

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

September 30, 2015

GLADYS M. BROWN
CHAIRMAN

The Honorable Tom Wolf
Governor of Pennsylvania
Room 225 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Governor Wolf:

In accordance with 35 Pa. S. § 6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newsline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. 35 Pa. S. §§ 6701.3 and 6701.3a. The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to Section 6701.4(c) of the UTPMAA. 35 Pa. S. § 6701.4(c).

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to Section 6701.4(c); 2) TDD Program, account balances, revenues, disbursements, and expenses; 3) PMAS Program, account balances, revenues, disbursements, and expenses; 4) OVR reported information; and 5) Commission Conclusion. An electronic version of this report is available on the Commission’s website.²

Very truly yours,

Gladys M. Brown
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

² http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx, scroll down to “2015 Legislative Report on the TDD Program.”



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120
September 30, 2015

GLADYS M. BROWN
CHAIRMAN

The Honorable Mike Stack
Lieutenant Governor of Pennsylvania
Room 200 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor Stack:

In accordance with 35 Pa. S. § 6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newslines”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. 35 Pa. S. §§ 6701.3 and 6701.3a. The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to Section 6701.4(c) of the UTPMAA. 35 Pa. S. § 6701.4(c).

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to Section 6701.4(c); 2) TDD Program, account balances, revenues, disbursements, and expenses; 3) PMAS Program, account balances, revenues, disbursements, and expenses; 4) OVR reported information; and 5) Commission Conclusion. An electronic version of this report is available on the Commission’s website.²

Very truly yours,

Gladys M. Brown
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

² http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx, scroll down to “2015 Legislative Report on the TDD Program.”



COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION
400 NORTH STREET
HARRISBURG, PA 17120

September 30, 2015

GLADYS M. BROWN
CHAIRMAN

TO THE MEMBERS OF THE GENERAL ASSEMBLY
OF THE COMMONWEALTH OF PENNSYLVANIA:

In accordance with 35 Pa. S. § 6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act (UTPMAA), which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I) pursuant to Sections 6701.3 and 6701.3a of UMPTAA, respectively. 35 Pa. S. §§ 6701.3 and 6701.3a. The TDD Program is funded from the wireline Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it began to rely solely on the TRS surcharge for funding. The Commission administers the TRS surcharge fund pursuant to the Section 6701.4(c) of UTPMAA. 35 Pa. S. § 6701.4(c).

The attached report discusses the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to Section 6701.4(c); 2) TDD Program, account balances, surcharge net revenues, net investment income, disbursements and expenses; 3) PMAS Program, account balances, surcharge net revenues, net investment income, disbursements and expenses; 4) OVR reported information; and 5) Commission Conclusion. An electronic version of this report is available on the Commission’s website.²

Very truly yours,

Gladys M. Brown
Chairman

Enclosure

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

² http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx, scroll down to “2015 Legislative Report on the TDD Program.”

**ANNUAL REPORT OF THE
FISCAL STATUS AND OPERATIONS OF THE
TELECOMMUNICATIONS DEVICE DISTRIBUTION
PROGRAM AND
THE PRINT MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

OCTOBER 1, 2015

In compliance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act (UTPMA Act),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program).

The TDD Program is funded from the wireline Telecommunication Relay Service Program (TRS) surcharge. Historically, the PMAS Program was initially funded through special grants; however, beginning in July 2006, its funding has been accounted entirely through the TRS surcharge funds. The PMAS Program provides access to the National Federation of the Blind (NFB) reading service, known as “NFB Newsline.”²

The TDD Program is operated by the Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I) pursuant to Section 6701.3 of the UMPTA Act. 35 Pa. S. § 6701.3. The PMAS Program is operated by the Bureau of Blindness and Visual Services (BBVS), Office of Vocational Rehabilitation (OVR), in the Department of Labor and Industry (L&I) pursuant to Section 6701.3a of the UMPTA Act. Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT), located in Philadelphia, Pennsylvania, is the current TDD Program manager under contract to OVR. The Commission provides assistance to OVR, BBVS, and PIAT in accordance with the UTPMA Act. The Commission administers the TRS Surcharge funds pursuant to Section 6701.4(c) of the UMPTA Act. 35 Pa. S. § 6701.4(c).

¹ 35 Pa.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

² An electronic version of this report is available on the Commission’s website:

http://www.puc.state.pa.us/utility_industry/telecommunications/telecommunications_relay_service.aspx; scroll down to the 2015 Legislative Report on the TDD Program and click.

CALCULATION AND USE OF TRS SURCHARGE FUND FOR TDD PROGRAM & PMAS PROGRAM

The TRS surcharge rate is reviewed annually and adjusted as necessary based on the number of wireline telephone numbers in service as of December 31 and the combined expenses of the TRS, TDD Program and the PMAS Program. Local exchange carriers (LECs) report their wireline counts by filing an Annual Access Line Summary Report to the Commission. Based on the total number of access lines submitted by the LECs and the estimated expenses and financial status of the TRS, TDD Program, and PMAS Program fund accounts, the Commission sets the residential and business monthly access line TRS surcharges. The current rate is set at \$0.08 per access line per month effective from July 1, 2015 through June 30, 2016.

35 Pa. S. § 6701.4(c) provides, in pertinent part, that:

(c) Additional use of [TRS] surcharge.—The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239, and as subsequently modified by the commission.

The Commission calculates the TRS surcharge component for each program separately on a per wireline access line percentage basis. A copy of the Commission's Order entered May 19, 2015, at Docket No. M-2015-2460700, approving the TRS surcharge and TDD Program and PMAS Program allocation percentages of the surcharge rates, is attached as Public Utility Commission Attachment A.

TDD PROGRAM

On March 24, 2015, the L&I, OVR filed a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2015, through June 30, 2016, as submitted by OVR, is \$252,023, as compared to \$268,963 from the budget year 2014-2015. OVR's 2015-2016 budget proposal estimated that the costs will be \$93,442 for equipment and \$158,581 for consumer education services. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device.

The TDD Program Fund had a beginning balance on July 1, 2014 of \$561,575.30.

The TDD Program surcharge net revenue received from the TRS surcharge was \$244,416.13 for the period of July 1, 2014, to June 30, 2015.

The TDD Program Fund earned net investment income of \$60.92 for the period of July 1, 2014, through June 30, 2015.

The TDD Program Fund paid \$41,127.14 in distributed equipment costs for the period of July 1, 2014, through June 30, 2015.

The TDD Program paid \$117,317.83 for consumer education and outreach for the period July 1, 2014 through June 30, 2015.

The TDD Program Fund paid \$3,061.90 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2014, through June 30, 2015.

The TDD Program Fund balance at fiscal year ended June 30, 2015, was \$644,545.48.

The TDD Program fund balance of \$644,545.48 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The Commission has included 5 percent of the total TRS surcharge revenues to be allocated to the TDD Program Fund for the 2015-2016 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A).

On May 25, 2015, at Docket No. P-2015-2484229, L&I, OVR filed a proposal with the Commission seeking funding from the TRS surcharge to fund a two-year wireless pilot program entitled "Wireless Expansion Initiative: Promoting Telecommunications Equity for People with Disabilities in Pennsylvania" (WEI). OVR believes the WEI Pilot will provide needed data for a potential expansion of the TDDP involving the availability, distribution, and funding of adaptive wireless equipment devices to eligible end-users on a permanent and statewide basis consistent with applicable statutory law. At Public Meeting on July 8, 2015, the Commission granted the petition and issued an Order entered July 8, 2015 at Docket Nos. P-2015-2484229, M-000900239 and M-2015-2460700. (See Public Utility Commission Attachment C).

PMAS PROGRAM

On March 24, 2015, the L&I, OVR, BBVS filed a budget with the Commission for the PMAS Program for the ensuing year. The PMAS Program budget for July 1, 2015, through June 30, 2016, as submitted by BBVS, is \$202,380.00 as compared to \$174,478.00 from the budget year 2014-2015. BBVS' 2015-2016 budget proposal estimated that the costs will include twenty-five participating newspapers, annual service fee, annual newspaper maintenance and distribution fee, Pennsylvania Specific Alerts service, marketing and outreach, and a one-year telecommunications subscription fee.

The PMAS Program Fund had a beginning balance on July 1, 2014, of \$339,665.73.

The PMAS Program surcharge net revenue received from the TRS surcharge was \$195,494.73 for the period of July 1, 2014, to June 30, 2015.

The PMAS Program Fund earned net investment income of \$33.10 for the period of July 1, 2014, through June 30, 2015.

The PMAS Program Fund paid \$188,831.50 for NFB Newsline annual element costs for the period of July 1, 2014, through June 30, 2015.

The PMAS Program Fund paid \$1,660.93 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2014, through June 30, 2015.

The PMASP Program Fund balance at fiscal year ended June 30, 2015, was \$344,701.13.

The PMAS Program fund balance of \$344,701.13 will require additional funding to provide for program elements and maintain an adequate cash flow reserve. The NFB Newsline invoice payment historically was made annually in October for the entire contract year. The BBVS has now a quarterly invoice and payment arrangement with NFB Newsline. This new payment arrangement spreads the expense over the contract year which allows for a lower fund balance at the start of the year. The Commission has included 5 percent of the total TRS surcharge revenues to be allocated to the PMAS Program Fund for the 2015-2016 TRS Surcharge recalculation year. (See Public Utility Commission Attachment A).

OVR INFORMATION

Pursuant to 35 P.S. §6701.4(e)(2), OVR submitted to the Commission information on the TDD Program and the PMAS Program. The report submitted to the Commission by the OVR is attached as Public Utility Commission Attachment B.

PUBLIC UTILITY COMMISSION CONCLUSION

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the UTPMA Act. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight and responsibilities.

The Commission, with the assistance of OVR, conducts an annual audit of the TDD Program and the PMAS Program. The objectives and scope of the audit are to determine that only qualified individuals received TDD equipment; that the consumer educator properly and accurately charged the fund for services provided; that only qualified bidders were awarded contracts through the RFP process; that equipment and service contractors properly invoiced the

funds; and that all monies withdrawn from the TDD Program fund and PMAS Program fund were only used for qualifying TDD Program and PMAS Program services and equipment.

As of June 30, 2015, the Commission's Bureau of Audits was in the process of conducting the audits of the TDD Program and the PMAS Program activity for the two fiscal years ending June 30, 2013, and June 30, 2012. The report was released to OVR and the Commission on July 8, 2015. The Commission's audit of the TDD Program and the PMAS Program included two procedural findings and recommendations for process improvements. Both OVR and the program administrator agreed with both of the recommendations, and the administrator has developed new policies and procedures to implement them.

ATTACHMENTS

Following is a list of Public Utility Commission Attachments:

Public Utility Commission Attachment A: Commission's Order Approving New Surcharge Rates

Public Utility Commission Attachment B: TDD Program Information Submitted by the OVR and PMAS Program Information Submitted by the OVR/BBVS

Public Utility Commission Attachment C: Commission's Order at Docket Nos. P-2015-2484229, M-00900239, and M-2015-2460700 approving the Petition of Department of Labor & Industry Office of Vocational Rehabilitation's proposed Pilot for Distribution of Telecommunications Relay Service Wireless Equipment to People with Disabilities in Pennsylvania.

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held May 19, 2015

Commissioners Present:

Gladys M. Brown, Chairman
John F. Coleman, Jr., Vice Chairman
James H. Cawley, Commissioner
Pamela A. Witmer, Commissioner
Robert F. Powelson, Commissioner

Recalculation of the Pennsylvania
Telecommunications Relay Service Surcharge

M-2015-2460700
M-00900239

ORDER

BY THE COMMISSION:

Pursuant to our May 29, 1990 Order, at Docket No. M-00900239 establishing the Pennsylvania Telephone Relay Service (Relay)¹ and surcharge funding mechanism (TRS surcharge) and subsequent Commission orders and legislation,² we have completed the annual recalculation of the TRS surcharge as it will apply to residence and business wireline access lines for July 1, 2015, through June 30, 2016. The monthly residential and business monthly access line surcharge will remain set at \$0.08.

¹ Additional information on TRS may be found at http://www.puc.pa.gov/utility_industry/telecommunications/telecommunications_relay_service.aspx

² See Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4 (the statutory provisions were amended by Act 181 of 2002 to be more inclusive of persons with disabilities), establishing the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge. PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the “Universal Telecommunications and Print Media Access Act.”

Background

The annual TRS recalculation is dependent on data from several sources. Local Exchange Carriers (LECs)³ submit annual wireline access line counts pursuant to 52 Pa. Code § 63.37. The traditional relay provider, Hamilton Relay Inc.,⁴ submitted the estimated minutes of use and charges for July 1, 2015, through June 30, 2016. Hamilton Telecommunications Company submitted the estimated minutes-of-use report for the Captioned Telephone Relay Service (CTRS). The Office of Vocational Rehabilitation (OVR), Department of Labor and Industry, submitted the 2015-2016 TDDP budget and the 2015-2016 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,⁵ the Fund Administrator, provided a statement of the financial status of the Fund.⁶

Calculation for 2015 – 2016

Wireline access lines reported by LECs for 2014 and adjusted for Centrex lines are 5,233,801 (3,393,004 Residence and 1,840,797 Business). Based upon the number of access lines, projected program costs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board expenses, TRS Fund administration costs, and the financial status of the TRS Fund, the 2015-2016 monthly TRS surcharge rate for both residence and business access lines will continue to be set at \$0.08 per month. All LECs

³ LECs include both incumbent and competitive local exchange carriers.

⁴ Hamilton Relay Inc., (Hamilton) holds the TRS Certificate of Public Convenience to provide TRS throughout the Commonwealth of Pennsylvania. The Commission approved Hamilton's Application filed at A-2014-2447601 by order entered December 4, 2014.

⁵ As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

⁶ Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

shall continue to remit TRS surcharge revenues to the Fund Administrator.⁷ Since the 2015-2016 surcharge remains the same as the 2014-2015 rate of \$0.08, the filing of tariff supplements are not required.

