

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: FUS	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 05/30/06
8. DOCKET NO: A-311373 F0002	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT:

RESPONDENT/APPLICANT: SALSGIVER TELECOM, INC

COMP/APP COUNTY:

UTILITY CODE: 311373

ALLEGATION OR SUBJECT

APPLICATION OF SALSGIVER TELECOM, INC. FOR APPROVAL TO OFFER, RENDER, FURNISH OR SUPPLY TELECOMMUNICATIONS SERVICES AS A COMPETITIVE LOCAL EXCHANGE CARRIER TO THE PUBLIC IN THE COMMONWEALTH OF PENNSYLVANIA.

DOCUMENT  
FOLDER

DOCKETED  
JUN 16 2006

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: FUS :  
 3. SECTION(S) : : 4. PUBLIC MEETING DATE:  
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 8. DOCKET NO: A-311373 F0002 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: VERIZON NORTH, INC

RESPONDENT/APPLICANT: SALSGIVER TELECOM, INC

COMP/APP COUNTY:

UTILITY CODE: 311373

ALLEGATION OR SUBJECT

APPLICATION OF SALSGIVER TELECOM, INC. FOR APPROVAL TO OFFER, RENDER, FURNISH OR SUPPLY TELECOMMUNICATIONS SERVICES AS A COMPETITIVE LOCAL EXCHANGE CARRIER TO THE PUBLIC IN THE SERVICE TERRITORY OF VERIZON NORTH, INC.....

DOCUMENT  
FOLDER

DOCKETED

JUN 27 2006

**ORIGINAL**

PUC-377  
Rev.05/04

Application of:

Salsgiver Telecom, Inc., t/a

A-311373 F0002

for approval to offer, render, furnish or supply telecommunications services to the public in the Commonwealth of Pennsylvania.

1. **IDENTITY OF THE APPLICANT:** The name, address, telephone number, and fax number of the Applicant.

Salsgiver Telecom, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229

Phone: 724 295 1970  
Fax: 724 295 0674

**DOCKETED**  
JUN 16 2006

Please identify any predecessors of the Applicant and provide other names under which the Applicant has operated within the preceding five years, including name, address, and telephone number.

Not applicable.

2. **ATTORNEY:** The name, address, telephone number, and fax number of the Applicant's attorney.

Alan C. Kohler  
Wolf, Block, Schorr and Solis-Cohen, LLP  
P.O. Box 865  
Harrisburg, PA 17108-0865

Phone: (717) 237-7172  
Fax: (717) 237-7161

**DOCUMENT  
FOLDER**

3. **CONTACTS:**

A) **APPLICATION:** The name, title, address, telephone number, and fax number of the person to whom questions about this application should be addressed.

Lisa Salsgiver  
Executive Vice President  
Salsgiver Telecom, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229

Phone: 724 295 1970  
Fax: 724 295 0674

RECEIVED  
JUN 16 3 41 PM '06  
SECRETARY'S OFFICE

- B) PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY (PEMA):** The name, title, address, telephone number and FAX number of the person with whom contact should be made by PEMA.

Lisa Salsgiver  
Executive Vice President  
Salsgiver Telecom, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229

Phone: 724 295 1970  
Fax: 724 295 0674

- C) RESOLVING COMPLAINTS:** Name, address, telephone number, and FAX number of the person and an alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

Kirk Howard  
Manager - Technical Support  
Salsgiver Telecom, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229

Phone: 724 295 1970 x 106  
Fax: 724 295 0674

Alternate: Lisa Salsgiver  
Executive Vice President  
Salsgiver Telecom, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229

Phone: 724 295 1970  
Fax: 724 295 0674

**4. FICTITIOUS NAME:**

The Applicant will not be using a fictitious name.

The Applicant will be using a fictitious name. Attach to the Application a copy of the Applicant's filing with the Commonwealth's Department of State pursuant to 54 Pa. C.S. §311, Form PA-953.

5. BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS:

- The Applicant is a sole proprietor.
- The Applicant is a:
  - General partnership
  - Domestic limited partnership (15 Pa. C.S. §8511)
  - \*Foreign limited partnership (15 Pa. C.S. §8582)
  - Domestic registered limited liability partnership (15 Pa. C.S. §8201)
  - \*Foreign registered limited liability general partnership (15 Pa. C.S. §8211)

\*Provide name and address of Corporate Registered Office Provider or Registered Office within PA.

Attach to the application the name and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

**Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above.**

5. (Continued)

- The Applicant is a:
  - Domestic corporation (15 Pa. C.S. §1306)
  - \*Foreign corporation (15 Pa. C.S. §4124)
  - Domestic limited liability company (15 Pa. C.S. §8913)
  - \*Foreign limited liability company (15 Pa. C.S. §8981)

\*Provide name and address of Corporate Registered Office Provider or Registered Office within PA.

**Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation or a Certificate of Organization. The Applicant is incorporated in the State of Pennsylvania.**

Give name and address of officers:

Loren Salsgiver  
Lisa Salsgiver

President, CEO  
Executive Vice President

305 Silverview Drive, Sarver, PA 16055  
305 Silverview Drive, Sarver, PA 16055

6. **AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:**

The Applicant has no affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania.

The Applicant has affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania. Name and address of the affiliates. State whether they are jurisdictional public utilities. Give docket numbers for the authority of such affiliates.

**Salsgiver, Inc.  
301 5<sup>th</sup> Street  
Freeport, PA 16229**

**Salsgiver Communications, Inc. (CATV company)  
301 5<sup>th</sup> Street  
Freeport, PA 16229**

If the Applicant or an affiliates has a predecessor who has done business within Pennsylvania, give name and address of the predecessors and state whether they were jurisdictional public utilities. Give the docket numbers for the authority of such predecessors.

Not applicable

7. **AFFILIATES AND PREDECESSORS RENDERING PUBLIC UTILITY SERVICE OUTSIDE PENNSYLVANIA:**

The Applicant has no affiliates rendering or predecessors which rendered public utility service outside Pennsylvania.

The Applicant has affiliates rendering or predecessors which rendered public utility service outside Pennsylvania. Name and address of the affiliates. Name and address of the predecessors (please specify which).

8. **APPLICANT'S PRESENT OPERATIONS:** (Select and complete the appropriate statement)

- The applicant is not presently doing business in Pennsylvania as a public utility.
- The applicant is presently doing business in Pennsylvania as a:
  - Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
  - Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)
  - Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)
  - Competitive Local Exchange Carrier:
    - Facilities-Based
    - UNE-P
    - Data Only
    - Reseller
  - Incumbent Local Exchange Carrier.
  - Other (Identify).

**9. APPLICANT'S PROPOSED OPERATIONS:** The Applicant proposes to operate as a:

Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)

Competitive Local Exchange Carrier:

Facilities-based

UNE-P

Data Only

Reseller

Incumbent Local Exchange Carrier

Other (Identify).

**10. PROPOSED SERVICES:** Describe in detail the services which the Applicant proposes to offer. If proposing to provide more than one category in Item #9, clearly and separately delineate the services within each proposed operation. If proposing to operate as a facilities based Competitive Local Exchange Carrier, provide a brief description of the Company's facilities.

Services:

Interexchange Toll Reseller

Interexchange Toll Facilities-based

CLEC

Facilities-based

Reseller

Facilities:

The Company is building new fiber optic infrastructure to take advantage of the latest advancement in fiber optic technology.



11. **SERVICE AREA:** Describe the geographic service area in which the Applicant proposes to offer services. Clearly and separately delineate the service territory for each category listed in Item #9. For Competitive Local Exchange Carrier operations, you must name and serve the Incumbent Local Exchange Carriers in whose territory you request authority.

IXC reseller:

Service area is statewide.

IXC facilities-based:

Service area is statewide

CLEC facilities-based:

We will offer service within :

Verizon territory in Allegheny, Armstrong, Butler, Indiana, and Westmoreland counties.

North Pittsburgh Telephone territory in Allegheny, Armstrong, Butler, and Westmoreland counties.

Alltel territory in Allegheny, Armstrong, Indiana, and Westmoreland counties.

CLEC reseller:

We will offer service within :

Verizon territory in Allegheny, Armstrong, Butler, Indiana, and Westmoreland counties.

North Pittsburgh Telephone territory in Allegheny, Armstrong, Butler, and Westmoreland counties.

Alltel territory in Allegheny, Armstrong, Indiana, and Westmoreland counties.

12. **MARKET:** Describe the customer base to which the Applicant proposes to market its services. Clearly and separately delineate a market for each category listed in Item #9.

IXC reseller:

We will market our services to business customers.

IXC facilities-based:

We will market our services to business customers.

CLEC facilities based:

We will market our services to business customers.

CLEC reseller:

We will market our services to business customers.

13. **PROPOSED TARIFF(S):** Each category of proposed operations must have a separate and distinct proposed tariff setting forth the rates, rules and regulations of the Applicant. Every proposed tariff shall state on its cover page the nature of the proposed operations described therein, i.e., IXC R/S, CLEC, CAP, or IXC F/B. A copy of all proposed tariffs must be appended to each original and duplicate original and copy of Form 377.

See attached

14. **FINANCIAL:** Attach the following to the Application:

A general description of the Applicant's capitalization and, if applicable, its corporate stock structure;

Current balance sheet, Income Statement, and Cash Flow Statement of Applicant or Affiliated Company, if relying on affiliate for financial security;

A tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania; provide the name, title, address, telephone number and fax number of the Applicant's custodian for its accounting records and supporting documentation; and indicate where the Applicant's accounting records and supporting documentation are, or will be, maintained.

If available, include bond rating, letters of credit, credit reports, insurance coverage and reports, and major contracts.

See attached.

15. **START DATE:** The Applicant proposes to begin offering services on or about the filing acceptance date.

16. **FURTHER DEVELOPMENTS:** Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceeding before the Commission.

There are no further developments planned or contemplated which are related to this filing.

17. **NOTICE:** Pursuant to 52 Pa. Code §5.14, you are required to serve a copy of the signed and verified Application, with attachments, on the below-listed parties, and file proof of such service with this Commission:

Office of Consumer Advocate  
555 Walnut Street  
5th Floor, Forum Place  
Harrisburg, PA 17101-1923

Office of Small Business Advocate  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

Office of the Attorney General  
Office of Consumer Protection  
Strawberry Square, 14<sup>th</sup> Floor  
Harrisburg, PA 17120

***A certificate of service must be attached to the Application as proof of service that the Application has been served on the above-listed parties. A copy of any Competitive Local Exchange Carrier Application must also be served on any and/or all Incumbent Local Exchange Carrier(s) in the geographical area where the Applicant proposes to offer services.***

18. **FEDERAL TELECOMMUNICATIONS ACT OF 1996:** State whether the Applicant claims a particular status pursuant to the Federal Telecommunications Act of 1996. Provide supporting facts.

Not applicable.

19. **COMPLIANCE:** State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

No Applicant, affiliate, predecessor of either, nor person identified in this Application has ever been convicted of a crime involving fraud or similar activity.

20. **FALSIFICATION:** The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa. C.S. §§4903 and 4904, relating to perjury and falsification in official matters.

21. **CESSATION:** The Applicant understands that if it plans to cease doing business within the Commonwealth of Pennsylvania, it is under a duty to request authority from the Commission for permission prior to ceasing business.

Applicant: Salsgiver Telecom, Inc.

By: Lisa V. Salsgiver

Title: Lisa V. Salsgiver Executive Vice President

22. **AFFIDAVIT:** Attach to the Application an affidavit as follows:

**AFFIDAVIT**

[Commonwealth/State] of Pennsylvania :  
County of BUTLER : ss.

Lisa V. Salsgiver, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

[He/She] is the Executive Vice President (Office of Affiant) of Salsgiver Telecom, Inc. (Name of Applicant,)

That Affiant is authorized to and does make this affidavit for said corporation;

That Salsgiver Telecom, Inc., the Applicant herein, acknowledges that [he/she/it] may have an obligation to serve or to continue to serve the public by virtue of the Applicant commencing the rendering of service pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; with the Federal Telecommunications Act of 1996, signed February 6, 1996, or with other applicable statutes or regulations;

That Salsgiver Telecom, Inc., the Applicant herein, asserts that Affiant possesses the requisite technical, managerial, and financial fitness to render public utility service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

~~Next paragraph for CLEC Applicants ONLY (excluding data-only CLECS)~~

That Salsgiver Telecom, Inc. the Applicant herein, asserts that Affiant has contacted the appropriate 911 Coordinator(s) via certified letter, from the list provided from the PUC web site (<http://www.puc.paonline.com>), and that arrangements are under way for the provisioning of emergency 911 service in each of the Counties/Cities where service is to be provided. The applicant certifies Affiant has attached a copy of the 911 Coordinator list indicating each 911 Coordinator contacted.

That the facts above set forth are true and correct] to the best of [Affiant knowledge, information and belief, and that Affiant expects said entity to be able to prove the same at any hearing thereof.

Lisa V Salsgiver  
Signature of Affiant

Sworn and subscribe before me this 14<sup>th</sup> day of DEC 2005  
Month Year

COMMONWEALTH OF PENNSYLVANIA  
Notarial Seal  
Eva M. Artman, Notary Public  
Buffalo Twp., Butler County  
My Commission Expires May 11, 2008  
Member, Pennsylvania Association Of Notaries

Eva M. Artman  
Signature of official administering oath

My Commission expires MAY 11-2008

23. **VERIFICATION STATEMENT:** Attach to the Application a verification statement as follows:

[Commonwealth/State] of Pennsylvania :

ss.

County of Butler :

Lisa V. Salsgiver, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

[He/She] is the Executive Vice President (Office of Affiant) of Salsgiver Telecom, Inc. (Name of Applicant)

That [he/she] is authorized to and does make this affidavit for said corporation;

That the facts above set forth are true and correct to the best of [his/her] knowledge, information, and belief and that [he/she] expects said corporation to be able to prove the same at any hearing hereof.

