0	0	\$ -
Crystal Tone Loud Ring Signaler	\$ 35.00	15	27	17	21	\$ 2,800.00
Sonic Alert TR75VR Flashing light signaler	\$ 30.00	18	5	9	16	\$ 1,440.00
OmniPage Vibrating Signaler Kit	\$ 125.00	2	4	2	7	\$ 1,875.00
Clarity Bed Shaker/Lamp Flasher Combo	\$ 30.00	5	3	6	2	\$ 480.00
Exceptions Equipment (\$25,000 budgeted)						
Serene Innovations HD-40S with outgoing amplified speech	\$ 95.31	1	0	0	0	\$ 95.31
Speech Enhancer Voice Processor System w/Mic	\$ 7,575.00	1	0	0	1	\$ 7,575.00
Ameriphone JV35W	\$ 87.00	0	0	1	1	\$ 87.00
TOTALS:		169	144	149	155	\$ 65,887.31

(1) Discontinued by manufacturer; phone and accessories removed from program as of 3/1/13
 (2) Replaced RC200 and accessories as of 3/1/13
 (3) Price increase effective 2/1/13
 (4) Discontinued from program July, 2012; equipment was ordered for consumers with application already in progress.
 (5) Replaced CapTel 800 October 2012



ACCOUNT NUMBER:
PA RELAY SERVICE TDU FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

000000344 2 SP 106481186871727 P

INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1755 N 13TH ST STE 411
PHILADELPHIA PA 19122-6011

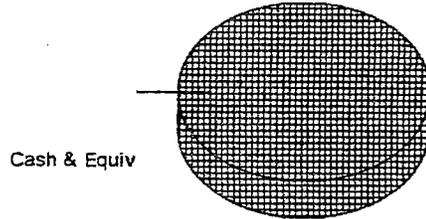
QUESTIONS?

If you have any questions regarding
your account or this statement, please
contact your Account Manager.

SUE MASSEY
EX-PA-WBSP
TWO LIBERTY PLACE
50 SOUTH 16TH STREET, SUITE 2000
PHILADELPHIA PA 19102
Phone 215-761-9341
E-mail sue.massey@usbank.com

ASSET SUMMARY AS OF 06/30/13

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	521,329.34	100.00	52.13
Accrued Income	4.17	.00	.00
Total Market Value	\$521,333.51	100.00	\$52.13



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
521,329.340	Wells Fargo Adv Tr PI Mm Ins 94975H296	521,329.34 1.0000	521,329.34 0.00	0.01	52.13 4.17
Total Cash/Money Market		\$521,329.34	\$521,329.34 \$.00		\$52.13 \$4.17
Total Cash & Equivalents		\$521,329.34	\$521,329.34 \$.00		\$52.13 \$4.17



00-D-M -F-TG -184-01
0139315-00-01111-01

00035101
Page 2 of 16

351

351

ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Total Assets		\$521,329.34	\$521,329.34 \$.00		\$52.13 \$4.17
Accrued Income		\$4.17	\$4.17		
Grand Total		\$521,333.51	\$521,333.51		

ASSET DETAIL MESSAGES

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotations or valuation methodologies from financial industry services believed by us to be reliable. Assets that are not publicly traded may be reflected at values from other external sources. Assets for which a current value is not available may be reflected at a previous value or as not valued, at par value, or at a nominal value. Values shown do not necessarily reflect prices at which assets could be bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

MARKET VALUE SUMMARY

	Current Period 06/01/13 to 06/30/13	Year-to-Date 01/01/13 to 06/30/13
Beginning Market Value	\$500,303.70	\$468,961.92
Taxable Interest	4.20	23.79
Paid To/For Beneficiaries	- 4,121.80	- 81,232.61
Fees and Expenses	- 208.46	- 1,202.61
Cash Receipts	25,355.90	134,782.93
Change in Accrued Income	- 0.03	0.09
Ending Market Value	\$521,333.51	\$521,333.51



ACCOUNT NUMBER: ---
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH SUMMARY

	Cash
Beginning Cash 06/01/2013	\$0.00
Taxable Interest	4.20
Paid To/For Beneficiaries	- 4,121.80
Fees and Expenses	- 208.46
Cash Receipts	25,355.90
Net Money Market Activity	- 21,029.84
Ending Cash 06/30/2013	\$0.00



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
Taxable Interest		
Wells Fargo Adv Tr Pl Mm Ins 94975H296		
06/03/13	Interest From 5/1/13 To 5/31/13	4.20
Total Taxable Interest		\$4.20
Paid To/For Beneficiary		
Payment Of Funds As Requested		
06/25/13	Cash Disbursement Paid To Wci Weitbrecht Inv# 320508,350686,352680-352861,352683-352694	- 1,828.00
06/25/13	Cash Disbursement Paid To Teltex Inc Inv 208904,208906,208910,208912,208915-208925 208934-208937,208939-208942,209139,209320	- 2,293.80
Total Payment Of Funds As Requested		- \$4,121.80
Total Paid To/For Beneficiary		- \$4,121.80
Fees and Expenses		
Trust Fees		
06/26/13	Collected Charged For Period 05/01/2013 Thru 05/31/2013	- 208.46
Total Fees and Expenses		- \$208.46
Cash Receipts		
Incoming Wires		
06/19/13	Cash Receipt At & T Corp May 2013	421.10
06/20/13	Cash Receipt Windstream Pa May 2013	552.67
06/20/13	Cash Receipt Windstream D & E Communications, Inc May 2013	140.22



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/20/13	Cash Receipt Windstream Buffalo Valley May 2013	56.12
06/20/13	Cash Receipt Windstream Conestoga May 2013	121.95
06/20/13	Cash Receipt Windstream D & E - Systems May 2013	57.89
06/20/13	Cash Receipt US Lec Of Pa LLC May 2013	28.70
06/20/13	Cash Receipt Cavalier Telephone Mid -Atlantic,LLC May 2013	86.62
06/20/13	Cash Receipt Talk America Inc May 2013	0.16
06/21/13	Cash Receipt Verizon Pa May 2013	8,804.48
Total Incoming Wires		\$10,269.91

