



17 North Second Street  
12th Floor  
Harrisburg, PA 17101-1601  
717-731-1970 Main  
717-731-1985 Main Fax  
www.postschell.com

---

Anthony D. Kanagy

akanagy@postschell.com  
717-612-6034 Direct  
717-731-1985 Direct Fax  
File #: 160549

March 6, 2015

***VIA ELECTRONIC FILING***

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Petition of Duquesne Light Company for a Waiver of the Three Business Day  
Switching Requirements Under 52 Pa. Code § 57.174  
Docket No. P-2014-2448863**

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Dear Secretary Chiavetta:

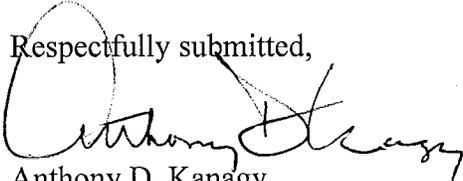
Enclosed for filing on behalf of Duquesne Light Company (“Duquesne Light” or the “Company”) are Supplement No. 112 to Electric – PA P.U.C. No. 24, the Company’s retail tariff (“Supplement No. 112”), and Supplement No. 15 to Electric – PA P.U.C. No. 3S, the Company’s supplier tariff (“Supplement No. 15”). Supplement Nos. 112 and 15 include the tariff revisions necessary to implement the Company’s Phase I off-cycle switching (“OCS”) solution as approved by the Commission in its Order entered on December 4, 2014 in the above-referenced proceeding.

Supplement Nos. 112 and 15 are being filed with an effective date of March 9, 2015. Duquesne Light expects to begin implementing its Phase I Solution on March 7, 2015 and anticipates that it will go-live on March 9, 2015. In the event that unexpected circumstances arise and Duquesne Light is not able to go-live with the Phase I Solution on March 9, 2015, Duquesne Light will withdraw Supplement Nos. 112 and 15 and re-file them when it is able to implement the Phase I Solution.

Rosemary Chiavetta, Secretary  
March 6, 2015  
Page 2

Please direct any questions regarding this filing to the undersigned.

Respectfully submitted,



Anthony D. Kanagy

ADK/skr  
Enclosure

cc: Certificate of Service

## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

### VIA E-MAIL AND FIRST CLASS MAIL:

David T. Evrard, Esquire  
Kristine E. Robinson, Esquire  
Aron J. Beatty, Esquire  
Office of Consumer Advocate  
555 Walnut Street  
Forum Place, 5th Floor  
Harrisburg, PA 17101-1923

Richard A. Kanaskie, Esquire  
Scott B. Granger, Esquire  
Bureau of Investigation & Enforcement  
Commonwealth Keystone Building  
400 North Street, 2nd Floor West  
PO Box 3265  
Harrisburg, PA 17105-3265

Sharon E. Webb, Esquire  
Office of Small Business Advocate  
300 North Second Street, Suite 202  
Harrisburg, PA 17101

Brian R. Greene, Esquire  
GreeneHurlocker, PLC  
707 E. Main Street, Suite 1025  
Richmond, VA 23219-2812

### VIA E-MAIL:

Charles E. Thomas, III, Esquire  
Thomas, Niesen & Thomas, LLC  
212 Locust Street, Suite 600  
PO Box 9500  
Harrisburg, PA 17108-9500

Harry S. Geller, Esquire  
Elizabeth R. Marx, Esquire  
Pennsylvania Utility Law Project  
118 Locust Street  
Harrisburg, PA 17101

David P. Zambito, Esquire  
Cozen O'Connor  
305 North Front Street, Suite 400  
Harrisburg, PA 17101

Heather M. Langeland, Esquire  
Citizens for Pennsylvania's Future  
200 First Avenue Suite 200  
Pittsburgh, PA 15222

Pamela C. Polacek, Esquire  
Teresa K. Schmittberger, Esquire  
McNees Wallace & Nurick LLC  
100 Pine Street  
PO Box 1166  
Harrisburg, PA 17108-1166

Thomas J. Sniscak, Esquire  
Todd S. Stewart, Esquire  
Hawke McKeon & Sniscak LLP  
100 North Tenth Street  
Harrisburg, PA 17101

Colleen P. Kartychak, Esquire  
Consolidated Edison Solutions  
698 Gamble Road  
Oakdale, PA 15061

Divesh Gupta, Esquire  
Exelon Business Services Corp.  
100 Constellation Way, Suite 500C  
Baltimore, MD 21202

AEP Energy, Inc.  
225 W. Wacker Dr., Ste. 700  
Chicago, IL 60606

Alpha Gas & Electric  
971 Route 45, Suite 202  
Pomona, NY 10970

Ambit Energy  
1801 N. Lamar St., Ste 200  
Dallas, TX 75202

American Power & Gas of PA LLC  
411 Cleveland St. #299  
Clearwater, FL 33755

American Power Partners  
8205 Main Street, Suite 11  
Buffalo, NY 14221

American PowerNet Management  
45 Commerce Drive  
Wyomissing, PA 19610

AP Gas & Electric (PA), LLC  
6161 Savoy Drive, Suite 500  
Houston, TX 77036

Blue Pilot Energy  
250 Pilot Road, Suite 300  
Las Vegas, NV 89119

Bounce Energy  
P.O. Box 4423, Msc #200  
Houston, TX 77210

Champion Energy Services, LLC  
1500 Rankin Rd., Suite 200  
Houston, TX 77073

Clearview Electric, Inc  
600 N. Pearl St Suite S104  
Dallas, TX 75201

Community Energy, Inc.  
100 Matsonford Rd, Bldg 3 - Ste 300  
Radnor, PA 19087

Consolidated Edison Solutions  
100 Summit Lake Drive  
Valhalla, NY 10595

CONSTELLATION NEWENERGY, INC.  
1221 Lamar Street, Suite 750  
Houston, TX 77010

DIRECT ENERGY BUSINESS, LLC  
1001 Liberty Ave., 12th Floor  
Pittsburgh, PA 15222

Direct Energy Services, LLC  
12 Greenway Plaza, Suite 600  
Houston, TX 77046

Discount Energy Group, LLC  
22809 Pacific Coast Highway  
Malibu, CA 90265

Discount Power, Inc.  
6 Armstrong Road  
Shelton, CT 06484

Dominion Energy Solutions  
P.O. BOX 298  
Pittsburgh, PA 15230-0298

DTE Energy Supply, Inc.  
414 South Main St., Suite 200  
Ann Arbor, MI 48104

Energy Plus Holdings, LLC  
3711 Market Street, Suite 1000  
Philadelphia, PA 19104

Energy Rewards  
PO Box 38611  
Philadelphia, PA 19104

Energy.ME Midwest, LLC  
1130 West Monroe St.  
Chicago, IL 60607

ENERPENN USA dba YEP Energy  
7660 Woodway Dr.  
Houston, TX 77063

ETHICAL ELECTRIC  
2 Wisconsin Circle, Suite 700  
Chevy Chase, MD 20815

FIRSTENERGY SOLUTIONS CORP  
341 White Pond Drive  
Akron, OH 44320

Frontier Utilities NE, LLC  
5120 Woodway Dr. Suite 10015  
Houston, TX 77056

GDF SUEZ ENERGY RESOURCES NA  
P O BOX 25237  
Lehigh Valley, PA 18002

Glacial Energy of PA, Inc.  
24 Route 6A  
Sandwich, MA 02563

Great American Power  
2959 Cherokee Street, St 102  
Kennesaw, GA 30144

Green Mountain Energy Company  
P.O. Box 7476  
Philadelphia, PA 19101

Guttman Energy Inc.  
200 Speers St  
Belle Vernon, PA 15012

Hess Energy Marketing, LLC  
1 Hess Plaza  
Woodbridge, NJ 07095

HIKO Energy, LLC  
12 College Road  
Monsey, NY 10952

Hudson Energy Services  
P.O. Box 142109  
Irving, TX 75104

IDT Energy, Inc.  
550 Broad Street  
Newark, NJ 07102

IGS Energy  
P.O. Box 9060  
Dublin, OH 43017

INTEGRYS ENERGY SERVICES, INC  
1716 Lawrence Drive  
De Pere, WI 54115

Iron Energy dba KONA Energy  
1114 Lost Creek Blvd.  
Austin, TX 78746

Just Energy Pennsylvania Corp.  
P.O. Box 2210  
Buffalo, NY 14240-2210

Liberty Power Holdings LLC  
800 W Cypress Creek Rd, Ste 410  
Fort Lauderdale, FL 33309

Linde Energy Service  
575 Mountain Avenue  
Murray Hill, NJ 07974

MidAmerican Energy Company  
4299 NW Urbandale Drive  
Urbandale, IA 50322

N. Eastern States dba ENTRUST  
1301 McKinney Suite 1250  
Houston, TX 77010

NextEra Energy Services PA LLC  
P.O. Box 25225  
Lehigh Valley, PA 18002-5225

Noble Americas Energy Solution  
401 W. A St., Ste 500  
San Diego, CA 92101-7991

North American Power and Gas  
One Marshall Street, Suite 205  
Norwalk, CT 06854

Oasis Energy  
11152 Westheimer, Suite 901  
Houston, TX 77042

Oxford Energy Services, LLC  
301 Grant St. 1 Oxford Center  
Pittsburgh, PA 15219

Palmco Power PA, LLC  
1350 60 Street  
Brooklyn, NY 11219

Park Power  
150 N. Radnor Chester Rd.  
Radnor, PA 19087

Pennsylvania Gas & Electric  
4075 Linglestown Rd., #113  
Harrisburg, PA 17113

Planet Energy Corp.  
1500-5255 Yonge St.  
Toronto, ON M2N 6P4

Plymouth Rock Energy Corp.  
1074 Broadway  
Woodmere, NY 11598

PPL EnergyPlus, LLC  
2 N. Ninth St.  
Allentown, PA 18101

Public Power, LLC  
39 Old Ridgebury Rd, Suite 14  
Danbury, CT 06810

Reliant Energy Northeast, LLC  
1201 Fannin St., 7th Floor  
Houston, TX 77002-0000

Rescom Energy Corp.  
20 East Avenue  
Bridgeport, CT 06610

Respond Power, LLC  
100 Dutch Hill Road, Suite 230  
Orangeburg, NY 10962

SFE Energy  
651 Holiday Dr., Foster Plaza 5  
Pittsburgh, PA 15220

Sperian Energy Corp.  
3440 Lehigh Street #288  
Allentown, PA 18103

Starion Energy PA Inc.  
220 Main Street South, Suite 206  
Southbury, CT 06488

Stream Energy  
P.O. Box 7287  
Philadelphia, PA 19101-7287

Texas Retail Energy, LLC  
2001 S.E. 10th Street  
Bentonville, AR 72716

Think Energy  
PO Box 27004  
Lehigh Valley, PA 18002

TriEagle Energy, LP  
PO Box 131615  
The Woodlands, TX 77393-1615

UGI Energy Services, LLC  
One Meridian Blvd., Suite 2C01  
Wyomissing, PA 19610

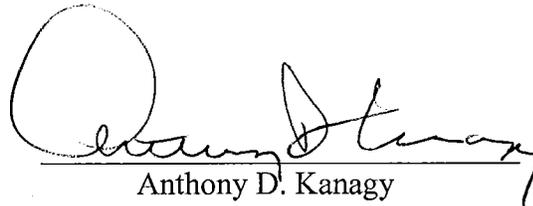
Verde Energy USA, Inc.  
101 Merritt 7, 3rd Floor  
Norwalk, CT 06851