Lisa V. Salsgiver  
Signature of Affiant

Sworn and subscribed before me this 14<sup>th</sup> day of Dec. 2005  
Month Year

Notary Eva M. Arman  
Signature of official administering oath

My Commission expires MAY 11-2008

RECEIVED

2006 MAY 30 PM 4:16

PA PUC  
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

Notarial Seal  
Eva M. Arman, Notary Public  
Buffalo Twp., Butler County  
My Commission Expires May 11, 2008

Member, Pennsylvania Association Of Notaries

**Salsgiver Telecom, Inc. has contacted the following 911 Coordinator(s) via certified letter.**

**Allegheny County**

Robert Harvey - 911 Coordinator  
400 North Lexington Street  
Pittsburgh , PA 15208-2521  
Email: rharvey@county.allegheny.pa.us  
Office Phone: 412-473-3372  
Fax: 412-473-2589

**Armstrong County**

Marie Mores - 911 Coordinator  
450 East Market Street  
Kittanning , PA 16201-1409  
Email: msmores@co.armstrong.pa.us  
Office Phone: 724-548-3225  
Fax: 724-548-3243

**Butler County**

Frank Matis - 911 Coordinator  
309 Sunnyview Circle  
Butler , PA 16001-3549  
Email: fmatis@co.butler.pa.us  
Office Phone: 724-284-5211  
Fax: 724-287-8024

**Indiana County**

Paul Beatty - 911 Coordinator  
85 Haven Drive  
Indiana , PA 15701  
Email: pbeatty@indianacounty.org  
Office Phone: 724-349-9300  
Fax: 724-465-3868

**Westmoreland County**

Joseph Niedzalkoski - 911 Coordinator  
911 Public Safety Road  
Greensburg , PA 15601  
Email: jniedzal@co.westmoreland.pa.us  
Office Phone: 724-600-7320  
Fax: 724-830-3666

2005055-745

PENNSYLVANIA DEPARTMENT OF STATE  
CORPORATION BUREAU

Articles of Incorporation-For Profit

(15 Pa.C.S.)

Entity Number

3308941

- Business-stock (§ 1306)
- Business-nonstock (§ 2102)
- Business-statutory close (§ 2303)
- Cooperative (§ 7102)
- Management (§ 2703)
- Professional (§ 2903)
- Insurance (§ 3101)

Name

Theresa Schrecengost, RP, Tucker Arensberg, P.C.

Address

1500 One PPG Place

City

State

Zip Code

Pittsburgh, PA 15222

Document will be returned to the name and address you enter to the left.



Fee: \$125

Filed in the Department of State on MAY 24 2005

*Pedro C. Cortes*

Secretary of the Commonwealth

*PC*

In compliance with the requirements of the applicable provisions (relating to corporations and unincorporated associations), the undersigned, desiring to incorporate a corporation for profit, hereby states that:

1. The **name** of the corporation is: Salsgiver Telecom, Inc.

2. The **address** of this corporation's initial registered office in this Commonwealth is:

<u>301 5th Street</u>	<u>Freeport</u>	<u>Pennsylvania</u>	<u>16229</u>	<u>Armstrong</u>
Number and Street	City	State	Zip	County

3. The corporation is incorporated under the provisions of the Business Corporation Law of 1988.

4. The aggregate number of shares authorized is: 1,000

5. The name and address, including number and street, if any, of each incorporator is:

Name

Address

Ralph F. Manning, Esquire

c/o Tucker Arensberg, P.C., 1500 One PPG Place,  
Pittsburgh, PA 15222

IN TESTIMONY WHEREOF, the incorporator has signed these Articles of Incorporation this 24<sup>th</sup> day of May, 2005.

*Ralph F. Manning*  
RALPH F. MANNING

*JEM*

bc211254.1

PA DEPT OF STATE

2005 MAY 24 AM 10:41

1/1

A-311373 F0002

Salsgiver Telecom, Inc.

P.A.P.U.C. Tariff No. 2  
Original Title Sheet

DOCUMENT  
FOLDER

Salsgiver Telecom, Inc.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS  
SERVICES WITHIN THE COMMONWEALTH OF PENNSYLVANIA

This tariff applies to the Competitive Local Exchange Telecommunications Services furnished by Salsgiver Telecom, Inc. ("Salsgiver" or "Company") between one or more points in the Commonwealth of Pennsylvania.

**DOCKETED**  
JUN 27 2006

SECRETARY OF REVENUE

JUN 27 3 17 PM '06

SECRETARY OF REVENUE

Issued:

Effective:

By: Lisa V. Salsgiver  
Executive Vice President  
301 5<sup>th</sup> Street  
Freeport, Pennsylvania 16229



CHECK SHEET

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	39	Original	77	Original	115	Original
2	Original	40	Original	78	Original	116	Original
3	Original	41	Original	79	Original	117	Original
4	Original	42	Original	80	Original	118	Original
5	Original	43	Original	81	Original	119	Original
6	Original	44	Original	82	Original	120	Original
7	Original	45	Original	83	Original	121	Original
8	Original	46	Original	84	Original	122	Original
9	Original	47	Original	85	Original	123	Original
10	Original	48	Original	86	Original	124	Original
11	Original	49	Original	87	Original	125	Original
12	Original	50	Original	88	Original	126	Original
13	Original	51	Original	89	Original	127	Original
14	Original	52	Original	90	Original	128	Original
15	Original	53	Original	91	Original	129	Original
16	Original	54	Original	92	Original	130	Original
17	Original	55	Original	93	Original	131	Original
18	Original	56	Original	94	Original	132	Original
19	Original	57	Original	95	Original	133	Original
20	Original	58	Original	96	Original	134	Original
21	Original	59	Original	97	Original	135	Original
22	Original	60	Original	98	Original	136	Original
23	Original	61	Original	99	Original	137	Original
24	Original	62	Original	100	Original	138	Original
25	Original	63	Original	101	Original	139	Original
26	Original	64	Original	102	Original	140	Original
27	Original	65	Original	103	Original	141	Original
28	Original	66	Original	104	Original	142	Original
29	Original	67	Original	105	Original	143	Original
30	Original	68	Original	106	Original	144	Original
31	Original	69	Original	107	Original	145	Original
32	Original	70	Original	108	Original	146	Original
33	Original	71	Original	109	Original	147	Original
34	Original	72	Original	110	Original	148	Original
35	Original	73	Original	111	Original	149	Original
36	Original	74	Original	112	Original	150	Original
37	Original	75	Original	113	Original	151	Original
38	Original	76	Original	114	Original	152	Original

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 Issued:

Effective:

By: Lisa V. Salsgiver  
 Executive Vice President  
 301 5<sup>th</sup> Street  
 Freeport, Pennsylvania 16229

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
153	Original	197	Original	240	Original	283	Original
154	Original	198	Original	241	Original	284	Original
155	Original	199	Original	242	Original	285	Original
156	Original	200	Original	242	Original	286	Original
157	Original	201	Original	244	Original	287	Original
158	Original	202	Original	245	Original	288	Original
159	Original	203	Original	246	Original	289	Original
160	Original	204	Original	247	Original	290	Original
161	Original	205	Original	248	Original	291	Original
162	Original	206	Original	249	Original	292	Original
163	Original	207	Original	250	Original	293	Original
164	Original	208	Original	251	Original	294	Original
165	Original	209	Original	252	Original	295	Original
166	Original	210	Original	253	Original	296	Original
167	Original	211	Original	254	Original	297	Original
168	Original	212	Original	255	Original	298	Original
169	Original	213	Original	256	Original	299	Original
170	Original	214	Original	257	Original	300	Original
171	Original	215	Original	258	Original	301	Original
172	Original	216	Original	259	Original	302	Original
173	Original	217	Original	260	Original	303	Original
174	Original	218	Original	261	Original	304	Original
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178	Original	222	Original	265	Original	308	Original
179	Original	223	Original	266	Original	309	Original
180	Original	224	Original	267	Original	310	Original
181	Original	225	Original	268	Original	311	Original
182	Original	226	Original	269	Original	312	Original
183	Original	227	Original	270	Original	313	Original
184	Original	228	Original	271	Original	314	Original
185	Original	229	Original	272	Original	315	Original
186	Original	230	Original	273	Original	316	Original
187	Original	231	Original	274	Original	317	Original
188	Original	232	Original	275	Original	318	Original
190	Original	233	Original	276	Original	319	Original
191	Original	234	Original	277	Original	320	Original
192	Original	235	Original	278	Original	321	Original
193	Original	236	Original	279	Original	322	Original
194	Original	237	Original	280	Original	323	Original
195	Original	238	Original	281	Original	324	Original
196	Original	239	Original	282	Original	325	Original

Issued:

Effective:

By: Lisa V. Salsgiver  
Executive Vice President  
301 5<sup>th</sup> Street  
Freeport, Pennsylvania 16229

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
326	Original	366	Original
327	Original	367	Original
328	Original	368	Original
329	Original	369	Original
330	Original	370	Original
331	Original	371	Original
332	Original	372	Original
333	Original	373	Original
334	Original	374	Original
335	Original	375	Original
336	Original	376	Original
337	Original	377	Original
338	Original	378	Original
339	Original	379	Original
340	Original	380	Original
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EXPLANATION OF SYMBOLS

A revision of a Tariff Sheet is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - To signify deletion or change in text or regulation.
- D - To signify decreased rate.
- I - To signify increased rate.

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EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

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EXPLANATION OF TERMS (Cont'd)

**AUTOMATIC NUMBER IDENTIFICATION ("ANI")**

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

**CALL INITIATION**

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

**CALL TERMINATION**

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

**CENTRAL OFFICE**

An operating office of the Company where connections are made between telephone exchange lines.

**CENTRAL OFFICE LINE**

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

**CHANNEL**

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

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EXPLANATION OF TERMS (Cont'd)

COMPANY

Salsgiver Telecom Inc., unless otherwise clearly indicated from the context.

COMMISSION

Pennsylvania Public Utility Commission.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

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EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

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EXPLANATION OF TERMS (Cont'd)

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending *and receiving calls*. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

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EXPLANATION OF TERMS (Cont'd)

**HANDICAPPED PERSON**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

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EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

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EXPLANATION OF TERMS (Cont'd)

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

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EXPLANATION OF TERMS (Cont'd)

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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**APPLICATION OF TARIFF**

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Section 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Salsgiver Telecom, Inc., as follows:

The furnishing of interexchange intrastate end-user communications services to customers within the Commonwealth of Pennsylvania.

1.1.1 Service Territory

Salsgiver Telecom, Inc. will provide service within the Commonwealth of Pennsylvania.

1.1.2 Availability

Service is available where facilities permit.

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**GENERAL RULES AND REGULATIONS**

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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

- a. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- b. *The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.*

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

2.1.2.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.2.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

2.1.2.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.2.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

---

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 *Limitations on Liability (Cont'd)*

2.1.2.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.2.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any noncompletion of calls due to network busy conditions.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

(a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

- (b) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- (c) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (d) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1.2.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.2.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
2. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
3. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

4. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
5. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
6. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

*If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.*

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Section 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. Notwithstanding the due date specified on the bill, payment will be considered timely if payment is received by the Company within fifteen (15) days of the date of transmittal of the bill. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

2.3.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.25% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. The customer may dispute bills either orally or in writing. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the Commonwealth of Pennsylvania. These agencies are required to make payment in accordance with applicable state law.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment.

An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement: Federal Access or End User Common Line (EUCL), for Single Line Business, Multi-Line Business, Basic Rate Interface (BRI); Local Number Portability (LNP); Primary Interexchange Carrier Charge (PICC); Universal Service Fund (USF); Telecommunications Relay Service (TRS); and 911 surcharges will also be charged as applicable.

The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.7 [RESERVED FOR FUTURE USE]

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

*In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection or as otherwise specified in Section 52 PA CODE § 64.181.*

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for services which have not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of back-billed amounts as outlined in 2.11.12.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination (Cont'd)

- f. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- g. Nonpayment of back-billed amounts as outlined in 2.11.12.

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- a. Business rates as described in this Tariff apply to service furnished:
  - 1. In office buildings, stores, factories and all other places of a business nature;
  - 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  - 3. At any location when the listing or public advertising indicates a business or a profession;
  - 4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
  - 5. At any location where the customer resells or shares exchange service;
- b. Public Access Line service is classified as business service regardless of the location.
- c. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 RESERVED FOR FUTURE USE

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. When main service is interrupted for a period of at least 24 hours, the Company, after notice by the customer, shall apply the following schedule of allowances except in situations provided in 2.11.1.(d).

A credit allowance will be given, upon request of the customer to the business office, for interruptions of 24 hours or more. Credit allowances will be calculated as follows:

- i. 1/30th of the monthly rate for each of the first three full 24-hour periods during which the interruption continues after notice by the customer to the Company if the out-of service extends beyond a minimum of 24 hours.
- ii. 2/30ths of the monthly rate for each full 24-hour period beyond the first three 24-hour periods referred to in 2.22.1(c)(i).

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

- d. When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.

- e. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

f. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- b. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e. interruptions of service due to circumstances or causes beyond the control of the Company.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation *until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected.* If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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**CONNECTION CHARGES**

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Section 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The connection Charge is comprised of two charges:

- a. Service Order;
- b. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- a. A Service Order charge applies per customer order for all work or service ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.
- b. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service charge. Only one charge applies per customer order.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add: The addition of a vertical service to existing equipment and/or service at one location.
- Change: Change - including rearrangement or reclassification - of existing service at the same location.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- a. addition of directory listings
- b. change in listed name
- c. change of address
- d. change of billing party
- e. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.5.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

a. Inside Wire Installation Charge

Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

b. Inside Wire Maintenance Charge

The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.

3.6 CHANGE LONG DISTANCE CARRIER

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

3.7 CHANGE LOCAL TOLL CARRIER

The customer will incur a charge each time there is a change in the local toll carrier associated with the customer's line after the initial installation of service.

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Section 4 – RESERVED FOR FUTURE USE

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**SUPPLEMENTAL SERVICES**

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Section 5 - SUPPLEMENTAL SERVICES

5.1 OPTIONAL CALLING SERVICE

5.1.1 General

The features in this section are available by monthly subscription on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service.