Effective July 1, 2015, the monthly surcharge allocation for each fund account is as follows:⁸

	2015-2016	
	Monthly Surcharge Percentage <u>Residence %</u>	Monthly Surcharge Percentage <u>Business %</u>
Relay	90.0	90.0
TDDP	5.0	5.0
PMASP	<u>5.0</u>	<u>5.0</u>
Total Percentage	100.0	100.0

Operations for 2015 – 2016

We shall continue our active oversight of the operations of the Pennsylvania Telecommunications Relay Service. Further, in accordance with 35 P.S. §§ 6701.3a & 4, we shall continue to collaborate with OVR and its TDDP administrator⁹ to ensure adequate funding for distribution of TDDP equipment to qualified Pennsylvanians. Further, we shall continue to assist OVR in its mission to ensure adequate funding for PMASP.

⁷ U.S. Bank Institutional Trust & Custody, Attn: Amanda Brown-Poe, 300 Delaware Ave, Ste 900, Wilmington, DE 19801. The remittance is payable to the “PA Relay Service Fund” and designated for Relay. Wire instructions can be found on the remittance form. LECs will be notified by Commission Secretarial letter that US Bank’s contact person and address is changing effective July 1, 2015.

⁸ The TRS surcharge appears as a single line item on customers’ bills but actually has three components (Relay TDDP and PMASP).

⁹ As of January 1, 2007, the TDD program is administered by Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

Audits

The Commission's Bureau of Audits (Audits) is in the process of finalizing a TRS related audit report, at Docket No. D-2014-2406981, on the TDDP and PMASP for the twelve-month periods ended June 30, 2013, and June 30, 2012.

The audit of the TRS Program (collection and disbursement of the TRS funds), for the twelve-month periods ended February 28, 2015, February 28, 2014, and February 28, 2013, is currently in the planning stages.

Service of Paper Copies

In the past, our practice has been to serve the annual TRS surcharge recalculation order on every LEC in the Commonwealth, in addition to the service providers, Office of Vocational Rehabilitation, Office of Consumer Advocate, Office of Small Business Advocate, Pennsylvania Telephone Association, and the Fund Administrator. As proposed in the TRS Surcharge Recalculation order at Docket No M 2013-2341301, entered May 23, 2013, service of paper copies of the recalculation orders on the LECs will only henceforth be served if there is a change in the TRS surcharge or other provision in the order requiring that the LECs file a tariff change or take other action. As this order does not change the set surcharge rate or require any other tariff changes in response to this order, paper copies will not be served. Additionally, we will continue to publish the recalculation orders in the *Pennsylvania Bulletin* and on the Commission's website.

Conclusion

The Commission has completed the annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2015, through June 30, 2016, will remain at \$0.08 for residential and business access lines. We also note that paper

copies of this order will not be served on the LECs as there is no change in the set surcharge rate or to impose new requirements on the LECs requiring tariff changes in response to this Order; **THEREFORE**,

IT IS ORDERED:

1. That for the period of July 1, 2015, through June 30, 2016, the monthly TRS surcharge rate shall be \$0.08 for residence and business, unless we take further action to revise the TRS surcharge prior to June 30, 2016.
2. That all local exchange carriers are directed to use the attached form, which contains the new mailing address, to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody. The remittance sheet shall be posted to the PUC web site <http://www.puc.pa.gov>. All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly by the 20th of each month.
3. That a copy of this Order be published in the *Pennsylvania Bulletin*.
4. That a copy of this Order be posted to the Commission's website.

BY THE COMMISSION



Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: May 19, 2015

ORDER ENTERED: May 19, 2015

REMITTANCE FORM FOR MONTHLY TRS SURCHARGE COLLECTIONS

Effective July 1, 2015 through June 30, 2016

M-2015-2460700

All local exchange carriers are required to collect and remit the TRS surcharge revenue monthly, by the 20th of each month using the following format for the monthly remittance:

Pennsylvania TRS Surcharge

For the Month Ending _____

Number of **Residential** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 90.0 percent _____
 TDDP 5.0 percent _____
 PMASP 5.0 percent _____

Number of **Business** access lines _____
 X \$0.08 per line _____

Allocated:
 TRS Relay 90.0 percent _____
 TDDP 5.0 percent _____
 PMASP 5.0 percent _____

Total Remittance _____

Make check payable to: Pennsylvania TRS Fund

Mail Report and payment to:	Wire Instructions:
U.S. Bank Institutional Trust & Custody Amanda Brown-Poe 300 Delaware Avenue, Suite 900 Wilmington DE 19801	BANK U.S. Bank N.A ADDRESS 60 Livingston Avenue, St Paul MN 55107-2292 ABA 091 000 022 BNF ITC Depository South & East ACCOUNT 173 103 781 832 OBI PA Relay ATTN: Amanda Brown-Poe

Remittance for:

Company Name: _____
 Utility Code: _____
 Contact Person: _____
 Voice Phone Number: () _____ FAX: () _____
 E-mail address _____

Authorized Signature: _____ *Date:* _____

Please direct any questions regarding the TRS Surcharge remittance to Mr. Eric Jeschke at (717) 783-3850 or ejeschke@pa.gov.



September 8, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket Number M-2015-2460704
Annual Legislative Report to the General Assembly

- Telecommunication Device Distribution Program
- Print Media Access System Program

Dear Ms. Chiavetta:

Attached is the information requested by the Pennsylvania Public Utility Commission from the Office of Vocational Rehabilitation (OVR) for inclusion in the Annual Legislative Report to the General Assembly.

If you have any further questions, please do not hesitate to contact Kimberly Means at kimeans@pa.gov or 717-787-8504.

Sincerely,



David J. DeNotaris
Executive Director

DD/fk

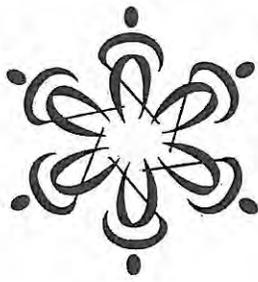
Attachments:

Temple University Annual TDDP Report 2014-15
NFB Annual Newslines Report 2014-15

cc: Eric Jeschke, PUC
Sharon Behun, ODHH
Jill Moriconi, HGAC
Susan Neff, BBVS
NEWSLINE 2014-15 File
Temple University TDDP File – Year 3 (Document # 4000016900)

Department of Labor & Industry | Office of Vocational Rehabilitation | Executive Office
1521 N. Sixth Street | Harrisburg, PA 17102-1104
717.787.7312 | Fax 717.772.1629
www.dli.state.pa.us

*Auxiliary aids and services are available upon request to individuals with disabilities.
Equal Opportunity Employer/Program*



NATIONAL FEDERATION OF THE BLIND

Live the life you want.

September 1, 2015

**NFB-NEWSLINE® Annual Report
FY2014
July 1, 2014 through June 30, 2015**

Introduction:

NFB-NEWSLINE® is a free electronic service that gives any blind, visually impaired, or print-disabled person access to newspapers, magazines, and TV listings twenty-four hours a day, seven days a week using a Touch-Tone telephone. It allows any user to listen to today's newspaper today, over the telephone, for free, and access up to two weeks of TV listings in advance. Users can choose to have selections sent directly to their email address or to their iOS devices. Currently, users have access to 400 newspapers and magazines, including 5 in Spanish. In addition, NFB-NEWSLINE® provides access to interactive TV listings and weekly Target advertisements from Target Corporation. Philadelphia users also enjoy the ability to review advertisements for local grocery chains.

Currently there are 23 newspapers from Pennsylvania on the NFB-NEWSLINE® system including the *Allentown Morning Call*, *Altoona Mirror*, *Associated Press Pennsylvania*, *Bucks County Courier Times*, *The Butler Eagle*, *Centre Daily Times*, *Citizens Voice*, *Erie Times News*, *Hanover Evening Sun*, *LNP Always Lancaster*, *LNP Always Lancaster Online*, *Lebanon Daily News*, *Patriots-News*, *Philadelphia Daily News*, *Philadelphia Inquirer*, *Pittsburgh Post-Gazette*, *Pittsburgh Tribune Review*, *Pocono Record*, *Reading Eagle*, *Times Tribune*, *Wilkes-Barre Times Leader*, *Williamsport Sun Gazette*, and the *York Dispatch*.

In addition to 22 state newspapers, NFB-NEWSLINE® Pennsylvania subscribers can also read Associated Press articles pertaining to their state, which are updated every hour. The Associated Press content is the same information that is sent to television and radio stations throughout the state.

Pennsylvania subscribers to NFB-NEWSLINE® also have access to 50 magazines including some of the most popular titles such as the *Economist*, *The New Yorker*, *Time Magazine*, *The Rolling Stone*, and *AARP Magazine*.

It is important to note that Pennsylvania subscribers not only have access to the newspapers previously mentioned, but also have access to national publications such as *Christian Science Monitor*, *New York Times*, *USA Today*, and the *Wall Street Journal*. For a complete list of publications available on NFB-NEWSLINE®, please visit www.nfbnewsline.org. Also, for those on the go, the NFB-NEWSLINE® system can send a subscriber their newspapers via email. These emailed newspapers can then be read on a computer or transferred to portable devices such as the Braille Note, Victor Stream, and all iOS devices including the iPod, iPad, and iPhone, for on-the-go listening.

Subscribers can access the service in a variety of ways including the internet, over the telephone (landline or mobile phone), portable players such as an NLS Talking Book Player, a Victor Reader Stream Next Generation, and on their iOS devices via the free NFB-NEWSLINE® Mobile app.

NFB-NEWSLINE® offers emergency weather alerts, linked to the subscriber's zip code, which are provided as soon as the subscriber logs into the service. This means that a subscriber hearing emergency tones on the television, but unable to read the message scrolling on the screen, can immediately call into NFB-NEWSLINE® and have the emergency weather alert read to them. They can then acquire further information about upcoming weather, as NFB-NEWSLINE® subscribers also have access to up-to-date weather forecasts right from NFB-NEWSLINE®, both on the phone and through the NFB-NEWSLINE® Mobile App. Now, NFB-NEWSLINE® subscribers can access their daily and full weekly weather forecasts from NFB-NEWSLINE®. Just like the emergency weather alerts, the weather forecasts are provided to each subscriber based on his or her zip code.

Additionally, job listings with NFB-NEWSLINE® are another important resource for subscribers. Job listings for NFB-NEWSLINE® are provided by a leading national search engine with over 100,000 jobs listed. The job listings allow for multiple search profiles, which can include category, distance from your zip code, full time or part time, education and salary. Subscribers can also email job listings to their inbox, as well as to a secondary email if they choose (such as a rehabilitation counselor.)

New Enhancements in FY2014:

The following publications have been added to NFB-NEWSLINE® from July 1, 2014 through June 30, 2015:

- 1) Magazines: *All Recipes*
- 2) Breaking News: *Android Central*
- 3) Breaking News: *Apple Insider*
- 4) Louisiana: *Arcadiana Advocate*
- 5) Georgia: *Atlanta Magazine*
- 6) Magazines: *Braille Book Review*
- 7) Ohio: *Cincinnati Magazine*
- 8) International : *Daily News Egypt*
- 9) Magazines: *Diabetic Living*
- 10) Spanish: *El Diario*
- 11) National: *ESPN Online*
- 12) South Carolina: *Greenville News*
- 13) Magazines: *Guideposts*
- 14) Indiana: *Indianapolis Monthly*
- 15) California: *Los Angeles Magazine*
- 16) International : *Montreal Gazette*
- 17) Magazine: *Mother Jones*
- 18) Louisiana: *New Orleans Advocate*
- 19) Breaking News: *Newser*
- 20) California: *Orange Coast Magazine*
- 21) Nevada: *Reno Gazette Journal*

National Federation of the Blind

Mark Riccobono, *President* | 200 East Wells Street at Jernigan Place Baltimore, MD 21230 | 410 659 9314 | www.nfb.org

- 22) Indiana: *Richmond Palladium-Item*
- 23) Virginia: *Staunton News Leader*
- 24) Magazines: *Talking Book Topics*
- 25) National: *UPI (RSS)*
- 26) International: *Vancouver Sun*
- 27) Breaking News: *Voice of America*
- 28) New York: *White Plains Journal News*

For the second year in a row, during the holiday season, NFB-NEWSLINE® presented circulars for a number of national chains, allowing subscribers to take advantage of holiday sales. The sales circulars of the additional nine retailers were from Giant Food, Home Depot, Kohls, Publix, Sears, Staples, Toys R Us, Walgreens, and Wal-Mart. As with last year, the access to sales circulars for these retailers was very popular.

In the second quarter of FY2014, NFB-NEWSLINE® introduced a new Continuous Reading Mode. By simply pressing 99 at the start of a publication, a subscriber can hear the ENTIRE publication read cover to cover without having to prompt the system to move to the next section level or article. This simple-to-use feature makes it easier to be able to read entire publications straight through, and allows subscribers to read articles they might not normally read, and explore other sections if they choose.

"Magazines can still be viewed in the same categories as were previously available, but a new category has been added: "All Magazines Listed Alphabetically". In addition to the existing categories, subscribers now have a place in which they may peruse the entire list of magazines quickly and easily. The Magazines list can be found by pressing 7 off the Main Menu. Subscribers are then given the option to peruse All Magazines Listed Alphabetically by pressing 1, or look through the list by category by choosing among the categories offered.

The addition of *Talking Book Topics* and *Braille Book Review* should be particularly useful to subscribers. Each book in these publications is listed as a separate article and can be individually emailed to the subscriber's inbox. These emails can then be forwarded to the subscriber's regional Talking Book Library to request the books. This makes obtaining books from the Talking Book Libraries faster and easier. Additionally, special programming has been used to allow the telephone access method to read the DB numbers as individual digits rather than whole numbers, making it easier for subscribers to record the numbers if they wish.

The NFB of Pennsylvania continued to reconstruct the look of the local channel, improving the user interface, and making the channel more organized. Now, the local channel outlines each of the seven NFB of Pennsylvania chapters and three divisions including their president's contact information, news, monthly meeting and/or conference call information, fundraising events, and other resources specific to that local chapter or division. The local channel is now updated as soon as information is received.

The local channel is included on the NFB-NEWSLINE® system so that users can be more informed of information of significant interest to them. Meetings and events of local and regional support and advocacy groups of blind persons (including dates, times, locations, and agendas) are now posted on this channel and updated as information is received.

During FY2014, The Pennsylvania Regional Libraries for the Blind and Physically Handicapped continued to update their channel, providing information specific to BARD (Braille and Audio Reading Download) and the pertaining iOS application. This information allows users the opportunity to have a centralized area on NFB-NEWSLINE® to locate all library information. The channel also provides upcoming events of interest to subscribers. The library channel outlines needed resource information and other potential opportunities within the state.

