

4-Year Average, 2013 & 2014 Cold Weather Survey Results - Electric

Survey Outcome:	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI-Elec	West Penn Power	Total	% Change from Avg. of 2009-2012 to 2013	% Change from Avg. of 2009-2012 to 2014	% Change 2013 to 2014
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TOTAL VACANT RESIDENCES

Avg. of 2009-2012	984	1,575	3,236	1,325	472	3,621	123	1,595	12,931			
2013	852	1,385	3,029	1,315	345	4,703	59	1,005	12,693	-2%		
2014	783	1,736	1,732	1,748	419	4,561	54	1,131	12,164		-6%	-4%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2009-2012	2	6	105	11	3	0	3	31	161			
2013	0	3	80	6	1	1	1	7	99	-39%		
2014	3	13	111	22	4	0	3	10	166		3%	68%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2009-2012	1,232	317	2,285	330	41	0	94	255	4,554			
2013	703	508	4,379	580	97	2	109	338	6,716	47%		
2014	1,005	623	5,607	678	159	9	133	389	8,603		89%	28%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2009-2012	1,234	323	2,390	341	44	0	97	286	4,715			
2013	703	511	4,459	586	98	3	110	345	6,815	45%		
2014	1,008	636	5,718	700	163	9	136	399	8,769		86%	29%

4-Year Average, 2013 & 2014 Cold Weather Survey Results - Gas

Survey Outcome:	Columbia	Equitable	NFG	Peoples	Peoples TWP	PGW	UGI Central Penn Gas (Formerly PPL Gas)	UGI Gas	UGI Penn Natural	Total	% Change from Avg. of 2009-2012 to 2013	% Change from Avg. of 2009-2012 to 2014	% Change 2013 to 2014
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TOTAL VACANT RESIDENCES

Avg. of 2009-2012	921	609	680	753	135	2,087	182	654	326	6,347			
2013	1,005	459	566	763	103	2,376	127	454	217	6,070	-4%		
2014	994	498	690	820	162	2,484	212	609	248	6,717		6%	11%

TOTAL HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES

Avg. of 2009-2012	362	300	373	97	60	765	139	318	192	2,606			
2013	348	241	299	58	26	259	60	142	96	1,529	-41%		
2014	424	236	241	169	54	163	99	289	118	1,793		-31%	17%

TOTAL HOUSEHOLDS WITHOUT SERVICE AFTER COMPLETION OF THE SURVEY (EXCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES, OTHER CENTRAL HEATING SOURCES AND VACANT)

Avg. of 2009-2012	761	853	406	747	96	7,505	281	1,071	673	12,393			
2013	625	746	445	656	91	8,790	201	809	574	12,937	4%		
2014	704	747	338	806	161	9,855	268	1,089	642	14,610		18%	13%

TOTAL HOUSEHOLDS WITHOUT A CENTRAL HEATING SOURCE DUE TO TERMINATION OF UTILITY SERVICE (INCLUDES HOUSEHOLDS USING POTENTIALLY UNSAFE HEATING SOURCES AND EXCLUDES OTHER CENTRAL HEATING SOURCES AND VACANT RESIDENCES)

Avg. of 2009-2012	1,123	1,153	779	844	156	8,270	420	1,389	865	14,999			
2013	973	987	744	714	117	9,049	261	951	670	14,466	-4%		
2014	1,128	983	579	975	215	10,018	367	1,378	760	16,403		9%	13%