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July 16, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

VIA ELECTRONIC FILING

**Re: Application of Lyft, Inc., For Emergency Temporary Authority to Offer
Experimental Transportation Network Service Between Points in Allegheny
County, PA; Docket No. _____**

Dear Secretary Chiavetta:

Attached for filing with the Pennsylvania Public Utility Commission is the Application for Emergency Temporary Authority of Lyft, Inc. in the above-captioned proceeding. In addition, following via hand delivery is a check in the amount of \$100.00 to cover the requisite filing fee. Thank you.

Sincerely,

McNEES WALLACE & NURICK LLC

By

A handwritten signature in black ink, appearing to read 'A. Bakare', written over a horizontal line.

Adeolu A. Bakare

Counsel to Lyft, Inc.

lmc
Enclosure

- c: Robert F. Powelson, Chairman (via e-mail and First Class Mail)
John F. Coleman, Jr., Vice Chairman (via e-mail and First Class Mail)
James H. Cawley, Commissioner (via e-mail and First Class Mail)
Pamela A. Witmer, Commissioner (via e-mail and First Class Mail)
Gladys M. Brown, Commissioner (via e-mail and First Class Mail)
Jan H. Freeman, Executive Director (via e-mail and First Class Mail)
Mary Beth Osborne, Directory of Regulatory Affairs (via e-mail and First Class Mail)
Paul Diskin, Director of Bureau of Technical Utility Services (via e-mail and First Class Mail)
Bohdan R. Pankiw, Chief Counsel of Law Bureau (via e-mail and First Class Mail)

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**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Application of Lyft, Inc., For Emergency	:	
Temporary Authority to Offer Experimental	:	Docket No. A-2014-
Transportation Network Service	:	
Between Points in Allegheny County, PA	:	

APPLICATION FOR EMERGENCY TEMPORARY AUTHORITY OF LYFT, INC.

Pursuant to Section 3.383(c) of the Pennsylvania Public Utility Commission's ("PUC" or "Commission") Regulations, Lyft, Inc. ("Lyft"), submits this Application for Emergency Temporary Authority ("ETA Application") to operate an experimental transportation network service between points in Allegheny County, Pennsylvania. *See* 52 Pa. Code § 3.383(c). In support thereof, Lyft avers as follows:

I. Background

1. Lyft hereby requests permission from the Commission to operate as a Transportation Network Company ("TNC") offering experimental transportation network service between points in Allegheny County, Pennsylvania. As explained herein, Lyft has demonstrated that the public has an immediate need for its transportation network service to improve transportation alternatives. As acknowledged by the Commission's Administrative Law Judges ("ALJs") Mary D. Long and Jeffrey A. Watson, Lyft's service offers a number of crucial benefits, including, but not limited to, "supplementing existing public transportation, reducing single occupancy vehicle trips, vehicle ownership and usage, and assisting the state in achieving reductions in greenhouse gas emissions."¹ Commission approval of the instant Application is

¹ *Petition of the Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission for an Interim Emergency Order requiring Lyft, Inc., to immediately cease and desist from brokering transportation service for compensation between points within the Commonwealth of Pennsylvania*, Order on Interim Emergency Relief, P-2014-2426847 (July 1, 2014), p. 11, citing *Application of Lyft, Inc.*, A-2014-2415045 and A-2014-2415047

necessary to ensure these benefits, and others highlighted herein, continue in the Commonwealth.

2. On April 3, 2014, Lyft filed an Application at Docket No. A-2014-2415045 ("Allegheny County Application") requesting the issuance of a certificate of public convenience to operate an experimental transportation network service between points in Allegheny County, Pennsylvania.²

3. Lyft is a for-profit corporation registered with the Pennsylvania Department of State. Lyft's Pennsylvania Corporation Bureau Entity ID Number is 4255720. Lyft's Corporate Officers and Directors are:

Corporate Officers:

Logan Green, CEO, CFO and Secretary
John Zimmer, President
Travis VanderZanden, COO

Directors:

Logan Green
John Zimmer
Scott Weiss
Geoff Lewis

4. Lyft's physical and mailing address is:

Lyft, Inc.
548 Market Street #68514
San Francisco, CA 94104
Phone: 415-264-5462

5. The names and address and Lyft's attorneys are as follows:

James P. Dougherty (Pa ID No. 59454)
Barbara A. Darkes (Pa ID No. 77419)
Adeolu A. Bakare (Pa ID No. 208541)
McNees Wallace & Nurick LLC
100 Pine St., P.O. Box 1166
Harrisburg, PA 17108-1166
Phone: 717.232.8000
Fax: 717.237.5300

(April 3, 2014), Section I of Attachment A.

² Lyft also filed an Application at Docket No. A-2014-2415047 ("Statewide Application") requesting the issuance of a certificate of public convenience to offer transportation network service throughout the Commonwealth, which is pending before the Commission.

6. On June 5, 2014, the Bureau of Investigation and Enforcement ("I&E") filed a Complaint with the Commission alleging that Lyft is acting as a broker of transportation without Commission authority. Lyft filed an Answer to the Complaint on June 26, 2014.

7. On June 16, 2014, I&E filed a Petition for Interim Emergency Relief with the Commission requesting the issuance of an Interim Emergency Order requiring Lyft to immediately cease and desist from brokering transportation network service for compensation between points within the Commonwealth of Pennsylvania. On June 23, 2014, Lyft filed an Answer to the Petition, requesting that the ALJs and the Commission deny I&E's request for emergency relief. On July 1, 2014, ALJs Long and Watson granted I&E's Petition for Interim Emergency Relief through an Order on Interim Emergency Relief ("Interim Order") and certified the Material Question to the Commission for review.

8. On July 8, 2014, Lyft filed a Brief to Commission on Material Question requesting that the Commissioners answer the Material Question and reverse the Interim Order. At this time, the Material Question remains before the Commission.

