**PENNSYLVANIA**

**PUBLIC UTILITY COMMISSION**

**Harrisburg, PA 17105-3265**

Public Meeting held November 10, 2011

Commissioners Present:

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| Robert F. Powelson, Chairman  John F. Coleman, Jr., Vice Chairman |
| Wayne E. Gardner  James H. Cawley |
| Pamela A. Witmer, Statement |

Interim Guidelines Docket No.

For Eligible Customer Lists M-2010-2183412

PPL Electric Utilities Corporation Retail Markets M-2009-2104271

Petition of Duquesne Light Company for

Approval of Default Service Plan for the P-2009-2135500

Period January 1, 2011 through May 31, 2013

**ERRATA NOTICE**

This is to advise all parties of record that the Final Order on Reconsideration entered on November 15, 2011, in the above-captioned proceeding contained an error on Page 11.

The discussion of items on the ECL in the second paragraph included “telephone number” which should not have appeared. A corrected page 11 is attached for your convenience.

In addition, we agree with the observation that allowing customers to withhold all account information will not have a significant adverse effect on retail electric competition since, as noted by PPL, customers who would elect total non-disclosure would likely be unhappy about the disclosure of that information to marketers and, thus, not receptive to competitive offers. PPL Comments, p. 4. Rather, to the extent that the ECL contains only the account information of customers who have not elected to withhold their account and usage information from disclosure to marketers, the ECL is likely to be a more efficient and valuable tool for marketers.

Accordingly, upon reconsideration, we shall revise our **interim guidelines** to provide that EDCs should allow customers the option to withhold the disclosure of all customer account and usage information from the ECL. Moreover, the option should be presented, in the EDC customer solicitation process, in a manner that discloses clearly what information is to be released to Commission-licensed marketers; namely, name, address, and historic usage data. In this fashion, customers will be able to make an informed choice regarding whether their account and usage information held by the EDC can be disclosed. In addition, we shall direct that the *PPL* and *Duquesne* orders subject to reconsideration be amended in this same fashion to allow their customers the option to withhold all customer information.

1. **Use of the Opt-Out Process**

**Comments of the Parties**

The November 12 Order continued use of the “opt-out” process by which customers can restrict the information that would be included on the ECL and shared with marketers. In an opt-out process, customers are able to restrict the release of information by affirmative customer action through a postal card check-off which identifies the information to be restricted. November 12 Order at 8. Thus, if the customer is informed