

August 8, 2014

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor – Room N201  
Harrisburg, PA 17120

*Via Hand Delivery*  
RECEIVED  
PA PUC  
SECRETARY'S BUREAU  
AUG - 8 PM 2: 09

Re: Application of Block Line Systems, LLC for Approval to Offer, Render, Furnish or Supply Telecommunications to the Public in the Commonwealth of Pennsylvania; PUC Docket Nos. A-2014-2433351; A-2014-2433353; A-2014-2433354; A-2014-2433355; A-2014-2433356

Dear Secretary Chiavetta:

We are counsel to Block Line Systems, LLC (“Company”) in connection with the above-referenced Application, which has been assigned the following docket numbers by the Public Utility Commission (“Commission”) according to the type of authority sought:

<u>Docket No.</u>	<u>Authority</u>	<u>Service Territory</u>
A-2014-2433351	IXC-R detariffed	Statewide
A-2014-2433353	IXC-FB detariffed	Statewide
A-2014-2433354	CLEC	Verizon Pennsylvania LLC
A-2014-2433355	CLEC	Verizon North LLC
A-2014-2433356	CLEC	United Telephone Co. d/b/a CenturyLink

By Secretarial Letter dated July 23, 2014, we were advised that the Company’s Application contained deficiencies and were directed to file corrections within twenty days. In accordance with that directive, enclosed for filing please find the following Application items:

- 1) Supplement to Application Item 3 (Contacts) which identifies the name, address, and telephone and fax numbers of an alternate person at the Company responsible for addressing customer complaints; and
- 2) Supplement to Application Item 13 (Tariffs) which contains proposed tariffs for CLEC and switched access services in conformance with the Public Utility Code and Commission rules, regulations, orders, and mandates.

We believe this letter and the enclosed supplemental items correct the deficiencies identified in your letter of July 23, 2014, in their entirety. If, however, additional information is required to perfect the Application, please contact me directly at (717) 255-7611 at your earliest convenience.

Very truly yours,

THOMAS, NIESEN & THOMAS, LLC

By



Charles E. Thomas, III

Encls.

cc: Certificate of Service (w/encls.)  
Bryan Mahla, TUS (w/encls.) (via email)  
Brian Rex (w/encls.) (via email)

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**SUPPLEMENT TO APPLICATION ITEM 3(C) - CONTACTS**

(C) RESOLVING COMPLAINTS: Name, address, telephone number, and fax number of an **alternate** person responsible for addressing customer complaints.

Denton Parsons  
Block Line Systems, Inc.  
4818 Angola Road  
Toledo, OH 43615  
Tel: 419-724-3864  
Fax: 419-724-1704  
dparson@telesystem.us

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**CERTIFICATE OF SERVICE**

I hereby certify that I have this 8th day of August, 2014, served a true and correct copy of the foregoing document, upon the persons listed below as follows:

**First Class Mail, Postage Prepaid:**

Office of Consumer Advocate  
555 Walnut Street  
5<sup>th</sup> Floor, Forum Place  
Harrisburg, PA 17101-1923

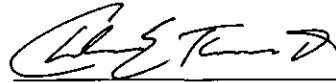
Office of Small Business Advocate  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

Office of Attorney General  
Office of Consumer Protection  
Strawberry Square  
Harrisburg, PA 17120

Verizon Pennsylvania LLC  
1717 Arch Street  
Floor 3SE  
Philadelphia, PA 191013

Verizon North LLC  
1717 Arch Street  
Floor 3SE  
Philadelphia, PA 191013

United Telephone Company d/b/a CenturyLink  
240 North Third Street  
Suite 300  
Harrisburg, PA 17101



Charles E. Thomas, III (PA ID # 201014)

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**BLOCK LINE SYSTEMS, LLC**

**PROPOSED TARIFF**

**FOR**

**SWITCHED ACCESS SERVICES**

**(Supplement to Application Item 13)**

BLOCK LINE SYSTEMS, LLC

SWITCHED ACCESS SERVICES TARIFF

Regulations and Schedule of Intrastate Rates  
and Charges Applying to Switched Access  
Services within the Commonwealth of Pennsylvania

The Company's Tariff is in concurrence with all applicable laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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**LIST OF MODIFICATIONS**

(This page will indicate the Supplement number and the changes made each time a tariff supplement is filed.)

**Supplemental No.**

**Changes:**

All pages are original

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CHECK SHEET

The pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
Preface	Title	Original *	2	12	Original *
Preface	Title	Original *	2	13	Original *
Preface	Modification	Original *	2	14	Original *
	s				
Preface - CS	1	Original *	2	15	Original *
Preface - CS	2	Original *	2	16	Original *
Preface - TOC	3	Original *	2	17	Original *
			2	18	Original *
1	1	Original *	2	19	Original *
1	2	Original *	2	20	Original *
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1	4	Original *	2	22	Original *
1	5	Original *	2	23	Original *
1	6	Original *	2	24	Original *
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1	8	Original *	2	26	Original *
			2	27	Original *
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2	5	Original *	2	32	Original *
2	6	Original *	2	33	Original *
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2	8	Original *	2	35	Original *
2	9	Original *	2	36	Original *
2	10	Original *			
2	11	Original *			

\* - Indicates new or revised page

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CHECK SHEET, (CONT'D)

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
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3	5	Original	*	3	18	Original	*
3	6	Original	*	3	19	Original	*
3	7	Original	*				
3	8	Original	*	4	1	Original	*
3	9	Original	*				
3	10	Original	*	5	1	Original	*
3	11	Original	*				
3	12	Original	*	6	1	Original	*
3	13	Original	*	6	2	Original	*

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### EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increased rates.
- (D) To signify decreased rates.
- (C) To signify all other changes.

### TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the Tariff. When a new page is added between those already in effect, a decimal is added. For example, a new page added between page 15 and page 16 would be page 15.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Public Utility Commission. For example, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.a

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

**Access Code** - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 101XXXX or 950-XXXX.

**Access Line** - An arrangement which connects the Customer's local exchange line to a Company designated switching center or point of presence.

**Access Minutes** - The increment for measuring usage of exchange facilities for the purpose of calculating chargeable usage.

**Access Service Request (ASR)** - The service order form used by access service Customers and the Company to the process of establishing, moving or rearranging access services provided by the Company.

**Access Tandem** - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between End Offices and the Customer's Premises or Point of Presence.

**Answer Supervision** - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to a carrier's Point of Presence or customer's terminal equipment as an indication that the called party has answered or disconnected.

**Automatic Number Identification (ANI)** - The automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Customer. The primary purpose of ANI is for billing toll calls.

**Bit** - The smallest unit of information in a binary system of notation.

**Bps** - Bits per second. The number of bits transmitted in a one second interval.

**Call** - A Customer or End User attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the Serving Wire Center, End Office or Access Tandem Switch.

**Casual Calling** - Where access to the Company's network and the subsequent use of service by the Customer is initiated through the dialing of a toll-free number or Access Code. Casual Calling allows non-Pre-subscribed customers to utilize the services of the Company.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Central Office - The premises of the Company or another local exchange carrier containing one or more switches where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities.

Channel - A communications path between two or more points.

CIC - *An interexchange carrier identification code.*

Commission - Refers to the Pennsylvania Public Utility Commission, unless otherwise indicated.

Company or Carrier - Used throughout this tariff to indicate Block Line Systems, LLC

Constructive Order - Delivery of calls to or acceptance of calls from the Customer's End Users over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection of the Customer by an End User as the End User's PIC constitutes a Constructive Order for switched access by the Customer.

CPE - Customer Premises Equipment. All Terminal Equipment or other communications equipment and/or systems provided by the Customer for use with the Company's facilities and services.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges. In most contexts, the Customer is an Interexchange Carrier utilizing the Company's Switched or Dedicated Access services described in this tariff to reach its End User customer(s).

Customer Premises - The premises specified by the Customer for termination of access services. Typically an Interexchange Carrier's Point of Presence.

Dedicated Access - Where originating or terminating access between an end user and an interexchange carrier are provided via dedicated facilities, circuits or channels. A method of reaching the Customer's communication and switching systems whereby the End User is connected directly to the Customer's Point of Presence or designate without utilizing the services of the local switched network.

DS0 - Digital Signal Level 0; a dedicated, full duplex digital channel with line speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps.

DS1 - Digital Signal Level 1; a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isochronous serial data having a line signal format of either Alternate Mark Inversion (AMI) or Bipolar with 8 Zero Substitution (B8ZS) and either Superframe (D4) or Extended Superframe (ESF) formats. DS1 Service has the equivalent capacity of 24 Voice Grade or DS0 services.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

DS3 -Digital Signal Level 3; a dedicated, high capacity, full duplex channel with a line speed of 44.736 Mbps isochronous serial data having a line code of bipolar with three zero substitution (B3ZS). Equivalent capacity of 28 DS1 Services.

Dual Tone Multifrequency (DTMF) - Tone signaling, also known as touch tone signaling.

End Office - The Central Office from which the End User's Premises would normally obtain local exchange service and dial tone from the Company or other local exchange carrier.

End Office Switch - A Company switching system where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities. In most contexts, the End User is connected via station loops or trunks to an End Office Switch.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. In most contexts, the End User is the customer of an Interexchange Carrier who in turn utilizes the Company's Switched or Dedicated Access services described in this tariff to provide the End User with access to the IC's communication and switching systems.

End User Premises - The premises specified by the Customer or End User for termination of access services at the End User's physical location.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such End Offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier. A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

Exchange - A group of lines in a unit generally smaller than a LATA established by the Company or other local exchange carrier for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Gbps - Gigabits per second; billions of bits per second.

Host Office - An electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Individual Case Basis or ICB - A process whereby the terms, conditions, rates and/or charges for a service provided under the general provisions of this tariff are developed or modified based on the unique circumstances in each case.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Interstate - For the purpose of this tariff, the term Interstate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points located in different states within the United States or between one or more points in the United States and at least one international location.

Intrastate - For the purpose of this tariff, the term Intrastate applies to the regulatory jurisdiction of services used for communications between one or more originating and terminating points, all located within the same state.

Interexchange Carrier (IXC or IC) - A long distance telecommunications services provider that furnishes services between exchange areas.

Kbps - Kilobits per second; 1000s of bits per second.

LATA - Local Access and Transport Area. A geographic area for the provision and administration of communications services existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192; or established by a Bell operating company after February 8, 1996 and approved by the FCC; or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

LEC - Local Exchange Company.

Mbps - Megabits per second; millions of bits per second.

Message - See Call.

N/A - Not Applicable.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish a service or feature.

NPA - Numbering Plan Area or area code.

OC-12 - A high capacity channel for full duplex, synchronous, optic transmission of digital signals based on the SONET Standard at a rate of 622.08 Mbps.

OC-3 - A high capacity channel for full duplex, synchronous, optic transmission of digital signals based on the SONET Standard at a rate of 155.52 Mbps.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

OC-48 - A high capacity channel for full duplex, synchronous, optic transmission of digital signals based on the SONET Standard at a rate of 2.4 Gbps

Off-Hook - The active condition of Switched Access service or a telephone exchange line.

On-Hook - The idle condition of Switched Access service or a telephone exchange line.

Originating Direction - The use of Switched Access Service for the origination of calls from an End User's Premises to a Customer's Point of Presence.

PIC Authorization - A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

PIC - Primary Interexchange Carrier.

Point of Presence or POP - The physical location associated with an Interexchange Carrier's communication and switching systems.

Point of Termination - The point of demarcation within a Customer or End User Premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and Customer-provided or End User-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

Premises - A building, portion of a building in a multi-tenant building, or buildings on continuous property not separated by a highway. May also denote a Customer-owned enclosure or utility vault located above or below ground on private property or on Customer acquired right-of-way.

Presubscription - An arrangement whereby a Customer selects and designate to the Company or other LEC a carrier he or she wishes to access, without an access code, for completing interLATA and/or intraLATA toll calls. The selected carrier is referred to as the Primary Interexchange Carrier.

Primary Interexchange Carrier - The IXC designated by the Customer as its first routing choice and primary overflow carrier for routing of 1+ direct dialed and operator assisted non-local calls.

Private Line - A service which provides dedicated path between one or more Customer Premises.

Query - The inquiry to a Company data base to obtain information, processing instructions or service data.