Viridian Energy PA, LLC  
64 North Main Street  
Norwalk, CT 06854

Washington Gas Energy Services  
P.O. Box 24475  
Cleveland, OH 44124

XOOM Energy Pennsylvania, LLC  
11208 Statesville Rd.  
Huntersville, NC 18201

Date: March 6, 2015



Anthony D. Kanagy





# SCHEDULE OF RATES

For Electric Service in Allegheny and Beaver Counties

(For List of Communities Served, see Pages No. 4 and 5)

Issued By

**DUQUESNE LIGHT COMPANY**

411 Seventh Avenue  
Pittsburgh, PA 15219

**Richard Riazzi**

**President and Chief Executive Officer**

ISSUED: March 6, 2015

EFFECTIVE: March 9, 2015

Issued pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

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# NOTICE

**THIS SUPPLEMENT REVISES THE NAME OF TWO (2) RULES, MODIFIES THE LANGUAGE IN THREE (3) RULES AND ELIMINATES TWO (2) RULES AND A PAGE IN THIS TARIFF**

**See Page Two**

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**LIST OF MODIFICATIONS MADE BY THIS TARIFF****CHANGES****List of Modifications Made By This Tariff****Original Page No. 2B**

Original Page No. 2B has been removed from the Tariff as it is no longer applicable.

**Table of Contents****Twenty-Seventh Revised Page No. 3  
Cancelling Twenty-Sixth Revised Page No. 3**

The "*List of Modifications Made By This Tariff*" Page No. 2B has been removed from the Tariff and, therefore, from the Table of Contents.

**Rules and Regulations — General Provisions  
Rule No. 45 Supplier Switching****Fifth Revised Page No. 30  
Cancelling Fourth Revised Page No. 30**

Language has been modified in Rule No. 45 Supplier Switching to eliminate the waiting period for a switch and allow more than one Electricity Provider during a billing cycle pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

**Rules and Regulations — General Provisions  
Rule No. 45.1 Switching Protocols****Fifth Revised Page No. 30  
Cancelling Fourth Revised Page No. 30**

Rule No. 45.1 Interim Supplier Switching Protocols has been renamed Switching Protocols.

Language has been modified in Rule No. 45.1 Switching Protocols to revise and update the procedures for changing Electricity Suppliers pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

**Rules and Regulations — General Provisions**  
**Rule No. 45.2 Supplier Switching Options**

**Sixth Revised Page No. 31**  
**Cancelling Fifth Revised Page No. 31**

Rule No. 45.2 On-Cycle Switching Protocols has been renamed Supplier Switching Options.

Language has been modified in Rule No. 45.2 Supplier Switching Options to revise and update the process to be used when customers choose to switch Electricity Suppliers pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

**Rules and Regulations — General Provisions**  
**Rule No. 45.3 Off-Cycle Switching Protocols**

**Sixth Revised Page No. 31**  
**Cancelling Fifth Revised Page No. 31**

**Rules and Regulations — General Provisions**  
**Rule No. 45.3 Off-Cycle Switching Protocols – (Continued)**

**Second Revised Page No. 31A**  
**Cancelling First Revised Page No. 31A**

**Rules and Regulations — General Provisions**  
**Rule No. 45.4 Customers Excluded from Off-Cycle Switching**

**Second Revised Page No. 31A**  
**Cancelling First Revised Page No. 31A**

Rule No. 45.3 Off-Cycle Switching Protocols and Rule No. 45.4 Customers Excluded from Off-Cycle Switching have been removed from the Tariff.

**Rules and Regulations — General Provisions**  
**Rule No. 45.4 Customers Excluded from Off-Cycle Switching**

**Second Revised Page No. 31A**  
**Cancelling First Revised Page No. 31A**

The information contained in Rule No. 45.4 Customers Excluded from Off-Cycle Switching in Supplement No. 111 on First Revised Page No. 31A, Cancelling Original Page No. 31A has been moved to the third paragraph of Rule No. 45.1 Switching Protocols in this Supplement No. 112 on Fifth Revised Page No. 30, Cancelling Fourth Revised Page No. 30.

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**RULES AND REGULATIONS - (Continued)****GENERAL PROVISIONS – (Continued)**

**45. SUPPLIER SWITCHING** The Company will accommodate requests by customers to switch EGSs in accordance with 52 Pa. Code Chapter 57, Subchapter M “Standards for Changing a Customers Electricity Generation Supplier.” Pursuant to the Commission’s Final-Omitted Rulemaking Order at Docket No. L-2014-2409383 - Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer’s Electricity Generation Supplier (the Order), the Switching Protocols have been modified to eliminate the waiting period for a switch and allow more than one Electricity Provider during a billing cycle. Customers are permitted to purchase electricity from up to two (2) Electricity Providers per billing cycle. Customers who elect to return to the Company from an EGS will return at the charges of the applicable rate. Also, in compliance with the Order, the Company shall preserve all records relating to unauthorized change of EGS or change to Default Service disputes for three (3) years from the date the customer filed the dispute. These records shall be made available to the Commission or its staff upon request. Switching by customers shall occur in accordance with the direct access procedures, and in accordance with the provisions contained in this Tariff and the Company’s EGS Coordination Tariff. (C)

**45.1 SWITCHING PROTOCOLS** For all customers except those noted below, upon receipt of the request by the Company from the customer or authorized party to change Electricity Providers, the Company shall send an electronic notification to the selected EGS and a confirmation letter to the customer on the first business day after the enrollment is received. This notification requirement may not apply when a Commission-approved program requires the Company to initiate a change in EGS service. If the Company has not processed a switch request within the current billing cycle, the Company will process the selection within three (3) business days of receipt of the request and billing with the selected Electricity Provider will begin on the fourth business day. If the Company has processed a switch request within the current billing cycle, the change to the subsequent Electricity Provider will be effective as of the customer’s next scheduled meter read date to the extent that the request is received at least four (4) business days prior to the meter read date. The Company will process the transaction for a switch from an EGS and will assume any rescission period with the EGS has ended. (C)

When a customer contacts the Company to request a change from the customer’s EGS to Default Service, the Company shall inform the customer that there may be a penalty to cancel service with the EGS. Subsequent to this notice and upon express or written consent from the customer, the Company shall enroll the customer in Default Service in accordance with the switching protocols set forth above. (C)

Customers on retail tariff rate schedules SE - Street Lighting Energy, SM - Street Lighting Municipal, SH - Street Lighting Highway, PAL - Private Area Lighting, UMS – Unmetered Service, Rider No. 9 – Day-Ahead Hourly Price Service, Rider No. 9 – Day-Ahead Hourly Price Service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 - General Service Separately Metered Electric Space Heating Service, Rider No. 21 - Net Metering Service, and summary bill customers who receive service at many different meter points in the Company’s service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date. (C)

For all changes to an EGS, the EGS will become the EGS of record for delivery provided that: (1.) all required information is provided to the Company including the customer’s name, service address, supplier agreement identification number, proposed EGS and confirmation that the proposed EGS has agreed to provide the services and (2.) the customer has not contacted the Company to dispute the EGS selection. If the required information to process a change to an EGS is not provided, the customer shall either call the Company with the necessary information or submit signed written authorization before the change is processed. (C)

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**RULES AND REGULATIONS - (Continued)****GENERAL PROVISIONS – (Continued)**

**45.2 SUPPLIER SWITCHING OPTIONS** Customers who take Default Service from the Company may switch to an EGS at any time provided such notice is made to the Company in accordance with the switching protocols in Rule No. 45.1. If a customer's service with an EGS is scheduled to terminate at some future date, that customer may renew that service with the same EGS or enter into a new contract with another EGS for service without returning to Default Service, provided such notice is made in accordance with the switching protocols. The customer may return to Default Service as provided in Rule No. 45.1 at the applicable tariff rates in effect at the time service is rendered to the customer. The customer may initiate the switch from EGS service to return to the Company's Default Service. The Company, however, will permit a customer to return to Default Service in a switch as provided in Rule No. 45.1 initiated by the Customer's EGS through standard EDI procedures in the following circumstances: (1.) the customer's failure to pay for service rendered by the EGS, (2.) the complete abandonment of service in the Company's service area by the customer's EGS, (3.) to remedy a case of inadvertent slamming of the customer, and (4.) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around Default Service rates by returning the customer to Default Service when wholesale energy prices have increased and EGS service to the customer has become uneconomic. Upon receipt of notice from an EGS to switch a customer from Default Service to the EGS, from one EGS to another or notice from an EGS of the customer's intent to return to Default Service, the Company will provide the customer with a confirmation letter confirming the proposed change of EGS or change to Default Service. (C)

The confirmation letter shall include the date service with the new EGS or Default Service Provider will begin. The confirmation letter shall be mailed by the Company by the end of the next business day following the receipt of the notification from the EGS of the customer's election of an EGS or Default Service. The Company shall obtain a meter read to effectuate the switch of service within the three (3) business days following the receipt by the Company of the electronic enrollment transaction. In instances when the Company does not have advanced metering capability, the Company shall obtain an actual meter read or use an estimated meter read during this period for purposes of the switch to the new Electricity Provider. When an estimated meter read is used, the estimated meter read shall be updated when an actual meter read is obtained, if necessary.. (C)

**RULES AND REGULATIONS - (Continued)**

**GENERAL PROVISIONS- (Continued)**

(C)

**46. PROVISION OF LOAD DATA** The Company will provide to a customer or its authorized representative historical data in accordance with all current regulatory requirements of direct access once each calendar year for no fee. All subsequent requests by the customer, and all requests for historical data by the EGSs or other customer authorized consultant will be provided in accordance with the Supplier Tariff.

**47. TAX INDEMNIFICATION** If Duquesne Light Company becomes liable under Section 2806(g) or 2809(c) of the Public Utility Code, Pa. C.S. §§ 2806(g) and 2809(f), for Pennsylvania state taxes not paid by an Electric Generation Supplier (EGS), the non-compliant EGS shall indemnify Duquesne for the amount of additional state tax liability imposed upon Duquesne by the Pennsylvania Department of Revenue due to the failure of the EGS to pay or remit to the Commonwealth the tax imposed on its gross receipts under Section 1101 of the Tax Report Code of 1971 or Chapter 28 of Title 66.





