



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

October 1, 2014

The Honorable Thomas W. Corbett
Governor of Pennsylvania
Room 225 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Governor Corbett:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to the Section 6701.4(c) of UTPMAA.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to Section 6701.4(c); 2) TDD Program, account balances, revenues, and disbursements and expenses; 3) PMAS Program, account balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Commission Conclusion. An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>): click “Utility & Industry”; click “Telecommunications”; click “Telecommunications Relay Service”; click “Read More”; scroll down to and click “2014 Legislative Report on the TDD Program.”

Very truly yours,

A handwritten signature in blue ink that reads "Robert F. Powelson".

Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

ROBERT F. POWELSON
CHAIRMAN

October 1, 2014

The Honorable James Cawley
Lieutenant Governor of Pennsylvania
Room 200 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor ~~Cawley~~:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to the Section 6701.4(c) of UTPMAA.

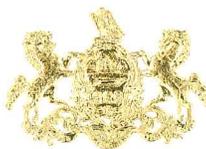
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Very truly yours,

Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

October 1, 2014

ROBERT F. POWELSON
CHAIRMAN

TO THE MEMBERS OF THE GENERAL ASSEMBLY
OF THE COMMONWEALTH OF PENNSYLVANIA:

In accordance with 35 P.S. §6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to the Section 6701.4(c) of UTPMAA.

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to Section 6701.4(c); 2) TDD Program, account balances, revenues, and disbursements and expenses; 3) PMAS Program, account balances, revenues, and disbursements and expenses; 4) OVR reported information; and 5) Commission Conclusion. An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>): click “Utility & Industry”; click “Telecommunications”; click “Telecommunications Relay Service”; click “Read More”; scroll down to and click “2014 Legislative Report on the TDD Program.”

Very truly yours,

A handwritten signature in blue ink that reads "Robert F. Powelson".

Robert F. Powelson
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

**ANNUAL REPORT OF THE
FISCAL STATUS AND OPERATIONS OF THE
TELECOMMUNICATIONS DEVICE DISTRIBUTION
PROGRAM AND
THE PRINT MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

OCTOBER 1, 2014

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program).

The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. Historically, the PMAS Program was initially funded through special grants; however, beginning in July 2006, its funding has been accounted entirely through the TRS surcharge funds. The PMAS Program provides access to the National Federation of the Blind (NFB) reading service, known as “NFB Newsline.”²

The TDD Program is operated by the Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I) pursuant to Section 6701.3 of the UMPTA Act. The PMAS Program is operated by the Bureau of Blindness and Visual Services (BBVS), Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I) pursuant to Section 6701.3a of the UMPTA Act. Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT), located in Philadelphia, Pennsylvania, is the current TDD Program manager under contract to OVR. The Commission provides assistance to OVR, BBVS, and PIAT in accordance with the UTPMA Act. The Commission administers the TRS Surcharge funds pursuant to Section 6701.4(c) of the UMPTA Act.

¹ 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

² An electronic version of this report is available on the Commission’s website (<http://www.puc.pa.gov>) click Utility & Industry; click Telecommunications; click Telecommunications Relay Service; click Read More; scroll down to the 2014 Legislative Report on the TDD Program and click.

CALCULATION AND USE OF TRS SURCHARGE FUND FOR TDD PROGRAM & PMAS PROGRAM

The TRS surcharge rate is reviewed annually and adjusted as necessary based on the number of wireline telephone numbers in service as of December 31 and the combined expenses of the TRS, TDD Program and the PMAS Program. Local exchange carriers (LECs) report their wireline counts by filing an Annual Access Line Summary Report to the Commission. Based on the total number of access lines submitted by the LECs and the estimated expenses and financial status of the TRS, TDD Program, and PMAS Program fund accounts, the Commission sets the residential and business monthly access line TRS surcharges. The current rate is set at \$0.08 per access line per month effective from July 1, 2014 through June 30, 2015.

35 P.S. §6701.4(c) provides, in pertinent part, that:

(c) Additional use of [TRS] surcharge.—The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239...

The Commission calculates the TRS surcharge component for each program separately on a per wireline access line percentage basis. A copy of the Commission's Order entered May 22, 2014, at Docket No. M-2014-2399129, approving the TRS surcharge and TDD Program and PMAS Program allocation percentage of the surcharge rates, is attached as Public Utility Commission Attachment A.

TDD PROGRAM

On April 8, 2014, the L&I, OVR filed a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2014, through June 30, 2015, as submitted by OVR, is \$268,963, as compared to \$267,070 from the budget year 2013-2014. OVR's 2014-2015 budget proposal estimated that the costs will be \$114,627 for equipment and \$154,336 for consumer education services. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device. OVR's 2014-2015 budget proposal for the TDD Program is attached as Public Utility Commission Attachment B.

The TDD Program Fund had a beginning balance on July 1, 2013 of \$521,329.34.

The TDD Program surcharge net revenue received from the TRS surcharge was \$252,958.93 for the period of July 1, 2013, to June 30, 2014.

The TDD Program Fund earned net investment income of \$64.66 for the period of July 1, 2013, through June 30, 2014.

The TDD Program Fund paid \$56,751.74 in distributed equipment costs for the period of July 1, 2013, through June 30, 2014.

The TDD Program paid \$153,319.08 for consumer education and outreach for the period July 1, 2013 through June 30, 2014.

The TDD Program Fund paid \$2,706.81 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2013, through June 30, 2014.

The TDD Program Fund balance at fiscal year ended June 30, 2014, was \$561,575.30.

The TDD Program fund balance of \$561,575.30 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The Commission has included 5 percent of the total TRS surcharge revenues to be allocated to the TDD Program Fund for the 2014-2015 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

On July 9, 2014, the Commission communicated, by letter to The Honorable Julia K. Hearthway, Secretary of the Department of Labor & Industry, its view of certain TDD Program equipment currently listed and not listed on the approved distribution selection. In this letter, the Commission provides clarification and guidance regarding certain wireline devices. The currently approved equipment list was developed by OVR and its contracted program administrator PIAT. Some of the equipment listed may be incompatible with certain wireline telephone access lines using internet protocol (IP) communications (*e.g.*, telephone company lines that use IP, cable or fiber lines) and scramble the communications signal. The Commission's view is that the current statutory language allows for IP-compatible/IP-enabled devices. The Commission stated that OVR may proceed immediately with the distribution of wireline IP-compatible/IP-enabled devices in accordance with existing statutory and regulatory guidelines. (See Public Utility Commission Attachment C)

PMAS PROGRAM

On April 8, 2014, the L&I, OVR, BBVS filed a budget with the Commission for the PMAS Program for the ensuing year. The PMASP Program budget for July 1, 2014, through June 30, 2015, as submitted by BBVS, is \$174,478.00 as compared to \$174,528.00 from the budget year 2013-2014. BBVS' 2014-2015 budget proposal estimated that the costs will include twenty-three participating newspapers, annual set-up, maintenance and distribution fee, marketing and outreach, and a one-year telecommunications subscription fee. BBVS' 2014-2015 budget proposal for the PMAS Program is attached with Public Utility Commission Attachment B.

The PMAS Program Fund had a beginning balance on July 1, 2013, of \$274,004.40.

The PMAS Program surcharge net revenue received from the TRS surcharge was \$176,185.39 for the period of July 1, 2013, to June 30, 2014.

The PMAS Program Fund earned net investment income of \$34.66 for the period of July 1, 2013, through June 30, 2014.

The PMAS Program Fund paid \$109,116.50 for NFB Newsline annual element costs for the period of July 1, 2013, through June 30, 2014.

The PMAS Program Fund paid \$1,442.22 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2013, through June 30, 2014.

The PMASP Program Fund balance at fiscal year ended June 30, 2014, was \$339,665.73.

The PMAS Program fund balance of \$339,665.73 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The NFB Newsline invoice payment historically was made annually in October for the entire contract year. The BBVS has now a quarterly invoice and payment arrangement with NFB Newsline. This new payment arrangement spreads the expense over the contract year which allows for a lower fund balance at the start of the year. The Commission has included 4 percent of the total TRS surcharge revenues to be allocated to the PMAS Program Fund for the 2014-2015 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A)

OVR INFORMATION

Pursuant to 35 P.S. §6701.4(e)(2), OVR submitted to the Commission information on the TDD Program and the PMAS Program. The report submitted to the Commission by the OVR is attached as Public Utility Commission Attachment B.

PUBLIC UTILITY COMMISSION CONCLUSION

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the UTPMA Act. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight and responsibilities.

The Commission, with the assistance of OVR, conducts an annual audit of the TDD Program and the PMAS Program. The objectives and scope of the audit are to determine

that only qualified individuals received TDD Program equipment; that the consumer educator properly and accurately charged the fund for services provided; that only qualified bidders were awarded contracts through the RFP process; that equipment and service contractors properly invoiced the funds; and that all monies withdrawn from the TDD Program Fund and PMAS Program Fund were only used for qualifying TDD Program and PMAS Program services and equipment.

As of June 30, 2014, the Commission's Bureau of Audits was in the process of conducting the audits of the TDD Program and the PMAS Program activity for the two fiscal years ending June 30, 2013, and June 30, 2012. The previous audit report on the TDD Program and the PMAS Program activity for the two fiscal periods ending June 30, 2010, and June 30, 2011, was released to OVR and the Commission on December 3, 2012. The Commission's audit of the TDD Program account and the PMAS Program issued in December 2012 included two procedural findings and recommendations for process improvements. Both OVR and the program administrator agreed with both of the recommendations, and the administrator has developed new policies and procedures to implement them.

ATTACHMENTS

Following is a list of Public Utility Commission Attachments:

Public Utility Commission Attachment A: Commission's Order Approving New Surcharge Rates

Public Utility Commission Attachment B: TDD Program Information Submitted by the OVR and PMAS Program Information Submitted by the OVR/BBVS

Public Utility Commission Attachment C: PUC letter of July 9, 2014, to the Honorable Julia K. Hearthway, Secretary, Department of Labor & Industry regarding TDD Program wireline IP and VoIP equipment

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Public Meeting held May 22, 2014

Commissioners Present:

Robert F. Powelson, Chairman
John F. Coleman, Jr., Vice Chairman
James H. Cawley
Pamela A. Witmer
Gladys M. Brown

Recalculation of the Pennsylvania
Telecommunications Relay Service Surcharge

M-2014-2399129
M-00900239

ORDER

BY THE COMMISSION:

Pursuant to our May 29, 1990 Order, at Docket No. M-00900239 establishing the Pennsylvania Telephone Relay Service (Relay)¹ and surcharge funding mechanism (TRS surcharge) and subsequent Commission orders and legislation,² we have completed the annual recalculation of the TRS surcharge as it will apply to residence and business wireline access lines for July 1, 2014, through June 30, 2015. The monthly residential and business monthly access line surcharge will remain set at \$0.08.

¹ Additional information on TRS may be found at http://www.puc.pa.gov/utility_industry/telecommunications/telecommunications_relay_service.aspx

² See Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4 (the statutory provisions were amended by Act 181 of 2002 to be more inclusive of persons with disabilities), establishing the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge. PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the “Universal Telecommunications and Print Media Access Act.”

Background

The annual TRS recalculation is dependent on data from several sources. Local Exchange Carriers (LECs)³ submit annual wireline access line counts pursuant to 52 Pa. Code § 63.37. The traditional relay provider, AT&T Corp., submitted the estimated minutes of use and charges for July 1, 2014, through June 30, 2015. Hamilton Telecommunications submitted the estimated minutes-of-use report for the Captioned Telephone Relay Service (CTRS). The Deputy Executive Director of the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry submitted the 2014-2015 TDDP budget and the 2014-2015 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,⁴ the Fund Administrator, provided a statement of the financial status of the Fund.⁵

Calculation for 2014 – 2015

Wireline access lines reported by LECs for 2013 and adjusted for Centrex lines are 5,311,603 (3,439,901 Residence and 1,871,702 Business). Based upon the number of access lines, projected program costs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board expenses, TRS Fund administration costs, and the financial status of the TRS Fund, the 2014-2015 monthly TRS surcharge rate for both residence and business access lines will continue to be set at \$0.08 per month. All LECs

³ LECs include both incumbent and competitive local exchange carriers. 189 LECs submitted access line count data as required.

⁴ As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

⁵ Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

shall continue to remit TRS surcharge revenues to the Fund Administrator.⁶ Since the 2014-2015 surcharge remains the same as the 2013-2014 rate of \$0.08, the filing of tariff supplements are not required.

Effective July 1, 2014, the monthly surcharge allocation for each fund account is as follows:⁷

	2014-2015	
	Monthly Surcharge Percentage	
	<u>Residence %</u>	<u>Business %</u>
Relay	91.0	91.0
TDDP	5.0	5.0
PMASP	<u>4.0</u>	<u>4.0</u>
Total Percentage	100.0	100.0

Operations for 2014 – 2015

We shall continue our active oversight of the operations of the Pennsylvania Telecommunications Relay Service. Further, in accordance with 35 P.S. §§ 6701.3a & 4, we shall continue to collaborate with OVR and its TDDP administrator⁸ to ensure adequate funding for distribution of TDDP equipment to low-income persons. Further, we shall continue to assist OVR in its mission to ensure adequate funding for PMASP.

⁶ U.S. Bank Institutional Trust & Custody, Attn: Sue Massey, EX-PA-WBSP, 50 South 16th Street, 20th Floor, Philadelphia, PA 19102, payable to the "PA Relay Service Fund" and designated for Relay. Wire instructions can be found on the remittance form.

⁷ The TRS surcharge appears as a single line item on customers' bills but actually has three components (Relay TDDP and PMASP).