II. Legal Standards Applicable to ETA Application

9. The Public Utility Code authorizes the Commission to approve applications for temporary certificates of public convenience in emergencies, without hearing, while evaluating action on permanent certificates. 66 Pa.C.S. § 1103(d).

10. Furthermore, under the Commission's regulations, the Commission may grant such emergency temporary authority ("ETA") "upon the establishment of an immediate need for the transportation of passengers" within a particular county. 52 Pa. Code § 3.384(b)(1).

11. The "immediate need" standard is the appropriate emergency consideration for purposes of an ETA Application. Prior Commission precedent has referenced both the definition

of "emergency" in Section 3.1 of the Commission's Regulations and the "immediate need" standard set forth in Section 3.384(b)(1) of the Regulations when reviewing ETA Applications. 52 Pa. Code §§ 3.1, 3.384(b)(1). *See Application of South Shore Limousine*, Docket Nos. A-2012-2297115, A-2012-2297105. However, Section 3.1 explicitly states that the definition of "emergency" set forth therein shall apply only "when used in this subchapter...unless the context clearly indicates otherwise." *See* 52 Pa. Code § 3.1. The relevant Subchapter A of Chapter 3 includes the provisions for Ex Parte Emergency Orders and Interim Emergency Relief. The provisions applicable to ETA Applications are separately set forth in Subchapter E of Chapter 3. *See* 52 Pa. Code § 3.383-84 (stating that "a grant of TA or ETA will be made when it is established that there is or soon will be an immediate transportation need." *Id.* Therefore, a finding of "emergency" as defined in Section 3.1 of the Commission's Regulations is not a prerequisite for approving an ETA Application. *See Application of Northeast Paramedics Services, Inc.*, 2001 WL 36255007 (Penn. P.U.C., 2001) (approving an ETA Application without reference to the definition of "emergency" in Section 3.1 of the Commission's Regulations).

12. Demonstrating that there is an "immediate need" may be achieved through a showing that existing carriers fail "to provide service or comparable situations which require new carrier service before an application for permanent authority can be filed and processed." *Id.* § 3.384(b)(2). In addition, where other carriers are capable of rendering transportation network service, an immediate need may also be shown where "there is a substantial benefit to be derived from the initiation of a competitive service." *Id.*

III. An Immediate Need Exists for Lyft's Service, Which Requires That The Commission Grant Lyft's ETA Application.

13. There exists an immediate need for Lyft's experimental transportation network service because there are no other providers that currently offer this service in Allegheny

County. Unlike traditional motor carrier services, Lyft passengers use only software embodied in a mobile application to contact drivers, providing convenience and efficiency that is not present through the arduous street hail or telephone dispatch methods used by existing motor carriers. As a result, the Commission's regulations mandate that an immediate need exists for Lyft's service. *See* 52 Pa. Code § 3.384(b)(2).

14. The need for Lyft's service is evidenced by correspondence from City of Pittsburgh Mayor William Peduto, who has asked the Commission to encourage and permit innovative transportation network services, such as those offered by Lyft, as a means to meet the service needs unfulfilled by existing taxicab and limousine companies operating in the Pittsburgh area. *See* <http://www.post-gazette.com/business/2014/02/18/Peduto-asks-for-rule-change-on-ride-sharing-operations/stories/201402180175>. In addition, Mayor Peduto issued a statement on July 2, 2014, explaining that Pittsburgh, as well as Pennsylvania, should support businesses such as Lyft because they facilitate business growth and drive technological innovation and progress. *See* <http://m.pghcitypaper.com/Blog/archives/2014/07/02/peduto-promises-a-fight-over-rideshare-cease-and-desist-order>.

15. In addition, significant public demand for Lyft's service exists, as indicated by the multiple daily requests for this service in Allegheny County. As an illustration of the immediate need, Exhibit A to this Application attaches 29 verified statements submitted by passengers. Of the 29 statements, 24 specifically state that existing taxi and/or public transportation services are unreliable, including the following excerpts:

Lyft has been so helpful and provided me with a ride every single time I needed one. I recently attempted to use Classy Cab to get a ride to the airport. It not like [*sic*] took over an hour to get to me but it took another 30 minutes because they could not find my place. I have NEVER had this issue with Lyft because they know exactly where you live without any complications.

... Public transportation does not accommodate the large number of bags or bulky items. The transit stops are not close to my location or destination. Traveling these distances on foot is not possible with the normal amount [sic] of groceries a person needs. The Yellow Cab Company has never been reliable often arriving after several hours of initial request.

16. See Exhibit A, Statements of Rachel Edman and Steven Ross Fowler.³ Additional statements discuss the necessity of Lyft's service as a safe alternative to walking at night in areas underserved by existing transportation services. See Exhibit A, Statements of Julie Cook, Rachel Edman, and Lauren Moran. This public support for Lyft provides further evidence of the substantial benefit offered by Lyft's transportation network service.

17. The Commission should consider the attached verified statements as support for this ETA, despite statements to the contrary made by I&E in a similar ETA proceeding. On July 9, 2014, I&E filed a Letter-Response to an ETA Application submitted by Raiser-PA LLC, in association with Uber Technologies, Inc. ("Uber"), on July 2, 2014 ("Uber ETA Application"). In response to the Uber ETA Application, I&E argued that statements of need for the service should be disregarded by the Commission because evidence of unauthorized service offered in bad faith cannot be considered by the Commission. I&E Letter-Response, Docket No. A-2014-2429993 (July 9, 2014).

