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January 15, 2013

Rosemary Chiavetta Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor North P.O. Box 3265 Harrisburg, PA 17105-3265

M-2009-2093216

Re: Quarterly Report for the Period September 2012 through November 2012 <u>Program Year 4, Quarter 2 of PPL Electric Utilities Corporation's Act 129 Plan</u>

Dear Scretary Chiavetta:

Enclosed on behalf of PPL Electric Utilities Corporation ("PPL Electric") is the Quarterly Report (Preliminary Annual Report) for the period September 2012 through November 2012, Program Year 4, Quarter 2 of PPL Electric's Act 129 Plan.

Respectfully Submitted,

Andrew S. Tubbs

AST/jl

Enclosure

cc: Richard F. Spellman (GDS Associates, Inc., Act 129 Statewide Evaluator)

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Quarterly Report to the Pennsylvania Public Utility Commission (Preliminary Annual Report)

For the Period September 2012 through November 2012 Program Year 4, Quarter 2

For Pennsylvania Act 129 of 2008 Energy Efficiency and Conservation Plan January 15, 2013

Prepared by The Cadmus Group, Inc.

For

PPL Electric

SECRETARY JAN 15 PH 3:5 CEIVED

January 15, 2013 | Quarterly Report to the PA PUC—Program Year 4 Quarter 2

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January 15, 2013 | Quarterly Report to the PA PUC—Program Year 4 Quarter 2

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Acronyms

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| C&I | Commercial and Industrial |
|---------|--|
| CFL | Compact Fluorescent Lamp |
| CPITD | Cumulative Program/Portfolio Inception to Date |
| CPITD-Q | Cumulative Program/Portfolio Inception through Current Quarter |
| CSP | Conservation Services Provider |
| DLC | Direct Load Control |
| EDC | Electric Distribution Company |
| EE&C | Energy Efficiency and Conservation |
| EEMIS | Energy Efficiency Management Information System |
| EM&V | Evaluation, Measurement, and Verification |
| HVAC | Heating, Ventilating, and Air Conditioning |
| IQ | Incremental Quarter |
| kW | Kilowatt |
| kWh | Kilowatt-hour |
| M&V | Measurement and Verification |
| MW | Megawatt |
| MWh | Megawatt-hour |
| NTG | Net-to-Gross |
| PUC | Public Utility Commission |
| PY1 | Program Year 2009 |
| PY2 | Program Year 2010 |
| PY3 | Program Year 2011 |
| PY4 | Program Year 2012 |
| SWE | Statewide Evaluator |
| T&D | Transmission and Distribution |
| TRC | Total Resource Cost |
| TRM | Technical Reference Manual |
| | |

1 Overview of Portfolio

Pennsylvania Act 129 of 2008, signed on October 15, 2008, mandated energy savings and demand reduction goals for the largest electric distribution companies (EDCs) in Pennsylvania. Each EDC submitted energy efficiency and conservation (EE&C) plans—which were approved by the Pennsylvania Public Utility Commission (PUC)—pursuant to these goals. This report documents the progress and effectiveness of EE&C accomplishments for PPL Electric in the second quarter of Program Year 4 (PY4), defined as September 1, 2012, through November 30, 2012, as well as the programs' cumulative accomplishments since inception.

The Cadmus Group, Inc., serving as PPL Electric's independent evaluation, measurement, and verifications (EM&V) conservation services provider (CSP), has responsibility for measurement and verification of energy savings and demand reduction. This quarterly report summarizes reported savings and program finances through PY4 Q2. PY4 verified savings will be reported in the annual report, to be filed November 15, 2013.

In the second quarter of PY4, PPL Electric's portfolio included 12 active programs:

- 1. The Appliance Recycling Program (ARP) offers customers incentives to have their outdated refrigerators, freezers, and air conditioners recycled.
- 2. The Efficient Equipment Incentive Program offers prescriptive rebates to residential and nonresidential customers.
- 3. The Custom Incentive Program offers custom incentives to nonresidential customers per kilowatt hour (kWh) saved during the first year of participation.
- 4. The Residential Lighting Program (formerly Compact Fluorescent Lighting [CFL] Campaign), an upstream program, offers incentives to manufacturers to buy down CFL costs; manufacturers and retailers then lower CFL costs to consumers.
- 5. The Renewable Energy Program encourages PPL Electric customers to install a solar photovoltaic array or ground-source heat pump through financial incentives, reducing upfront system costs.
- 6. The Act 129 Winter Relief Assistance Program (WRAP) provides weatherization to low-income customers, with Act 129 funding used to expand the existing Low-Income Usage Reduction Program.
- 7. The E-Power Wise Program provides low-income customers with information about energy use, along with home energy kits.
- 8. The HVAC Tune-Up Program offers services to all commercial and small industrial customers with existing split or packaged HVAC rooftop units.
- 9. The Residential Energy Assessment & Weatherization Program provides residential customers with information about their homes' energy performance, and offers recommendations regarding the most effective, highest-priority, energy-efficiency actions they can take to save energy in their homes.
- 10. The Energy Efficiency Behavior & Education Program encourages customers to take energysavings actions, providing periodic reports with energy-saving tips and usage comparisons to other peer customers.

- 11. The Direct Load Control Program limits PY4 claimed savings from June 1 through September 30, 2012, the only period when peak load reductions applied. PPL Electric began recruiting participants for the Direct Load Control Program in PY2 Q4. Impact results and process findings will be reported in PY4 as a standalone report, which will also be included in the final PY4 annual report.
- 12. The Load Curtailment Program limits PY4 claimed savings from June 1 through September 30, 2012, the only period when peak load reductions applied. PPL Electric began recruiting participants for the Load Curtailment Program in PY3 Q1. Impact results and process findings will be reported in PY4 as a standalone report, which will also be included in the final PY4 annual report.

1.1 Summary of Achievements

PPL Electric achieved: 109% of the May 31, 2013, energy savings compliance target, based on cumulative program inception to date (CPITD) reported gross energy savings;¹ and 106% of the energy savings compliance target, based on CPITD gross energy savings, achieved through Quarter 2 (CPITD-Q),² as shown in **Figure 1-1**.

¹ CPITD Reported Gross Savings = CPITD Reported Gross Savings through PY3 + PYTD Reported Gross Savings. All savings reported as CPITD reported gross savings have been computed this way.

² CPITD-Q Gross Savings = CPITD Verified Gross Savings through PY3 + PYTD Reported Gross Savings. All savings reported as CPITD-Q gross savings have been computed this way. CPITD-Q savings provide the best available estimate of savings achieved through the current quarter. CPITD Verified Gross Savings through PY4 will be reported in the PY4 Final Annual Report, to be filed November 15, 2013.