Miscellaneous Cash Deposit

06/03/13	Cash Receipt Anpi Business ,LLC Check #1286 Dtd 5-22-13 April 2013	0.02
06/04/13	Cash Receipt Ironton Telephone Company Check #63476 Dtd 6-1-13 May 2013	264.56
06/04/13	Cash Receipt Ironton Telephone Company Clec Check #63476 Dtd 6-1-13 May 2013	0.14
06/04/13	Cash Receipt Consolidated Communications Check #0000512679 Dtd 5-30-13 April 2013	140.21
06/07/13	Cash Receipt The North-Eastern Pa Telephone Co Check #L066228 Dtd 6-4-13 May 2013	37.28
06/12/13	Cash Receipt Hancock Telephone Co.	0.51



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Ck#30448 Dtd 6/7/13 May 2013	
06/12/13	Cash Receipt Pymatuning Ind. Telephone Co.llec Ck#083232 Dtd 6/7/13 May 2013	4.17
06/12/13	Cash Receipt Pymatuning Ind. Telephone Co. Clec Ck#083232 Dtd 6/7/13 May 2013	0.85
06/12/13	Cash Receipt One Source Networks Inc. Ck#1040 Dtd 6/7/13 May 2013	0.22
06/12/13	Cash Receipt Lackawaxen Telecommunications Svcs. Ck#27030 Dtd 6/6/13 June 2013	9.06
06/12/13	Cash Receipt Tw Telecom Data Service Inc. Ck#0718898 Dtd 6/6/13 May 2013	0.60
06/12/13	Cash Receipt Armstrong Telephone Co. Pa Ck#01482917 Dtd 6/6/13 May 2013	5.34
06/12/13	Cash Receipt Armstrong Telephone Co. North Ck#01482918 Dtd 6/6/13 May 2013	1.73
06/13/13	Cash Receipt Single Source Integrated Services Inc. Ck#117477 Dtd 6/11/13 May 2013	0.22
06/13/13	Cash Receipt Acn Communication Services Inc. Ck#117435 Dtd 6/11/13 May 2013	8.89
06/13/13	Cash Receipt Matrix Telecom,Inc Check #117524 Dtd 6-12-13 May 2013	4.27
06/17/13	Cash Receipt Bullseye Telecom Inc. Ck#117564 Dtd 6/13/13 May 2013	25.02
06/17/13	Cash Receipt Paetec Communications Inc. Ck#621999 Dtd 6/5/13 May 2013	31.44



ACCOUNT NUMBER:
PA RELAY SERVICE TDD.FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/17/13	Cash Receipt Ctc Communications Corp. Ck#9043263 Dtd 6/6/13 May 2013	297.42
06/17/13	Cash Receipt Custom Tel C/O Billsoft Services Inc. Ck#2718 Dtd 6/10/13 May 2013	0.09
06/17/13	Cash Receipt Palmerton Telephone Co. Ck#41547 Dtd 6/11/13 May 2013	23.64
06/17/13	Cash Receipt Vdl, Inc Check #16272 Dtd 6-12-13 May 2013	0.01
06/17/13	Cash Receipt Citizens Telephone Co Of Kecksburg Check #61428 Dtd 6-10-13 June 2013	14.36
06/17/13	Cash Receipt Citizens Telecom Solutions, LLC Check #1587 Dtd 6-10-13 June 2013	1.04
06/17/13	Cash Receipt Full Service Network LP Check #7242 Dtd 6-11-13 May 2013	26.08
06/17/13	Cash Receipt Digital Speed Communications Inc Check #1031 Dtd 6-11-13 May 2013	0.16
06/17/13	Cash Receipt Broadview Networks Inc Check #211820 Dtd 6-12-13 May 2013	208.07
06/19/13	Cash Receipt Velocity The Greatest Phone Company Ever Check #6716 Dtd 6-14-13 May 2013	0.42
06/19/13	Cash Receipt Bcn Telecom Inc Check #060506 Dtd 6-12-13 May 2013	6.16
06/19/13	Cash Receipt Line Systems Inc Check #2319 Dtd 6-10-13 May 2013	78.15
06/19/13	Cash Receipt Magelian Hill Tech	2.40



ACCOUNT NUMBER: _____
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #1403 Dtd 6-6-13 May 2013	
06/19/13	Cash Receipt Catv Services, Inc Check #972 Dtd 6-13-13 May 2013	7.52
06/19/13	Cash Receipt South Canaan Telephone Co Check #024864 Dtd 6-13-13 May 2013	8.12
06/19/13	Cash Receipt Pa Telephone Co Check #026735 Dtd 6-14-13 May 2013	4.78
06/19/13	Cash Receipt First Communications LLC Check #48613 Dtd 6-14-13 May 2013	0.63
06/19/13	Cash Receipt United Telephone Co Of Pa Check #0005424975 Dtd 6-12-13 May 2013	1,029.79
06/19/13	Cash Receipt Kuhn Comm Inc Check #34911 Dtd 6-12-13 May 2013	2.62
06/19/13	Cash Receipt Venus Telephone Corp Check #9203 Dtd 6-11-13 May 2013	4.58
06/19/13	Cash Receipt Blue Ridge Digital Phone Co Check #2531 Dtd 6-13-13 May 2013	185.18
06/19/13	Cash Receipt Budget Prepay, Inc Check #117614 Dtd 6-17-13 May 2013	0.01
06/19/13	Cash Receipt Consolidated Communications Enterprise Services Check #0000514484 Dtd 6-13-13 May 2013	129.29
06/19/13	Cash Receipt Consolidated Communications Check #0000514485 Dtd 6-13-13 May 2013	139.44
06/19/13	Cash Receipt Yukon-Waltz Telephone Co Check #7109 Dtd 6-14-13 May 2013	2.84