18. In this case, Lyft is not offering unauthorized service in bad faith and has submitted evidence that its current service is not offered in violation of the Public Utility Code. See Lyft, Inc. Brief to Commission on Material Question, Docket No. A-2014-2426847 (July 8, 2014). Further, even if the Commission determines that Lyft has violated the Public Utility Code in any manner, I&E's comments should not preclude the Commission from considering the attached verified statements. With regard to periods of unauthorized service, the Commission

³ With the exception of Mr. Fowler each of the 29 verified statements was signed by hand. Due to a vision impairment, Mr. Fowler's Statement was dictated and signed using voice recognition software.

has previously disregarded testimony offered to show an Applicant's fitness for service, but has reviewed testimony offered to show a need for service and/or inadequacy of existing services. *See Hercik v. Pennsylvania Public Utility Com'n*, 137 Pa.Cmwlth. 377, 382, 586 A.2d 492, 494 (Pa. Cmwlth., 1991) (finding that "although a favorable finding of fitness may not be based upon evidence of the quality of service conducted in willful violation of a court order or the Commission's authority, the mere fact of prior operation in violation of a court order or the Commission's authority does not preclude a carrier from obtaining lawful authority in a subsequent proceeding before the Commission...."). In *Hercik*, the Commission barred applicant from using testimony of unauthorized service to establish its fitness, but accepted testimony describing the inadequacy of available alternatives and the resulting need for the applicant's service. *Id.* at 495. This reasoning is especially compelling in the context of an ETA, where the applicant is responding to a public need. Accordingly, while Lyft maintains that it has not violated the Public Utility Code, the outcome of this question should not disturb the Commission's consideration of the attached verified statements as evidence of an immediate need for the service. *See id.*

19. Similarly, entry of additional TNCs in the Pittsburgh area will not alleviate the immediate need for Lyft's platform. In recognition of the need for transportation network service, the Commission conditionally approved a prior application for experimental transportation network service, but the conditions for this approval have not been met and a certificate of public convenience has not been issued. *See Application of Yellow Cab Company of Pittsburgh, Inc. t/a Yellow X*, Order, A-2014-2410269 (May 22, 2014) ("Yellow Cab Order").

20. To the extent a certificate of public convenience is issued to Yellow Cab during the pendency of the instant ETA Application, an immediate need still exists for the Lyft platform

due to the substantial benefit derived from the initiation of Lyft as a competitive service and the tremendous consumer demand for TNCs in general and specific customer-focused transportation network service offered by Lyft. *See* 52 Pa. Code § 3.384(b)(2).⁴

21. As acknowledged by the Commission in the *Yellow Cab Order*, experimental network service, such as the service provided by Lyft, offers exciting opportunities for transportation in the Commonwealth that allows for faster and more user-friendly scheduling of transportation network service. The Commission found that the proposed service was responsive to a public demand and stressed the importance of ensuring that the current regulatory structure is not a barrier to desirable changes and technological advancements in the transportation industry. *Yellow Cab Order*, p. 6.

22. Coinciding with adoption of the *Yellow Cab Order*, Commissioner Witmer and Commissioner Brown issued a Joint Statement expressing their support for such experimental service: "Using App-based technology to connect passengers with drivers has the potential to revolutionize the transportation market and provide customers with more options for travel throughout Pennsylvania." *See Application of Yellow Cab Company of Pittsburgh, Inc. t/a Yellow X*, Joint Statement of Commissioner Pamela A. Witmer and Commissioner Gladys M. Brown, A-2014-2410269 (May 22, 2014). Because Lyft offers similar technology to connect passengers with drivers, approval of this Application for ETA will help meet demand for transportation network service in Allegheny County and provide the important benefits to Pennsylvania identified by the Commission in *Yellow Cab*.

⁴ In the event that the Uber ETA Application is approved in advance of this Application, Lyft submits that the immediate need for transportation service in Allegheny County is sufficiently pervasive to necessitate further ETA approval for Lyft. This outcome is consistent with the Commission's authority to approve competitive transportation services when beneficial to consumers. *See* 52 Pa. Code § 3.384(b)(2).

23. While the Commission will have an opportunity to review the Allegheny County Application requesting a permanent certificate of public convenience, recent developments require that the Commission grant the instant ETA application at this time. First, the Allegheny County Application was protested by various parties, including the Insurance Federation of Pennsylvania, the Pennsylvania Association for Justice, JB Taxi LLC, Concord Limousine, and Black Tie Limousine, and Executive Transportation t/d/b/a Luxury Sedan Service ("Executive Transportation"). Following Preliminary Objections filed by Lyft, ALJs Long and Watson dismissed all of the above protests, except for JB Taxi LLC (which currently holds no operating authority in Allegheny County) and Executive Transportation. The specific issues raised by these two motor carrier protestants can be addressed in the proceedings for a permanent certificate of public convenience, but should not override the immediate need for Lyft's service and the benefits offered to Pittsburgh citizens seeking efficient, reliable, and safe transportation.

24. Further, the July 1, 2014, Interim Order, in which ALJs Long and Watson directed Lyft to cease and desist from providing experimental transportation network service, failed to properly weigh the substantial benefits provided by Lyft that have been previously identified by the Commission and general public alike. An app-based platform allows for expedited and convenient transportation service that benefits both Lyft passengers who receive superior transportation service and Lyft drivers who are provided with an opportunity to grow businesses, spurring economic growth in the Commonwealth. While Lyft filed a brief requesting that the Commission reverse the Interim Order, deny I&E's Petition for Interim Emergency Relief, and waive the regulatory provision authorizing an immediate cease-and-desist, the significant benefits offered by Lyft's service merit granting the instant ETA Application for a

temporary certificate of public convenience until Lyft's Application for a permanent certificate of public convenience may be fully considered by the Commission.

IV. Description of Lyft's Service

25. To ensure that the Commission has sufficient information related to Lyft's fitness for providing temporary service, this Application provides additional detail related to Lyft's service, liability insurance, driver integrity, and vehicle safety.⁵

26. Lyft's product is a mobile application that provides a platform allowing passengers to connect to independent drivers. Drivers use their personal, insured, non-commercially licensed vehicles for the purpose of providing transportation to these passengers. Lyft does not own vehicles or employ drivers for the purposes of providing such transportation.

27. Lyft offers service at no charge, but suggests an amount that passengers can donate to drivers. The passenger is under no obligation to provide this donation, and the driver will make no attempts to persuade the passenger to remit this donation. Upon completion of a trip, an electronic receipt will be transmitted to the passenger's email address documenting the details of the trip. Following approval of the ETA Application, Lyft proposes to charge a set fare.