# SCHEDULE OF RATES

For Electric Service in Allegheny and Beaver Counties

(For List of Communities Served, see Pages No. 4 and 5)

Issued By

**DUQUESNE LIGHT COMPANY**

411 Seventh Avenue  
Pittsburgh, PA 15219

**Richard Riazzi**

**President and Chief Executive Officer**

ISSUED: [March 6, 2015](#)

EFFECTIVE: [March 9, 2015](#)

[Issued pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three \(3\) business day switching requirements under 52 Pa. Code § 57.174 \(Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383\).](#)

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# NOTICE

**THIS SUPPLEMENT REVISES THE NAME OF TWO (2) RULES, MODIFIES THE LANGUAGE IN THREE (3) RULES AND ELIMINATES TWO (2) RULES AND A PAGE IN THIS TARIFF**

See Page Two

LIST OF MODIFICATIONS MADE BY THIS TARIFFCHANGESList of Modifications Made By This Tariff Original Page No. 2B

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Table of Contents Twenty-Seventh Revised Page No. 3  
Cancelling Twenty-Sixth Revised Page No. 3

The "List of Modifications Made By This Tariff" Page No. 2B has been removed from the Tariff and, therefore, from the Table of Contents.

Rules and Regulations — General Provisions Fifth Revised Page No. 30  
Rule No. 45 Supplier Switching Cancelling Fourth Revised Page No. 30

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Rules and Regulations — General Provisions Fifth Revised Page No. 30  
Rule No. 45.1 Switching Protocols Cancelling Fourth Revised Page No. 30

Rule No. 45.1 Interim Supplier Switching Protocols has been renamed Switching Protocols.

Language has been modified in Rule No. 45.1 Switching Protocols to revise and update the procedures for changing Electricity Suppliers pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

<u>Rules and Regulations — General Provisions</u>	<u>Sixth Revised Page No. 31</u>
<u>Rule No. 45.2 Supplier Switching Options</u>	<u>Cancelling Fifth Revised Page No. 31</u>

Rule No. 45.2 On-Cycle Switching Protocols has been renamed Supplier Switching Options.

Language has been modified in Rule No. 45.2 Supplier Switching Options to revise and update the process to be used when customers choose to switch Electricity Suppliers pursuant to the Pennsylvania Public Utility Commission's Order entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

<u>Rules and Regulations — General Provisions</u>	<u>Sixth Revised Page No. 31</u>
<u>Rule No. 45.3 Off-Cycle Switching Protocols</u>	<u>Cancelling Fifth Revised Page No. 31</u>

<u>Rules and Regulations — General Provisions</u>	<u>Second Revised Page No. 31A</u>
<u>Rule No. 45.3 Off-Cycle Switching Protocols – (Continued)</u>	<u>Cancelling First Revised Page No. 31A</u>

<u>Rules and Regulations — General Provisions</u>	<u>Second Revised Page No. 31A</u>
<u>Rule No. 45.4 Customers Excluded from Off-Cycle Switching</u>	<u>Cancelling First Revised Page No. 31A</u>

Rule No. 45.3 Off-Cycle Switching Protocols and Rule No. 45.4 Customers Excluded from Off-Cycle Switching have been removed from the Tariff.

<u>Rules and Regulations — General Provisions</u>	<u>Second Revised Page No. 31A</u>
<u>Rule No. 45.4 Customers Excluded from Off-Cycle Switching</u>	<u>Cancelling First Revised Page No. 31A</u>

The information contained in Rule No. 45.4 Customers Excluded from Off-Cycle Switching in Supplement No. 111 on First Revised Page No. 31A, Cancelling Original Page No. 31A has been moved to the third paragraph of Rule No. 45.1 Switching Protocols in this Supplement No. 112 on Fifth Revised Page No. 30, Cancelling Fourth Revised Page No. 30.

**LIST OF MODIFICATIONS MADE BY THIS TARIFF****CHANGES****Rules and Regulations****The Electric Service Tariff**~~3.1 Definitions (Continued)~~~~Fourth Revised Page No. 7~~~~(7) Customer~~~~Cancelling Third Revised Page No. 7~~

Language has been added to further clarify the definition of "Customer" to comply with Pennsylvania Act 155 of 2014 (House Bill 939) which was signed into law on October 22, 2014.

**Rules and Regulations****The Electric Service Tariff**~~3.1 Definitions (Continued)~~~~Fourth Revised Page No. 7~~~~(11) Electric Distribution Company ("EDC")~~~~Cancelling Third Revised Page No. 7~~

Language has been added to further clarify the definition of "Electric Distribution Company ("EDC")" to comply with Pennsylvania Act 155 of 2014 (House Bill 939) which was signed into law on October 22, 2014.

**Rules and Regulations****The Electric Service Tariff**~~3.1 Definitions (Continued)~~~~Fourth Revised Page No. 8~~~~(12) Electric Generation Suppliers ("EGS")~~~~Cancelling Third Revised Page No. 8~~

The above referenced definition has been renumbered and moved from Fourth Revised Page No. 7, Cancelling Third Revised Page No. 7 to Fourth Revised Page No. 8, Cancelling Third Revised Page No. 8 due to the addition of the definition of "Applicant" on Fourth Revised Page No. 6, Cancelling Third Revised Page No. 6.

**Rules and Regulations****The Electric Service Tariff**~~3.1 Definitions (Continued)~~~~(13) Electricity Provider~~~~(14) Non-Basic Services~~~~(15) Renewable Resource~~~~(16) PJM~~~~(17) PJM Tariff~~~~(18) Supply Charges~~~~Fourth Revised Page No. 8~~~~(19) Transmission Charges~~~~Cancelling Third Revised Page No. 8~~

The above referenced definitions have been renumbered due to the addition of the definition of "Applicant" on Fourth Revised Page No. 6, Cancelling Third Revised Page No. 6.

**Rules and Regulations**~~Fourth Revised Page No. 8~~**The Electric Service Tariff**~~Cancelling Third Revised Page No. 8~~~~Contracts, Deposits and Advance Payments~~~~4. Contracts~~~~Third Revised Page No. 9~~~~Cancelling Second Revised Page No. 9~~

Existing language has been moved from Fourth Revised Page No. 8, Cancelling Third Revised Page No. 8 to Third Revised Page No. 9, Cancelling Second Revised Page No. 9 due to the addition of the definition of "Applicant" on Fourth Revised Page No. 6, Cancelling Third Revised Page No. 6.

**LIST OF MODIFICATIONS MADE BY THIS TARIFF**

**CHANGES**

**Rules and Regulations**

~~Contracts, Deposits and Advance Payments~~ ~~Third Revised Page No. 10~~

~~Rule No. 5 Deposits and Advance Payments~~ ~~Cancelling Second Revised Page No. 10~~

Existing language has been moved from Third Revised Page No. 10, Cancelling Second Revised Page No. 10 to First Revised Page No. 10A, Cancelling Original Page No. 10A to accommodate the language additions and modifications to comply with Pennsylvania Act 155 of 2014 (House Bill 939) which was signed into law on October 22, 2014.

**Rules and Regulations**

~~Contracts, Deposits and Advance Payments~~ ~~Third Revised Page No. 10~~

~~Rule No. 5 Deposits and Advance Payments~~ ~~Cancelling Second Revised Page No. 10~~

**Rules and Regulations**

~~Contracts, Deposits and Advance Payments~~ ~~First Revised Page No. 10A~~

~~Rule No. 5a Payment of Outstanding Balance~~ ~~Cancelling Original Page No. 10A~~

**Rules and Regulations**

~~Measurement and Use of Service~~ ~~Second Revised Page No. 21~~

~~Rule No. 14 Measurement of Service~~ ~~Cancelling First Revised Page No. 21~~

**Rules and Regulations**

~~Discontinuance, Curtailment or Interruption of~~

~~Electric Service~~ ~~Second Revised Page No. 25~~

~~Rule No. 28 Deposits~~ ~~Cancelling First Revised Page No. 25~~

**Rules and Regulations**

~~Discontinuance, Curtailment or Interruption of~~

~~Electric Service~~ ~~Second Revised Page No. 28~~

~~Rule No. 40 Reconnection Charge~~ ~~Cancelling First Revised Page No. 28~~

Language has been modified to comply with Pennsylvania Act 155 of 2014 (House Bill 939) which was signed into law on October 22, 2014.

**Rules and Regulations**

~~General Provisions~~ ~~Third Revised Page No. 29~~

~~Rule No. 42 Meter Testing~~ ~~Cancelling Second Revised Page No. 29~~

The word "effect" was changed to "affect."

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(C)

RULES AND REGULATIONS - (Continued)

GENERAL PROVISIONS – (Continued)

45. **SUPPLIER SWITCHING** The Company will accommodate requests by customers to switch EGSs in accordance with 52 Pa. Code Chapter 57, Subchapter M "Standards for Changing a Customers Electricity Generation Supplier." Pursuant to the Commission's Final-Omitted Rulemaking Order at Docket No. L-2014-2409383 - Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier (the Order), the ~~Supplier-Switching p~~Protocols have been modified to eliminate the waiting period for a switch and allow more than one Electricity Provider during a billing cycle. Customers are permitted to purchase electricity from up to two (2) Electricity Providers per billing cycle. ~~For an interim period, while the Company is implementing its automated phased-in approach for off-cycle switching capability, the Company will allow customers to switch back to default service, off-cycle, within three business days and further allow customers to switch to an EGS on their next billing cycle.~~ Customers who elect to return to the Company from an EGS will return at the charges of the applicable rate. Also, in compliance with the Order, the Company shall preserve all records relating to unauthorized change of EGS or change to Default Service disputes for three (3) years from the date the customer filed the dispute. These records shall be made available to the Commission or its staff upon request. Switching by customers shall occur in accordance with the direct access procedures, and in accordance with the provisions contained in this Tariff and the Company's EGS Coordination Tariff. (C)

45.1 ~~INTERIM SUPPLIER SWITCHING PROTOCOLS~~ ~~Effective February 24, 2015, the switching protocols defined in Rules 45.1 through and including Rule 45.4 shall apply until the Company is able to implement its automated approach to off-cycle switching.~~ **SWITCHING PROTOCOLS** For all customers except those noted below, upon receipt of the request by the Company from the customer or authorized party to change Electricity Providers, the Company shall send an electronic notification to the selected EGS and a confirmation letter to the customer on the first business day after the enrollment is received. This notification requirement may not apply when a Commission-approved program requires the Company to initiate a change in EGS service. If the Company has not processed a switch request within the current billing cycle, the Company will process the selection within three (3) business days of receipt of the request and billing with the selected Electricity Provider will begin on the fourth business day. If the Company has processed a switch request within the current billing cycle, the change to the subsequent Electricity Provider will be effective as of the customer's next scheduled meter read date to the extent that the request is received at least four (4) business days prior to the meter read date. The Company will process the transaction for a switch from an EGS and will assume any rescission period with the EGS has ended. (C)

When a customer contacts the Company to request a change from the customer's EGS to Default Service, the Company shall inform the customer that there may be a penalty to cancel service with the EGS. Subsequent to this notice and upon express or written consent from the customer, the Company shall enroll the customer in Default Service in accordance with the switching protocols set forth above. (C)

Customers on retail tariff rate schedules SE - Street Lighting Energy, SM - Street Lighting Municipal, SH - Street Lighting Highway, PAL - Private Area Lighting, UMS - Unmetered Service, Rider No. 9 - Day-Ahead Hourly Price Service, Rider No. 9 - Day-Ahead Hourly Price Service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 - General Service Separately Metered Electric Space Heating Service, Rider No. 21 - Net Metering Service, and summary bill customers who receive service at many different meter points in the Company's service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date. (C)

For all changes to an EGS, the EGS will become the EGS of record for delivery provided that: (1.) all required information is provided to the Company including the customer's name, service address, supplier agreement identification number, proposed EGS and confirmation that the proposed EGS has agreed to provide the services and (2.) the customer has not contacted the Company to dispute the EGS selection. If the required information to (C)

process a change to an EGS is not provided, the customer shall either call the Company with the necessary information or submit signed written authorization before the change is processed.