Recurring Charge - The charges to the Customer for services, facilities or equipment, which continue for the agreed upon duration of the service. Recurring charges do not vary based on Customer usage of the services, facilities or equipment provided.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS\*, (CONT'D)

Remote Switching Modules or Remote Switching Systems (RSM/RSS) - Small remotely controlled electronic End Office Switching equipment which obtains its call processing capability from a Host Office. An RSM/RSS cannot accommodate direct trunks to a Customer.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards in the service order or this tariff, in which case the service commencement date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

Service Order - A written request for network services executed by the Customer and the Company. The signing of a Service Order by the Customer and acceptance by the Company begins the respective obligations of the parties in that order services offered under this tariff.

Serving Wire Center Switch - A Company switching system where Customer or End User station loops are terminated for purposes of interconnection to other station loops, trunks or access facilities. In most contexts, the Customer is connected via station loops or trunks to a Serving Wire Center Switch.

Special Access - See Dedicated Access.

Station - Refers to telephone equipment or an exchange access line from or to which calls are placed.

Switched Access - Where originating or terminating access between an end user and an interexchange carrier is provided via Feature Group facilities, circuits or channels provided by a local exchange carrier. A method of reaching the Customer's communication and switching systems whereby the End User is connected to the Customer's Point of Presence or designate using services of the local switched network.

TDM - Time Division Multiplexing – a method of transmitting and receiving voice signals over the Public Switched Telephone Network (PSTN).

Tandem Switch - See Access Tandem.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Customer-designated premises.

Terminating Direction - The use of Switched Access Service for the completion of calls from a Customer's Point of Presence to an End User Premises.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D)

**Toll VoIP-PSTN Traffic** - The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

**Trunk** - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

**Trunk Group** - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

**VoIP Provider Partner** - any VoIP Provider that uses the Company's services to exchange traffic with the PSTN.

**VoIP Service** - Transmission of communication by aid of wire, cable, radio, or other like connection using Voice Over Internet Protocol that is originated or terminated in Internet Protocol (IP) format. VoIP Services are those services that require the use of IP compatible customer premises equipment.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Block Line Systems, LLC

- 2.1.1 The Company undertakes to furnish switched or dedicated access communications service pursuant to the terms of this tariff.
- 2.1.2 The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.3 The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.
- 2.1.4 The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. The Customer shall be responsible for all charges due for such service arrangements.

2.2 Use of the Company's Service

- 2.2.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.2.4 Any service provided under this tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service. The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Limitations

- 2.3.1 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and equipment and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
- 2.3.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.3.4 The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. Customer shall not be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.3.5 The Company reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Assignment and Transfer

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any entity controlling, controlled by or *under common control with the Company, whether direct or indirect*; b) *under any sale or transfer of all or substantially all the assets of the Company within the applicable state or states*; or c) under any financing, merger or reorganization of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.5 Application or Service

Customers may be required to enter into written or oral service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

2.6 Ownership of Facilities

2.6.1 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.

2.6.2 Title to all facilities utilized by the Company to provide service under the provisions of this tariff shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.7 Liability of the Company

- 2.7.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, changing or removing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate, at the sole discretion of the Company) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.7.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, without limitation, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.7.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.7.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with FCC, or other relevant Commission, rules and regulations.
- 2.7.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, End Users, or by facilities or equipment provided by the Customer.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.7 Liability of the Company (Continued)

- 2.7.6 No liability shall attach to the Company by reason of any defacement or damage to the Customer's premise resulting from the existence of the Company's equipment or facilities on such premise, or by the installation or removal thereof, when such defacement or damage is not the result of the gross negligence or intentional misconduct of the Company or its employees.
- 2.7.7 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- 2.7.8 The Company makes no warranties or representations, express or implied, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.7.9 Failure by the Company to assert its rights under a provision of this tariff does not preclude the Company from asserting its rights under other provisions.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.8 Liability of the Customer

- 2.8.1 The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- 2.8.2 To the extent caused by the acts or omissions of the Customer as described in 2.8.1, preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided to such third party.
- 2.8.3 A Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- 2.8.4 The Customer shall be fully liable for any damages, including, without limitation, usage charges, that the Customer may incur as a result of the unauthorized use of services provide to a Customer. Unauthorized use occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff. The unauthorized use of the Company's services includes, but is not limited to, the placement of calls from the Customer's premise, and the placement of calls through equipment controlled and/or provided by the Customer, that are transmitted over the Company's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer

2.9.1 The Customer is responsible for making proper application for service; placing any necessary orders; for complying with tariff regulations; and payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the non-compliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer premise, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
- B. providing at no charge, as specified from time to time by the Company, any needed equipment, secured space, power, supporting structures, and conduit to operate Company facilities and equipment installed on the premise of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premise;
- C. obtaining, maintaining and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide communications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.9.1 (b). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer; the Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- D. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premise at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment; the Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company; the Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.1 (continued)

- E. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible under Section 2.9.1(c); and granting or obtaining permission for Company agents or employees to enter the premise of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- F. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- G. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes;
- H. taking all steps necessary to cancel or otherwise discontinue any service(s) to be replaced by any of the Company's service(s) as described herein; and
- I. ensuring that any Customer provided equipment and/or systems are properly interfaced with Company facilities or services, that the signals emitted into Company's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.2 With regard to access services provided by the Company, specific Customer responsibilities include, but are not limited to the following:

A. Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria, or operating or maintenance characteristics of the facilities.

B. Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or *man-made disasters which affect telecommunications service.*

C. Jurisdictional Reports

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

1. Originating Access: Originating access minutes consist of traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis.

If no PIU for originating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

2. Terminating Access: Terminating access minutes consist of traffic terminating to the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on an annual basis.

If no PIU for terminating minutes is submitted as specified herein, a default PIU of 50% will be applied by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.2 (continued)

C. Jurisdictional Reports (continued)

3. Except where the Company measured access minutes are used as set forth above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below.

D. Jurisdictional Audits:

1. The Customer shall keep sufficient detail from which the percentages of interstate and intrastate use reported to the Company can be verified and upon request of the Company make such records available for inspection and audit. The customer must maintain these records for 24 months from the date the report became effective for billing purposes.
2. Initiation of an audit will be at the sole discretion of the Company. The audit shall be performed by an independent party selected by the Company. An audit may be initiated by the Company for a single customer no more than once per year. The customer shall supply the required data within 30 calendar days of the Company request.
3. In the event that an audit reveals that any customer reported PIU was incorrect, the Company shall apply the audit result to all usage affected by the audit. The customer shall be backbilled or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months. Backbilled amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 31 days from receipt of bill or by the following bill date, whichever is a shorter period.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.2 (continued)

D. Jurisdictional Audits (continued)

4. Should an audit reveal that the misreported percentage(s) of use has resulted in an underpayment of access charges to the Company of five percent or more of the total Switched Access Services bill, the customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail submitted to the Company by the auditor.
5. Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the customer to receive such results.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D)

## 2.9 Obligations of the Customer (Continued)

## 2.9.3 Identification and Rating of VoIP-PSTN Traffic

## A. Scope

Relevant VoIP-PSTN Traffic is the traffic exchanged in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161, as Amended and Revised, (November 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

## B. Rating of Relevant VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable interstate switched access rates in Tariff FCC No. 2. Specific rate elements are listed in Section 2.9.3.(G).

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)

C. Calculation and Application of Percent-VoIP-PSTN-Usage Factor

The Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

1. The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the whole number percentage of the total access MOU that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
2. Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total access MOU in the State that the Company originates or terminates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
3. The Company will use the PVU-A and PVU-B factors to calculate an effective PVU factor that represents the percentage of total access MOU exchanged between the Company and the Customer that is originated and/or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The effective PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)

C. Calculation and Application of Percent-VoIP-PSTN-Usage Factor (continued)

4. The Company will apply the effective PVU factor to the total intrastate access MOU exchanged with the Customer to determine the number of Relevant VoIP-PSTN Traffic MOUs.

Example 1: The PVU-B is 10% and the PVU-A is 40%. The effective PVU factor is equal to  $40\% + (10\% \times 60\%) = 46\%$ . The Company will bill 46% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 2: The PVU-B is 10% and the PVU-A is 0%. The effective PVU factor is  $0\% + (100\% \times 10\%) = 10\%$ . The Company will bill 10% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

5. If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize an effective PVU equal to the PVU-B.
6. The Customer shall not modify their reported PIU factor to account for VoIP-PSTN Traffic.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.9 Obligations of the Customer (Continued)

2.9.3 Identification and Rating of VoIP-PSTN Traffic (Continued)

D. PVU Factor Updates

The Customer may update the PVU-A factor or the Company may update the PVU-B quarterly using the method set forth in subsection C.1 or C.2, respectively, above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

E. PVU Factor Verification

Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factors. The Customer shall retain the call detail, work papers, and/or other information used to develop the PVU factor for a minimum of one year. No prorating or back billing will be done based on updated PVU factors.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service

2.10.1 Responsibility for Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. any delegation of authority resulting in the use of Customer's communications equipment and/or network services which result in the placement of calls via the Company;
- B. any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- C. any calls placed by or through the Customer's equipment via any remote access feature(s);

2.10.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

*Material found on this page previously appeared in Section 2, Original Page 12.*

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.3 Payment for Service

- A. All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.
- B. Non-recurring charges for installations, service connections, moves or rearrangements are due and payable upon receipt of the Company's invoice by the Customer. At the Company's discretion, payment of all or a portion of any non-recurring charges may be required prior to commencement of facility or equipment installation or construction required to provide the services requested by the Customer.
- C. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided.
- D. When billing is based upon Customer usage, usage charges will be billed monthly in arrears for service provided in the preceding billing period.
- E. Customer billing will begin on the service commencement date, which is the day the Company determines in its reasonable sole discretion that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards under this tariff or the service order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- G. Amounts not paid within 30 days after the mailing date of invoice will be considered past due.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.4 Disputed Charges

- A. Any objections to billed charges must be reported to the Company or its billing agent within one hundred eighty (180) days of the invoice of the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicates that such changes are appropriate.
- B. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within one hundred eighty (180) days of the invoice date of the bill for the disputed services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late payment penalty as set forth in 2.10.5.
- E. If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in 2.10.5.
- F. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.5 Late Payment Fees

A late payment charge of 1.5% per month, or the highest rate permitted by applicable law, whichever is less, shall be due to the Company for any billed amount for which payment has not been received by the Company within thirty (30) days of the invoice date of the Company's invoice for service, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. If the last calendar day for remittance falls on a Sunday, legal holiday or other day when the offices of the Company are closed, the date for acceptance of payments prior to assessment of any late payment fees shall be extended through to the next business day.

2.10.6 Returned Check Charge

A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.11 Taxes, Surcharges and Fees

2.11.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such and fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.

2.11.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Deposits and Advanced Payments

2.12.1 General

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, Company may refuse to provide service, require a deposit or advance payment, or otherwise restrict or interrupt service to a Customer.