V. Description of Lyft Insurance

28. Lyft requires drivers to provide proof of valid and current liability insurance on all vehicles used in offering transportation network service in at least the amounts specified in 75 Pa.C.S. §§ 1702 and 1711.

⁵ Lyft is prepared to provide any and all other information the Commission deems necessary for purposes of establishing immediate need for Lyft's service and will supplement this application as appropriate.

29. Lyft will submit to the Commission proof of adequate insurance evidencing policies and coverage that comply with and exceed the minimum standards required by the Commission at 52 Pa. Code §§ 32.11 and 41.21, as follows:⁶

a. \$1 million of liability coverage per incident. Lyft maintains liability insurance in the amount of \$1 million to cover a driver's liability for bodily injury, death or property damage, which far exceeds the Commission's minimum requirement of \$35,000. The terms and conditions for this policy provide that this coverage will apply from the time a driver accepts a trip request through the App until the completion of a trip. This coverage additionally includes first party medical benefits in the amount of \$25,000 and first party wage loss benefits in the amount of \$10,000 for passengers and pedestrians. This policy protects drivers and passengers using Lyft's platform and third parties when injured through an accident caused by the driver using Lyft. This policy is designed to apply even if the driver's personal auto insurance coverage denies coverage entirely or covers only a portion of the driver's liability. This policy also includes uninsured/underinsured motorist coverage of \$1 million per incident, which will apply if another motorist causes an accident with a driver's vehicle and does not carry adequate insurance. In the event of injury caused by an uninsured/underinsured motorist, this policy protects drivers and passengers using Lyft's platform and third parties.

b. Contingent liability coverage between trips. If the driver's personal policy declines coverage during the time that a driver using Lyft's platform is available on the Lyft platform, but between trips with passengers (prior to being matched), Lyft has procured a policy that covers liability up to \$50,000 per person for bodily injury, \$100,000 per accident, and \$25,000 for property damage.

⁶ Although 52 Pa. Code § 3.383(c)(3)(G) requires the submission of evidence of insurance with an ETA Application, Lyft respectfully requests a conditional waiver of this provision subject to submission of the requisite evidence of insurance upon approval of the requested ETA.

c. **Contingent comprehensive/collision coverage.** Finally, for drivers carrying comprehensive and/or collision coverage on their personal policies, Lyft offers contingent comprehensive and/or collision coverage up to \$50,000 per occurrence with a \$2,500 deductible.

VI. Description of Lyft Driver Integrity

30. Lyft requires drivers to meet standards that are consistent with, and frequently more stringent than, the Commission's requirements set forth in 52 Pa. Code §§ 29.502-29.507, as described more fully below:

a. **Criminal Background Checks.** Lyft conducts a national criminal background check with respect to each driver before the driver may access the App-based platform to receive requests for transportation from passengers. A match on the national sex offender registry or a conviction that appears on a criminal background check within the past seven years for crimes of violence, sexual abuse, felony, robbery, or felony fraud, automatically and permanently disqualifies an individual from acting as a driver.

b. **Driving History Record.** Lyft obtains a driving history record for each driver applicant and rejects applicants if, within the past three years, the record shows a major violation (including, but not limited to, attempting to evade the police, reckless driving, or driving on a suspended or revoked license), or more than three moving violations.

c. **Drugs or Alcohol.** Lyft maintains a zero-tolerance policy on the use of drugs or alcohol while the driver is available on the Lyft platform. Notice of this zero-tolerance policy is on Lyft's website along with procedures to report a complaint when passengers reasonably suspect a driver was under the influence of drugs or alcohol during the course of the ride. Lyft will immediately suspend a driver upon receipt of a passenger complaint alleging a

violation of the zero-tolerance policy, and such suspension will last the duration of Lyft's investigation into the incident.

VII. Description of Lyft Vehicle Safety

31. Lyft requires drivers' vehicles to meet extensive safety requirements, as more fully described below:

a. Inspections. Lyft will require vehicles used in conjunction with the platform to pass annual safety inspections in compliance with Pennsylvania Department of Transportation Regulations and consistent with the Commission's Vehicle Safety Regulations. *See* 75 Pa.C.S. Chapter 47; 67 Pa. Code §§ 175.61-80; 52 Pa. Code §§ 29.402 and 29.405. Lyft further acknowledges that vehicles used in conjunction with Lyft's platform are subject to inspection by Commission enforcement officers. Additionally, Lyft requires drivers' vehicles to undergo and pass a 19-point safety inspection before the vehicle provides transportation network service that includes a check for cleanliness and addresses the following vehicle components: foot brakes, emergency brakes, steering mechanism, windshield, rear window and other glass, windshield wipers, headlights, tail lights, turn indicator lights, stop lights, front seat adjustment mechanism, doors (open, close lock), horn, speedometer, bumpers, muffler and exhaust system, conditions of tires, including tread depth, interior and exterior rear view mirrors, and safety belt for driver and passengers.

b. Vehicle Type. Lyft requires drivers to use motor vehicles that have four doors and have a seating capacity of eight passengers or fewer. Eligible vehicles include street-legal coupes, sedans, or light-duty vehicles including vans, minivans, sport utility vehicles, hatchbacks, convertibles, and pickup trucks.

c. Other Vehicle Requirements. Drivers' vehicles do not include meters.

VIII. Other Requirements

32. Lyft maintains a website that provides a customer service telephone number or email address.

33. Lyft maintains records to demonstrate compliance with all of the requirements, standards, and obligations described in this ETA Application, and satisfies the recordkeeping requirements of 52 Pa. Code § 29.313.

34. Lyft is establishing a driver-training program designed to ensure that each driver safely operates his or her vehicle prior to the driver being able to use Lyft's platform to offer service.