⁸ As of January 1, 2007, the TDD program is administered by Pennsylvania's Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

Audits

The Commission's Bureau of Audits (Audits) has issued a TRS related audit report, at Docket No. D-2011-2266114, on the TDDP and PMASP for the twelve-month periods ended June 30, 2011, and June 30, 2010. The audit of the TDDP and PMASP for the twelve-month periods ended June 30, 2013, and June 30, 2012 is currently in progress.

The audit of the TRS Program (collection and disbursement of the TRS funds), at Docket No. D-2012-2308658, for the twelve-month periods ended February 29, 2012, February 28, 2011, and February 28, 2010, was released in February 2014.

Service of Paper Copies

In the past, our practice has been to serve the annual TRS surcharge recalculation order on every LEC in the Commonwealth, in addition to the service providers, Office of Vocational Rehabilitation, Office of Consumer Advocate, Office of Small Business Advocate, Pennsylvania Telephone Association, and the Fund Administrator. As proposed in the TRS Surcharge Recalculation order at Docket No M-2013-2341301, entered May 23, 2013, service of paper copies of the recalculation orders on the LECs will only henceforth be served if there is a change in the TRS surcharge or other provision in the order requiring that the LECs file a tariff change or take other action. As this order does not change the set surcharge rate or require any other tariff changes in response to this order, paper copies will not be served. Additionally, we will continue to publish the recalculation orders in the *Pennsylvania Bulletin* and on the Commission's website.

Conclusion

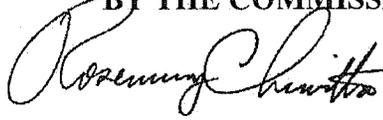
The Commission has completed the annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2014, through June 30, 2015 will remain at \$0.08 for residential and business access lines. We also note that paper copies of this order will not be served as there is no change in the set surcharge rate or impose new requirements on the LECs requiring tariff changes in response to this Order; **THEREFORE,**

IT IS ORDERED:

1. That for the period of July 1, 2014, through June 30, 2015, the monthly TRS surcharge rate shall be \$0.08 for residence and business, unless we take further action to revise the TRS surcharge prior to June 30, 2015.
2. That all local exchange carriers are directed to use the attached form to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody. The remittance sheet shall be posted to the PUC web site <http://www.puc.pa.gov>. All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly by the 20th of each month.
3. That a copy of this Order be published in the *Pennsylvania Bulletin*.

4. That a copy of this Order be posted to the Commission's website.

BY THE COMMISSION

A handwritten signature in cursive script, appearing to read "Rosemary Chiavetta".

Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: May 22, 2014

ORDER ENTERED: May 22, 2014

REMITTANCE FORM FOR MONTHLY TRS SURCHARGE COLLECTIONS

Effective July 1, 2014 through June 30, 2015

M-2014-2399129

All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly, by the 20th of each month using the following format for the monthly remittance:

Pennsylvania TRS Surcharge

For the Month Ending _____

Number of **Residential** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 91.0 percent _____
 TDDP 5.0 percent _____
 PMASP 4.0 percent _____

Number of **Business** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 91.0 percent _____
 TDDP 5.0 percent _____
 PMASP 4.0 percent _____

Total Remittance _____

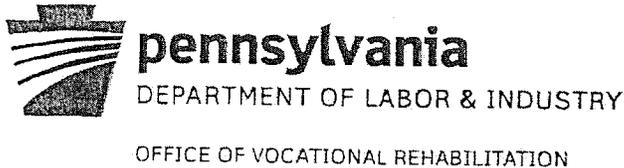
Make check payable to: Pennsylvania TRS Fund

Mail Report and payment to:	Wire Instructions:
U.S. Bank Institutional Trust & Custody Sue Massey EX-PA-WBSP 50 South 16 th Street, 20 th Floor Philadelphia, PA 19102	BANK U.S. Bank N.A ADDRESS 60 Livingston Avenue, St Paul MN 55107-2292 ABA 091 000 022 BNF ITC Depository South & East ACCOUNT 173 103 781 832 OBI PA Relay ATTN: Sue Massey

Remittance for:
 Company Name: _____
 Utility Code: _____
 Contact Person: _____
 Voice Phone Number: (____) _____ FAX: (____) _____
 E-mail address _____

Authorized Signature: _____ *Date:* _____

Please direct any questions regarding the TRS Surcharge remittance to Mr. Eric Jeschke at (717) 783-3850 or ejeschke@.pa.gov.



Public Utility Commission
Attachment B

August 27, 2014

RECEIVED

14 SEP -3 AM 10:14

BUREAU OF
TECHNICAL UTILITY SERVICES

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket Number M-2014-2399133
Annual Legislative Report to the General Assembly

- Telecommunication Device Distribution Program
- Print Media Access System Program

Dear Ms. Chiavetta:

Attached is the information requested by the Pennsylvania Public Utility Commission from the Office of Vocational Rehabilitation (OVR) for inclusion in the Annual Legislative Report to the General Assembly.

If you have any further questions, please do not hesitate to contact Kimberly Means at kimeans@pa.gov or 717-787-8504.

Sincerely,

A handwritten signature in black ink that reads "Michael Vovakes".

Michael Vovakes
Special Assistant to L&I Secretary

KJM/fk

cc: Eric Jeschke, PUC
David DeNotaris, BBVS
Sharon Behun, ODHH
Jill Moriconi, HGAC
Susan Neff, BBVS
NEWSLINE 2013-14 File
Temple University TDDP File – Year 2 (Document # 4000016900)

**OVR Interagency Agreement - #4000016900
Telecommunication Device Distribution Program – TDDP
July 1, 2013 – June 30, 2014**

Year-End Report for the Period July 1, 2013 through June 30, 2014

I. Distribute, accept, and process applications for the TDDP, determining eligibility of the persons submitting applications.

Objective I.1. Maintain an adequate supply of updated application forms.

Activity I.1.1. Annually, update and reprint application forms to reflect changes to scope of equipment, income guidelines or other eligibility criteria, and other information about the program.

Activity I.1.2. Assure the availability of applications in alternate formats and languages (Spanish).

On January 24, 2014 the US Department of Health and Human Services (HHS) announced the publication of the 2014 Poverty Guidelines in the Federal Register. The application was revised, reformatted and reprinted to include new financial eligibility. The guidelines have been used since February 1, 2014 to determine TDDP financial eligibility. The application was translated into Russian, based on consumer need. Applications are now available in Braille, Spanish, Vietnamese, and Russian, as well as alternate formats upon request.

Objective I.2. Maintain website with key program information.

Activity I.2.1. Maintain an *accessible* website that contains downloadable application forms (English, Spanish, and one other language), current information regarding telecommunication equipment available through the program, eligibility criteria, directory of the regional assistive technology resource centers (ATRCs) and Volunteer Centers, announcements of equipment trainings/demonstrations (including links to manufacturer instructional videos when available) and other relevant information for potential consumers.

Activity I.2.2. Maintain links to other state resources for assistive technology and related programs, including but not limited to Pennsylvania's Assistive Technology Lending Library, Pennsylvania Training and Technical Assistance Network (PaTTAN), Office of Vocational Rehabilitation, Pennsylvania Assistive Technology Foundation. Encourage other programs, organizations and agencies to link to the TDDP website from their sites.

The accessible website was updated each time any change to the program application or equipment list occurred. Current links to other state programs are maintained on the website. During this program period we encouraged other programs, organizations and agencies to link the TDDP website from their sites. A four-month vacancy in the Consumer Educator position created a barrier to completing this activity.

Objective I.3. Expand and support the network of Volunteer Centers who will disseminate information about and distribute applications for the program.

Activity I.3.1. Recruit at least 7 new centers, providing training and dissemination materials for each.

Activity I.3.2. Offer training sessions and/or training materials to contacts within the Volunteer Centers to educate them about TDDP and application process.

Activity I.3.3. Provide program updates and other relevant information through the Volunteer Center listserv.

Activity I.3.4. Maintain an online directory of Volunteer Centers and contacts. Annually, verify contact information for Volunteer Centers.

The Volunteer Center Application was modified during this program period, with expectations of the Volunteer Center's role amended to focus on dissemination of materials. As a result, nine (9) new Volunteers Centers were added during this program year, for a total of 33 Volunteer Centers statewide and exceeding the benchmark for this activity. The new Volunteer Centers received program current materials, and were added to the Volunteer Center Listserv. Volunteer Centers were notified of changes to the program (income guidelines, equipment, application changes), as well as the Exceptions Process through the Volunteer Center listserv. In an effort to increase outreach to Volunteer Centers serving the Spanish-speaking community, the Volunteer Center Application was translated into Spanish and posted on the website. The TDDP brochure display was also translated into Spanish. ATRCs continue to conduct orientation sessions with new Volunteer Centers and maintain contact with individual centers.

Objective I.4. Distribute information about the program to organizations that are likely referral sources of consumers, including but not limited to Volunteer Centers.

Activity I.4.1. Maintain a data base of relevant agencies and organizations for mailings and updates, including the Volunteer Centers.

Activity I.4.2. Annually, distribute new application forms or other new or revised program information.

Activity I.4.3. Translate program materials into an additional language identified by the Advisory Committee.

The Consumer Educator maintains a listing of agencies, organizations, and individuals who, in addition to the Volunteer Centers, receive updates about TDDP. Copies of the revised application were distributed to all ATRCs and Volunteer Centers. From July 1, 2013 – June 30, 2014, mailings of TDDP information were sent to organizations and professionals, including but not limited to: senior centers, assisted living facilities, local hearing loss association, audiologists, physicians, BBVS, and a county Office of Aging. These mailings reached approximately 40,858 people. All correspondence (letters, follow-up postcards,) used throughout the application process was translated into Vietnamese and Russian.

Objective I.5. Provide exhibits, demonstrations, displays, and other opportunities for potential consumers to learn about the program.

Activity I.5.1. 60 events will be conducted across the state, reaching 30 counties and approximately 5,000 attendees (consumers and providers).

Activity I.5.2. Provide exhibits, demonstrations, etc. during at least 4 statewide events that will reach potential consumers, their families, advocates, and service providers.

Activity I.5.3. Report on exhibits, demonstrations, displays, and other opportunities for potential customers to learn about the program, including but not limited to the county held; hosting group; and approximate attendance.

From July 1, 2013 to June 30, 2014, a total of 65 events were held, including 3 statewide events, reaching 34 counties and approximately 8,234 attendees. While the

total number of events, county reach, and number of attendees was exceeded, we only conducted 3 statewide events. A listing of these events is included as Attachment A.

Objective I.6. Disseminate information about TDDP through articles in agency newsletters and press releases.

Activity I.6.1. Publish articles about TDDP at least once per year in ATRC agency newsletters.

Activity I.6.2. Submit an article about TDDP to at least 3 publications reaching potential consumers of the program.

Activity I.6.3. Report on approximate numbers of people reached by dissemination of newsletters and articles resulting from distribution of press releases.

During this program year, articles were published in the ARC of PA Newsletter, Healthbridges Newsletter and four ATRC newsletters. Press releases were submitted to several media outlets, including: Northeastern Pennsylvania, York Daily Record, Erie Times and Erie Reader newspapers Erie Television Local Channels ABC, NBC, & FOX, and Cable Channels 12, 24 and 35, 66; Social Media articles were also posted to Facebook. These press releases and postings potentially reached an estimated 415,005 people. The target for these activities was exceeded.

Objective I.7. Respond to questions from consumers and providers about the program.

Activity I.7.1. Maintain toll-free numbers (voice and TTY), fax and a dedicated email account by which individuals may request information about the program. Respond to 850 inquiries.

Activity I.7.2. Maintain quality customer service through the use of contracted call center assistance.

Activity I.7.3. Provide information and referral and/or technical assistance to consumers who contact the program regarding appropriate equipment choices.

Activity I.7.4. Provide assistance regarding the completion of the application, upon request.

Activity I.7.5. Maintain a record of those who request information or have questions about the program, including county and the nature of the inquiry.

During the period July 1, 2013 to June 30, 2014 the number of incoming inquiries responded to (all types, including phone, TTY, email) was 887. The target for this activity was exceeded. This includes inquiries received from 61 counties and several other states. The most frequent inquiry was a request for an application (430).

Objective I.8. Process applications.

Activity I.8.1. Receive and process at least 550 applications for the TDDP from Pennsylvanians with disabilities. Eligibility determinations will be finalized on approximately 400 completed applications.

Activity I.8.2. Revise application review checklist to reflect any changes in program criteria; utilize checklist to review application completeness and eligibility. When applications are complete, determine eligibility.

Activity I.8.3. Via US Mail, inform the consumer of acceptance of his/her application, time frames, and process for additional information. Notification should occur within two business days of eligibility determination.

Activity I.8.4. Refer ineligible consumers to other potential funding sources, if requested.

Activity I.8.5. Maintain a record of those submitting completed applications, the disposition of those applications (accepted/denied); reason for denial, if applicable; equipment ordered (type and cost); and demographic data including age and county. Track numbers and reasons for incomplete applications.

Activity I.8.6. Process requests for equipment exceptions received from eligible applicants.