**45.2 ~~ON-CYCLE SWITCHING PROTOCOLS~~ SUPPLIER SWITCHING OPTIONS** Customers who take Default Service from the Company may switch to an EGS ~~on-cycle~~ at any time provided such notice is made to the Company in accordance with the switching protocols ~~defined herein~~ in Rule No. 45.1. If a customer's service with an EGS is scheduled to terminate at some future date, that customer may renew that service with the same EGS or enter into a new contract with another EGS for service without returning to Default Service, provided such notice is made in accordance with the switching protocols. The customer may return to Default Service as provided in Rule No. 45.1 at the applicable tariff rates in effect at the time service is rendered to the customer. The customer may initiate the switch from EGS service to return to the Company's Default Service. The Company, however, will permit a customer to return to Default Service in a switch as provided in Rule No. 45.1 initiated by the Customer's EGS through standard EDI procedures in the following circumstances: (1.) the customer's failure to pay for service rendered by the EGS, (2.) the complete abandonment of service in the Company's service area by the customer's EGS, (3.) to remedy a case of inadvertent slamming of the customer, and (4.) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around Default Service rates by returning the customer to Default Service when wholesale energy prices have increased and EGS service to the customer has become uneconomic. Upon receipt of notice from an EGS to switch a customer from Default Service to the EGS, from one EGS to another or notice from an EGS of the customer's intent to return to Default Service, the Company will provide the customer with a confirmation letter confirming the proposed change of EGS or change to Default Service. ~~In addition, a customer can also be switched from an EGS to another EGS or from an EGS to Default Service on cycle as provided in this Rule 45.2.~~

(C)

~~Upon receipt of the request by the Company from the authorized party to change Electricity Providers pursuant to an electronic transaction, the Company shall send an electronic notification to the selected EGS and a confirmation letter to the customer on the first business day after the enrollment is received.~~ The confirmation letter shall include the date service with the new EGS or Default Service Provider will begin. The confirmation letter shall be mailed by the Company by the end of the next business day following the receipt of the notification from the EGS of the customer's election of an EGS or Default Service. The Company shall obtain a meter read to effectuate the switch of service within the three (3) business days following the receipt by the Company of the electronic enrollment transaction. ~~on-cycle.~~ In instances when the Company does not have advanced metering capability, the Company shall obtain an actual meter read or use an estimated meter read during this period for purposes of the switch to the new Electricity Provider. When an estimated meter read is used, the estimated meter read shall be updated when an actual meter read is obtained, if necessary. ~~This notification requirement may not apply when a Commission-approved program requires the Company to initiate a change in EGS service.~~

(C)

~~If a customer requests a change from Default Service to an EGS by calling the Company, the Company shall inform the customer that they can switch to a new EGS by having the new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

## RULES AND REGULATIONS - (Continued)

GENERAL PROVISIONS- (Continued)~~45.2 — ON-CYCLE SWITCHING PROTOCOLS — (Continued)~~ (C)

~~If a customer calls the Company and requests a change from the customer's EGS to another EGS, the Company shall inform the customer that there may be a penalty to cancel service with the EGS. The Company will inform the customer they can switch to a new EGS by having the new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

~~For all changes to an EGS, the EGS will become the EGS of record for delivery provided that: (1.) all required information is provided to the Company including the customer's name, service address, supplier agreement identification number, proposed EGS and confirmation that the proposed EGS has agreed to provide the services and (2.) the customer has not contacted the Company to dispute the EGS selection. If the required information to process a change to an EGS is not provided, the customer shall either call the Company with the necessary information or submit signed written authorization before the change is processed.~~

~~If a customer's service with an EGS is scheduled to terminate at some future date, that customer may renew that service with the same EGS or enter into a new contract with another EGS for service without returning to Default Service, provided such notice is made in accordance with the switching protocols.~~

~~The customer may return to Default Service on the customer's next bill cycle at the applicable tariff rates in effect at the time service is rendered to the customer. The customer may also initiate the switch from EGS service to return to the Company's Default Service off billing cycle as described in Rule 45.3.~~

~~The Company will also permit a customer to return to Default Service in a switch initiated by the customer's EGS through standard EDI procedures in the following circumstances: (1.) the customer's failure to pay for service rendered by the EGS, (2.) the complete abandonment of service in the Company's service area by the customer's EGS, (3.) to remedy a case of inadvertent slamming of the customer, and (4.) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around Default Service rates by returning the customer to Default Service when wholesale energy prices have increased and EGS service to the customer has become uneconomic.~~

~~45.3 — OFF-CYCLE SWITCHING PROTOCOLS~~ If a customer calls the Company and requests a change from the customer's EGS to Default Service, the Company shall inform the customer that there may be a penalty to cancel service with the EGS. Except for the customers noted in Rule No. 45.4, the Company will inform the customer that they can be switched to Default Service in three (3) business days or they can choose to switch to a new EGS on the customer's next billing cycle. If a customer calls the Company and is dissatisfied with its EGS and asks the Company what it can do, the Company will inform the customer of its options, including the ability to return to default service. The customer will be able to elect service with an EGS, on cycle, for the next billing period by having the new EGS notify the company at least four (4) business days prior to the next billing cycle. If the customer chooses to switch to Default Service, the Company will process the selection within three (3) business days of receipt of the request and billing under Default Service rates will begin on the fourth business day. The Company will treat the switch as a final bill and the customer may receive two (2) bills for a billing period. In addition, the customer's billing period may be less than 26 days for the final bill or more than 35 days in the billing period following the final bill. Subsequent to the customer's call and upon express or written consent from the customer, the Company shall enroll the customer in Default Service in accordance with the switching protocols set forth above. (C)

RULES AND REGULATIONS - (Continued)

GENERAL PROVISIONS- (Continued)

~~45.3 — OFF-CYCLE SWITCHING PROTOCOLS — (Continued)~~ (C)

~~If the customer chooses to switch to a new EGS at the next billing cycle, the Company will instruct the customer to have their new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

~~45.4 — CUSTOMERS EXCLUDED FROM OFF-CYCLE SWITCHING — Customers on retail tariff rate schedules SE — Street Lighting Energy, SM — Street Lighting Municipal, SH — Street Lighting Highway, PAL — Private Area Lighting, UMS — Unmetered Service, Rider No. 9 — Day Ahead Hourly Price Service and hourly price service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 — General Service Separately Metered Electric Space Heating Service, Rider No. 21 — Net Metering Service, and summary bill customers who receive service at many different meter points in the Company's service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date.~~ (C)

46. **PROVISION OF LOAD DATA** The Company will provide to a customer or its authorized representative historical data in accordance with all current regulatory requirements of direct access once each calendar year for no fee. All subsequent requests by the customer, and all requests for historical data by the EGSs or other customer authorized consultant will be provided in accordance with the Supplier Tariff.

47. **TAX INDEMNIFICATION** If Duquesne Light Company becomes liable under Section 2806(g) or 2809(c) of the Public Utility Code, Pa. C.S. §§ 2806(g) and 2809(f), for Pennsylvania state taxes not paid by an Electric Generation Supplier (EGS), the non-compliant EGS shall indemnify Duquesne for the amount of additional state tax liability imposed upon Duquesne by the Pennsylvania Department of Revenue due to the failure of the EGS to pay or remit to the Commonwealth the tax imposed on its gross receipts under Section 1101 of the Tax Report Code of 1971 or Chapter 28 of Title 66.



SUPPLEMENT NO. 15  
TO ELECTRIC – PA. P.U.C. NO. 3S

# **DUQUESNE LIGHT COMPANY**

## **ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF**

Issued By

**DUQUESNE LIGHT COMPANY**

411 Seventh Avenue  
Pittsburgh, PA 15219

**Richard Riazzi**

**President and Chief Executive Officer**

**Issued: March 6, 2015**

**Effective: March 9, 2015**

Issued pursuant to the Pennsylvania Public Utility Commission's Orders entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

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# **NOTICE**

**THIS SUPPLEMENT DELETES PAGES FROM THE TARIFF AND TABLE OF CONTENTS AND  
MODIFIES LANGUAGE IN THE RULES AND REGULATIONS SECTIONS OF THIS TARIFF**

**See Page Two**

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES

**List of Modifications Made By This Tariff**

**Original Page No. 2C  
Original Page No. 2D**

Original Page No. 2C and Original Page No. 2D of the *List of Modifications Made By This Tariff* have been removed as they are no longer needed.

**Table of Contents**

**Sixth Revised Page No. 3  
Cancelling Fifth Revised Page No. 3**

Original Page No. 2C and Original Page No. 2D were removed from the Tariff and, therefore, from the Table of Contents.

**Rules and Regulations**

- 5. Direct Access Procedures**
- 5.1 Data Requirements**
- 5.1.3 Data Exchange**

**Fourth Revised Page No. 15  
Cancelling Third Revised Page No. 15**

The reference to Rule No. 5.1.2 referred to in this section in both items A. and B. was updated to clarify that it is referring to Rule No. 5.1.2 A.