35. Lyft understands that it is subject to an annual assessment based upon reported Pennsylvania intrastate revenues.

36. Lyft further understands that it has sole responsibility to address Commission-related passenger complaints and that a failure to adhere to the commitments made in this ETA Application may result in the Commission imposing sanctions, including civil penalties, suspension and revocation of the temporary certificate of public convenience.

37. Lyft is not currently engaged in unauthorized intrastate transportation for compensation between points in Pennsylvania. Lyft is currently not acting as a broker of transportation service for compensation in the Commonwealth.⁷

38. While Lyft has sought to comply the regulations at 52 Pa. Code §§ 3.383-3.384 regarding ETA applications, to the extent any part of this Application is deemed inconsistent

⁷ The Commission is currently reviewing a material question regarding this fact. While an Interim Order was issued directing Lyft to cease and desist operations, the Commission has not yet acted on the matter. As previously noted, Lyft has filed a brief on the Material Question and requested that the Commission issue a Final Order reversing the Interim Order and exercising its discretion to grant a waiver staying any effectiveness of the Interim Order. As further set forth in the brief, Lyft has provided evidence that the service currently offered does not violate the Public Utility Code.

with the Regulations, Lyft respectfully requests that the Commission exercise its discretion to grant waivers of these provisions due to their inapplicability to this ETA Application for experimental transportation network service. *See* 52 Pa. Code § 5.43; *see also Township of Collier v. Pennsylvania American Water Company*, 2004 WL 1647271 (Pa. P.U.C. 2004), p. 4 ("Case law supports the power of an administrative agency to waive its own rules and regulations or excuse noncompliance.").

39. Consistent with 52 Pa. Code § 1.36, this ETA Application includes a Verification executed by Katie Kincaid, Manager of Government Relations for Lyft.

IX. Conclusion

The Commission should grant Lyft's ETA Application because (1) there are no other providers currently offering experimental transportation network service in Allegheny County; (2) Lyft's service offers substantial benefits as acknowledged by the Commission and general public; and (3) the need for innovative, reliable, and safe transportation network service in Pittsburgh is immediate and extensive, justifying approval of Lyft's ETA regardless of the status of the *Yellow Cab* decision or the Uber ETA Application. Moreover, Lyft has provided extensive information related to its driver integrity, vehicle safety, and insurance, which ensures that passengers may use Lyft's platform to conveniently and safely secure transportation. Accordingly, Lyft requests that the Commission approve its Application for Emergency Temporary Authority to operate an experimental transportation network service between points in Allegheny County, Pennsylvania and grant any other relief deemed necessary.

Respectfully submitted,

McNEES WALLACE & NURICK LLC

By 

James P. Dougherty (Pa. I.D. 59454)

Adeolu A. Bakare (Pa. I.D. 208541)

Barbara A. Darkes (I.D. No. 77419)

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jdougherty@mwn.com

abakare@mwn.com

bdarkes@mwn.com

Dated: July 16, 2014

Verification

I hereby verify that the statements made in this application are true and correct to the best of my knowledge and belief. The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C.S. Section 4904 relating to unsworn falsification to authorities.

7/16/14
Date

[Signature]
Signature

VERIFIED STATEMENTS IN SUPPORT OF THE APPLICATION

1. Dylan Ahrens
2. Sarah Birmingham
3. Maria Brown
4. Heather Cochrane
5. Sean S. Cochrane
6. Julie Cook
7. Thomas John Cooley
8. Ashley E. DeBerry
9. Vira Doughton
10. Rachel Edman
11. Joshua Flavin
12. Steven Fowler
13. Ellie Gordon
14. Bradley Hoffman
15. Melissa Marchionne
16. Ryan McGinnis
17. Lauren Moran
18. Christopher Norris
19. Andrea Pinigis
20. Elyson Sanchez
21. Martin Schiff
22. Garrett Senter
23. Thomas J. Slosky III
24. Kimberly Sonnie
25. Robin L. Stanton
26. Elizabeth Surmacz
27. Jonathan Surmacz
28. Diane Torbich
29. Emily Winn

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Dylan Ahrens
Name of Supporter
1012 North Negley Pittsburgh PA 15206
Street Address City or Municipality State Zip Code
Dylan Ahrens
Name of Applicant

- Describe the type of transportation service needed.

Lyft

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. At Night in the East End of Pittsburgh.
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
2-3 Times a week
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
Taxis are not reliable
- Have you supported similar applications in the past? If so, please supply name and docket number.

VERIFICATION OF STATEMENT

The undersigned deposes and says that he/she is the person who signed the Statement for the above-captioned applicant/application and that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief.

The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

[Signature]
(Signature) Dylan Ahrens
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

SARAH BIRMINGHAM
Name of Supporter

3307 WARD ST APT #2 PITTSBURGH PA 15213
Street Address City or Municipality State Zip Code

LYFT
Name of Applicant

- Describe the type of transportation service needed.
HOME FROM WORK LATE AT NIGHT
HOME FROM GROCERY STORES, INSTEAD OF CARRYING BAGS 1+ MILES
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. HOME ↔ MARKET SQUARE, PITTSBURGH
GROCERY STORES (EAST END) → HOME
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
4-5x / WEEK
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
TAXI CABS ARE UNRELIABLE
UBER IS FINE, BUT NOT AS FRIENDLY
- Have you supported similar applications in the past? If so, please supply name and docket number.
N/A

VERIFICATION OF STATEMENT

The undersigned deposes and says that he/she is the person who signed the Statement for the above-captioned applicant/application and that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief.

The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

Sarah Bingham
(Signature)
SARAH BIRMINGHAM
(Name, printed or typed)

10 July 2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Maria Brown
Name of Supporter

15 Sunset Ct Cranberry Twp PA 160060
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.

ridesharing

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Greater Pittsburgh area + Northern Suburbs,
Cranberry Twp and Seven Fields

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Monthly

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

No, because I've found it (taxis) unreliable and
to be a more expensive alternative

- Have you supported similar applications in the past? If so, please supply name and docket number.

