

Consumer Advisory Council

March 24, 2015

10 a.m.

Executive Chambers

Commonwealth Keystone Building

- I. Call to Order and Introductions
- II. Pledge of Allegiance
- III. Approval of Minutes from January 27, 2015
- IV. Verizon Competitive Classification – Regina Matz, PUC Bureau of Investigation and Enforcement, and Andrew Showers, PUC Office of Special Assistants
- V. Vehicle Identification for TNCs – Robin Tilley, PUC Office of Communications
- VI. Chapter 14 Update, Act 155, Cold Weather Survey questions, and Terminations & Reconnections – Dan Mumford, PUC Bureau of Consumer Service
- VII. Legislative Update – Tom Beene, PUC Legislative Affairs
- VIII. Electronic Utility Billing Letter – Ralph Douglass, Council Subgroup Committee
- IX. CAC Appointments and Upcoming Elections – Tom Charles, PUC Office of Communications
- X. Council's Feedback on Issues from Consumers
- XI. Council's Subgroup Report on Future Agenda Recommendations
 - I. Adjournment