**Rules and Regulations**

- 5. Direct Access Procedures**
- 5.2 Switching Among EGSs and The Company**

**Fourth Revised Page No. 17  
Cancelling Third Revised Page No. 17**

Language has been deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

**Rules and Regulations**

- 5. Direct Access Procedures**
- 5.2 Switching Among EGSs and The Company**
- 5.2.5 ON-CYCLE SWITCHING PROTOCOLS**

**Fourth Revised Page No. 17  
Cancelling Third Revised Page No. 17**

The title of Rule No. 5.2.5 On-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

**Rules and Regulations**

**5. Direct Access Procedures**

**5.2 Switching Among EGSs and The Company**

**5.2.5**

**Fourth Revised Page No. 17**

**Cancelling Third Revised Page No. 17**

**5.2.5 – (Continued)**

**Fourth Revised Page No. 18**

**Cancelling Third Revised Page No. 18**

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

**Rules and Regulations**

**5. Direct Access Procedures**

**5.2 Switching Among EGSs and The Company**

**5.2.8 OFF-CYCLE SWITCHING PROTOCOLS**

**Fourth Revised Page No. 19**

**Cancelling Third Revised Page No. 19**

The title of Rule No. 5.2.8 Off-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

**Rules and Regulations**

**5. Direct Access Procedures**

**5.2 Switching Among EGSs and The Company**

**5.2.8**

**Fourth Revised Page No. 19**

**Cancelling Third Revised Page No. 19**

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

**Rules and Regulations**

**5. Direct Access Procedures**

**5.2 Switching Among EGSs and The Company**

**5.2.8**

**First Revised Page No. 19A**

**Cancelling Original Page No. 19A**

The title of Rule No. 5.2.8 Off-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

Language has been modified to correct a grammatical error.

**Rules and Regulations**

**12. Payment and Billing**

**12.1.5 Company Reimbursement to EGS for  
Customer Payments**

**Fifth Revised Page No. 30  
Cancelling Fourth Revised Page No. 30**

Language has been modified to correct a grammatical error.

**Rules and Regulations**

**14. Discontinuance of EGS Service to Particular Customers**

**14.3 Effective Date of Discontinuance**

**Fourth Revised Page No. 34  
Cancelling Third Revised Page No. 34**

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

**Rules and Regulations**

**14. Discontinuance of EGS Service to Particular Customers**

**14.4.1 Customer Must Initiate the Switch to**

**Fourth Revised Page No. 34  
Cancelling Third Revised Page No. 34**

Language has been modified to eliminate a reference to Rule No. 5.2.8.

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(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.1 DATA REQUIREMENTS - (Continued)**

**5.1.2 B. Methodology for Calculating Peak Load Contributions Used in Determination of Capacity Obligations and Network Transmission Service Peak Load Contributions – (Continued)**

**2) Peak Load Contribution (5 CP)**

The Company's capacity obligation will be calculated by PJM based on the Company's peak load contribution and will be the basis for the capacity obligation for the following calendar year.

In determining the customer's share of the capacity obligation, the Company will first calculate the customer's peak load contribution. The peak load contribution is based on the customer's load coincident with PJM's system load during the peak hour of the five peak days for the appropriate PJM Region as provided for in the PJM Manuals/Tariffs. The customer's load in each of these five (5) hours, adjusted for the Company's transmission and distribution line losses and the customer's share of unaccounted for energy in the applicable hours (as provided by Rule No. 8 of this Tariff), will be averaged and the customer's percentage (%) share of the average DLCO system load will then be calculated. The PJM approved forecasted peak for the year will then be multiplied by the customer's percentage (%) share of the average DLCO system load to derive the customer's peak load contribution. When appropriate, zonal loads and customer peak load obligations will be adjusted to account for Demand Response and significant loss of load events.

This information will be sent to PJM who will calculate each EGS's capacity obligation.

**5.1.3 Data Exchange**

- A.** The list of enrolled customers that the Company provides to all EGSs pursuant to Rule No. 5.1.2 A shall contain information about customers that have consented to the release of customer information in a format to be consistent with that determined by the EDEWG. **(C)**
  
- B.** The list of enrolled customers that the Company provides to all EGSs pursuant to Rule No. 5.1.2 A shall contain the following information about customers that have not consented to the release of customer information in a format to be consistent with that determined by the EDEWG: **(C)**
  - (i) Duquesne Light Company supplier agreement identification number,
  - (ii) Rate class,
  - (iii) Customer's name, and
  - (iv) Customer's service address.

**(C) – Indicates Change**

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY** Rule No. 5.2 delineates the process of customer selection for Competitive Energy Supply or Default Service. (C)

**5.2.1** An EGS must notify its customers that by signing up for Competitive Energy Supply with the EGS, the customer is consenting to the disclosure by the Company to the EGS of certain basic information about the customer, as listed in Rule No. 4.14 (a). At minimum, the notice shall inform the customer that the following information will be disclosed: the customer's name, address, Duquesne Light Company supplier agreement identification number and rate class.

**5.2.2** If an enrolled customer or person authorized to act on the customer's behalf contacts the Company to inform the Company that it wishes to obtain Competitive Energy Supply from a particular EGS, the Company will inform the customer of the need to contact the EGS to select the EGS as supplier. The EGS will verify its desire to serve the customer and follow the process outlined in Rule No. 5.2.1.

**5.2.3** The EGS will obtain appropriate authorization from the customer, or from the person authorized to act on the customer's behalf, indicating the customer's choice of EGS. The authorization shall include the customer's acknowledgment that the customer has received the notice required by Rule No. 5.2.1. It is the EGS's responsibility to maintain records of the customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission.

**5.2.4** The EGS shall provide an electronic file to the Company via electronic exchange file format designated by the Company that complies with the Commission's electronic requirements. The required electronic files shall include, at a minimum, EGS ID, Duquesne Light Company supplier agreement identification number, rate code, billing option, price plan (if single bill option is selected), transaction date and transaction time. Upon receipt of the electronic file from the EGS, the Company will automatically confirm receipt of the file via electronic exchange. Within one (1) business day of receipt of the electronic file, the Company will validate the records contained in the file, and will provide an electronic validation, including the number of records received and the reason for any rejections. Such validation shall include appropriate control totals such as number of records received, and the reason for any rejections (e.g., invalid supplier agreement identification number). Such validation shall also include information an EGS can use to identify rejected records.

**5.2.5** On a pending switch to an EGS, the Company will send the customer a confirmation letter within one (1) business day notifying the customer of the pending switch. If the Company has not processed a switch request within the current billing cycle for that customer, the selection will be effective three (3) business days of receipt of the request and billing with the selected EGS will begin on the fourth business day. If the Company has processed a switch request within the current billing cycle for that customer, the subsequent switch will be effective as of the next scheduled meter read date and the subsequent EGS will become the EGS of record for delivery further provided that: (1.) all customer information provided to the Company is accurate and complete, (2.) the customer has not contacted the Company to dispute the EGS selection and (3.) the request is received at least four (4) business days prior to the scheduled meter read date. In such circumstances, the Company will send the new EGS an electronic file, via electronic exchange, containing information for the new customers of record for that particular EGS, in accordance with Rule 4.14(a). The Company will process any EDI transactions for a switch from an EGS and will assume any rescission period with the EGS has ended. (C)

**(C) – Indicates Change**

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY - (Continued)**

**5.2.5 - (Continued)**

If, during the pending switch request, the customer elects to reject its new EGS selection, the customer will notify the rejected EGS and, upon notice from the EGS, the Company will process a drop for that EGS. In the event the customer rejects its EGS selection after the three day (3) day switching period, the customer will be referred to the EGS per Rule No. 5.2.6.

Customers on tariff rate schedules SE – Street Lighting Energy, SM – Street Lighting Municipal, SH – Street Lighting Highway, PAL – Private Area Lighting, UMS – Unmetered Service, Rider No. 9 – Day-Ahead Hourly Price Service and Rider No. 9 – Day-Ahead Hourly Price Service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 – General Service Separately Metered Electric Space Heating Service, Rider No. 21 – Net Metering Service and summary bill customers who receive service at many different meter points in the Company's service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date.

Once the switch request is received, the Company will notify the customer's prior EGS, via electronic exchange, of the discontinuance of service to the customer from that prior EGS.

**5.2.6** If a customer contacts the Company to request a change of EGS, the Company will direct the customer to contact that EGS and will provide the telephone number of the EGS to the customer, if requested.

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**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY**

**5.2.7** In accordance with the Secretarial Letter issued August 20, 2010, at Docket No. M-2009-2082042, when requested by an EGS, the Company will provide confidential customer-specific information about a customer with whom the EGS is discussing the possibility of providing Competitive Energy Supply without receiving written authorization from the customer or from the EGS. It is the EGSs responsibility to convey to the customer via its authorization process that the Company will release the confidential customer-specific information only to the EGS to whom authorization was given and that the EGS will not release the information to others, unless the EGS is a licensed broker who is obtaining the confidential customer-specific information for purposes of sharing it with other licensed EGSs and makes that intent clear in communications with the customer. It is the EGSs responsibility to retain the records of the requisite authorization for a minimum of two (2) years to produce for a Commission or Company audit. If an EGS fails an audit conducted either by the Commission or the Company, the Company is then permitted to require that EGS to provide signed documentation indicating that a customer has authorized the release of customer-specific information before it may have access to the restricted customer data.

**5.2.8** Subject to Rule No. 14.4 and Rule No. 14.5, if a customer contacts the Company to request a change from an EGS to the Company's tariffed Energy and Capacity Charges for default service under the EDC Retail Tariff, the Company will process the request as follows. The Company will send the customer a confirmation letter within one (1) business day after the customer contacts the Company. If the Company has not processed a switch request within the current billing cycle, the Company will process the selection within three (3) business days of receipt of the request and billing with the Company for default service will begin on the fourth business day. If the customer does not contact the Company during the pending switch, then the Company will process the request. In the case of a second switch in a billing cycle, the subsequent switch will be effective as of the next scheduled meter read date and the Company will become the Electricity Provider of record for delivery. to the extent that the request is received at least four (4) business days prior to the meter read date. Once the switch request is received, the Company will notify the customer's prior EGS, via electronic exchange, of the discontinuance of service to the customer from that prior EGS. When an EGS discontinues a customer's service or no other EGS has agreed to provide such service, then that customer will be provided with Default Service.

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**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY**

**5.2.8 - (Continued)**

Customers on tariff rate schedules SE – Street Lighting Energy, SM – Street Lighting Municipal, SH – Street Lighting Highway, PAL – Private Area Lighting, UMS – Unmetered Service, certain Rider No. 9 – Day-Ahead Hourly Price Service and Rider No. 9 – Day-Ahead Hourly Price Service hourly price service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 – General Service Separately Metered Electric Space Heating Service, Rider No. 21 – Net Metering Service and summary bill customers who receive service at many different meter points in the Company’s service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date.

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**5.2.9** If a customer contacts the Company to discontinue electric service at the customer’s then current location, and initiates a request for service at a new location in the Company’s service territory, the Company will notify the current EGS, via electronic exchange, of the customer’s discontinuance of service for the account at the customer’s prior location. Final bill(s) will be issued to the date of discontinuance of service.

**5.2.10** If the Company elects to change the supplier agreement identification number for a customer receiving generation service from an EGS, the Company will notify the EGS of the change in supplier agreement identification number at the same customer location, via electronic exchange.