VERIFICATION OF STATEMENT

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Maria E. Brown
(Signature)
Maria E. Brown
(Name, printed or typed)

07/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Heather Cochran
Name of Supporter

1603 Mt. Royal Blvd. Glenshaw PA 15116
Street Address City or Municipality State Zip Code

lyft
Name of Applicant

- Describe the type of transportation service needed.
Ride Sharing
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
downtown Pittsburgh - baseball games, family events
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
weekly
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
bus service - not always available
- Have you supported similar applications in the past? If so, please supply name and docket number.
no

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Heather Cochran
(Signature)
Heather Cochran
(Name, printed or typed)

7/10/2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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Sean S Cochran
Name of Supporter
1603 Mt Royal Blvd Gleneshaw PA 15116
Street Address City or Municipality State Zip Code
Lyft
Name of Applicant

- Describe the type of transportation service needed.

Ride Sharing

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

any neighborhood of Pittsburgh Rush Hour Commute
Late Nights Fri/Sat

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Daily 24/7

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

no

- Have you supported similar applications in the past? If so, please supply name and docket number.

no

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[Signature]

(Signature)

Sean S Cochran
(Name, printed or typed)

7/10/2014
(Date)

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Julie Cook
Name of Supporter

2513 Spring Street Pgh PA 15210
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.

car service to avoid driving while intoxicated

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh area, airport, home

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Weekly

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

I've tried calling cabs before for a ride and either they take forever to pick up or they cancel.

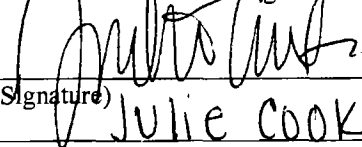
- Have you supported similar applications in the past? If so, please supply name and docket number.

N/A

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(Signature) Julie Cook
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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Thomas John Cooley
Name of Supporter

2513 Spring Street Pittsburgh PA 15210
Street Address City or Municipality State Zip Code

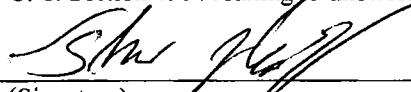
Lyft
Name of Applicant

- Describe the type of transportation service needed.
ride other than PAT Bus, I have anxiety on buses.
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
All over pittsburgh, not just the airport. VA (veterans affairs) appointments
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
weekly
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
Yes, I have to lie to cab drivers to get to my destination
- Have you supported similar applications in the past? If so, please supply name and docket number.
NO,

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(Signature)

Thomas John Cooley
(Name, printed or typed)

10 July 2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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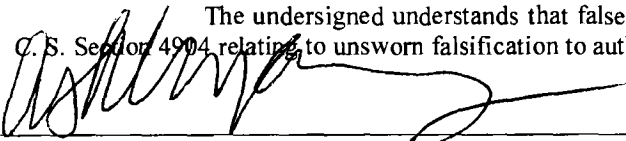
Ashley E DeBercy
Name of Supporter
208 Reliance Ave Brownsville PA 15717
Street Address City or Municipality State Zip Code
Lyft
Name of Applicant

- Describe the type of transportation service needed.
Safe reliable public transportation
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
daily
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
- Have you supported similar applications in the past? If so, please supply name and docket number.

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(Signature)
Ashley E DeBercy
(Name, printed or typed)

July 10, 2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Vira Doughton
Name of Supporter
1070 S Chatham Park Dr. Pgh PA 15216
Street Address City or Municipality State Zip Code
Lyft
Name of Applicant

- Describe the type of transportation service needed.

ride sharing

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Scott twنش. PA 15216 - typically
to a downtown location or special event w/in

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

weekly → monthly

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes. They do not like to come to neighborhoods/
suburbs. They are unreliable. I have almost missed

- Have you supported similar applications in the past? If so, please supply name and docket number.

No, this is first

special
events due
to this.

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Vira Doughton
(Signature)
Vira Doughton
(Name, printed or typed)

July 10, 2014
(Date)

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Rachel Edman

Name of Supporter

McKees Rocks, PA

15136

Street Address

City or Municipality

State

Zip Code

Name of Applicant

- Describe the type of transportation service needed.

Lyft taxi ride is beneficial to Pittsburgh because it has provided the residents with a safe and reliable way of transportation. Lyft has not only given intoxicated people a safe way of transportation, but has helped Pittsburgh financially. I have not gone out in Pittsburgh since Lyft has been shut down. I never feel like I have a safe way home. Every time a Lyft driver has picked me up, they have been helpful and friendly. I have even reconnected with an old friend from my hometown who became a Lyft driver. I cannot stress how great this service has been to me. I can travel through Pittsburgh without stressing about directions, feeling unsafe, or having money on me.

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

The origin would be somewhere in the suburbs of Pittsburgh (i.e. North Hills, McKees Rocks, Robinson Twp) and the destination is downtown Pittsburgh, Oakland, South Side, Station Square, etc.

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

The service is needed every weekend

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

I have attempted to use Yellow Cab and Classy Cab in the Pittsburgh area. They are 100% unreliable and can't even guarantee that they are going to pick you up. You talk to the dispatcher, not the driver. I would never recommend the Pittsburgh taxi services to anyone.

- Have you supported similar applications in the past? If so, please supply name and docket number.

I downloaded the Uber app but it was not necessary. Lyft has been so helpful and provided me with a ride every single time I needed one. I recently attempted to use Classy Cab to get a ride to the airport. It not like took over an hour to get to me but it took another 30 minutes because they could not find my place. I have NEVER had this issue with Lyft because they know exactly where you live without any complications.