During this program year, 461 new applications were received from 61 different counties, short of the target number. 392 applications were reviewed (just shy of the target number of 400); of these, 368 applications were determined to be eligible (this includes incomplete applications that were still in process at the end of the last program year and therefore no eligibility determination had been made at that time), and 24 were ineligible. Nine of the ineligible applicants were over the income limit, and 14 applicants had received equipment within the past three years. Ineligible applicants are referred to other resources (i.e. PA Assistive Technology Foundation) as needed. As of June 30, 2014, determinations were still in process on approximately 21 applications because they were incomplete. Incomplete applications were missing supporting documentation (i.e. proof of income, residency, or phone service) and/or certification of disability. Two (2) applications were withdrawn for the following reasons: one applicant passed away and one application was withdrawn with no explanation provided. 75 % of all applicants were ages 65 and over, and 25% were under age 65. From July 1, 2013 to June 30, 2014, 503 pieces of equipment were ordered, totaling \$57,372.32. Seven (7) requests for exceptions equipment (Air Switch, Big Buddy Switch, Pillow Switch, Hover Mounting System /w Universal Mounting Plate, Latitude Mounting Kit, Ultimate Switch and On-Stage MA-125 Mic Screw Adapter were approved . A list of the equipment ordered is included as Attachment B.

Objective I.9. Develop, modify, and implement policies and procedures that increase consumer-responsiveness and improve the operation of the program.

Activity I.9.1. Annually, review and, as needed, revise and/or develop new written policies and procedures.

Activity I.9.2. Upon request, provide technical assistance to stakeholders regarding changes to the enabling legislation or other Pennsylvania legislation to improve access to telecommunications for Pennsylvanians with disabilities.

Proposed revisions to TDDP Policy 1: Frequency of Replacement and TDDP Policy 4: Exceptions Process were presented and approved at the September 26, 2013 meeting of the Assistive Technology Advisory Committee (ATAC). Technical assistance has been provided to various stakeholders regarding other states' distribution programs that include wireless technologies. To ensure that consumers have full and equal access to new communication technologies, TDDP and Institute on Disabilities staff met via teleconference with representatives of the PUC on May 14, 2014 to discuss technology-related barriers to telecommunications experienced by Pennsylvanians with disabilities. Subsequently, a "Wireless Coalition" comprised of a stakeholders was formed and had its initial meeting on June 12, 2014.

Goal II. Order appropriate equipment for distribution to eligible persons and approve payment of the equipment through third parties.

Objective II.1. Follow operating procedures for ordering and paying identified vendors for approved equipment.

Activity II.1.1. Correspond with vendors to direct shipment of device(s) for each consumer determined eligible for the program.

Activity II.1.2. Correspond with third party payer authorizing payment for equipment.

The request for proposal (RFP) for equipment vendors was issued June 16, 2014. The Program Manager maintains contact with the contracted vendors for the program. When a request for an equipment exception is approved the Program Manager obtains a price quote from the vendor.

Objective II.2. Evaluate consumer satisfaction with the program.

Activity II.2.1. Disseminate satisfaction surveys to device recipients within two months after equipment has been delivered, along with a pre-addressed, postage-paid return envelope. Obtain at least a 50% response rate.

Activity II.2.2. Disseminate satisfaction surveys to individuals receiving supports with the set-up and operation of devices received from the TDDP. Obtain at least a 90% response rate.

Activity II.2.3. Annually review satisfaction data, and implement programmatic changes to address negative trends in customer satisfaction (if any).

Activity II.2.4. Provide a summary of satisfaction data in the annual report; include a summary of complaints and steps to address negative trends in customer satisfaction. Maintain an overall satisfaction rate of 90%.

Satisfaction surveys were distributed to 350 device recipients who received equipment before June 30, 2014. 194 surveys were returned, representing a response rate of 56%. This goal was exceeded. The satisfaction rate among those responding to the question of overall satisfaction was 96%, of whom nearly two-thirds were highly satisfied. This goal was exceeded. The nine recipients who were not satisfied with the program did not try the equipment before making their request. Two recipients stated the telephone they received (XLC2) did not work properly and were referred to Teltex for further assistance with troubleshooting for upgrade or device replacement.

Goal III. Provide or arrange for training to recipients on their TDDP equipment, as needed.

Objective III.1. Contract with Assistive Technology Resource Centers (ATRCs) to conduct/provide consumer education and outreach activities, including but not limited to events (e.g. presentations, expos), publications and media, recruitment of Volunteer Centers in their respective regions, and supports to equipment recipients. Monitor satisfactory implementation of the contracts, including data collection. Provide technical assistance as necessary to assure ATRCs' effective implementation of these activities. *During a conference call on January 27, 2014 ATRCs were given a program update regarding the change in the income eligibility requirement and changes to the equipment list. Requests for Proposals (RFPs) were distributed to ATRCs in June 2014 and a conference call to discuss the RFP was held on June 17, 2014. TDDP staff frequently answer questions and provide assistance to ATRCs regarding program information, applications in progress, and contact with program applicants and device recipients who need assistance.*

Objective III.2. Assure the provision of consumer training, so that the equipment obtained through the program is utilized appropriately and successfully.

Activity III.3.1. For eligible consumers for whom in-person support of TDDP equipment is required, provide or arrange for such support. Where there is more than one potential provider, offer the consumer the choice of providers, including but not limited to ATRCs, Volunteer Centers, and other interested service providers. Provide or arrange support for at least 90% of consumers requesting assistance with their TDDP device(s).

Activity III.3.2. Maintain a record of those requiring in-person consumer education or assistance, the type of equipment, the date and duration of the service, and the provider of the service.

During this program year, all of the recipients who requested assistance (31 consumers from 18 different counties) with their TDDP equipment received support from ATRCs. Of those consumers requesting assistance, 22 received help in-person. Altogether, over 29 hours of device support, in person and over the phone, were provided. The most common needs were help with setup, training, and troubleshooting. All but 7 of the consumers receiving additional assistance said they had received enough support to be able to use the equipment on their own. Those 7 consumers were referred to the vendor for more assistance, and in one case the consumer also needed to contact his telephone company.

Goal IV: Prepare and submit required reports, invoices, and other program documents as required.

Objective IV.1. Prepare and submit invoices to the Office of Vocational Rehabilitation.

Objective IV.2. Prepare and submit quarterly and final reports of activities to OVR.

Activity IV.2.1. Maintain time logs of consumer education and administrative activities.

Activity IV.2.2. Prepare an annual report that contains accurate information as required for the report to the Legislature, including quantity, types, and costs of equipment purchased for customers, complaints, and suggestions.

Reports to OVR were submitted as follows: Year-end report for the period October 1, 2012 to June 30, 2013 was submitted July 31, 2013; a draft of the annual report to the Legislature was submitted on August 2, 2013; the quarterly report for July-September 2013 was submitted October 31, 2013; quarterly report for October-December 2013 was submitted January 27, 2014; and the quarterly report for January-March 2014 was submitted May 29, 2014.

Objective IV.3. Distribute copies of quarterly and final reports to other stakeholders, upon request, including but not limited to the Public Utility Commission, the Assistive Technology Advisory Committee and the chairs/directors of the Advisory Committee for Blind Pennsylvanians, Statewide Independent Living Council, PA Rehabilitation Council, Office for the Deaf and Hard of Hearing, and the Advisory Council for the Deaf and Hard of Hearing.

Copies of quarterly reports were distributed according to dates noted in Objective IV.2.

Objective IV.4. Submit invoices to the Fund Administrator

Activity IV.3.1. Submit invoices for payment to equipment vendors.

Activity IV.3.2. Submit quarterly invoices for payment for Consumer Outreach and Education.

Equipment invoices are regularly reviewed and submitted for payment by the Program Manager.

Objective IV.5. By March 15, 2014 or upon request, prepare and submit a draft annual budget for the Equipment and Consumer Education components of the program, for the 12-month period beginning July 1, 2014.

The Equipment and Consumer Education budget proposal for 2014-2015 was submitted to OVR on March 10, 2014.

Goal V: Keep abreast of new and current equipment suitable for the TDDP.

Objective V.1. Attend relevant meetings and conferences that include equipment useful for telecommunications access by people with disabilities.

Activity V.1.1. Attend vendor exhibits at relevant venues to identify potential equipment, e.g. Hearing Loss Association of America Conference (HLAA); Assistive Technology Industry Association (ATIA) (Orlando); Telecommunications Equipment Distribution Program Association (TEDPA).

The Program Manager and Consumer Educator attended the annual TEDPA Conference in September, 2013.

Objective V.2. Obtain equipment suggestions from stakeholders as well as other state telecommunication distribution programs.

Activity V.2.1. Gather suggestions for equipment from recipients, potential customers of the program, service providers, Telecommunications Relay Service (TRS) Advisory Board, and the Assistive Technology Advisory Committee.

Activity V.2.2. Through membership in the Telecommunications Equipment Distribution Program Association (TEDPA), "network" with other programs across the country regarding potential equipment expansion and the rationale for those additions.

In August 2013, an equipment vendor (Teltex) notified us that due to manufacturing difficulties, Serene Innovations had discontinued the Amplified Cordless Photo Phone (CL-60P). The Program Manager and Program Coordinator consulted with Teltex about a replacement phone, and the CL-60A was recommended. The program began distributing the CL60A in January 2014. In October 2013 Teltex informed us of a potential difficulty with the XLC2 phone which may stop working when static electricity (from dry air) builds up in the phone. Consumers who did experience these problems were directed to contact Teltex and ask for Tech Service for troubleshooting. When the problem could not be resolved, Teltex sent the consumer a return shipping label so the phone could be sent back for upgrading (at no cost to the consumer). ATRCs and Volunteer Centers were informed about these issues. A few new phones are currently being considered as additions to TDDP; ATRCs have received demonstration equipment to try with consumers and will report their findings to the Program Manager and Consumer Educator. These findings and feedback will be presented at the next Assistive Technology Advisory Committee (ATAC) meeting.

Goal VI: Operate the program with the advice of a cross-disability advisory committee, representing diverse stakeholders.

Objective VI.1.1. Seek advice from the Institute on Disabilities' cross-disability, statewide Assistive Technology Advisory Committee (ATAC) concerning the operations (including policy and procedures), equipment, and outreach of the TDDP.

Activity VI.1.1. Assure an advisory membership that represents key TDDP stakeholders, including individuals (or family members of those individuals) who are Deaf, hard of hearing, have complex communication needs, are blind or have low vision, have physical disabilities (both developmental disabilities as well as acquired disabilities), and/or cognitive or intellectual disabilities, AND who are from diverse geographic locations within the Commonwealth. Annually, provide a roster of members.

Activity VI.1.2. Conduct at least two meetings of the ATAC, either in person or via telecommunications (phone, videoconference) addressing the TDDP. Provide the agenda and meeting summary to the Office of Vocational Rehabilitation, Advisory Committee for Blind Pennsylvanians, Statewide Independent Living Council, PA Rehabilitation Council, Office for the Deaf and Hard of Hearing, and the Advisory Council for the Deaf and Hard of Hearing.

The ATAC meetings were held on September 26, 2013 and February 24, 2014. Materials have been disseminated.

Goal VII: Maintain communication with the Public Utility Commission and the Office of Vocational Rehabilitation regarding the operation of the program.

Objective VII.1. Attend and/or convene meetings with representatives from the Public Utility Commission and the Office of Vocational Rehabilitation regarding the operation of the program, upon request.

A 'TDDP Wireless Expansion' meeting with the Public Utility Commission, Office of Vocational Rehabilitation, and other stakeholders was held on June 12, 2014 in Harrisburg.

Objective VII.2. Participate in audits conducted by the Public Utility Commission. *TDDP staff responded to information/documentation requests from the Public Utility Commission as part of the audit for the period 2011-2013; the audit is still in process as of the date of this report.*

Pennsylvania's Initiative on
Assistive Technology
The Commonwealth's
Assistive Technology Act* Program
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-6336
email piat@temple.edu
web www.disabilities.temple.edu

TDDP Policy 1: Frequency of Replacement

Purpose:

The purpose of this policy is to describe the frequency with which individuals who have received equipment through Pennsylvania's Telecommunication Device Distribution (TDDP) may request another device.

Effective: July 1, 2007

Reviewed: April 25, 2013

Revised: September 26, 2013

General:

Industry sources report the general useful life for the kinds of equipment available through Pennsylvania's Telecommunication Device Distribution (TDDP) ranges from three to six years. After three years from the month they became eligible, a person with a disability who received equipment through the TDDP ("the Recipient") may re-apply for equipment, if his/her equipment is no longer functioning. If all program eligibility requirements are met at that time, new equipment will be provided.

Repair/replacement:

Equipment provided through Pennsylvania's Telecommunication Device Distribution (TDDP) has a one-year manufacturer's warranty. During the warranty period, the Recipient will be responsible for contacting the company from which they received the equipment ("the Provider") for repair or replacement information and service, under the terms of the Provider's warranty as per the Provider's bid.

After the first year, the Recipient is responsible for repair. The Recipient will contact the Provider for information on repair or replacement costs, and will be responsible for the cost of repair or replacement.

Replacement due to worsening disability:

In the case of a worsening/changing disability that requires the use of a different device available through the program, a Recipient may apply for equipment that will meet his/her current needs earlier than three years. The Recipient must obtain documentation of worsening disability from a professional who also signs the Certification of Disability. Documentation should state why the Recipient is no longer able to use the original device received from TDDP, describing the

Recipient's worsening/changing disability. The Recipient may not request a duplicate of equipment already received from TDDP. All eligibility requirements must be met.

Replacement due to theft/fire/flood loss:

In the case of loss or destruction of TDDP-provided equipment due to theft, fire, flood or similar event, a Recipient may apply for replacement of the same device(s), or in the event the device is no longer in the program, an equivalent device, sooner than three years. Proof of the event accounting for the loss or destruction of the device must be provided (e.g. police report, insurance report, or notarized statement by the Recipient or his/her designee). A new application must be completed, except for Section 2 (Certification of Disability) and submitted along with proof of Pennsylvania residence and proof of telephone service. The date the replacement equipment is approved becomes the new eligibility date, for the purposes of establishing the three-year replacement period.

