

December 18, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor - 1 North  
Harrisburg, PA 17120

**Re: Interim Guidelines Regarding Standards For Changing a Customer's  
Electricity Generation Supplier PAPUC Order, Docket No. M-2011-2270442**

**Pennsylvania Power Company Electric Generation Supplier Coordination  
Tariff Supplement No. 3, Electric Pa. P.U.C. No. S-3**

Dear Secretary Chiavetta:

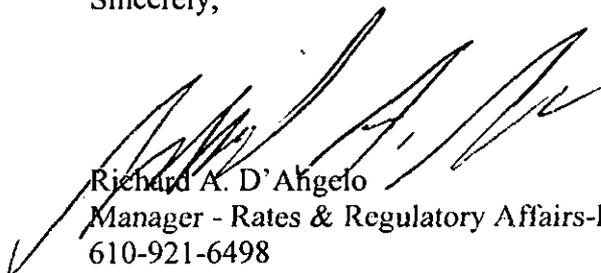
Transmitted herewith for filing with the Pennsylvania Public Utility Commission ("Commission") is an original of Supplement No. 3 to Pennsylvania Power Company's ("Penn Power" or the "Company") Tariff Electric Pa. P.U.C. No. S-3, which bears the issue date of December 18, 2012. The tariff supplements are proposed to be effective January 23, 2013.

The Tariff Supplements reflect the shortening of the Customer confirmation period from ten to five days. This change is consistent with the Commission's Order entered on October 25, 2012 at Docket No. M-2011-2270442.

Please confirm receipt of this filing by stamping the enclosed extra copy of this transmittal letter and return in the envelope provided.

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Sincerely,

  
Richard A. D'Angelo  
Manager - Rates & Regulatory Affairs-PA  
610-921-6498

Enclosures

c: Certificate of Service  
Paul Diskin, TUS

# **PENNSYLVANIA POWER COMPANY**

## **Electric Generation Supplier Coordination Tariff (FOR INFORMATIONAL PURPOSES ONLY)**

### **Company Office Location**

233 Frenz Drive  
New Castle, PA 16101

Issued: December 18, 2012

Effective: January 23, 2013

**Charles E. Jones, Jr., President**

# **NOTICE**

Supplement No. 3 makes changes to existing Rules and Regulations

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**LIST OF MODIFICATIONS**

**Rules and Regulations**

Modified Section 5.3 to shorten the Customer switching confirmation period and, as a result, the notification period required to process a Customer's enrollment with an EGS (See First Revised Page Nos. 20-22).

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**5.2 Interval Meter Data.** A licensed EGS is expected to maintain appropriate Customer authorization when requesting historical interval meter data. The interval meter data will be provided at no cost to an EGS and will be transferred in a standardized format and sent to the EGS via EDI and will include twelve months of data. Alternatively, an EGS may access the data through a secured portion of the Company's supplier website. The EGS will share its records of Customer authorization with the Company upon request and those records shall be subject to audit by the Commission.

**5.3 Switching Among EGSs (or between an EGS and the Company providing Default Service), and Initial Selection of an EGS.** EGS selection and switching by Customers shall occur in accordance with the Direct Access procedures contained in this Tariff and the EDC Tariff.

**5.3.1 (a)** If a Customer contacts a new EGS to request a change of EGS and the new EGS agrees to serve the Customer, the Customer's new EGS shall obtain appropriate authorization from the Customer, or person authorized to act on the Customer's behalf, indicating the Customer's choice of EGS. It is the EGS's responsibility to maintain records of the Customer's authorization in the event of a dispute in order to provide documented evidence of authorization to the Company or the Commission.

(b) The Customer's new EGS shall also submit the Customer's enrollment information using the PA EDI 814 transaction. Upon receipt of the 814 enrollment transaction from the EGS, the Company will automatically confirm receipt of the file. Within three (3) business days of receipt of the 814 enrollment transaction, the Company will validate the records contained in the file, and will provide an 814 enrollment response.