(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**12. PAYMENT AND BILLING**

**12.1 CUSTOMER BILLING BY THE COMPANY** All EGS charges to customers, if billed by the Company, shall be billed in accordance with the EDC Tariff and the following provisions:

**12.1.1 COMPANY BILLING FOR EGS** The Company will bill price plans offered by the EGS which are based on fixed and variable charges similar to those the Company employs for billing distribution service and default service. Nothing in this rule shall require the Company to manually bill customers. Within this context, if the Company's billing system has the capability to bill the price plans offered by the EGS, the EGS may request the Company to do all or some of the billing for the EGS's customers based on the customers' preferences. In addition, the Company will include on its bill EGS late fees and payment arrangements as required by the Pennsylvania Public Utility Commission. However in no case shall the Company require the EGS to provide separate customer lists or perform unique scheduling and reconciliation services for customers billed directly by the Company.

**12.1.2 BILLING FILES** Where the EGS has requested the Company to act as the EGS's billing agent, the Company shall electronically transmit files of billing detail daily to the EGS. Such files shall include the Company supplier agreement identification number, rate codes, usage information, demand and energy charges, sales tax, and other EGS charges. Billing files transmitted shall have control totals to assure all data was received by the EGS. Control totals include the number of records on the file and significant totals (e.g. total kWh billed, total amount billed, total tax). All billing files will be in a format consistent with standards developed by the EDEWG.

**12.1.3 BUDGET BILLING** The Company will develop dual tracking systems to administer budget billing and apply payments for EGS charges and Company charges.

**12.1.4 EGS TAX RESPONSIBILITY** The Company is not responsible for paying or remitting on behalf of an EGS taxes including, but not limited to, Pennsylvania Gross Receipts Tax, Pennsylvania Public Utility Realty Tax, Pennsylvania Capital Stock Tax and Pennsylvania Corporate Net Income Tax.

**12.1.4.1 SALES TAX EXEMPTION** With respect to customers receiving one bill from the Company, the EGS for whom the Company is billing must provide to the Company the applicable sales tax exemption percentage for each customer. The Company will use the sales tax exemption percentage provided by the EGS for billing the EGS's charges. The EGS is responsible for holding appropriate exemption certificates and is liable for the collection and remittance of sales tax on the EGS's charges. The Company will use a zero exemption percentage if no percentage is provided by an EGS.

**12.1.5 COMPANY REIMBURSEMENT TO EGS FOR CUSTOMER PAYMENTS** For EGSs electing consolidated billing and serving residential and small and medium C&I customers, defined as those on Rate Schedules RS, RH, RA, GS/GM and GMH, the Company shall forward payment in accordance with the provisions of Rule No. 12.1.7 below. For receivables associated with EGS sales to all other customers, the Company shall reimburse the EGS within 14 days of receipt of payment for all energy charges, late fees, sales taxes, and any other taxes and charges collected on behalf of the EGS from the customer consistent with Section 2807 (c) (3) of the Competition Act. For eligible Day-Ahead Hourly Price Service customers defined in Rule No. 5.2.8 that have an off-cycle switch, the Company will allocate any customer underpayment with respect to supply charges attributable to multiple Electricity Providers based on the percentage owed to each.

**12.1.6 EGS BILLING DATA** The EGS shall provide all necessary data in its possession for the timely computation of bills. A failure of the EGS to provide necessary data to the Company in a timely fashion may delay generation of a bill for the month to which the data pertains. In such instances, the EGS is responsible for all fines and violations, if any, arising as a consequence of the Company's inability to render a timely bill.

**(C) – Indicates Change**

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**RULES AND REGULATIONS - (Continued)**

**14. DISCONTINUANCE OF EGS SERVICE TO PARTICULAR CUSTOMERS**

**14.1 NOTICE OF DISCONTINUANCE TO THE COMPANY** An EGS shall provide electronic notice to the Company of all intended discontinuances of service to customers in accordance with applicable Pennsylvania Public Utility Commission rules.

**14.2 NOTICE TO CUSTOMERS** An EGS shall provide a minimum of ninety (90) days advance notice to any customer it intends to stop serving of such intended discontinuance in a manner consistent with the Pennsylvania Public Utility Commission's rulings in Docket Nos. L-00970126 and M-00960890 and any subsequent applicable Pennsylvania Public Utility Commission rulings. The application of this Rule No. 14.2 will, however, be limited to the classes of customers to which the referenced Pennsylvania Public Utility Commission rulings will apply. With respect to all other classes of customers, it will be the EGS's responsibility to provide notice to a customer of its intention to discontinue service in accordance with the EGS's contractual obligations with the customer.

**14.3 EFFECTIVE DATE OF DISCONTINUANCE** Any discontinuance will be effective after three (3) business days from receipt if it is the first off-cycle switch of the current billing cycle. In the case of a second switch in the current billing cycle, it will be effective on the cycle meter read date and in accordance with the EGS switching rules in this Tariff and the EDC Retail Tariff provided that the request is received at least four (4) business days prior to the meter read date.

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**14.4 CUSTOMERS RETURNING TO DEFAULT SERVICE** An EGS shall give the customer and Duquesne at least (ninety) 90 days notice prior to the meter read date on which the EGS has a reasonable expectation that it will no longer be serving the customer, whether due to termination of a contract or pursuant to the terms of its contract. EGSs shall not utilize the flexibility afforded by these rules to propose price changes that are designed to economically force customers to return to default service during the Summer period. If an EGS has a reasonable expectation that it will no longer be serving a customer as of a meter read date, the EGS shall issue the notice required by the previous sentence within five (5) business days of determination, and such customers shall have a minimum of sixty (60) days in which to make the choices outlined in Section 45.2 of Duquesne's retail tariff, as appropriate. For Duquesne's purposes, this ninety (90) day notice to Duquesne is for informational and planning purposes only.

**14.4.1 CUSTOMER MUST INITIATE THE SWITCH TO DEFAULT SERVICE** The Company will accommodate requests by customers to switch EGSs in accordance with 52 Pa. Code Chapter 57, Subchapter M "Standards for Changing a Customer's Electricity Generation Supplier." Customers are permitted to purchase electricity from up to two (2) Electricity Providers per billing cycle. Customers who elect to return to default service from an EGS will return at the charges of the applicable tariff rate schedule and a customer may return to default service in accordance with the switching protocols contained in the Retail Tariff by requesting the same from the Company. Switching by customers shall occur in accordance with the direct access procedures, and in accordance with the provisions contained in this tariff and the Company's retail tariff. No customer will be returned to default service for any reason without authorization by that customer, except as follows: the Company will permit a customer to return to default service in a switch initiated by the customer's EGS through standard EDI procedures in the following circumstances: (1) the complete abandonment of service in the Company's service territory by the customer's EGS, (2) to remedy a case of inadvertent slamming of the customer, and (3) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around default service rates by returning the customer to default service when wholesale energy prices have increased and EGS service to the customer has become uneconomic.

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SUPPLEMENT NO. 15  
TO ELECTRIC – PA. P.U.C. NO. 3S

# DUQUESNE LIGHT COMPANY

## ELECTRIC GENERATION SUPPLIER COORDINATION TARIFF

Issued By

**DUQUESNE LIGHT COMPANY**  
411 Seventh Avenue  
Pittsburgh, PA 15219

**Richard Riazzi**  
**President and Chief Executive Officer**

Issued: March 6, 2015

Effective: March 9, 2015

Issued pursuant to the Pennsylvania Public Utility Commission's Orders entered on December 4, 2014, at Docket No. P-2014-2448863 in regard to the October 21, 2014, Petition of Duquesne Light Company for a waiver of the three (3) business day switching requirements under 52 Pa. Code § 57.174 (Final Omitted Rulemaking Order to Amend the Provisions of 52 Pa. Code, Chapter 57 Regulations Regarding Standards For Changing a Customer's Electricity Generation Supplier entered on April 3, 2014, at Docket No. L-2014-2409383).

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# NOTICE

THIS SUPPLEMENT DELETES PAGES FROM THE TARIFF AND TABLE OF CONTENTS AND MODIFIES LANGUAGE IN THE RULES AND REGULATIONS SECTIONS OF THIS TARIFF

See Page Two

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES

List of Modifications Made By This Tariff Original Page No. 2C  
Original Page No. 2D

Original Page No. 2C and Original Page No. 2D of the List of Modifications Made By This Tariff have been removed as they are no longer needed.

Table of Contents Sixth Revised Page No. 3  
Cancelling Fifth Revised Page No. 3

Original Page No. 2C and Original Page No. 2D were removed from the Tariff and, therefore, from the Table of Contents.

Rules and Regulations

5. Direct Access Procedures Fourth Revised Page No. 15  
5.1 Data Requirements Cancelling Third Revised Page No. 15  
5.1.3 Data Exchange

The reference to Rule No. 5.1.2 referred to in this section in both items A. and B. was updated to clarify that it is referring to Rule No. 5.1.2 A.

Rules and Regulations

5. Direct Access Procedures Fourth Revised Page No. 17  
5.2 Switching Among EGSs and The Company Cancelling Third Revised Page No. 17

Language has been deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

Rules and Regulations

5. Direct Access Procedures Fourth Revised Page No. 17  
5.2 Switching Among EGSs and The Company Cancelling Third Revised Page No. 17  
5.2.5 ON-CYCLE SWITCHING PROTOCOLS

The title of Rule No. 5.2.5 On-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

Rules and Regulations

5. Direct Access Procedures Fourth Revised Page No. 17

5.2 Switching Among EGSs and The Company Cancelling Third Revised Page No. 17

5.2.5

Fourth Revised Page No. 18

5.2.5 – (Continued) Cancelling Third Revised Page No. 18

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

Rules and Regulations

5. Direct Access Procedures

5.2 Switching Among EGSs and The Company Fourth Revised Page No. 19

5.2.8 OFF-CYCLE SWITCHING PROTOCOLS Cancelling Third Revised Page No. 19

The title of Rule No. 5.2.8 Off-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

Rules and Regulations

5. Direct Access Procedures

Fourth Revised Page No. 19

5.2 Switching Among EGSs and The Company Cancelling Third Revised Page No. 19

5.2.8

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

Rules and Regulations

5. Direct Access Procedures

First Revised Page No. 19A

5.2 Switching Among EGSs and The Company Cancelling Original Page No. 19A

5.2.8

The title of Rule No. 5.2.8 Off-Cycle Switching Protocols has been eliminated to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

LIST OF MODIFICATIONS MADE BY THIS TARIFF

CHANGES – (Continued)

Language has been modified to correct a grammatical error.

Rules and Regulations

12. Payment and Billing

12.1.5 Company Reimbursement to EGS for Fifth Revised Page No. 30  
Customer Payments Cancelling Fourth Revised Page No. 30

Language has been modified to correct a grammatical error.

Rules and Regulations

14. Discontinuance of EGS Service to Particular Customers Fourth Revised Page No. 34  
14.3 Effective Date of Discontinuance Cancelling Third Revised Page No. 34

Language has been added and deleted to comply with the switching protocols as approved in the Commission's Order dated December 4, 2014, at Docket No. P-2014-2448863.