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/19/13	Cash Receipt Laurel Highland Telephone Co Check #023251 Dtd 6-14-13 May 2013	17.66
06/20/13	Cash Receipt Service Electric Broadband Cable Check #977 Dtd 6-14-13 May 2013	4.06
06/20/13	Cash Receipt Service Electric Broadband Cable Check #1439 Dtd 6-14-13 May 2013	19.70
06/21/13	Cash Receipt Verizon North Retain Co May 2013	1,109.50
06/21/13	Cash Receipt Idt Corp Check #4459084 Dtd 6-20-13 May 2013	3.40
06/21/13	Cash Receipt Mahanoy & Mahantongo Telephone Co Check #4459086 Dtd 6-17-13 May 2013	11.68
06/21/13	Cash Receipt Single Source Integrated Services Inc Check #4459082 Dtd 6-17-13 May 2013	0.88
06/21/13	Cash Receipt Accessline Communications Corp Check #4459083 Dtd 6-17-13 May 2013	3.18
06/21/13	Cash Receipt Deposit Telephone Co Check #4459081 Dtd 6-17-13 May 2013	0.56
06/21/13	Cash Receipt Trans National Communications International Inc Check #4469235 Dtd 6-20-13 May 2013	5.66
06/21/13	Cash Receipt Rcn Telecom Services Of Phil Check #017041 Dtd 6-14-13 May 2013	57.61
06/21/13	Cash Receipt Rcn Telecom Services (Lehigh) Check #021047 Dtd 6-14-13 May 2013	254.17
06/21/13	Cash Receipt Birch Communications Inc	21.91



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #46448 Dtd 6-12-13 May 2013	
06/21/13	Cash Receipt Interglobe Communications Inc Check #117705 Dtd 6-20-13 May 2013	0.30
06/21/13	Cash Receipt Reimbursement For Overpayment Made To Temple For The Period July 1,2008 To June 30,2009	4,439.61
06/24/13	Cash Receipt Citizens Telecommunications Co Of New York,Inc Check #70301643 Dtd 6-19-13 May 2013	3.20
06/24/13	Cash Receipt Frontier Communications Of Canton,LLC Check #70301643 Dtd 6-19-13 May 2013	14.39
06/24/13	Cash Receipt Frontier Communications Of Breezewood.LLC Check #70301643 Dtd 6-19-13 May 2013	12.90
06/24/13	Cash Receipt Frontier Communications Of Oswayo,LLC Check #70301643 Dtd 6-19-13 May 2013	6.48
06/24/13	Cash Receipt Frontier Communications Of Lakewood,LLC Check #70301643 Dtd 6-19-13 May 2013	3.85
06/24/13	Cash Receipt Frontier Communications Of Pa,Inc Check #70301643 Dtd 6-19-13 May 2013	64.08
06/24/13	Cash Receipt Frontier Communications Commonwealth Telephone Co Check #70301643 Dtd 6-19-13 May 2013	546.20
06/24/13	Cash Receipt Frontier Communications Ctsi Co Check #70301643 Dtd 6-19-13 May 2013	181.56
06/24/13	Cash Receipt Mettel Of Pa Check #4459087 Dtd 6-20-13 May 2013	64.23
06/24/13	Cash Receipt Xo Communications Services,LLC Check #4489347 Dtd 6-20-13 May 2013	71.28



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/24/13	Cash Receipt Twc Digital Phone LLC Check #4477964 Dtd 6-18-13 May 2013	129.69
06/24/13	Cash Receipt Erie Digital Phone LLC Check #4477963 Dtd 6-20-13 May 2013	36.52
06/24/13	Cash Receipt Level 3 Communications LLC Check #4477965 Dtd 6-20-13 May 2013	375.91
06/24/13	Cash Receipt Mitel Net Solutions Inc Check #4477962 Dtd 6-20-13 May 2013	4.78
06/24/13	Cash Receipt Sugar Valley Telephone Co Check #4459085 Dtd 6-20-13 May 2013	3.91
06/24/13	Cash Receipt New Global Telecom Check #4484899 Dtd 6-20-13 May 2013	0.54
06/24/13	Cash Receipt Png Telecommunications Inc Check #006162 Dtd 6-18-13 May 2013	0.09
06/24/13	Cash Receipt Mci Metro Access Transmission Services LLC Check #6000133622 Dtd 6-18-13 May 2013	279.38
06/24/13	Cash Receipt Service Electric Telephone Co LLC Check #018997 Dtd 6-19-13 May 2013	46.60
06/24/13	Cash Receipt Access One, Inc Check #7026 Dtd 6-17-13 May 2013	0.02
06/24/13	Cash Receipt Network Billing Systems, LLC Check #00001705 Dtd 6-18-13 May 2013	1.58
06/24/13	Cash Receipt Netcarrier Telecom, Inc Check #35755 Dtd 6-19-13 April 2013	35.16
06/24/13	Cash Receipt Sprint Communications Co LP	0.16



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #12560961 Dtd 6-17-13 May 2013	
06/24/13	Cash Receipt Hickory Telephone Co Check #32490 Dtd 6-18-13 May 2013	4.52
06/25/13	Cash Receipt Comtech 21,LLC Check #21414 Dtd 6-20-13 May 2013	0.01
06/25/13	Cash Receipt Bentleyville Telephone Co Check #1000236740 Dtd 6-20-13 May 2013	7.06
06/25/13	Cash Receipt Marianna Scenery Hill Telephone Check #1000236740 Dtd 6-20-13 May 2013	6.38
06/25/13	Cash Receipt Quantumshift Communications,Inc Check #5623 Dtd 6-19-13 May 2013	0.98
06/25/13	Cash Receipt McGraw Communications,Inc Check #21812 Dtd 6-19-13 May 2013	26.55
06/25/13	Cash Receipt Princeton Hosted Solutions Check #5428 Dtd 6-20-13 May 2013	0.01
06/25/13	Cash Receipt Anpi Business,LLC Check #1302 Dtd 6-14-13 May 2013	0.01
06/25/13	Cash Receipt Hotwire Communications Ltd Check #037942 Dtd 6-18-13 May 2013	0.86
06/25/13	Cash Receipt Lightyear Network Solutions,LLC Check #225568 Dtd 6-19-13 May 2013	0.41
06/25/13	Cash Receipt Granite Telecommunications,LLC Check #4494886 Dtd 6-20-13 May 2013	272.08
06/25/13	Cash Receipt Comcast Business Communications,LLC Check #4494900 Dtd 6-18-13 May 2013	1,345.37



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/25/13	Cash Receipt Comcast Phone Of Pa LLC Check #4494901 Dtd 6-20-13 May 2013	2,879.11
06/28/13	Cash Receipt Shared Network Users Group Inc Check #3781 Dtd 6-26-13 June 2013	2.81
06/28/13	Cash Receipt Mountain Communications,LLC Check #1551 Dtd 6-24-13 May 2013	0.11
Total Miscellaneous Cash Deposit		\$15,085.99
Total Cash Receipts		\$25,355.90