A simple-to-use listing of BBVS offices showing addresses, local and toll-free contact numbers, and the counties served by each office is continually monitored and updated to include upcoming events, meetings notices, and useful resource information.

The NFB-NEWSLINE® Pennsylvania coordinator continues to conduct administration and outreach for NFB-NEWSLINE® during the quarter. This person manages the eligibility, reporting, and outreach for the service. State rehabilitation agency offices and several supportive agencies across the state are the first visits conducted by the coordinator. The Pennsylvania NFB-NEWSLINE® Coordinator maintains the local channel and sub-channels, and attends numerous events around the state spreading information about the service. The coordinator conducts presentations and provides NFB-NEWSLINE® tutorials at community events as well as local meetings of blind persons. The coordinator registers new applicants, provides individualized training and help to new and existing subscribers, and distributes brochures and training materials across the state, as necessary.

FY2014 Statistics:

**Customers Served by NFB-NEWSLINE® in Pennsylvania
Report Dates: 07/01/14 through 6/30/15**

Call Frequency: 3.99 minutes

Our statistics indicate that a subscriber from Pennsylvania called into the NFB-NEWSLINE® telephone service every 3.99 minutes during FY2014.

Content Access Frequency: 1.28 minutes

Our statistics also indicate that a subscriber from Pennsylvania accessed NFB-NEWSLINE® to obtain a piece of information every 1.28 minutes during the year.

Activity Detail During the Period:

Category	First Quarter FY2014	Second Quarter FY2014	Third Quarter FY2014	Fourth Quarter FY2014	Year To Date (July 1, 2014 to June 30, 2015)
Users:	3,185	3,222	3267	3342	3342
New applications:	133	76	49	81	339
E-mail Newspapers Delivered:	39,148	31,242	29,931	29,063	129,384
Calls Received:	46,994	33,826	32,372	29,941	143,133
Web Accesses:	21,740	22,039	25,379	29,183	98,341
iDevice Accesses:	2,479	2,517	3,062	3,141	11,199
In Your Pocket Deliveries:	10,766	30,152	36,436	31,041	108,395
State Newspapers Accessed:	84,092	69,665	71,479	68,825	294,061
Television Listings Accessed:	12,609	9,708	8,021	7,248	37,586
Number of Minutes:	603,140	447,079	474,454	449,981	1,974,654
Local Call Percentage:	71.69%	69.16%	70.55%	68.85%	70.06%

Newspaper Usage Report

Please find below a chart containing the names of the Pennsylvania publications along with the number of times that they were accessed between July 1, 2014 and June 30, 2015.

Content Name	First Quarter FY2014	Second Quarter FY2014	Third Quarter FY2014	Fourth Quarter FY2014	Year To Date (July 1, 2014 to June 30, 2015)
Local Weather and Emergency Alerts	692	4920	5,305	5,924	16,841
<i>Allentown Morning Call</i>	2908	4051	4,586	4,294	15,839
<i>Altoona Mirror</i>	2011	2765	2,894	3,042	10,712
<i>Associated Press Pennsylvania</i>	6338	7221	7,143	6,490	27,192
<i>Bucks County Courier Times</i>	2052	1946	1,910	2,074	7,982
<i>The Butler Eagle</i>	1241	1311	1,222	1,242	5,016
<i>Centre Daily Times</i>	2111	2388	2,353	2,683	9,535
<i>Citizens Voice</i>	522	557	551	639	2,269
<i>Erie Times News</i>	4810	5598	7,940	8,332	26,680
Philadelphia Grocery Ads	130	730	334	322	1,516
<i>Hanover Evening Sun</i>	217	234	204	260	915
<i>LNP Always Lancaster</i>	1951	1999	1,814	1,776	7,540
<i>LNP Always Lancaster Online</i>	1703	917	1,085	2,556	6,261
<i>Lebanon Daily News</i>	636	519	797	620	2,572
<i>Pennsylvania Local Channel</i>	221	599	605	515	1,940
<i>Patriot-News</i>	6132	4286	3,561	4,781	18,760
<i>Philadelphia Daily News</i>	3207	3410	3,998	3,588	14,203
<i>Philadelphia Inquirer</i>	7346	7533	7,690	7,683	30,252
<i>Pittsburgh Post-Gazette</i>	7865	10954	10,381	7,692	36,892
<i>Pittsburgh Tribune Review</i>	4986	8868	8,651	6,354	28,859
<i>Pocono Record</i>	423	670	862	628	2,583
<i>Reading Eagle</i>	948	877	831	1,046	3,702
<i>Times Tribune</i>	633	718	294	322	1,967
<i>Wilkes-Barre Times Leader</i>	541	506	460	392	1,899
<i>Williamsport Sun Gazette</i>	950	1049	1,394	1,289	4,682
<i>York Dispatch</i>	473	458	544	720	2,195

Events attended:

In FY2014, thirteen events were attended by the NFB-NEWSLINE® coordinator. Training and information on Pennsylvania NFB-NEWSLINE® service were provided at these events and NFB-NEWSLINE® brochures and training materials were distributed to attendees. The names of the events, the dates of the events, and the approximate number of people in attendance at these events are listed below.

Event	Date	Location	Approximate Number of People in Attendance
Apple Store	July 24, 2014	King of Prussia, PA	2
Juniata County Association for the Blind	August 6, 2014	Lewistown, PA	10
Lifepath Senior Fair	August 11, 2014	Sellersville, PA	300
Jake Corman Senior Expo	August 14, 2014	Bellefonte, PA	400
Apple Store	October 8, 2014	Philadelphia, PA	2
NFB of Pennsylvania State Convention	November 7 thru November 9, 2014	State College, PA	100
Northwest Pennsylvania Sight Center	November 20, 2014	Erie, PA	50
Greater Berks Chapter of the NFB of PA	February 13, 2015	Reading, PA	29
St. Francis Episcopal Church	March 3, 2015	Malvern PA	35
Vision Resource Center of Berks County	May 6, 2015	Reading, PA	250
Pennsylvania Lions State Convention	May 15-16, 2015	Lancaster PA	300
Montgomery County Association for the Blind	May 20, 2015	Norristown PA	10
Pennsylvania Blindness Awareness Expo	June 2, 2015	Harrisburg PA	400

NFB-NEWSLINE Pennsylvania Updated Budget

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of 12 months beginning July 1, 2014, and ending June 30, 2015.

2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/14 - 06/30/15: \$40,000

The Newspapers included with the annual service fee are:

- Philadelphia Inquirer: Knight Ridder paper
- Philadelphia Daily News: Knight Ridder paper
- Centre Daily Times: Knight Ridder paper
- Wilkes-Barre Times Leader: Knight Ridder paper
- Hanover Evening Sun: Media News Group paper
- Lebanon Daily News: Media News Group paper
- York Dispatch: Media News Group paper
- Intelligencer Journal/Lancaster New Era: Base paper
- Patriot News: Base paper

Annual newspaper maintenance and distribution fee: \$60,000 (July 1, 2014 - June 30, 2015).

This includes twelve newspapers at \$5,000 each.

1. Allentown Morning Call
2. Altoona Mirror
3. Bucks County Courier Times
4. Butler Eagle
5. Citizens Voice
6. Erie Times News
7. Pittsburgh Post-Gazette
8. Pittsburgh Tribune Review

9. Pocono Record
10. Reading Eagle
11. Times Tribune
12. Williamsport Sun Gazette

Annual setup, maintenance, and distribution of new newspapers fee: \$20,000 (July 1, 2014 - June 30, 2015). This anticipates adding two publications at \$10,000 each.

Pennsylvania Specific Alerts:

\$15,000 (July 1, 2014 through June 30, 2015).

A section will be developed on NFB-NEWSLINE where a Pennsylvania subscriber can quickly go to read any alerts issued by the Pennsylvania Department of Health.

Marketing and Outreach:

\$45,000 (July 1, 2014 through June 30, 2015).

Marketing and Outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print, Braille, or audio format; distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE® information and materials. Additionally, administration of the state specific channel for Pennsylvania and posting of items of interest to the blindness community in the commonwealth will be included in this fee.

1-year Telecommunications subscription fee: \$9,478 (July 1, 2014 - June 30, 2015).

A pro-rated fee assessed to all states for this contract period for NFB-NEWSLINE® telecommunications service.

Total:

\$189,478 (July 1, 2014 - June 30, 2015).

ANNUAL REPORT TO THE GENERAL ASSEMBLY
ACT 181-2002:
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
Docket Number No. M-2015-2460704

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2014 TO JUNE 30, 2015:

Background:

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP, but does not allow for administrative costs to be levied against the surcharge funds.

The Institute on Disabilities at Temple University, as designated by OVR, continues to administer the TDDP. Administrative activities are funded by OVR, with supplemental funds contributed through Pennsylvania's Initiative on Assistive Technology, a federally-funded program of the Institute.

ELIGIBILITY REQUIREMENTS FOR THE TDDP:

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified state agency (e.g. OVR Counselor, Department of Public Welfare or Social Security Case Worker) must certify the disability.
- Have current landline telephone service and be capable of using the requested device(s).
- Be six years of age or older.
- Have an individual (not including family/household income) gross income of 200% of the Federal Poverty Level (FPL) or less (currently \$23,540.00 per year for a single individual).

OPERATION OF THE PROGRAM:

- During the fiscal year July 1, 2014 through June 30, 2015 the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania (Pennsylvania's Initiative on Assistive Technology [PIAT]) and since 2012, as the certifying entity in Pennsylvania for the National Deaf-Blind Equipment Distribution Program, funded through the federal 21st Century Telecommunications Act. The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.
- The cross-disability Assistive Technology Advisory Committee (ATAC) for Pennsylvania's Initiative on Assistive Technology serves in an advisory capacity for the TDDP program. The ATAC is established by statute under the federal Assistive Technology Act.

APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email and in person. Applications can also be downloaded from the Institute on Disabilities' website: <http://disabilities.temple.edu/tddp>. Applications are distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) and TDDP Volunteer Centers created by PIAT. During this program year the Institute on Disabilities/PIAT received and reviewed a total of 413 individual applications. Of these, a total of 312 were determined eligible, and eighteen were determined ineligible or were withdrawn by applicant. As of June 30, 2015, eligibility determinations were still in process on approximately 26 incomplete applications. Also, 189 applicants who submitted incomplete applications and did not respond to repeated requests for information were marked inactive; this number included people from the end of the previous program year. An application is deemed inactive when the applicant does not respond to repeated contact attempts from TDDP to provide missing documentation or other information. See Attachment 1 for a copy of the current application form.

EQUIPMENT DISTRIBUTED TO APPLICANTS:

- Equipment was distributed to 405 eligible applicants (including applicants whose eligibility had been determined in the prior program year) between July 1, 2014 – June 30, 2015 is detailed in Attachment 2.

FUNDING:

- The market value of the TDDP fund as of June 30, 2015 was \$644,545.48
The US-Bank Account Summary for the period ending June 30, 2015 is attached and referenced as Attachment 3.

VENDORS:

- From July 1, 2014 to June 30, 2015 the program used the following two (2) vendors to supply equipment for the TDDP:
 - Teltex, Inc., Kearney, MO
 - WCI - Weitbrecht Communications, Inc., Santa Monica, CA
- These vendors supplied equipment from the pre-approved list as well as devices approved through the Exceptions Process (four devices supplied through Teltex: Ablephone 7000 (2), Ablenet Specs Switch and an Air Switch). An equipment price list is included in this report as Attachment 4.
- Fund disbursements to vendors during the period July 1, 2014 through June 30, 2015 are as follows:

Teltex, Inc.	\$35,894.82
WCI	\$6,268.50
Total vendor disbursements:	<hr/> \$42,163.32

These disbursements also include payments for equipment ordered but not delivered or paid for toward the end of the previous program year (July 1, 2013-June 30, 2014).

CONSUMER EDUCATION AND OUTREACH:

- Subcontracts with seven regional Assistive Technology Resource Centers (ATRCs) to provide "local" activities related to consumer outreach, education and training began on July 1, 2014. In addition to coordinating statewide consumer education and outreach efforts, the Institute/PIAT serves as an ATRC for southeastern Pennsylvania. Between July 2014 and June 2015 Institute/PIAT staff (including but not limited to, the Consumer Educator), and ATRCs participated in 60 outreach activities, including four statewide events, held in 35 counties, and reaching over 6,615 Pennsylvanians. The list of activities is included in this report as Attachment 5.
- Total fund disbursements (July 1, 2014 to June 30, 2015) to Temple University for Consumer Education and Outreach activities were \$92,267.80

CONTINUING AND EMERGING BARRIERS TO ACCESS TO TELECOMMUNICATIONS FOR PEOPLE WITH DISABILITIES:

- Equipment incompatibility with digital telephone lines, particularly TTYs and the CapTel 840. Unless an eligible consumer has internet access, there is no alternative for them to have access to captioned telephone service. TTYs continue to be incompatible with digital telephone lines and there continues to be no internet-compatible TTY option.

ACCOMPLISHMENTS (July 1, 2014 to June 30, 2015):

- In a letter from the PUC dated July 9, 2014, the TDDP was authorized to begin distribution of internet-based captioned phones. Changes/additions to equipment, necessitated by consumers with high-speed internet service applying to the program, were proposed to and ratified by the Assistive Technology Advisory Council (ATAC) in September. This decision allowed for the addition of the CapTel 840i and 880i to the program. The ATAC also later approved the addition of the CapTel 2400i to the list of program equipment. These changes became effective October 1, 2014.
- A draft proposal of the “Wireless Expansion Initiative: Promoting Telecommunications Equity for People with Disabilities in Pennsylvania” was submitted to OVR and the PUC on December 23, 2014 and revised and finalized with input from OVR and the PUC in February, 2015. OVR submitted the proposal to the PUC in May, 2015. A Notice was published in the *Pennsylvania Bulletin* on June 13, 2015 inviting public comment on the Wireless Expansion proposal.
- All policies and procedures were reviewed. TDDP Policy 8: Installation of Internet-Based Equipment was added to current policies and became effective October 1, 2014, upon approval by the Assistive Technology Advisory Committee. (See Attachment 6)
- The application was revised, reformatted and reprinted to include new financial eligibility. The application was translated into Russian based on consumer demand. All routine correspondence (letters, follow-up postcards) used throughout the application process was translated into Vietnamese and Russian.
- Five organizations joined as a Volunteer Center. There are currently 34 Volunteer Centers in 20 counties. Efforts continue to recruit new Volunteer Centers.
- During this program year, all of the recipients (28 consumers from 14 different counties) who requested assistance with their TDDP equipment received

support from ATRCs. Of those consumers requesting assistance, 19 received help in-person. A total of more than 17 hours of device support, in person and over the phone, were provided. All but seven of the consumers receiving additional assistance said they had received enough support to be able to use the equipment on their own. Those seven consumers were referred to the vendor for more assistance, and in one case the consumer also needed to contact his telephone company.