TDDP - Equipment Ordered 2013-2014			
Device Name	Unit Price	Total Equipment Ordered Since 7/1/13	Value of Equipment Ordered
Clarity Alto Amplified Phone	\$115.00	9	\$ 1,035.00
Clarity AltoPlus Amplified Phone	\$125.00	37	\$ 4,625.00
Clarity XL50 Amplified Phone (1)	\$90.00	3	\$ 270.00
Serene Innovations HD-30P Photo Phone (1)	\$30.00	1	\$ 30.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	\$40.00	11	\$ 440.00
Serene Innovations HD-60J Amplified Large Button Phone	\$85.00	26	\$ 2,210.00
Clarity XLC2 Amplified Cordless Phone	\$92.00	43	\$ 3,956.00
Serene Innovations CL-60P Amplified Cordless Photo Phone(1)	\$113.90	8	\$ 911.20
Serene Innovations CL-60A Amplified Cordless Photo Phone (2)	\$113.90	48	\$ 5,467.20
CapTel 840 Captioned Telephone	\$114.25	84	\$ 9,597.00
Clarity Fortissimo speakerphone w/Pendant	\$559.00	24	\$ 13,416.00
Headphones for Fortissimo - Over the head HED021	\$13.00	6	\$ 78.00
Headphones for Fortissimo - Earbuds EAR014	\$15.00	3	\$ 45.00
Headphones for Fortissimo - Clip On EAR022	\$13.00	7	\$ 91.00
Ameriphone JV35 Talking Telephone	\$80.00	12	\$ 960.00
Geemarc BDP400 Talking Telephone w/large display	\$130.68	19	\$ 2,482.92
Ablephone 5000 Voice Activated Dialer	\$175.00	7	\$ 1,225.00
Doro MemoryPlus 319ph (1)	\$20.00	1	\$ 20.00
Reizen Big Button Speakerphone	\$25.00	10	\$ 250.00
Ultratec TTY Superprint 4425	\$350.00	7	\$ 2,450.00
Ultratec Uniphone 1140 VCO/TTY	\$210.00	7	\$ 1,470.00
Ameriphone Dialogue VCO Phone (1)	\$100.00	1	\$ 100.00
Ameriphone Hearing Carryover TTY Q90D w/speakers	\$100.00	5	\$ 500.00
Ameriphone HA-40 In-Line Handset Amplifier	\$15.00	2	\$ 30.00
Casa Futura Telephone Fluency System	\$200.00	0	\$ -
Crystal Tone Loud Ring Signaler	\$35.00	53	\$ 1,855.00
Sonic Alert TR75VR Flashing light signaler	\$30.00	49	\$ 1,470.00
OmniPage Vibrating Signaler Kit	\$125.00	10	\$ 1,250.00
Bed Shaker & Lamp Flasher	\$30.00	2	\$ 60.00
Air Switch	\$70.00	2	\$ 140.00
Big Buddy Switch	\$70.00	1	\$ 70.00
Pillow Switch	\$35.00	1	\$ 35.00
Hover Mounting System /w Universal Mounting Plate	\$350.00	1	\$ 350.00
Latitude Mounting Kit	\$380.00	1	\$ 380.00
Ultimate Switch	\$95.00	1	\$ 95.00
On-Stage MA-125 Mic Screw Adapter	\$8.00	1	\$ 8.00
TOTALS:		502	\$ 57,372.32
(1) Discontinued by manufacturer and removed from program			
(2) Replaced CL60P as of 12/1/13			

TDDP - Equipment Price List 2013-2014	
Device Name	Unit Price
Clarity Alto Amplified Phone	\$115.00
Clarity AltoPlus Amplified Phone	\$125.00
Clarity XL50 Amplified Phone	\$90.00
Serene Innovations HD-30P Photo Phone (\$30.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	\$40.00
Serene Innovations HD-60J Amplified Large Button Phone	\$85.00
Clarity XLC2, Amplified Cordless Phone	\$92.00
Serene Innovations CL-60P Amplified Cordless Photo Phone	\$113.90
Serene Innovations CL-60A Amplified Cordless Photo Phone	\$113.90
CapTel 840 Captioned Telephone	\$114.25
Clarity Fortissimo speakerphone w/Pendant	\$559.00
Headphones for Fortissimo - Over the head HED021	\$13.00
Headphones for Fortissimo - Earbuds EAR014	\$15.00
Headphones for Fortissimo - Clip On EAR022	\$13.00
Ameriphone JV35 Talking Telephone	\$80.00
Geemarc BDP400 Talking Telephone w/large display	\$130.68
Ablephone 5000 Voice Activated Dialer	\$175.00
Doro MemoryPlus 319ph	\$20.00
Reizen Big Button Speakerphone	\$25.00
Ultratec TTY Superprint 4425	\$350.00
Ultratec Uniphone 1140 VCO/TTY	\$210.00
Ameriphone Dialogue VCO Phone	\$100.00
Ameriphone Hearing Carryover TTY Q90D w/speakers	\$100.00
Ameriphone HA-40 In-Line Handset Amplifier	\$15.00
Casa Futura Telephone Fluency System	\$200.00
Crystal Tone Loud Ring Signaler	\$35.00
Sonic Alert TR75VR Flashing light signaler	\$30.00
OmniPage Vibrating Signaler Kit	\$125.00



ACCOUNT NUMBER:
PA RELAY SERVICE TOD FUND
DOCKET NO. M-00800239

This statement is for the period from
June 1, 2014 to June 30, 2014

000000333 2 SP 106481635062606 P

INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1755 N 13TH ST STE 411
PHILADELPHIA PA 19122-6011

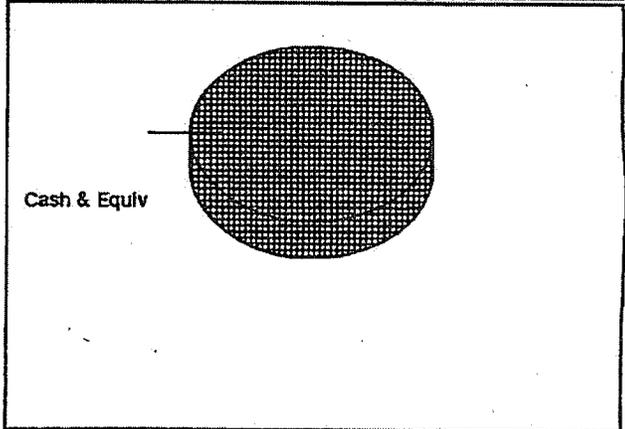
QUESTIONS?

If you have any questions regarding
your account or this statement, please
contact your Account Manager.

SUE MASSEY
EX-PA-WBSP
TWO LIBERTY PLACE
50 SOUTH 18TH STREET, SUITE 2000
PHILADELPHIA PA 19102
Phone 215-761-9341
E-mail sue.massey@usbank.com

ASSET SUMMARY AS OF 06/30/14

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	561,575.30	100.00	56.16
Accrued Income	4.81	.00	.00
Total Market Value	\$561,580.11	100.00	\$56.16



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
561,575.300	Wells Fargo Adv Tr Pl Mm Ins 94975H298	561,575.30 1.0000	561,575.30 0.00	0.01	56.16 4.81
Total Cash/Money Market		\$561,575.30	\$561,575.30 \$0.00		\$56.16 \$4.81
Total Cash & Equivalents		\$561,575.30	\$561,575.30 \$0.00		\$56.16 \$4.81



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2014 to June 30, 2014

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Total Assets		\$561,575.30	\$581,575.30 \$20.00		\$66.16 \$4.81
Accrued Income		\$4.81	\$4.81		
Grand Total		\$561,580.11	\$561,580.11		

ASSET DETAIL MESSAGES

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotations or valuation methodologies from financial industry services believed by us to be reliable. Assets that are not publicly traded may be reflected at values from other external sources. Assets for which a current value is not available may be reflected at a previous value or as not valued, at par value, or at a nominal value. Values shown do not necessarily reflect prices at which assets could be bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2014 to June 30, 2014

MARKET VALUE SUMMARY

	Current Period 06/01/14 to 06/30/14	Year-to-Date 01/01/14 to 06/30/14
Beginning Market Value	\$581,672.04	\$550,764.84
Taxable Interest	4.85	38.64
Paid To/For Beneficiaries	- 40,695.97	- 113,757.97
Fees and Expenses	- 242.36	- 1,403.17
Cash Receipts	20,841.59	125,948.34
Change in Accrued Income	- 0.04	- 10.57
Ending Market Value	\$561,580.11	\$561,580.11



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2014 to June 30, 2014

CASH SUMMARY

	Cash
Beginning Cash 06/01/2014	\$0.00
Taxable Interest	4.85
Paid To/For Beneficiaries	- 40,695.97
Fees and Expenses	- 242.36
Cash Receipts	20,841.59
Net Money Market Activity	20,091.89
Ending Cash 06/30/2014	\$0.00



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
Taxable Interest		
Wells Fargo Adv Tr PI Mm Ins 94975H296		
06/02/14	Interest From 5/1/14 To 5/31/14	4.85
Total Taxable Interest		\$4.85
Paid To/For Beneficiary		
Payment Of Funds As Requested		
06/03/14	Cash Disbursement Paid To Teltex Inc Inv 226099,226102,226108,226113 - 226115, 226343 - 226344,226348,226350,226353 - 226354, 226414,226422,226427,226430,226438,226440,226442, 226802	- 2,359.36
06/25/14	Cash Disbursement Paid To Wci Weltbrecht Inv# 394325,394327-394328,394330-394332, 394335-394337	- 812.25
06/25/14	Cash Disbursement Paid To Teltex Inc Inv #228080,228091,228101,228105,228108, 228120-228121,228123-228124,228131,228136, 228138-228139,228141,228143-228146	- 2,917.76
06/30/14	Cash Disbursement Paid To Temple Univ. Research Acct.Svcs. Consumer Education And Outreach Expenses April 12014 - April 30,2014 Invoice #420596-4	- 10,543.11
06/30/14	Cash Disbursement Paid To Temple Univ. Research Acct.Svcs. Consumer Education And Outreach Expenses May 1,2014 - May 31,2014 Invoice #420596-5	- 24,063.49
Total Payment Of Funds As Requested		- \$40,695.97
Total Paid To/For Beneficiary		- \$40,695.97
Fees and Expenses		
Trust Fees		
06/25/14	Collected Charged For Period 05/01/2014 Thru 05/31/2014	- 242.36



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
Total Fees and Expenses		- \$242.36

Cash Receipts

Incoming Wires

06/11/14	Cash Receipt Full Service Network LP May 2014	28.94
06/17/14	Cash Receipt Verizon Pa May 2014	8,189.74
06/17/14	Cash Receipt Verizon North Retain Co May 2014	987.23
06/19/14	Cash Receipt At & T Corp May 2014	378.84
06/20/14	Cash Receipt Windstream Pa May 2014	527.40
06/20/14	Cash Receipt Windstream D & E Communications Inc May 2014	130.38
06/20/14	Cash Receipt Windstream Buffalo Valley May 2014	53.38
06/20/14	Cash Receipt Windstream Conestoga May 2014	113.37
06/20/14	Cash Receipt Windstream D & E - Systems May 2014	52.65
06/20/14	Cash Receipt US Lec Of Pa LLC May 2014	27.78
06/20/14	Cash Receipt Cavalier Telephone Mid-Atlantic LLC May 2014	69.58
06/20/14	Cash Receipt Talk America Inc May 2014	0.22
06/25/14	Cash Receipt Level 3 Communications LLC Check #5634957 Dtd 6/17/14 May 2014	469.91



ACCOUNT NUMBER:
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/25/14	Cash Receipt New Global Telecom Inc Check #5647363 Dtd 6/18/14 May 2014	0.54
Total Incoming Wires		\$11,029.96
Miscellaneous Cash Deposit		
06/02/14	Cash Receipt Digital Connections Inc. Ck#16843 Dtd 5/20/14 January 2014 Thru May 2014	0.11
06/03/14	Cash Receipt Access Point Inc Check #4578 Dtd 5/13/14 May 2014	35.96
06/03/14	Cash Receipt Clear Rate Communications Inc Check #14375 Dtd 5/13/14 May 2014	5.88
06/03/14	Cash Receipt Dynamlink Communications Inc Check #6573 Dtd 5/13/14 April 2014	0.62
06/03/14	Cash Receipt Masscomm Inc Check #3008 Dtd 5/13/14 May 2014	0.04
06/03/14	Cash Receipt Comtech 21, LLC Check #24169 Dtd 5/16/14 April 2014	0.01
06/03/14	Cash Receipt Catv Services Inc Check #20104 Dtd 5/29/14 Feb 2014	7.80
06/03/14	Cash Receipt Catv Services Inc Check #20104 Dtd 5/29/14 Mar 2014	8.04
06/03/14	Cash Receipt Catv Services Inc Check #20104 Dtd 5/29/14 April 2014	8.11
06/03/14	Cash Receipt Service Electric Cablevision Check #30159 Dtd 5/28/14 Feb 2014	21.59



