

Messages	Account Summary	Amount Due	You choose the supplier/cost
To avoid a 1.35% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance Payments/Adjustments	72.21 -72.21	Ī
Your current PRICE TO COMPARE for generation and transmission	Balance at Billing on Jul 06, 2012	0.00	: : : : : : : : : : : : : : : : : : :
from Penn Power is listed below. For you to save, a supplier's price	Penn Power - Consumption	31.48	:
must be lower. Standard Residential - 0000038845 - 5.82 cents per KWH	ABC Electric Generation Co.	17:28	:
· ·	Total Current Charges	71.16	:
Your next meter reading is scheduled for Aug 03, 2012. Your bill includes \$2.66 in PA taxes, of which \$1.84 is PA gross receipts tax.	Total owed by Jul 26, 2012 As a Checkless customer - Total charges of \$71.16 will be deducted from your account on Jul 26, 2012	\$71.16	
Generation prices and charges are set by the electric generation	Usage Information for Meter Number 950122616		:
supplier you have chosen. The Public Utilities Commission regulates	Jul 05, 2012 KWH Reading (Estimate)	90,880	:
distribution prices and services. The Federal Energy Regulatory	Jun 05, 2012 KWH Reading (Estimate)	90,239	:
Commission regulates transmission prices and services.	KWH used	641	<u>:</u>
Tree branches and shrubs and insects that nest in vegetation can make it difficult and, at times, unsafe for our employees to read your	Charges From Penn Power		•
meter. Please be sure your meter is easily accessible by clearing the	Customer Number: 0801721009 0000038845		
path to it and the area around it.	Rate Category: Standard Residential PP-RSD Customer Charge	8.89	
For your safety and the safety of our crews, when using a generator	Distribution 641 KWH x 0.031388	20.12	Remains regulated
follow the manufacturer's installation and operation instructions. Never	Solar Requirements Charge 641 KWH x 0.000120	0.08	by PUC
connect a generator directly to your electrical system without an	Consumer Education Charge 641 KWH x 0.000070	0.04	
isolation device installed by an electrician. Otherwise, a fire could start	Default Service Support Charge 641 KWH x 0.001220	0.78	:
or an employee restoring your power could be seriously injured. We	Smart Meter Charge State Tax Surcharge	0.21	
suggest plugging lights/appliances in the outlets on the generator unit.	Current Consumption Bill Charges	31.48	:
During extended heat waves, you might use more electricity to cool	ABC Electric Generation Co.	01.40	
your home. If you're having trouble paying your electric bill, please call			Smart Meter charge
our toll-free customer service number immediately so one of our		_	3
representatives can discuss payment plans that might be available to	Account Number: 35320547 Rate: FES-719		:
you.	Basic Charge 641 KWH x 0.061903 per KWH	39.68	<u>:</u>
Get up to \$50 worth of energy-saving products and learn how to save	Total FirstEnergy Solutions Corp Charges	\$ 39.68	
energy and increase the comfort of your home with a walk through	,	7	
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Distribution Charge - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

Customer Charge - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

State Tax Adjustment Surcharge - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Consumer Education Charge - a monthly charge for ongoing consumer education concerning your bill, shopping for electricity, energy efficiency and conservation.

Generation Charge - Charges for the production electricity.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Based on federally regulated charges.

KWH - (Kilowatt-hour) - The basic unit of elecitric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

Smart Meter Charge - This charge will cover the costs of assessing and deploying smart meter technology in accordance with Act 129. This charge is applied to all customers.

Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto www.PAPowerSwitch.com to learn about suppliers in your area.

Will I still be able to take advantage of "budget billing"

Yes – Be sure to tell the competive supplier that you want budget billing, which allows you to pay a "fixed amount" each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

What is the "price to compare"?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

My utility company has always been a good company. Why should I switch now?

West Penn Power does not care if you choose a competitive supplier and is encouraging its customers to shop around. West Penn Power will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with West Penn Power. It's your choice.

For further information, contact the Public Utility Commission:

Write Call Visit our websites

PA Public Utility 1-800-692-7380 www.puc.pa.gov

Commission Bureau For people with speech of Consumer Services or hearing loss, dial 7-1-1 www.PAPowerSwitch.com

Service)

P.O. Box 3265 (Telecommunications Relay



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