(c) The Company will send the Customer a letter to confirm and verify the customer's EGS selection. *If the Customer does not contact the Company within five (5) days of the date on the confirmation letter, then the Company will process the selection. The selection will be effective as of the next scheduled Meter Read Date and the EGS will become the EGS of record for delivery provided that: (1) the Company has received at least ten (10) days prior notice from the EGS and all Customer information provided to the Company is accurate and complete; (2) the 5-day waiting period has expired; and (3) the Customer has not contacted the Company to dispute the EGS selection. The confirmation letter shall include notice to residential and small commercial Customers that effective June 1, 2011, the Customer's service may be terminated for failure to pay for generation service provided by an EGS and billed by the EDC.* (C)

(C) Change

(C)

If, during the 5-day waiting period, the Customer cancels the new EGS selection, the Company will notify the rejected EGS of the cancellation electronically. In the event the Customer cancels the EGS selection after the 5-day waiting period, the Customer will be required to remain with the selected EGS for a minimum of one billing cycle.

- (d) Once the preceding process is complete, the Company will notify the Customer's prior EGS of the discontinuance of service to the Customer from that prior EGS.

(C) Change

- 5.3.2** If a Customer contacts the Company to request a change of its EGS, the Company shall notify the Customer that the selected EGS must be contacted directly by the Customer in order to initiate the change.
- 5.3.3** If an EGS wishes to obtain from the Company confidential Customer-specific information about a Customer with whom it is discussing the possibility of providing Competitive Energy Supply but who has restricted access to the information, the Company will only provide such information after receiving *written, electronic or telephonic customer authorization from the requesting supplier* or attestation from the supplier that it has such authorization. The EGS will share its records of Customer authorization with the Company upon request and those records shall be subject to audit by the Commission.
- 5.3.4** (a) If a Customer contacts the Company to request a change of EGS to the Company's Default Service, the Company will process the request as follows. The Company will send the Customer a confirmation letter notifying the Customer of the right to rescind. If the Customer does not contact the Company within five (5) days of the date on the confirmation letter, then the Company will process the request. The request will be effective as of the next scheduled Meter Read Date and the Company providing Default Service will become the supplier of record for delivery provided that: (1) the Company has received at least ten (10) days prior notice from the Customer; and (2) the 5-day waiting period has expired; and (3) the Customer has not contacted the Company to rescind or dispute the switch to Default Service. Once the preceding process is complete, the Company will notify the Customer's prior EGS of the discontinuance of service to the Customer from that prior EGS.
- (b) In no event shall § 5.3.4 (a) above affect the continued supply of electricity to a Customer once a Customer's service is discontinued by an EGS.
- 5.3.5** (a) If a Customer contacts the Company to discontinue electric service at the Customer's then current location, and initiates a request for service at a new location in the Company's service territory, the Company will notify the current EGS of the Customer's discontinuance of service for the account at the Customer's old location via an EDI drop transaction of the Customer's discontinuance of service for that location.

(C)

(C) Change

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**INTERIM GUIDELINES REGARDING** :  
**STANDARDS FOR CHANGING A** : **DOCKET NO. M-2011-2270442**  
**CUSTOMER'S ELECTRICITY** :  
**GENERATION SUPPLIER** :

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the Electric Generation Supplier Coordination Tariff Supplement for Pennsylvania Power Company and accompanying support documentation upon the following persons, in the matter specified below, in accordance with the requirements of 52 Pa. Code § 1.54:

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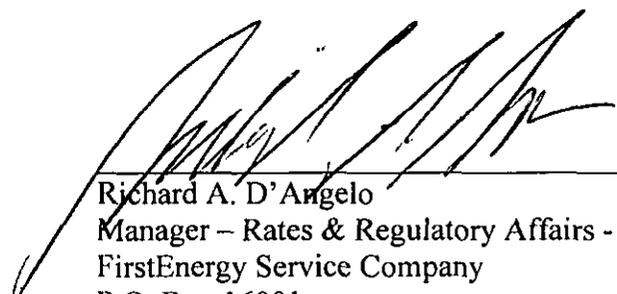
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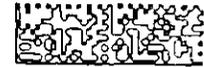
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