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
	Wells Fargo Adv Tr PI Mm Ins 94975H296		
	Combined Purchases For The Period 6/ 1/13 - 6/30/13	- 21,238.30	21,238.30
	Total Cash and Equivalents	- \$21,238.30	\$21,238.30
	Total Purchases	- \$21,238.30	\$21,238.30



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2013 to June 30, 2013

SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	Wells Fargo Adv Tr PI Mm Ins 94975H296			
	Combined Sales For The Period 6/ 1/13 - 6/30/13	- 208.46	208.46	
	Total Cash and Equivalents	- \$208.46	\$208.46	\$0.00
<hr/>				
	Total Sales & Maturities	- \$208.46	\$208.46	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For information only. Not intended for tax purposes

ATTACHMENT 3: Equipment Price List

Device Name	Current Vendor	Current Price
Ultratec TTY Superprint 4425	Teltex	\$ 350.00
Clarity XL50 Amplified Phone	Teltex	\$ 90.00
Ameriphone RC200 Hands Free Phone (1)	Teltex	\$ 330.00
Air Switch accessory for RC200 phone (1)	Teltex	\$ 70.00
Pillow Switch accessory for RC200 phone (1)	Teltex	\$ 35.00
Headset w/Mic accessory for RC200 phone (1)	Teltex	\$ 35.00
Lapel Mic accessory for RC200 phone (1)	Teltex	\$ 15.00
Clarity Fortissimo Speakerphone w/Pendant (2)	Teltex	\$ 559.00
Headphones for Fortissimo (2)	Teltex	\$ 13.00
Dual earbuds for Fortissimo (2)	Teltex	\$ 15.00
Single clip earphone for Fortissimo (2)	Teltex	\$ 13.00
Plantronics Headset Phone CT-14	Teltex	\$ 92.00
Casa Futura Telephone Fluency System	Teltex	\$ 200.00
Ameriphone JV35 Talking Telephone	Teltex	\$ 80.00
Geemarc BDP400 Talking Telephone w/large display	Teltex	\$ 115.68
Geemarc BDP400 Talking Telephone w/large display (3)	Teltex	\$ 130.68
Serene Innovations HD-60J Amplified Large Button Phone	Teltex	\$ 85.00
Ablephone 5000 Voice Activated Dialer	Teltex	\$ 175.00
Serene Innovations HD-30P Photo Phone	Teltex	\$ 30.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	Teltex	\$ 40.00
Doro MemoryPlus 319ph	Teltex	\$ 20.00
Reizen Big Button Speakerphone	Teltex	\$ 25.00
Ultratec Uniphone 1140 VCO/TTY	Teltex	\$ 210.00
Ameriphone Hearing Carryover TTY Q90D w/speakers	Teltex	\$ 100.00
Ameriphone VCO Amplified Phone	Teltex	\$ 100.00
Clarity XLC2 Amplified Cordless Phone	Teltex	\$ 92.00
Clarity C4230 Cordless Phone w/answering machine (4)	Teltex	\$ 115.00
Serene Innovations CL-60P Amplified Cordless Photo Phone	Teltex	\$ 113.90
CapTel 800 Captioned Telephone	WCI	\$ 114.25
CapTel 840 Captioned Telephone (5)	WCI	\$ 114.25
Ameriphone HA-40 In-Line Handset Amplifier	Teltex	\$ 15.00
Crystal Tone Loud Ring Signaler	Teltex	\$ 35.00
Sonic Alert TR75VR Flashing light signaler	Teltex	\$ 30.00
OmniPage Vibrating Signaler Kit	Teltex	\$ 125.00
Clarity Bed Shaker/Lamp Flasher Combo	Teltex	\$ 30.00
Exceptions Equipment (\$25,000 budgeted)		
Serene Innovations HD-40S with outgoing amplified speech	Teltex	\$ 95.31
Speech Enhancer Voice Processor System w/Mic	Voicewave Tech	\$ 7,575.00
Ameriphone JV35W	Teltex	\$ 87.00
(1) Discontinued by manufacturer; phone and accessories removed from program as of 3/1/13		
(2) Replaced RC200 and accessories as of 3/1/13		
(3) Price increase effective 2/1/13		
(4) Discontinued from program July, 2012; equipment was ordered for consumers with application		
(5) Replaced CapTel 800 October 2012		

Attachment 4

TDDP Consumer Education and Outreach Events

July 1, 2012 through June 30, 2013

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Presentation (UCP Central)	7/17/12	East Berlin Senior Center	13	Adams
Exhibit (CRI)	7/17/12	Erie Seawolves' Senior Night	100	Erie
Presentation (UCP Central)	7/24/12	Warfordsburg Senior Center	11	Fulton
Presentation (UCP Central)	8/8/12	Lititz Senior Center	20	Lancaster
Exhibit (UCP Central)	8/14/12	Greencastle Senior Center	9	Franklin
Presentation (UCP Central)	8/17/12	Columbia Senior Center	16	Lancaster
Exhibit (PIAT)	8/18/12	Philadelphia Alliance of Black Social Workers	300	Philadelphia
Presentation (UCP Central)	8/22/12	Steelton Senior Center	9	Dauphin
Presentation (UCP Central)	8/28/12	B'Nai B'rith Seniors	9	Dauphin
Exhibit (PIAT)	9/6/12	Jewish Community Center	100	Philadelphia
Exhibit (UCP Central)	9/12/12	Perry County Senior Picnic/Expo	350	Perry
Presentation (Roads)	9/18/12	Wellsboro Senior Center	17	Tioga
Exhibit (PIAT)	9/20/12	PA Academy of Audiologists	150	Lancaster / statewide
Exhibit (UCP NE)	9/24/12	Hamlin Senior Expo	200	Wayne
Presentation (UCP Central)	9/24/12	Lebanon MH/IDD	13	Lebanon
Presentation (Roads)	9/25/12	Millerton Senior Center	15	Tioga
Exhibit (TRIPIL)	9/27/12	24 th Annual Senior Expo	300	Washington
Exhibit (TRIPIL)	10/5/12	Green County Senior Expo	150	Greene
Exhibit (CRI)	10/10/12	Rep. John Evans Senior Expo	600	Erie
Presentation (UCP NE)	10/10/12	Troy Senior Center	17	Bradford
Exhibit (PIAT)	10/11/12	PCA & Clergy – Aging Interfaith Coalition	400	Philadelphia
Presentation (TRCIL)	10/12/12	Valley Manor	12	Westmoreland
Exhibit (PIAT)	10/12/12	Friendship Circle Senior Center Disability Day	45	Delaware
Exhibit (TRIPIL)	10/12/12	4 th Annual Senior Fair	200	Fayette
Presentation (TRCIL)	10/18/12	Munhall Senior High Rise	8	Allegheny
Presentation (TRCIL)	10/23/12	Duquesne Senior High Rise	10	Allegheny
Exhibit (PIAT)	10/24/12	Watermark	15	Philadelphia
Presentation (UCP NE)	10/24/12	Luzerne / Wyoming Link	28	Luzerne / Wyoming
Exhibit (PIAT)	10/25/12	St. Rep. Mark Cohen Senior Expo	300	Philadelphia
Presentation (UCP NE)	10/26/12	Pike County Link	35	Pike
Exhibit (Roads)	10/27/12	Sullivan County Health Fair Partnership	400	Sullivan
Exhibit (TRIPIL)	11/14/12	Employment Expo	200	Greene
Presentation (TRCIL)	11/20/12	South Hills Retirement Village	6	Allegheny
Presentation (UCP Central)	12/12/12	Nu Vision	51	Mifflin
Presentation (CRI)	12/13/12	Jefferson County AAA	15	Jefferson