Rules and Regulations

14. Discontinuance of EGS Service to Particular Customers  
14.4.1 Customer Must Initiate the Switch to Fourth Revised Page No. 34  
Cancelling Third Revised Page No. 34

Language has been modified to eliminate a reference to Rule No. 5.2.8.

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(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.1 DATA REQUIREMENTS - (Continued)**

**5.1.2 B. Methodology for Calculating Peak Load Contributions Used in Determination of Capacity Obligations and Network Transmission Service Peak Load Contributions – (Continued)**

**2) Peak Load Contribution (5 CP)**

The Company's capacity obligation will be calculated by PJM based on the Company's peak load contribution and will be the basis for the capacity obligation for the following calendar year.

In determining the customer's share of the capacity obligation, the Company will first calculate the customer's peak load contribution. The peak load contribution is based on the customer's load coincident with PJM's system load during the peak hour of the five peak days for the appropriate PJM Region as provided for in the PJM Manuals/Tariffs. The customer's load in each of these five (5) hours, adjusted for the Company's transmission and distribution line losses and the customer's share of unaccounted for energy in the applicable hours (as provided by Rule No. 8 of this Tariff), will be averaged and the customer's percentage (%) share of the average DLCO system load will then be calculated. The PJM approved forecasted peak for the year will then be multiplied by the customer's percentage (%) share of the average DLCO system load to derive the customer's peak load contribution. When appropriate, zonal loads and customer peak load obligations will be adjusted to account for Demand Response and significant loss of load events.

This information will be sent to PJM who will calculate each EGS's capacity obligation.

**5.1.3 Data Exchange**

- A.** The list of enrolled customers that the Company provides to all EGSs pursuant to Rule No. 5.1.2 A shall contain information about customers that have consented to the release of customer information in a format to be consistent with that determined by the EDEWG. (C)
- B.** The list of enrolled customers that the Company provides to all EGSs pursuant to Rule No. 5.1.2 A shall contain the following information about customers that have not consented to the release of customer information in a format to be consistent with that determined by the EDEWG: (C)
- (i) Duquesne Light Company supplier agreement identification number,
  - (ii) Rate class,
  - (iii) Customer's name, and
  - (iv) Customer's service address.

(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY** Rule No. 5.2 delineates the process of customer selection for Competitive Energy Supply or Default Service. ~~Interim Supplier Switching Protocols will be effective February 24, 2015. These switching protocols are defined in Rules 5.2.5 and 5.2.8 and shall apply until the Company is able to implement its automated approach to off-cycle switching.~~ (C)

**5.2.1** An EGS must notify its customers that by signing up for Competitive Energy Supply with the EGS, the customer is consenting to the disclosure by the Company to the EGS of certain basic information about the customer, as listed in Rule No. 4.14 (a). At minimum, the notice shall inform the customer that the following information will be disclosed: the customer's name, address, Duquesne Light Company supplier agreement identification number and rate class.

**5.2.2** If an enrolled customer or person authorized to act on the customer's behalf contacts the Company to inform the Company that it wishes to obtain Competitive Energy Supply from a particular EGS, the Company will inform the customer of the need to contact the EGS to select the EGS as supplier. The EGS will verify its desire to serve the customer and follow the process outlined in Rule No. 5.2.1.

**5.2.3** The EGS will obtain appropriate authorization from the customer, or from the person authorized to act on the customer's behalf, indicating the customer's choice of EGS. The authorization shall include the customer's acknowledgment that the customer has received the notice required by Rule No. 5.2.1. It is the EGS's responsibility to maintain records of the customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Commission.

**5.2.4** The EGS shall provide an electronic file to the Company via electronic exchange file format designated by the Company that complies with the Commission's electronic requirements. The required electronic files shall include, at a minimum, EGS ID, Duquesne Light Company supplier agreement identification number, rate code, billing option, price plan (if single bill option is selected), transaction date and transaction time. Upon receipt of the electronic file from the EGS, the Company will automatically confirm receipt of the file via electronic exchange. Within one (1) business day of receipt of the electronic file, the Company will validate the records contained in the file, and will provide an electronic validation, including the number of records received and the reason for any rejections. Such validation shall include appropriate control totals such as number of records received, and the reason for any rejections (e.g., invalid supplier agreement identification number). Such validation shall also include information an EGS can use to identify rejected records.

**5.2.5** ~~ON-CYCLE SWITCHING PROTOCOLS~~ On a pending switch to an EGS, the Company will send the customer a confirmation letter within one (1) business day notifying the customer of the pending switch. If the Company has not processed a switch request within the current billing cycle for that customer, the selection will be effective three (3) business days of receipt of the request and billing with the selected EGS will begin on the fourth business day. If the Company has processed a switch request within the current billing cycle for that customer, the subsequent switch will be effective as of the next scheduled meter read date and the subsequent EGS will become the EGS of record for delivery further provided that: (1.) all customer information provided to the Company is accurate and complete, (2.) the customer has not contacted the Company to dispute the EGS selection and (3.) the request is received at least four (4) business days prior to the scheduled meter read date. In such circumstances, the Company will send the new EGS an electronic file, via electronic exchange, containing information for the new customers of record for that particular EGS, in accordance with Rule 4.14(a). The Company will process any EDI transactions for a switch from an EGS and will assume any rescission period with the EGS has ended. (C)

~~Customers who take Default Service from the Company may switch to an EGS on cycle at any time provided such notice is made to the Company in accordance with the switching protocols defined herein. In addition, a customer can also be switched from an EGS to another EGS or from an EGS to Default Service on cycle as provided in this Rule 5.2.5.~~

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~~Upon receipt of the request by the Company from the authorized party to change Electricity Providers pursuant to~~

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~~an electronic transaction, the Company shall send an electronic notification to the selected EGS and a confirmation letter to the customer on the first business day after the enrollment is received. The confirmation letter shall include the date service with the new EGS or Default Service Provider will begin. The Company shall obtain a meter read to effectuate the switch of service on cycle. In instances when the Company does not have advanced metering capability, the Company shall obtain an actual meter read or use an estimated meter read. When an estimated meter read is used, the estimated meter read shall be updated when an actual meter read is obtained. This notification requirement may not apply when a Commission approved program requires the Company to initiate a change in EGS service.~~

(C) – Indicates Change

RULES AND REGULATIONS - (Continued)

5. DIRECT ACCESS PROCEDURES - (Continued)

5.2 SWITCHING AMONG EGSs AND THE COMPANY - (Continued)

5.2.5 ~~ON-CYCLE SWITCHING PROTOCOLS~~ - (Continued)

~~If a customer requests a change from Default Service to an EGS by calling the Company, the Company shall inform the customer that they can switch to a new EGS by having the new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

~~If a customer calls the Company and requests a change from the customer's EGS to another EGS, the Company shall inform the customer that there may be a penalty to cancel service with the EGS. The Company will inform the customer they can switch to a new EGS by having the new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

~~For all changes to an EGS, the EGS will become the EGS of record for delivery provided that: (1.) all required information is provided to the Company including the customer's name, service address, supplier agreement identification number, proposed EGS and confirmation that the proposed EGS has agreed to provide the services and (2.) the customer has not contacted the Company to dispute the EGS selection. If the required information to process a change to an EGS is not provided, the customer shall either call the Company with the necessary information or submit signed written authorization before the change is processed.~~

~~If a customer's service with an EGS is scheduled to terminate at some future date, that customer may renew that service with the same EGS or enter into a new contract with another EGS for service without returning to Default Service, provided such notice is made in accordance with the switching protocols.~~

~~The customer may return to Default Service on the customer's next bill cycle at the applicable tariff rates in effect at the time service is rendered to the customer. The customer may also initiate the switch from EGS service to return to the Company's Default Service off billing cycle as described in Rule 5.2.8.~~

~~The Company will also permit a customer to return to Default Service in a switch initiated by the customer's EGS through standard EDI procedures in the following circumstances: (1.) the customer's failure to pay for service rendered by the EGS, (2.) the complete abandonment of service in the Company's service area by the customer's EGS, (3.) to remedy a case of inadvertent slamming of the customer, and (4.) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around Default Service rates by returning the customer to Default Service when wholesale energy prices have increased and EGS service to the customer has become uneconomical.~~

If, during the pending switch request, the customer elects to reject its new EGS selection, the customer will notify the rejected EGS and, upon notice from the EGS, the Company will process a drop for that EGS. In the event the customer rejects its EGS selection after the three day (3) day switching period, the customer will be referred to the EGS per Rule No. 5.2.6.

Customers on tariff rate schedules SE – Street Lighting Energy, SM – Street Lighting Municipal, SH – Street Lighting Highway, PAL – Private Area Lighting, UMS – Unmetered Service, Rider No. 9 – Day-Ahead Hourly Price Service and Rider No. 9 – Day-Ahead Hourly Price Service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 – General Service Separately Metered Electric Space Heating Service, Rider No. 21 – Net Metering Service and summary bill customers who receive service at many different meter points in the Company's service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date.

Once the ~~preceding process is complete~~ switch request is received, the Company will notify the customer's prior EGS, via electronic exchange, of the discontinuance of service to the customer from that prior EGS.

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5.2.6 If a customer contacts the Company to request a change of EGS, the Company will direct the customer to contact that EGS and will provide the telephone number of the EGS to the customer, if requested.

(C) – Indicates Change

RULES AND REGULATIONS - (Continued)

5. DIRECT ACCESS PROCEDURES - (Continued)

5.2 SWITCHING AMONG EGSs AND THE COMPANY

5.2.7 In accordance with the Secretarial Letter issued August 20, 2010, at Docket No. M-2009-2082042, when requested by an EGS, the Company will provide confidential customer-specific information about a customer with whom the EGS is discussing the possibility of providing Competitive Energy Supply without receiving written authorization from the customer or from the EGS. It is the EGSs responsibility to convey to the customer via its authorization process that the Company will release the confidential customer-specific information only to the EGS to whom authorization was given and that the EGS will not release the information to others, unless the EGS is a licensed broker who is obtaining the confidential customer-specific information for purposes of sharing it with other licensed EGSs and makes that intent clear in communications with the customer. It is the EGSs responsibility to retain the records of the requisite authorization for a minimum of two (2) years to produce for a Commission or Company audit. If an EGS fails an audit conducted either by the Commission or the Company, the Company is then permitted to require that EGS to provide signed documentation indicating that a customer has authorized the release of customer-specific information before it may have access to the restricted customer data.