5.1.2 Description of Features

a. 3-Way Calling

3-Way Calling allows a customer to add a third party to an existing call and form a three-way call.

b. 6-Way Calling

6-Way Calling allows a subscriber to call up to five other numbers to create a 6-way conference call.

c. Call Forwarding

Call Forwarding features, when activated, redirect attempted terminating calls to another customer-specified line.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding Feature is billed for the forwarded leg of the call.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.1 OPTIONAL CALLING SERVICE (Cont'd)

## 5.1.2 Description of Features (Cont'd)

d. Call Forwarding (Cont'd)

Call Forwarding Busy automatically reroutes an incoming call to a customer pre-designated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding Don't Answer automatically reroutes an incoming call to a customer pre-designated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding on Call Waiting enables a user to either answer a call waiting call or to allow it to be forwarded.

Call Forwarding Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Call Forwarding Fixed automatically re-routes an incoming call to a pre-designated number when Call Forwarding is activated by the user.

Remote Access to Call Forwarding allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A pre-assigned PIN provides the subscriber with security for activating and deactivating the feature.

Distinctive Call Forwarding Tone provides a recall dial tone indication to a line that has a Call Forwarding Variable feature activated. This indication reduces the number of user activation attempts when the feature is inactive.

e. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

f. Call Waiting Originating

Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

g. Multi-line Hunting

Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting.

Regular (sequential) Hunting

Regular Hunting searches for an idle line beginning with the dialed member continuing by increasing member number to the highest member number. In no idle line is found, a busy signal is returned.

Circular Hunting

Circular Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from the lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

g. Multi-Line Hunting (Cont'd)

Uniform Call Distribution

Uniform Hunting searches for an idle line beginning with the member with the fewest number of completed calls and continuing to the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

Series Completion Hunting (Circular Arrangement)

This feature functions like Circular Hunting, but defines the hunted numbers with a list of up to 16 linked telephone numbers, instead of with a multi-line hunt group. Hunting starts with the called line and, if no idle line is found, ends with the line before the called line.

Queuing for Multi-Line Hunt Groups with Delay Announcements

When all members of a multi-line hunt group are busy, incoming calls are queued on a first-in, first-served basis. The calling party is given delay (queuing) treatment consisting of tones and/or customer provided announcements or music. Queuing for Multi-Line Hunt groups applies only to Circular Hunting and Uniform Call Distribution. It cannot be used with Regular (Sequential) Hunting or with Series Completion Hunting.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

h. Speed Calling

Speed Calling allows the subscriber to create and maintain a personal list of phone numbers, each of which can be dialed by entering one or two subscriber specified digits.

Speed Calling 8

Speed Calling 8 provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

Speed Calling 30

Speed Calling 30 provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

i. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

j. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

5.1.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 12.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.3. Rates and Charges (Cont'd)

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more optional calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new optional calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

a. Caller ID Name and Number

Caller ID Name and Number automatically displays a caller's name and number, if available, on the user's station set display. See Per Call Privacy in Section 5.3.3 for Caller ID Block.

b. Automatic Callback (\*69)

The Automatic Callback (\*69) feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

The Automatic Callback feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Called back:

- Calls to toll-free Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

c. Automatic Recall (\*66)

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Selective Distinctive Alert

Selective Distinctive Alert allows a user to create a list of up to twelve telephone numbers from which calls will be distinguished by a special ring or, if the line is busy, by a special call waiting tone. The number of the last incoming call can be added to the user's list even if it is not known.

When the feature is activated, calls from numbers on the user's Selective Distinctive Alert list have a special ring or special call waiting tone. Calls from numbers not on the list ring normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Distinctive Alert list, and activate or deactivate the feature.

e. Selective Call Acceptance/Forwarding

Selective Call Acceptance/Forwarding allows a user to create a list of up to twelve telephone numbers from which calls will be accepted or forwarded to a user-specified number.

When the feature is activated, calls from numbers that are not on the user's Selective Call Acceptance/Forwarding list are either routed to an announcement that calls are not being accepted or forwarded to a user-specified number.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Acceptance/Forwarding list; specify or change the forward-to number; specify how non-accepted calls are treated; and activate or deactivate the feature.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

f. Selective Call Rejection

Selective Call Rejection allows a user to create a list of up to twelve telephone numbers from which calls will not be accepted. The most recent incoming call can be added to the list even if the number is not known.

When the feature is activated, a call from a number on the user's Selective Call Rejection list is routed directly to an announcement that it will not be accepted. Calls from other numbers complete normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Rejection list, and activate or deactivate the feature.

g. Caller ID Number

Caller ID Number automatically displays a caller's number, if available, on the user's station set display.

h. Caller ID Name

Caller ID Name automatically displays a caller's name, if available, on the user's analog station set display.

i. Call Trace (\*57)

Call Trace enables a user to trace the last incoming call in order to take legal action against the caller. The user traces the call by either entering an activation code or pressing a feature button on the station set immediately after its receipt. The call trace is transmitted over a data link to an authorized law enforcement agency. An announcement informs the user whether the trace was successful. The user can then contact the law enforcement agency to take legal action. The user does not receive the Call Trace information.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

j. Bulk Calling Line ID

Bulk Calling Line ID provides PBXs, multi-line hunt groups, and Centrex groups or individual lines with information about calls originating from outside. As an option, the customer can have the same information collected for intra-group calls.

Call information is transmitted from the terminating switch to customer-provided equipment at the customer's premises for recording and storage.

k. Computer Access Restriction

Computer Access Restriction allows a user to create a list of up to 31 telephone numbers from which calls will be accepted for computer access dial-up.

When the feature is activated, calls from numbers that are not on the user's Computer Access Restriction list are routed to an announcement that calls are not being accepted or forwarded to a user-specified number.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Computer Access Restriction list; specify how non-accepted calls are treated; and activate or deactivate the feature.

l. Anonymous Call Rejection

Anonymous Call Rejection automatically routes incoming calls that are intentionally marked private to an announcement that such calls are not accepted. The user is not alerted to the incoming call. Calls with numbers or names that are unavailable due to network restrictions or other similar reasons complete normally.

The user can activate and deactivate Anonymous Call Rejection with dialed codes.

Anonymous Call Rejection is included with all Caller ID features. Lines without a Caller ID feature can subscribe to Anonymous Call Rejection as an individual feature.

m. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 *Description of Features (Cont'd)*

n. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

o. Selective Call Features Package

The Selective Call Features Package includes: Selective Call Acceptance, Selective Call Forward, Selective Call Rejection, and Selective Distinctive Alert.

p. All Call Privacy permanently blocks delivery of a subscriber's number and name on outgoing calls.

p. Directory Number Privacy

Directory Number Privacy blocks delivery of the subscriber's name and number unless the user enters a code to disable the feature for one call. The line automatically reverts to private status when the subscribing line goes on-hook.

5.2.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 7, Business Network Switched Service.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this Tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Advanced Custom Calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE

5.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.3.2 Centrex-type Service Features

a. 3-Way Calling

3-Way Calling allows a subscriber to add a third party to an existing call and form a three-way conference call.

b. 6-Way Calling

6-Way Calling allows a subscriber to call up to five other numbers to create a six-way conference call.

c. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Centrex-type Service Features

d. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

e. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

f. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

g. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The pattern is based on whether the call is from within the station group, external to the station group, forwarded from the attendant position, or from a station within the Call Waiting feature.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Centrex-type Service Features (Cont'd)

h. Distinctive Ringing / Call Waiting Tone (Centrex-type only)

This feature applies a distinctive ringing or call waiting tone that enables a user to determine the source of an incoming call. The pattern is based on whether the call is from within the station group, external to the station group, forwarded or extended from the attendant position, or from a station within the Call Waiting feature.

i. Multiline Hunting

Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting

Regular (sequential) Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, a busy signal is returned.

Circular Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

Uniform Call Distribution Hunting searches for an idle line beginning with the member with the fewest number of completed calls and continuing with the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Centrex-type Service Features (Cont'd)

j. Speed Calling (Centrex-type only)

Speed Calling allows the subscriber to create and maintain a personal list of phone numbers, each of which can be dialed by entering one or two subscriber-specified digits.

Speed Calling 8 provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

Speed Calling 30 provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

k. Terminal Group and Station Restriction (Centrex-type only)

This feature defines a station's network access capability, either individually within a Centrex-type group, or for the group as a whole. It defines the Centrex-type group and what level of access a station will have; i.e. intragroup only, toll restriction, etc.

l. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number.

The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

m. Uniform Call Distribution (Uniform Hunting) (Centrex-type only)

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Centrex-type Service Features (Cont'd)

n. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. The number of digits in a customer's account code group will be defined by the Company.

o. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Centrex-type Service Features (Cont'd)

o. Call Forwarding (Cont'd)

Call Forwarding Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Remote Access to Call Forwarding Variable allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A pre-assigned PIN provides the subscriber with security for activating and de-activating the feature.

Call Forwarding Fixed automatically re-routes an incoming call to a pre-designated number when Call Forwarding is activated by the user.

p. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Legacy Centrex-Type Service Features (Cont'd)

- q. Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.
  
- r. Call Hold  
  
Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.
  
- s. Call Transfer  
  
Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.
  
- t. Automatic Callback Calling  
  
When a subscriber reaches a busy line, Automatic Callback Calling can be invoked with a dialed code to camp on to the busy line for up to 30 minutes and to alert the subscriber when that line becomes idle. This is not the same as Automatic Callback, and Advanced Custom Calling feature.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia\* Centrex-Type Service Feature Groups

## a. Standard Features Package

These common "core" features are offered to all Adelphia Centrex customers at no extra charge. They are included automatically.

- Automatic Callback Calling allows a subscriber to camp on a busy line for up to 30 minutes. When the lines of both the subscriber and the called party are idle, automatic callback calling alerts the subscriber with a distinctive ring.
- Call Forwarding Variable, when activated by the subscriber, forwards all calls placed to the subscriber's line to another subscriber specified number.
- Call Hold allows the subscriber to put an in-progress call on hold, then to place another call.
- Call Transfer allows a station line to transfer an established call to another station line inside or outside the customer group.
- Direct Inward Dialing allows incoming calls from the exchange network to reach a specific station line without attendant assistance.
- Direct Outward Dialing allows a station line to place external calls to the exchange network without attendant assistance.
- Directed Call Park allows a station line to park a call against another station line in the customer group, or to its own station line. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.
- Directed Call Pickup Without Barge-In
- Per Call Privacy prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. Must be activated prior to each outgoing call.
- Station to Station Dialing allows a station line to complete calls to other station lines within the customer group without the assistance of an attendant, usually by dialing 4 digits.
- Three Way Calling allows a station line to add a third party to an existing two-party call.
- Touch Tone - Dual tone Multi-Frequency or DTMF. Each button on a touch tone telephone set will produce a unique, simultaneous combination of two different tones, one high frequency and one low frequency.

\*Adelphia is the name of a new centrex product being offered with bundled features.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

## b. Optional No-Charge Features Package

These less common and/or mutually exclusive features are offered to all Adelphia Centrex customers at no extra charge (with the exceptions of Uniform Call Distribution, and queuing). Any or all of these features may be included at the customer's request.

- Account Codes are dialed immediately preceding an outward call and enable a user to associate a call with a specific account code.
- Authorization Codes are dialed immediately preceding an outward call and identify callers on the SMDR record, assign a Network Class-of Service (NCOS), and control network access.
- Call Forwarding Busy re-directs calls attempting to terminate to a busy station line to a pre-determined line inside or outside the customer group.
- Call Forwarding Don't Answer re-directs incoming calls to a pre-determined line inside or outside the customer group when the called station line does not answer within a pre-determined time.
- Call Waiting allows an internal or external incoming call to a busy station line to be held waiting while a signal is directed to the busy station line. Call Waiting may be canceled for a call by dialing a deactivation code immediately prior to the call, or by using the three-way calling and the deactivation code during a call.
- Cancel Call Waiting – Call waiting may be canceled for a call by dialing a deactivation code immediately prior to the call, or by using three-way calling and the deactivation code during a call.
- Distinctive Call Waiting Tones provides different call waiting tone cadences for internal and external calls to the customer group.
- Distinctive Ringing provides different ringing patterns for internal and external calls to the customer group.
- Group Call Pickup allows a station line to answer incoming calls to another station line within a defined call pickup group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelpia Centrex-Type Service Feature Groups (Cont'd)

## b. Optional No-Charge Features Package (Cont'd)

- Hunting routes an incoming call directed to a busy station to an idle station line within a pre-arranged hunt group. Three varieties of hunting are available at no extra cost: sequential, series completion (regular), and circular. Uniform Call Distribution (UCD) is a variety of hunting available as a chargeable feature. A sequential hunt routes a call directed to a busy station to the sequential hunt number assigned to the station, up to a maximum of 16 numbers. A series completion (regular) hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multi-line hunt group list, when the hunt reaches the end of the list, the hunt terminates. A circular hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multi-line hunt group list, when the hunt reaches the end of the list, the hunt continues with the first station on the 1st until the original station is reached, then the hunt terminates. For a definition of UCD, see Uniform Call Distribution in the Optional Chargeable features section. Queuing is available with all multi-line hunt group types; see queue Slot in the Optional chargeable features section.
- Intercept routes incoming external calls made to a non-working Centrex-Type line or outgoing calls that violate class of service restriction to a generic announcement.
- Line Treatments provide the capability to allow or deny certain types of individual station line features, call origination, and call termination.
- Speed Calling 6 permits a station line user to dial selected numbers using fewer digits than normally required, using customer-defined codes. There are six codes available, applicable only to that individual station.
- Speed Calling 30 permits a station line user to dial selected numbers using fewer digits that normally required, using customer-defined codes. There are thirty codes available, applicable only to that individual station line.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

## c. Optional Chargeable Features Package

Any or all of these chargeable, customer specific features will be included in Adelphia Centrex at the customer's request.