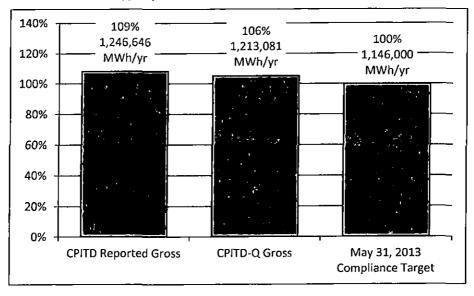


Figure 1-1: CPITD Portfolio Energy Impacts

PPL Electric achieved 108% of the May 31, 2013, demand reduction compliance target³, based on the CPITD reported gross demand reduction, and 106% of the demand reduction compliance target, based on CPITD gross demand reductions achieved through Quarter 2 (CPITD-Q), as shown in **Figure 1-2**.

³ The reported gross demand reductions from PPL Electric's EEMIS reporting database are determined based at the customer meter level, while the demand reduction compliance target was determined at the system or generation level. Therefore, a gross-up was applied (1.041205% for Large C&I, and 1.0833% for all other sectors) to reported gross demand reductions to reflect transmission and distribution (T&D) losses for useful comparison to the target. The demand reduction from energy efficiency measures operating 6/1/12 - 8/30/12 has not been adjusted yet to reflect the top 100 hours during the 6/1/12 - 9/30/12 peak reduction compliance period. PPL Electric will continue to record energy efficiency transactions throughout PY4 that have an installation date of 6/1/12 - 9/30/12 and those transactions will contribute toward the demand reduction compliance target. Therefore, total verified demand reductions will not be known until the PY4 Final Annual Report is issued November 15, 2013.

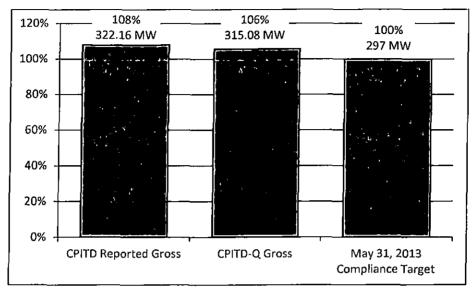


Figure 1-2: CPITD Portfolio Demand Reduction

Act 129 mandates that the number of measures offered to the low-income sector be proportionate to the low-income sector's share of total energy usage.⁴ There are 54 measures available specifically to the low-income sector. This includes measures that at least one person installed. There are 146 measures available to all customer sectors. The measures offered to the low-income sector through the two low-income specific programs (WRAP and E-Power Wise) comprise 37% of the total measures offered. This exceeds PPL Electric's low-income compliance target of 8.64% (the fraction of the electric consumption of the utility's low-income households divided by the total electricity consumption in the PPL Electric territory). These values are shown in **Table 1-1**.

| | Low-Income Sector | All Sectors | Percent Low-Income |
|--------------------------------|-------------------|-------------|--------------------|
| Number of Measures Offered | 54 | 146 | 36. <u>99</u> % |
| Electric Consumption (MWh/yr). | 3,376,606 | 39,090,157 | 8.64% |

⁴ Act 129 includes a provision requiring EDCs to offer a number of energy conservation measures to low-income households that are "proportionate to those households' share of the total energy usage in the service territory." 66 Pa.C.S. §2806.1(b)(i)(G). The legislation contains no provisions regarding targets for participation, or for energy or demand savings.

The CPITD reported gross energy savings for low-income sector programs (excluding low-income participation in non-low-income programs) is 21,547 MWh/yr—1.73% of CPITD total portfolio reported gross energy savings. Low-income savings from participation in general residential programs will be determined as part of the PY4 impact evaluation, with results included in the PY4 Final Annual Report, to be filed on November 15, 2013.

PPL Electric achieved 144% of the May 31, 2013, energy reduction compliance target for the government, nonprofit, and institutional sectors, based on CPITD-reported gross energy savings, and 139% of the target, based on CPITD gross energy savings, achieved through Quarter 2, as shown in **Figure 1-3**.

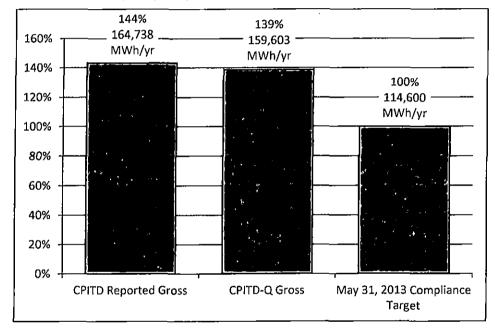


Figure 1-3: CPITD Government, Nonprofit, and Institutional Sectors Energy Impacts

1.2 Program Updates and Findings

This section summarizes changes occurring within each program during PY4 Q2:

- ARP: Rebate increased from \$35 to \$50 from November 1, 2012 until December 31, 2012 as a limited time offer.
- Residential Lighting Program: No significant change occurred during PY4 Q2.
- Custom Incentive Program: No significant change occurred during PY4 Q2.
- **Direct Load Control Program:** Events were called during PY4 Q1. The demand reduction verification analysis is complete and the final report is in progress.
- Energy Efficiency Behavior & Education Program: No significant change occurred during PY4 Q2.
- Efficient Equipment Incentive Program (non-lighting measures): No significant change occurred during PY4 Q2.
- Efficient Equipment Incentive Program (commercial and industrial lighting [C&I]): No significant change occurred during PY4 Q2.
- E-Power Wise Program: No significant change occurred during PY4 Q2.
- Load Curtailment Program: Events were called during PY4 Q1. The demand reduction verification analysis is complete and the final report is in progress.
- WRAP: No significant change occurred during PY4 Q2.
- Renewable Energy Program: This program closed in PY3. Some of the projects committed in PY2/PY3 received rebates during PY4 Q2. The program had no updates or findings to report for PY4 Q2.
- HVAC Tune-Up Program: The program experienced low participation in PY4 Q1, with only one contractor performing tune-up services at 13 different sites. Two contractors actively participated in PY4 Q2. 20% of the measures reported in PY4 Q2 were performed in the early part PY4 Q1 but were not invoiced until mid-September.
- Residential Energy Assessment & Weatherization Program: No significant change occurred during PY4 Q2.

1.3 Evaluation Updates and Findings

1.3.1 Evaluation Plan Updates

In PY3 Q4, updates to evaluation plans revised measurement and verification approaches. For example, revisions better reflected program participation and measure uptake (programs or measures scaled up or scaled down), or the addition of delivery channels. The revised plans guided the PY3 and PY4 evaluations, and were uploaded to the SWE SharePoint site.