Attachment 4

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Presentation (Roads)	12/14/12	Albright Life	28	Lycoming
Presentation (TRCIL)	12/19/12	Carson Retirement Residence	4	Allegheny
Presentation (UCP NE)	2/7/13	Lackawanna Association for the Blind	5	Lackawanna
Presentation (CRI)	2/12/13	John F. Kennedy Senior Center	35	Erie
Presentation (GSRH)	2/13/13	Susquehanna Association for the Blind and Vision Impaired	21	Berks
Exhibit (PIAT)	2/16/13	Pyramid STEM Technology Showcase	400	Philadelphia
Exhibit (UCP Central)	3/21/13	ARC of Dauphin Co. Art and Vendor Show	45	Dauphin
Presentation (CRI)	3/28/13	Erie, Crawford & Venango Counties Aging & Disability Resource Centers Tri-County Cross-Training	46	Crawford / Erie, Venango
Presentation (UCP Central)	4/3/13	Vision Resources of Central PA	28	Dauphin
Exhibit (PIAT)	4/4/13	PA Speech and Hearing Association Convention	500	Dauphin / statewide
Exhibit (GSRH)	4/14/13	Senior Fest	500	Lehigh
Exhibit (CRI)	4/23/13	Link Collaborative Meeting	143	Erie
Exhibit (PIAT)	4/28/13	HAAA Lunch and Learn	100	Montgomery / statewide
Presentation (TRIPIL)	5/2/13	Center in the Woods	1	Fayette
Presentation (CRI)	5/7/13	CTI Therapies: Parkinson's Support Group	14	Warren
Presentation (PIAT)	5/9/13	Samuel Green House	25	Montgomery
Presentation (TRIPIL)	5/9/13	Fayette IDD/DD Aging Coalition Conference	75	Fayette
Exhibit (CRI)	5/10/13	VFI: Barrier Awareness Event	100	Erie
Presentation (Roads)	5/15/13	Office of Aging	20	Clearfield
Exhibit (PIAT)	5/15/13	St. John Neumann Place Senior Health Fair	125	Philadelphia
Exhibit (GSRH)	5/17/13	Permobil Tour	60	Lehigh
Exhibit (TRIPIL)	5/29/13	Health Fair – Center in the Woods	150	Fayette
Presentation (TRCIL)	5/29/13	Parker Senior Center	7	Armstrong
Presentation (TRIPIL)	6/4/13	Burgettstown	50	Washington
Exhibit (PIAT)	6/8/13	National Council of Negro Women, Inc.	300	Philadelphia
Presentation (CRI)	6/10/13	Clarion County Dept. of Human Services	3	Clarion
61 events		TOTAL:	6,909	



Institute on Disabilities

TEMPLE UNIVERSITY®

College of Education

Pennsylvania's Initiative on
Assistive Technology
The Commonwealth's
Assistive Technology Act Program
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-6336
email piat@temple.edu
web www.disabilities.temple.edu

TDDP Policy 5: Obtaining Additional Equipment after Initial Application

Purpose:

The purpose of this policy is to clarify the ability of eligible Pennsylvanians with disabilities to receive a device from the TDDP from EACH of the available categories of devices, as well as equipment accessories, after the approval of the initial application.

Effective: March 15, 2011

Reviewed: April 25, 2013

Background: Pennsylvania's Telecommunication Device Distribution Program (TDDP) provides telecommunication devices to eligible Pennsylvanians no more than once every three years. Applicants may select equipment from each of two categories. Category A reflects the telephone device options, and Category B contains options for signalers that indicate an incoming call. Where devices are needed from both categories, they are typically both selected at the time of application. However, there are instances where an individual does not select a device from one of the categories, for example, the individual who has a working TTY at the time of application may request only a signaler (Category B) but when the TTY ceases to function, s/he may wish to return for a new TTY (Category A) even though that is within three years of her initial application to the TDDP. Also, there may be instances where an individual may have forgotten to request headphones or a switch to enable independent use of the telephone, but doesn't discover that s/he needs it until after the telephone has been received.

Policies and Procedures

Eligible applicants may select one product from Category A and one product from Category B, and/or applicable accessories or switches at the time of initial application. If an applicant only selected from one category and has a new need for equipment from the other category or approved accessories, s/he may be eligible to receive additional equipment under the following conditions:

1. The initial application was approved no more than 90 days previous to the request for additional equipment. In this case, the individual's eligibility for the program will be considered "current" and supporting documentation will not be required (proof of income, certification of disability). However, the individual will be asked to complete a new section 1 (applicant equipment need), section 3 (applicant information), and equipment list with the desired item checked.

