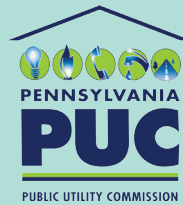


Putting the power in your hands to choose your electric generation supplier began with the 1997 Electricity Generation Choice and Competition Act. Under the law, electric rates were capped to ease the transition to competitive markets. All rate caps will be expired by Dec. 31, 2010.

Just like you shop for other services, you can shop for generation supply, making a decision based on your own needs and preferences. Generation supply costs comprise the majority of the average electric bill. You can shop based on price, environmental preferences or special services and deals. Consumers are encouraged to proactively engage competitive suppliers.

You already have the power. With **PAPowerSwitch.com**, you have the information to **Shop. Switch. Save.**



To learn more about PAPowerSwitch ...

**Visit:** [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com)

*No Internet Access?*

Consumer services personnel can enter your zip code and mail/fax you the information.

**Call:** 1-800-692-7380

**Write:** Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**PA**PowerSwitch   
Pennsylvania Public Utility Commission



About Switching Power  
How to Choose  
Find Suppliers  
What to Ask

For a QUICK  
and easy enrollment,  
click or call today.



[www.PAPowerSwitch.com](http://www.PAPowerSwitch.com)

The power to switch means you could  
save money on your electric bill.

With the expiration of electric rate caps, you may see an increase in your electric bill. But depending on where you live, you may be able to save money by switching your electric supplier.

In Pennsylvania, you can choose the company that generates your electricity—also known as your electric supplier. This means you have the power to switch to a competing supplier who may offer the lowest price, or provide a specific service you want such as green/renewable energy. With **PAPowerSwitch.com**, the Pennsylvania Public Utility Commission (PUC) is working to make sure you have the tools at your fingertips to make an informed decision.



Most Pennsylvania residents have the right to choose their electric supplier, but your ability to switch depends on where you live.

The power to switch electric suppliers gives you greater control over your electric bill. **PAPowerSwitch.com** is your source for answers on shopping for the generation portion of your bill.

Home About Switching Power Shop For Electricity Help Paying Your Bill Ways to Save Energy Frequently Asked Questions

**566,763**  
Pennsylvanians have already switched electric suppliers

Rate caps on electric generation are expiring and could mean an increase in your electric bill. But you may be able to save money by switching electric suppliers.

**About Switching Power**  
How to Choose  
Find Suppliers  
What to Ask

**Shop for Electric Suppliers**  
You shop for products almost every day, but did you know that you can shop for electricity? We'll help you find and compare rates and services in your area.

**Tell a Neighbor**  
Help someone you know save money on their electric bill or find electric services that fit their needs.

**Help Paying Your Bill**  
There are a wide range of programs available in Pennsylvania that can help you budget for your electric bill or get assistance handling costs.

**Ways to Save Energy**  
Find quick and easy tips that will save you money while conserving energy.

Enter your zip code to find the suppliers making offers and the "price to compare." A simple usage calculator translates your kilowatt hours from your electric bill into savings.

**PAPowerSwitch.com** has all of the details you need to make a knowledgeable choice.

Home About Switching Power Shop For Electricity Help Paying Your Bill Ways to Save Energy Frequently Asked Questions

**Find an Electric Supplier**  
Understand Your Choices  
Clean Energy Suppliers  
Shopping Worksheet  
Questions to Ask Suppliers  
The Switching Process

**How to choose an electric supplier**

**Ways to Save Energy**  
Find quick and easy tips that will save you money while conserving energy.

**Shop for Your Home**  
Lower your energy costs or find electric services that fit the needs of your home.

**Shop for your home** **Shop for your business**

To see which suppliers can service your home, enter your zip code:  
[Input Field] **GO**

Or you can select your electric distributor (the company that sends you your bills) below:

<p><b>Allentown Power</b></p> <p><b>Duquesne Light</b></p> <p><b>Met-Ed</b></p> <p><b>PECO Energy</b></p> <p><b>Peneltec</b></p>	<p><b>Penn Power</b></p> <p><b>Pike County Light &amp; Power</b></p> <p><b>PPL</b></p> <p><b>UGI</b></p>	<p><b>Find More Information</b> View your rights as a consumer Shop for electricity for your business An important note about regulations</p>
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The power is yours to shop for your electricity supplier – it's a zip!