5.2.8 ~~OFF-CYCLE SWITCHING PROTOCOLS~~—Subject to Rule No. 14.4 and Rule No. 14.5, if a customer contacts the Company to request a change ~~of from an~~ EGS to the Company's tariffed Energy and Capacity Charges for default service under the EDC Retail Tariff, the Company will process the request as follows. The Company will ~~inform send~~ the customer ~~that they can be switched to Default Service in three (3) business days or they can choose to switch to a~~ confirmation letter within one (1) business day after the customer contacts the Company. If the Company has not processed a switch request within the current billing cycle, ~~the Company will process the selection within three (3) business days of receipt of the request and billing with the Company for default service will begin on the fourth business day.~~ If the customer does not contact the Company during the pending switch, then the Company will process the request. In the case of a second switch in a billing cycle, the subsequent switch will be effective as of the next scheduled meter read date and the Company will become the Electricity Provider of record for delivery~~new EGS on the customer's next billing cycle except for the customers noted below in this rule. If a customer calls the Company and is dissatisfied with its EGS and asks the Company what it can do, the Company will inform the customer of its options, including the ability to return to default service. The customer will be able to elect service with an EGS, on-cycle, for the next billing period by having the new EGS notify the company at least four (4) business days prior to the next billing cycle. If the customer chooses to switch to Default Service, the Company will process the selection within three (3) business days of receipt of the request and billing under Default Service rates will begin on the fourth business day. The Company will treat the switch as a final bill and the customer to the extent that the request is may receive~~received at least four (4) business days prior to the meter read date~~two (2) bills for a billing period. In addition, Once the switch request is received, the Company will notify the customer's prior EGS, via electronic exchange, of billing period may be less than 26 days for the discontinuance of service to final bill or more than 35 days in the customer from that prior EGS billing period following the final bill. When an EGS discontinues a Subsequent to the customer's service or no other EGS has agreed to provide such service, then that call and upon express or written consent from the customer, will be provided with~~the Company shall enroll the customer in Default Service in accordance with the switching protocols set forth above.~~~~

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~~If the customer chooses to switch to a new EGS at the next billing cycle, the Company will instruct the customer to have their new EGS submit the request and that such request will become effective at the customer's next billing cycle if the EGS submits the EDI transaction at least four (4) business days prior to the next billing cycle.~~

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~~If, during the pending switch back to default service, the customer elects to maintain their current EGS selection, the Company will notify the EGS and the Company will process a reinstatement for that EGS. In the event the customer rejects the default service selection after the three day (3) day switching period, the customer will be referred to the EGS per Rule No. 5.2.6.~~

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**RULES AND REGULATIONS - (Continued)**

**5. DIRECT ACCESS PROCEDURES - (Continued)**

**5.2 SWITCHING AMONG EGSs AND THE COMPANY**

**5.2.8 ~~OFF-CYCLE SWITCHING PROTOCOLS~~ - (Continued)**

Customers on tariff rate schedules SE – Street Lighting Energy, SM – Street Lighting Municipal, SH – Street Lighting Highway, PAL – Private Area Lighting, UMS – Unmetered Service, certain Rider No. 9 – Day-Ahead Hourly Price Service and Rider No. 9 – Day-Ahead Hourly Price Service hourly price service customers that have been shopping for less than four (4) consecutive billing periods, Rider No. 13 – General Service Separately Metered Electric Space Heating Service, Rider No. 21 – Net Metering Service and summary bill customers who receive service at many different meter points in the Company's service territory and receive one summary bill for all meter points shall be permitted to change Electricity Providers only on their billing cycle date.

**5.2.9** If a customer contacts the Company to discontinue electric service at the customer's then current location, and initiates a request for service at a new location in the Company's service territory, the Company will notify the current EGS, via electronic exchange, of the customer's discontinuance of service for the account at the customer's prior location. Final bill(s) will be issued to the date of discontinuance of service.

**5.2.10** If the Company elects to change the supplier agreement identification number for a customer receiving generation service from an EGS, the Company will notify the EGS of the change in supplier agreement identification number at the same customer location, via electronic exchange.

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**RULES AND REGULATIONS - (Continued)**

**12. PAYMENT AND BILLING**

**12.1 CUSTOMER BILLING BY THE COMPANY** All EGS charges to customers, if billed by the Company, shall be billed in accordance with the EDC Tariff and the following provisions:

**12.1.1 COMPANY BILLING FOR EGS** The Company will bill price plans offered by the EGS which are based on fixed and variable charges similar to those the Company employs for billing distribution service and default service. Nothing in this rule shall require the Company to manually bill customers. Within this context, if the Company's billing system has the capability to bill the price plans offered by the EGS, the EGS may request the Company to do all or some of the billing for the EGS's customers based on the customers' preferences. In addition, the Company will include on its bill EGS late fees and payment arrangements as required by the Pennsylvania Public Utility Commission. However in no case shall the Company require the EGS to provide separate customer lists or perform unique scheduling and reconciliation services for customers billed directly by the Company.

**12.1.2 BILLING FILES** Where the EGS has requested the Company to act as the EGS's billing agent, the Company shall electronically transmit files of billing detail daily to the EGS. Such files shall include the Company supplier agreement identification number, rate codes, usage information, demand and energy charges, sales tax, and other EGS charges. Billing files transmitted shall have control totals to assure all data was received by the EGS. Control totals include the number of records on the file and significant totals (e.g. total kWh billed, total amount billed, total tax). All billing files will be in a format consistent with standards developed by the EDEWG.

**12.1.3 BUDGET BILLING** The Company will develop dual tracking systems to administer budget billing and apply payments for EGS charges and Company charges.

**12.1.4 EGS TAX RESPONSIBILITY** The Company is not responsible for paying or remitting on behalf of an EGS taxes including, but not limited to, Pennsylvania Gross Receipts Tax, Pennsylvania Public Utility Realty Tax, Pennsylvania Capital Stock Tax and Pennsylvania Corporate Net Income Tax.

**12.1.4.1 SALES TAX EXEMPTION** With respect to customers receiving one bill from the Company, the EGS for whom the Company is billing must provide to the Company the applicable sales tax exemption percentage for each customer. The Company will use the sales tax exemption percentage provided by the EGS for billing the EGS's charges. The EGS is responsible for holding appropriate exemption certificates and is liable for the collection and remittance of sales tax on the EGS's charges. The Company will use a zero exemption percentage if no percentage is provided by an EGS.

**12.1.5 COMPANY REIMBURSEMENT TO EGS FOR CUSTOMER PAYMENTS** For EGSs electing consolidated billing and serving residential and small and medium C&I customers, defined as those on Rate Schedules RS, RH, RA, GS/GM and GMH, the Company shall forward payment in accordance with the provisions of Rule No. 12.1.7 below. For receivables associated with EGS sales to all other customers, the Company shall reimburse the EGS within 14 days of receipt of payment for all energy charges, late fees, sales taxes, and any other taxes and charges collected on behalf of the EGS from the customer consistent with Section 2807 (c) (3) of the Competition Act. For ~~affected-eligible~~ Day-Ahead Hourly Price Service customers defined in Rule No. 5.2.8 that have an off-cycle switch, the Company will allocate any customer underpayment with respect to supply charges attributable to multiple Electricity Providers based on the percentage owed to each. (C)

**12.1.6 EGS BILLING DATA** The EGS shall provide all necessary data in its possession for the timely computation of bills. A failure of the EGS to provide necessary data to the Company in a timely fashion may delay generation of a bill for the month to which the data pertains. In such instances, the EGS is responsible for all fines and violations, if any, arising as a consequence of the Company's inability to render a timely bill.

(C) – Indicates Change

**RULES AND REGULATIONS - (Continued)**

**14. DISCONTINUANCE OF EGS SERVICE TO PARTICULAR CUSTOMERS**

**14.1 NOTICE OF DISCONTINUANCE TO THE COMPANY** An EGS shall provide electronic notice to the Company of all intended discontinuances of service to customers in accordance with applicable Pennsylvania Public Utility Commission rules.

**14.2 NOTICE TO CUSTOMERS** An EGS shall provide a minimum of ninety (90) days advance notice to any customer it intends to stop serving of such intended discontinuance in a manner consistent with the Pennsylvania Public Utility Commission's rulings in Docket Nos. L-00970126 and M-00960890 and any subsequent applicable Pennsylvania Public Utility Commission rulings. The application of this Rule No. 14.2 will, however, be limited to the classes of customers to which the referenced Pennsylvania Public Utility Commission rulings will apply. With respect to all other classes of customers, it will be the EGS's responsibility to provide notice to a customer of its intention to discontinue service in accordance with the EGS's contractual obligations with the customer.

**14.3 EFFECTIVE DATE OF DISCONTINUANCE** ~~For on-cycle switches defined in Rule No. 5.2.5, any discontinuance will be effective on the cycle meter read date and in accordance with the EGS switching rules in this tariff and the Retail Tariff. For off-cycle switched defined in rule No. 5.2.8, A~~any discontinuance will be effective after three (3) business days from receipt if it is the first off-cycle switch of the current billing cycle. In the case of a second switch in the current billing cycle, it will be effective on the cycle meter read date and in accordance with the EGS switching rules in this Tariff and the EDC Retail Tariff provided that the request is received at least four (4) business days prior to the meter read date.

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**14.4 CUSTOMERS RETURNING TO DEFAULT SERVICE** An EGS shall give the customer and Duquesne at least (ninety) 90 days notice prior to the meter read date on which the EGS has a reasonable expectation that it will no longer be serving the customer, whether due to termination of a contract or pursuant to the terms of its contract. EGSs shall not utilize the flexibility afforded by these rules to propose price changes that are designed to economically force customers to return to default service during the Summer period. If an EGS has a reasonable expectation that it will no longer be serving a customer as of a meter read date, the EGS shall issue the notice required by the previous sentence within five (5) business days of determination, and such customers shall have a minimum of sixty (60) days in which to make the choices outlined in Section 45.2 of Duquesne's retail tariff, as appropriate. For Duquesne's purposes, this ninety (90) day notice to Duquesne is for informational and planning purposes only.

**14.4.1 CUSTOMER MUST INITIATE THE SWITCH TO DEFAULT SERVICE** The Company will accommodate requests by customers to switch EGSs in accordance with 52 Pa. Code Chapter 57, Subchapter M "Standards for Changing a Customer's Electricity Generation Supplier." Customers are permitted to purchase electricity from up to two (2) Electricity Providers per billing cycle ~~per Rule 5.2.8~~. Customers who elect to return to default service from an EGS will return at the charges of the applicable tariff rate schedule and a customer may return to default service in accordance with the switching protocols contained in the Retail Tariff by requesting the same from the Company. Switching by customers shall occur in accordance with the direct access procedures, and in accordance with the provisions contained in this tariff and the Company's retail tariff. No customer will be returned to default service for any reason without authorization by that customer, except as follows: the Company will permit a customer to return to default service in a switch initiated by the customer's EGS through standard EDI procedures in the following circumstances: (1) the complete abandonment of service in the Company's service territory by the customer's EGS, (2) to remedy a case of inadvertent slamming of the customer, and (3) the expiration of the term of the customer's contract with the EGS, provided that the customer's contract with the EGS is a standard one commonly used by the EGS to provide service to other customers with similar service requirements and the expiration dates of the contract are not otherwise designed to game supply around default service rates by returning the customer to default service when wholesale energy prices have increased and EGS service to the customer has become uneconomic.

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