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Rachel Edman

(Signature)

Rachel Edman

(Name, printed or typed)

7/10/14

(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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JOSHUA FLAVIN

Name of Supporter

229 N GRAHAM ST PITTSBURGH PA 15206

Street Address

City or Municipality

State

Zip Code

Name of Applicant

- Describe the type of transportation service needed.
RIDE SHARE SERVICES (EG LYFT, UBERX)
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
PITTSBURGH, PA
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
WEEKLY (PERSONALLY)
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
YES, YELLOWCAB & CLASSY CAB & UETS CAB
UNRELIABLE SERVICE AT BEST, 50% NO-SHOW RATES AT WORST.
- Have you supported similar applications in the past? If so, please supply name and docket number.
N/A

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(Signature)

JOSHUA FLAVIN
(Name, printed or typed)

7.10.2014
(Date)

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Steven Ross Fowler

Name of Supporter

1010 Rebecca Ave, Apt 5

Street Address

Pittsburgh

City or Municipality

PA

State

15221

Zip Code

Lyft

Name of Applicant

- Describe the type of transportation service needed.

I require the transportation of myself and purchased goods such as groceries and other items too big or heavy to carry or transport using public transportation. I have a vision impairment that prevents me from driving and I do not have another means of transporting myself and my goods safely.

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Greater Pittsburgh Region, Borough of Wilkinsburg and Edgewood township, Allegheny County, PA

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Weekly, sometimes up to three times a week, larger trips bi-monthly.

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes, Public transportation does not accommodate the large number of bags or bulky items. The transit stops are not close to my location or destination. Traveling these distances on foot is not possible with the normal amount of groceries a person needs. The Yellow Cab Company has never been reliable often arriving after several hours of initial request. The cab drivers have a right to refuse rides and do so often. Delivery services are too expensive. I do not qualify for ACCESS Para-transit services.

- Have you supported similar applications in the past? If so, please supply name and docket number. N/A

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(Signature)

Steven Fowler

(Name, printed or typed)

7/9/14

(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Ellie Gordon
Name of Supporter

6525 Northumberland st. Pittsburgh PA 15217
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.

Lyft

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh and surrounding area

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

24/7

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes, taxi + bus. taxis don't show up and aren't reliable. buses aren't available in all areas and are limited time-w

- Have you supported similar applications in the past? If so, please supply name and docket number.

Yes, Lyft

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G. J.
(Signature) Ellie Gordon
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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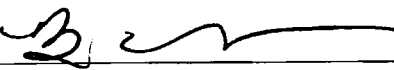
Bradley Hoffman
Name of Supporter
1520 Rockland Ave Pittsburgh PA 15216
Street Address City or Municipality State Zip Code
Left

- Name of Applicant
- Describe the type of transportation service needed. Ride - sharing
 - What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. Pittsburgh area
 - How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
Daily
 - Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
Yes, they are unreliable / unfriendly
 - Have you supported similar applications in the past? If so, please supply name and docket number.
No

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(Signature)
Bradley Hoffman
(Name, printed or typed)

7/2/14
(Date)

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Melissa Marchionne
Name of Supporter

2025 Jane St. Pittsburgh PA 15203
Street Address City or Municipality State Zip Code

CYFT
Name of Applicant

- Describe the type of transportation service needed.

Ride sharing community

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh, PA (Bouthside, Shadyside)

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

24/7!

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes. Cabs don't pick me up!

- Have you supported similar applications in the past? If so, please supply name and docket number.

n/a

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Melissa Marchionne
(Signature)
Melissa Marchionne
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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Ryan McGinnis

Name of Supporter

1321 Freeport Acad

Street Address

Chernick

City or Municipality

P.

State

15024

Zip Code

LYA

Name of Applicant

- Describe the type of transportation service needed.

ride shaping

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. *Chemical waste - to be sent to*

What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. *Chemick / water works, to Downstern Pottshury, chimp, homestead.*

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Daily

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes, Yellow Cab is a disgrace to transit. If they ever want to take you anywhere, they are in no hurry and try to extort you.

- Have you supported similar applications in the past? If so, please supply name and docket number.

$$\gamma(1), \quad \rho \cup (v) \subset Ber$$

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(Signature) *Rm Mi*

(Signature)

Ryan McClain

(Name, printed or typed)

7/10/14

(Date)

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Lauren Moran
Name of Supporter

100 Anderson St #637 Pittsburgh PA 15212
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.

Safe ride home after ~~work~~ dark or from entertainment venues.

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Within the city of Pittsburgh, specifically the East End (Bloomfield, Shadyside, Lawrenceville, East Liberty)

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

1-2 times per week

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Taxi - unreliable, feel unsafe at times, they tend to only be downtown or in Southside

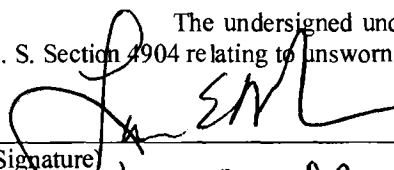
- Have you supported similar applications in the past? If so, please supply name and docket number.

N/A

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(Signature) Lauren Moran
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Christopher Norris
Name of Supporter
3149 Spring Way
Street Address
Pittsburgh
City or Municipality
PA
State
15201
Zip Code
Lyft
Name of Applicant

- Describe the type of transportation service needed.
Commuter & Public transit
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
Oakland, Shadyside, South Side, Lawrenceville, Airport
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
Everyday
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
Yes takes too long or they just don't show up
- Have you supported similar applications in the past? If so, please supply name and docket number.
No

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[Signature]
(Signature)
Christopher Norris
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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Andrea Pinigis
Name of Supporter
227 Homestead Street Pittsburgh PA 15218
Street Address City or Municipality State Zip Code
LYAT
Name of Applicant

- Describe the type of transportation service needed. Public transportation / Ride Sharing
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. work in downtown & home in Swisshelm Park
& to go out on the weekends.
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
Daily
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
Taxis are not dependable.
- Have you supported similar applications in the past? If so, please supply name and docket number.