1.3.2 PY4 Sampling Plan

PY4 sampling plans were developed early in PY4 for each program, with sampling plans guiding sample selection for each quarter. The sampling plans, reflecting the SWE's sampling guidelines, were based on the five, following primary instructions:

- 1. 90/10 confidence and precision (C/P) for the Residential Portfolio.
- 2. 90/10 C/P for the Nonresidential Portfolio.
- 3. 85/15 C/P for each program, within each portfolio.⁵
- 4. The government, nonprofit, and institutional sector, and low-income sector populations should be treated as independent program populations (and sampled at 85/15 C/P) if their contributions to the respective sector-level portfolios are more than 20%.
- 5. All C/P levels are minimums, with EDC evaluators encouraged to exceed minimum requirements.

Evaluation activities and measure verifications included: record reviews, participant surveys, site visits, and metering. Records reviews also played a primary role in quality assurance and quality control (QA/QC). Site visits, by their nature, included records reviews. Where metering was conducted, the sample would be nested within site visits.

The PY4 evaluation and phone survey activities are summarized in Appendix A: PY4 Sample Plan.

1.3.3 Program-Specific Evaluation Activities

This section summarizes evaluation activities occurring within each program during PY4 Q2:

- ARP: During PY4 Q2, the EM&V CSP verified the number of records in the Energy Efficiency Management Information System (EEMIS) for PY4 Q2 by reconciling EEMIS data with the Q2 program database from JACO (the program CSP).
- **Residential Lighting Program:** During PY4 Q2, the EM&V CSP reviewed a census of records exported from EEMIS to ensure that the recorded measure-level savings were consistent with savings equations specified in the TRM.
- Custom Incentive Program: Ongoing evaluation of large custom projects continued in PY4 Q2.
- Direct Load Control Program: Events called during PY4 Q1 were analyzed in Q2, and findings will be reported in a standalone report.
- Energy Efficiency Behavior & Education Program: No significant evaluation activities occurred in PY4 Q2.
- Efficient Equipment Incentive Program (non-lighting measures): Cadmus conducted a records review for residential projects rebated in PY4 Q1.
- Efficient Equipment Incentive Program (C&I lighting): During PY4 Q2, the EM&V CSP completed site visits for the PY4 Q1 sample. Results from analysis and final determination of realization rates, currently underway, will be available in PY4 Q3.
- E-Power Wise Program: No significant evaluation activities occurred in PY4 Q2.
- Load Curtailment Program: Events called during PY4 Q1 were analyzed in Q2, and findings will be reported in a standalone report.

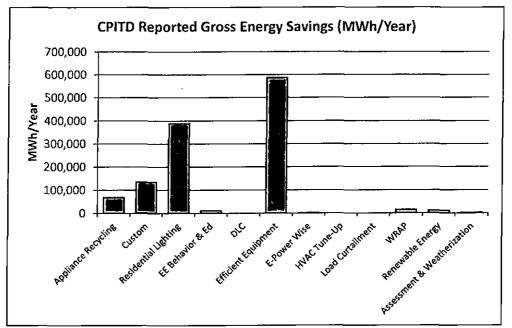
⁵ The Efficient Equipment Incentive Program's C&I lighting measures prove to be the exception. As C&I lighting contributes the majority of the program and portfolio's energy savings, these measures are sampled at the 90/10 C/P level.

- WRAP: During PY4 Q2, the EM&V CSP reviewed 12 PY4 Q1 records.
- **Renewable Energy Program:** This program closed in PY3. A records review was conducted for projects committed in PY2/PY3 that received their rebates in PY4 Q1.
- HVAC Tune-Up Program: Raw tracking data from the implementer was reviewed and organized into spreadsheets.
- Residential Energy Assessment & Weatherization Program: During PY4 Q2, the EM&V CSP reviewed 15 PY4 Q1 records.

2 Summary of Energy Impacts by Program

Figure 2-1 and **Figure 2-2** summarize reported energy savings by program. Verified savings (*ex post* savings) will be included in the PY4 Final Annual Report (to be filed on November 15, 2013).

Figure 2-1: CPITD Reported Gross Energy Savings by Program



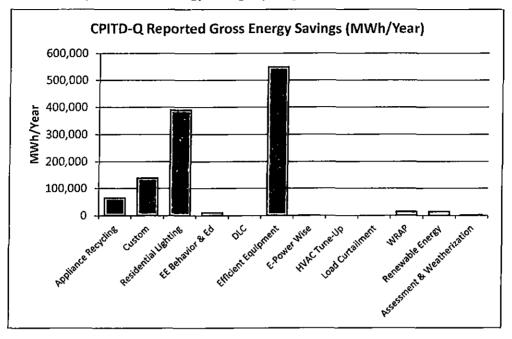


Figure 2-2: CPITD-Q Reported Gross Energy Savings by Program

Table 2-1 summarizes energy impacts, by program through PY4 Q2.

| | | Participan | , , , , , , , , , , , , , , , , , , , | Reporte | Preliminary, Realization Rătē ¹ | | | |
|---|---------|------------|---------------------------------------|---------|--|---------|---------|--------|
| Program) | 10) | PYTD | | IO` | PYTD. | (CPITD) | CPITD | PYTD |
| Appliance Recycling | 4,642 | 8,349 | 39,120 | 7,643 | 14,102 | 70,368 | 67,166 | 84.4% |
| Custom Incentive ² | 28 | 44 | 402 | 9,263 | 25,183 | 137,652 | 141,542 | 103.5% |
| Residential Lighting ³ | 125,191 | 211,125 | 1,300,429 | 33,397 | 56,580 | 392,137 | 392,220 | 100.1% |
| Energy Efficiency Behavior & Education ⁴ | 0 | 101,468 | 252,936 | 14,312 | 14,312 | 14,312 | 14,312 | 100.6% |
| Direct Load Control ⁵ | 3,830 | 9,431 | 44,391 | 0 | 0 | 0 | 0 | - |
| Efficient Equipment Incentive (lighting and non- lighting measures) | 5,354 | 13,138 | 197,124 | 70,370 | 121,737 | 589,707 | 551,582 | 95.3% |
| E-Power Wise | 858 | 1,462 | 8,205 | 511 | 871 | 4,219 | 4,484 | 93.7% |
| HVAC Tune-Up | 154 | 255 | 1,688 | 162 | 320 | 1,604 | 1,604 | 100.0% |

Table 2-1: EDC Reported Participation and Gross Energy Savings by Program

.