- Automatic Route Selection (ARS) Automatically selects the preferred route for network calls when a station user dials a pre-selected code.
  - ARS – Expensive Route Warning Tone provides a warning tone to indicate the selection of an expensive route.
  - ARS – Facility Restriction Level determines both the type of call and the type of facility available to the associated user.
  - ARS – NPA/NXX Restrictions enables the restriction of NPA and/or NXX codes for stations within a customer group.
- Carrier Access Port enables a station user within the customer group to directly access a customer-specified interexchange carrier through the use of access codes or automatic route selection. Private facilities to the interexchange carrier are required.
- Extended IDP Arrangement provides abbreviated dialing and usage-charge-free calling between intra-company Centrex stations in different rate centers within a single LATA. If ordered Extended IDP arrangement must be applied to all lines in the centrex.
- Loudspeaker Paging Access allows a station line user to access customer-provided loudspeaker paging equipment by dialing an access code. Requires dedicated signal circuit.
- Message Waiting Lamp<sup>1</sup> lights a lamp on suitable equipped customer-provided station equipment to signify a voice mail message waiting status. This feature is provided free of charge with Adelphia Voice Mail. If an alternate voice mail vendor is used, this feature carries a charge and may require customer-provided private facilities.
- Music On Hold provides music for callers placed on hold within the Centrex system. Requires suitable customer-provided music source. Requires customer to purchase necessary circuit(s).
- Remote Access to Call Forwarding Variable enables the subscriber to activate and deactivate Call Forwarding Variable from a line other than the subscribing line, using a PIN and following voice prompts. Requires Call Forwarding Variable on the subscriber's line.
- Secondary – Only Telephone Number – A telephone number which does not have its own facilities, but uses the facilities of a primary directory number.

1

Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelpia Centrex-Type Service Feature Groups (Cont'd)

c. Optional Chargeable Features Package

- Six-Way Calling allows a station line to establish a conference call of 4-6 conferees without the assistance of the attendant.
- Time of Day Network Class of Service Routing provides dynamic class-of service (COS) values based on the time of day, day of week, or week of year.
- Uniform Call Distribution (UCD) is a multi-line hunt feature. A UCD is designed to deliver a more equitable distribution of incoming calls to all stations in the multi-line hunt group than other hunting options. A UCD group is assigned a directory number specific to the UCD group, but not specific to any station within the UCD group. Calls to the UCD directory number are directed to the station next on the UCD group list after the last station to answer a call directed to the UCD directory number. If that station is busy, the call routes to the next station in the multi-line hunt group list, and so on. When the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached. If no stations are idle, queueing is available; see Queue Slot below.
- Queue Slot provides a queueing or "waiting area" for calls directed to a multi-line hunt group that has no idle stations. The size of the queue is equal to the number of queue slots purchased by the customer. Queued calls are directed to the next idle station on a first in, first out basis. Queued callers will hear ringing. Messages or music for queued callers is available with customer-provided equipment. If all stations are busy and the queue is full, the caller will hear a busy signal.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

## d. Advanced Custom Calling Features Package

Any or all of these chargeable features are available to the subscriber upon request.

- Automatic Callback redials the telephone number of the most recent incoming, internal, or external call automatically. If the redialed line is busy, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- Automatic Recall redials the telephone number of the most recent outgoing external call automatically. If the redialed line is busy, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- Call Trace initiates a trace of the most recent incoming call by dialing a special code immediately after terminating the call. The central office equipment records and stores the incoming call message detail (date and time of the call and telephone number) provided that the call was completed over suitably equipped facilities, and the customer has not made or received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to Adelphia where it can be obtained by an appropriate law enforcement agency when the customer files a complaint. Adelphia assumes no responsibility for damages if a trace attempt is not successful.
- Caller ID – Number displays the originating telephone number of an incoming call on customer-provided equipment.
- Caller ID – Number & Name displays the originating telephone number and associated name of an incoming call on customer-provided equipment.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelpia Centrex-Type Service Feature Groups (Cont'd)

d. Advanced Custom Calling Features Package (Cont'd)

- Directory Number Privacy prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. If the feature is active, the deactivation code will toggle the feature off for a single call. If the feature is not active, the activation code will toggle the feature on for a single call.
- Selective Call Acceptance allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be accepted.
- Selective Call Forwarding allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be forwarded to another subscriber-specified phone number.
- Selective Call Rejection allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will not be accepted.
- Selective Distinctive Alert allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be announced with a special ring.

e. Attendant Console Features Package

These chargeable features are available only as a complete package providing advanced attendant call handling features. These features require an attendant console.

- Attendant Access to Paging allows an attendant to access customer-provided loudspeaker paging equipment. Requires dedicated signal circuit.
- Attendant Autodial permits the dialing of a frequently called number by depressing the autodial feature key, which is programmed with the number.
- Attendant Automatic Recall returns attendant extended calls to the console after a predetermined time period.
- Attendant Camp-On allows the attendant to extend an incoming call to a busy station. When the call in progress terminates, the camped-on call will ring at the station.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelpia Centrex-Type Service Feature Groups (Cont'd)

## e. Attendant Console Features Package (Cont'd)

- Attendant Conference allows an attendant to establish a six-port conference call.
- Attendant Speed Calling Allows an attendant to dial frequently dialed numbers by depressing a speed dial key and dialing one or two digits instead of all digits in the number.
- Attendant Transfer allows calls transferred by a station line user to the attendant to be queued on a first-in, first-out basis.
- Busy Verification of Station Lines allows the attendant to determine if a station line is idle.
- Busy Verification of Trunks allows the attendant to determine if a trunk is idle.
- Call Park Recall Timer provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking mode. If the call is not retrieved or abandoned within the defined timer, the call is unparked and the attendant is recalled.
- Call Splitting allows the attendant to talk privately to either the calling party or the called party.
- Caller ID – Number & Name Displays the originating telephone number and associated name of an incoming call on customer-provided equipment.
- Direct Station Selection allows the attendant to access station lines by depressing a button associated with that station.
- Interposition Calling allows communication and transfer of calls between attendants.
- Multiple Console Operation allows the assignment of more than one console per system.
- Night Service Flexible – Calls that are normally routed to the attendant during the day are routed to pre-designated locations at night.
- Position Busy allows the attendant to make the console unavailable to additional queued calls.
- Trunk Answer From Any Station allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAAS alerting device sounds.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

f. Digital Electronic Telephone Set (DETS) Features Package

These chargeable features are available only as a complete package exclusively for digital centrex customers. The package provides advanced station call handling features.

- Add On Module allows for the provisioning of additional modules attached to a DETS.
- Auto Intercom allows a digital electronic telephone set user to directly terminate on another pre-designated digital electronic telephone set by depressing the intercom key.
- Automatic Call Hold eliminates the need to activate the hold feature or hold button prior to answering a second call appearance. When a second call appearance is selected, the first call appearance is automatically put on hold.
- Caller ID – Number & Name displays the originating telephone number and associated name of an incoming call on customer-provided equipment.
- Direct Station Selection allows the user to ring a monitored appearance station line by depressing the button associated with that monitored appearance.
- Display Called Number provides the user of a digital electronic telephone set equipped with an LCD with a display of dialed digits during the origination, termination, programming, and feature activation operations.
- Feature Access provides for the use of dial codes as an alternative method of accessing digital electronic telephone set features by feature keys.
- Feature Display provides the user of a digital electronic telephone set equipped with an LCD with a display of user-entered data and incoming call information during the use of other Centrex Features.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelpia Centrex-Type Service Feature Groups (Cont'd)

f. Digital Electronic Telephone Set (DETS) Features Package

- Group Intercom enables a station line to terminate, using abbreviated dialing, on a member of a designated intercom group without using a call appearance.
- Multiple Appearance of Centrex Lines allows an analog or digital Centrex-Type line to be assigned to one or more additional digital electronic telephone sets. Allows on Centrex-Type line to appear multiple times on the same digital electronic telephone set.
- Time Key provides the current time and date on a digital electronic telephone set display.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX SERVICE (Cont'd)

5.3.4 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 12, Business Network Switched Service.

b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 5.4, Service and Promotional Trials.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE

5.3a.1 General

**The ABS Centrex section of this tariff represents the most recent products and rates for centrex-type services. If there is a difference in rates or products for comparative services listed elsewhere in this tariff, the products and/or rates for ABS Centrex apply.**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.3a.2 Description of Features

a. Account Codes

This feature enables a customer to associate a particular call with a specific business customer account. An account code may not be required for every call, but when one is dialed, it may be recorded as part of the automatic message accounting (AMA) and/or message detail recording (MDR) record. This feature provides a customer with a mechanism for cost allocation of charges for both outgoing and incoming (when extended by an attendant) calls.

b. Authorization Codes

This feature allows calling parties privileges associated with an authorization code, rather than with the station from which they are calling. A station may be restrictive in terms of its calling privileges, but by using authorization codes, the station may allow different station users to have different calling privileges. The Authorization Code feature can be used with various features to allow a customer to define a set of dialing capabilities and to restrict the use of these capabilities to authorized personnel within the context of the authorization code group.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3a ABS CENTREX SERVICE (Cont'd)

## c. Automatic Route Selection (ARS)

The ARS feature selects, from among several routing possibilities for an outgoing call, the route most preferred by the customer. The route is selected after dialing the destination DN. Routes are accessible to ISDN stations. The ARS is also known as a Flexible Route Selection. This feature allows the switch to act as a private network node, accepting private line terminations.

## d. Automatic Callback Calling

This feature permits an originating Centrex line user who attempts an intercom call to a busy Centrex line to dial an Automatic Callback Calling activation code in order to be automatically connected to the busy line when both lines are idle. Automatic Callback Calling will operate only for intercom calls between Centrex lines of the same system. This feature can be canceled by the originating station user dialing a deactivation code. A called or calling Centrex line is permitted only one Automatic Callback Calling request at a time. A request for Automatic Callback Calling will remain active for up to 30 minutes unless completed or deactivated sooner.

## e. Call Forwarding-Busy Line/Don't Answer

Specifies which calls to route to another specified line either inside or outside the system. Customer determines the number of rings that should be associated with this feature.

## f. Call Forwarding Variable

Allows each call intended for a DN at the base station to be redirected to a remote DN. The user operation for this feature consists of activation, deactivation, and use.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

- g. Call Hold

Customer has the ability to place a call on hold for an extended period or answer another incoming call.
- h. Call Park

Allows customer to place a call on hold, switch phones, and resume the call on a phone at another location.
- i. Call Pickup Group

The Call Pickup feature enables a station user to answer a call that has terminated to another station in the defined call pickup group. This is done by dialing a pickup access code while the called station is being rung. If more than one station in the group is being rung, the station that has been ringing the longest is picked up first.
- j. Call Pickup Directed

Allows you to answer a call to another line by dialing a code number followed by the line number.
- k. Call Transfer

Allows a call to be transferred to another line either within or outside the system.
- l. Call Waiting Originating

This feature automatically sends a call waiting tone (audible only to the called party) to any line that is busy when dialed. The call is automatically completed upon termination of the in progress call, or if the in-progress call is placed on Call Hold by the called party.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

m. Call Waiting Terminating

With This arrangement, all incoming calls on lines already in use are announced by a call waiting tone (audible only to the called party) and automatically completed upon termination of the in-progress call, and if the in-progress call is placed on Call Hold. Call Waiting Terminating can be provided on an intragroup basis (calls originated outside the system) or all-calls basis (all intended calls). Call Waiting Terminating may be temporarily deactivated prior to initiating a call or during a call in progress. The station user deactivates Call Waiting Terminating by dialing a special code. Call Waiting Terminating will be automatically reactivated when the call or call attempt is terminated.

n. Caller ID Name and Number

Shows the number for each incoming call and in some cases the caller's name.

o. Consultation Hold

A station user may hold any in-progress call by operation of the switch hook. The station user is automatically returned to the original call upon completion of the second call.

p. Conference Call/Six Way

The conference calling feature allows a non-attendant station to sequentially call up to five other parties after dialing an access code and add them together to make a six-way call. The procedure followed by the subscribing party after dialing the access code consists of calling each party, consulting privately, and then flashing the switch hook to add each to the group already connected. A further flash by the subscriber add a new dial tone, the ability to dial the next party, and, after a final flash, join the multi-party connection.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

q. Conference Call/Three Way

This feature allows a station in the talking state to add a third party to the call without operator assistance.

r. Distinctive Ringing (DR)

This feature provides selected ringing patterns of different cadences to the subscriber line. The DR feature is a class or group of ringing patterns. Distinctive ringing indicates the origin of calls terminating to the subscriber via the application of one of several ringing patterns. Any constructible DR feature, including the following pre-constructed features, may be assigned.

s. Speed Calling

Speed calling permits the user to dial selected numbers using fewer digits than normally required. This is done by assigning abbreviated codes to these numbers.

t. Terminal Group/Station Restriction

This feature provides the terminal group and station restriction call processing capabilities.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3a ABS CENTREX SERVICE (Cont'd)

## u. MACSTAR

The Centrex customer change feature permits a Centrex customer to access a portion of the Centrex program to request line and feature activations/deactivations, changes, displays, and verifications. Customer-provided equipment request line and feature activations/deactivations, printer, etc. located on the customer's premises is used to interact with the Centrex customer change feature. MACSTAR is a shared system that serves multiple Centrex customers. Customers' requests to their Centrex program are transmitted between the terminal and the serving central office via the exchange network on a dial-up/dial-back basis to a re-determined telephone number. Centrex customers are permitted unlimited time on the system. However, after a period of inactivity, Company will discontinue transmission. MACSTAR requires that the customer subscribe to one dial tone line type facility for the dial-up/dial-back arrangement. MACSTAR subscribers are only permitted to change CLASS feature packages. Individually subscribed CLASS features may not be added, changed, or dropped or rearranged via MACSTAR.

