**Retail Markets Investigation**

**Technical Conference Call Agenda**

**January 5, 2012 – 1:30 p.m.**

**Call-In Number: 800-486-2460; Access Code: 798755**

**Organizational Issues**

* Schedule for Remaining Calls
* Discussion Documents/Subgroups

**Potential Options for End-State of Default Service**

* EGS(s) in Default Service Role-Varying Degrees of EDC Involvement
* EDC in Default Service Role with More Robust Retail Auctions
* EDC in Default Role Offering Only Plain Vanilla Products

**EGS in Default Service Role**

* Default Service Provider
  + Price Regulation/Auction Process
  + Enhanced Security
  + Qualifications
  + Customer Service Protections
  + Billing
  + Metering
* Provider of Last Resort/Backstop Service Provider
* Universal Service Provider
* Transition Period
* Purchase of Receivables Programs
* Act 129 Obligations

**EDC in Default Service Role with More Robust Retail Auctions**

* Opt-Out Model
* More Customers Eligible
* No Return or Delayed Return to EDC
* Reduced Tranches/Load Caps

**EDC in Default Service Role Offering Plain Vanilla Products**

**Statewide Consumer Education**

* Message About Changes
* Call to Action
* Funding

**Universal Service Issues Subgroup**