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| TOTAL PORTFOLIO | 141,560 | 348,854 | 1,862,419 | 138,672 | 239,746 | 1,246,646 | 1,213,081 | 97.8% |
|--|---------|---------|-----------|---------|---------|-----------|-----------|--------|
| Home Energy Assessment & Weatherization | 352 | 1,152 | 4,215 | 610 | 2,063 | 5,038 | 4,900 | 100.0% |
| Renewable Energy | 24 | 47 | 1,877 | 358 | 435 | 14,281 | 17,394 | 80.9% |
| WRAP | 1,067 | 2,182 | 11,831 | 2,046 | .4,143 | 17,329 | 17,878 | 97.9% |
| Load Curtailment ⁵ | 60 | 201 | 201 | 0 | 0 | 0 | 0 | - |

NOTES

1: Preliminary Realization Rates, have/been/carried_over, from the PY3, analysis. This value will be used as a placeholder until PY4 evaluation activities, have been completed. Final PY4 Realization Rates will be included in the PY4 Final Annual Report, to be filed on November, 15, 2013.

2. 'The cumulative number of, Custom incentive (Program participants includes: those still in the 'technical istudy, phase; those in 'progress', and those cancelled. Participants in these 'three categories) do not contribute to achieved savings. Excluding, these three categories provides the 'total number of completed projects; as of (PV4) Q2' there have been 2074 total cumulative participants, that meet these criteria?

3 As an upstream program, exact participation in the Residential Lighting. Program Is not known: The EM&V/CSP estimated, the number of program participants by dividing, the total number of bulbs, discounted, by a :CFL-per-participant value derived from the customer, telephones urvey data (7:0) bulbs in PY1; 6:7) bulbs in PY2; and 6:04 in PY3; an PY3; an

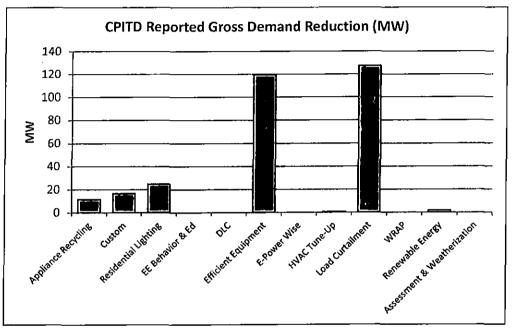
4. Participation:for/the.Energy/Efficiency/Behavior & Education program/Is; Considered to be complete across program, years, However, Isince, the savings, associated, with this program have a longly performed by the energy, savings associated, with this program have a longly performed by the energy, savings are equal to CPITD, energy, savings. Annual, participation; is associated, for Q2 to be approximately equal to the complete of participants in PY3, as the majority of these participants continue in the program to the program have a longly of the participation; is assumed, for Q2 to be approximately equal to the number of participants in PY3, as the majority of these participants continue in the program. An actual participant count; (after, accounting for drop outs), will be confirmed in the Q3 report.

51 The demaind reduction, programs, do) not have any associated energy savings. However, the participants for these programs are reported here. The participants is counted in the period lit first appears in the EEMIS extract? I therefore, the counts do not have account? numbers shown are based on the period lit first appears in the EEMIS extract? I Therefore, the counts do not reflect customers, who opted out after enrollment. For the Direct Load Control program, since counts reflect? unique account numbers, participants with two metered are conditioning units are only counted to not the interference of the counts will provide additional, detail? about the interfered are conditioning units are only counted once, other counts will provide additional, detail? about the number of participating, metered accounts, alt conditioning units, and the number of opt-outs (partial participants).

3 Summary of Demand Impacts by Program

Figure 3-1 and Figure 3-2 summarize reported demand reductions⁶ by program.





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⁶ The CPITD MW values shown here include the gross-up to reflect T&D losses for PY1 and PY2 only. Starting in PY3, the EM&V CSP changed the methodology and began applying the gross-up as an *ex ante* adjustment. The change was made to match data reported in PPL Electric's EEMIS tracking database.

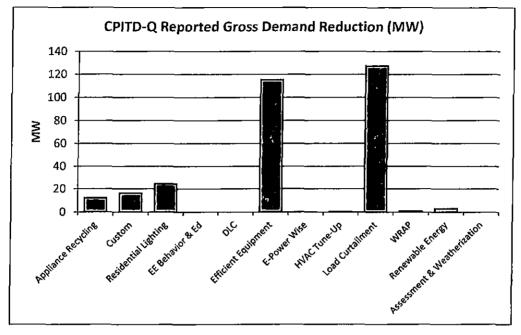


Figure 3-2: CPITD-Q Reported Demand Reduction by Program

Table 3-1 summarizes demand reduction impacts by program, through the PY4 Q2.

| | | Participant | Š) | Reported Gross Demand Reduction (MW) | | | | Preliminary, Realization | |
|--|---------|-------------|-----------|--------------------------------------|--------|--------------------|----------|-----------------------------|--|
| Program | IQ | PY,TD) | CPITD) | IQ: | (PYTD) | CPITD ³ | CPITD Q4 | PYTD | |
| Appliance Recycling | 4,642 | 8,349 | 39,120 | 1.24 | 2.27 | 12.16 | 12.83 | 84.4% | |
| Custom Incentive ⁵ | 28 | 44 | 402 | 1.03 | 2.69 | 17.24 | 16.86 | 98.8% | |
| Residential Lighting ⁶ | 125,191 | 211,125 | 1,300,429 | 1,52 | 6.33 | 25.51 | 25.13 | 87.2% | |
| Energy Efficiency Behavior & Education? | 0 | 101,468 | 252,936 | 0 | 0 | 0 | 0 | | |
| Direct Load Control ⁸ | 3,830 | 9,431 | 44,391 | 0 | 0 | 0 | 0 | - | |
| Efficient Equipment Incentive (lighting and non-lighting measures) | 5,354 | 13,138 | 197,124 | 12.62 | 23.09 | 119.57 | 115.98 | 92.0% | |
| E-Power Wise | 858 | 1,462 | 8,205 | 0.04 | 0.07 | 0.69 | 0.66 | 93.7% | |
| HVAC.Tune-Up | 154 | 255 | 1,688 | 0.07 | 0.07 | 1.15 | 1.20 | 100.0% | |
| Load Curtailment | 60 | 201 | 201 | 128.12 | 128.12 | 128.12 | 128.12 | - | |