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/03/14	Cash Receipt Service Electric Cablevision Check #30159 Dtd 5/28/14 Mar 2014	21.50
06/03/14	Cash Receipt Service Electric Cablevision Check #30159 Dtd 5/28/14 April 2014	21.99
06/03/14	Cash Receipt Airespring Inc Check #4579 Dtd 5/23/14 May 2014	0.92
06/03/14	Cash Receipt Nos Communications Inc Check #36290 Dtd 5/21/14 May 2014	0.26
06/03/14	Cash Receipt Spectrotel Inc Check #21246 Dtd 5/21/14 May 2014	29.78
06/03/14	Cash Receipt Wholesale Carrier Services Inc Check #13275 Dtd 5/19/14 May 2014	0.08
06/04/14	Cash Receipt Cooperative Communications Inc Check #52304 Dtd 5/30/14 April 2014	0.43
06/06/14	Cash Receipt The North-Eastern Pa. Telephone Co. Ck#L070365 Dtd: 6/3/14 May 2014	35.67
06/10/14	Cash Receipt Shared Network Users Group Inc Check #4209 Dtd 6/4/14 May 2014	0.53
06/10/14	Cash Receipt Palmerton Telephone Co Check #43078 Dtd 6/5/14 May 2014	21.84
06/10/14	Cash Receipt Citizens Telecom Solutions LLC Check #1721 Dtd 6/5/14 June 2014	1.16
06/10/14	Cash Receipt Citizens Telephone Co Of Kecksburg Check #63204 Dtd 6/5/14 June 2014	13.91
06/10/14	Cash Receipt Ironton Telephone Co Ilac	262.74



ACCOUNT NUMBER:
PA RELAY SERVICE TOD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #65561 Dtd 6/5/14 May 2014	
06/10/14	Cash Receipt Ironton Telephone Co Clec Check #65561 Dtd 6/5/14 May 2014	0.14
06/10/14	Cash Receipt Sprint Communications Co LP Check #12977119 Dtd 6/4/14 May 2014	0.08
06/10/14	Cash Receipt Hancock Telephone Co Check #31507 Dtd 6/8/14 May 2014	0.51
06/10/14	Cash Receipt Armstrong Telephone Co - No Check #01534989 Dtd 6/5/14 May 2014	1.71
06/10/14	Cash Receipt Armstrong Telephone Co - Pa Check #01534988 Dtd 6/5/14 May 2014	5.30
06/11/14	Cash Receipt Bullseye Telecom Inc. Ck#126906 Dtd 6/10/14 May 2014	24.94
06/12/14	Cash Receipt One Source Networks Ck#1448 Dtd: 6/6/14 May 2014	5.76
06/13/14	Cash Receipt Service Electric Broadband Cable Ck#40129 Dtd 6/9/14 April 2014	4.59
06/13/14	Cash Receipt Venus Telephone Corporation Ck#10391 Dtd: 6/9/14 May 2014	4.44
06/13/14	Cash Receipt Single Source Integrated Services Inc. Ck#127002 Dtd 6/12/14 May 2014	0.23
06/16/14	Cash Receipt Fibernet Telecommunications Of Pa. Ck#70004300 Dtd 6/10/14 May 2014	13.32
06/16/14	Cash Receipt Entelegent Solutions Inc. Ck#15496 Dtd 6/9/14 May 2014	0.42



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/16/14	Cash Receipt Selectel Inc. Ck#10166 Dtd: 6/10/14 May 2014	7.04
06/16/14	Cash Receipt Velocity The Greatest Phone Company Ever Ck#10159 Dtd: 6/16/14 May 2014	0.09
06/17/14	Cash Receipt Cypress Communications Operating Co LLC Check #192099 Dtd 6/12/14 May 2014	2.94
06/17/14	Cash Receipt Paetec Communications Inc Check #737217 Dtd 6/5/14 May 2014	28.38
06/17/14	Cash Receipt Pa Telephone Co Check #027478 Dtd 6/13/14 May 2014	4.38
06/17/14	Cash Receipt Tw Telecom Data Service LLC Check #0755708 Dtd 6/10/14 May 2014	1.75
06/17/14	Cash Receipt Pymatuning Independent Telephone Co Illec Check #088485 Dtd 6/13/14 May 2014	3.66
06/17/14	Cash Receipt Pymatuning Independent Telephone Co Clec Check #088485 Dtd 6/13/14 May 2014	0.75
06/17/14	Cash Receipt Access One Inc Check #73420 Dtd 6/3/14 May 2014	0.55
06/17/14	Cash Receipt Custom Tel LLC Check #10192 Dtd 6/11/14 May 2014	0.19
06/17/14	Cash Receipt Bcn Telecom, Inc Check #065437 Dtd 6/11/14 May 2014	12.60
06/17/14	Cash Receipt Kuhn Communications Inc Check #36680 Dtd 6/11/14 May 2014	2.78
06/17/14	Cash Receipt Marianna Scenery Hill Telephone	5.97



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #1000262168 Dtd 6/12/14 May 2014	
06/17/14	Cash Receipt Bentleyville Telephone Co Check #1000262168 Dtd 6/12/14 May 2014	6.65
08/17/14	Cash Receipt First Communiations LLC Check #54410 Dtd 6/13/14 May 2014	0.52
06/18/14	Cash Receipt Ctc Communications Corp Check #9074362 Dtd 6/12/14 May 2014	263.55
06/19/14	Cash Receipt Hickory Telephone Co Check #32913 Dtd 6/16/14 May 2014	4.45
06/19/14	Cash Receipt Interglobe Communications Inc Check #127205 Dtd 6/18/14 May 2014	0.37
06/20/14	Cash Receipt American Telephone Co LLC Check #3598 Dtd 6/11/14 May 2014	0.04
06/20/14	Cash Receipt New Horizons Communications Corp Check #19808 Dtd 6/16/14 May 2014	14.97
06/20/14	Cash Receipt Citizens Telecommuniations Co Of New York Check #70369058 Dtd 6/17/14 May 2014	4.33
08/20/14	Cash Receipt Frontier Communications Of Canton,LLC Check #70369056 Dtd 6/17/14 May 2014	13.50
06/20/14	Cash Receipt Frontier Communications Of Breezewood,LLC Check #70369056 Dtd 6/17/14 May 2014	12.04
06/20/14	Cash Receipt Frontier Communications Of Oswayo,LLC Check #70369056 Dtd 6/17/14 May 2014	6.26
06/20/14	Cash Receipt Frontier Communications Of Lakewood,LLC Check #70369056 Dtd 6/17/14 May 2014	3.45



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/20/14	Cash Receipt Frontier Communications Of Pa, Inc Check #70369056 Dtd 6/17/14 May 2014	57.42
06/20/14	Cash Receipt Frontier Communications Commonwealth Telephone Co Check #70369056 Dtd 6/17/14 May 2014	609.04
06/20/14	Cash Receipt Frontier Communications Ctsi Co Check #70369056 Dtd 6/17/14 May 2014	165.43
06/20/14	Cash Receipt Matrix Telecom Inc Check #127244 Dtd 6/19/14 May 2014	3.66
06/25/14	Cash Receipt Twc Digital Phone LLC Check #5634956 Dtd 6/17/14 May 2014	184.46
06/25/14	Cash Receipt Magellan Hill Check #1820 Dtd 6/12/14 May 2014	2.10
06/25/14	Cash Receipt Blue Ridge Digital Phone Co Check #2873 Dtd 6/17/14 May 2014	192.94
06/25/14	Cash Receipt Service Electric Telephone Co LLC Check #020140 Dtd 6/18/14 May 2014	48.36
06/25/14	Cash Receipt Rcn Telecom Services Of Phil Check #017079 Dtd 6/13/14 May 2014	54.00
06/25/14	Cash Receipt Rcn Telecom Services (Lehigh) Check #017095 Dtd 6/13/14 May 2014	266.26
06/25/14	Cash Receipt Line Systems Inc Check #3260 Dtd 6/16/14 May 2014	73.36
06/25/14	Cash Receipt Birch Communications Inc Check #74452 Dtd 6/11/14 May 2014	33.89
06/25/14	Cash Receipt Mitel Netsolutions Inc	4.07



ACCOUNT NUMBER:
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This statement is for the period from
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CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #5655225 Dtd 6/18/14 May 2014	
08/25/14	Cash Receipt Idt Corp Check #5634951 Dtd 6/17/14 May 2014	2.77
08/25/14	Cash Receipt Comcast Business Communications LLC Check #5647365 Dtd 6/18/14 May 2014	1,501.67
08/25/14	Cash Receipt Mettel Of Pa Check #5634954 Dtd 6/17/14 May 2014	48.75
06/25/14	Cash Receipt Single Source Integrated Services Inc Check #5634950 Dtd 6/17/14 May 2014	1.03
08/25/14	Cash Receipt Deposit Telephone Co Inc Check #5634949 Dtd 6/17/14 May 2014	0.58
08/25/14	Cash Receipt Mahanoy & Mahantongo Telephone Co Check #5634953 Dtd 6/17/14 May 2014	11.29
06/25/14	Cash Receipt Xo Communications Services LLC Check #5634955 Dtd 6/17/14 May 2014	56.33
08/25/14	Cash Receipt Sugar Valley Telephone Co Check #5634952 Dtd 6/17/14 May 2014	3.77
08/25/14	Cash Receipt Accessline Communications Corp Check #5647364 Dtd 6/18/14 May 2014	5.62
06/26/14	Cash Receipt Princeton Hosted Solutions LLC Check #5828 Dtd 6/18/14 May 2014	0.01
08/26/14	Cash Receipt Network Billing Systems LLC Check #002948 Dtd 6/18/14 May 2014	3.08
06/26/14	Cash Receipt Hotwire Communications Ltd Check #046844 Dtd 6/11/14 May 2014	0.56



ACCOUNT NUMBER:
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/26/14	Cash Receipt Png Telecommunications Inc Check #009788 Dtd 6/17/14 May 2014	0.06
06/26/14	Cash Receipt Comtech 21 LLC Check #24369 Dtd 6/18/14 May 2014	0.01
06/26/14	Cash Receipt Dsci LLC Check #1444 Dtd 6/19/14 June 2014	0.36
06/26/14	Cash Receipt United Telephone Co Of Pa Check #0006547754 Dtd 6/19/14 May 2014	999.15
06/26/14	Cash Receipt Lackawaxen Telecommunications Services Check #27907 Dtd 6/19/14 June 2014	8.22
06/26/14	Cash Receipt Net Carrier Telecom Inc Check #39378 Dtd 6/20/14 April 2014	31.92
06/26/14	Cash Receipt McGraw Communications Inc Check #24724 Dtd 6/20/14 May 2014	5.15
06/26/14	Cash Receipt South Canaan Telephone Co Check #1358 Dtd 6/19/14 June 2014	7.51
06/26/14	Cash Receipt Yukon Waltz Telephone Co Check #7402 Dtd 6/19/14 June 2014	2.75
06/26/14	Cash Receipt Laurel Highland Telephone Co Check #024800 Dtd 6/19/14 June 2014	16.74
06/26/14	Cash Receipt Laurel Highland Communications Co Check #024800 Dtd 6/19/14 June 2014	0.09
06/26/14	Cash Receipt Electric Lightware LLC Check #5654197 Dtd 6/19/14 May 2014	0.05
06/26/14	Cash Receipt Anpi Business LLC	0.02



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #1490 Dtd 6/17/14 May 2014	
06/26/14	Cash Receipt Consolidated Comm Enterprise Services Inc Check #0000559462 Dtd 6/19/14 May 2014	120.23
08/26/14	Cash Receipt Consolidated Comm Enterprise Services Inc Check #0000559463 Dtd 6/19/14 May 2014	128.91
08/26/14	Cash Receipt Granite Telecommunications LLC Check #5665797 Dtd 6/19/14 May 2014	285.02
06/26/14	Cash Receipt Mci Metro Access Transmission Svcs Check #5665798 Dtd 6/19/14 May 2014	373.04
06/26/14	Cash Receipt Comcast Phone Of Pa LLC Check #5647366 Dtd 6/18/14 May 2014	3,461.66
06/26/14	Cash Receipt Acn Communications Services Inc Check #127340 Dtd 6/24/14 May 2014	8.35
06/27/14	Cash Receipt Service Electric Broadband Cable Check #40135 Dtd 6/20/14 May 2014	5.07
06/27/14	Cash Receipt Service Electric Broadband Cable Check #40135 Dtd 6/20/14 June 2014	5.08
06/27/14	Cash Receipt Catv Services Inc Check #20119 Dtd 6/20/14 May 2014	7.96
06/27/14	Cash Receipt Catv Services Inc Check #20119 Dtd 6/20/14 June 2014	8.00
06/27/14	Cash Receipt Service Electric Cablevision Check #20182 Dtd 6/20/14 May 2014	21.72
06/27/14	Cash Receipt Service Electric Cablevision Check #20182 Dtd 6/20/14 June 2014	21.87



ACCOUNT NUMBER:
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This statement is for the period from
June 1, 2014 to June 30, 2014

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/30/14	Cash Receipt Quantumshift Communications Inc Check #08920 Dtd 6/24/14 May 2014	0.86
Total Miscellaneous Cash Deposit		\$9,811.63
Total Cash Receipts		\$20,841.59



ACCOUNT NUMBER:
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This statement is for the period from
June 1, 2014 to June 30, 2014

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
	Wells Fargo Adv Tr PI Mm Ins 94975H296		
	Combined Purchases For The Period 6/ 1/14 - 6/30/14	- 17,721.50	17,721.50
	Total Cash and Equivalents	- \$17,721.50	\$17,721.50
	Total Purchases	- \$17,721.50	\$17,721.50



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2014 to June 30, 2014

SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	Wells Fargo Adv Tr PI Mm Ins 94975H296			
	Combined Sales For The Period 6/ 1/14 - 6/30/14	- 37,813.39	37,813.39	
	Total Cash and Equivalents	- \$37,813.39	\$37,813.39	\$0.00
	Total Sales & Maturities	- \$37,813.39	\$37,813.39	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For information only. Not intended for tax purposes