2.12.2 Deposits

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges under Commission rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- B. The maximum amount of any deposit shall not exceed the equivalent of the customers estimated liability for two months service.
- C. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission or as otherwise permitted by applicable law.
- D. If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- E. Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Deposits and Advanced Payments (Continued)

2.12.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to one (1) month's estimated billing. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Cancellation by Customer

2.13.1 General

- A. Customers of the Company's service may cancel service by providing the Company with written notification thirty (30) days prior to the requested cancellation date. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until thirty (30) days after the date that the cancellation notice is received, whichever is later.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network.. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

2.13.2 Cancellation of Contract Services

- A. If a Customer cancels a service order or terminates services before the completion of the term or where the Customer breaches the terms in the service contract, the Customer may be requested by the Company to pay to Company termination liability charges. These charges shall become due and owing as of the effective date of the cancellation or termination. Unless otherwise specified in this tariff, the termination liability shall be equal to:
  - 1. all unpaid nonrecurring charges reasonably expended by the Company to establish service to Customer, plus;
  - 2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus;
  - 3. all recurring charges specified in the applicable service order for the balance of the then current term.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Cancellation by Customer (Continued)

2.13.3 Cancellation of Application for Service

- A. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The charges described above will be calculated and applied on a case-by-case basis.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.14 Cancellation by Company

2.14.1 Service continues to be provided until canceled by the Customer pursuant to Section 2.13 or until discontinued by the Company. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.2 The Company may refuse or discontinue service to a Customer without notice under the following conditions:

- A. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- B. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- C. In the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- D. In the event of tampering with the equipment or services of the Company or its agents.
- E. In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, to the extent that Company opts to restore such service, require the Customer to make, at Customer's own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- F. If any of the facilities, appliances, or apparatus on Customer's premise are found to be unsafe or causing harm to the Company's facilities, and may refuse to furnish service until the applicant or Customer shall have remedied the condition.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.14 Cancellation by Company (Continued)

2.14.3 The Company may refuse or discontinue service provided that, unless otherwise stated, the Customer shall be given five (5) days written notice to comply with any rule or remedy any deficiency:

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is past due.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, may, at the Company's discretion, be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For Customer use or Customer's permitting use of obscene, profane or grossly abusive language over the Company's facilities, and who, after five (5) days notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premise of such person.
- E. For use of telephone service for any property or purpose other than that described in the application.
- F. For Customer's breach of any contract for service between the Company and the Customer.
- G. For periods of inactivity in excess of sixty (60) days.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.15 Restoration of Service

- 2.15.1 If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes service continued, service may be restored at the Company's sole discretion, when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Customers whose service was disconnect for nonpayment may be required to pay a deposit and/or advance payment prior to service restoration.
- 2.15.2 A restoration fee of \$25.00, or the actual costs incurred by the Company plus an administrative charge, whichever is greater, applies to Customers whose service is restored following disconnection by the Company.
- 2.15.3 Restoration of disrupted services shall be in accordance with applicable Commission and/or Federal Communications Commission Rules and Regulations specified in Part 64, Subpart D, which specify the priority system for such activities.

2.16 Provision of Company Equipment and Facilities

- 2.16.1 The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.16.2 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- 2.16.3 Equipment the Company provides or installs at the Customer premise shall not be used for any purpose other than that for which the equipment is provided.
- 2.16.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished under this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - A. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - B. the reception of signals by Customer-provided equipment; or
  - C. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.17 Interconnection

- 2.17.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.17.2 Connection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or systems with Company's facilities. Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- 2.17.3 The Customer shall ensure that the facilities or equipment provided by another carrier are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon five (5) days written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.
- 2.17.4 If harm to the Company's network, personnel or services is imminent due to interconnection with another carrier's services, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.18 Customer-Provided Equipment

- 2.18.1 The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.
- 2.18.2 Terminal equipment on the user's premise and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's network.
- 2.18.3 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.
- 2.18.4 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements under this Section 2.18 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 2.18.5 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company may, upon five (5) days written notice, require the use of additional protective equipment at the Customer's expense. If this written notice fails to remedy any protective deficiencies or potential harm, the Company may, upon additional five (5) days written notice, terminate the existing service of the Customer.
- 2.18.6 If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.19 Inspection, Testing and Adjustments

- 2.19.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.19.2 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.
- 2.19.3 The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period applies to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service

2.20.1 General

- A. Upon the written request of the Customer, delivered to the Company no later than thirty (30) days following the date of service interruption, a credit allowance will be given when service is interrupted, except as specified in Section 2.20.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports to the Company a service, facility or circuit is inoperative and, if necessary, releases it for testing and repair by the Company, as determined in its sole and reasonable discretion. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, refuses access to its premise for test and repair by the Company, or continues to make voluntary use of the service, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service (Continued)

2.20.2 Limitations of Allowances

- A. No credit allowance will be made for any interruption in service:
1. due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
  2. due to the failure of power, equipment, systems, connections or services not provided by the Company;
  3. due to circumstances or causes beyond the reasonable control of the Company;
  4. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
  5. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
  6. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
  7. that was not reported to the Company within 30 days of the date that service was affected.
  8. Cellular and other wireless transmission is subject to interruptions including but not limited to, dropped calls, interrupted calls, unintelligible calls, one-way audio and other problems created by factors beyond Company's control. Under no circumstances will Company provide credit or payment of any kind for calls which experience problems related to cellular (wireless) transmissions.

2.20.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Allowances for Interruptions in Service (Continued)

2.20.4 Application of Credits for Interruptions in Service

- A. Except as provided in Section 2.20.2 A., if a Customer's service is interrupted, and it remains interrupted for eight normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the Customer, when such adjustment exceeds \$1.00.
- B. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the Customer shall be a pro rata part of the month's flat rate charges (if any) for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.
- C. For purposes of credit computation every month shall be considered to have seven hundred and twenty (720) hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than eight (8) hours. The Customer shall be credited for an interruption of eight (8) or more hours at the rate of 1/720th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/720 \times B$$

A = outage time in hours (must be 8 or more)

B = total monthly recurring charge for affected service.

- D. No credits will be provided for usage sensitive services.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.21 Notices and Communications

- 2.21.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.21.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on bills for service to which the Customer shall mail payment on that bill.
- 2.21.3 Notice of a pending disconnection of a Customer's service may contain the reason for the notice, the date of the notice, a description of any remedies the Customer may make, the time allotted for the Customer to make remedies (if any), and a toll free customer service number the Customer may call to obtain additional information.
- 2.21.4 Except as otherwise stated in this tariff, all other notices or communications required to be given under this tariff will be in writing.
- 2.21.5 Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the second business day following placement of the notice, communication or bill with the U.S. mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.21.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.22 Mixed Interstate and Intrastate Switched Access Services

2.22.1 When mixed interstate and intrastate switched access service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.9.2 preceding will serve as the basis for prorating the charges. The percentage of an access service to be charged as interstate is applied in the following manner:

- A. For nonrecurring chargeable rate elements, multiply the PIU times the quantity of chargeable elements times the interstate tariff rate per element.
- B. For usage sensitive chargeable rate elements, multiply the PIU times actual use (measured or Company assumed average use) times the interstate rate.

2.22.2 A similar calculation is then performed to determine the intrastate portion of the bill.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.23 Determination of Jurisdiction of Mixed Interstate and Intrastate Dedicated Facilities

2.23.1 When mixed interstate and intrastate service is provided over a dedicated facility, the jurisdiction will be determined as follows. For jurisdictional reports required for switched access, see Section 2.9.2.

- A. If the Customer's estimate of the interstate traffic on the service equals 10% or more of the total traffic on that service, the service will be provided according to the applicable rules and regulations of the appropriate interstate tariff.
- B. If the Customer's estimate of the interstate traffic on the service is less than 10% of the total traffic on that service, the service will be provided according to the applicable rules and regulations of this tariff.
- C. If the percentage of interstate traffic on the service changes to the extent that it alters the jurisdiction of the service, the Customer must notify the Company of any required change in status. The affected service will revert to the appropriate jurisdictional tariff within the next full billing cycle. Any applicable termination liability will be transferred with the jurisdictional change of the service.

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SECTION 3 - SWITCHED ACCESS SERVICE

3.1 General

- 3.1.1 Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's Premises to a Customer's Premises and to terminate calls from a Customer's Premises to an End User's Premises in the LATA where it is provided.
- 3.1.2 When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- 3.1.3 In the absence of an ASR as described in Section 3.4, delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided switched access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.2 Manner of Provision

- 3.2.1 Switched Feature Group (FG) Access is furnished for originating and terminating calls by the Customer to its End User. FG Access is furnished on a per-line or per trunk basis.
- 3.2.2 Originating traffic type represents access capacity within a LATA for carrying traffic from the End User to the Customer; and Terminating traffic type represents access capacity within a LATA for carrying traffic from the Customer to the End User. When ordering capacity for FG Access, the Customer must at a minimum specify such access capacity in terms of originating traffic type and/or terminating traffic type.
- 3.2.3 Feature Group Access is provisioned, at minimum, at the DS-1 level and provides line-side or trunk-side access to End Office switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with Multi-Frequency In Band Signaling (SS7 is also available, where capabilities exist).
- 3.2.4 Two types of Feature Group Access are available:
- A. Tandem Connect Access: This option applies when the customer has no direct facilities to the Company. All traffic is routed to and from Company's End Office via the Customer's tandem provider. Delivery of calls to, or acceptance of calls from, the Customer's End User location(s) via Company-provided Tandem Connect Access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein.
  - B. Direct Connect Access: The Company will provide facilities between the Customer's premises and a Company End Office. This transmission path is dedicated to the use of a single Customer. The Company requires the Customer to submit an ASR or comparable documentation for Direct Connect Access. Direct Connect Access is provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

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## SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

## 3.3 Rate Categories

There are three rate categories which apply to Switched Access Service:

- End Office Switching (includes Common Line and Switched Transport)
- Toll-Free 8XX Data Base Access Service
- Optional Features

## 3.3.1 End Office Switching

The Company combines traditional per minute switched access rate elements into a single composite per minute rate element. This element includes the following rate categories:

## A. Common Line

The Common Line rate category establishes the charges related to the use of Company-provided end user common lines by customers and end users for intrastate access.

## B. Switched Transport

The Switched Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications. The Switched Transport rate category also includes transport between an end office which serves as host for a remote switching system or module (RSS or RSM) and the RSS or RSM.

## C. End Office Switching

The End Office Switching rate category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings, the Signaling Transfer Point (STP) costs, and the SS7 signaling function between the end office and the STP.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.3 Rate Categories (Continued)

3.3.2 Toll-Free 8XX Data Base Query

The Toll-Free 8XX Data Base Query Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) Toll-Free 8XX data base.

3.3.3 Switched Access Optional Features

Various optional features may be available and will be priced on an individual case basis.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.4 Access Ordering

3.4.1 General

- A. Customers may order switched access through a Constructive Order, as defined herein, or through an ASR. The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.
- B. A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical.
- C. The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:
  - 1. Customer name and Premises address(es);
  - 2. Billing name and address (when different from Customer name and address); and
  - 3. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

3.4.2 Access Service Date Intervals

- A. Access Service is provided with Standard or Negotiated Intervals
- B. The Company will specify a firm order confirmation date and Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:
  - 1. For service provided under a Standard Interval: The Standard Interval for Switched Service will be sixty (60) business days from the Application Date. This interval only applies to standard service offerings where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.4 Access Ordering (Continued)

3.4.2 Access Service Date Intervals (continued)

B. (continued)

2. For service provided under a Negotiated Interval: The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date, except as otherwise agreed by the Company in writing. The Company will negotiate a Service Date interval with the Customer when:

- a. The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- b. There is no existing facility connecting the Customer Premises with the Company; or
- c. The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if additional engineering or special construction is required to complete the order); or
- d. The Company determines that Access Service cannot be installed within the Standard Interval.

C. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.4.3 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.5 Special Construction or Special Service Arrangements

3.5.1 Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Company facilities or development of special service arrangements may be undertaken by the Company on a reasonable-efforts basis at the request of the Customer. Such construction or arrangements will be provided pursuant to regulations contained in Section 6 of this tariff.

3.6 Obligations of the Company

3.6.1 With regard to access services provided by the Company, specific Company responsibilities include, but are not limited to the following:

A. Network Management

The Company will administer its network to ensure that provision of acceptable service levels to all telecommunications users of the Company's network services. *Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with minimal delay encountered within the Company network.* The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.6 Obligations of the Company (Continued)

3.6.1 (continued)

B. Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the End Offices. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.7 Obligations of the Customer

3.7.1 The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are in addition to obligations specified in Section 3.9 of this tariff and are as follows:

A. Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable:

1. Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 3.9.2(c) preceding. Charges will be apportioned in accordance with those reports.

2. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, the customer must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

B. On and Off-Hook Supervision

The Customer's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.8 Rate Regulations

3.8.1 General

There are three type of rates and charges that apply to Switched Access Service provided by the Company. These are monthly recurring charges, usage charges, and nonrecurring charges.