Table 3-1: Participation and Reported Gross Demand Reduction by Program

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| | Participants | | | Reported | tion (MW) ¹ | Preliminary Realization Rate ² | | |
|--|----------------------|-------------|--|-------------|------------------------|---|--------------|-------------|
| <u>Program</u> | , IQ , | PYTD) | CPITD; | IQ), , | PYTD) | f CPITD ³ | (CPITD Q | PYTD) |
| WRAP | 1,067 | 2,182 | 11,831 | 0 | 0.01 | 0.77 | 1.70 | 108.0% |
| Renewable:Energy | 24 352 141,560 | 47 | 1,877 0.18 4,215 0.04 1,862,419 144.88 | 0.18 | 0.22 | 2.51 | 3.83 | 98.0% |
| Iome Energy, Assessment & Neatherization | | | | 0.04 | | 0.38 308.10 | 0.41 | 100.2% |
| OTAL PORTFOLIO ⁹ | | | | 144.88 | | | | 92.5% |
| IOTES: 1. Reported gross dem Figure 1-2 of this Qi | and reductio | ons here do | not, include | the gross-u | p to)reflèc | t ^a T&D)loss | es)which)are | included)In |

6. As an upstream, program, exact participation in the Residential Lighting Program Isinot Known: The EM&V CSP. estimated) the number of program (participants by dividing) the total (number of bulbs) discounted (by, a) CEL perparticipant value) derived from the customer telephone (survey) data) (7:0) bulbs) in PY1, 6:7/ bulbs) and 6:04) in PY3), The CEL count reflects) the total (number of program) and 6:04) in PY3), The CEL count reflects) the total (number of program) strength of the total (number) of bulbs) and (6:04) in PY3). The CEL count reflects the total (number of program) strength of the total (number) of (bulbs) and (6:04) in the total (number).

bulbs distributed at give away events. PY3 survey, results showing 6104, bulbs per participants will be used until the PY4 survey, data is collected (scheduled for Q3).

7. Participation for the Energy/Efficiency/Behavior &/Education/program/is/considered/to/be-cumulative/across/program/ years., However, since the savings associated with this program/have/a/one year/measure/life/, the energy/savings/are, not cumulative, and therefore PYTD energy, savings are equal to CPJTD energy/savings.

8. Participants were recorded in EEMISAL call reductions occurred during June 1, 2012 - September 30, 2012 but savings will be reported (recorded in PPL Electric's tracking system) in Q3: See comment #5:In Table 2-1 regarding participant counts:

9: The totals may not sum to the exact amount shown due to rounding.

4 Summary of Finances

4.1 Portfolio Level Expenditures

 Table 4-1 summarizes portfolio finances.

Table 4-1: Summary of Portfolio Finances

| · | Quarter 2` '(\$000) | 'PYTD (\$000) | CPITD (\$000) |
|-----------------------------------|------------------------|------------------|------------------|
| EDC Incentives to Participants | \$9,162 | \$17,005 | \$111,096 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$9,162 | \$17,005 | \$111,096 |
| Design & Development ¹ | -\$111 | -\$1 | \$3,214 |
| Administration ² | \$405 | \$796 | \$8,411 |
| Management ³ | \$6,065 | \$13,507 | \$53,465 |
| Marketing ⁴ | \$357 | \$953 | \$11,106 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$6,716 | \$15,254 | \$76,196 |
| EDC Evaluation Costs | \$704 | \$1,536 | \$9,227 |
| SWE Audit Costs | \$0 | \$310 | \$1,953 |
| Fotal EDC Costs ⁵ | \$16,582 | \$34,106 | \$198,472 |
| Participant Costs ⁶ | N/A | N/A | N/A |
| Fôtal TRC Costs ⁷ | N/A | N/A | N/A: |

Per?PUC(direction), TRC inputs/and/calculations.are/required/only/in/the/Annual/Report/rand/should/comply.with/the/2011/Total Resource:Cast Test Order, approved/July.28, 2011.

1. PPL Electric reallocated costs in this category, to direct program costs for which they were applicable. Additionally, some costs were incorrectly charged to Act 129 and were removed completely.

.2: Includes::administrative (CSP) (rebate) processing); (EEMIS) (tracking system); (and) RPU Electric's general administration and clerical costs.

 includes: EDC program management; CSP program management; general management oversight; and major accounts: "

- 4: Includes: the marketing GSP; and marketing costs by program (GSPs)
- 5. Per the 2011 Total, Resource Cost (TRC) Test Order, "Total EDC Costs only, refer to EDC incurred, expenses,

62 Per the 2011 Total Resource Cost Test Order, net Participant Costs are costs for the enduse customer. These will be calculated for the PY4 Final Annual Report.

7. TRC Costs will be calculated for the PY4 Final Annual Report.

4.2 Program Level Expenditures

The following tables present program-specific finances.

Table 4-2: Summary of Program Finances—Appliance Recycling Program

| | Quarter,2 (\$000) | РУТО) (\$000), | CPITD (\$000) |
|-----------------------------------|----------------------|-------------------|------------------|
| EDC Incentives to Participants | \$219 | \$311 | \$1,590 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$219 | \$311 | \$1,590 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| Management ² | \$496 | \$757 | \$3,788 |
| Marketing ³ | \$141 | \$210 | \$1,070 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$637 | \$966 | \$4,859 |
| EDC Evaluation Costs | \$0 | \$0 | \$0 |
| SWE Audit Costs | \$0 | \$0 | \$0 |
| Total EDC Costs ⁴ | \$856 | \$1,277 | \$6,448 |
| Participant Costs ⁵ | N/A | N/A | N/A |
| | N/A | N/A | N/A |

NOTES

Per/PUC direction, TRC inputs and calculations are required only in the Annual Report, and should comply with the 2011 Total Resource Cost Test Order, approved July 28, 2011.

1). Includes::administrative: CSP? (rebate: processing)); EEMIS? (tracking:system)); and; PPL (Electric s; general administration and clerical costs.

2: Includes: EDC program management; CSP program management; general management? oversight; and major accounts:

3. Includes: the marketing CSP; and marketing costs by program CSPs.

4. Per the 2011 Total Resource Cost Test Order, Total EDC Costs only refer to EDC incurred expenses.

5: Pēr thei 2011 Total Resource Cost Test Order, net Participant Costs are costs for the end-use customer. These will be calculated for the PY4 Final Annual Report:

6: TRC Costs will be calculated for the PY4 Final'Annual Report.