The expiration of electric rate caps may increase your bill. Programs are available to help budget for your electric bill or get assistance handling costs.

**PAPowerSwitch.com** is your source for information on programs designed to help.

Home About Switching Power Shop For Electricity Help Paying Your Bill Ways to Save Energy Frequently Asked Questions

**Help Paying Your Bill**  
There are a number of programs available to help with your electric costs:

**Budget Billing**  
Most suppliers offer budget billing, which allows you to pay a fixed amount each month. Budget billing averages bills out over 12 months, so each monthly bill will be the same amount until the total bill is paid. The company may adjust the bill four times a year, up or down, depending on the customer's use. Residential customers may contact their electric utility and/or supplier and request budget billing at any time.

Any customer may choose to use Budget Billing. To qualify for some of the following programs, your income must be below a certain amount. These income limits can vary from company to company and from year to year. Call your electric utility to find out more information about qualifying for these programs.

**Consumer Assistance Program (CAP)**  
Provides an alternative to traditional collection methods for low-income, payment-troubled utility customers. Generally, customers enrolled in a CAP agree to make monthly payments to the utility based on household size and gross income. Customers make regular monthly payments, which may be for an amount that is less than the current electric bill for utility service. In exchange for regular payments, some companies may also reduce the amount consumers already owe. Besides regular monthly payments, customers need to follow certain rules to remain eligible for continued participation. CAP customers are able to choose a competitive supplier, but the discount they receive in CAP may be greater than the discounted rate offered by the supplier. Call your electric utility for more information.

**Customer Assistance Referral and Evaluation Program (CARE)**  
Helps customers with special needs find ways to pay their utility bills. Special needs include family emergencies, divorce, unemployment, or medical emergencies.

**Get more information about utility assistance programs in your area:**

**Allentown Power (LUPUP)**  
1-800-267-1250

**Duquesne (CAP)**  
1-888-393-7000

**Met-Ed (CAP)**  
1-800-962-4848

**PECO (CAP Rate)**  
1-800-744-7040

**Peneltec (CAP)**  
1-800-962-4848

Ways to save electricity can range from inexpensive energy conservation tips to more elaborate, pricey home improvements. Money may be available to make your home more energy efficient.

**PAPowerSwitch.com** also helps you flip the switch to lower your energy usage.

Home About Switching Power Shop For Electricity Help Paying Your Bill Ways to Save Energy Frequently Asked Questions

**Ways to Save Energy**  
Save money by conserving energy. The following are energy saving tips for your home and office:

**Sealing Your Home**

- Seal any air leaks in your home. Air leaks are commonly found around plumbing and wiring, windows and doors, and where walls meet ceilings. Remember, a one-quarter inch gap at the base of a three-foot wide exterior door leaks as much air as a three inch hole in the wall of your home.
- Weather-strip all doors and windows or install storm windows and doors to prevent drafts. Lack of adequate weather-stripping can cost you \$50 or more per year in lost energy.

**Heating and Cooling**

- Lower the water temperature setting of your water heater to 120 degrees for significant savings.
- Wrap the hot water tank with jacket insulation. For safety reasons, wrap only the sides of a gas tank. Wrap the sides and top of an electric tank.
- Do not place furniture over heating and cooling vents. This can block or restrict air flow, making your heating and air conditioning systems work harder.
- Monitor your thermostat setting in the winter. At a setting of 68 degrees, you can see a difference of up to 3 percent in energy costs for every degree you raise or lower the setting.
- Install a setback thermostat. This will lower the temperature while you sleep, and will raise it automatically just before you wake up. It takes far less energy to lower the thermostat and then raise it later than to keep it set at the same setting at all times.
- Regularly maintain your furnace to keep it safe and efficient.
- Run your air conditioner as little as possible to save money and conserve energy.

**Appliances and Water Usage**

- Use the automatic cycle on your clothes dryer. Drying more than needed wastes energy and wears out clothes.
- Check and clean your dryer exhaust vent regularly and remove lint after each load.
- Wash only full loads in washers and dishwashers to minimize hot water use. Your hot water tank is usually the second greatest energy user in your home.

**Get more information on energy efficiency and conservation**

**Clean Energy Resources**  
Learn about clean and renewable energy

Once you've discovered the ease of **PAPowerSwitch.com**, use it to tell a neighbor.

Shopping for electricity in PA– you **Shop**. You **Switch**. You **Save**.