TDDP Consumer Education and Outreach Events
July 1, 2013 –June 30, 2014

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event / additional counties reached
Presentation (TRIPIL)	7/10/13	McGuffey Senior Center	15	Washington
Presentation (TRIPIL)	7/10/13	Claysville High Rise	7	Washington
Presentation (CRI)	7/16/13	Center in the Woods	75	Fayette
Presentation (PIAT)	7/18/13	Bentleyville Senior Center	11	Washington
Presentation (TRCIL)	7/23/13	Waynesburg Community Center	15	Greene
Presentation (TRIPIL)	7/31/13	Beth Center Senior Center	23	Washington
Exhibit (UCP NE PA)	8/22/13	Wyoming Senior Expo	235	Wyoming
Exhibit (UCP Central)	8/24/13	Living Well With A Disability	800	Lancaster
Presentation (TRIPIL)	8/28/13	Burgettstown Senior Center	17	Washington
Exhibit (UCP NE PA)	9/6/13	Pike County Senior Expo	350	Pike
Exhibit (RTF)	9/8/13	MDA Muscle Walk	50	Lycoming
Exhibit (RTF)	9/10/13	Senior Citizen's Expo	430	Lycoming
Presentation (CRI)	9/11/13	Marienville Senior Center	16	Forest
Presentation (CRI)	9/12/13	Sheffield Senior Center	26	Warren
Exhibit (RTF)	9/14/13	Health Awareness Day/ Sojourner Truth Ministries	40	Lycoming
Exhibit (TRCIL)	9/19/13	Washington County Senior Expo	75	Washington
Presentation (UCP Central)	9/19/13	ForSight – York	9	York
Presentation (GSRH)	9/19/13	Franklin County Human Services Expo	300	Franklin
Presentation (GSRH)	10/1/13	MS Support Group	8	Lehigh
Exhibit (TRCIL)	10/3/13	Metowers Resident Fair	50	Allegheny
Exhibit (UCP NE PA)	10/3/13	Rep. Keller's Senior Health Expo	300	Perry
Presentation (TRCIL)	10/4/13	Valley Manor	9	Westmoreland
Exhibit (TRIPIL)	10/4/13	Greene County Senior Expo	75	Greene

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event / additional counties reached
Exhibit (RTF)	10/9/13	Riverwoods Health Fair	80	Union
Exhibit (CRI)	10/9/13	Representative Greg Lucas' Senior Expo	200	Erie
Presentation (TRCIL)	10/9/13	Eastgate Manor	12	Westmoreland
Presentation (RTF)	10/11/13	Lycoming Housing Authority Resource Fair	20	Lycoming
Exhibit (UCP NE PA)	10/18/13	Wyoming County Active Adult Day	150	Wyoming
Exhibit (RTF)	10/24/13	HCQU Annual Wellness Health Fair	185	Montour
Exhibit (TRIPIL)	10/25/13	Fayette County Senior and VA Expo	126	Fayette
Exhibit (CRI)	10/25/13	Warren/Forest County Senior Expo	1000	Warren
Exhibit (RTF)	10/26/13	Sullivan County Health Fair	150	Sullivan
Exhibit (UCP NE PA)	10/31/13	Lackawanna & Wayne Co Senior Expo	185	Wayne
Exhibit (RFT)	11/6/13	PaTTAN Expo	200	Centre
Exhibit (TRCIL)	11/7/13	Rutherford Senior Center	15	Dauphin
Exhibit (PIAT)	11/7/16	PaTTAN AT Expo-Valley Forge	462	Montgomery
Presentation (TRCIL)	2/11/14	Crafton Plaza TDDP Presentation	13	Allegheny
Presentation (TRCIL)	2/19/14	Prime Time Senior Care	15	Allegheny
Presentation (TRCIL)	2/21/14	Etna Senior Center	7	Allegheny
Exhibit (PIAT)	3/10/14	The Home Care Network	100	Delaware
Exhibit (TRCIL)	3/18/14	New Florence Senior Center	30	Westmoreland
Exhibit (UCP NE PA)	3/20/14	Senior Fair in Archbald	75	Lackawanna
Exhibit (PIAT)	3/26/14	MCIU Autism Expo	125	Montgomery
Exhibit (TRCIL)	4/3/14	PSHA Statewide Conference	350	Allegheny
Presentation (PIAT)	4/3/14	Associated Services for the Blind	35	Philadelphia
Presentation (TRCIL)	4/16/14	Elderton Senior Center	18	Armstrong
Presentation (TRCIL)	4/17/14	Valley Center for Active Adults	22	Westmoreland

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event / additional counties reached
Exhibit (UCP NE PA)	4/23/14	CARE Fair/Elm Park United Methodist Church	50	Lackawanna
Exhibit (CRI)	4/24/14	Erie Shrine Club: Comic Relief for Caregivers	260	Erie
Exhibit (CRI)	4/24/14	Senator Sean D. Wiley Veterans Resource Expo	500	Erie
Presentation (GSRH)	5/1/14	AARP	35	Northampton
Exhibit (UCP Central)	5/2/14	Senator Teplitz Senior Expo	100	Dauphin
Presentation (PIAT)	5/7/14	Feinbloom Low vision Support Group	5	Philadelphia
Exhibit (CRI)	5/9/14	VFI: Barrier Awareness	50	Erie
Exhibit (UCP NE PA)	5/14/14	Wayne County Social Services Information Day	50	Wayne
Presentation (TRCIL)	5/14/14	Lower Burrell Manor	10	Westmoreland
Presentation (TRIPIL)	5/21/14	Claysville Senior Citizen Center	24	Washington
Presentation (TRCIL)	5/22/14	Parnassus Manor	15	Westmoreland
Exhibit (RTF)	5/31/14	Camp Cranium Car Show	20	Columbia
Exhibit (UCP Central)	6/11/14	Lingual Senior Healthy Living Expo	40	Dauphin
Exhibit (RTF)	6/14/14	Family Day and Children's Health Fair	138	Tioga
Exhibit (PIAT)	6/14/14	National Council of Negro Women, Inc.	400	Philadelphia
Presentation (CRI)	6/23/14	Venango County AAA	9	Venango
Presentation (CRI)	6/27/14	Mercer County AAA	2	Mercer
Presentation (GSRH)	6/28/14	Monroe County Blind Association	15	Monroe
		Total Attendance (est.):	8234	
		Number of events:	65	
		Counties reached:	34	
		Statewide events:	3	

Application

Commonwealth
of Pennsylvania's

**Telecommunication
Device
Distribution
Program**

TDDP



It could be
the answer to your
telecommunication
needs!

Return your completed application to:

TDDP Program Coordinator
Institute on Disabilities at Temple University
1755 N. 13th Street
Student Center / Room 411 S
Philadelphia, PA 19122

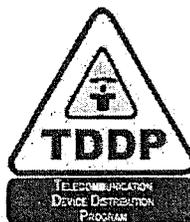
For more information, contact:

Phone: 800-204-7428 voice

866-268-0579 TTY

Email: tddp@temple.edu

www.disabilities.temple.edu/tddp



TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).

2/2014

 **Institute on Disabilities**
TEMPLE UNIVERSITY®
College of Education

TDDP Application Form

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure **ALL** sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

section 1 Applicant Equipment Information

- ① Do you already own telecommunication equipment similar to what you are applying for?
 YES NO

If YES, please check the correct answer below:

My equipment is broken or only works sometimes is borrowed does not meet my needs

Important NOTE: If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

- ② Complete the TDDP Equipment Selection insert. We encourage you to try equipment first because TDDP has a no exchange policy and you cannot exchange equipment later. Please check one:

YES. Call me to schedule an equipment demonstration or loan so I can try the equipment first before making my final decision.

NO. I do not want an equipment demonstration or loan. I acknowledge that TDDP has a no exchange policy and I will not be able to exchange equipment I receive from TDDP.

section 2 Certification of Disability

Please note: This section must be completed by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

① Applicant

Last name _____ First name _____ Middle initial _____

② Check the type of disability being certified

cognitive deaf deaf blind hard of hearing low vision/blind physical speech

I am a: licensed audiologist licensed speech-language pathologist
 licensed physician representative of a qualified state agency

③ Certifying professional

Name _____ Title _____

Agency _____

PA Professional License Number (if applicable) _____

Phone (____) _____ Fax (____) _____

Email _____

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional _____ Date _____
2/2014 (application continued on back)

section 3 TDDP Applicant Information

1 Applicant

Last name _____ First name _____ Middle initial _____

Date of birth (month/day/year) _____

Street address _____

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City _____ State PA Zip _____

County (e.g. Allegheny, Snyder) _____

Person assisting applicant with this application, if any.

Name _____

Phone (____) _____ Email _____

2 Name of parent or guardian (for applicant under age 18) _____

3 Telephone number: home (____) _____ other (____) _____

4 Annual income: Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE. \$ _____

5 Total number of members in family unit (including applicant):
Applicant (1) + number of other family members (____) = TOTAL MEMBERS IN FAMILY UNIT (____)

6 My primary reason for using the TDDP is (check one):

- Cannot afford equipment Equipment available to me only through TDDP
 I could get the device paid for through other programs, but the system is too complex and the wait is too long

7 These questions are optional (for reporting purposes only).

Race: Caucasian African-American Asian Latino Other (specify) _____
Gender: male female

8 Please tell us how you heard about the TDDP: _____

9 Applicant's statement and signature

(Note: This application should be submitted no later than 30 days after you have signed and dated it.)

I certify that all information provided on this application is true, complete and correct.
I understand that if I purposely provide false information I may be subjected to legal action.
Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.

Applicant signature _____ Date _____

Parent or legal guardian signature _____ Date _____

(if applicant is a minor, or has a legal guardian)

Checklist

Read this list and check the boxes to ensure your application is complete.

1. Complete Applicant Equipment Information (Section 1).
2. Have the Certification of Disability (Section 2) completed and signed by a **qualified professional**: physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).
3. Answer all of the Applicant Information (Section 3).
4. Sign the Applicant's Statement (Section 3, #9).
5. Submit photocopies (originals cannot be returned) of the following (3) documents:
 - A. **PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA**
Submit ONE of the following: copy of current driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and current street address.
 - B. **PROOF OF APPLICANT'S INCOME**
Submit a copy of each item that applies to you.
Income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements, pay stubs or checks cannot be accepted. If applicant has no income write "NONE". **Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.**
 - C. **PROOF OF TELEPHONE SERVICE**
Submit a copy of ONE page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, submit a statement on facility letterhead signed by the Administrator or Social Worker and include the applicant's name and phone number.
6. Select **ONE** piece of equipment and/or **ONE** signaler that is right for you (*Equipment Selection sheet).
NOTE: Your equipment selection is FINAL and equipment cannot be exchanged.
7. Make and keep a photocopy of your completed application (including Equipment Selection sheet) for your records.
8. Detach and return your completed application.
Send the completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

NOT SURE WHAT EQUIPMENT WILL MEET YOUR NEEDS?

You can arrange to have a demonstration of selected devices or you can borrow equipment from Pennsylvania's Assistive Technology Lending Library. For more information contact:

PHONE: 800-204-7428 VOICE

866-268-0579 TTY

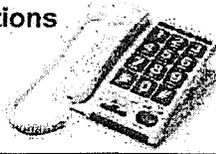
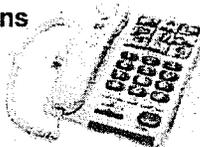
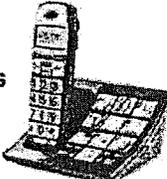
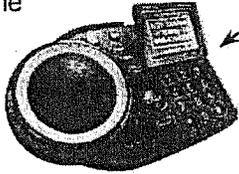
EMAIL: ATinfo@temple.edu

**Application contains an inserted sheet with an updated list of available TDDP equipment and a schedule of financial eligibility guidelines for the current year. If this insert sheet is missing, contact TDDP.*

TDDP EQUIPMENT SELECTION (as of February 2014)

You must submit your equipment selection with your application.

CATEGORY A: Select only **ONE** device below that best fits your needs.

<input type="checkbox"/> Amplified Phone Clarity Alto 	<input type="checkbox"/> Amplified Phone Clarity Alto Plus* <i>(for severe hearing loss)</i> 	<input type="checkbox"/> Amplified Phone Serene Innovations HD-60J 	<input type="checkbox"/> Amplified Phone (cordless) Clarity XLC2 
<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-40P 	<input type="checkbox"/> Amplified Photo Phone (cordless) Serene Innovations CL-60A 	<input type="checkbox"/> Captioned Phone CapTel 840* <i>*not compatible with digital phone lines</i> 	<input type="checkbox"/> Talking Telephone with Large Display Geemarc BDP400 
<input type="checkbox"/> Amplified Talking Phone Ameriphone Dialogue JV35 	<input type="checkbox"/> In-line Handset Amplifier Ameriphone 	<input type="checkbox"/> Voice Activated Dialer AblePhone 5000 	<input type="checkbox"/> Big Button Speakerphone Reizen 
<input type="checkbox"/> Hands-Free Speakerphone Clarity Fortissimo* with remote pendant 		Optional headphones (pick one): <input type="checkbox"/> headband <input type="checkbox"/> ear buds <input type="checkbox"/> ear clip  <i>*switches available by recommendation</i>	
<input type="checkbox"/> TTY Superprint 4425 	<input type="checkbox"/> TTY/HCOMCO with speakers Ameriphone Q90D 	<input type="checkbox"/> TTY/HCOMCO Phone Uniphone 1140 	<input type="checkbox"/> Telephone Fluency System Casa Futura 

CATEGORY B: Select only **ONE** signaler below.