## v. Multi-line Hunt

Circuit-switched multi-line hunt groups (MLHG's) are a software approach to searching for an available member from a predefined group of lines having similar characteristics. Each MLHG is identified by a unique group number ranging from 1 to 2,047. Each member is assigned a unique member number from 1 to 3,999 that specifies whether it is part of the hunting sequence. The first member of any MLHG must have a member number of 1. These lines may or may not have one or more directory numbers (DN's) in addition to the MLHG member number. The member number determines the hunting sequence, but the member numbers do not have to be contiguous.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

w. Music on Hold (MOH)

The MOH feature allows customers to optionally provide music, or any other type of customer-specified audio output other than silence, to calls on hold. Music may be given to parties placed on hold by the controlling party as a result of three-way calling, call hold, call waiting, call pickup, ISDN hold, six-way calling, and attendant camp-on. Music may be applied to a call during ringing or after answer when the call is placed on hold. If the trunk member providing the music is not available, the default hold tone (silence) is given to the held party.

x. Private Facilities Access

This feature provides the ability to access tie lines, outward wide area telecommunications service (OUTWATS), inward wide area telecommunications service (INWATS), ESSX service (Private facilities feature that emulates a PBX in the 5ESS-2000), six-port conference circuits, and other private facilities. Private facilities are generally associated with one customer and are not accessible as part of the public network. Customers with multiple locations can use private facility access to access their own private facilities.

y. Queuing

The act of "stacking" or holding calls to be handled by a specific person, trunk, or trunk group.

z. Repeat Calling

This feature allows a calling party to automatically redial the last number dialed. If the called line is busy, notification of activation is received and a 30-minute queuing process begins. The network will periodically test the busy/idle status and automatically complete the call when both lines are idle.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

aa. Station Message Detail Recording (SMDR)

SMDR provides a record on customer-provided magnetic tape equipment located at the customer's premises, of calls originating from Centrex station lines to locations outside of the same Centrex system. Facility groups may also be designated as requiring originating and/or terminating records. Account codes are an SMDR option which permit a station user to dial a series of digits (code) which will appear in the SMDR record for that particular call. The account code can be used by the customer for account or project identification. Adding an account code to a call where arrangements have been made to provide this capability is at the discretion of the station user. Each customer's account codes must contain the same number of digits and must not conflict with on-network code assignments.

bb. Time of Day Route

This feature automatically changes access to certain types of lines at times when the lines change from being expensive to less expensive, or vice versa.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3a ABS CENTREX SERVICE (Cont'd)

cc. Voice Messaging (Mail Track)

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging packages and features are as follows:

1. Basic Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.
2. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.
3. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.
4. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.
5. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered.
6. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial by name directory.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

5.4.1 General

CONTRACTS

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

DEMONSTRATION OF SERVICE PROMOTION

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion and regulations established by the Commission. All demonstrations are offered on a non-discriminatory basis, and will be conducted in accordance with Commission rules regarding promotional offerings.

COMPETITIVE RESPONSE PROMOTION

In order to acquire or retain customer, the Company may match certain offers made by other inter-exchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other inter-exchange carrier's/reseller's services. These rates will be offered to the Customer in writing and on a non-discriminatory basis and in accordance with Commission rules regarding promotional offerings. Information concerning contracts resulting from a special request will be submitted to the Commission and such services will be added to this tariff as they are developed.

\*Certain material previously appearing on this page now appears on Original Page 97.1.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- a. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress,  
or
  - 2. The operator verifies that the line is available for incoming calls.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 12 of this tariff.

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 TRAP CIRCUIT SERVICE (Cont'd)

5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.2 Regulations

- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.
  
- e. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.

\*Certain material previously appearing on this sheet now appears on Original Sheet 102.2.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.7.3 Directory Assistance Call Completion

5.7.3.1 General

- a. The Telephone Company provides Directory Assistance Call Completion (DACC) Service to customers who have accessed local Directory Assistance. Directory Assistance Call Completion service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS).

Directory Assistance Call Completion is activated by the customer when the customer depresses a specific digit on a touch-tone telephone after the DACC announcement prompt. The DACC announcement prompt will be given after the customer receives the requested directory number from the automated Directory Assistance System (DAS).

5.7.3.2 Regulations

- a. The calling number and the number requested to be completed must be in the same Numbering Plan Area designation, or for points in a contiguous Numbering Plan Areas which are Local Service to any exchange in the originating Numbering Plan Area.
- b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.
- c. In addition to the Call Completion charge, normal existing Directory Assistance charges will apply. All toll, message, or local measured usage charges are also applicable.
- d. If a call is not completed, i.e. busy or no answer, no charge for the Directory Assistance Call Completion Service is applicable. However, the appropriate charge for the Directory Assistance call will apply.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.7.3 Directory Assistance Call Completion (Cont'd)

5.7.3.2 Regulations (Cont'd)

- e. The following customer groups are not offered the completion service:
  - Payphone Lines
  - Hospitals
  - Hotels/Motels
  - Prisons/Inmates
  - Wide Area Telecommunications Service (WATS)
  - Mobile
  - Interexchange Carriers
- f. Alternate billing (such as collect, bill to third number, or calling card options) is not available.
- g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

5.7.4 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 12 of this tariff.

\*Certain material now appearing on this page previously appeared on Original Sheet 102.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.9 VOICE MAIL SERVICE

## 5.9.1 Voice Messaging

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The voice messaging packages and features are as follows:

## 1. Voice Mail

## A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.
5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system.
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber, via phone, of messages as they arrive.
9. Call Forwarding – A feature which redirects attempted terminating calls to another customer-specific line.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

5.9.1 Voice Messaging (Cont'd)

1. Voice Mail (Cont'd)

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.

Auto Attendant Change – This Non-Recurring charge is to be charged for post-sale charges to an Auto Attendant. This fee will be charged once to change or delete any or all of the existing menus. This fee will be charged for each additional menu added. ]

5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.

6. Submailboxes – This feature enables customer to attach up to nine mailboxes to one main mailbox.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

5.9.1 Voice Messaging (Cont'd)

7. Alias Mailbox for Hunt and Non-Hunt Line – A mailbox pointer in the voice messaging system required to point more than one line to the same mailbox.
8. Call Forwarding Busy with Mailbox – Switch feature to forward calls to voice mail when a line is busy.
9. Call Forwarding Don't Answer with Mailbox – Switch feature to forward unanswered calls to voicemail.
10. DID Basic Voice Mailbox – A basic voice mailbox built on a telephone number which exists only in the switch for "virtual", "phantom", or "stand alone" voice mail.
11. DID Enhanced Voice Mailbox – An enhanced voice mailbox built on a telephone number which exists only in the switch for "virtual", "phantom", or "stand alone" voice mail.
12. Messaging Feature – Switch feature to enable message waiting indication and answering of calls by voice mail.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.10 BLOCKING SERVICE

## 5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE (Cont'd)

5.10.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.10.3 Rates and Charges

See Rate Schedule in Section 12 of this tariff.

Connection charges apply as specified in Section 3 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE

5.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
  1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

5.11.1 General (Cont'd)

- e. The Company reserves and retains the right: (Cont'd)
  - 4. The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

5.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
  - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- 5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

5.13.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (800 Service) access line.

5.13.2 Regulations

- a. Remote Call Forwarding service is offered in Electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.13.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

## 5.13.3 Rates

In addition to the rates specified in Section 12 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS)

5.14.1 Service Description

The Company provides Frame Relay Service (FRS) with transmission speeds of 56 Kbps to 1.544Mbps in 64Kbps increments. All services are generally available from Adelphia Business Solutions as specified herein.

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

5.14.2 Service Elements

A. Network Interface

The point at which a customer's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

B. Access Link

FRS Access Links provide access to Adelphia Business Solutions Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface.

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelphia Business Solutions Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

5.14.2 Service Elements (Cont'd)

D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the Adelpia - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments.

E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in Adelpias' controlled switch equipment and facilities or customer owned equipment.

F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

5.14.2 Service Elements (Cont'd)

F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ration of 8K of CIR for every 64K of port speed is required.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

5.14.3 Rate Elements

A. Access Link\*

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the Adelphia Frame Relay network.

B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

C. PVC

A nonrecurring rate and a recurring reate based on CIR apply for each PVC on Company Frame Network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

5.14.3 Rate Elements (Cont'd)

D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service, based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to: Completely terminate service or to change responsibility for the service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.14 FRAME RELAY SERVICE (FRS) (Cont'd)

## 5.14.3 Rate Elements (Cont'd)

## F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service. The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

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Section 6 – RESERVED FOR FUTURE USE

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**BUSINESS NETWORK SWITCHED SERVICES**

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Lines Service
- PBX Trunks
- Centrex Service

Basic Business Line Service, PBX trunks, and Centrex service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5 are available with Business Line Service for an additional charge:

- Three Way Conference, Consultation
- Call Forwarding (Variable, Busy Line, Don't Answer)
- Call Hold
- Call Waiting/Cancel Call Waiting
- Speed Calling One Digit
- Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

- Remote Call Forwarding

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting  
Queuing With Announcement  
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting

The following Advanced Custom Calling features are offered to business network switched service subscribers at an additional charge:

Call ID Name and Number	Caller ID Number Only
Automatic Call Back	Caller ID Name Only
Automatic Recall	Bulk Calling Line ID
Selective Distinctive Alert	Computer Access Restriction
Call Trace	Anonymous Call Rejection
Selective Call Acceptance, Forwarding, Rejection	
Callback Features Pkg.	
Selective Call Features Pkg.	

## 7.2.1 Basic Business Line Service

## a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

Basic Voice Mail Pkg.  
Enhanced Voice Mail Pkg.  
Submailbox Option  
Pager Notification Option  
Fax Mail Option  
Auto Attendant  
6-Way Conference

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

a. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

b. Measured Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS (Cont'd)

## 7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service

a. General

Trunk lines connect the central office with a customer-premises PBX system or other customer-provided equipment and systems that select and seize a vacant line for incoming and outgoing calls at its premises. Trunk lines do not terminate directly on a phone set. They terminate in either the attendant position, or in the PBX common equipment. The customer's system can be programmed to eliminate the need to go through the attendant by routing calls directly to or from individual numbers.

Dial-type PBXs may terminate inward, outward, or two-way trunk lines. Manual PBXs terminate only two-way trunk lines.

Trunks can be configured for three types of service, based on the direction that calls are transported between the central office and customer-premises:

Inward-only service provides for one-way calling from the central office switch to the customer-premises equipment. Depending on how the customer programs its system to route calls, an inward call can terminate at either the dialed number (called DID, for Direct Inward Dialing) or at the attendant position (called non-DID). Outgoing calls cannot be made over a trunk with inward-only service.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

a. General (Cont'd)

Outward-only service provides for one-way calling from the customer-premises equipment to the central office switch. Depending on how the customer programs its system to route calls, a vacant outgoing line can be accessed either directly from the calling line (called DOD, for Direct Outward Dialing, typically invoked by dialing "9"), or from the attendant position (called non-DOD). Incoming calls cannot be received over a trunk with outward-only service.

Combination service provides for two-way calling between the central office switch and customer-premises equipment. Depending on how the customer programs its system to route calls, inward calls can be either DID or non-DID, and outward calls can be either DOD or non-DOD. Since most combination trunks provide for DID and DOD calling, and they are often referred to as DIOD (Direct Inward/Outward Dialing) trunks.

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

- Terminal Interface: 2-wire or 4-wire, as required for the provision of service
- Signaling Type: Loop, Ground, E&M I, II, III
- Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
- Calling Direction: One-way inward-only, one-way outward-only, or two-way inward and outward

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS (Cont'd)

## 7.2.3 PBX Trunk Service (Cont'd)

## b. Measured and Flat Rate PBX Trunks

## (1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls placed over combination trunks and outward-only trunks are billed according to the measured-rate local calling plan.

## (2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 10. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

c. Measured and Flat Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

DID Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service

(1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service (Cont'd)

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

RESERVED FOR FUTURE USE

Certain material previously appearing on this sheet now appears on Original Sheet 136.1.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Centrex Service

a. Description

Centrex Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

Centrex Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex Station Line has the following characteristics:

Terminal Interface: 2-Wire or 4-Wire as required for the provision of service

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-Way, In-Only or Out-Only

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Legacy Centrex-type Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

- 3-Way Calling
- 6-Way Calling
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Remote Access To Call Forward Variable
- Call Waiting/Cancel Call Waiting
- Call Waiting Originating
- Call Hold
- Call Transfer
- Automatic Callback Calling
- Hot Line
- Call Pick-up
- Speed Calling 8
- Speed Calling 30
- Distinctive Ringing
- Call Transfer – All Calls
- Directed Call Pickup with Barge-in
- Directed Call Pickup without Barge-in
- Terminal Group and Station Restriction

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Centrex Service (Cont'd)

b. Features (Cont'd)

The following Centrex features are available to the customer of Centrex Service at an additional charge:

OPTIONAL FEATURES

**Hunt Group Charge**

- Sequential Hunting
- Circular Hunting
- Uniform Hunting

**Hunting Line Charge**

- Sequential Hunting
- Circular Hunting
- Uniform Hunting

**Voice Messaging**

- Basic Voice Mail Pkg.
- Enhanced Voice Mail Pkg.
- Submailbox Option
- Pager Notification Option
- Fax Mail Option
- Auto Attendant per Menu
- 6-Way Conference

**Advanced Custom Calling Features**

- Caller ID Name and Number
- Automatic Callback
- Automatic Recall
- Selective Distinctive Alert
- Selective Call Forwarding
- Selective Call Acceptance
- Caller ID Number Only
- Caller ID Name Only
- Call Trace
- Selective Call Rejection
- Bulk Calling Line ID
- Computer Access Restriction
- Anonymous Call Rejection
- Callback Features Pkg.
- Selective Call Features Pkg.
- All Call Privacy

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-Type Service (Cont'd)

c. Adelphia Centrex-Type Features

**STANDARD NO CHARGE FEATURES**

Automatic Callback Calling	Directed Call Park
Call Forwarding Variable	Directed Call Pickup Without Barge-In
Call Hold	Per Call Privacy
Call Transfer	Station to Station Dialing
Direct Inward Dialing	Three Way Calling
Direct Outward Dialing	Touch Tone

**OPTIONAL NO CHARGE FEATURES**

Account Codes	Distinctive Ringing
Authorization Codes	Group Call Pickup
Call Forwarding Busy	Hunting
Call Forwarding Don't Answer	Intercept
Call Waiting	Line Treatments
Cancel Call Waiting	Speed Calling 6
Distinctive Call Waiting Tones	Speed Calling 30