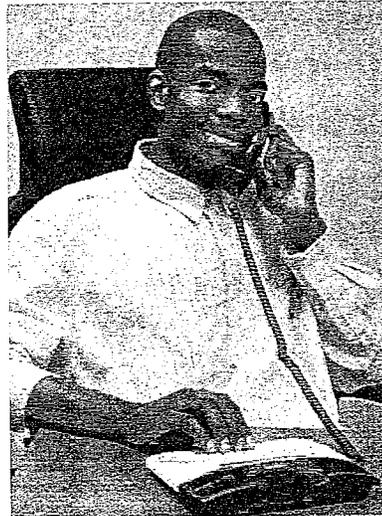
2. If the initial application approval occurred more than 90 days prior to the request for additional equipment, a new application must be completed, including all documentation and certifications.
3. In the case of switches needed to access equipment, the applicant will submit documentation as required by the Exceptions Process.
4. All eligibility criteria remain in effect (e.g. income eligibility; must not have working equipment in the category of device that is requested; equipment in the category of device that is requested cannot have been obtained through the TDDP less than three years prior; etc.).

Application

Commonwealth
of Pennsylvania's

**Telecommunication
Device
Distribution
Program**

TDDP



**It could be
the answer to your
telecommunication
needs!**

Return your completed application to:

TDDP Program Coordinator
Institute on Disabilities at Temple University
1755 N. 13th Street
Student Center / Room 411 S
Philadelphia, PA 19122

For more information, contact:

Phone: 800-204-7428 voice

866-268-0579 TTY

Email: tddp@temple.edu

www.disabilities.temple.edu/tddp



TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).

7/2013

 **Institute on Disabilities**
TEMPLE UNIVERSITY®
College of Education

Checklist

Read this list and check the boxes to ensure your application is complete.

1. Complete Applicant Equipment Information (Section 1).
2. Have the Certification of Disability (Section 2) completed and signed by a **qualified professional**: physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).
3. Answer all of the Applicant Information (Section 3).
4. Sign the Applicant's Statement (Section 3, #9).
5. Submit photocopies (originals cannot be returned) of the following (3) documents:
 - A. **PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA**
Submit **ONE** of the following: copy of current driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and current street address.
 - B. **PROOF OF APPLICANT'S INCOME**
Submit a copy of each item that applies to you.
Income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements, pay stubs or checks **cannot** be accepted. If applicant has no income write "NONE". **Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.**
 - C. **PROOF OF TELEPHONE SERVICE**
Submit a copy of **ONE** page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, submit a statement on facility letterhead signed by the Administrator or Social Worker and include the applicant's name and phone number.
6. Select **ONE** piece of equipment and/or **ONE** signaler that is right for you (*Equipment Selection sheet).
NOTE: Your equipment selection is FINAL and equipment **cannot be exchanged**.
7. Make and keep a photocopy of your completed application (including Equipment Selection sheet) for your records.
8. Detach and return your completed application.
Send the completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

NOT SURE WHAT EQUIPMENT WILL MEET YOUR NEEDS?

You can arrange to have a demonstration of selected devices or you can **borrow** equipment from Pennsylvania's Assistive Technology Lending Library. For more information contact:

PHONE: 800-204-7428 VOICE

866-268-0579 TTY

EMAIL: ATinfo@temple.edu

**Application contains an inserted sheet with an updated list of available TDDP equipment and a schedule of financial eligibility guidelines for the current year. If this insert sheet is missing, contact TDDP.*

TDDP Application Form

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure **ALL** sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

section 1 Applicant Equipment Information

① Do you already own telecommunication equipment similar to what you are applying for?

YES NO

If YES, please check the correct answer below:

My equipment is broken or only works sometimes is borrowed does not meet my needs

Important NOTE: If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

② Complete the TDDP Equipment Selection insert. We encourage you to try equipment first because TDDP has a no exchange policy and you cannot exchange equipment later. Please check one:

YES. Call me to schedule an equipment demonstration or loan so I can try the equipment first before making my final decision.

NO. I do not want an equipment demonstration or loan. I acknowledge that TDDP has a no exchange policy and I will **not** be able to exchange equipment I receive from TDDP.

section 2 Certification of Disability

Please note: This section must be completed by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

① Applicant

Last name _____ First name _____ Middle initial _____

② Check the type of disability being certified

cognitive deaf deaf blind hard of hearing low vision/blind physical speech

I am a: licensed audiologist licensed speech-language pathologist

licensed physician representative of a qualified state agency

③ Certifying professional

Name _____ Title _____

Agency _____

PA Professional License Number (if applicable) _____

Phone () _____ Fax () _____

Email _____

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional _____ Date _____

section 3 TDDP Applicant Information

1 Applicant

Last name _____ First name _____ Middle initial _____

Date of birth (month/day/year) _____

Street address _____

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City _____ State _____ PA _____ Zip _____

County (e.g. Allegheny, Snyder) _____

Person assisting applicant with this application, if any.

Name _____

Phone (_____) _____ Email _____

2 Name of parent or guardian (for applicant under age 18) _____

3 Telephone number: home (_____) _____ other (_____) _____

4 Annual income: Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE. \$ _____

5 Total number of members in family unit (including applicant):
Applicant (1) + number of other family members (_____) = TOTAL MEMBERS IN FAMILY UNIT (_____)

6 My primary reason for using the TDDP is (check one):
 Cannot afford equipment Equipment available to me only through TDDP
 I could get the device paid for through other programs, but the system is too complex and the wait is too long

7 These questions are optional (for reporting purposes only).
Race: Caucasian African-American Asian Latino Other (specify) _____
Gender: male female

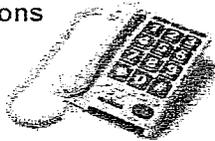
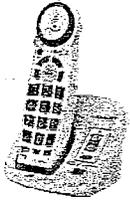
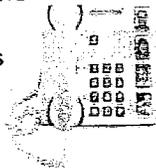
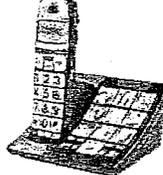
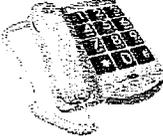
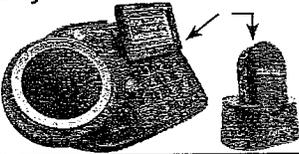
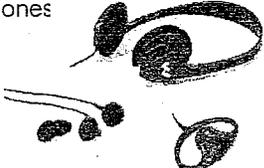
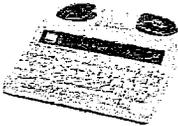
8 Please tell us how you heard about the TDDP: _____

9 Applicant's statement and signature
(Note: This application should be submitted no later than 30 days after you have signed and dated it.)
I certify that all information provided on this application is true, complete and correct.
I understand that if I purposely provide false information I may be subjected to legal action.
Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.
Applicant signature _____ Date _____
Parent or legal guardian signature _____ Date _____
(if applicant is a minor, or has a legal guardian)

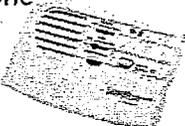
TDDP EQUIPMENT SELECTION (as of July 2013)

You must submit your equipment selection with your application.