- Five cultural brokers were identified during this program year to help increase outreach to members of underserved populations of African Americans, Latino and Native American communities.
- Satisfaction surveys were mailed to equipment recipients. Overall satisfaction rate is 97% (satisfied or highly satisfied).
- Articles were published in seven newsletters. Press releases were sent to 14 newspapers and three local news stations, and social media articles were posted to Facebook. Mailings containing TDDP information were sent to senior centers, audiologists, providers, state legislators, and ATRC mailing lists. In total, these mailings and publications potentially reached an estimated 615,699 Pennsylvanians.
- A six-month vacancy in the Consumer Education and Outreach Coordinator position was filled with a qualified assistive technology specialist.

ATTACHMENTS:

- Attachment 1 - TDDP Application Form
- Attachment 2 - Equipment July 1, 2014 through June 30, 2015
- Attachment 3 - Activity Summary Report (US Bank)
- Attachment 4 - Equipment Price List
- Attachment 5 - Outreach Events – July 1, 2014 through June 30, 2015
- Attachment 6 - TDDP Policy 8: Installation of Internet-Based Phones

Application

Commonwealth
of Pennsylvania's

Telecommunication
Device

Distribution

Program

TDDP



It could be
the answer to your
telecommunication
needs!

Return your completed application to:

TDDP Program Coordinator
Institute on Disabilities at Temple University
1755 N. 13th Street
Student Center / Room 411 S
Philadelphia, PA 19122

For more information, contact:

Phone: 800-204-7428 voice

866-268-0579 TTY

Email: tddp@temple.edu

www.disabilities.temple.edu/tddp



TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).

 **Institute on Disabilities**
TEMPLE UNIVERSITY®
College of Education

TDDP Application Form

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure **ALL** sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

section 1 Applicant Equipment Information

- ① Do you already own telecommunication equipment similar to what you are applying for?
 YES NO

If YES, please check the correct answer below:

My equipment is broken or only works sometimes is borrowed does not meet my needs

Important NOTE: If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

- ② Complete the TDDP Equipment Selection insert. We encourage you to try equipment first because TDDP has a no exchange policy and you cannot exchange equipment later. Please check one:
- YES. Call me to schedule an equipment demonstration or loan so I can try the equipment first before making my final decision.
- NO. I do not want an equipment demonstration or loan. I acknowledge that TDDP has a no exchange policy and I will not be able to exchange equipment I receive from TDDP.

section 2 Certification of Disability

Please note: This section must be completed by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

① Applicant

Last name _____ First name _____ Middle initial _____

② Check the type of disability being certified

cognitive deaf deaf blind hard of hearing low vision/blind physical speech

I am a: licensed audiologist licensed speech-language pathologist
 licensed physician representative of a qualified state agency

③ Certifying professional

Name _____ Title _____

Agency _____

PA Professional License Number (if applicable) _____

Phone () _____ Fax () _____

Email _____

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional _____ Date _____

section 3 TDDP Applicant Information

1 Applicant

Last name _____ First name _____ Middle initial _____

Date of birth (month/day/year) _____

Street address _____

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City _____ State PA Zip _____

County (e.g. Allegheny, Snyder) _____

Person assisting applicant with this application, if any.

Name _____

Phone (____) _____ Email _____

2 Name of parent or guardian (for applicant under age 18) _____

3 Telephone number: home (____) _____ other (____) _____

4 Annual income: Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE. \$ _____

5 Total number of members in family unit (including applicant):
Applicant (1) + number of other family members (____) = TOTAL MEMBERS IN FAMILY UNIT (____)

6 My primary reason for using the TDDP is (check one):

- Cannot afford equipment Equipment available to me only through TDDP
 I could get the device paid for through other programs, but the system is too complex and the wait is too long

7 These questions are optional (for reporting purposes only).

Race: Caucasian African-American Asian Latino Other (specify) _____
Gender: male female

8 Please tell us how you heard about the TDDP: _____

9 Applicant's statement and signature

(Note: This application should be submitted no later than 30 days after you have signed and dated it.)

I certify that all information provided on this application is true, complete and correct.
I understand that if I purposely provide false information I may be subjected to legal action.
Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.

Applicant signature _____ Date _____

Parent or legal guardian signature _____ Date _____
(if applicant is a minor, or has a legal guardian)

Checklist

Read this list and check the boxes to ensure your application is complete.

1. Complete Applicant Equipment Information (Section 1).
2. Have the Certification of Disability (Section 2) completed and signed by a **qualified professional**: physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).
3. Answer all of the Applicant Information (Section 3).
4. Sign the Applicant's Statement (Section 3, #9).
5. Submit photocopies (originals cannot be returned) of the following (3) documents:
 - A. **PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA**
Submit **ONE** of the following: copy of current driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and current street address.
 - B. **PROOF OF APPLICANT'S INCOME**
Submit a copy of each item that applies to you.
Current income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements, pay stubs or checks cannot be accepted. If applicant has no income write "NONE". **Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.**
 - C. **PROOF OF TELEPHONE SERVICE**
Submit a copy of **ONE** page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, submit a statement on facility letterhead signed by the Administrator or Social Worker and include the applicant's name and phone number.
6. Select **ONE** piece of equipment and/or **ONE** signaler that is right for you (*Equipment Selection sheet).
NOTE: Your equipment selection is FINAL and equipment cannot be exchanged.
7. Make and keep a photocopy of your completed application (including Equipment Selection sheet) for your records.
8. Detach and return your completed application.
Send the completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

NOT SURE WHAT EQUIPMENT WILL MEET YOUR NEEDS?

You can arrange to have a demonstration of selected devices or you can borrow equipment from Pennsylvania's Assistive Technology Lending Library. For more information contact:

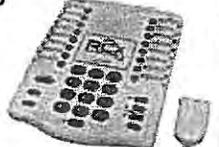
PHONE: 800-204-7428 VOICE
866-268-0579 TTY
EMAIL: ATinfo@temple.edu

**Application contains an inserted sheet with an updated list of available TDDP equipment and a schedule of financial eligibility guidelines for the current year. If this insert sheet is missing, contact TDDP.*

TDDP EQUIPMENT SELECTION (as of June 2015)

You must submit your equipment selection with your application.

CATEGORY A: Select only **ONE** device below that best fits your needs.

<input type="checkbox"/> Amplified Phone Clarity Alto 	<input type="checkbox"/> Amplified Phone Clarity Alto Plus (for severe hearing loss) 	<input type="checkbox"/> Amplified Phone Serene Innovations HD-60J 	<input type="checkbox"/> Amplified Phone Clarity XLC2 (cordless) 	
<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-40P 	<input type="checkbox"/> Amplified Phone with answering machine (cordless) Serene Innovations CL-60A 	<input type="checkbox"/> Amplified Talking Phone Ameriphone Dialogue JV35 	<input type="checkbox"/> Captioned Phone CapTel 840 (NOT compatible with digital phone lines) 	
<input type="checkbox"/> Captioned Phone CapTel 840i (high speed internet needed) 	<input type="checkbox"/> Captioned Telephone with touch screen display CapTel 2400i (high speed internet needed) 	<input type="checkbox"/> Captioned Phone with large display CapTel 880i (high speed internet needed) 	<input type="checkbox"/> Remote Control Hands-free Speakerphone Serene Innovations RCx1000 	
<input type="checkbox"/> Talking Phone with large display Geomarc BDP400 	<input type="checkbox"/> In-line Handset Amplifier Ameriphone 	<input type="checkbox"/> Voice Activated Dialer AblePhone 5000 	Optional: (pick one) <input type="checkbox"/> Lapel Microphone <input type="checkbox"/> Headset with Microphone *switches available by recommendation	
<input type="checkbox"/> Big Button Speakerphone Reizen 	<input type="checkbox"/> TTY Superprint 4425 	<input type="checkbox"/> TTY/HCOM/CO with speakers Ameriphone Q90D 	<input type="checkbox"/> TTY/HCOM/CO Phone Uniphone 1140 	<input type="checkbox"/> Telephone Fluency System Casa Futura 

CATEGORY B: Select only **ONE** signaler below.

<input type="checkbox"/> Loud Ring Signaler CrystalTone 	<input type="checkbox"/> Flashing Light Signaler Sonic Alert 	<input type="checkbox"/> Vibrating Signaler OmniPage Kit (receiver shown) 
--	--	---

NONE (No signaling device from CATEGORY B is needed.)

For detailed information about these products, go to www.disabilities.temple.edu/tddp

If none of the listed equipment will meet your needs, please contact the TDDP:

PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / EMAIL: tddp@temple.edu

Commonwealth of Pennsylvania's Telecommunication Device Distribution Program

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

Criteria

■ Person with a disability

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. Disability must be certified on the application by a qualified professional.

■ Income limits

Applicant's gross income of 200% or less of federal poverty guidelines (not including family/household income).

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES (as of February 2015)	
size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$23,540
2	\$31,860
3	\$40,180
4	\$48,500
5	\$56,820
6	\$65,140
7	\$73,460
8	\$81,780

■ Age

Six (6) years or older.

■ Residence

A resident of Pennsylvania.

■ Resources

Must have existing landline telephone service and be able to learn how to use the requested device(s).

■ Information will be kept confidential

Except as required by law.

■ Equipment ownership and responsibility

Your equipment selection is FINAL and equipment cannot be exchanged. Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR RESPONSIBILITY.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment obtained through this program. If your equipment is defective or if it stops working, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.

IMPORTANT

Make a copy of your completed application for your records. Send completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

If you need help completing this application, or need it in an alternate format, please contact us.
PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / FAX: 215-204-6336 / EMAIL: tddp@temple.edu

ATTACHMENT
TDDP Equipment Ordered
July 1, 2014 – June 30, 2015

Device Name	Unit Price	Equipment Ordered	Value of Equipment Ordered
Amplified Large Button Phone HD-60J	\$85.00	10	\$850.00
Amplified Phone Clarity Alto	\$115.00	16	\$1,840.00
Amplified Phone Clarity Alto Plus	\$125.00	26	\$3,250.00
Ameriphone In-line Handset Amplifier HA-40	\$15.00	0	\$0.00
Amplified Talking, Ameriphone Dialogue JV35	\$ 80.00	11	\$880.00
Amplified Photo Phone w/Speakerphone HD-40P	\$40.00	7	\$280.00
Captioned Telephone Model 840	\$114.24	13	\$1,485.25
Captioned Telephone Model 840 (1)	\$90.25	34	\$3,068.50
Captioned Telephone Model 840i (2)	\$90.25	12	\$1,083.00
Captioned Telephone Model 880i (3)	\$90.25	5	\$451.25
Captioned Telephone Model 2400i (4)	90.25	2	\$180.50
Clarity Ensemble Captioned Phone (5)	\$75.00	2	\$150.00
Clarity XLC2 Amplified Cordless Phone	\$92.00	32	\$2,944.00
Fortissimo speakerphone w/ pendent (6)	\$559.00	8	\$4,472.00
Geemarc BDP400	\$130.68	19	\$2,482.92
Hearing Carryover TTY, Q90D/w speakers	\$100.00	2	\$200.00
Loud Ring Signaler-Crystal Tone Ringer	\$35.00	65	\$2,275.00
Reizen Big Button Phone Speakerphone	\$25.00	3	\$75.00
Serene Innovations CL60A	\$113.90	81	\$9,225.90
Single clip earphone EAR022	\$13.00	2	\$26.00
Sonic Alert TR75VR Flashing Light Signaler	\$30.00	30	\$900.00
Telephone Fluency System- Casa Futura	\$200.00	0	\$0.00
TTY Superprint 4425	\$350.00	6	\$2,100.00
VCO TTY, Uniphone 1140	\$210.00	4	\$840.00
Vibrating Signaler, Omnipage Kit	\$125.00	7	\$875.00
Voice Activated Dialer, AblePhone 5000	\$175.00	6	\$1,050.00

Device Name	Unit Price	Equipment Ordered	Value of Equipment Ordered
EXCEPTIONS EQUIPMENT			
Ablephone AP7000	\$630.00	2	\$1,260.00
Ablenet Specs Switch	\$59.00	1	\$59.00
Air Switch	\$70.00	1	\$70.00
TOTALS:		405	\$42,163.32
<p>(1) Vendor equipment price change from \$114.24 to \$90.25 effective 10/1/14</p> <p>(2) New internet-based equipment added to program effective 10/1/14</p> <p>(3) New internet-based equipment added to program effective 10/1/14</p> <p>(4) New internet-based equipment added to program effective 1/1/15</p> <p>(5) Equipment removed from program effective 5/1/15</p> <p>(6) Discontinued by manufacturer and removed from program 12/15/14</p>			

ATTACHMENT



2905921525026942 009000911111
00-D-M -F-TG -184-01
0139315-00-01111-01

PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

000000575 2 SP 000638332439614 P

INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1755 N 13TH ST STE 411
PHILADELPHIA PA 19122-6011

QUESTIONS?

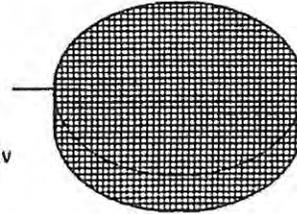
If you have any questions regarding
your account or this statement, please
contact your Account Manager.