**OPTIONAL CHARGEABLE FEATURES**

Automatic Route Selection	Remote Access to Call Forwarding Variable
Carrier Access	Secondary – Only Telephone Number
Extended IDP Arrangement	Six-Way Calling
Loudspeaker Paging Access	Time of Day Network Class of Service Routing
Message Waiting Lamp <sup>1</sup>	Uniform Call Distribution
Music On Hold	Queue Slot

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-Type Service (Cont'd)

c. Adelphia Centrex-Type Features (Cont'd)

**ADVANCED CUSTOM CALLING FEATURES**

Automatic Callback	Directory Number Privacy
Automatic Recall	Selective Call Acceptance
Call Trace	Selective Call Forwarding
Caller ID – Number	Selective Call Rejection
Caller ID – Number & Name	Selective Distinctive Alert

**ATTENDANT CONSOLE FEATURES**

Attendant Access to Paging	Call Splitting
Attendant Autodial	Caller ID – Number & Name
Attendant Camp-On	Direct Station Selection
Attendant Conference	Interposition Calling
Attendant Transfer	Multiple Console Operation
Automatic Recall	Night Service Flexible
Busy Verification of Station Lines	Position Busy
Busy Verification of Trunks	Speed Dialing
Call Park Recall Timer	Trunk Answer from any Station

**DIGITAL ELECTRONIC TELEPHONE SET FEATURES**

Add On Module	Feature Access
Auto Intercom	Feature Display
Automatic Call Hold	Group Intercom
Caller ID – Number & Name	Multiple Appearance of Centrex Lines
Direct Station Selection	Time Key
Display Called Number	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Centrex Service (Cont'd)

c. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

d. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network (PSTN)* via *ISDN basic rate interface (BRI)* lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office (CO)* of the local Telephone Company. Business line charges apply in addition to the digital centrex charges as found in Section 12 (Rates and Charges). An *Individualized dialing plan (IDP)* is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Business line charges apply in addition to the ISDN BRI charges as found in Section 12 (Rates and Charges). Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

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**Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)****7.2 SERVICE DESCRIPTIONS (Cont'd)****7.2.7 Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI)****(1) Description**

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a PSU of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

- (i) Remote NXX – Collects calls to an ISP from a large geographical area, concentrates these calls at one ABS switch, then routes them to the ISP's PRI trunk group for delivery to the ISP's router. All traffic is one-way inbound. All calls are intraLATA. Remote NXX is available only to ISPs.

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**SPECIAL SERVICES AND PROGRAMS**

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Section 8 - SPECIAL SERVICES AND PROGRAMS

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 RESERVED FOR FUTURE USE

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 *General*

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

## 8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

## 8.6.2 Regulations

- a. In addition to the following, the regulations in 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
  
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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**SPECIAL ARRANGEMENTS**

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - (1) equipment and materials provided or used;
  - (2) engineering, labor, and supervision;
  - (3) transportation; and
  - (4) rights of way and/or any required easements.
- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.2 Basis for Cost Computation (Cont'd)

- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

9.1.3 *Termination Liability*

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. The period on which the termination liability is based is the estimated service life of the facilities provided.
- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability (Cont'd)

b. (Cont'd)

(1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

- (a) equipment and materials provided or used;
- (b) engineering, labor, and supervision;
- (c) transportation; and
- (d) rights of way and/or any required easements;

(2) license preparation, processing, and related fees;

(3) tariff preparation, processing and related fees;

(4) cost of removal and restoration, where appropriate; and

(5) any other identifiable costs related to the specially constructed or rearranged facilities.

c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- (1) LATA and type of switch
- (2) The V&H distance from the central office to the customer's premises
- (3) Service description
- (4) Rates and charges
- (5) Quantity of circuits
- (6) Length of the agreement.

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**DIRECTORY**

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Section 10 - DIRECTORY

10.1 ALPHABETICAL DIRECTORY

10.1.1 Main Listings

- a. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- c. Listings provided without charge are as follows:
  - 1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
  - 2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.2 Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
  - 1. Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
  - 2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . .") in lieu of a duplicate listing.

d. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

g. Foreign Directory Listing

A listing in a directory outside of the subscriber's local exchange.

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Section 10 - DIRECTORY (Cont'd)

## 10.1 ALPHABETICAL DIRECTORY (Cont'd)

## 10.1.4 Non-Published Service

## a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

## b. Regulations

1. Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service (Cont'd)

b. Regulations (Cont'd)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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Section 10 - DIRECTORY (Cont'd)

10.2 [RESERVED FOR FUTURE USE]

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Section 10 - DIRECTORY (Cont'd)

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency.

Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

*In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.*

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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Section 10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

a. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

b. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

c. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basic monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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**SERVICE AREAS**

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Section 11 - SERVICE AREAS

11.1 Service Area: Where facilities are available, the service area is defined by the Exchanges listed below.

Originating Exchange	Rate Band	Terminating Exchange
Austin	Measured Rate Band 2	Austin, Coudersport
Altoona	Measured Rate Band 1 and 2	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Bellefonte	Measured Rate Band 1 and 2	Bellefonte, Boalsburg, Centrehall, Howard, Snow Shoe, Spring Mills, State College, Zion
Bellwood	Measured Rate Band 1 and 2	Altoona, Bellwood, Tyrone
Boalsburg	Measured Rate Band 1 and 2	Bellefonte, Boalsburg, Centrehall, Spring Mills, State College
Blacktown	Flat Rate Service Measured Rate Band 2	Blacktown, Grove City, Mercer, Plain Grove, Volant
Bridgeville	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Canonsburg, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McDonald, McKeesport, McMurray, Monroeville, Oakdale, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Bethel Park	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Finleyville, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, McMurray, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Carnegie	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Imperial, Irwin, McKeesport, Monroeville, Oakdale, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek

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Section 11 - SERVICE AREAS

Originating Exchange	Rate Band	Terminating Exchange
Centrehall	Measured Rate Band 1 and 2	Bellefonte, Boalsburg, Centrehall, Millheim, Spring Mills, State College
Clearfield	Flat Rate Service Measured Rate Band 2	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Coatsville	Flat Rate Service Measured Rate Band 2	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honeybrook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, West Town
Cooperstown	Flat Rate Service Measured Rate Band 2	Cooperstown, Franklin, Oil City
Coraopolis	Flat Rate Service Measured Rate Band 2	Ambridge, Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Glenwillard, Homestead, Imperial, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Coudersport	Measured Rate Band 2	Austin, Coudersport, Roulette, Ulysses
Downingtown	Flat Rate Service Measured Rate Band 2	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honeybrook, Lenape, Mortonville, Paoli, Pughtown, West Chester, West Town
East Liberty	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Franklin	Flat Rate Service Measured Rate Band 2	Cooperstown, Franklin, Oil City
Fox Chapel	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Springdale, Turtle Creek

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Section 11 - SERVICE AREAS (Cont'd)

Originating Exchange	Rate Band	Terminating Exchange
Frenchville	Flat Rate Service Measured Rate Band 2	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Measured Rate Band 2	Galeton
Gettysburg	Flat Rate Service Measured Rate Band 2	Biglerville, Fairfield, Gettysburg
Glenmoore	Flat Rate Service Measured Rate Band 2	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Honeybrook, Morgantown, Parkesburg, Pughtown
Glenshaw	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Grove City	Flat Rate Service Measured Rate Band 2	Blacktown, Grove City, Harrisville, Mercer, Wesley
Hollidaysburg	Measured Rate Band 1 and 2	Altoona, Cresson, Hollidaysburg
Homestead	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Honeybrook	Flat Rate Service Measured Rate Band 2	Coatesville, Downingtown, Glenmoore, Green Hills, Honeybrook, Morgantown, Parkesburg
Howard	Flat Rate Service	Beechcreek, Bellefonte, Howard, Zion

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Section 11 - SERVICE AREAS (Cont'd)

Originating Exchange	Rate Band	Terminating Exchange
Irwin	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Greensburg, Harrison City, Herminie, Homestead, Irwin, Jeannette, McKeesport, Montoeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Kingston	Measured Rate Band 2	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
Marysville	Flat Rate Service Measured Rate Band 2	Duncannon, Marysville
McKeesport	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Clairton, Coraopolis, East Liberty, Elizabeth, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Mercer	Flat Rate Service Measured Rate Band 2	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
Millheim	Measured Rate Band 1 and 2	Centerhall, Millheim, Spring Mills
Monroeville	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Export, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Oakmont	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, New Kensington, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Springdale, Tarentum, Turtle Creek

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Section 11 - SERVICE AREAS (Cont'd)

Originating Exchange	Rate Band	Terminating Exchange
Oil City	Flat Rate Service Measured Rate Band 2	Cooperstown, Franklin, Oil City, Pleasantville, Titusville
Parkesburg	Flat Rate Service Measured Rate Band 2	Atglen, Coatesville, Gap, Glenmoore, Honeybrook, Mortonville, Parkesburg, West Grove
Penn Hills	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Export, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Perrysville	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek, Wexford
Philipsburg	Flat Rate Service Measured Rate Band 2	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Pittsburgh	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Pittston	Measured Rate Band 2	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Pleasant Hills	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Clairton, Coraopolis, East Liberty, Elizabeth, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Port Matilda		No Exchanges
Roulette	Measured Rate Band 2	Coudersport, Port Allegany, Roulette

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Section 11 - SERVICE AREAS (Cont'd)

Originating Exchange	Rate Band	Terminating Exchange
Scranton	Message Rate Band 3	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyrn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Snow Shoe	Measured Rate Band 1 and 2	Bellefonte, Frenchville, Snow Shoe
Spring Mills	Measured Rate Band 1 and 2	Bellefonte, Boalsburg, Centrehall, Millheim, Spring Mills, State College
State College	Measured Rate Band 1 Message Rate Band 3	Bellefonte, Boalsburg, Centrehall, Port Matilda, Spring Mills, State College
Turtle Creek	Flat Rate Service Measured Rate Band 2	Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Export, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek
Tyrone	Measured Rate Band 1 and 2	Altoona, Bellwood, Tyrone, Warriors Mark
Ulysses	Measured Rate Band 2	Coudersport, Ulysses
Wesley	Flat Rate Service Measured Rate Band 2	Clintonville, Grove City, Harrisville, Mercer, Wesley
Wilkes-Barre	Measured Rate Band 2	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
Winburne	Flat Rate Service Measured Rate Band 2	Clearfield, Frenchville, Philipsburg, Winburne
York	Measured Rate Band 2	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville, York
Zion	Flat Rate Service	Bellefonte, Howard, State College, Zion

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Section 11 - SERVICE AREAS (Cont'd)

RATE TABLES

Rate Band 1 (Measured Rate)

Time of Day	Adelphia Rate	Unit
Day	\$0.0560	Per call untimed
Evening	\$0.0224	Per call untimed
Night	\$0.0224	Per call untimed

Rate Band 2 (Measured Rate)

Time of Day	Adelphia Rate	Unit
All Times	\$0.0200	60 Seconds

Rate Band 3 (Message Rate)

Time of Day	Adelphia Rate	Unit
All Times	\$0.0500[D]	Per call untimed

Flat Rate Service provides free calling within the originating exchange's local calling area with no additional usage charges.

Time of Day Table

Day	8:00 AM – 5:00 PM
Evening	5:00 PM – 11:00 PM
Night	11:00 PM – 8:00 AM

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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**RATES & CHARGES**

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**Rate Center Service Areas (Section 12)**

Coudersport (Verizon)

Austin, Coudersport, Galeton, Roulette, Ulysses

Scranton (Verizon)

Ashland, Avis, Berwick, Bloomsburg, Bushkill, Carbondale, Cresco, Danville, Frackville, Freeland, Hamlin, Hawley, Hazleton, Honesdale, Jermyn, Jerseyshore, Jim Thorpe, Kingston, Lehighton, Lock haven, Mahanoy City, Milton, Minersville, Moosic, Moutaintop, Mt. Carmel, Mt. Pocono, Nanticoke, Newfoundland, Olyphant, Pittston, Plymouth, Pottsville, Renovo, Schuylkill Haven, Scranton, Shamokin, Shanandoah, St. Clair, Stroudsburg, Sunbury, Tamaqua, Taylor, Whitehaven, Wilkes Barre, Williamsport, Wyoming

Pittsburgh (Verizon)

Blairsville, Canonsburg, Elizabeth, Greensburg, Grove City, Indiana, Jeannette, Latrobe, McMurray, New Castle, New Kensington, Pittsburgh Zones 1, 2, 3, 4, 5, 6, 7, 8, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, Rochester, Sharon, Tarentum, Uniontown, Washington, West Middlesex, Zelienople, Baden, Bessemer, Black Lick, Bolivar, Burgettstown, Charleroi, Clairton, Dawson, Derry, E Palestine, Fairchance, Glenwillard, Greenville, Herminie, Hookstown, Lowellville, Marchand, Marion Center, Masontown, McDonald, McClellandtown, New Salem, New Florence, Oakdale, Paris, Parkwood, Perryopolis, Republic, Scottdale, Sharpsville, Smithfield, Smiths Ferry, Smock, Springdale, West Alexander, Wampum, West Newton, Aliquippa, Claysville, Clymer, Donora, Farmington, Homer City, Imperial, Midland, Youngwood, Ambridge, Avella, Connellsville, Ellwood City, Finleyville, Monessen, Monongahela, Point Marion, California, Mercer, Beaver Falls, Belle Vernon, Brownsville, Fayette City, Ligonier, Mt Pleasant

State College (Verizon)

Alexandria, Altoona, Bellefonte, Bellwood, Boalsburg, Bradford, Centre Hall, Clarion, Clearfield, Cresson, Dubois, Ebensburg, Frenchville, Hollidaysburg, Houtzdale, Huntingdon, Leeper, Millheim, Mount Union, Mt. Jewett, Patton, Philipsburg, Punxsutawny, Rew, Reynoldsville, Saxton, Smethport, Snow Shoe, Spring Mill, State College, Tionesta, Tyrone, Warren, Winburne, Marienville