3.8.2 Types of Charges

- A. Nonrecurring charges are one time charges that apply for a specific work activity (e.g., installation or change to an existing service). Non-recurring charges may apply for installation of service, installation of optional features and service rearrangements.
- B. Recurring Charges are flat monthly rates that apply for each month or fraction thereof that a specific rate element is provided. For billing purposes, each month is considered to have 30 days.
- C. Usage Charges are rates that apply only when a specific rate element is used. These are applied on a per-access minute, a per-call or per-query basis. Usage rates are accumulated over a monthly period.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.8 Rate Regulations (Continued)

3.8.3 Measurement of Access Minutes

- A. When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's End Office (indicating that the originating End User has disconnected), or from the Customer's facilities, whichever is recognized first by the entry switch.
- B. For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.
- C. When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.
- D. For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.
- E. Mileage, where applicable, will be measured in accordance with standard industry practices.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.8 Rate Regulations (Continued)

3.8.4 Moves

A. A move of services involves a change in the physical location of one of the following:

1. The point of termination at the Customer's Premises, or
2. The Customer's Premises

B. The charges for the move are dependent on whether the move is to a new location *within the same building or to a different building as described below:*

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

2. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.8 Rate Regulations (Continued)

3.8.5 Installation of Optional Features

- A. If a separate nonrecurring charge applies for the installation of an optional feature available with Switched Access Service, the charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.
- B. For all other changes, including the addition of, or modifications to, optional features without separate nonrecurring charges, a charge equal to one half the Switched Transport nonrecurring (i.e. installation) charge will apply. When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply.

3.8.6 Service Rearrangements

- A. Service rearrangements are changes to existing services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at the Customer's premises or the Customer's End User's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts.
- B. The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.
- C. Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Access Service to the same entity or change in jurisdiction.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges

3.9.1 Common Line Access Service

A. Carrier Common Line

- Per Originating Minute
- Per Terminating Minute

Note 1  
Note 1

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Carrier Common Line.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.2 Switched Transport Service

A. Nonrecurring Charges

1. Trunk Charges

Per Trunk

ICB

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.2 Switched Transport Service (Continued)

B. Monthly Recurring Charges

1. Direct-Trunked Transport

All elements of Direct-Trunked Transport are priced on an Individual Case Basis (ICB).

C. Usage Charges

1. Tandem Switched Transport

- |    |   |        |
|----|---|--------|
| A. | Tandem Switched Transport, per Minute           | Note 1 |
| B. | Tandem Switched Transport, per Minute, per Mile | Note 1 |
| C. | Tandem Switching, per Minute                    | Note 1 |

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Tandem Switched Transport.

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.3 End Office Switching

A. Local Switching

	Per Minute Rates
Verizon	
- Originating	\$0.01750000
- Terminating	\$0.00476000
Verizon North	
- Originating	\$0.01750000
- Terminating	\$0.00473440
CenturyLink (Embarq)	
- Originating	\$0.01750000
- Terminating	\$0.00603870

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## SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

## 3.9 Rates and Charges (Continued)

## 3.9.3 End Office Switching (Continued)

## B. Transport Interconnection Charge

- Per Minute Note 1

## C. Information Surcharge

- Per Minute Note 1

Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3A, Local Switching. This composite rate includes the elements traditionally billed as Transport Interconnection Charge and Information Surcharge.

## 3.9.4 Toll-Free 8XX Data Base Access Service

## Per Query

Verizon \$0.016100

Verizon North \$0.016100

CenturyLink (Embarq) \$0.016100

## 3.9.5 Switched Access Optional Features

Optional Features are provided on an Individual Case Basis as Special Service Arrangements pursuant to Section 6 of this tariff.

*Some material found on this page previously appeared in Section 3, 2<sup>nd</sup> Revised Page 17.*

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SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.9 Rates and Charges (Continued)

3.9.6 Service Order Charges

Service Order Charges recover the administrative costs associated with initiating Access Service.

Per Service Order

ICB

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SECTION 4 - DEDICATED ACCESS SERVICE

4.1 General

4.1.1 The Company, at its discretion may provide intrastate Dedicated Access Services with transmission speeds ranging from 2.4 Kbps to 2.4 Gbps. Dedicated Access Services are offered on a point-to-point basis only. Each Dedicated Access Service is dedicated to a single Customer and the entire usable bandwidth for each service is available to that Customer for their exclusive use.

4.1.2 All Dedicated Access Services, if offered, will be provided on an individual case basis.

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SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES

5.1 IntraLATA PIC Change Charge

Nonrecurring Charge per Change: \$5.00

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## SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION

### 6.1 Special Contract Arrangements

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

### 6.2 Special Service Arrangements

6.2.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

6.2.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

6.2.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

### 6.3 Non-Routine Installation Charges

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays or night hours, additional charges may apply.

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SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION, (CONT'D)

6.4 Special Construction Charges

6.4.1 General

- A. Special construction charges may apply for services provided to the Customer by the Company. Special construction includes but is not limited to that construction undertaken:
1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
  2. of a type other than that which the Company would normally utilize in the furnishing of its services;
  3. over a route other than that which the Company would normally utilize in the furnishing of its services;
  4. in a quantity greater than that which the Company would normally construct;
  5. on an expedited basis;
  6. on a temporary basis until permanent facilities are available;
  7. involving abnormal costs;
  8. in advance of its normal construction; or
  9. when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariff.
- B. Where the Company furnishes a facility or service requiring special construction, charges will be determined by the Company and may include: (1) non-recurring charges; (2) recurring charges; (3) usage charges; (4) termination liabilities; or (5) a combinations thereof.
- C. Rates and charges for special construction shall be determined and presented to the Customer for its approval prior to the start of construction. No construction will commence until and unless the Customer accepts in writing the rates and charges as presented by the Company.

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**PROPOSED TARIFF**

**FOR**

**CLEC SERVICES**

**(Supplement to Application Item 13)**

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**FOR**

**SWITCHED ACCESS SERVICES**

**(Supplement to Application Item 13)**

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COMPETITIVE LOCAL EXCHANGE CARRIER

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BLOCK LINE SYSTEMS, LLC  
COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges

Within the service areas of Verizon Pennsylvania LLC, Verizon North LLC, and United Telephone of Pennsylvania d/b/a CenturyLink within the Commonwealth of Pennsylvania.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B, and 185C; Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5 and 6; and The United Telephone Company of Pennsylvania d/b/a CenturyLink Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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LIST OF MODIFICATIONS

(This page will indicate the Supplement number and the changes made each time a tariff supplement is filed.)

Supplemental No. XX

**Changes:**

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## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) - To signify increase in rates.
- (D) - To signify decrease in rates.
- (C) - To signify any other changes.

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> revised Page 14 cancels the 3<sup>rd</sup> revised Page 14.
- C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
- D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Competitive Local Exchange Services by Block Line Systems, LLC, hereinafter referred to as the Company, to customers in the service territories of Verizon Pennsylvania LLC, Verizon North LLC, and United Telephone of Pennsylvania d/b/a CenturyLink within the Commonwealth of Pennsylvania.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Communications Act of 1934 as mentioned by the Telecommunications Act of 1996).

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Advance Payment - Part or all of a payment required before the start of service.

Automatic Location Identification (ALI) - Stores actual 911 addresses and associated phone numbers.

Commission - Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Disconnection of Service - Termination of service.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Host Telephone Company - The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier -A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 1 - DEFINITIONS. (CONT'D.)

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

MSAG Content - The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format - Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA - Numbering plan area or area code.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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SECTION 1 - DEFINITIONS, (CONT'D.)

**Service Commencement Date** - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared** - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Suspension of Service** - A temporary cessation of service without the consent of the customer.

**Telephone Company** - A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

**User or End User** - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the service territory of Verizon Pennsylvania LLC, Verizon North LLC, and The United Telephone Company d/b/a CenturyLink in the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Communications Act of 1934 as mentioned by the Telecommunications Act of 1996).

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days. Rates will be pro-rated for partial month service.
- B. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Business customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. Prior to termination of service, the utility will mail or deliver written notice to the Customer at least 10 days prior to the date of the proposed termination.

Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or
2. the Customer is using the service in violation of the law.

- E. This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.

- F. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

The liability of the Company, or any other common carrier or other service provider that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the MRC (calculated on a proportionate basis) for the affected service during the period which such error, mistake, omission, interruption or delay occurs, or \$500.00, whichever is greater. The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or other service provider or their respective agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees. The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer or who furnishes facilities or services connected with or provided in conjunction with the Company's service; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer. The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, national emergencies, insurrections, acts of God, war, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control. The Company will not be liable at any time or under any circumstance for indirect, consequential, special incidental, reliance, special, punitive or consequential damages (including, without limitation, harm to business, lost revenues, lost savings, lost opportunity, harm to business or loss of profits) in connection with services rendered to the Customer under this tariff.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause(s).

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is *connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:*
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

A. General

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Safety Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

B. Regulations

1. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

B. Regulations, (Cont'd.)

2. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
3. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
4. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
5. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
6. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

B. Regulations, (Cont'd.)

7. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
8. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
9. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, *solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.*

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., asbestos) prior to any construction or installation work;

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. *making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.*

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SECTION 2 - REGULATIONS. (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 *Customer Equipment and Channels*

2.4.1 *General*

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 *Station Equipment*

- A. *Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.*
- B. *The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.*

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- A. Non-recurring charges are due and payable from the customer within 25 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 25 days after the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. A 1.25% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill. The Customers bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not received within thirty days after the billing date. If payment is submitted via US Mail, payment is considered received as of the date on the postmark.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address : Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling: Phone No. 1-800-692-7380, FAX 717-787-6641. Customers may contact the Company at the following address: Block Line Systems, LLC, 3800 Arco Corporate Drive, Suite 310, Charlotte, North Carolina 28273, or by calling toll free 1-800-975-7192.
- H. If service is suspended by the Company in accordance with section 4.1.2 following and later restored, restoration of service will be subject to all applicable installation charges.

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.3 Advance Payments**

To safeguard its interests, the Company may require a business Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short-term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
  - 1. two months' charges for a service or facility that has a minimum payment period of one month; or
  - 2. the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (Cont'd.)

- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. *In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.*
- G. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A. or 2.5.5.B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements. (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described in 2.5.6.A. and 2.5.6.B. will be calculated and applied on a case-by-case basis.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. *A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.*
- B. *For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.*

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## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.6 Allowances for Interruptions in Service, (Cont'd.)

## 2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

## Interruptions of 24 Hours or Less --

Length of Interruption	Interruption Period To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

C. (Cont'd.)

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service. (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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SECTION 2 - REGULATIONS. (CONT'D.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania *Public Utility Commission regulations governing such resale or sharing*. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, *whichever occurs first*.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.11 Telecommunications Relay Service****2.11.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

**2.11.2 Surcharge**

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

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## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.11 Telecommunications Relay Service, (Cont'd.)

## 2.11.2 Surcharge, (Cont'd.)

The following surcharge rates apply to all customer bills issued on July 1, 2009.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines	Number of Centrex Lines	Equivalent Lines
1	1	87 to 98	15
2	2	99 to 111	16
3	3	112 to 125	17
4 to 6	4	126 to 139	18
7 to 10	5	140 to 155	19
11 to 15	6	156 to 171	20
16 to 21	7	172 to 189	21
22 to 28	8	190 to 207	22
29 to 36	9	208 to 225	23
37 to 45	10	226 to 243	24
46 to 54	11	244 to 262	25
55 to 64	12	263 to 281	26
65 to 75	13	282 to 300	27
76 to 86	14	Each additional 18 Centrex lines	1

## 2.11.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

3.1.1 Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania Inc.
- 2) Verizon North Inc.
- 3) CenturyLink (f/k/a Embarq)

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas – Extended Area Service

3.2.1 Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas – Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC Exchange Listings

## A. Local Exchange Service Areas

Exchange	Local Calling Area
Alexandria	Alexandria, Huntingdon, McConnellstown (CenturyLink)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelenople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (CenturyLink), Snow Shoe, Spring Mills, State College, Zion (CenturyLink)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone

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## SECTION 3 - SERVICE AREAS. (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC. (Cont'd.)