CATEGORY A: Select only ONE device below that best fits your needs.

<input type="checkbox"/> Amplified Phone Clarity Alto 	<input type="checkbox"/> Amplified Phone Clarity Alto Plus* <i>(for severe hearing loss)</i> 	<input type="checkbox"/> Amplified Phone Serene Innovations HD-60J 	<input type="checkbox"/> Amplified Phone (cordless) Clarity XLC2 
<input type="checkbox"/> Photo Phone Doro MemoryPlus 319ph 	<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-40P 	<input type="checkbox"/> Amplified Photo Phone (cordless) Serene Innovations CL-60P 	<input type="checkbox"/> Captioned Phone CapTel 840* <i>*not compatible with digital phone lines</i> 
<input type="checkbox"/> Talking Telephone with Large Display Geemarc BDP400 	<input type="checkbox"/> Amplified Talking Phone Ameriphone Dialogue JV35 	<input type="checkbox"/> In-line Handset Amplifier Ameriphone 	<input type="checkbox"/> Voice Activated Dialer AblePhone 5000 
<input type="checkbox"/> Big Button Speakerphone Reizen 	<input type="checkbox"/> Hands-Free Speakerphone Clarity Fortissimo* with remote pendant 	Optional headphones (pick one): <input type="checkbox"/> headband <input type="checkbox"/> ear buds <input type="checkbox"/> ear clip 	*switches available by recommendation
<input type="checkbox"/> TTY Superprint 4425 	<input type="checkbox"/> TTY/HCOM/CO with speakers Ameriphone Q90D 	<input type="checkbox"/> TTY/HCOM/CO Phone Uniphone 1140 	<input type="checkbox"/> Telephone Fluency System Casa Futura 

CATEGORY B: Select only ONE signaler below.

<input type="checkbox"/> Loud Ring Signaler CrystalTone 	<input type="checkbox"/> Flashing Light Signaler Sonic Alert 	<input type="checkbox"/> Vibrating Signaler OmniPage Kit (receiver shown) 
--	--	---

NONE (No signaling device from CATEGORY B is needed.)

For detailed information about these products, go to www.disabilities.temple.edu/tddp

If none of the listed equipment will meet your needs, please contact the TDDP:

PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / EMAIL: tddp@temple.edu

Commonwealth of Pennsylvania's Telecommunication Device Distribution Program

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

Criteria

■ Person with a disability

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. Disability must be certified on the application by a qualified professional.

■ Income limits

Applicant's gross income of 200% or less of federal poverty guidelines (not including family/household income).

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES (as of March 2013)	
size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$22,980
2	\$31,020
3	\$39,060
4	\$47,100
5	\$55,140
6	\$63,180
7	\$71,220
8	\$79,260

■ Age

Six (6) years or older.

■ Residence

A resident of Pennsylvania.

■ Resources

Must have existing landline telephone service and be able to learn how to use the requested device(s).

■ Information will be kept confidential

Except as required by law.

■ Equipment ownership and responsibility

Your equipment selection is FINAL and equipment cannot be exchanged. Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR RESPONSIBILITY.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment obtained through this program. If your equipment is defective or if it stops working, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.

IMPORTANT

Make a copy of your completed application for your records. Send completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

If you need help completing this application, or need it in an alternate format, please contact us.
PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / FAX: 215-204-6336 / EMAIL: tddp@temple.edu



Institute on Disabilities

TEMPLE UNIVERSITY®

College of Education

Pennsylvania's Telecommunication
Device Distribution Program
A Program of the
Commonwealth of Pennsylvania
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-9371
email TDDP@temple.edu
web www.disabilities.temple.edu/tddp

August 2, 2013

Steve Suroviec
Executive Director
Office of Vocational Rehabilitation
1521 N. Sixth Street
Harrisburg, PA 17102

Re: Annual Report to the General Assembly, Act 181-2002
Docket Number M-2013-2342032

Dear Mr. Suroviec:

Attached is the information you will need to provide to the Pennsylvania Public Utility Commission for inclusion in your report to the General Assembly on the Telecommunication Device Distribution Program. Let me know if you need a hard copy.

If you have further questions or require additional information, please contact Sandra McNally at 215-204-3370 or smcnally@temple.edu, as I will be out of the office through August 20, 2012.

Sincerely,

Amy S. Goldman
Co-Executive Director, Institute on Disabilities

Attachments

Cc: Joyce Wilson, OVR
Karen Orchard, OVR
Sandra McNally, Institute on Disabilities

Background

The annual TRS recalculation is dependent on data from several sources. Local Exchange Carriers (LECs)³ submit annual wireline access line counts pursuant to 52 Pa. Code § 63.37. The traditional relay provider, AT&T Corp., submitted the estimated minutes of use and charges for July 1, 2013, through June 30, 2014. Hamilton Telecommunications submitted the estimated minutes of use report for the captioned telephone relay service (CTRS). The Deputy Executive Director of the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry submitted the 2013-2014 TDDP budget and the 2013-2014 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,⁴ the Fund Administrator, provided a statement of the financial status of the Fund.⁵

Calculation for 2013 – 2014

Wireline access lines reported by LECs for 2012 and adjusted for Centrex lines are 4,596,642 (2,878,281 Residence and 1,718,361 Business). Based upon the number of access lines, projected program costs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board expenses, TRS Fund administration costs, and the financial status of the TRS Fund, the 2013-2014 monthly TRS surcharge rate for both residence and business access lines will continue to be set at \$0.08 per month. All LECs

³ LEC includes both incumbent and competitive local exchange carriers. 189 LECs submitted access line count data as required. Some LECs had not submitted access line counts as of the date of preparation of this order; therefore, access line counts are estimated for surcharge calculation purposes. Noncompliant LECs are referred to the Commission's Bureau of Investigation & Enforcement (BIE).