<input type="checkbox"/> Loud Ring Signaler CrystalTone 	<input type="checkbox"/> Flashing Light Signaler Sonic Alert 	<input type="checkbox"/> Vibrating Signaler OmniPage Kit (receiver shown) 
<input type="checkbox"/> NONE (No signaling device from CATEGORY B is needed.)		

For detailed information about these products, go to www.disabilities.temple.edu/tddp

If none of the listed equipment will meet your needs, please contact the TDDP:

PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / EMAIL: tddp@temple.edu

Commonwealth of Pennsylvania's Telecommunication Device Distribution Program

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

Criteria

■ Person with a disability

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. Disability must be certified on the application by a qualified professional.

■ Income limits

Applicant's gross income of 200% or less of federal poverty guidelines (not including family/household income).

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES (as of February 2014)	
size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$23,340
2	\$31,460
3	\$39,580
4	\$47,700
5	\$55,820
6	\$63,940
7	\$72,060
8	\$80,180

■ Age

Six (6) years or older.

■ Residence

A resident of Pennsylvania.

■ Resources

Must have existing landline telephone service and be able to learn how to use the requested device(s).

■ Information will be kept confidential

Except as required by law.

■ Equipment ownership and responsibility

Your equipment selection is FINAL and equipment cannot be exchanged. Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR RESPONSIBILITY.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment obtained through this program. If your equipment is defective or if it stops working, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.

IMPORTANT

Make a copy of your completed application for your records. Send completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

If you need help completing this application, or need it in an alternate format, please contact us.
PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / FAX: 215-204-6336 / EMAIL: tddp@temple.edu



NATIONAL FEDERATION OF THE BLIND

Live the life you want.

August 14, 2014

Print Media Access System Program (PMASP)
FY 2013
July 1, 2013 through June 30, 2014

RECEIVED
14 SEP - 8 AM 11:32
BUREAU OF
TECHNICAL UTILITY SERVICES

Introduction:

NFB-NEWSLINE[®] is a free electronic service that gives any blind, visually impaired or print disabled person access to newspapers, magazines, and TV listings 24 hours a day, seven days a week using a Touch-Tone telephone. It allows any user to listen to today's newspaper today, over the telephone for free, and can access up to two weeks of TV listings in advance. Users can choose to have selections sent directly to their email address or to their iOS devices. NFB-NEWSLINE[®] also includes a channel containing job listings in which users can search using their own personal criteria. Currently, users have access to 347 newspapers and 43 magazines, 4 in Spanish. In addition, NFB-NEWSLINE[®] provides access to interactive TV listings and weekly Target advertisements from Target Corporation. Philadelphia users also enjoy the ability to review advertisements for local grocery chains.

Currently there are 23 newspapers from Pennsylvania on the NFB-NEWSLINE[®] system including the *Allentown Morning Call*, *Altoona Mirror*, *Associated Press Pennsylvania*, *Bucks County Courier Times*, *The Butler Eagle*, *Centre Daily Times*, *Citizens Voice*, *Erie Times News*, *Hanover Evening Sun*, *Intelligencer Journal Lancaster New Era*, *Intelligencer Journal Lancaster New Era Online*, *Lebanon Daily News*, *Patriots-News*, *Philadelphia Daily News*, *Philadelphia Inquirer*, *Pittsburgh Post-Gazette*, *Pittsburgh Tribune Review*, *Pocono Record*, *Reading Eagle*, *Times Tribune*, *Wilkes Barre Times Leader*, *Williamsport Sun Gazette*, and the *York Dispatch*.

In addition to the 23 state newspapers, NFB-NEWSLINE[®] Pennsylvania subscribers can also read Associated Press articles pertaining to their state, which are updated every hour. The Associated Press content is the same information that is sent to television and radio stations throughout the state.

Pennsylvania subscribers to NFB-NEWSLINE® also have access to 43 magazines including some of the most popular titles such as the *Economist*, *The New Yorker*, *Time Magazine*, *The Rolling Stone*, and *AARP Magazine*.

It is important to note that not only do Pennsylvania subscribers have access to the newspapers previously mentioned but also they have access to national publications such as *The Christian Science Monitor*, the *New York Times*, *USA Today*, and the *Wall Street Journal*. For a complete list of publications available on NFB-NEWSLINE®, please visit www.nfbnewsline.org. Also for those *on the go*, the NFB-NEWSLINE® system can send a subscriber their newspapers via e-mail. These e-mailed newspapers can then be read on the computer or transferred to portable devices such as the Book Port, Braille Note, Victor Stream and all iOS devices including the iPod, iPad and iPhone, for on-the-go listening.

NFB-NEWSLINE® subscribers also have access to up-to-date weather broadcasts right from NFB-NEWSLINE®, both on the phone and through the NFB-NEWSLINE® Mobile App. Now, NFB-NEWSLINE® subscribers can access their daily and full weekly weather forecasts from NFB-NEWSLINE®. Just like the emergency weather alerts, the weather forecasts are provided to each subscriber based on his or her zip code. Subscribers can access the service in a variety of ways including the internet, over the telephone, and on their iOS devices via NFB-NEWSLINE® Mobile app.

New Enhancements in the Last Year:

During this fiscal year, *The Butler Eagle* from Butler County, Pennsylvania was added to NFB-NEWSLINE® bringing the total number of Pennsylvania newspapers to 23. Established in 1895, *The Butler Eagle* is in a unique position in the American newspaper industry as one of very few remaining family-owned newspapers. *The Butler Eagle* brings local news and information to the residents of the northern Pittsburgh area.

The NFB of Pennsylvania also continued to reconstruct the look of the local channel-improving the user interface and making the channel more organized. The local channel is included on the NFB-NEWSLINE® system so that users can be more informed of information having significant interest to them. Meetings and events of local and regional support and advocacy groups of blind persons- including dates, times, locations and agendas-are now posted on this channel and updated as information is received.

A simple-to-use listing of BBVS offices showing addresses, local and toll-free contact numbers, and the counties served by each office is continually monitored and updated to include upcoming events, meetings notices and useful resource information.

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Press releases are issued from time to time concerning events by blindness organizations that advocate for the rights and protection of blind persons. These are now included and updated weekly so that subscribers can remain apprised of this information.

The NFB National Convention was held during fiscal year 2013. NFB- NEWSLINE® provided a full recap of everything about the world's largest convention of organized blind persons in the world. The channel gave subscribers access to information, follow-up resources and full descriptions as well as the agenda of the entire weeklong 2013 Convention.

The Pennsylvania Regional Libraries for the Blind and Physically Handicapped were contacted and provided information about recent programming and updates for NFB- NEWSLINE®. This information will allow users the opportunity to have a centralized area on NFB- NEWSLINE® to locate Library information. The channel will also provide upcoming events of interest to subscribers. The Library channel will outline needed resource information and other potential opportunities within the state.

The Pennsylvania Council of the Blind (PCB) updated their channel on NFB- NEWSLINE® Pennsylvania during the first quarter of 2014. The organization now provides users the opportunity to have a centralized area on NFB- NEWSLINE® to locate PCB information including updates on their state convention. The channel is focused on relevant news from the PCB including information on PCB meetings, events and resources.

The NFB-NEWSLINE® Pennsylvania coordinator continued to conduct administration and outreach of NFB- NEWSLINE® during the last year. This person has managed the eligibility, reporting, and outreach for the service. The NFB National Convention, State rehabilitation agency offices and several local senior fairs have been some of the first visits conducted by the coordinator. The Pennsylvania NFB-NEWSLINE® coordinator has maintained the local channel and the sub-channels within, and attended numerous events around the state spreading information about the service. The coordinator has conducted presentations and provided NFB- NEWSLINE® tutorials at community events as well as local meetings of blind persons. The coordinator is registering new applicants, providing individualized training and help to new and existing subscribers, and distributing brochures and training materials across the state, as necessary.

In the third quarter, the Public Meeting Notices channel was added; announcing the period of public comment on proposed Federal Fiscal Year (FFY) 2015 Combined Agency State Plan Attachments. The plan is the blueprint for the provision of Vocational Rehabilitation

services to persons with disabilities living in the Commonwealth of Pennsylvania. This comment period provides individuals, advocates, and other interested parties and/or organizations opportunities to present their views and recommendations regarding Vocational Rehabilitation (VR) services for persons with disabilities.

During this year, sixteen publications were added to the NFB-NEWSLINE® system. They include three state newspapers. These were from Nebraska--the *Norfolk Daily News*, Pennsylvania—*The Butler Eagle*, and from New Mexico—*Roswell Daily Record*. Also three magazines-- *Everyday with Rachael Ray*, *Family Fun*, *CondeNast Traveler*; six items in the Breaking News category--*The Daily Beast*, *The Daily Caller*, *NPR (National Public Radio)*, *Bloomberg*, *C-Net*, and *The Verge*, three national newspapers—*Investors Business Daily*, *Reuters*, and an online version of *USA Today*, and one international newspaper—*Japan Times* were added .

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FY2013 Statistics:

**Customers Served by NFB-NEWSLINE® in Pennsylvania
Report Dates: 07/01/13 through 06/30/14**

As of July 1, 2014, there are 3,056 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Physically Handicapped Program, administered by the Library of Congress and cooperating network libraries.

Activity Detail During the Period:

Category	Year To Date, (July 1, 2013 to June 30, 2014)
Users:	3,056
New applications:	375
E-mail Newspapers Delivered:	132,513
Calls Received:	123,177
State Newspapers Accessed:	208,609
Television Listings Accessed:	34,353
Number of Minutes:	1,672,330
Local Call Percentage:	77.11

Call Frequency: 4.30 minutes

Note: Our statistics indicate that a subscriber from Pennsylvania called into the NFB-NEWSLINE® telephone service every 4.30 minutes during FY2013.

Content Access Frequency: 1.70 minutes

Our statistics also indicate that a subscriber from Pennsylvania accessed NFB-NEWSLINE® to obtain a piece of information from our service every 1.70 minutes during the fiscal year.. The residents of Pennsylvania retrieved information from NFB- NEWSLINE® a total of 308,808 times during the 2013 fiscal year period.

Newspaper Usage Report

Please find below a chart containing the names of the Pennsylvania publications along with the number of times that they were accessed between July 1, 2013 and June 30, 2014.

Content Name	Year To Date, (July 1, 2013 to June 30, 2014)
Local Weather and Emergency Alerts	18,927
Allentown Morning Call	11,973
Altoona Mirror	7,646
Associated Press Pennsylvania	21,051
Bucks County Courier Times	7,063
The Butler Eagle	2,780
Centre Daily Times	7,724
Citizens Voice	1118
Erie Times News	13,813
Philadelphia Grocery Ads	334
Hanover Evening Sun	408
Intelligencer Journal Lancaster New Era	9,294
Intelligencer Journal Lancaster New Era Online	8,245
Lebanon Daily News	972
Pennsylvania Local Channel	2966
Patriot-News	16,533
Philadelphia Daily News	12,476
Philadelphia Inquirer	27,580

Pittsburgh Post-Gazette	28,188
Pittsburgh Tribune Review	15,913
Pocono Record	941
Reading Eagle	1687
Times Tribune	1,966
Wilkes Barre Times Leader	2,463
Williamsport Sun Gazette	6,320
York Dispatch	2,121

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Events attended:

During FY2013, thirty-one events were attended by Pennsylvania NFB-NEWSLINE®. Training and information on Pennsylvania NFB-NEWSLINE® service was provided at these events. Also NFB-NEWSLINE® brochures and training materials were distributed to attendees. The names of the events, the dates of the events and the approximate number of people in attendance at these events are listed below.

Event	Date	Location	Approximate Number in attendance
NFB National Convention	June 30-July 7, 2013	Orlando, FL	2500
Overbrook School for the Blind	July 15, 2013	Philadelphia, PA	25
NFBP Keystone Chapter Meeting	July 20, 2013	Philadelphia, PA	30
Berks County Association—for the Blind.	August 5, 2013	Reading, PA	40
The Quadrangle Senior Services Center	August 19, 2013	Upper Darby, PA	21
Association for the Blind and Visually Impaired of Lehigh Co.	August 23, 2013	Whitehall, PA	170
NFBP Greater Philadelphia Chapter Meeting	August 24, 2013	Philadelphia, PA	15
Losing Vision Workshop	August 26, 2013	Philadelphia, PA	12
Senator Tomlinson Senior Expo	September 17, 2013	Bristol, PA	300
Senator Stack Senior Expo	September 26, 2013	Philadelphia, PA	600
PCB State Convention	October 5-6, 2013	Harrisburg, PA	50-60
Philadelphia Corporation for the Aging Senior Fair	October 12-13, 2013	Philadelphia, PA	800
NFBP “Meet the Blind Month” Event	November 1, 2013	Philadelphia, PA	30-50
The Apple Store Accessibility Workshops	Nov 5-7, 2013	Philadelphia, PA	15-30
NFB of Pennsylvania State	Nov 8-10, 2013	State	80

Convention		College, PA	
Montgomery County Association for the Blind	November 18, 2013	North Wales, PA	10
Center for Vision Loss	November 19, 2013	Allentown, PA	15, Compiled/delivered mailing of 1100
Keystone Chapter Meeting	December 14, 2013	Philadelphia, PA	15
Overbrook School for the Blind	December 20, 2013	Philadelphia, PA	30
Overbrook School for the Blind	January 6, 2014	Philadelphia, PA	15
BBVS Wilkes-Barre	February 10, 2014	Wilkes-Barre, PA	30
Chester County Association for the Blind	February 27, 2014	Chester, PA	10
Intellectual Disability Services – Wellness Expo	March 7, 2014	Philadelphia, PA	700
Community Integrated Services	March 10, 2014	Philadelphia, PA	15
Community Integrated Services	March 10, 2014	Media, PA	20
Lancaster County Association for the Blind	May 28, 2014	Susquehanna, PA	10
BBVS Philadelphia	June 12, 2014	Philadelphia, PA	20
NFB of PA Possibilities Fair	June 13, 2014	Philadelphia, PA	30
Newtown Senior Fair Series	June 18, 2014	Broomall, PA	300
BBVS & PATTAN Summer Academy	June 23, 2014	Harrisburg, PA	30 Students enrolled
Newtown Senior Fair Series	June 26, 2014	Broomall, PA	300

National Federation of the Blind

Comments from Subscribers:

New subscriber, Rebecca Smith states, "I love using the app on my iPad. I use it on my way to work and by the time I get there I have news updates my co-workers don't even know yet!"