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Andrea Pinigis
(Signature)
Andrea Pinigis
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Elysa Sanchez
Name of Supporter
104 Pentfield Pl. Pittsburgh PA 15208
Street Address City or Municipality State Zip Code

Name of Applicant

- Describe the type of transportation service needed. Lyft
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships. Downtown Pittsburgh, Cranberry, Strip District, Carnegie
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis? weekly
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them? Tried Uber ~~but~~ but had trouble installing the app.
- Have you supported similar applications in the past? If so, please supply name and docket number. No

VERIFICATION OF STATEMENT

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The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

Elysa Sanchez
(Signature)
Elysa Sanchez
(Name, printed or typed)

09/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

MARTY SCHIFF
Name of Supporter
267 Kingston Dr Pgh PA 15235
Street Address City or Municipality State Zip Code
LYFT
Name of Applicant

- Describe the type of transportation service needed.

RIDE SHARE

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

DOWNTOWN /

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

WEEKLY

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

YES

- Have you supported similar applications in the past? If so, please supply name and docket number.

NO

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(Signature)

(Name, printed or typed)

MARTIN SCHIFF

(Date)

7-10-14

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GARNETT SENTER
Name of Supporter

1520 ROCKLAND AVE PITTSBURGH PA 15216
Street Address City or Municipality State Zip Code

LYFT
Name of Applicant

- Describe the type of transportation service needed.

RIDES TO WORK

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

MY HOME TO LOVES AT THE WATERFRONT AND BACK HOME

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

TWICE A DAY

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

TAXIS NEVER SHOW ON TIME AND PUBLIC TRANSPORTATION IS ON A SET SCHEDULE, AND DOESN'T RUN THROUGH THE NIGHT

- Have you supported similar applications in the past? If so, please supply name and docket number.

N/A

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Garnett Senter
(Signature)
GARNETT SENTER
(Name, printed or typed)

7/10/14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

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Thomas Joseph Slasky III
Name of Supporter

600 Forbes Ave Pittsburgh PA 15282
Street Address City or Municipality State Zip Code

LYFT
Name of Applicant

- Describe the type of transportation service needed.

Car-Rideshare

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh PA

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Every day

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes, taxi, slow service

- Have you supported similar applications in the past? If so, please supply name and docket number.

No

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Thomas J. Slasky III
(Signature)
Thomas J. Slasky III
(Name, printed or typed)

07/19/2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Kimberly Sonnie
Name of Supporter

1321 Freeport ^{ED} ~~St~~ Cheswick Pa 15024
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.

ride sharing

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Cheswick to Fox Chapel, Pittsburgh's north side, Homestead
Pittsburgh intl airport

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Daily

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Yes, yellow cab and its subsidiaries are not efficient or
reliable enough.

- Have you supported similar applications in the past? If so, please supply name and docket number.

no

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Kimberly Sonnie
(Signature)
Kimberly Sonnie
(Name, printed or typed)

7-10-14
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

~~ROBIN L. STANTON~~ ~~LYFT~~ ~~647 CHERRY WAY BRIDGEVILLE PA 15017~~
Name of Supporter
647 CHERRY WAY BRIDGEVILLE PA 15017
Street Address City or Municipality State Zip Code
~~ROBIN L. STANTON~~ LYFT
Name of Applicant

- Describe the type of transportation service needed.

RELIABLE

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pgh & SURROUNDING AREAS

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

24/7

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

THE TAXI DID NOT ARRIVE

- Have you supported similar applications in the past? If so, please supply name and docket number.

VERIFICATION OF STATEMENT

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~~Robin L. Stanton~~
(Signature)
ROBIN L. STANTON
(Name, printed or typed)

7/10/2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Elizabeth Matthews Summace
Name of Supporter
161 Victory Lane Leekdale PA 15056
Street Address City or Municipality State Zip Code
Lyft
Name of Applicant

- Describe the type of transportation service needed.

auto - Lyft

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh area

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

All hours

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

Taxis are hard to get - public transport is ~~not~~ ^{not} reliable

- Have you supported similar applications in the past? If so, please supply name and docket number.

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Elizabeth Summace
(Signature)
Elizabeth Summace
(Name, printed or typed)

July 10, 2014
(Date)

VERIFIED STATEMENT IN SUPPORT OF THE APPLICATION

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Jonathan Surmacz
Name of Supporter

161 Victory Lane, Gettysburg PA 15056
Street Address City or Municipality State Zip Code

LYFT
Name of Applicant

- Describe the type of transportation service needed.

Ride sharing!

- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.

Pittsburgh PA Area

- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?

Daily - All hours!

- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?

- Yellow cab takes forever and is unreliable
- Use Port Authority to go to work in downtown.


- Have you supported similar applications in the past? If so, please supply name and docket number.

No

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(Signature)
Jonathan Surmacz
(Name, printed or typed)

7/10/14
(Date)

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Diane Torbich
Name of Supporter
1502 Bellaire Pl. Brookline PA 15226
Street Address City or Municipality State Zip Code
(same)
Name of Applicant

- Describe the type of transportation service needed.
doctor appt, groceries store
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
Pittsburgh
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
yellow cab, classy cab
- Have you supported similar applications in the past? If so, please supply name and docket number.
No

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Diane Torbich
(Signature)
Diane Torbich
(Name, printed or typed)

7/10/14
(Date)

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THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THAT THERE IS A NEED FOR THE APPLICANT'S SERVICES. STATEMENT SHOULD BE TYPED OR PRINTED.

Emily Winn
Name of Supporter

270 Service Way Pittsburgh PA 15201
Street Address City or Municipality State Zip Code

Lyft
Name of Applicant

- Describe the type of transportation service needed.
Safe, Reliable transportation around the city
- What will be the usual origin and destination? Please give specific locations, such as names of cities, boroughs, or townships.
around the city - including (and especially) east end / sherdyside, east liberty, friendship, Laurenceville
- How frequently is this service needed? Example: Is it on a daily, weekly, or monthly basis?
daily - more frequently during nights and weekends - but daily
- Have you tried to use other providers of service in this area, and if so, why do you prefer not to use them?
yes - they have not answered calls, not shown up, have been rude
- Have you supported similar applications in the past? If so, please supply name and docket number.
NO

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Emily Winn
(Signature)
Emily Winn
(Name, printed or typed)

7/10/14
(Date)