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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

January 7, 2015

Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

Attention: Rosemary Chiavetta, Secretary

Re: Quarterly Report of ResCom Energy LLC ("ResCom Energy") - Docket No. M-2013-2320112

Dear Ms. Chiavetta:

The following is ResCom Energy's first quarterly report regarding customer complaints as required by Section 33(e) of the Settlement Agreement filed with the Commission on December 2, 2013 and approved by the Commission's Final Order of November 13, 2014.

During the 4<sup>th</sup> quarter of 2014 (the "Quarter"), ResCom Energy did not conduct any marketing activities in Pennsylvania. On October 10, 2014, ResCom Energy informed the Department that ResCom Energy had assigned its remaining 1,159 customers to Energy Plus Holdings.

During the Quarter, ResCom Energy received 50 requests to cancel service, none of which included a complaint about ResCom Energy's quality of service. During the Quarter, ResCom Energy did not receive any complaints regarding marketing practices. The monthly complaint rate (number of complaints for the month divided by the number of consumers switching EGS services to ResCom Energy for each of the months during the Quarter) was zero.

If you have any questions or concerns, please do not hesitate to contact me.

Very truly yours,



David S. Cohen  
President

cc/ Bureau of Consumer Services  
and  
Michael L. Swindler, Prosecutor  
Bureau of Investigation and Enforcement

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