PPL Electric | Page 18

| \$1,189 \$0 | \$1,540 | |
|----------------|--|---|
| ćn | | \$9,001 |
| ŞU | \$0 | \$0 |
| \$1,189 | \$1,540 | \$9,001 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$0 |
| \$516 | \$1,033 | \$5,050 |
| \$0 | \$9 | \$177 |
| \$0 | \$0 | \$0 |
| \$516 | \$1,043 | \$5,227 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$0 |
| \$1,706 | \$2,582 | \$14,227 |
| N/A | N/A | N/A |
| N/A | N/A | N/A: |
| | \$0 \$0 \$516 \$0 \$0 \$516 \$0 \$516 \$0 \$0 \$0 \$1,706 N/A N/A | \$0 \$0 \$0 \$0 \$0 \$0 \$516 \$1,033 \$0 \$9 \$0 \$0 \$516 \$1,043 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$1,706 \$2,582 N/A N/A |

| Table 4-3: Summar | y of Program Finances- | -Residential Lighting Program |
|-------------------|------------------------|-------------------------------|
|-------------------|------------------------|-------------------------------|

4. Per, the 2011 Total Resource, Cost Test Order, Total EDC Costs only, refer to EDC Incurred expenses.

5! Per the 2011 Total Resource Cost Test Order, net Participant Costs are costs for the end-use customer. These will be calculated for the PY4 Final Annual Report.
 6: TRC Costs will be calculated for the PY4 Final Annual Report.

| | Quarter 2' (\$000) | РҮТД (\$000) | CPITD (\$000) |
|--|---|-----------------------------|-----------------------------|
| EDC Incentives to Participants | \$680 | \$2,094 | \$9,189 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$680 | \$2,094 | \$9,189 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| Management ² | \$258 | \$333 | \$3,264 |
| Marketing ³ | \$0 | \$0 | \$8 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$258 | \$333 | \$3,271 |
| EDC Evaluation Costs | \$0 | \$0 | \$0 |
| SWE Audit Costs | \$0 | \$0 | \$0 |
| Total EDC Costs ⁴ | \$938 | \$2,427 | \$12,460 |
| Participant Costs ⁵ | N/A | N/A | N/A |
| Total/TRC Costs ⁶ | N/A | N/A | N/A |
| NOTES) Per PUC; direction), TRC, inpüts; and calculo Resource.Cost Test Order, approved July; 1. Includes:; administrative CSP (re and clerical costs: 2. Includes:; IEDC: program, manai | 8; 2011) (bate processing);, EEMIS; (tra | ackingjsystem);;and'PPL Élè | ctříčís,general)adminištřat |
| Includes: IECC. program. marage accounts: Includes: the marketing CSP; (an | - | | aments oversight, s |

Per the 2011 Total Resource Cost Test Order, Total EDC Costs only refer to EDC Incurred expenses.
 Per, the 2011 Total Resource Cost Test Order, net Participant Costs are costs for the end use customer. These will be calculated for the PY4/Final Annual Report.
 TRC Costs will be calculated for the PY4/Final Annual Annual Report.

| DC Incentives to Participants | (\$000) | (\$000) | (\$000) |
|----------------------------------|---------|---------|---------|
| DC la sastius de Trada Allia | \$0 | \$0 | \$0 |
| DC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| ubtotal EDC Incentive Costs | \$0 | \$0 | \$0 |
| Pesign & Development | \$0 | \$0 | \$0 |
| dministration ¹ | \$0 | \$0 | \$0 |
| /anagement ² | \$7 | \$655 | \$7,796 |
| 1arketing ³ | \$0 | \$0 | \$0 |
| echnical Assistance | \$0 | \$0 | \$0 |
| ubtotal EDC Implementation Costs | \$7 | \$655 | \$7,796 |
| DC Evaluation Costs | \$0 | \$0 | \$0 |
| WE Audit Costs | \$0 | \$0 | \$0 |
| otal EDC Costs ⁴ | \$7 | \$655 | \$7,796 |
| articipant Costs ⁵ | N/A | N/A | N/A |
| otal TRC Costs | N/A | N/A | N/A |

Table 4-5: Summary of Program Finances-Direct Load Control Program

| | Quarter 2 (\$000) | (\$000)) | CPITD; (\$000); |
|--|---|---|------------------------------|
| EDC Incentives to Participants | \$0 | \$0 | \$0 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$0 | \$0 | \$0 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| Management ² | \$165 | \$251 | \$2,346 |
| Marketing ³ | \$0 | \$0 | \$0 |
| Fechnical Assistance | \$0 | \$0 | \$0 |
| ubtotal EDC Implementation Costs | \$165 | \$251 | \$2,346 |
| | •• | | |
| DC Evaluation Costs | \$0 | \$0 | \$0 |
| WE Audit Costs | \$0 | \$0 | \$0 |
| otal EDC Costs ⁴ | \$165 | \$251 | \$2,346 |
| articipant Costs ⁵ | N/A | N/A | N/A |
| otal TRC Costs ⁶ | N/A | N/A | N/A |
| PUC difection, TRC inputs and calculations and calculations and calculations and calculations and calculations and calculations and clerical costs. Includes: EDC, program: managemaccounts: Includes: the marketing CSP; and includes: the marketing CSP; and inc | 2011: ate processing); EEMIS: (tra ñēnt; , CSP program) man | çkingjsystem);jandiPPL Elec agement: general'ımanage | tricisigeneral administratio |
| a, includes the marketing cor, and i | narvenns costs ox hrosi ar | i Conse | |
| 4: Per the 2011 Total Resource Costa | | | êxpenses. |

Table 4-6: Summary of Program Finances-Energy Efficiency Behavior & Education Program

ų, ñi i ç calculated, for, the PY4'Final Annual Report. 6. TRC Costs will be calculated, for, the PY4'Final Annual Report.

| | Quarter,2 ⁷ (\$000) | (\$000) | CPITD) (\$000) |
|----------------------------------|--------------------------------|----------|-------------------|
| DC Incentives to Participants | \$6,876 | \$12,812 | \$67,104 |
| DC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| ubtotal EDC Incentive Costs | \$6,876 | \$12,812 | \$67,104 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| /anagement ² | \$1,635 | \$2,615 | \$9,660 |
| Marketing ³ | \$16 | \$22 | \$53 |
| echnical Assistance | \$0 | \$0 | \$0 |
| ubtotal EDC Implementation Costs | \$1,652 | \$2,636 | \$9,712 |
| DC Evaluation Costs | \$0 | \$0 | \$0 |
| WE Audit Costs | \$0 | \$0 | \$0 |
| otal EDC Costs ⁴ | \$8,528 | \$15,448 | \$76,817 |
| articipant Costs ⁵ | N/A | N/A | N/A |
| otal/TRC Costs ⁶ | N/A | N/A | N/A |

Table 4-7: Summary of Program Finances-Efficient Equipment Incentive Program (Lighting and Non-Lighting Measures)

A: holudes: the marketing_CSP; and marketing_costs by program; CSPs;
 Ren the 2011 Total, Resource_Cost (Test, Order, Total), EDC Costs, Only, refer, to; EDC-Incurred expenses;

5. Per the 2011 Total Resource: Cost Test Order, net Participant Costs are costs for the end use customer. These will be calculated for the PY4 Final Annual Report: ÷