SUE MASSEY
EX-PA-WBSP
TWO LIBERTY PLACE
50 SOUTH 16TH STREET, SUITE 2000
PHILADELPHIA PA 19102
Phone 215-761-9341
E-mail sue.massey@usbank.com

ASSET SUMMARY AS OF 06/30/15

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	644,545.48	100.00	64.45
Accrued Income	5.25	.00	.00
Total Market Value	\$644,550.73	100.00	\$64.45

Cash & Equiv



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
644,545.480	Wells Fargo Adv Tr Pl Mm Ins 94975H296	644,545.48 1.0000	644,545.48 0.00	0.01	64.45 5.25
Total Cash/Money Market		\$644,545.48	\$644,545.48 \$0.00		\$64.45 \$5.25
Total Cash & Equivalents		\$644,545.48	\$644,545.48 \$0.00		\$64.45 \$5.25



PA RELAY SERVICE TOD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Total Assets		\$644,545.48	\$644,545.48 \$.00		\$84.45 \$5.25
Accrued Income		\$5.25	\$5.25		
Grand Total		\$644,550.73	\$644,550.73		

ASSET DETAIL MESSAGES

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotations or valuation methodologies from financial industry services believed by us to be reliable. Assets that are not publicly traded may be reflected at values from other external sources. Assets for which a current value is not available may be reflected at a previous value or as not valued, at par value, or at a nominal value. Values shown do not necessarily reflect prices at which assets could be bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

SPECIAL MESSAGES

Have you taken advantage of our new online client experience on Pivot yet?

Pivot gives you easier access to critical, real-time information you need to evaluate your portfolio with greater insight and perspective than ever before. Log in to Pivot today using your existing user ID and password at <https://itcportal.usbank.com>.

Are you interested in going paperless?

We encourage you to take advantage of all of the benefits and features Pivot has to offer. One of the many benefits of Pivot is fast and secure online statements. If you are not currently receiving paperless statements where you can view, print and save your statements electronically and want to make the switch, you can do so by contacting your relationship or account manager today.



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

MARKET VALUE SUMMARY

	Current Period 06/01/15 to 06/30/15	Year-to-Date 01/01/15 to 06/30/15
Beginning Market Value	\$636,865.83	\$633,643.23
Taxable Interest	5.36	31.19
Paid To/For Beneficiaries	- 11,765.71	- 114,092.47
Fees and Expenses	- 265.36	- 1,567.23
Cash Receipts	19,710.72	126,336.19
Change in Accrued Income	- 0.11	- 0.18
Ending Market Value	\$644,550.73	\$644,550.73



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH SUMMARY

	Cash
Beginning Cash 06/01/2015	\$0.00
Taxable Interest	5.36
Paid To/For Beneficiaries	- 11,765.71
Fees and Expenses	- 265.36
Cash Receipts	19,710.72
Net Money Market Activity	- 7,685.01
Ending Cash 06/30/2015	\$0.00



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
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Taxable Interest

Wells Fargo Adv Tr PI Mm Ins
94975H296

06/01/15	Interest From 5/1/15 To 5/31/15	5.36
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Total Taxable Interest		\$5.36
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Paid To/For Beneficiary

Payment Of Funds As Requested

06/02/15	Cash Disbursement Paid To Teltex Inc Inv 238080	- 92.00
06/02/15	Cash Disbursement Paid To Teltex Inc Inv 238997,245862	- 188.90
06/22/15	Cash Disbursement Paid To Wci Weitbrecht Inv# 424882 - 424886, 424455	- 541.50
06/23/15	Cash Disbursement Paid To Temple Univ. Research Acct.Svcs. For The Period May 1,2015 - May 31,2015 Invoice #420664 - 8	- 10,943.31

Total Payment Of Funds As Requested		- \$11,765.71
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Total Paid To/For Beneficiary		- \$11,765.71
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Fees and Expenses

Trust Fees

06/25/15	Collected Charged For Period 05/01/2015 Thru 05/31/2015	- 265.36
----------	--	----------

Total Fees and Expenses		- \$265.36
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Cash Receipts

Incoming Wires

06/10/15	Cash Receipt Full Service Network LP May 2015	24.94
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PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/18/15	Cash Receipt Rcvd From Citizens Teleco Of Ny May 2015	4.18
06/18/15	Cash Receipt Rcvd From Frontier Comm Of Canton May 2015	12.69
06/18/15	Cash Receipt Rcvd From Frontier Comm Of Breezewood May 2015	11.66
06/18/15	Cash Receipt Rcvd From Frontier Comm Of Oswayo May 2015	6.08
06/18/15	Cash Receipt Rcvd From Frontier Comm Of Pa May 2015	52.73
06/18/15	Cash Receipt Rcvd Frontier Comm Of Commonwealth Tele May 2015	558.67
06/18/15	Cash Receipt Rcvd Frontier Comm Of Ctsi May 2015	155.09
06/18/15	Cash Receipt Rcvd From Frontier Comm Of Lakewood May 2015	3.29
06/19/15	Cash Receipt At & T Corp May 2015	417.48
06/22/15	Cash Receipt Windstream Pa May 2015	496.40
06/22/15	Cash Receipt Windstream D & E Communications Inc May 2015	119.23
06/22/15	Cash Receipt Windstream Buffalo Valley May 2015	49.89
06/22/15	Cash Receipt Windstream Conestoga May 2015	103.58
06/22/15	Cash Receipt Windstream D & E - Systems May 2015	44.68
06/22/15	Cash Receipt US Lec Of Pa LLC May 2015	26.82
06/22/15	Cash Receipt Paetec Communications Inc May 2015	27.43
06/22/15	Cash Receipt Cavalier Telephone Mid - Atlantic LLC May 2015	40.17
06/22/15	Cash Receipt Talk America, Inc	0.07



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
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CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	May 2015	
06/22/15	Cash Receipt Verizon Pa May 2015	7,369.96
06/22/15	Cash Receipt Verizon North Retain Co May 2015	892.53
Total incoming Wires		\$10,417.55

Miscellaneous Cash Deposit

06/03/15	Cash Receipt Airespring Inc Check #5431 Dtd 5/22/15 May 2015	0.90
06/03/15	Cash Receipt Dynalink Communications Inc Check #7645 Dtd 5/20/15 May 2015	0.94
06/03/15	Cash Receipt Masscomm Inc Check #3668 Dtd 5/20/15 May 2015	0.04
06/03/15	Cash Receipt Tnci Operating Co LLC Check #10588 Dtd 5/20/15 May 2015	2.09
06/03/15	Cash Receipt New Horizons Communications Corp Check #1289 Dtd 5/20/15 May 2015	7.00
06/03/15	Cash Receipt Wholesale Carrier Services Inc Check #15758 Dtd 5/21/15 May 2015	0.08
06/03/15	Cash Receipt Access Point Inc Check #15801 Dtd 5/18/15 May 2015	31.81
06/03/15	Cash Receipt Access Point Inc Check #3887 Dtd 5/18/15 May 2015	0.57
06/03/15	Cash Receipt Clear Rate Communications Inc Check #21791 Dtd 5/18/15 May 2015	6.56



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/03/15	Cash Receipt Nos Communications Inc Check #39529 Dtd 5/20/15 May 2015	0.23
06/03/15	Cash Receipt Spectrotel Of Pa LLC Check #26017 Dtd 5/18/15 May 2015	27.90
06/03/15	Cash Receipt Digital Connections Inc Check #18635 Dtd 5/19/15 May 2015	0.02
06/09/15	Cash Receipt Palmerton Telephone Co Check #44448 Dtd 6/4/15 May 2015	20.11
06/09/15	Cash Receipt Armstrong Telephone Co - North Check #1589375 Dtd 6/4/15 May 2015	1.66
06/09/15	Cash Receipt Armstrong Telephone Co - Pa Check #1589374 Dtd 6/4/15 May 2015	5.10
06/09/15	Cash Receipt Ironton Telephone Co - Clec Check #67608 Dtd 6/4/15 May 2015	0.14
06/09/15	Cash Receipt Ironton Telephone Co - Ilec Check #67608 Dtd 6/4/15 May 2015	267.66
06/09/15	Cash Receipt Hancock Telephone Co Check #32518 Dtd 6/5/15 May 2015	0.52
06/09/15	Cash Receipt Entelegent Solutions Inc Check #19320 Dtd 6/4/15 May 2015	0.56
06/09/15	Cash Receipt One Source Networks Inc Check #1838 Dtd 6/5/15 May 2015	4.13
06/09/15	Cash Receipt Venus Telephone Corp Check #11539 Dtd 6/1/15 May 2015	4.30
06/09/15	Cash Receipt The North - Eastern Pa Telephone Co	34.79



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #L074641 Dtd 6/2/15 May 2015	
06/09/15	Cash Receipt Netcarrier Telecom Inc Check #41878 Dtd 6/3/15 April 2015	30.68
06/10/15	Cash Receipt Sprint Communications Co LP Check #13275575 Dtd 6/4/2015 May 2015	0.06
06/12/15	Cash Receipt Yukon Waltz Telephone Co Chk #7671 Dtd 6/09/15 June 2015	2.64
06/12/15	Cash Receipt South Canaan Telephone Co Chk #1945 Dtd 6/09/15 June 2015	7.06
06/15/15	Cash Receipt Broadview Networks Inc Check #242064 Dtd 6/19/15 May 2015	183.48
06/15/15	Cash Receipt Dct Telecom Check #13495 Dtd 6/4/15 Dec 2014 - May 2015	3.56
06/15/15	Cash Receipt Pymatuning Independent Telephone Co Illec Check #093517 Dtd 6/5/15 May 2015	3.41
06/15/15	Cash Receipt Pymatuning Independent Telephone Co Clec Check #093517 Dtd 6/5/15 May 2015	0.71
06/16/15	Cash Receipt Laurel Highland Telephone Co Check #026353 Dtd 6/09/2015 June 2015	16.06
06/16/15	Cash Receipt Laurel Highland Total Communciations Co Check #026353 Dtd 6/09/2015 June 2015	0.08
06/17/15	Cash Receipt Matrix Telecom Check #136592 Dtd 6/15/15 May 2015	4.43
06/17/15	Cash Receipt Single Source Integrated Services Inc Check #136606 Dtd 6/15/15 May 2015	0.22



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/17/15	Cash Receipt First Communications LLC Check #59761 Dtd 6/12/15 May 2015	0.47
06/17/15	Cash Receipt Kuhn Comm Inc Check #38384 Dtd 6/10/15 May 2015	2.70
06/17/15	Cash Receipt Lumos Networks Of West Virginia Inc Check #70008898 Dtd 6/11/15 May 2015	0.37
06/17/15	Cash Receipt Vdl Inc Check #19288 Dtd 6/10/15 May 2015	0.01
06/17/15	Cash Receipt Hickory Telephone Check #33333 Dtd 6/10/15 May 2015	4.48
06/17/15	Cash Receipt Blue Ridge Digital Phone Co Check #3201 Dtd 6/11/15 May 2015	195.18
06/17/15	Cash Receipt Pa Telephone Co Check #028232 Dtd 6/12/15 May 2015	3.97
06/17/15	Cash Receipt Custom Tel LLC Check #15527 Dtd 6/11/15 May 2015	0.18
06/17/15	Cash Receipt North Penn Telephone Check #38498 Dtd 6/1/15 Dec 2014	17.70
06/17/15	Cash Receipt North Penn Telephone Check #38498 Dtd 6/1/15 Jan 2015	17.58
06/17/15	Cash Receipt North Penn Telephone Check #38498 Dtd 6/1/15 Feb 2015	17.51
06/17/15	Cash Receipt North Penn Telephone Check #38498 Dtd 6/1/15 Mar 2015	17.58
06/17/15	Cash Receipt North Penn Telephone	17.69



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #38498 Dtd 6/1/15 April 2015	
06/17/15	Cash Receipt North Penn Telephone Check #38498 Dtd 6/1/15 May 2015	17.82
06/17/15	Cash Receipt Betterworld Telecom LLC Check #11037 Dtd 6/12/15 May 2015	0.10
06/18/15	Cash Receipt Rcvd From Acn Comm Svc May 2015	7.60
06/19/15	Cash Receipt Ctc Communications Corp Check #9098379 Dtd 6/16/15 May 2015	227.58
06/19/15	Cash Receipt Interglobe Communications Inc Check #136675 Dtd 6/18/15 May 2015	0.43
06/22/15	Cash Receipt Fibernet Telecommunications Of Pa LLC Check #70008907 Dtd 6/11/15 May 2015	11.26
06/22/15	Cash Receipt Block Line Systems Check #2103 Dtd 6/11/15 May 2015	69.06
06/22/15	Cash Receipt Rcn Telecom Services Of Phil Check #017115 Dtd 6/10/15 May 2015	50.01
06/22/15	Cash Receipt Rcn Telecom Services (Lehigh) Check #021147 Dtd 6/10/15 May 2015	261.92
06/22/15	Cash Receipt Anpi Business LLC Check #1720 Dtd 6/15/15 May 2015	0.01
06/22/15	Cash Receipt Constructure Tech Check #1144 Dtd 6/15/15 May 2015	0.01
06/22/15	Cash Receipt Dsci LLC Check #6471 Dtd 6/15/15 May 2015	0.08
06/22/15	Cash Receipt Velocity The Greatest Phone Co Ever Inc	0.17



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #15634 Dtd 6/15/15 May 2015	
06/22/15	Cash Receipt Selectel Inc Check #15612 Dtd 6/15/15 May 2015	2.72
06/22/15	Cash Receipt Bcn Telecom Inc Check #071032 Dtd 6/12/15 May 2015	13.78
06/22/15	Cash Receipt Single Source Integrated Services Inc Check #6849460 Dtd 6/16/15 May 2015	1.15
06/22/15	Cash Receipt Consolidated Communications Enterprise Svcs Check #0000607126 Dtd 6/18/2015 May 2015	116.92
06/22/15	Cash Receipt Consolidated Communications Check #0000607125 Dtd 6/18/2015 May 2015	118.52
06/23/15	Cash Receipt Bullseye Telecom Inc Check #136743 Dtd 6/22/15 May 2015	23.32
06/23/15	Cash Receipt Deposit Telephone Co Inc Check #8869438 Dtd 6/17/15 May 2015	0.58
06/23/15	Cash Receipt Birch Communications Inc Check #6887453 Dtd 6/20/15 May 2015	32.67
06/23/15	Cash Receipt Mcl Metro Access Transmission Svcs LLC Check #8898656 Dtd 6/19/15 May 2015	360.37
06/23/15	Cash Receipt Granite Telecommunications LLC Check #8898655 Dtd 6/20/15 May 2015	278.19
06/23/15	Cash Receipt Comcast Business Communications LLC Check #8876974 Dtd 6/17/15 May 2015	1,598.48
06/23/15	Cash Receipt Mitel Cloud Services ,Inc Check #6887452 Dtd 6/18/15 May 2015	4.29