## A. Local Exchange Service Areas. (Cont'd)

Exchange	Local Calling Area
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone. NY (Verizon - NY)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon - NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shipperville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon - NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon - NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelenople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC. (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (CenturyLink), Grove City, Harrisville (CenturyLink), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)

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## SECTION 3 - SERVICE AREAS. (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas. (Cont'd)

Exchange	Local Calling Area
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (CenturyLink), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Hermie	Greensburg, Hermie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon - W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Huntingdon	Alexandria, Huntingdon, Marklesburg (CenturyLink), McConnellstown (CenturyLink), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon - DE), Newark, DE (Verizon - DE)

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## SECTION 3 - SERVICE AREAS. (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC. (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Wilmington, DE (Verizon - DE)
Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Landisville	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Lewistown	Belleville (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (CenturyLink), Jersey Shore, Lock Haven, Mill Hall (CenturyLink), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. - Lakewood), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Wilmington, DE (Verizon - DE)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC. (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Mercer	Blacktown (CenturyLink), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
Middletown	Elizabethtown (CenturyLink), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville (CenturyLink), Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annaville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (CenturyLink), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant (CenturyLink), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon - NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

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## SECTION 3 - SERVICE AREAS. (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas. (Cont'd)

Exchange	Local Calling Area
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon - W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasic, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon - W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon - W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon - NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon - NJ), Phillipsburg, NJ (Verizon - NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell (CenturyLink), Saxton
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasic, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS - Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va. (Verizon - W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegetown, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon - NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon - NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon - NJ), Milford, NJ (Verizon - NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon - NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon - NJ), Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (CenturyLink), Zelienople

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## B. Philadelphia Exchanges

Exchange	Local Calling Area
Philadelphia Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Philadelphia Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Philadelphia Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Philadelphia Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## C. Philadelphia Suburban Exchanges

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## D. Pittsburgh Exchanges

Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilksburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## E. Pittsburgh Suburban Exchanges

Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Verizon Pennsylvania LLC, (Cont'd.)

## E. Pittsburgh Suburban Exchanges, (Cont'd.)

Exchange	Local Calling Area
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC

Exchange	Local Calling Area
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon - Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ (CenturyLink)
East Berlin	Dover, Hanover (CenturyLink), New Oxford (CenturyLink), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon - Md.)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Berndale, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon - NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (CenturyLink), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Jefferson	Glen Rock, Hanover (CenturyLink), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolntown	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon - NY), Milford/Log Tavern, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon - NY)
McKean	Edinboro, Eric, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon - NY), Dingman's Ferry, Matamoras, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon - NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (CenturyLink)
North East	Erie, South Ripley, NY (Verizon - NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (CenturyLink), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (CenturyLink), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.3 Verizon North LLC (Cont'd.)

Exchange	Local Calling Area
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon – Md.), Meyersdale, Hyndman (CenturyLink)
Wesley	Clintonville, Harrisville (CenturyLink), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Berville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (CenturyLink)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq)

Exchange	Local Calling Area
Allensville	Allensville, Belleville, Huntingdon (Verizon Pa.), Lewistown (Verizon Pa.)
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon Pa.), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon Pa.), Mercer (Verizon Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Carlisle	Carlisle, Mount Holly Springs, Newville
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon North)
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Emlenton, Foxburg, North Washington, Parker, Eau Claire

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North), Lancaster (Verizon Pa.), Marietta, Mt. Joy, Middletown (Verizon Pa.)
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream), Emlenton
Evans City	Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel. Co.), Nixon, Zelenople (Verizon Pa.), Evans City
Everett	Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett
Fairfield	Emmitsburg, Md. (C & P Tel. Co. of Md.), Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North), Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (Verizon North), Harrisville, Grove City (Verizon Pa.)

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Hewitt	Cumberland, Md. (Verizon MD), Flintstone, Md. (Verizon MD), Hewitt, Oldtown, Md. (Verizon MD), Ridgeley, W. Va. (Verizon WVA), State Line
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. (C & P Tel. Co. of Md.)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Marklesburg	McConnellstown, Huntingdon (Verizon Pa.), Marklesburg
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Mount Union (Verizon Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian
Mifflintown	East Waterford, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon Pa.), Mount Joy, Lancaster (Verizon Pa.), Landisville (Verizon Pa.)
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service. (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Orbisonia	Orbisonia, Mt. Union (Verizon Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Brookville Tel. Co.), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Verizon Pa.)
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North), Elwood City (Verizon Pa.), Portersville, Zelenople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md. (Verizon MD), Flintstone, Md. (Verizon MD), Hewitt, Oldtown, Md. (Verizon MD), Ridgeley, W. Va. (Verizon WVA) State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon Pa.)
Volant	Harrisville, Plain Grove, Portersille, Slippery Rock, New Castle (Verizon Pa.), Blacktown, New Wilmington (Verizon North), Volant

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.4 CenturyLink (f/k/a Embarq) (Cont'd.)

Exchange	Local Calling Area
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

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SECTION 4 - APPLICATION OF RATES

4.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

4.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

4.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

4.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

4.2.3 Timing terminates on all calls when the calling party hangs up or the network receives an off-hook signal from the terminating carrier.

4.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

4.2.5 All times refer to local time.

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SECTION 4 - APPLICATION OF RATES

4.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- 4.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4 FCC Access Services Tariff, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

4.4 Special Pricing Arrangements - Individual Case Basis (ICB)

In lieu of the rates otherwise set forth in this Tariff, rates and charges, including installation, special construction, and recurring charges, may be established at negotiated rates on an Individual Case Basis (ICB), taking into account such factors as the nature of the facilities and services, the costs of construction and operation, the volume of traffic commitment, and the length of service commitment by the Customer, as long as the rates and charges are not less than the Carrier's costs of providing the service.

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS

Section 5 services are available to all customers for all services initiated by Service Order dated on and after [Effective Date] and to former customers of Line Systems, Inc., who were customers of Line Systems, Inc. on [Effective Date].

5.1 Local Metered Service\*

5.1.1 General

Local Metered Service consists of single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Local exchange service lines are provided on a single party (individual) basis only. Not all service plans will be available in all areas.

Recurring charges are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non- recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

\* *As of December 12, 2004, this service offering will only be available to current customers.*

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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.1 Local Metered Service\*, (Cont'd.)

## 5.1.2 Rates

The rates listed below include touch-tone service and reflect service rates throughout the Commonwealth of Pennsylvania. A GRT surcharge of 5% of the Basic Line Charge will be assessed as a line item in the company's local rates

<u>Basic Line Charge</u>	<u>Minutes of Use Included**</u>
\$27.00	100
\$27.50	200
\$28.00	300
\$28.35	400
\$29.00	500
\$29.50	600
\$30.00	700
\$30.50	800
\$31.00	900
\$31.50	1000
\$32.00	1100
\$32.50	1200
\$33.00	1300
\$33.50	1400
\$34.00	1500

\*\* Rates continue in \$.50 increments per 100 minutes of usage.

Note: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff or the tariff of Verizon. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff.

\* As of December 12, 2004, this service offering will only be available to current customers.

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.2 Basic Dial Tone Service

5.2.1 General

Basic Dial Tone Service is offered. This service is offered via a POTS Line.

5.2.2 Rates

	<u>Monthly Recurring</u>
	<u>Charge</u>
All Cells	\$33.50

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.3 Residential Unlimited Local and Long Distance Bundle

5.3.1 General

Unlimited Local and LD Bundle consists of basic local exchange service as part of a bundle or package of telecommunications services to its residential Customers. The bundle includes 1500 minutes of local service, 500 minutes of intrastate long distance and interstate long distance; along with the following features: Call Waiting and Caller ID and a choice of one of the following.

5.3.2 Rates and Charges

	<u>Monthly Recurring</u> <u>Charge</u>
All Cells	\$45.45

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.4 Miscellaneous Charges

These charges are nonrecurring and apply to various Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff.

5.4.1 F.C.C. Line Charge

An End User Common Line (EUCL) charge may be applicable on a monthly basis to Single Line or Multiline Residence Customers.

5.4.2 Local Number Portability

Local Number Portability is a service that enable the End User to retain use of the existing local exchange Carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains within the existing rate center after the switch. Where applicable, the Company will assess on End User Customers a monthly fee or fees to recover the Company's costs of porting the Customer's number/s from its existing Carrier to the Company.

5.4.3 Paper Bill Charge

For customers electing to receive a paper bill, there will be a per invoice charge.

Per invoice:                 \$3.50

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.5 Listings

Customers shall provide the Company with information for all listings.

5.5.1 Primary Listings

The Customer will receive one primary listing in the alphabetical section of the directory which serves the Customer's location.

5.5.2 Additional Listings

The term additional listing denotes any listing, regardless of form, in addition to the primary listing. A monthly rate may apply for each additional listing.

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.6 Operator Services

5.6.1 Directory Assistance

Directory Assistance service allows customers to request information from Directory Assistance records.

5.6.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion provides a Customer Calling Directory Assistance with the option of having the call to the requested numbers completed. Directory Assistance Call Completion Service is furnished only where facilities are available.

5.6.3 Busy Line Verification

Upon customer request the operator will verify and provide the line status condition subject to a charge for each request. The service charge is applied to all attempts to verify the condition of a customer line, busy talking, busy not talking (e.g., off hook) except attempts which are unsuccessful due to network and/or equipment failure.

5.6.4 Busy Line Interrupt

Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. This charge includes verifying the line status condition and call interruption.

5.6.5 Operator Assistance

Operator Assistance will be provided by Verizon and customers will be charged the Verizon tariff rates

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**SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)****5.7 Installation Charges**

The following charges will apply to installation of new, non-existing, services or for moves. These charges are a one-time non-recurring charge. These charges are non-refundable. If a customer cancels the service after the installation and before the commencement of service, customer is responsible for the charges incurred.

<u>Service</u>	<u>Non-recurring charge</u>
POTS Line	\$75.00
Analog Trunk	\$75.00
Centrex	\$75.00
DID Analog Trunk	\$75.00
ISDN BRI	\$77.00

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**SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)****5.8 Service Features**

The features listed in this section are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. These features, where not included as part of a product offering, may be purchased individually. Each feature will be billed a one-time installation charge and a monthly recurring charge.

**5.8.1 Custom Features**

- A. Call Block - This service prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call.
- B. Call Forwarding Busy Line, Don't Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Busy Line No Answer.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the by Call Forwarding - Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

- C. Call Forwarding Busy Line - Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- D. Call Forwarding, Don't Answer - This service permits the forwarding of incoming calls when the Customer's line remains unanswered after a designated number of rings. The number of rings and the number to which calls will be forwarded are specified on the Customer's service order.

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.8 Service Features, (Cont'd.)

5.8.1 Custom Features, (Cont'd.)

- E. Call Waiting - This service permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.
- F. Three Way Calling - This service permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Caller initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- G. Select Call Forwarding - This service permits the Customer to automatically forward (transfer) calls from up to ten pre-selected numbers to another telephone number. Call Forwarding Selective can be used in conjunction with Call Forwarding.
- H. Call Forwarding Variable - This service allows the Customer to automatically forward all incoming calls to another telephone number.

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.8 Service Features, (Cont'd.)

5.8.1 Custom Features, (Cont'd.)

- I. *Return Call (\*69) - This service allows the Customer to return a call to the last incoming call. Upon activation, the number will be redialed automatically every 45 seconds for up to 30 minutes or until a connection is established. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.*
  
- J. *Speed Calling – 8 Number Capacity - This service permits the Customer to place calls to other telephone numbers by dialing a one-digit code rather than the complete telephone number. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.*
  
- K. *Call Forwarding, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Calls forwarded by this feature may be subject to local or long distance message charges as appropriate. Normal transmission performance quality is not guaranteed for forwarded calls.*

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.8 Service Features, (Cont'd.)

5.8.1 Custom Features, (Cont'd.)

- L. Distinctive Ring Service - This feature allows the Customer to have two unique numbers on the same phone - each with its own signature ring. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- M. Caller ID - Number Only - This service permits the Customer to preview the number of an incoming call before the call is answered. Caller ID requires the use of specialized Customer Premises Equipment (CPE) not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.
- N. Caller ID - This service permits the Customer to preview the name associated with the number of an incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.8 Service Features, (Cont'd.)

## 5.8.2 Rates and Charges

## A. Non-recurring Charges

Customers will be charged a non-recurring charge for each feature installed.

	Per feature per line
Non-recurring Charge	\$4.50

## B. Monthly Charges

Customers will be charged the following monthly charge per line for each feature as shown below:

<u>Feature</u>	<u>Monthly Charge</u>
Call Block	\$4.50
Call Forwarding – Busy Line/Don't Answer	\$4.50
Call Forwarding – Busy Line	\$4.50
Call Forwarding – Don't Answer	\$4.50
Call Waiting	\$4.50
Three-Way Calling	\$4.50
Select Call Forwarding	\$4.50
Call Forward Variable	\$4.50
Return Call (*69)	\$4.50
Speed Calling – 8 Number Capacity	\$4.50
Call Forwarding, Remote Access	\$4.50
Distinct Ring Service	\$4.50
Caller ID – Number Only	\$4.50
Caller ID	\$4.50

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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.9 Basic Commercial Service\*

5.9.1 The rates listed below include touch-tone service and reflect service rates throughout the Commonwealth of Pennsylvania. A GRT surcharge of 5% of the Basic Line Charge will be assessed as a line item in the company's local rates.