TRC Costs will be calculated for the PY4 Final Annual Report: 6.

| | Quarter 2 (\$000) | PÝTD) (\$000)} | (\$000) |
|---|----------------------|-------------------|---------|
| EDC Incentives to Participants ¹ | \$0 | \$0 | \$429 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$0 | \$0 | \$429 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ² | \$0 | \$0 | \$0 |
| Management ³ | \$18 | \$81 | \$285 |
| Marketing ⁴ | \$0 | \$0 | \$0 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$18 | \$81 | \$285 |
| EDC Evaluation Costs | \$0 | \$0 | \$0 |
| SWE Audit Costs | \$0 | \$0 | \$0 |
| Fotal EDC Costs ⁵ | \$18 | \$81 | \$714 |
| Participant Costs ⁶ | N/A | N/A | N/A |
| Total TRC Costs ⁷ | N/A, | N/A' | N/A |

Table 4-8: Summary of Program Finances—E-Power Wise Program

้อง ก็จะสร้างแห่งข้ายแบบแห่ง เห็นจะเห็นจะที่

1. Řeclassified, from: "incentives", to: "management" starting in PY3, Q3, Historical values, were not changed

- 2. Includes::administrative CSP:(rebate processing);;EEMIS (tracking system); and PPL Electric signment administration and clerical costs.
- 3: Includes:; EDC program: management; CSP: program: management;, general; management: oversight; and major accounts:
- 4: Includes: the marketing CSP; and marketing costs by program CSPs:
- 5: (Per the)2011) Total Resource Cost Test Order, the) Total EDC Costs only refer to EDC-incurred expenses:

6. Per the 2011 Total Resource Cost/Test Order, net Participant Costs are costs for the end-use customer. These will be calculated for the PY4 Final Annual Report.

7. TRC Costs will be calculated for the PY4 Final Annual Report.

| | Quarter/2/) (\$000) | (\$000)) | CPITD (\$000), |
|--|--|---|-----------------------------|
| EDC Incentives to Participants | \$0 | \$0 | \$0 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$0 | \$0 | \$0 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| – ———————————————————————————————————— | \$195 | \$1,454 | \$5,549 |
| Marketing ³ | \$0 | \$0 | \$0 |
| Fechnical Assistance | \$0 | \$0 | \$0 |
| | \$195 | \$1,454 | \$5,549 |
| | | | |
| DC Evaluation Costs | \$0 | \$0 | \$0 |
| WE Audit Costs | \$0 | \$0 | \$0 |
| otal EDC Costs ⁴ | \$195 | \$1,454 | \$5,549 |
| Participant Costs ⁵ | N/A | N/A | N/A |
| fotal TRC Costs ⁶ | N/A | N/A | N/A |
| NOTES) Per, PUGigirection) TRG inputs and calculation Resource Cost/Test Order, approved July 28 1: (includes: administrative CSP) (refined and clerical costs: 2: Includes: EDG: program, manage accounts. 3: Includes: the marketing GSP); and | پ2011: atē processing))(ĒĒŴIS)(tra ment): CSP) progrām»mar | aćking(systēm);,and,PPL-Elec agement; igenerali mānāge | tric's generaliad ministrat |

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Table 4-9: Summary of Program Finances—Load Curtailment Program

calculated for the PY4:Final Annual Report. <u>6: TRC Costs will be calculated for the PY4:Final Annual Report.</u>

.

| , | Quarter/2 (\$000) | (\$000) | CPITD (\$000) |
|---|----------------------|---------|------------------|
| EDC Incentives to Participants ¹ | \$0 | \$0 | \$18,182 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$0 | \$0 | \$18,182 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ² | \$0 | \$0 | \$0 |
| | \$2,112 | \$5,017 | \$9,048 |
| Marketing ⁴ | \$0 | \$0 | \$i |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$2,112 | \$5,017 | \$9,050 |
| DC Evaluation Costs | \$0 | \$0 | \$0 |
| WE Audit Costs | \$0 | \$0 | \$0 |
| otal EDC Costs ⁵ | \$2,112 | \$5,017 | \$27,232 |
| articipant Costs ⁶ | N/A | N/A | N/A |
| otal/TRC Costs ⁷ | N/A | N/A | N/A |

Table 4-10: Summary of Program Finances—WRAP

Per PUC direction, TRC inputs and calculations are required only in the Annual Report, and should comply with the 2011 Total Resource Cost Test Order, approved July 28, 2011.

1: Reclassified from "incentives" to "management" starting in PY3 Q4: Historical values were not changed

 Includes: administrative:CSP/(rebate,processing);/EEMIS)(tracking);Stem);jand)PPLEElectric's,general, administration, and,clerical.costs.

3', Includes: EDC: program management; CSP¹ program management; general management oversight; and major accounts.

4. Includes: the marketing CSP; and marketing costs by program CSPs:

5: Per the 2011 Total Resource Cost Test Order, Total EDC Costs only refer to EDC-incurred expenses.

'6. (Per the 2011 Total Resource Cost Test Order, net Participant Costs are costs for the end-use customer. These will be calculated for the PY4' Final Annual Report.

7. TRC Costs will be calculated for the PY4 Final Annual Report.

| | (\$000)) | CPITD (\$000) |
|-------|--|---|
| \$183 | \$189 | \$5,196 |
| \$0 | \$0 | \$0 |
| \$183 | \$189 | \$5,196 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$202 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$202 |
| \$0 | \$0 | \$0 |
| \$0 | \$0 | \$0 |
| \$183 | \$189 | \$5,399 |
| N/A | N/A | N/A |
| N/Á; | N/A | N/A |
| | \$183 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 | \$183 \$189 \$0 \$0 \$183 \$189 N/A N/A |

Table 4-11: Summary of Program Finances—Renewable Energy Program

| , | Quarter 2 (\$000) | PYTD (\$000) | CPITD (\$000) |
|---|----------------------|-----------------|------------------|
| EDC Incentives to Participants | \$12 | \$19 | \$67 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$12 | \$19 | \$67 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| Management ² | \$1 | \$4 | \$730 |
| Marketing ³ | \$0 | \$0 | \$18 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$1 | \$4 | \$748 |
| EDC Evaluation Costs | \$0 | \$0 | \$0 |
| SWE Audit Costs | \$0 | \$0 | \$0 |
| fotal EDC Costs ⁴ | \$13 | \$22 | \$815 |
| Participant Costs ⁵ | N/A | N/A | N/A |
| Fotal/TRC Costs ⁶ | N/A | N/A | N/A |
| NOTES Per PDC:direction, TRC inputs and calculation Resource Cost Test Order, approved July, 28, 1! Includes: administrative CSP (reba | 2011. | | |

Table 4-12: Summary of Program Finances—HVAC Tune-Up Program

and clerical costs. 2. Includes: EDC program management; CSP: program management; general management oversight; and major.

accounts. 35 Includes: the marketing CSP; and marketing costs by program CSPs.

