

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**  
**Harrisburg, PA 17120**

**Petition of Pike County Light & Power Company  
For Waiver of Regulations Regarding Standards for  
Changing Customer's Electric Generation Supplier**

**Public Meeting – November 13, 2014  
2437967 – LAW  
Docket No. P-2014-2437967**

**MOTION OF COMMISSIONERS**  
**PAMELA A. WITMER AND GLADYS M. BROWN**

Before the Public Utility Commission (Commission) today is the Petition of Pike County Light & Company (Pike) for Waiver of the Commission's accelerated switching regulations at 52 Pa. Code §§ 57.171-57.180. Specifically, Pike requests a waiver from the regulations requiring electric distribution companies to switch a customer's electric generation supplier (EGS) within three business days of enrollment. Pike makes this request based on the costs of upgrading its information technology (IT) systems as well as the relative size of its customer base. Pike has not proposed an end date for its waiver request, but did offer an alternative which would reduce the switching timeframe to nine days.

While we understand the costs and effort Pike must undertake in order to comply with our regulations, our disposition in this instant proceeding is guided by the principle that Pike's customers should be afforded the same ability to switch as customers throughout Pennsylvania. Accelerated switching allows customers to realize the benefits of the competitive retail electric market more quickly, including choosing a supplier that meets their needs in terms of services and potential cost savings.

As part of the basis of its waiver request, Pike provided data that 74 customers switched suppliers in 2013 and 91 customers switched in 2014. It also estimated that IT changes would cost \$619,000 to implement accelerated switching over the next 18 months. However, Pike provided no data on the costs, requirements, and feasibility of performing switches in a non-automated or manual manner outside of the normal system requirements. Given the fact that over the last two years, Pike has performed on average less than eight switches per month, we feel a manual process to switch customers faster holds promise as a potential solution to Pike's concerns. In addition, a well-structured manual process could be fully compliant with our existing regulations.

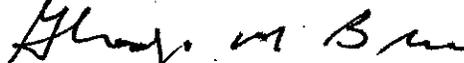
Based on the forgoing, we propose that Pike be granted a six month waiver from the Commission's accelerated switching regulations. In addition, within 90 days from the entry date of this Order, we propose Pike be directed to file with the Commission its analysis of a manual process that complies with our regulations and would not warrant significant changes to its existing IT infrastructure. If Pike determines that it requires an additional waiver of the Commission's regulations as it assesses its compliance with this Order and the Commission's regulations, the Company may timely file such a request before the expiration of the six month waiver granted today.

**THEREFORE, WE MOVE THAT:**

1. The Petition of Pike County Light & Power Company be granted for a six month period.
2. The Office of Special Assistants prepare an Opinion and Order consistent with this Motion.

**DATE: November 13, 2014**

  
PAMELA A. WITMER  
COMMISSIONER

  
GLADYS M. BROWN  
COMMISSIONER