## 5.9.2 Rates

<u>Basic Line Charge</u>	<u>Minutes of Use Included**</u>
\$25.00	100
\$25.50	200
\$26.00	300
\$26.35	400
\$27.00	500
\$27.50	600
\$28.00	700
\$28.50	800
\$29.00	900
\$29.50	1000
\$30.00	1100
\$30.50	1200
\$31.00	1300
\$31.50	1400
\$32.00	1500

\*\* Rates continue in \$.50 increments per 100 minutes of usage.

Note: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff or the tariff of Verizon. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff

\* *As of December 12, 2004, this offering will only be available to current customers at current locations.*

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.9 Basic Commercial Service\*, (Cont'd.)

5.9.3 Operator Support Systems

The company will place an Operations Support Systems (OSS) fee, on a per line basis to the following services Primary Rate Interface (PRI), ISDN Basic Rate Interface (BRI), Unlimited Local and LD Bundle, Flat Rate Service, Local Metered Service and Direct Inward Dialing Service to support its Operations Support Systems, provisioned from Verizon. This is a pass through charge.

\* *As of December 12, 2004, this offering will only be available to current customers at current locations.*

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.10 Primary Rate Interface (PRI) Service

5.10.1 General

PRI is a local exchange access service based on the PRI arrangement of the Integrated Services Digital Network (ISDN). PRI provides a high-capacity access path for communication providing voice or data transmissions over the public network.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

ISDN-PRI is available with term plans of one-year, two-year, three-year, and five- year. Customer will be charged non-recurring, monthly recurring and usage charges.

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**SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)**
**5.10 Primary Rate Interface (PRI) Service, (Cont'd.)**
**5.10.2 Rates**
**A. Non-recurring charges**

	<u>Month-to-Month</u>	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	<u>5-Year</u>
Access	\$700.00	\$500.00	\$350.00	\$0.00	\$0.00
PRI	\$700.00	\$500.00	\$350.00	\$0.00	\$0.00

**B. Monthly Recurring Charges**

	<u>Month-to-Month</u>	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	<u>5-Year</u>
Rate	\$2500.00	\$800.00	\$700.00	\$650.00	\$550.00

**C. Usage Charges**
**1. Local Usage Plans**

Total Minutes	Monthly Recurring Charge	Each Additional Minute
5,000	\$70.00	\$0.015
10,000	\$125.00	\$0.015
20,000	\$220.00	\$0.015

**2. PRI Local Usage**

Per Minute	\$0.015
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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.10 Primary Rate Interface (PRI) Service, (Cont'd.)

## 5.10.2 Rates, (Cont'd.)

## D. Optional Services

## 1. Non-Recurring Charges

	1-Year	2-Year	3-Year	5-Year
Call by Call	\$75.00	\$00.00	\$00.00	\$00.00
Caller ID	\$75.00	\$00.00	\$00.00	\$00.00
Caller ID w/ name	\$75.00	\$00.00	\$00.00	\$00.00
Caller ID and Call by Call	\$75.00	\$00.00	\$00.00	\$00.00
DID (20-Block)	\$100.00	\$100.00	\$100.00	\$100.00
Additional DID Block (per 20-Block)	\$12.00	\$12.00	\$12.00	\$12.00
DID Trunk	\$20.00	\$20.00	\$20.00	\$20.00
PRI/DID Trunk Package	\$00.00	\$00.00	\$00.00	\$00.00

## 2. Monthly Recurring Charges

	1-Year	2-Year	3-Year	5-Year
Call by Call	\$60.00	\$60.00	\$55.00	\$50.00
Caller ID	\$85.00	\$85.00	\$80.00	\$75.00
Caller ID w/ name	\$127.50	\$127.50	\$120.00	\$115.00
Caller ID and Call by Call	\$127.50	\$127.50	\$120.00	\$115.00
DID (20-Block)	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Block (per 20-Block)	\$5.00	\$5.00	\$5.00	\$5.00
DID Trunk	\$25.00	\$25.00	\$25.00	\$25.00
PRI/DID Trunk Package	\$115.00	\$115.00	\$105.00	\$95.00

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SECTION 5 -- SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.10 Primary Rate Interface (PRI) Service, (Cont'd.)

5.10.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.11 ISDN Basic Rate Interface (BRI) Service

5.11.1 General

BRI is a local exchange access service based on the BRI arrangement of the Integrated Services Digital Network (ISDN). BRI provides a high-capacity access path for communication providing voice or data transmissions over the public network.

BRI is a transport technology available to customers with the capability of terminating a BRI into their Customer Premises Equipment (CPE). BRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

Local ISDN-BRI provides the Customer with the two bearer-B channels at 64- kilobits per second and a data D-channel at 16 kilobits.

ISDN rates are comprised of a monthly line charge and usage. Usage is available per minute, or in packages of 20 or 140 hours per month (usage over the customer's monthly allotment will be billed on a per minute basis).

5.11.2 Rates

A. Line Charge

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$40.50
DLTC 2	\$40.50
DLTC 3	\$40.50
DLTC 4	\$40.50

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.11 ISDN Basic Rate Interface (BRI) Service, (Cont'd.)

5.11.2 Rates, (Cont'd.)

B. Usage Rates

Dial Tone Line Cell (DLTC)	No Package of Usage	20-Hour Package of Usage	140-Hour Package of Usage
DLTC 1	N/A	\$35.50	\$65.50
DLTC 2	N/A	\$35.50	\$65.50
DLTC 3	N/A	\$35.50	\$65.50
DLTC 4	N/A	\$35.50	\$65.50
Per Add'l Minute	\$0.015	\$0.10	\$0.05

5.11.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.12 Business Unlimited Local and Long Distance Bundle

5.12.1 General

Unlimited Local and LD Bundle consists of basic local exchange service as part of a bundle or package of telecommunications services to its business Customers. The bundle includes unlimited local service, intrastate long distance and interstate long distance; along with the following features: Call Waiting, Caller ID Call Forwarding, and Call Forwarding – Remote Access. This service is offered via a POTS Line, Analog Trunk, or Centrex.

5.12.2 Rates and Charges

A. POTS Line

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$49.50
DLTC 2	\$51.50
DLTC 3	\$43.50
DLTC 4	\$55.50

B. Analog Trunk

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$49.50
DLTC 2	\$51.50
DLTC 3	\$43.50
DLTC 4	\$55.50

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CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.12 Business Unlimited Local and Long Distance Bundle, (Cont'd.)

5.12.2 Rates and Charges, (Cont'd.)

C. Centrex

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$53.50
DLTC 2	\$56.00
DLTC 3	\$58.00
DLTC 4	\$60.00

5.12.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.13 Flat Rate Service

## 5.13.1 General

Flat Rate Service is a stand alone local exchange service based on a customer's current total monthly charges, divided by the total number of lines to determine the average cost per line. The total cost per line determines the percentage discount. Lines charges, after the discount percentage is applied, are then rounded to the nearest \$0.50 increment. The percentage discount does not apply to lines where the local charges are less than \$29.00. If the local charges are less than \$29.00 per line, then the charge will be \$25.00 per line.

## 5.13.2 Rates

Current Local Charges (per line)	Line Systems Discount
Under \$28.99	\$25.00
\$29.00-\$40.99	14%
\$41.00-\$50.99	16%
\$51.00-\$60.99	20%
\$61.00-\$75.99	24%
\$76.00-\$100.99	28%
\$101.01+	35%

## 5.13.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.14 Local Metered Service

## 5.14.1 General

Local Metered Service consists of single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Local exchange service lines and trunks are provided on a single party (individual) basis only. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

## A. Basic Dial Tone Service

Basic Dial Tone Service is offered is offered via a POTS Line, Analog Trunk, or Centrex.

## 5.14.2 Rates

## A. POTS Line

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$19.00
DLTC 2	\$21.00
DLTC 3	\$23.00
DLTC 4	\$31.00

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CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.14 Local Metered Service, (Cont'd.)

5.14.2 Rates, (Cont'd.)

B. Analog Trunk

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$19.00
DLTC 2	\$21.00
DLTC 3	\$23.00
DLTC 4	\$28.00

C. Centrex

<u>Dial Tone Line Cell (DLTC)</u>	<u>Monthly Recurring Charge</u>
DLTC 1	\$23.00
DLTC 2	\$25.50
DLTC 3	\$27.50
DLTC 4	\$31.00

D. Per Minute of Use

Per Minute	\$0.15
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5.14.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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 SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
 CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

## 5.15 Direct Inward Dialing Service

## 5.15.1 General

Direct Inward Dialing (“DID”) Service is an optional feature provided in conjunction with Company-provided PBX Trunks. DID Service permits incoming calls from the exchange network to reach a specific station line without the assistance of an attendant through the use of a seven digit number. DID service transmits the dialed digits for all incoming calls allowing the Customer’s PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID is furnished upon the condition that the customer contract for adequate facilities, e.g., dial tone lines, circuit packs or equivalent, etc, to permit the use of the service without injurious effect on general telephone service.

Certain conditions, such as transmission limitations, may require the provision of additional switching equipment on the customer’s premises in order to furnish DID service. The Company offers DID services to Customers in minimum blocks of twenty (20) telephone numbers. Customers of Analog DID Service are billed a monthly recurring charge for the Analog trunk and a DID Block charge (blocks are available in 20-number blocks).

## 5.15.2 Rates

Dial Tone Line Cell (DLTC)	DID Analog Trunk Monthly Recurring Charge	DID Blocks (20 numbers)
DLTC 1	\$49.50	\$5.60
DLTC 2	\$51.50	\$5.60
DLTC 3	\$53.50	\$5.60
DLTC 4	\$55.50	\$5.60

## 5.15.3 Operator Support Systems (OSS) Fee

Per Minute	\$0.82
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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.16 Telecommunications Relay Service (TRS)

5.16.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in AT&T Communications of Pennsylvania, Inc.'s Tariff Telephone PA. P.U.C. No. 24.

5.16.2 Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2006.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

Centrex lines will be charged on an equivalency basis as determined by the Commission

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SECTION 5 – SERVICES PROVIDED TO PROSPECTIVE BLOCK LINE SYSTEMS, LLC  
CUSTOMERS AND FORMER LINE SYSTEMS, INC. CUSTOMERS (CONT'D.)

5.16 Telecommunications Relay Service (TRS), (Cont'd.)

5.16.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS

Section 6 services are available to former customers of Infinite Communications, LLC, who were customers of Infinite Communications, LLC on [Effective Date], for existing service(s) at existing locations only. Any moves, additions or changes to service will require the customer to choose a corresponding service from Section 5 of this tariff.

6.1 Local Exchange Service

6.1.1 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

6.1.2 The Company's Local Telephone Service enables the Customer to:

- Place or receive calls to any calling Station in the local calling area;
- Access 911 Emergency Service;
- Place calls to or receive calls from 800 telephone numbers.

6.1.3 The Company's Local Telephone Service does not enable the Customer to:

- The Customer to attach a long distance provider to the line unless the provider agrees to bill the Customer separately, the Company does not do any third party billing;
- Receive third party calls;
- Receive collect calls;
- Access any service that may be billed to Customer's telephone number, i.e. 900 or 700 numbers.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.1 Local Exchange Service, (Cont'd.)

6.1.4 The following are standard features associated with the Company provided Local Line:

- Touch tone
- Direct inward dialing
- Direct outward dialing

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 SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
 CUSTOMERS (CONT'D.)

## 6.1 Local Exchange Service, (Cont'd.)

6.1.5 The following features are available as options and at an additional monthly cost to the Customer:

- A. Call Waiting/Call Waiting with Caller ID  
 Call Waiting is available in all areas, where available call waiting with caller ID will be provided. This service provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. If the customer has the caller ID function, they will also be able to see the name/number of the caller on the preview screen. This feature allows the customer to put the first caller on hold and take the second call or to alternate between the calls. Cancel call waiting allows the customer to turn off the feature during an outgoing call.
- B. Three-way calling  
 Allows a customer to make one call, place that caller on hold and call a third party, and then be able to talk to both parties at the same time.
- C. Call forwarding  
 Incoming calls may be transferred to another telephone number. Calls forwarded by this feature are subject to local usage and long distance charges. The quality of call forwarding cannot be guaranteed.
- D. Call return  
 Allows the customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the customer hears a recorded message. Once the line is clear the customer hears a special ring indicating that the call can now be placed.
- E. Speed Dial 30  
 Allows the customer to program up to 30 numbers that can be dialed using one or two digits.
- F. Unlisted telephone number  
 Allows the customer to keep their telephone number from being provided using the telephone directory or by call 411.
- G. Caller ID<sup>1</sup>  
 Displays the name/telephone number of the calling party.