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/23/15	Cash Receipt Twc Digital LLC Check #6869445 Dtd 6/20/15 May 2015	213.17
06/23/15	Cash Receipt Accessline Communications Corp Check #6869441 Dtd 6/20/15 May 2015	8.08
06/23/15	Cash Receipt Mettel Of Pa Check #6869444 Dtd 6/17/15 May 2015	63.49
06/23/15	Cash Receipt Tw Telecom Data Service LLC Check #6859534 Dtd 6/17/15 May 2015	2.91
06/23/15	Cash Receipt Level 3 Communications LLC Check #6859535 Dtd 6/17/15 May 2015	404.26
06/23/15	Cash Receipt Xo Communications Services LLC Check #6869443 Dtd 6/17/15 May 2015	47.37
06/23/15	Cash Receipt Sugar Valley Telephone Co Check #6869440 Dtd 6/17/15 May 2015	3.68
06/23/15	Cash Receipt Mahanoy & Mahantongo Telephone Co Check #6869442 Dtd 6/17/15 May 2015	10.81
06/23/15	Cash Receipt Idt Corp Check #6869439 Dtd 6/17/15 May 2015	2.38
06/23/15	Cash Receipt Electric Lightwave LLC Check #6880011 Dtd 6/18/15 May 2015	0.02
06/23/15	Cash Receipt Quantumshift Communications Inc Check #12372 Dtd 6/15/15 May 2015	0.77
06/23/15	Cash Receipt American Telephone Co LLC Check #4187 Dtd 6/16/15 May 2015	0.03
06/23/15	Cash Receipt Network Billing Systems LLC	1.38



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
	Check #007351 Dtd 6/17/15 May 2015	
06/23/15	Cash Receipt Voxnet,LLC Check #11664 Dtd 6/19/15 May 2015	0.90
06/23/15	Cash Receipt Princeton Hosted Solutions LLC Check #6237 Dtd 6/19/15 May 2015	0.05
06/23/15	Cash Receipt Bentleville Telephone Co Check #1000287055 Dtd 6/18/15 May 2015	6.17
06/23/15	Cash Receipt Marianna Scenery Hill Telephone Check #1000287055 Dtd 6/18/15 May 2015	5.75
06/23/15	Cash Receipt Telecom Management Inc Check #72168 Dtd 6/18/15 May 2015	0.14
06/23/15	Cash Receipt Hotwie Communications Ltd Check #055509 Dtd 6/10/15 May 2015	0.55
06/23/15	Cash Receipt Service Electric Broadband Cable Check #40321 Dtd 6/19/15 June 2015	5.10
06/23/15	Cash Receipt Catv Services Inc Check #20303 Dtd 6/19/15 June 2015	7.73
06/23/15	Cash Receipt Service Electric Cablevision Check #30535 Dtd 6/19/15 June 2015	25.40
06/24/15	Cash Receipt Comtech 21,LLC Check #27060 Dtd 6/19/15 May 2015	0.02
06/24/15	Cash Receipt Png Telecommunications Inc Check #013193 Dtd 6/19/15 May 2015	0.05
06/24/15	Cash Receipt United Telephone Co Of Pa Check #0007562186 Dtd 6/18/15 May 2015	674.89



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

CASH TRANSACTION DETAIL (continued)

Date Posted	Description	Cash
06/26/15	Cash Receipt Comcast Phone Of Pa LLC Check #6876975 Dtd 6/17/15 May 2015	3,557.30
06/26/15	Cash Receipt Talk America Services LLC Check #136895 Dtd 6/25/15 May 2015	28.48
06/26/15	Cash Receipt McGraw Communications Inc Check #27506 Dtd 6/19/15 May 2015	6.64
06/30/15	Cash Receipt Service Electric Telephone Co LLC Check #20997 Dtd 6/24/15 May 2015	52.95
Total Miscellaneous Cash Deposit		\$9,293.17
Total Cash Receipts		\$19,710.72



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
	Wells Fargo Adv Tr PI Mm Ins 94975H296		
	Combined Purchases For The Period 6/ 1/15 - 6/30/15	- 16,065.54	16,065.54
	Total Cash and Equivalents	- \$16,065.54	\$16,065.54
	Total Purchases	- \$16,065.54	\$16,065.54



PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2015 to June 30, 2015

SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	Wells Fargo Adv Tr PI Mm Ins 94975H296			
	Combined Sales For The Period 6/ 1/15 - 6/30/15	- 8,380.53	8,380.53	
	Total Cash and Equivalents	- \$8,380.53	\$8,380.53	\$0.00
	Total Sales & Maturities	- \$8,380.53	\$8,380.53	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For information only. Not intended for tax purposes

TDDP - Equipment Ordered 2014-2015

Device Name	Unit Price
Clarity Alto Amplified Phone	\$ 115.00
Clarity AltoPlus Amplified Phone	\$ 125.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	\$ 40.00
Serene Innovations HD-60J Amplified Large Button Phone	\$ 85.00
Clarity XLC2 Amplified Cordless Phone	\$ 92.00
Serene Innovations CL-60A Amplified Cordless Photo Phone	\$ 113.90
CapTel 840 Captioned Telephone	\$ 114.25
CapTel 840 Captioned Telephone (effect 10/1/14 price \$90.25)	\$ 90.25
CapTel 840i Internet-based	\$ 90.25
CapTel 880i Internet-based	\$ 90.25
CapTel 2400i Internet-based	\$ 90.25
Clarity Ensemble	\$ 75.00
Clarity Fortissimo speakerphone w/Pendant	\$ 559.00
Headphones for Fortissimo - Over the head HED021	\$ 13.00
Headphones for Fortissimo - Earbuds EAR014	\$ 15.00
Headphones for Fortissimo - Clip On EAR022	\$ 13.00
Ameriphone JV35 Talking Telephone	\$ 80.00
Geemarc BDP400 Talking Telephone w/large display	\$ 130.68
Ablephone 5000 Voice Activated Dialer	\$ 175.00
Reizen Big Button Speakerphone	\$ 25.00
Ultratec TTY Superprint 4425	\$ 350.00
Ultratec Uniphone 1140 VCO/TTY	\$ 210.00
Ameriphone Hearing Carryover TTY Q90D w/speakers	\$ 100.00
Ameriphone HA-40 In-Line Handset Amplifier	\$ 15.00
Casa Futura Telephone Fluency System	\$ 200.00
Crystal Tone Loud Ring Signaler	\$ 35.00
Sonic Alert TR75VR Flashing light signaler	\$ 30.00
OmniPage Vibrating Signaler Kit	\$ 125.00
Exceptions Equipment	
Air Switch	\$ 70.00
Ablenet Specs Switch	\$ 59.00
AblePhone 7000	\$ 630.00

ATTACHMENT 5
TDDP Consumer Education and Outreach Events
July 1 2014 –June 30, 2015

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event
Presentation (PIAT)	7/18/14	Transition Conference	21	Centre (statewide)
Exhibit (TRIPIL)	7/18/14	Veterans Affairs Vendor Fair	15	Fayette
Exhibit (UCP NE PA)	7/24/14	Senior Expo	1100	Bradford
Exhibit (CRI)	7/24/15	Disability & Aging Resource Expo	138	Elk
Exhibit (UCP Central)	8/14/15	Sen. Corman's Sr. Health Expo	250	Mifflin
Exhibit (UCP NE PA)	8/27/14	Wyoming County Active Aging Day	115	Wyoming
Exhibit (UCP NE PA)	9/4/14	Pike County Senior Expo	552	Pike
Exhibit (PIAT)	9/08/14	Rep. Mark Cohen's Health & Wellness Festival	300	Philadelphia
Exhibit (CRI)	9/08/14	Ellwood National Forge Wellness Fair	250	Warren
Exhibit (RTF)	9/09/14	Senior Citizen's Expo	437	Lycoming
Presentation (UCP Central)	9/17/14	Lebanon Community Library	2	Lebanon
Exhibit (TRIPIL)	9/18/14	Washington County Senior Expo	180	Washington
Exhibit (UCP NE PA)	9/23/14	Senior Health Fair	60	Susquehanna
Exhibit (PIAT)	9/25/14	Clergy Circle of Health & Wellness	50	Philadelphia
Exhibit (PIAT)	9/27/14	St. Thomas Aquinas Health & Wellness Fair	100	Philadelphia
Presentation (PIAT)	9/27/14	HLAA Delaware County	10	Delaware
Presentation (PIAT)	10/1/14	HLAA Meeting	25	Montgomery
Exhibit (TRIPIL)	10/3/14	Green County Senior Expo	174	Greene
Exhibit (RTF)	10/8/14	River Woods Health Fair	85	Union
Exhibit (PIAT)	10/11/14	AFRICOM (Coalition of African & Caribbean Communities)	75	Philadelphia
Exhibit (PIAT)	10/17/14	School House Lane Senior Center Health Fair	75	Philadelphia

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event
Presentation (GSRH)	10/18/14	Lehigh Valley Hospital MS Symposium	100	Lehigh
Exhibit (RTF)	10/18/14	Centre C. Super Fair	150	Centre
Exhibit (RTF)	10/23/14	HCQU Health Fair	120	Montour
Exhibit (TRIPL)	10/24/14	Fayette County Senior Veteran Expo	123	Fayette
Exhibit (RTF)	10/25/14	Sullivan Co. Health & Wellness Fair	180	Sullivan
Presentation (UCP Central)	10/28/14	Hearing Loss Association of Lebanon County	30	Lebanon
Exhibit (RTF)	10/29/14	Lock Haven University AT Fair	30	Clinton
Presentation (PIAT)	11/3/14	Mercy Home Health-Springfield	21	Delaware
Presentation (PIAT)	11/14/14	ODHH	42	Cumberland (statewide)
Presentation (UCP NE PA)	12/1/14	Jewish Community Center in Scranton	23	Lackawanna
Presentation (UCP NE PA)	12/2/14	NE PA Community Health Care	20	Susquehanna
Presentation (UCP NE PA)	12/3/14	Falls Active Senior Center	17	Wyoming
Presentation (RTF)	2/4/15	IU 17 Outreach	2	Lycoming
Presentation (RTF)	2/4/15	Bloomsburg Towers Outreach	16	Columbia
Presentation (GSRH)	2/5/15	GSRH Adult Assistive Technology	15	Lehigh
Presentation (PIAT)	2/26/15	Alzheimer's Society of Delaware Valley	5	Philadelphia
Presentation (TRIPL)	3/2/15	Bell Mead Presbyterian Senior Care	6	Washington
Presentation (GSRH)	3/12/15	DeSales University MA Technology Students	15	Lehigh
Presentation (UCP Central)	3/17/15	Hearing Loss Association of America	8	Lancaster
Presentation (UCP NE PA)	3/19/15	Blooming Grove Senior Center	49	Wayne
Exhibit (UCP Central)	3/26/15-3/27/15	PSHA Conference	300	Dauphin (statewide)

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Event Name / Sponsor	Estimated Attendance	County of Event
Exhibit (UCP NE PA)	3/31/15	Keystone College Health Fair	100	Wayne
Exhibit (PIAT)	4/2/15	JCC Klein Branch	30	Philadelphia
Presentation (UCP NE PA)	4/10/15	Milford Library Senior Center	27	Pike
Presentation (RTF)	4/16/15	East Stroudsburg	30	Monroe
Exhibit (PIAT)	4/19/15	PA Hearing Loss Association of America Lunch & Learn	150	Montgomery (statewide)
Exhibit (UCP NE PA)	4/22/15	Wayne County Link	60	Wayne
Presentation (UCP Central)	4/22/15	Biglerville Senior Center	12	Adams
Presentation (UCP Central)	5/5/15	Service Coordination of SC PA	14	York
Presentation	5/12/15	Fulton County Office on Aging	3	Fulton
Presentation	5/12/15	Bricktown Senior Center	18	Huntingdon
Exhibit (PIAT)	5/16/15	52 nd Street Business Association & Philadelphia Prayer & Worship Center	300	Philadelphia
Exhibit (UCP NE PA)	5/21/15	Dunmore Senior Center Health Fair	70	Lackawanna
Presentation (UCP Central)	5/21/15	Richfield Senior Center	15	Juniata
Exhibit (TRCIL)	5/22/15	Senior Wellness Fair	200	Allegheny
Presentation (GSRH)	6/4/15	GSRH Pediatrics & Assistive Technology	10	Lehigh
Presentation (TRCIL)	6/9/15	Circle of Friends Senior Center	35	Beaver
Exhibit (PIAT)	6/13/15	National Council of Negro Women, Inc.	250	Philadelphia
Presentation (TRCIL)	6/25/15	Saltsburg Senior Center	5	Indiana

Number of events	Counties reached	Total Estimated Attendance	Statewide events
60	36	6615	4

ATTACHMENT



Pennsylvania's Initiative on
Assistive Technology
The Commonwealth's
Assistive Technology Act Program
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-6336
email piat@temple.edu
web www.disabilities.temple.edu

TDDP Policy 8: Installation of Internet-Based Equipment

Effective Date: October 1, 2014

Review Date: September 30, 2015

General:

Pennsylvania's Telecommunication Device Distribution Program (TDDP) began distributing internet-based equipment on October 1, 2014. Recipients of this equipment may require assistance in connecting their new equipment to their household internet. Because of variation in the complexity of such installation, it is beyond the scope of the TDDP to supply staff to provide this assistance. However, the Consumer Educator, TDDP Program Manager, as well as subcontracted Assistive Technology Resource Centers should follow procedures set forth in this policy to assure recipients obtain the support they need to be able to connect and use their phone.

Purpose:

The purpose of this policy is to describe installation protocols for individuals who receive internet-based equipment through Pennsylvania's Telecommunication Device Distribution Program (TDDP). ATRCs should familiarize themselves with these procedures so they can provide accurate information to TDDP recipients of such products

Individuals approved for an internet-based captioned phone through the Pennsylvania Telecommunication Device Distribution Program (TDDP) (including, but not limited the Captel840i, Captel880i, Captel2400i, and Clarity Ensemble) will receive an informational letter from the respective manufacturer with instructions regarding set up as an enclosure with their TDDP approval letter.

