

# **Pa. Public Utility Commission InfoMAP Update**

June 7, 2006



# What is InfoMAP?

- Information Management and Access Project
- Overhaul the PUC's existing case management system
  - Automate workflow
  - Improve efficiencies
  - Eliminate redundancies
  - Reduce dependence on hard copies and manual processes
- Enhance access to information by consumers, utilities and practitioners
- Implement electronic filing and e-commerce

# Funding Approval

- In July 2005, Governor Rendell and General Assembly approved funding in the amount of \$3.85 million
- First installment of estimated \$6.6 million project
- Currently awaiting approval of balance - \$2.75 million

# Request for Proposals

- Issued RFP on 9/16/05
- Held a pre-proposal conference – 10/3/05
- 4 Proposals were submitted – 11/30/05
- Evaluation Committee forwarded vendor selection to Commission on 12/28/05
- Commission approved selection on 1/12/06 and contract negotiations began

# Unisys Contract

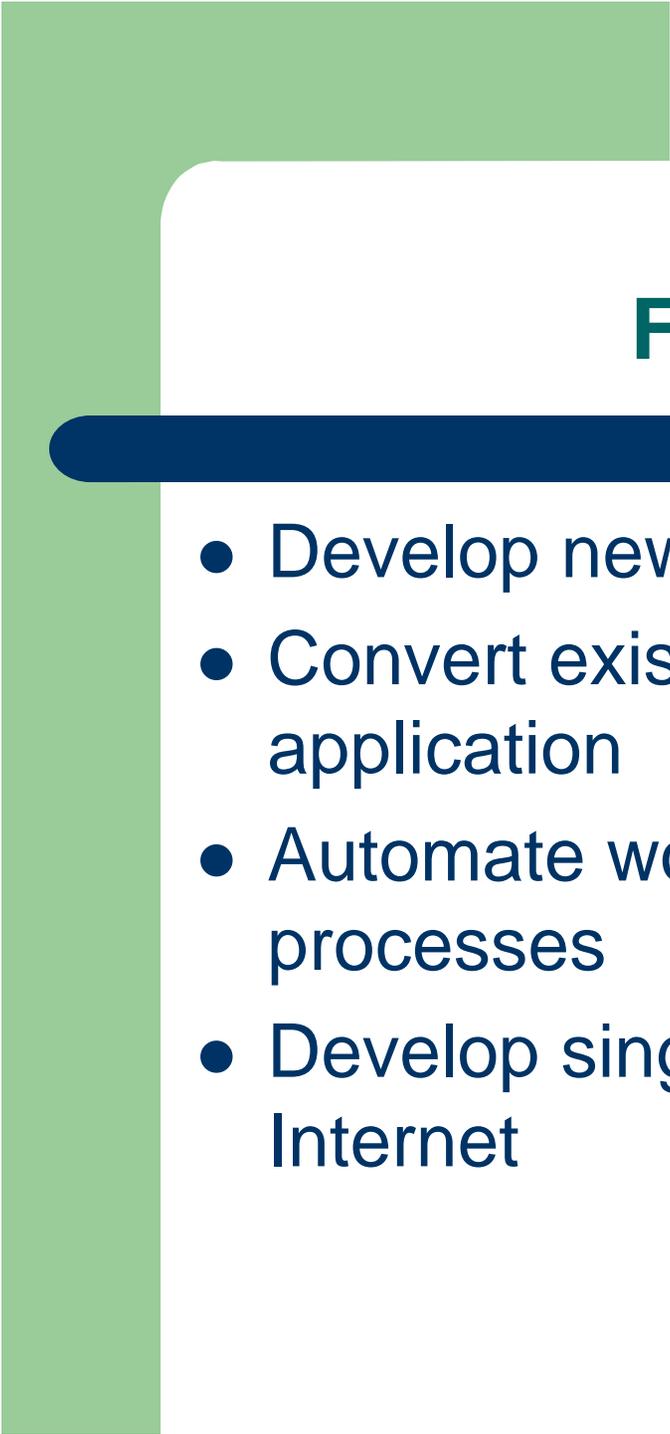
- Contracted with Unisys in mid-March 2006
  - Most qualified vendor
  - Scored highest number of points prior to costs
  - Earned most points in several key categories
  - Lowest cost bidder
- Unisys has been on-site since late March