Etta Hall, Social Worker hosting the Philadelphia Losing Vision Workshop said, "Thank you so much for coming and providing such valuable information! I never heard of NewsLine and now I have a great resource for blind and low-vision clients in my community. The on-the-spot tutorial was a great way for us to learn!"

New Subscriber, Carmen Vargas said, "Having access to the newspapers and even having some in Spanish helped me stay aware of the news and events around the world and locally. Both my son and I listen together and NewsLine has become a great way for us to communicate with each other."

Colleen Loutzenhiser, new Outreach Worker for the Bureau of Blindness and Visual Services – Philadelphia, PA states, "I learned so much from the NewsLine training! I can't wait to share this resource with my new clients and help them stay involved. This training also inspired me to attend local chapter meetings of blind persons!"

New subscriber, William Boyd states, "This was one of the best resources at the Senior Fair; I'm so glad I saw the NFB table! The personal call and tutorial made NewsLine so easy to use. Now, I can access it every day and I'm able to keep up-to-date with the local meetings and events."

New subscriber, Andre Scott states, "Newsline is really a tremendous help to my job search. I have been able to look for work quickly and contact the employers right away to see if they have my application. Using Newsline, I know for sure I am doing more to find employment and I can show others how I use the features."

Scott Kingsly, Apple Store employee and Accessibility Workshop host said, "Thank you so much for providing such a great training to our customers. I did not know NewsLine was an app we provided so now I can use it in my workshops to demonstrate how to access the app as well as show the customers the extent of VoiceOver in use with an accessibility app like NewsLine."

New Subscriber, Arthur Vidrich said, "Wow! I couldn't believe reading the newspaper was possible for me. Your demonstration and following tutorial blew me away! I'm greatly appreciative of being made aware and now, able to use this service."

Aimee Thrasher-Hanson, Coordinator for the Pennsylvania Regional Libraries for the Blind and Physically Handicapped states, "The library patrons are extremely excited to use Newsline. I am able to assist them with using the newer features and it has greatly enhanced our service provision."

Subscriber and student, Alycia Barras states, "Learning the iOS app at the training was great. My parents gave me an iPad as an early Christmas gift and I have used NewsLine to help with a school project already. I really like the app and now I talk to my family about news events and even tell them what's coming on TV tonight!"

New subscriber, Thelma Rosen states, "I needed NFB-NEWSLINE® broken down to me, it seemed confusing at first; the personal tutorial was awesome and now I use it easily everyday. I make it a point to stay up-to-date with local news and the press releases keep me informed with our community."

John Mitten, Coordinator with Marple Newtown Senior Services said, "The NFB-NEWSLINE® table at the fair was a big hit! It was a great way to inform my staff, our volunteers and participants of how to stay informed"

New Subscriber, Erma Kersten said, "I'm a TV buff and NFB-NEWSLINE® is really neat. I love the app and using it to maneuver my TV listings and TV guide is a breeze! I commute to work and NFB-NEWSLINE® gives me the chance to get my TV line up ready for the evening!"

Diane Jackson, Social Worker with BBVS Philadelphia states, "Our clients use NFB-NEWSLINE® often. It's a great service and I'm glad to promote it across the city. Now I am able to assist them with using the newer features and it has greatly enhanced our service provision."

New subscriber, Francis Groff states, "It was great to have the service explained to me in a way I could understand. I use Newsline everyday now and it has become part of my morning routine."

Kelly Carroll, Manager with Community Integrated Services said, "With our new Blindness and Visual Impairment Service Unit, I was looking for an outlet to keep consumers involved in the community and specifically their job search. The Newsline presentation was a great

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way to inform my staff of how to use this amazing resource and present it to our consumers.”

New Subscriber, Elizabeth Cuff said, “Newsline has really kept me informed and I love being able to have my favorites right there and ready for me to use. I have a long commute to work each day and the Newsline App on my iPhone gives me the chance to read on my way to work and home each day”

Aimee Thrasher-Hanson, Coordinator for the Pennsylvania Regional Libraries for the Blind and Physically Handicapped states, “The library patrons are extremely excited to use Newsline. I am able to assist them with using the newer features and it has greatly enhanced our service provision.”

Relevant Contract provisions:

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of twelve months beginning July 1, 2013, and ending June 30, 2014.

2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/13 - 06/30/14: \$40,000

The newspapers included with the annual service fee are:

Philadelphia Inquirer: Knight Ridder paper
Philadelphia Daily News: Knight Ridder paper
Centre Daily Times: Knight Ridder paper
Wilkes-Barre Times Leader: Knight Ridder paper
Hanover Evening Sun: Media News Group paper
Lebanon Daily News: Media News Group
York Dispatch: Media News Group paper
Intelligencer Journal/Lancaster New Era: base paper
Patriot News: base paper

Annual newspaper maintenance and distribution fee:

\$60,000 (July 1, 2013 – June 30, 2014).

This includes twelve newspapers at \$5,000 each.

Allentown Morning Call
Altoona Mirror
Bucks County Courier Times
Butler Eagle
Citizens' Voice
Erie Times News
Pittsburgh Post-Gazette
Pittsburgh Tribune Review
Pocono Record
Reading Eagle
Times Tribune
Williamsport Sun Gazette

Annual setup, maintenance, and distribution of new newspapers fee:

\$20,000 (July 1, 2013 – June 30, 2014). This anticipates adding two publications at \$10,000 each.

Marketing and Outreach:

\$45,000 (July 1, 2013 through June 30, 2014).

Marketing and outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print, Braille, or audio format; distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE® information and materials.

1-year Telecommunications subscription fee:

\$9,528 (July 1, 2013 – June 30, 2014).

A prorated fee assessed to all states for this contract period for NFB-NEWSLINE® telecommunications service.

Total Budget:

\$174,528 (July 1, 2013 – June 30, 2014).

Future Plans:

The NFB-NEWSLINE® coordinator will continue to manage the eligibility, reporting, and outreach for the service. We continue to target the state rehabilitation offices until they are all reached and presented with the benefits and details of NFB-NEWSLINE®. The Pennsylvania NFB-NEWSLINE® coordinator will continue to update the local channel as well as monitor and maintain the sub-channels.

The coordinator will attend events around the state to spread information about the service. The coordinator will register new applicants at these events and provide training and support to new and existing subscribers. By distributing brochures and training materials as necessary, the coordinator will increase and enhance NFB-NEWSLINE® usage throughout the state. The NFB-NEWSLINE® Pennsylvania coordinator will hold quarterly informational and training conference calls for subscribers. The coordinator will follow-up with new subscribers shortly after they register to ensure that they understand how to use the Pennsylvania NFB-NEWSLINE® service, that they are aware of all the features of the service and that they are getting the most out of it.



**Public Utility Commission
Attachment C**

PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG, PENNSYLVANIA

July 9, 2014

The Honorable Julia K. Hearthway
Secretary
Department of Labor & Industry
Labor & Industry Building – Room No. 1700
651 Boas Street
Harrisburg, PA 17121-0725

**RE: Telecommunications Device Distribution Program (TDDP), Distribution of Wireline
Internet Protocol Enabled Devices through Office of Vocational Rehabilitation**

Dear Secretary Hearthway:

We are writing to provide clarification and guidance on the types of Telecommunications Device Distribution Program (TDDP) equipment that we believe can be distributed by the Department's Office of Vocational Rehabilitation (OVR) and its TDDP program administrator, Temple University (TU). Such clarification and guidance will positively affect the TDDP currently administered by OVR and the community that this program serves. Clarification and guidance are necessary, based on discussions during the Pennsylvania Public Utility Commission's (Commission or Pa. PUC) Telecommunications Relay Service (TRS) Advisory Board meetings on December 11, 2013, and March 19, 2014, and your Department's Advisory Council for the Deaf and Hard of Hearing (ACDHH) meeting on March 26, 2014.

Based on these discussions as well as a subsequent Pa. PUC conference call with the TU Institute on Disabilities, the Commission has ascertained that certain wireline devices from the approved TDDP equipment list may be incompatible with certain wireline telephone access lines using Internet Protocol (IP) communications (e.g., telephone company lines that use IP or cable company lines that provide voice over the IP or VoIP service). Such IP-based wireline telephone lines (also called "digital" lines by OVR and TU) may "scramble" the communications signals when certain TDDP devices that are not IP-compatible or IP-enabled are used. In addition, the Advisory Boards' meetings and TU's discussions reveal that this problem can be overcome through the distribution of certain types of wireline TDDP devices that are IP-compatible or IP-enabled to eligible end-users. At this time, it is our understanding that the TDDP is not currently distributing TDDP devices that are IP-compatible or IP-enabled.

As you may know, the TDDP is funded through a surcharge on residential and business telephone access lines as prescribed by 35 Pa. S. § 6701.4 and the Commission's 1990 Telecommunications Relay Service Orders at Docket No. M-00900239. See 35 Pa. S. 6701.4(c). Also, the Commission's authority to assess this surcharge is further retained in the 2008 Voice Over Internet Protocol Freedom Act. See 73 Pa. S. 2251.6(1)(ii). Currently, the \$0.08 surcharge

is applied on a monthly basis to the bills of those consumers who have wireline residential and business telephone access lines, including lines that use IP communications and the more traditional telephone landlines that use time division multiplexing (TDM) communications protocol.

In our view, the statutory language that established the TRS and the TDDP permits the distribution of wireline IP-compatible or IP-enabled TDDP devices by OVR and its program administrator, TU. We believe that a wireline IP-compatible or IP-enabled TDDP device is a "telecommunications device" as defined by statute that enables a person with a disability to engage in TRS in the manner required by statute. The relevant statutory language is as follows:

"Telecommunications device." Equipment necessary for a person with a disability to engage in communication *by wire or radio* with another person with a disability or with a hearing individual.

"Telecommunications relay service." Telephone transmission services that provide the ability for a person with a disability to engage in communication *by wire or radio* with a hearing individual in a manner that is *functionally equivalent* to the ability of a person who does not have a disability to communicate using voice communication services by wire or radio. The term includes services that *enable two-way communication* between an individual who uses a *telecommunication device or other nonvoice terminal device* and an individual who does not use such a device.

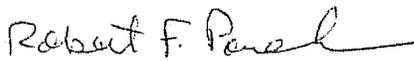
35 Pa. S. § 6701.2 (emphasis added).

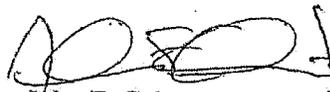
The Commission believes that the current statutory language allows for IP-compatible or IP-enabled wireline devices to be included in the TDDP program administered by TU because the equipment provides communication "by wire" in a "functionally equivalent" manner. The Commission believes that the statutory language is technology-neutral and communications protocol agnostic so that both wireline TDDP devices that use IP or are IP-enabled, or that use the communications protocol associated with more conventional telephone landlines, can be distributed under the current program.

Furthermore, access to TRS is an absolute statutory requirement as prescribed by Section 225 of the federal Telecommunications Act of 1996 at Section 225 (47 U.S.C. § 225). Therefore, it is our opinion that the Department's OVR can proceed immediately with the distribution of wireline IP-compatible or IP-enabled TDDP devices in accordance with the currently existing and applicable statutory and regulatory guidelines. We believe that this guidance will further enhance the benefits that the TDDP is able to offer to its intended recipients.

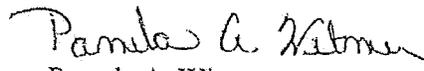
Our Commission fully intends to continue its active collaboration with the Department's OVR regarding the TDD Program. Please do not hesitate to contact us if there are any questions in this matter.

Sincerely,


Robert F. Powelson
Chairman


John F. Coleman, Jr.
Vice Chairman


James H. Cawley
Commissioner


Pamela A. Witmer
Commissioner


Gladys M. Brown
Commissioner

cc: Sharon Behun, Director, Office of Deaf and Hard of Hearing, Labor & Industry
Amy Goldman, Institute on Disabilities, Temple University
Michael Vovakis, Special Assistant, Office of the Secretary, Labor & Industry
Eric Kratz, Policy Director, Labor & Industry
Thomas C. Zipfel, Chief Counsel, Labor & Industry
Stephen H. Schultz, Chairperson, Pa. Telecommunications Relay Service Advisory Board
Stephanie Hardman, Office of Representatives Kevin Haggerty and Ed Gainey
Bohdan R. Pankiw, Chief Counsel, PUC
Paul Diskin, Bureau Director, Technical Utility Services, PUC
Cheryl Walker Davis, Bureau Director, Office of Special Assistants, PUC
June Perry, Director, Legislative Affairs, PUC