Erie (Verizon North)

Cambridge Springs, Corry, Titusville, Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg, Franklin, Oil City, Erie

Pittsburgh (Verizon North)

Avonmore, Vandergrift

State College (Verizon North)

Elkland, Johnstown, Somerset

Pittsburgh (Sprint United)

Butler, Connoquenessing, Portersville, Prospect, Slippery Rock

York (Sprint United)

Hanover, Gettysburg, New Oxford

York (Verizon North)

Airville, Brogue, Delta, Dillsburg, Dover, East Berlin, Geln Rock, Jefferson, Loganville, Manchester, Red Lion, Spring Grove, Stewartstown, Wrightsville, York

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Section 12 - RATES & CHARGES

Verizon Service Area

## 12.1 CONNECTION CHARGES

## 12.1.1 Service Order Charge:

		<u>Business</u>
Scranton	First	\$75.00[I]
	Additional	\$75.00[I]
Pittsburgh, State College	First	\$75.00[I]
	Additional	\$75.00[I]
	First	\$75.00
	Additional	\$75.00

## 12.1.2 Premises Visit Charge:

		<u>Business</u>
Coudersport	First (per 15 min. increment)	\$37.25[I]
	Add'l. (per 15 min. increment)	\$11.00[I]
Scranton	First (per 15 min. increment)	\$37.25[D]
	Add'l. (per 15 min. increment)	\$11.00[D]
Pittsburgh, State College	First (per 15 min. increment)	\$37.25
	Add'l. (per 15 min. increment)	\$11.00

## 12.2 RESTORAL CHARGE

		<u>Business</u>
Coudersport	First	\$112.25[I]
	Additional	\$86.00[I]
Scranton	First	\$112.25[I]
	Additional	\$86.00[I]
Pittsburgh, State College	First	\$112.25
	Additional	\$86.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.3 MOVES, ADDS AND CHANGES

Coudersport

Business Charge per order:

First	\$112.25[I]	\$112.25[I]	\$112.25[I]
-------	-------------	-------------	-------------

Additional	\$86.00[I]	\$86.00[I]	\$86.00[I]
------------	------------	------------	------------

Scranton

Business Charge per order:

First	\$112.25[I]	\$112.25[I]	\$112.25[I]
-------	-------------	-------------	-------------

Additional	\$86.00[I]	\$86.00[I]	\$86.00[I]
------------	------------	------------	------------

Pittsburgh, State College

Business Charge per order:

First	\$112.25	\$112.25	\$112.25
-------	----------	----------	----------

Additional	\$86.00	\$86.00	\$86.00
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12.4 RECORD ORDER CHARGE

Business

Coudersport

First	\$75.00[I]
-------	------------

Additional	\$75.00[I]
------------	------------

Scranton

First	\$75.00[I]
-------	------------

Additional	\$75.00[I]
------------	------------

Pittsburgh, State College

First	\$75.00
-------	---------

Additional	\$75.00
------------	---------

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Section 12 - RATES & CHARGES (Cont'd)

## Verizon Service Area (Cont'd)

## 12.5 CHARGES ASSOCIATED WITH PREMISES VISIT

12.5.1	Trouble Isolation Charge		
		<u>First</u>	<u>Additional</u>
	Coudersport		
	Per Premises Visit, Business: (per 15 min. increment)	\$37.25	\$11.00
	Scranton		
	Trouble Isolation Charge Per Premises Visit, Business: (per 15 min. increment)	\$37.25	\$11.00
	Pittsburgh, State College		
	Trouble Isolation Charge Per Premises Visit, Business: (per 15 min. increment)	\$37.25	\$11.00
12.6	CHANGE LONG DISTANCE CARRIER Coudersport, Pittsburgh, Scranton, State College		
	Charge:	<u>Business</u> \$5.00	
	CHANGE LOCAL TOLL CARRIER Coudersport, Pittsburgh, Scranton, State College		
	Charge:	<u>Business</u> \$5.00	

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES

12.7.1 OPTIONAL CALLING SERVICE

Coudersport, Scranton

Standard Features - Per Line:

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l.</u>
3-Way Calling	\$5.00	\$10.00	\$10.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00	\$10.00	\$10.00
Call Forwarding Busy	\$2.00	\$10.00	\$10.00
Call Forwarding Don't Answer	\$2.00	\$10.00	\$10.00
Call Forwarding Fixed	\$2.00	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	
Remote Access to Call Forwarding	\$7.00	\$0.00	\$0.00
Distinctive Call Forwarding Tone	\$0.00	\$0.00	
Call Waiting Terminating	\$5.00	\$10.00	\$10.00
Call Waiting Originating	\$5.00	\$10.00	\$10.00
Call Hold	NOC	NOC	NOC
Call Transfer	\$2.50	\$0.00	
Hot Line	\$2.50	\$0.00	
Speed Calling 8	\$5.00	\$10.00	\$10.00
Speed Calling 30	\$6.50	\$10.00	\$10.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES

12.7.1 OPTIONAL CALLING SERVICE

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l.</u>
Pittsburgh, State College			
<u>Standard Features - Per Line:</u>			
3-Way Calling	\$5.00	\$10.00	\$10.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00	\$10.00	\$10.00
Call Forwarding Busy	\$2.00	\$10.00	\$10.00
Call Forwarding Don't Answer	\$2.00	\$10.00	\$10.00
Call Forwarding Fixed	\$2.00	\$0.00	
Call Forwarding on Call Waiting	\$0.00	\$0.00	
Remote Access to Call Forwarding	\$7.00	\$0.00	
Distinctive Call Forwarding Tone	\$0.00	\$0.00	
Call Waiting Terminating	\$5.00	\$10.00	\$10.00
Call Waiting Originating	\$5.00	\$10.00	\$10.00
Call Hold	NOC	NOC	NOC
Call Transfer	\$2.50	\$0.00	
Hot Line	\$2.50	\$0.00	
Speed Calling 8	\$5.00	\$10.00	\$10.00
Speed Calling 30	\$6.50	\$10.00	\$10.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

## 12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.1 OPTIONAL CALLING SERVICE  
HUNT GROUP CHARGE

	Monthly	Nonrecurring	
		First	Add'l.
<b>Coudersport and Scranton</b>			
Sequential Hunting	\$00.00	\$00.00	\$00.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	NOC	\$325.00	\$325.00 <sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement (per Queue Slot)	NOC	NOC	NOC
<b>Pittsburgh</b>			
Sequential Hunting	\$00.00	\$00.00	\$00.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement (per Queue Slot)	NOC	NOC	NOC
<b>State College</b>			
Sequential Hunting	\$00.00	\$00.00	\$00.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	NOC	\$325.00	\$325.00 <sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement (per Queue Slot)	NOC	NOC	NOC
<u>HUNTING LINE CHARGE</u>			
<b>Coudersport and Scranton</b>			
Regular (Sequential) Hunting	\$00.00	\$00.00	\$00.00
Circular Hunting	\$00.00	\$00.00	\$00.00
Uniform Hunting	\$NOC	\$NOC	\$NOC
Uniform Call Distribution Hunting	\$0.00	\$0.00	\$0.00

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 12 - RATES & CHARGES (Cont'd)

## Verizon Service Area (Cont'd)

## 12.7 SUPPLEMENTAL SERVICES (Cont'd)

## 12.7.1 OPTIONAL CALLING SERVICE (Cont'd)

HUNTING LINE CHARGE (Cont'd)

## Pittsburgh

Regular (Sequential) Hunting	\$0.00	NOC	\$0.00
Circular Hunting	\$0.00	NOC	\$0.00
Uniform Hunting	\$0.00	\$0.00	\$0.00
Uniform Call Distribution Hunting	\$0.00	\$0.00	\$0.00

## State College

Regular (Sequential) Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC
Uniform Call Distribution Hunting	\$0.00	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES

12.7.2 ADVANCED CUSTOM CALLING SERVICES

	Monthly	Nonrecurring First	Add'l.
<b>Coudersport</b>			
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number	\$7.50	\$0.00	\$0.00
Caller ID Name	\$8.00	\$0.00	\$0.00
Call Trace (*57)	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	\$0.00	\$0.00
All Call Privacy	NOC	NOC	NOC
Directory Number Privacy	\$5.00	\$0.00	\$0.00
<b>Scranton</b>			
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number	\$7.50	\$0.00	\$0.00
Caller ID Name	\$8.00	\$0.00	\$0.00
Call Trace (*57)	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	\$0.00	\$0.00
All Call Privacy	NOC	NOC	NOC
Directory Number Privacy	\$5.00	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

## 12.7 SUPPLEMENTAL SERVICES

## 12.7.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

	<u>Monthly</u>	<u>Nonrecurring</u>	
		<u>First</u>	<u>Add'l</u>
Pittsburgh, State College			
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number	\$7.50	\$0.00	\$0.00
Caller ID Name	\$8.00	\$0.00	\$0.00
Call Trace (*57)	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	\$0.00	\$0.00
All Call Privacy	NOC	NOC	NOC
Directory Number Privacy	\$5.00	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

Legacy Centrex Rates and Charges

12.7.3 CENTREX SERVICE

	<u>Monthly</u>	<u>Nonrecurring</u>	
		<u>First</u>	<u>Add'l.</u>
Coudersport and Scranton			
<u>Standard Features - Per Line:</u>			
3-Way Calling	\$5.00[1]	\$10.00[1]	\$10.00[1]
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00[1]	\$10.00[1]	\$10.00[1]
Call Forwarding Busy Line	\$2.00[1]	\$10.00[1]	\$10.00[1]
Call Forwarding Don't Answer	\$2.00[1]	\$10.00[1]	\$10.00[1]
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00[1]	\$10.00[1]	\$10.00[1]
Call Waiting Originating	\$5.00[1]	\$10.00[1]	\$10.00[1]
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	\$5.00[1]	\$10.00[1]	\$10.00[1]
Speed Calling 30	\$6.50[1]	\$10.00[1]	\$10.00[1]
Distinctive Ringing	\$6.50[1]	\$10.00[1]	\$10.00[1]
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pickup with Barge-In	NOC	NOC	NOC
Directed Call Pickup without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC
Coudersport and Scranton			
<u>HUNT GROUP CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC
Queuing with Announcement (per Queue Slot)	NOC	NOC	NOC
Coudersport and Scranton			
<u>HUNTING LINE CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$8.50[1]	\$15.00[1]	\$15.00[1]
Uniform Hunting	\$NOC	\$NOC	\$NOC

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

- 12.7 SUPPLEMENTAL SERVICES (Cont'd)
  - Legacy Centrex Rates and Charges
    - 12.7.3 CENTREX SERVICE

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)  
Legacy Centrex Rates and Charges

12.7.3 CENTREX SERVICE

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l.</u>
Pittsburgh			
<u>Standard Features - Per Line:</u>			
3-Way Calling	\$0.00	\$0.00	\$0.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$0.00	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00	\$0.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$0.00	\$0.00	\$0.00
Call Waiting Originating	\$0.00	\$0.00	\$0.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	\$0.00	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00	\$0.00
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pickup with Barge-In	NOC	NOC	NOC
Directed Call Pickup without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC
<u>HUNT GROUP CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	\$0.00	\$0.00	\$0.00
Series Completion Hunting	NOC	NOC	NOC
Queuing with Announcement (per Queue Slot)	NOC	NOC	NOC
<u>HUNTING LINE CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$8.50	\$15.00	\$15.00
Uniform Hunting	\$0.00	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

Legacy Centrex Rates and Charges

12.7.3 CENTREX SERVICE

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l.</u>
State College			
<u>Standard Features - Per Line:</u>			
3-Way Calling	\$5.00	\$10.00	\$10.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00	\$10.00	\$10.00
Call Forwarding Busy Line	\$2.00	\$10.00	\$10.00
Call Forwarding Don't Answer	\$2.00	\$10.00	\$10.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00	\$10.00	\$10.00
Call Waiting Originating	\$5.00	\$10.00	\$10.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	\$5.00	\$10.00	\$10.00
Speed Calling 30	\$6.50	\$10.00	\$10.00
Distinctive Ringing	\$6.50	\$10.00	\$10.00
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pickup with Barge-In	NOC	NOC	NOC
Directed Call Pickup without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC
<u>HUNT GROUP CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC
Queuing with Announcement (per Queue Slot)	NOC	NOC	NOC
<u>HUNTING LINE CHARGE</u>			
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$8.50	\$15.00	\$15.00
Uniform Hunting	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Coudersport, Pittsburgh, Scranton, State College)

## 12.7 SUPPLEMENTAL SERVICES (Cont'd)

## 12.7.3 CENTREX-TYPE SERVICE

## Adelphia Centrex Rates and Charges

	Monthly Recurring Charge	Nonrecurring Charge
Centrex-Type Common Equipment	\$100.00	\$150.00
Measured Rate Line Charge	\$21.88	\$30.00
Flat Rate Line Charge	\$37.87	\$30.00
Change Order Charge	N/A	\$15.00
<b>STANDARD NO CHARGE FEATURES</b>		
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
<b>OPTIONAL NO-CHARGE FEATURES</b>		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Coudersport, Pittsburgh, Scranton, State College)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.3 CENTREX-TYPE SERVICE (Cont'd)

Adelphia Centrex Rates and Charges (Cont'd)

<b>OPTIONAL CHARGEABLE FEATURES</b>	Monthly Recurring Charge	Nonrecurring Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$93.75	\$1500.00
Extended IDP Arrangement	\$15.00	\$15.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp <sup>1</sup>	\$183.75 <sup>1</sup>	\$300.00 <sup>1</sup>
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$613.00	\$5.00
Secondary – Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$625.00	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
<b>ADVANCED CUSTOM CALLING FEATURES</b>		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID – Number	\$9.38	\$0.00
Caller ID – Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
<b>ATTENDANT CONSOLE FEATURES PACKAGE</b>	\$31.25	\$300.00
<b>DIGITAL ELECTRONIC TELEPHONE SET FEATURES</b>	\$8.75	\$75.00

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

	<u>Monthly</u>	<u>Nonrecurring</u>	
		<u>First</u>	<u>Add'l.</u>
Coudersport, Pittsburgh Scranton			
<u>Voice Messaging</u>			
Basic Voice Mail Pkg.	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Pkg.	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
DID Basic Voice Mailbox	\$7.50	\$19.95	\$19.95
DID Enhanced Voice Mailbox	\$12.50	\$19.95	\$19.95
Messaging Feature	\$0.00	\$0.00	\$0.00
6 way Conference Per Line	NOC	NOC	NOC
State College			
<u>Voice Messaging</u>			
Basic Voice Mail Pkg.	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Pkg.	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
DID Basic Voice Mailbox	\$7.50	\$19.95	\$19.95
DID Enhanced Voice Mailbox	\$12.50	\$19.95	\$19.95
Messaging Feature	\$0.00	\$0.00	\$0.00
6 way Conference Per Line	\$28.70	\$30.00	\$30.00

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

Coudersport, Pittsburgh, Scranton and State College

Verification Charge, each request	\$01.25
Interrupt Charge, each request	\$02.00

12.7.5 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

Coudersport Pittsburgh, Scranton and State College

Local, per request	\$0.50
Directory Assistance Call Completion	\$0.50

Certain material now appearing on this sheet previously appeared on First Revised Sheet 184.