1. The TDDP approval letter will remind recipients that TDDP cannot provide installation and set-up.
2. As per those instructions, individuals requesting in-home installation of the internet-based equipment must contact the relevant vendor support (Hamilton Relay Customer Support or Clear Captions Concierge Team) to request installation and/or setup of equipment.
3. Neither TDDP staff nor subcontractors are responsible for the provision of installation, but should be aware that, upon receipt of request for installation and/or setup, the Hamilton Relay Customer Support or Clear Captions Concierge Team representative will contact the recipient of internet-based device within a reasonable time frame. The Hamilton Relay Customer Support representative or Clear Captions Concierge Team technician will provide telephone troubleshooting with recipient and/or supports representative before scheduling an in-home installation/set up with recipients of the relevant internet-based device.

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held July 8, 2015

Commissioners Present:

Gladys M. Brown, Chairman, Joint Statement
John F. Coleman, Jr., Vice Chairman
James H. Cawley
Pamela A. Witmer, Joint Statement
Robert F. Powelson

Petition of Department of Labor & Industry Office of Vocational Rehabilitation for a Proposed Pilot for Distribution of Telecommunications Relay Service Wireless Equipment to People with Disabilities in Pennsylvania

Docket No. P-2015-2484229

Pennsylvania Telecommunications Relay Service

Docket No. M-00900239

Pennsylvania Telecommunications Relay Service – 2015

Docket No. M-2015-2460700

ORDER

BY THE COMMISSION:

On May 21, 2015, the Office of Vocational Rehabilitation (OVR), in the Pennsylvania Department of Labor & Industry (L&I), filed the subject Petition and related proposal information with this Commission seeking approval to use monetary support from the Telecommunications Relay Service (TRS) Fund for a two-year wireless Telecommunications Device Distribution Program Pilot project (TDDP Pilot). Notice of the Petition was published in the *Pennsylvania Bulletin*, and comments were filed. This Order approves the request for funding from the TRS Fund for Phase I and Phase II of the TDDP Pilot.

History

The Commission initially established certificated traditional relay service and the associated surcharge funding mechanism in 1990 at Docket No. M-00900239.¹ Relay service was funded by the TRS Fund operating within Pennsylvania to provide adequate and equivalent access to their services by end-user consumers with physical impairments under applicable federal law.² Thereafter, Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4, codified the operation of relay service and the Commission’s oversight of the TRS Fund and the TRS surcharge mechanism.

Act 34 also established the TDDP which is funded by the TRS Fund.³ Responsibility for managing the TDDP is vested in OVR. The responsibility for financial disbursements in support of the TDDP program rests with the Commission pursuant to the submission of annual budgets from OVR. Act 174 of 2004, 35 P.S. § 6701.3a, established the Print Media Access System Program (PMASP) that is also funded by the TRS Fund.⁴ These statutory provisions are now referred to as the Universal Telecommunications and Print Media Access Act (UTPMAA).⁵ The UTPMAA also requires the Commission to report annually on the TRS Fund, the TDDP, and the PMASP to the General Assembly. 35 P.S. § 6701.4. Subsequently, captioned telephone relay

¹ See generally *Petition of the Pennsylvania Telephone Association Requesting The Commission to Approve Implementation Of Pennsylvania Relay Service for the Deaf, Hearing and/or Speech Impaired Community within the Commonwealth of Pennsylvania, et al.*, Docket No. M-00900239 *et al.*, Orders entered May 29 and July 9, 1990 (collectively 1990 TRS Order), also cited at 35 P.S. § 6701.4(c). See also 52 Pa. Code § 63.37, operation of the TRS system and relay service fund, and 47 U.S.C. § 225, telecommunications services for hearing-impaired and speech-impaired individuals.

² Federal Americans with Disabilities Act of 1990, as amended, 42 U.S.C. § 12101 *et seq.*

³ TDDP provides equipment to enable eligible low-income persons to use telecommunications relay services. The statute was amended by Act 181 of 2002 to be more inclusive of persons with disabilities by expanding the definition of “persons with a disability” to include all disabilities that prevent a person from using standard telecommunications equipment.

⁴ PMASP is a newspaper reading service for persons with certain vision and physical disabilities. Administrative responsibility is vested in OVR. The Commission is responsible for the financial disbursements supporting this program under relevant OVR budgetary submissions.

⁵ See 35 P.S. § 6701.1,

[https://govt.westlaw.com/pac/Browse/Home/Pennsylvania/UnofficialPurdonsPennsylvaniaStatutes?guid=N91371959FC024254BFBC72C46E89937C&originationContext=documenttoc&transitionType=Default&contextData=\(sc.Default\)](https://govt.westlaw.com/pac/Browse/Home/Pennsylvania/UnofficialPurdonsPennsylvaniaStatutes?guid=N91371959FC024254BFBC72C46E89937C&originationContext=documenttoc&transitionType=Default&contextData=(sc.Default)).

service (CTRS) was established in Pennsylvania by contract pursuant to a request for proposals.

Hamilton Relay Inc. (Hamilton Relay),⁶ the current certificated traditional relay provider, submits the estimated annual traditional relay minutes of use (MOU) and charges. Hamilton Telecommunications Company (Hamilton Telecommunications),⁷ an affiliate of Hamilton Relay, provides CTRS pursuant to a contract with the Commission and submits the estimated annual CTRS MOU. OVR submits the annual TDDP and PMASP budgets. The TRS Fund also covers the TRS Advisory Board activities and Fund Administrator costs. U.S. Bank is the current Fund Administrator.

Local exchange carriers (LECs)⁸ submit annual wireline access line counts pursuant to 52 Pa. Code § 63.37(c). The Pennsylvania relay service costs are recovered through a monthly TRS surcharge set by the Commission and assessed by the LECs on wireline residence and business customers. The TRS Fund and the surcharge are reviewed and evaluated at least annually. The 2015 review was conducted at Docket No. M-2015-2460700, effective July 1, 2015.⁹ Additionally, the Commission's Bureau of Audits periodically audits the TDDP pursuant to the Memorandum of Understanding between L&I and the Commission at Docket No. M-00900239F0004.¹⁰

On May 25, 2015, OVR filed the instant letter Petition and related supporting proposal information seeking Commission approval to use the TRS Fund to conduct a two-year, two-phase TDDP Pilot that would distribute wireless equipment to eligible

⁶ See *Application of Hamilton Relay*, Docket No. A-2014-2447601 (December 4, 2014).

⁷ See RFP-2012-2, Bp8 = 2304702 (May 24, 2012).

⁸ LECs include incumbent and competitive wireline local exchange carriers. The term does not include wireless carriers.

⁹ See, e.g., M-2014-2399129, eff. July 1, 2014; M-2013-2341301, eff. July 1, 2013; M-2012-2281401, eff. July 1, 2012; M-2011-2218783, eff. July 1, 2011, and M-2010-2151504, eff. July 1, 2010.

¹⁰ See concurrent release of *A Report on the Telecommunications Device Distribution Program and Print Media Access System Program Audits for the Twelve Months Ended June 30, 2013 and June 30, 2012*, Docket No. D-2014-2406981.

participants. The proposed TDDP Pilot, also referred to as the Temple Wireless Expansion Initiative (WEI), would be implemented through the Institute of Disabilities at Temple University (Temple University) in its current capacity as Administrator of the TDDP on behalf of OVR. The TDDP Pilot would enable the eligible participants with disabilities to obtain equivalent communication capabilities through the use of appropriate wireless/mobile equipment devices. The WEI Proposal attached to the OVR Petition points out that:

Wireless devices allow individuals with disabilities to:

- Customize devices in a way best suited to their specific communication and access needs;
- Increase communication options, such as facilitating face-to-face communication by translating text to Braille, placing video-based relay calls from any location, and increasing the number of individuals with whom one is able to communicate;
- Use standard wireless telecommunication features such as video chat, instant messaging, and email;
- Take advantage of the numerous features and specialized applications of wireless devices created to assist individuals with disabilities; and
- Receive emergency notifications in “real time”.

OVR Petition, WEI Proposal at 2.

The TDDP Pilot will provide needed data for a potential expansion of the TDDP involving the availability, distribution, and funding of adaptive wireless equipment devices to eligible end-users on a permanent and statewide basis consistent with applicable statutory law.

The OVR Petition and related WEI Proposal point out that, as of 2014, wireless equipment device distribution options for qualified persons with disabilities are available in eleven other states. OVR Petition, WEI Proposal at 2.

Notice of the Petition was served on the statutory advocates and published in the *Pennsylvania Bulletin* on June 13, 2015. 45 *Pa.B.* 2964. Comments were requested from interested persons, to be filed by June 23, 2015.

Comments in support of the TDDP Pilot were received from the Office of Consumer Advocate (OCA); the Honorable Representative Edward C. Gainey, 24th Legislative District; L&I's Advisory Council for the Deaf and Hard of Hearing (L&I Advisory Council); the Commission's Pennsylvania TRS Advisory Board (PA TRS Advisory Board); L&I's Office for the Deaf and Hard of Hearing (ODHH); and the Hearing Loss Association of America Pennsylvania State Office (HLAA-PA). There were no comments in opposition to the overall purpose and substance of the TDDP Pilot.

Discussion

In our evaluation of the proposal for a TDDP Pilot to explore accessible wireless options, we are guided by the UTPMAA, which vests administrative oversight of TDDP operations in OVR. *See* 35 P.S. § 6701.3. We are also guided by federal law governing TRS, particularly the prohibition contained in Section 225(d)(2) of the federal Communications Act of 1934 as amended, 47 U.S.C. § 225(d)(2), against discouraging or impairing the development of new technology. However, the Commission has oversight of the TRS Fund, and the Commission's responsibility in this regard includes ensuring that the TRS Fund is used in a manner consistent with the statutory mandates of the UTPMAA and that it remains fiscally viable and capable of supporting relevant program requirements. This approach is also consistent with Federal Communications Commission (FCC) authority to certify only those states with TRS programs that comply with federal law. Accordingly, we shall not address in detail the proposal relating to operations, such as the selection of pilot participants or the administration of the pilot wireless program.

A. Petition and Proposal

The proposed TDDP Pilot would be implemented through Temple University in its current capacity as Administrator of the TDDP on behalf of OVR. The proposed TDDP Pilot would be a two-year pilot project designed to test the availability and use of wireless devices by a limited number of eligible Pennsylvanians with disabilities for a limited timeframe. The related wireless devices would be supported from and distributed to eligible end-users through the existing TDDP.¹¹

The TDDP Pilot would, *inter alia*, provide for:

- Recruitment and selection of 60 eligible participants over the two-year, two-phase project;
- Distribution of selected wireless/mobile devices equipped with appropriate applications and software;
- Outreach, training, surveys, and personal interview evaluation activities;
- Remote system software updating for the distributed wireless devices by an equipment administrator; and
- Monitoring, measurement, and evaluation of the use of these devices and their use.

OVR seeks sufficient funding from the TRS Fund for the relevant costs of the TDDP Pilot, including the costs of the wireless device equipment distribution and the costs for managing the overall TDDP Pilot through its two-year duration.

¹¹ See generally 35 P.S. § 6701.3.

OVR's filing estimates that the TDDP Pilot would cost approximately \$85,000 for the first year of the TDDP Pilot.¹² Phase I would enroll 30 eligible¹³ individuals. Its results would help refine the operation of Phase II, which would also enroll 30 eligible individuals based on slightly different selection criteria and would commence during month eleven of Phase I. Temple University would hold mandatory meetings to explain the pilot and provide training to assist pilot participants. Temple University would conduct case studies and "longitudinal" surveys to assess the needs and trends that surface during the TDDP Pilot.

Participants would incur some costs. Because the TDDP Pilot would cover only the selected equipment, eligible recipients would be responsible for the cost the underlying wireless connectivity service(s) to enable the wireless devices to function.¹⁴ In addition, participants may incur travel expenses associated with program orientation and training. OVR Petition, WEI Proposal at 5.

OVR asserts that the results of the TDDP Pilot should determine the feasibility of an expansion of the TDDP to cover wireless devices for eligible persons in the future. To that end, OVR and Temple University intend to study TDDP Pilot results to ascertain the following:

- (a) Will the availability of wireless technologies increase utilization of the program by younger Pennsylvanians?
- (b) Will people with disabilities accept the devices "only," recognizing that providing wireless telecommunication access services to commercial wireless networks may be beyond the scope of the existing legislation?

¹² The budget table in the WEI Proposal discloses a projected outlay requirement of \$83,233.38 for "Grant Year 1" or Phase I of the TDDP Pilot.

¹³ The criteria for eligibility in the TDDP pilot are those that are statutorily mandated at 35 P.S. § 6701.3.

¹⁴ The WEI Proposal explicitly states: "Individuals [TDDP Pilot participants] will need to describe how they will access wi-fi service (in their home or in the community e.g., public library) and understand that the program will not pay for such wireless access services." OVR Petition, WEI Proposal at 8.

- (c) Will people with disabilities accept “locked” wireless technologies (e.g., with restricted access to telecommunications “apps”)?
- (d) Which wireless telecommunications devices and which apps are preferred for telecommunications access and by Pennsylvanians with which disability characteristics?
- (e) How will access to these wireless technologies improve access to telecommunications? How frequently and for what purposes will the wireless devices be used?
- (f) How much training will people need to use 21st Century wireless technologies?
- (g) Are there differences in the usefulness of the program that varies by age? By type of disability?
- (h) How much will an expanded program cost (1) on a temporary trial pilot basis; and, (2) on a permanent basis with a wider distribution scope?

OVR Petition, WEI Proposal at 3 and 8-9.

OVR asserts that the quantitative and qualitative analyses resulting from the proposed TDDP Pilot will also assist in determining whether and how the TDDP may need to be permanently expanded to provide statewide availability of wireless devices in the future and also provide guidance as to the relevant costs for any such expansion.

B. Comments

As noted above, comments in support of the TDDP Pilot were received from OCA, Representative Gainey, the L&I Advisory Council, the PA TRS Advisory Board, ODHH, and HLAA-PA. Our focus is on those aspects of the comments that relate to funding rather than on the merits of the pilot or statewide wireless accessibility, recognizing that the benefits of wireless accessibility itself are uncontested.