# Current Efforts

- Employee communications
  - Keeping employees apprised
  - Seeking feedback as to what is needed
- Sessions with bureau liaisons
  - Ensuring all databases have been identified
  - Checking that workflows have been properly documented

# Completion of Project

- Estimated completion – March 2008
- With Unisys' bid and projected software and hardware costs, we expect the original \$6.6 million estimate to cover the costs
- Plan to complete InfoMAP in 3 phases over the course of 2 years

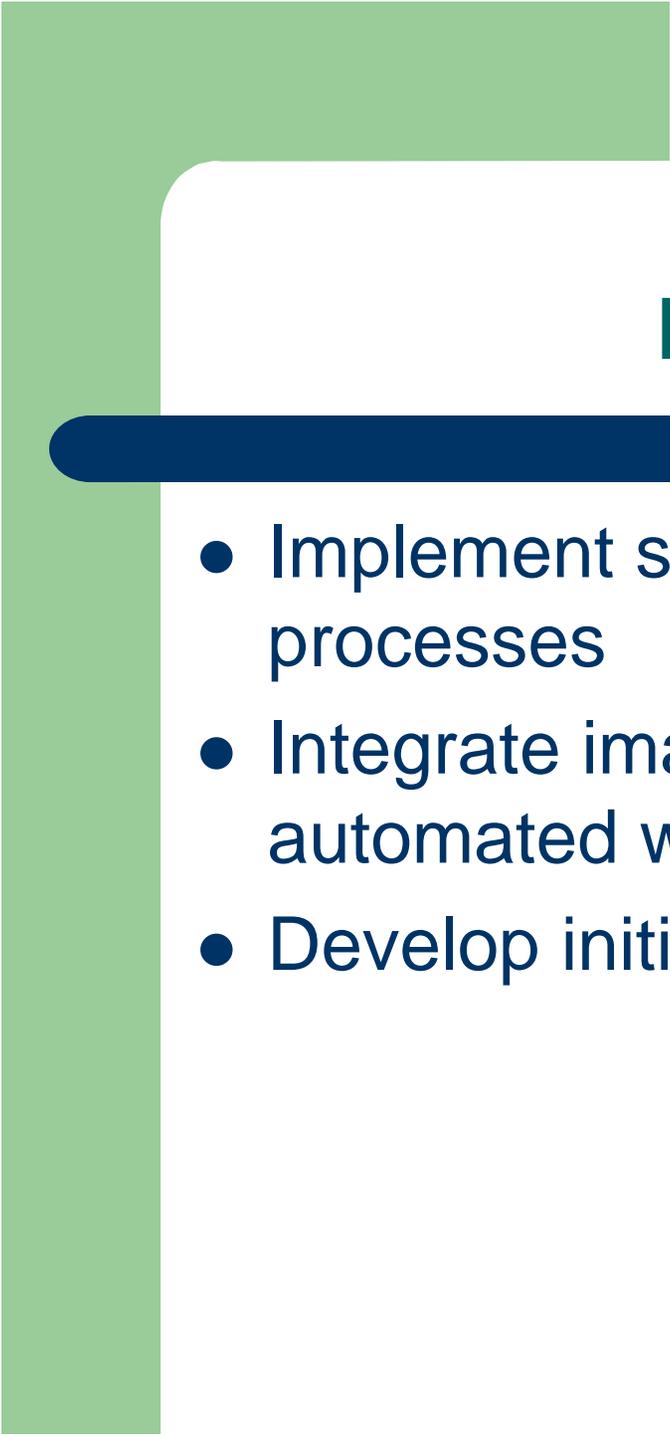


# Phase 1

## Foundation Stage

---

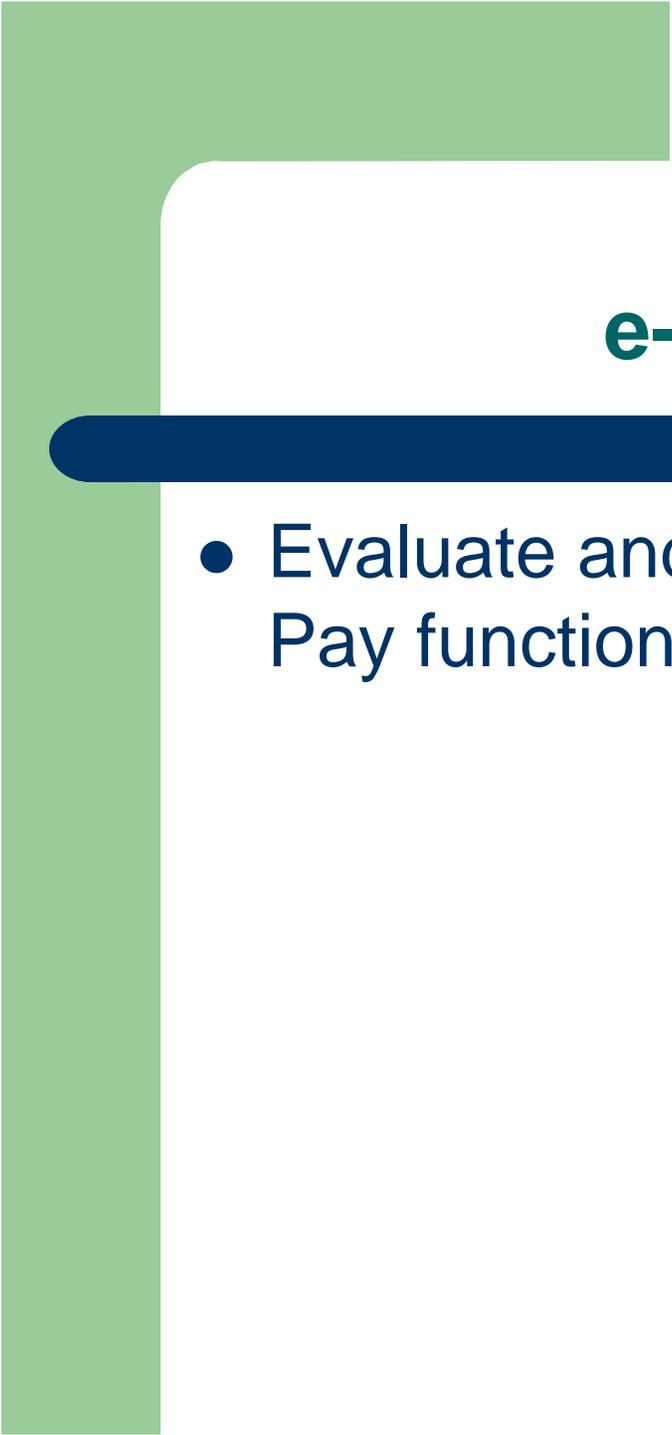
- Develop new relational database architecture
- Convert existing DOCs information to new application
- Automate workflows of high-priority business processes
- Develop single point of entry to system via Internet



## Phase II Electronic Stage

---

- Implement scanning functionality and processes
- Integrate imaging functionality with automated workflow
- Develop initial e-Filing applications



## Phase III e-Commerce Stage

---

- Evaluate and Implement e-Commerce & e-Pay functionality

# Rules for Electronic Filings

- PUC's regulations contain various rules applicable to filings
- Have begun a review to identify changes needed to accommodate electronic filings
- Do not expect to require electronic filings
- Will have to decide whether to require hard copies

# Continuing to Gather Information

- Looking at systems in place at other state and federal agencies
- Continuing to solicit input from employees
- Still seeking feedback from external users
- Suggestions and questions may be sent to: [ra-infomap@state.pa.us](mailto:ra-infomap@state.pa.us)

## InfoMAP Link On PUC's Website

- [www.puc.state.pa.us/general/infomap.aspx](http://www.puc.state.pa.us/general/infomap.aspx)
- Fact Sheet
- Answers to Frequently Asked Questions
- Periodic Updates

# Summary

- Through InfoMAP, the PUC hopes to rely on current and emerging technologies to implement a system that:
  - Makes us more effective and more efficient
  - Makes life easier for our employees
  - Makes it simpler for everyone who interacts with us to either give us information or get information from us