⁴ As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

⁵ Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

shall continue to remit TRS surcharge revenues to the Fund Administrator.⁶ Since the 2013-2014 surcharge remains the same as the 2012-2013 rate of \$0.08, tariff supplements are not required.

Effective July 1, 2013, the monthly surcharge allocation for each fund account is as follows:⁷

	2012-2013 Monthly Surcharge Percentage	
	<u>Residence %</u>	<u>Business %</u>
Relay	91.0	91.0
TDDP	5.0	5.0
PMASP	<u>4.0</u>	<u>4.0</u>
Total Percentage	100.0	100.0

Operations for 2013 – 2014

We shall continue our active oversight of the operations of the Pennsylvania Relay, (traditional, speech-to-speech, and captioned telephone). Further, in accordance with 35 P.S. §§ 6701.3a & 4, we shall continue to collaborate with OVR and its TDDP administrator⁸ to ensure adequate funding for distribution of TDDP equipment to low-income persons. Further, we shall continue to assist OVR in its mission to ensure adequate funding for PMASP.

⁶ U.S. Bank Institutional Trust & Custody, Attn: Sue Massey, EX-PA-WBSP, 50 South 16th Street, 20th Floor, Philadelphia, PA 19102, payable to the “PA Relay Service Fund” and designated for Relay. Wire instructions can be found on the remittance form.

⁷ The TRS surcharge appears as a single line item on customers’ bills but actually has three components (Relay TDDP and PMASP).

⁸ As of January 1, 2007, the TDD program is administered by Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

Audits

The Commission's Bureau of Audits (Audits) has issued a TRS related audit report, Docket No. D-2011-2266114, on the Telecommunications Device Distribution Program and Print Media Access Program for the twelve-month periods ended June 30, 2011, and June 30, 2010.

The audit of the TRS Program (collection and disbursement of the TRS funds), at Docket No. D-2009-2112031, for the ten-months ended February 28, 2009 and the twelve-month periods ended April 30, 2008, and April 30, 2007, was released in June 2012. The audit of the TRS Program for the twelve-month periods ended February 29, 2012, February 28, 2011, and February 28, 2010, is currently in progress.

Service of Paper Copies

In the past, and continuing this year, our practice has been to serve the annual TRS surcharge recalculation order on every LEC in the Commonwealth, in addition to the service providers, Office of Vocational Rehabilitation, Office of Consumer Advocate, Office of Small Business Advocate, Pennsylvania Telephone Association, and the Fund Administrator. We propose for the next year and thereafter, to only serve paper copies of the recalculation orders on the LECs when there is a change in the TRS surcharge or other provision in the order requiring that the LECs file a tariff change or take other action. Service on the other parties would continue. Additionally, we would continue to publish the recalculation orders in the *Pennsylvania Bulletin* and on the Commission's website.

Interested persons may file comments or a petition for reconsideration⁹ within 30 days of entry of this order if there are concerns with eliminating service of paper copies of annual TRS recalculation order on LECs when the orders call for no change in the TRS surcharge and call for no action from the LECs.

⁹ The 30 day time frame for filing a petition for reconsideration is an enlargement the of time provided in our regulations. See 52 Pa. Code § 5.572(c).

Conclusion

The Commission has completed the annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2013 through June 30, 2014 will remain at \$0.08 for residential and business access lines. We also propose to eliminate service of paper copies of annual TRS recalculation orders on local exchange carriers (LECs) when the orders call for no change in the TRS surcharge and impose no new requirements on the LECs in response to the orders; **THEREFORE,**

IT IS ORDERED:

1. That for the period of July 1, 2013, through June 30, 2014, the monthly TRS surcharge rate shall be \$0.08 for residence and business, unless we take further action to revise the TRS surcharge prior to June 30, 2014.

2. That all local exchange carriers are directed to use the attached form to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody. The remittance sheet shall be posted to the PUC web site <http://www.puc.pa.gov>. All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly by the 20th of each month.

3. That a copy of this Order be served upon all local exchange carriers, AT&T Corp., Hamilton Telecommunications, U.S. Bank Institutional Trust & Custody, the Office of Vocational Rehabilitation in the Department of Labor and Industry, the Office of Consumer Advocate, the Office of Small Business Advocate, and the Pennsylvania Telephone Association.

4. That comments or a petition for reconsideration addressing elimination of the service of paper copies of annual TRS recalculation orders when there is no change may be filed within 30 days of entry of this order.

5. That a copy of this Order be published in the *Pennsylvania Bulletin*.

6. That a copy of this Order be posted to the Commission's website.

BY THE COMMISSION



Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: May 23, 2013

ORDER ENTERED: May 23, 2013

REMITTANCE FORM FOR MONTHLY TRS SURCHARGE COLLECTIONS

Effective July 1, 2013 through June 30, 2014

M-2013-2341301

All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly, by the 20th of each month using the following format for the monthly remittance:

Pennsylvania TRS Surcharge

For the Month Ending _____

Number of **Residential** access lines _____
X \$0.08 per line _____

Allocated:
TRS Relay 91.0 percent _____
TDDP 5.0 percent _____
PMASP 4.0 percent _____

Number of **Business** access lines _____
X \$0.08 per line _____

Allocated:
TRS Relay 91.0 percent _____
TDDP 5.0 percent _____
PMASP 4.0 percent _____

Total Remittance _____

Make check payable to: Pennsylvania TRS Fund

Mail Report and payment to:	Wire Instructions:
U.S. Bank Institutional Trust & Custody Sue Massey EX-PA-WBSP 50 South 16 th Street, 20 th Floor Philadelphia, PA 19102	BANK U.S. Bank N.A ADDRESS 60 Livingston Avenue, St Paul MN 55107-2292 ABA 091 000 022 BNF ITC Depository South & East ACCOUNT 173 103 781 832 OBI PA Relay ATTN: Sue Massey

Remittance for:
Company Name: _____
Utility Code: _____
Contact Person: _____
Voice Phone Number: (____) _____ FAX: (____) _____
E-mail address _____

Authorized Signature: _____ *Date:* _____

Please direct any questions regarding the TRS Surcharge remittance to Mr. Eric Jeschke at (717) 783-3850 or ejeschke@.pa.gov.