OCA supports the TDDP Pilot approach proposed in the Petition. OCA also “submits based on several references in the [UTPMAA] to the needs of the disabled consumer to ‘communicate by wire or radio,’ the requirement that the TDDP recipient have ‘telephone service’ may be read broadly to include wireless service.” OCA Comments at 2. OCA notes that the UTPMAA provides that the TDDP may not overspend the amount of TRS surcharge dollars allocated and that the TRS may not fund administrative costs of the TDDP. OCA Comments at 3. OCA further states that “the two-year pilot period will also afford the Commission, General Assembly, and other interested parties an opportunity to address how to assure that the TRS Fund is equitably supported by all Pennsylvania consumers who depend on a reliable, universally available communications network.” OCA Comments at 3. OCA also submits that the proposal is consistent with Section 3011 of the Public Utility Code, 66 C.S. § 3011(6), relating to delivery of technological advances and new services to improve quality of life for Commonwealth residents, and 66 C.S. § 3011(7), relating to provision of telecommunications products and services to improve the quality of life of persons with disabilities. OCA Comments at 4.

Representative Gainey supports the TDDP Pilot because it “will immensely help those eligible Pennsylvanians with disabilities” and “the pilot does not place a financial burden on the existing TRS fund.” He notes that “landline use has declined to the point that funding the TRS adequately without testing the wireless option may threaten [TRS Fund] solvency.” He also states that TDDP Pilot eligible “participants would be responsible to provide the internet connection to use the [wireless] device” and that “the pilot does not budget for these costs nor for travel costs to attend [pilot] meetings.” Gainey Comments at 1. Finally, Representative Gainey asserts that “the Wireless Initiative pilot is within the parameters of the applicable statutory requirements of Title 35, section 6701.2” where the relevant “definition clearly covers the distribution of wireless devices to eligible Pennsylvanians with disabilities under the TDDP, and easily falls under the purpose of the Wireless Initiative pilot project.” Gainey Comments at 2.

The L&I Advisory Council supports the TDDP Pilot and its management by Temple University, asserting that the TDDP Pilot will usher a new and better era of communications capabilities for eligible persons with disabilities in Pennsylvania. The L&I Advisory Council also points out that a “number of states in the Union have already started to distribute wireless devices through their telecommunications device distribution programs,” and that the “proposed pilot project is also compatible with existing and applicable statutory requirements of Pennsylvania law, and its budget would not impose an unreasonable or inequitable burden on the existing TRS Fund mechanism.” L&I Advisory Council Comments at 1-2.

The Commission’s TRS Advisory Board endorses the wireless TDDP Pilot proposal. However, the TRS Advisory Board support for the wireless pilot and its acceptance “that the budgeted funding for the two year Phase One and Phase Two implementation of the trial of the wireless initiative may come from the TDDP Program Fund (which was created by a wireline surcharge)” are predicated on the condition that “any additional funding required either for the pilot program or its full implementation, going forward, be derived from sources other than the wireline surcharge.” TRS Advisory Board Comments at 1-2 (emphasis in the original).

ODHH supports the TDDP Pilot, noting that as of 2014 several other states such as Arkansas, California, Kansas, Kentucky, Maryland, and Wyoming offer wireless devices through their respective device distribution programs. ODHH also states that “the pilot does not place a burden on the existing TRS fund” since “eligible participants, as part of their application to participate, are responsible to provide the internet connection to use the device,” and that the same “participants will not be reimbursed for travel costs to attend” various pilot-related meetings. ODHH also ascertains that the “Wireless Initiative pilot project is fully consistent with the applicable statutory requirements of the Pennsylvania law that governs the operations of the TRS and the TDDP,” and “the statute clearly covers the distribution of wireless devices to eligible

Pennsylvanians with disabilities under the TDDP and easily falls under the purpose of the Wireless Initiative pilot project.” ODHH Comments at 1-2, citing to 35 P.S. § 6701.2.

The HLAA-PA supports the TDDP Pilot but notes that the proposed participation criteria could limit eligibility to individuals who are either amplification users or America Sign Language (ASL) users. The HLAA-PA states that the proposed selection criteria for the pilot do not ensure the participation of “individuals with hearing loss who are unable to understand a voice phone but do not use ASL.” The HLAA-PA requests that the selection be revised to “ensure that this population is sufficiently represented.” HLAA-PA Comments at 1.

C. Analysis

We recognize that there is universal support among the commenters regarding the merits of a TDDP Pilot and the desire for statewide access to wireless technologies, communications, and devices by eligible persons with disabilities. We also recognize that federal authority over TRS mandates its availability within a state, and that federal certification of such programs requires corresponding compliance with federal requirements. These requirements include a prohibition on actions that discourage or impair the technology providing TRS. The overall TRS program serves the public interest, and our actions are designed to ensure that it continues to be consistent with Section 225(d)(2), 47 U.S.C. § 225(d)(2), of federal law and be compliant with the certification requirements under Section 225(f), 47 U.S.C. § 225(f). We commend L&I, OVR, and Temple University in their efforts to continuously refine their policies for increased access to wireline and wireless telecommunications services and networks by persons with disabilities under Pennsylvania and federal law. Previously, L&I recognized that certain technical issues had arisen with the increased use of access lines

and networks that are Internet Protocol (IP) based by persons with disabilities.¹⁵

Therefore, on July 9, 2014, this Commission issued an advisory letter to L&I authorizing funding from the TRS Fund for TDDP distribution of IP-enabled wireline devices to eligible end-users.

The first prong of our analysis is whether the proposed TDDP Pilot distribution of wireless devices is consistent with the applicable statutory mandates.

Telecommunications relay service is statutorily defined as:

Telephone transmission services that provide the ability for a person with a disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of a person who does not have a disability to communicate using voice communication services by wire or radio. The term includes services that enable two-way communication between an individual who uses a telecommunication device or other nonvoice terminal device and an individual who does not use such a device.

35 P.S. § 6701.2.

A telecommunications device is statutorily defined as:

Equipment necessary for a person with a disability to engage in communication by wire or radio with another person with a disability or with a hearing individual.

35 P.S. § 6701.2.

We believe that the proposed wireless TDDP Pilot fits within these definitions. First, the statutory terms “[t]elephone transmission services that provide the ability for a person with a disability to engage in communication by wire or *radio*” and “[e]quipment necessary for a person with a disability to engage in communication by wire or *radio*”

¹⁵ Pennsylvania Public Utility Commission, *Telecommunications Device Distribution Program (TDDP), Distribution of Internet Protocol Enabled Devices through Office of Vocational Rehabilitation*, Advisory Letter to the Honorable Julia K. Hathaway, Secretary, Department of Labor and Industry, July 9, 2014.

clearly encompass wireless communications and the TDDP availability of wireless equipment devices enabling such communications for eligible persons with disabilities. Second, the majority of the commenting parties explicitly acknowledge that the scope of the proposed wireless TDDP Pilot is within the applicable statutory parameters of the UTPMAA, and we fully agree with this premise. Furthermore, the TDDP Pilot is entirely consistent with applicable federal law.

Consistent with our statutory responsibilities, and federal law, the second prong of our analysis concerns the necessary and requested TRS Fund financial disbursements for implementing the proposed wireless TDDP Pilot. The TDDP Pilot is projected to cost approximately \$85,000 for the 30 participants in Phase I. The Petition does not specify an anticipated budget for Phase II. Based on the similarity to Phase I, we have extrapolated that Phase II is likely to cost approximately \$90,000. As Phase I progresses, the anticipated Phase II costs will become clearer and can be communicated to this Commission through the annual budget submissions by L&I as explained previously.

We believe, based on our review of the current balance and budget requests for the TDDP Fund, which is a subaccount within the TRS Fund, that neither of these sums would impair the solvency of the TRS Fund on a one-time basis. The TDDP portion of the TRS Fund has an appropriate monetary reserve that is sufficient to absorb the projected implementation cost of the proposed wireless pilot.¹⁶ Accordingly, we shall approve TRS funding for the TDDP Pilot program for actual costs up to \$85,000 for Phase I and up to \$90,000 for Phase II. In the event that either phase overruns its cost estimate, OVR will have several options: to petition this Commission for additional TRS funding, which is not guaranteed; to curtail the scope of the pilot program to stay within the approved funding; or to find alternate funding.

¹⁶ 2014 Annual Report pursuant to the UTPMAA to the General Assembly, dated October 1, 2014, http://www.puc.pa.gov/Telecom/pdf/TDD_Program_Legis_Rpt2014.pdf.

In order to fulfill our responsibility for oversight of the TRS Fund, further the public interest in this program, and ensure compliance with federal law, we shall require monthly billing detailing the costs incurred. OVR shall submit detailed monthly bills for costs incurred for the TDDP Pilot to Commission staff in a manner that follows the current TDDP bill payment procedures. Commission staff will submit TDDP Pilot bills for payment in the same manner in which TDDP bills are currently paid. TDDP Pilot expenses will be subject to the Memorandum of Understanding between L&I and the Commission.

We administratively note that the FCC has the National Deaf-Blind Equipment Distribution Program (NDBEDP) through which it supports programs “that distribute communications equipment to low-income individuals who are deaf-blind.”¹⁷ We also note that through the 2015-2016 NDBEDP fund allocations, \$321,594 is being distributed to Temple University.¹⁸ We hereby encourage OVR and Temple University to seek, obtain, and utilize available federal funding sources under applicable federal law, regulations, or administrative agency decisions that may partially defray or otherwise minimize the monetary disbursements required from the TRS Fund for the implementation of the proposed wireless TDDP Pilot.

Certain commenting parties have addressed issues pertaining to the future funding of TDDP wireless device availability on a permanent and statewide basis from the TRS Fund. We are fully cognizant of these issues but will not address them at this time. Rather, we will address them in due course in collaboration with OVR and Temple University. For now, we agree with the commenting parties that the public benefits accruing to eligible participants under the proposed wireless TDDP Pilot will promote the

¹⁷ *In re Implementation of the Twenty-First Century Communications and Video Accessibility Act of 2010, Section 105, Relay Services for Deaf-Blind Individuals*, CG Docket No. 10-210, (FCC, Rel. May 27, 2015), Order, FCC 15-57, ¶ 1, at 1.

¹⁸ FCC Public Notice, *Consumer and Governmental Affairs Bureau Announces 2015-2016 Allocation for the National Deaf-Blind Equipment Distribution Program*, June 22, 2015, DA 15-722, at 3.

public interest and satisfy our federal obligation to provide adequate and equivalent access to communications access for Pennsylvanians with disabilities. We believe that this Commission possesses the necessary administrative flexibility to deal with these matters and to seek timely and appropriate legislative changes if and when such changes become necessary.

Conclusion

We shall authorize funding from the TRS Fund for the TDDP Pilot to be at actual costs up to \$85,000 for Phase I and actual costs up to \$90,000 for Phase II, consistent with this Order; **THEREFORE,**

IT IS ORDERED:

1. That the Petition of the Department of Labor and Industry Office of Vocational Rehabilitation for a Proposed Pilot for Distribution of Telecommunications Relay Service Wireless Equipment to People with Disabilities in Pennsylvania is granted consistent with this Order.
2. That funding from the Telecommunications Relay Service Fund for the actual costs of the Telecommunications Device Distribution Program Pilot, as proposed by the Department of Labor and Industry, Office of Vocational Rehabilitation, be approved, consistent with this Order.
3. That the Office of Vocational Rehabilitation shall submit detailed monthly bills for costs incurred for the Telecommunications Device Distribution Program Pilot to Commission staff, consistent with current Telecommunications Device Distribution Program bill payment procedures.

4. That Commission staff shall submit the Telecommunications Device Distribution Program Pilot bills for payment in the same manner in which Telecommunications Device Distribution Program bills are currently paid. Telecommunications Device Distribution Program Pilot expenses will be subject to the Memorandum of Understanding at Docket No, M-00900239F0004 between the Department of Labor & Industry and the Commission.

5. That the Office of Vocational Rehabilitation, the Department of Labor and Industry, and the Institute of Disabilities at Temple University as Administrator of the Telecommunications Device Distribution Program are hereby advised to seek, obtain, and utilize available federal funding sources under applicable federal law, regulations, or administrative agency decisions to the extent that those resources further this Telecommunications Device Distribution Program Pilot and ensure our compliance with state and federal law.

6. That the Commission's contact for technical issues relating to this proceeding is the Bureau of Technical Utility Services and the Commission's contact for legal and procedural issues are the Law Bureau and the Office of Special Assistants, and their properly and respectively designated Staff members and their successors.

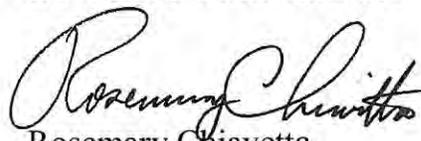
7. That no later than eighteen (18) months from the start of this pilot, the Office of Vocational Rehabilitation shall file an interim report to the Commission, at this docket, evaluating the Telecommunications Device Distribution Program Pilot at that time and making recommendations for actions to be taken at the conclusion of the Telecommunications Device Distribution Program Pilot.

8. That, within sixty (60) days of the receipt of the Office of Vocational Rehabilitation report, the Law Bureau, in consultation with other Commission Staff Bureaus and Offices, shall submit a report to the Commission containing

recommendations on the Telecommunications Device Distribution Program Pilot including any recommendations proposed by the Office of Vocational Rehabilitation.

9. That a copy of this Order be published in the *Pennsylvania Bulletin* and also served upon the Department of Labor and Industry Office of Vocational Rehabilitation, the Office of Consumer Advocate, the Office of Small Business Advocate, the Commission's Bureau of Investigation and Enforcement, the Honorable Representative Edward C. Gainey, the Department of Labor and Industry Advisory Council for the Deaf and Hard of Hearing, the Commission's Pennsylvania Telecommunications Relay Service Advisory Board, the Department of Labor and Industry Office for the Deaf and Hard of Hearing, and the Hearing Loss Association of America Pennsylvania State Office.

BY THE COMMISSION


Rosemary Chiavetta
Secretary

(SEAL)

ORDER ADOPTED: July 8, 2015

ORDER ENTERED: July 8, 2015