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<sup>1</sup> Caller ID service only is provided. The customer must provide the equipment to use the service.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.1 Local Exchange Service, (Cont'd.)

6.1.6 Caller ID Blocking Service:

- A. Calling party may block the passage of his or her telephone number and voice back calling identification to users or subscribers of Caller ID. Blocking also prevents call completion through the use of Return Call.
1. Per call basis: To activate the feature the Customer dials a special code, \*67, prior to placing the call. Blocking will be activated for that call only. *There is no charge for this service and it is provided on an unlimited basis.*
  2. Per line blocking will prevent the display of the customer's telephone number on all outgoing calls. The feature may be deactivated on a call-by-call basis through the activation of a special code, \*82. Blocking will be deactivated for that call only. Per line blocking will be offered free of charge for the first instance only. After that a nonrecurring line change charge will apply for each change.
  3. Customers choosing to use either per call or per line blocking may be unable to complete calls to subscribers of caller ID that have activated the anonymous call reject feature.
  4. Pre-Call and Per-Line blocking will not prevent the display of telephone numbers to 911 emergency service providers.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS (CONT'D.)

6.1 Local Exchange Service, (Cont'd.)

6.1.7 Per Call Basis.\*

Other features are available on a per call basis. If these features are activated there is an additional charge per use.

- A. Return call: Allows the customer to return the most recent incoming call. After dialing a special code the customer will hear an announcement giving the last number that called in, if the customer wishes to call the number right away a voice prompt will instruct the customer to dial another code and the number will be automatically dialed.
- B. Three-way calling: Permits the customer to add a third party to an already established connection. When the third party answers a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the call controls the call and can disconnect the third party to reestablish the original connection or even establish a connection to a different third party. The feature can be used on incoming or outgoing calls
- C. Call Trace: Allows a customer to initiate an automatic trace of the last call received. After receiving the call that is to be traced the customer dials a code and the traced telephone number is automatically sent to the telephone company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. They will furnish the results of a trace only to legally constituted authorities upon proper request.

\* The charges for these per use features will be outlined in the rate charts in Section 6.11.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.2 Directory Assistance

6.2.1 Local Directory Assistance

When the customer utilizes directory assistance the customer shall be charged, after an initial 2 free monthly calls, on a per call basis. If the customer uses the operator to complete the call there will be an additional charge, the cost of which will be outline in the price list located in Section 4. Customers are allowed 20 directory assistance telephone calls per month unless they are physically or visually unable to utilize a telephone directory. The Company may request a doctor's attestation to demonstrate physical handicap for waiver of local directory assistance charges.

6.2.2 National Directory Assistance

This service is offered at a higher rate than local directory assistance and the monthly 2 free local directory assistance allowance does not apply to national directory assistance.

6.2.3 Call Completion

If the Customer chooses to have the call completed for them, there will be an additional charge.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.3 Directory Listings

- 6.3.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number.
- 6.3.2 The Company reserves the right to limit the length of any listing in the directory by abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 6.3.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the company is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.
- 6.3.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.4 Number Change

Should the customer request a change of telephone number the Company will provide the change at an additional nonrecurring charge for the change. Should the customer request a non-published number the monthly charges associated with that will apply.

6.5 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, providing special rates, terms or conditions of the service. Promotional offerings are limited to a maximum of six months at which time the offer will be withdrawn or made available on a permanent basis. All promotions even where service is given away free, are subject to Commission approval.

6.6 Referral Program

Company provides incentive for current customers referring new customers. The referred customer will be required to initiate service with the company and remain a customer for at least 30 days. The referred customer must provide the name of the referring customer at the time service is ordered. The credit is applied only once to the customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash. The referring customer receives a \$39.99 credit.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.7 Emergency Telephone Number Service

6.7.1 Glossary of Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS (CONT'D.)

6.7 Emergency Telephone Number Service, (Cont'd.)

6.7.2 General

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.7 Emergency Telephone Number Service, (Cont'd.)

6.7.3 Regulations

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 MSAG Order.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.7 Emergency Telephone Number Service, (Cont'd.)

6.7.3 Regulations, (Cont'd.)

- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.7 Emergency Telephone Number Service, (Cont'd.)

6.7.3 Regulations, (Cont'd.)

- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
  
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)****6.8 Pennsylvania Telecommunications Relay Service****6.8.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with *individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.*

**6.8.2 Surcharge**

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)**
**6.8 Pennsylvania Telecommunications Relay Service, (Cont'd.)**
**6.8.2 Surcharge, (Cont'd.)**

The following surcharge rates apply to all customer bills issued on or after July 1, 2007.

Per residence access line, per month \$0.08

Per business access line, per month \$0.09

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines. Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.8 Pennsylvania Telecommunications Relay Service, (Cont'd.)

6.8.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

6.9 Promotional Offerings

The Company may, from time to time, offer promotions that may be limited as to the duration, the date and times of the offerings and the location where the offerings are made. The company will notify the Commission of promotional offerings prior to the effective date of the promotion.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.10 Infinite Bundled Packages

6.10.1 The Company, where available, offers basic local exchange service as part of a bundle or package of telecommunications services. Three packages are provided All three include unlimited local service with a twelve-item feature package, which includes Call Waiting/Caller ID; Caller ID; Call Forwarding; Call Return; Three-Way Calling, Call Redial, Select Caller Block, Caller ID Block, Call Reject, Priority Call and Speed Dial 30.

- A. The Bronze package which includes all items listed above.  
Per Month: \$39.99.
- B. The Silver Package for a monthly service charge includes everything list above plus DSL Internet. (DSL and Internet services are not regulated by the Commission).  
Per Month: \$49.99

6.10.2 Infinite Unbundled Service

Network Exchange Unbundled Service includes unlimited local service and call waiting. Additional features are available as an add on and are listed below.  
Per Month: \$39.99

6.11 Features

6.11.1 Individual features can be provided in areas where the packages are not available.

- A. Caller ID: purchased individually is \$10.00 per month.
- B. All other individual features are priced at \$5.00 each per month.
- C. Unlisted number is not part of any feature package and is \$5.00 additional per month.
- D. Certain features such as Call Return and Three-Way Calling are available on a per usage basis. The cost per use is \$1.00.
- E. Any change to features made after the initiation of service will incur a \$10.00 line change charge per change.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.12 Installation Charge

A nonrecurring charge of \$40.00 will be charged for installation of each new account. This charge may be billed in equal installments on the first 3 months bills; with a \$10.00 due with the initial service payment.

6.13 Number Change Charge

\$30.00 per occurrence

6.14 Returned Check Charge

\$30.00 per check

6.15 Reconnection/Restoration of Service Charge

\$26.00 per occurrence

6.16 Late Payment Charge

The late payment charge for Residential customers is 1.25% per month and 15% annually on past due amounts.

6.17 Assignment or Transfer of Service

A \$30.00 charge is applied to change to responsible party on the line or to transfer the service from the customer's current premises to the customer's new premises.

6.18 Miscellaneous Charges

Directory Assistance (Local) (2 free per month)	\$ .80 per use (after initial 2 free calls per month)
Operator Call Completion (Local)	\$ .50 per use
National 411	\$ 1.25 per use
Call trace	\$ 1.50 (upon successful completion)
Safe*Way	\$ 4.00 per month

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)****6.19 Speciality Services****6.19.1 *Safe\*Way* Protection Plan**

This Plan is offered to new Infinite customers free of charge for the first month and at an *additional monthly charge of \$4.00 thereafter*. Subscriber's *primary local exchange service* is paid for three months in the event of illness, or loss of job through no fault of the subscriber's. In the event of a subscribing customer's death, unpaid Infinite phone bill balances are also waived. Applications will be provided upon request of the subscriber and all information must be timely and accurately provided to enable the company to process the claim. Coverage is provided to qualifying customers whose account is current at the time of unemployment or injury under the additional terms and conditions of the *Safe\*Way* Protection Plan as outlined below:

**A. Involuntary Unemployment Coverage**

*Safe\*Way* Protection Plan subscribers which are laid off, fired, or lose their full-time job through no fault of their own and qualify for state unemployment benefits may have their primary phone service covered for three months. Documentation of unemployment will be required and proof of continued unemployment will be required during the term of the plan.

Certain restrictions apply including:

- Customer must have worked the same job for a minimum of six (6) months
- Customer must work a minimum of 30 hours per week
- Self-employed customers are not eligible for the plan
- Unemployment due to incarceration is not covered
- Resignations are not covered
- Maximum qualifying age is 65
- Customer must be unemployed a minimum of 30 days

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.19 Speciality Services, (Cont'd.)

6.19.1 *Safe\*Way* Protection Plan, (Cont'd.)

B. Accidental Disability Coverage

*Safe\*Way* Protection Plan subscribers which become disabled through an accident or illness, which are under a doctor's care and cannot work, may have their primary phone service covered for three months. Documentation of disability will be required and proof of continued disability will be required during the term of the plan.

Certain restrictions apply including:

- Benefits do not cover self inflicted injuries
- Benefits do not cover a preexisting condition
- Maximum qualifying age is 65
- Customer must be out of work a minimum of 30 days

1. Credit Life Benefit

In the event of the death of a *Safe\*Way* Protection Plan subscriber, the *Safe\*Way* Protection Plan will pay the remaining balance of that customer's Infinite phone bill.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.19 Speciality Services, (Cont'd.)

6.19.1 *Safe\*Way* Protection Plan, (Cont'd.)

B. Accidental Disability Coverage, (Cont'd.)

2. Limitations

Pays for primary phone service only. Primary phone service includes only basic flat rate phone service including any taxes or fees applicable to that service. In areas where there is measured or message unit service, basic flat rate service will include only the minimum number of calls offered by Infinite in its basic flat rate service package.

3. Cancellation of Benefits

The customer must continue to pay to have their features. If they do not pay for the features the features will be disconnected. Nonpayment for the features *without requesting their removal could result in a termination of benefits.*

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 SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
 CUSTOMERS (CONT'D.)

## 6.20 Business Services

## 6.20.1 Infinite Communication, LLC Unbundled Business Service

Infinite Communication, LLC Unbundled Business Service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Infinite Communication, LLC. As the presubscribed carrier for local calling concurrent with enrollment for this service. Infinite Communication, LLC. Unbundled business service provides customers with the option of selecting Infinite Communication, LLC for toll services.

## A. Local Exchange Service

Local exchange service is billed in one (1) minute increments.

Monthly Rate	\$49.99
Rate Per Minute	\$0.020

## Service Connection Fee

One-time charge per line	
Per Line	\$100.00

## B. Features:

Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing, subject to availability, can be purchased for \$5.00 per month per feature. Caller ID is available at a cost of \$10.00 per month.

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 SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
 CUSTOMERS (CONT'D.)

## 6.20 Business Services, (Cont'd.)

## 6.20.2 Bundled Business Service

Bundled Business Service is targeted at small business Customers and provides options based on the Customer's calling patterns and estimated usage. Customers who subscribe to this service must designate Infinite Communication, LLC as the presubscribed carrier for local calling concurrent with enrollment for this service. Bundled Business Service provides Customers with the option of selecting Infinite Communication, LLC for toll services.

## A. Package Price for Bundled Business Service

Primary Line, per month	\$59.99
Service Connection Fee, one-time charge per line	\$100.00

Service Connection fee waived for those customers who retain their existing telephone number when switching their service to Infinite Communication, LLC.

## B. Bundled Business Service includes the following:

Local Service: A monthly allowance of 2000 free minutes of local calling. Local calls will be billed in one (1) minute increments.

Local calls within 2000 minute allowance

Direct Dial Access	\$0.00
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Local calls above 2000 minute allowance

Direct Dial Access	\$0.039
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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.20 Business Services, (Cont'd.)