4) Per the 2011 Total Resource Cost Test Order, Total EDG Costs only refer to EDC-incurred expenses.

5: Per-the 2011 Total Resource Cost Test Order, net Participant Costs are costs for the end-use customer. These will be calculated for the PY4 Final Annual Report.

6. TRC Costs will be calculated for the PY4'Final'Annual Report!

| | Quarter 2 (\$000) | (PYTD) ((\$000)) | (\$000) |
|-----------------------------------|----------------------|---------------------|---------|
| EDC Incentives to Participants | \$3 | \$41 | \$273 |
| EDC Incentives to Trade Allies | \$0 | \$0 | \$0 |
| Subtotal EDC Incentive Costs | \$3 | \$41 | \$273 |
| Design & Development | \$0 | \$0 | \$0 |
| Administration ¹ | \$0 | \$0 | \$0 |
| Management ² | \$64 | \$154 | \$1,242 |
| Marketing ³ | \$0 | \$0 | \$31 |
| Technical Assistance | \$0 | \$0 | \$0 |
| Subtotal EDC Implementation Costs | \$64 | \$154 | \$1,273 |
| EDC Evaluation Costs | \$0 | \$0 | \$0 |
| SWE Audit Costs | \$0 | \$0 | \$0 |
| Total EDC Costs ⁴ | \$67 | \$195 | \$1,545 |
| Participant Costs ⁵ | N/A | N/A | N/A |
| Total TRC Costs ⁶ | N/A | N/A | Ň/A |

Table 4-13: Summary of Program Finances—Home Energy Assessment & Weatherization Program

Resource Cost Test Order; approved July 28; 2011: ۰. . 1. Includes: administrative/CSP/(rebate:processing); EEMIS (tracking system); and PPL Electrics) general administration

and, clerical costs. , **'**i 1.1

ang, ciericai costs:. 2). Includes: (EDC, program, management), CSP, program, management; general, management, oversight;, anglemajor, accounts.

3. Includes: the marketing GSP; and marketing costs by program GSPs.

4) Per the 2011 Total Resource Cost Test Order, Total EDC Costs only refer to EDC incurred expenses

5. Per, the 2011 Total Resource Cost Test Order, net Participant Gosts are costs for the end-use customer. These will be calculated for the PYA Final Annual Report:

6: TRG Costs will be calculated for the PY4'Final Annual Report.

Appendix A: PY4 Sample Plan

PY4 Evaluation Activities

Table A-1 shows the evaluation activities planned for each of the programs that will claim savings in PY4. Non-participant surveys will be conducted for select programs to collect information for the net savings adjustments.

| Programs | Sectors | Records Review | Participant Surveys | Non- participant Surveys | Site Visits: | Metering |
|--|----------------------------|--|--|--------------------------------|-----------------|--------------|
| Appliance Recycling | Residential | Census Quarterly | Planned Q3 | NA | NA | NA |
| Residential Lighting (CFL) | Residential | Census Quarterly | Planned Q3 | | NA | NA |
| Energy Efficiency Behavior & Education | Residential | Census Quarterly | Census Quarterly Planned Q3 Planned Q3 | | NA | NA |
| Efficient Equipment Incentive | Residential | Quarterly | Planned Q3 | NA | NA | NA |
| Home Energy Assessment & Weatherization | Residential | Quarterly | Planned Q3 | NA | NA | NA |
| Act 129 WRAP | Residential low income | Census to identify duplicates Quarterly, prorated by job type | NA | NA | NA | NA |
| E-Power Wise | Residential low income | Census database, Quarterly | NA | NA | NA | NA |
| Renewable Energy | Govt/Non- profit | Program closed; few remaining GSHP projects | | | NA | NA |
| Efficient Equipment (non- lighting) | Non- residential | Batched | Planned Q3 | NA | Batched | NA |
| Efficient Equipment (lighting) | Non- residential | Quarterly | Planned Q3 | NA | Quarterly | As needed |
| Efficient Equipment (Direct Discount) | Small commercial | Batched | Planned Q3 | NA | Quarterly | As needed |
| HVAC Tune-Up | Small commercial | Census at program end | NA | NA | NA | NA |
| Custom Incentive | Commercial & Industrial | Census large projects Sample small projects | Q3, Q4 | NA | As needed | As needed |
| Direct Load Control | Residential, Commercial | Census of metered units included in the analysis | Q2 | NA | NA | By CSP |
| Load Curtailment | Commercial & Industrial | Census included in the analysis | Q3 | NA | NA | By CSP |

Table A-1. PY4 Planned Evaluation Activities

Phone Survey Activities

Table A-2 summarizes the completed survey efforts that have in occurred in PY4. Table A-3 shows the full PY4 survey schedule.

| Survey | Field Start Date | Field End ' | Target Completes | Achieved Completes | (Conf:// Precision | Average Call Time (Minutes) |
|----------------------------------|---------------------|-------------|---------------------|-----------------------|-----------------------|-----------------------------------|
| Direct Load Control (Peak Saver) | | | 95 | 95 | | |
| Residential | 11/13/12 | 12/03/12 | 70 | 90 | 90/10 | 8:03 |
| Small Business | | | 25 | 5 | | |

Table A-2. PY4 Participant Survey Schedule

| Anticipated Field Dates | Target Completes | |
|----------------------------|---|--|
| January | 19 | |
| 1/28/13- 3/1/13; Quarterly | 70 | |
| 1/28/13 - 2/14/13 | 140 | |
| 1/30/13 - 2/12/13 | 70 | |
| 2/04/13 - 2/07/13 | 70 | |
| 2/06/13 - 2/25/13 | 300 | |
| 2/11/13 - 2/20/13 | 70 | |
| 2/13/13 - 2/27/13 | 70 | |
| 2/20/13 - 2/25/13 | 70 | |
| 3/04/13 - 3/22/13 | 150 | |
| 3/06/13 - 3/16/13 | 150 | |
| ed, | | |
| None | | |
| | January 1/28/13- 3/1/13; Quarterly 1/28/13 - 2/14/13 1/30/13 - 2/12/13 2/04/13 - 2/07/13 2/06/13 - 2/25/13 2/11/13 - 2/20/13 2/13/13 - 2/27/13 2/20/13 - 2/25/13 3/04/13 - 3/22/13 3/06/13 - 3/16/13 ed None None | |