6.20.2 Bundled Business Service, (Cont'd.)

6.20.3 Calling Features Package:

Caller ID, Call Waiting with Caller ID, Three Way Calling, Call Forwarding, Return Call, and Speed Dialing included at no charge.

Calling Features are described in the residential service.

Line Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at a charge of \$10.00 per month.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS (CONT'D.)

6.21 Dedicated T1 Service

Dedicated T1 Service includes the following:

6.21.1 Customer channelized high capacity (1.544 Mbps) circuit between Customer premises and its serving office for connection to services provided by Infinite Communication, LLC for local exchange access for usage-sensitive local calling and toll calling. Each circuit supports up to 24 voice lines. The rates herein are for the portion of the service dedicated to voice applications;

6.21.2 Feature: Caller ID-Number Only.

Voice channels will be provisioned with Line Hunting upon Customer request, at the rates specified in this tariff

6.21.3 Rates and Charges

Monthly Recurring Charge: the underlying carrier provides the T1 circuit at a pass-through of costs to Infinite Communication, LLC.

Rates for Minutes of Use:

A. Local Service: Local calls will be billed in one (1) minute increments.

Direct Dial Access \$0.039

B. Line Hunting:

Line hunting will be provided on all T1 voice channels at a charge of \$100 per month, per circuit.

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)**

**6.22 Miscellaneous Charges for Business Services**

Micellaneous charges may apply when a Customer requests service, moves its service from one locale to another and requests a technician to come to a Customer's site for testing, installation or the like.

A Primary Service Connection Charge and Secondary Service Connection are non-recurring charges applied when a Customer initially provisions service from the Company. The charges apply to the Customer's Primary and Secondary lines respectively.

Transfer of Service Charges apply in lieu of a Service Connection Charge when a Customer is transferring his or her service from one location to another location. The charges apply to both Primary and Secondary lines respectively.

A Technician Dispatch Charge applies when a Customer requests a technician from the Company to his or her site for testing of inside wiring or installation of equipment on the Customer's side of the demarcation line.

Service Order Charges

Primary Service Connection Charge	\$100.00
Secondary Service Connection Charge	\$100.00
Transfer of Service Charge, Primary Line	\$50.00
Transfer of Service Charge, Secondary Line	\$50.00
Technician Dispatch Charge	\$200.00
Service Order Charge	\$10.00
Toll Free Directory Listing	\$10.00
Missed Appointment Charge	\$100.00

Change Order Service Charges

Feature or Feature Pack Change Order	\$10.00
Toll Restriction Fee Order	\$10.00
Telephone Number Change Order	\$10.00
Listing Change Charge	\$10.00
Record Change	N/A

Miscellaneous Charges

Duplicate Invoice	\$5.00
Call Detail Report	\$5.00

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.23 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Per occasion, per voice channel                      \$26.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS (CONT'D.)

6.24 Temporary Suspension of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Nonrecurring charge, per voice channel	\$26.00
Recurring charge, per voice channel	50% of regular service rates
Nonrecurring charge, per voice channel	\$26.00

6.25 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)****6.26 Toll Presubscription**

6.26.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

6.26.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.26.3.A following.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.26 Toll Presubscription, (Cont'd.)

6.26.3 Presubscription Charge Application

A. End user choices for toll presubscription:

1. Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription.

Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.

2. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

- B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC CUSTOMERS (CONT'D.)

6.26 Toll Presubscription, (Cont'd.)

6.26.3 Presubscription Charge Application, (Cont'd.)

- C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

- D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

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SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)

6.26 Toll Presubscription, (Cont'd.)

6.26.4 End User Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

1. A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
2. When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
3. If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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**SECTION 6 – SERVICES PROVIDED TO FORMER INFINITE COMMUNICATION, LLC  
CUSTOMERS (CONT'D.)****6.26 Toll Presubscription, (Cont'd.)****6.26.5 PIC Switchback Option-Business/Residence**

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

Per change: \$5.00

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 COMPETITIVE LOCAL EXCHANGE CARRIER
 

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 SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
 CUSTOMERS

Section 6 services are available to former customers of Magellan Hill Technologies, LLC, who were customers of Magellan Hill Technologies, LLC on [Effective Date], for existing service(s) at existing locations only. Any moves, additions or changes to service will require the customer to choose a corresponding service from Section 5 of this tariff.

## 7.1 Local Exchange Service

Local Exchange Service is a switched, intrastate, telecommunications service which permits customers to establish communications between two locations within the Customers' local calling area. Local Exchange Service allows customers to place calls within the local calling area, to access "911" and/or "E 911" service, if available, in the Customer's local calling area and to place calls to toll-free "800" or "888" numbers. Service will be charged on a monthly basis and a Customer will have unlimited use of the aforementioned service for that month. For an additional charge, Customers may also purchase custom services such as call waiting, call forwarding, three-way calling, speed dial caller ID, and non-published number service.

Local Exchange Service does not include any long distance service or other toll services. The following types of calls and services will be blocked by the Carrier: long distance (e.g. "1+#" or "0+#" calls); collect calls; operator assisted calls; third number billed calls; directory assistance; or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls).

## 7.1.1 Local Service Rates and Charges

Local Exchange Service Customer will be charged applicable Non-Recurring Charges and monthly

Recurring Charges as specified below:

A.	One-Time Activation Fee	
	One-Time Activation Fee	\$250.00
B.	Recurring Charges	
	Monthly Service Charge	\$15.30

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.2 Toll Service

The Company's Basic Local Service neither includes direct-dialing distance calling nor any other toll services. Customers who desire intraLATA and interLATA toll service have the following options:

- Purchase Services from the Company's Interexchange Tariff;
- Contracting directly with a long distance service provider;
- Using prepaid calling cards; or
- Using post-paid calling cards.

The Company will provide, at no additional charge, via Customer Service, information and counseling to its customers on how to obtain long distance service.

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.3 Optional Services

7.3.1 Optional Features

A. Call Forwarding

Allows calls to automatically ring to another phone number

B. Ultra Call Forwarding/Call Ability

Ultra Call Forwarding/Call Ability sends telephone calls made to the main telephone number to another telephone number, whether the main number is busy or idle. The Customer will be able to remotely activate, deactivate, or change the forward-to number from any touch tone telephone.

When forwarding calls, the Customer will be charged any applicable local toll or long distance charges for all calls that are forwarded. The Customer will also be charged for any long distance calls you make to set up or access Ultra Call Forwarding/Call Ability. The Customer cannot use Ultra Call Forwarding /Call Ability to forward to an international number.

Ultra Call Forwarding /Call Ability is activated in conjunction with Call Forwarding only.

All calling features are subject to availability and compatibility restrictions.

C. Call Waiting

Allows the Customer to be notified of an incoming call while the Customer is having a conversation with another party.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)****7.3 Optional Services, (Cont'd.)****7.3.1 Optional Features, (Cont'd.)****D. Caller ID**

Caller ID is an optional feature which allows the subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID service works only on calls which originate and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service. The Caller ID box is not included in the rate for the monthly service fee.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone number.

Telephone number that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

**E. Non-Published Number**

Allows the Customer to keep his local phone number out of the phone book or directory assistance.

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES CUSTOMERS (CONT'D.)

7.3 Optional Services, (Cont'd.)

7.3.1 Optional Features, (Cont'd.)

F. Speed Dial

The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.

G. "Three-Way" Calling

Allows the Customer to add a third party to a conversation.

7.3.2 Optional Features Rates

	<u>Monthly</u>	<u>One-Time Activation Fee</u>
Call Forwarding	\$2.15	N/A
Ultra Call Forwarding	\$5.75	N/A
Call Waiting	\$4.50	N/A
Non-Published Number	\$4.50	N/A
Speed Dial	\$21.5	N/A
Three-Way Calling	\$2.39	N/A
Caller ID	\$5.60	N/A

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES CUSTOMERS (CONT'D.)

7.4 Directory Listings

Carrier shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area of the Station number which is designated as Customer's main billing number.

7.4.1 Carrier reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.

7.4.2 Carrier may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of Carrier, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. Carrier, upon notification to Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

7.4.3 In order for listings to appear in an upcoming directory, Customer must furnish the listing to Carrier in time to meet the directory publishing schedule.

7.4.4 Directory listings are provided in connection with each Customer service as specified herein.

7.4.5 Directory Listings Rates and Charges

A. Non-Recurring Charges

Primary Listing (one number): N/C

B. Monthly Recurring Charges

Primary Listing (one number) \$5.50

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES CUSTOMERS (CONT'D.)

7.5 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

A Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges. Residential customers are eligible to place two (2) calls to Directory Assistance per line per month at no charge.

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, or when the Customer is given incorrect telephone number. To obtain such a credit, the Customer must notify Carrier's Customer Service representative.

7.5.1 Directory Assistance Rates and Charges

A. Each call to Directory Assistance will be charged as follows:

\$1.95 per call

B. The customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges. Residential customers are eligible to place two (2) calls to Directory Assistance per line per month at no additional charge.

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.6 Miscellaneous Services

7.6.1 Service Reconnection

Allows for restoral of service after disconnection or for initiation of service subsequent to a customer location move.

7.6.2 Optional Feature Addition

Allows the customer to add an optional feature or features subsequent to initiation of basic service.

7.6.3 Promise to Pay

Allows a qualified Customer to obtain an extension of that Customer's billing due date for a period not to exceed 10 days. A A qualified customer is one who has made at least one prior payment to the Company and has an outstanding balance of \$5.00 or less on his or her account.

7.6.4 Service Transfer

Allows for the initiation of service subsequent to a customer location move.

7.6.5 Regulatory Recovery Fee

Monthly Fee to recover fees associated with the provision of regulated services

7.6.6 Preferred Interchange Carrier Charge

Monthly fee associated with a customer's selection of Interexchange Carrier.

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.6 Miscellaneous Services, (Cont'd.)

7.6.7 Miscellaneous Rates and Charges

Service Reconnection Fee:	\$20.00
Optional Feature Addition Charge:	\$10.00
Promise to Pay Fee:	\$5.00
Transfer Fee:	\$5.00
Monthly Regulatory Recovery Fee	\$2.40
Monthly PICC Charge:	\$3.85

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.7 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilized Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call Service.

Customers have two blocking options as follows:

7.7.1 Per-Call Blocking

Per Call Blocking will prevent the display of Customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. *Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Company.*

Per-Call Blocking will not prevent the display of telephone numbers to 911 emergency service providers.

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**SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)****7.7 Caller ID Blocking, (Cont'd.)****7.7.2 Per-Line Blocking**

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by Customers on a call-by-call basis through the activation of a special code. Blocking will be deactivated for that outgoing call only. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by Customers.

The Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on Customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

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CUSTOMERS (CONT'D.)

7.8 Special Pricing Arrangements - Individual Case Basis (ICB)

In lieu of the rates otherwise set forth in this Tariff, rates and charges, including installation, special construction, and recurring charges, may be established at negotiated rates on an Individual Case Basis (ICB), taking into account such factors as the nature of the facilities and services, the costs of construction and operation, the volume of traffic commitment, and the length of service commitment by the Customer, as long as the rates and charges are not less than Carrier's costs of providing the service. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual contracts or Customer Term Agreements. Specialized Pricing Arrangement rates or charges will be made available to similarly-situated Customers on comparable terms and conditions.

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SECTION 7 -- SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES CUSTOMERS (CONT'D.)

7.8 Pennsylvania Telecommunications Relay Service

7.8.1 Description

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a text telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

7.8.2 Surcharge

In addition to the charges provided in this Tariff and applicable intrastate toll tariffs, a surcharge will apply to all residence and business access lines served by this Carrier. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies Carrier.

The following surcharge rates apply to all bills issued on or after July 1, 2000:

	<u>MRC</u>
Per residence access line	\$1.95
Per business access line	\$1.95

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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SECTION 7 – SERVICES PROVIDED TO FORMER MAGELLAN HILL TECHNOLOGIES  
CUSTOMERS (CONT'D.)

7.8 Pennsylvania Telecommunications Relay Service, (Cont'd.)

7.8.3 Rates and Charges

Local calls will be charged at the applicable rates as set forth in this Tariff, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. The Company concurs in this tariff for the limited purpose described herein.

The Company will make available to the Telecommunications Relay Service ("TRS") user, upon request, a prepaid debit card. The rates for use of this card will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges. The interstate tariffs should be publicly available on the websites maintained by interstate interexchange carriers.

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