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

## 12.7 SUPPLEMENTAL SERVICES (Cont'd)

## 12.7.6 LOCAL OPERATOR SERVICE

Coudersport and Scranton

Operator Station to Station	\$01.25[D]
Person to Person	\$03.00[D]
3rd Number Billed	\$01.50[D]
Collect Calls	\$01.50[D]
All other Operator Service	\$01.50[D]

Pittsburgh, State College

Operator Station to Station	\$01.25
Person to Person	\$03.00
3rd Number Billed	\$01.50
Collect Calls	\$01.50
All other Operator Service	\$01.50

Section 12 - RATES & CHARGES (Cont'd)

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## Verizon Service Area (Cont'd)

## 12.7 SUPPLEMENTAL SERVICES (Cont'd)

## 12.7.8 BLOCKING SERVICE

	<u>Nonrecurring Charge</u>
Coudersport, Pittsburgh, Scranton, State College 900 and 700 Blocking	
- Business (up to 200 lines)	\$ICB
900, 971, 974, and 700 Blocking	
- Business (up to 200 lines)	\$ICB
Third Number Billed and Collect Call Restriction	
- Business (up to 200 lines)	\$ICB
Toll Restriction	
- Business (up to 200 lines)	\$ICB
Toll Restriction Plus	
- Business (up to 200 lines)	\$ICB
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	\$ICB
- Subsequent Activation (per line)	\$ICB

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.9 CUSTOMIZED NUMBER SERVICE

Nonrecurring Charge

Coudersport, Pittsburgh, Scranton, State College  
Set-up Charges

Business Customer

\$ICB

12.7.10 REMOTE CALL FORWARDING SERVICE

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l.</u>
<b>Coudersport</b>			
Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
Terminating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Call Forwarding Line	\$15.50	\$82.00	\$82.00
Originating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
<b>Scranton</b>			
Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
Terminating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Call Forwarding Line	\$15.50	\$82.00	\$82.00
Originating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
<b>Pittsburgh</b>			
Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
Terminating Paths	\$15.50	\$82.00	\$82.00 <sup>1</sup>
Call Forwarding Line	\$15.50	\$82.00	\$82.00
Originating Paths	\$15.50	\$82.00	\$82.00 <sup>1</sup>
<b>State College</b>			
Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
Terminating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Call Forwarding Line	\$15.50	\$82.00	\$82.00
Originating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

Section 12 - RATES & CHARGES (Cont'd)

All Service Areas [Verizon, Verizon North, and Sprint United]

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12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.11 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

**Non-Recurring**  
\$ 75.00

56 Kbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Office Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Customer Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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Section 12 - RATES & CHARGES (Cont'd)  
All Service Areas [Verizon, Verizon North, and Sprint United] (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.11 FRAME RELAY SERVICE (FRS)(Cont'd)

Port

Service Order Charge	<b><u>Nonrecurring*</u></b>
56 Kbps	\$350.00
128 Kbps – 1.544 Mbps	\$550.00

	<b>Monthly Recurring Charges</b>	<b>Non-Recurring Charges</b>
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$619.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

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Section 12 - RATES & CHARGES (Cont'd)

All Service Areas [Verizon, Verizon North, and Sprint United] (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.11 FRAME RELAY SERVICE (FRS)(Cont'd)

PVC

Service Order Charge	<u>Non-Recurring</u> \$75.00
----------------------	---------------------------------

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC – Per Access Link

Service Establishment	<u>Non-Recurring</u> \$75.00
-----------------------	---------------------------------

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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Section 12 - RATES & CHARGES (Cont'd)

All Service Areas [Verizon, Verizon North, and Sprint United]

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.12 INTEGRATED ACCESS SERVICE (IAS)

Flat Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$673.29	\$958.60	\$1,243.91	\$1,529.22
	2-Year	\$619.43	\$881.91	\$1,144.39	\$1,406.88
	3-Year	\$592.50	\$843.57	\$1,094.64	\$1345.71
256K	1-Year	\$763.29	\$1,048.60	\$1,333.91	\$1,619.22
	2-Year	\$702.23	\$964.71	\$1,227.19	\$1,489.68
	3-Year	\$671.70	\$922.77	\$1,173.84	\$1,424.91
384K	1-Year	\$843.29	\$1,128.60	\$1,413.91	N/A*
	2-Year	\$775.83	\$1,038.31	\$1,300.79	N/A*
	3-Year	\$742.10	\$993.17	\$1,244.24	N/A*
512K	1-Year	\$928.29	\$1,213.60	\$1,498.91	N/A*
	2-Year	\$854.03	\$1,116.51	\$1,378.99	N/A*
	3-Year	\$816.90	\$1067.97	\$1,319.04	N/A*
768K	1-Year	\$1,093.29	\$1,378.60	N/A*	N/A*
	2-Year	\$1005.83	\$1,268.31	N/A*	N/A*
	3-Year	\$962.10	\$1,213.17	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued.

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Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 12 - RATES & CHARGES (Cont'd)

All Service Areas [Verizon, Verizon North, and Sprint United] (Cont'd)

12.7 SUPPLEMENTAL SERVICES (Cont'd)

12.7.12 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

Measured Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$409.29	\$562.60	\$715.91	\$869.22
	2-Year	\$376.55	\$517.59	\$658.63	\$799.68
	3-Year	\$360.18	\$495.09	\$630.00	\$764.91
256K	1-Year	\$499.29	\$652.60	\$805.91	\$959.22
	2-Year	\$459.35	\$600.39	\$741.43	\$882.48
	3-Year	\$439.38	\$574.29	\$709.20	\$844.11
384K	1-Year	\$579.29	\$732.60	\$885.91	N/A*
	2-Year	\$532.95	\$673.99	\$815.03	N/A*
	3-Year	\$509.78	\$644.69	\$779.60	N/A*
512K	1-Year	\$664.29	\$817.60	\$970.91	N/A*
	2-Year	\$611.15	\$752.19	\$893.23	N/A*
	3-Year	\$584.58	\$719.49	\$854.40	N/A*
768K	1-Year	\$829.29	\$982.60	N/A*	N/A*
	2-Year	\$762.95	\$903.99	N/A*	N/A*
	3-Year	\$729.78	\$864.69	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring Charge	Non-recurring Installation Charge
Callback Features Package	\$10.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00

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Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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12.8 RESERVED FOR FUTURE USE

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES  
12.9.1 BASIC BUSINESS LINE SERVICE

	<u>Monthly</u>	<u>Nonrecurring First</u>	<u>Add'l</u>
Coudersport			
<u>Legacy Rate</u>			
- Measured Rate Basic Business Line Service	\$15.63	\$75.00	\$75.00 1
- Flat Rate Basic Business Line Service	\$34.83	\$75.00	\$75.00 <sup>1</sup>
<u>Adelphia Rate</u>			
- Measured Rate Basic Business Line Service	\$26.93	\$75.00	\$75.00
- Flat Rate Basic Business Line Service	\$28.43	\$75.00	\$75.00
Scranton			
<u>Legacy Rate</u>			
- Measured Rate Basic Business Line Service	\$13.13	\$75.00	\$75.00 1
- Flat Rate Basic Business Line Service	\$32.33	\$75.00	\$75.00 <sup>1</sup>
<u>Adelphia Rate</u>			
- Measured Rate Basic Business Line Service	\$29.03	\$75.00	\$75.00
- Flat Rate Basic Business Line Service	\$34.43	\$75.00	\$75.00
Pittsburgh			
<u>Legacy Rate</u>			
- Measured Rate Basic Business Line Service	\$13.13	\$75.00	\$75.00
- Flat Rate Basic Business Line Service	\$26.53	\$75.00	\$75.00 <sup>1</sup>
<u>Adelphia Rate</u>			
- Flat Rate Basic Business Line Service	NOC	NOC	NOC
State College			
- Measured Rate Basic Business Line Service	\$13.13	\$75.00	\$75.00
- Flat Rate Basic Business Line Service	\$30.23	\$75.00	\$75.00

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with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

## 12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.9.1 BASIC BUSINESS LINE SERVICE (Cont'd)

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l</u>
Coudersport and Scranton			
<u>Optional Calling Features:</u>			
3-Way Calling	\$5.00	\$10.00	\$10.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00	\$10.00	\$10.00
Call Forwarding Busy	\$2.00	\$10.00	\$10.00
Call Forwarding Don't Answer	\$2.00	\$10.00	\$10.00
Call Forwarding Fixed	\$2.00	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00	\$0.00
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00
Call Waiting Terminating	\$5.00	\$10.00	\$10.00
Call Waiting Originating	\$5.00	\$10.00	\$10.00
Call Hold	NOC	NOC	NOC
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$2.50	\$0.00	\$0.00
Speed Calling 8	\$5.00	\$10.00	\$10.00
Speed Calling 30	\$6.50	\$10.00	\$10.00
Distinctive Ringing	\$6.50	\$10.00	\$10.00 <sup>1</sup>

1

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.9.1 BASIC BUSINESS LINE SERVICE (Cont'd)

	<u>Monthly</u>	<u>Nonrecurring First</u>	<u>Add'l</u>
Pittsburgh			
<u>Optional Calling Features:</u>			
3-Way Calling	\$0.00	\$0.00	\$0.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$0.00	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00	\$0.00
Call Forwarding Fixed	\$2.00	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00	\$0.00
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00
Call Waiting Terminating	\$0.00	\$0.00	\$0.00
Call Waiting Originating	\$0.00	\$0.00	\$0.00
Call Hold	NOC	NOC	NOC
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$2.50	\$0.00	\$0.00
Speed Calling 8	\$0.00	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00	\$0.00 <sup>1</sup>
State College			
<u>Optional Calling Features:</u>			
3-Way Calling	\$5.00	\$10.00	\$10.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$5.00	\$10.00	\$10.00
Call Forwarding Busy	\$2.00	\$10.00	\$10.00
Call Forwarding Don't Answer	\$2.00	\$10.00	\$10.00
Call Forwarding Fixed	\$2.00	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$7.00	\$0.00	\$0.00
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00
Call Waiting Terminating	\$5.00	\$10.00	\$10.00
Call Waiting Originating	\$5.00	\$10.00	\$10.00
Call Hold	NOC	NOC	NOC
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$2.50	\$0.00	\$0.00
Speed Calling 8	\$5.00	\$10.00	\$10.00
Speed Calling 30	\$6.50	\$10.00	\$10.00
Distinctive Ringing	\$6.50	\$10.00	\$10.00 <sup>1</sup>

<sup>1</sup>

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Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.9.1 BASIC BUSINESS LINE SERVICE (Cont'd)

	<u>Monthly First</u>	<u>Nonrecurring</u>	
		<u>Add'l</u>	
Coudersport			
<u>Remote Call Forwarding</u>			
- Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
- Terminating Paths	\$00.00	\$00.00	\$00.00 <sup>1</sup>
- Call Forwarding Line	\$15.50	\$82.00	\$82.00
- Originating Paths	\$00.00	\$00.00	\$00.00 <sup>1</sup>
Scranton			
<u>Remote Call Forwarding</u>			
- Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
- Terminating Paths	\$00.00	\$00.00	\$00.00 <sup>1</sup>
- Call Forwarding Line	\$15.50	\$82.00	\$82.00
- Originating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Pittsburgh			
<u>Remote Call Forwarding</u>			
- Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
- Terminating Paths	\$15.50	\$82.00	\$82.00 <sup>1</sup>
- Call Forwarding Line	\$15.50	\$82.00	\$82.00
- Originating Paths	\$15.50	\$82.00	\$82.00 <sup>1</sup>
State College			
<u>Remote Call Forwarding</u>			
- Terminating	\$15.50	\$82.00	\$82.00 <sup>1</sup>
- Terminating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
- Call Forwarding Line	\$15.50	\$82.00	\$82.00
- Originating Paths	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Coudersport and Scranton			
<u>HUNT GROUP CHARGE</u>			
Sequential Hunting	\$00.00	\$00.00	\$00.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	\$NOC	\$325.00	\$325.00 <sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement (per Queue Slot)	\$NOC	\$NOC	\$NOC

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Freeport, Pennsylvania 16229

Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.9.1 BASIC BUSINESS LINE SERVICE (Cont'd)

HUNT GROUP CHARGE

	<u>Monthly</u>	<u>Nonrecurring</u>	
		<u>First</u>	<u>Add'l</u>
<b>Pittsburgh</b>			
Sequential Hunting	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	\$0.00	\$0.00	\$0.00
			<sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement	NOC	NOC	NOC
<b>State College</b>			
Sequential Hunting	\$0.00	\$0.00	\$0.00 <sup>1</sup>
Circular Hunting	\$8.50	\$15.00	\$15.00 <sup>1</sup>
Uniform Hunting	NOC	\$325.00	
			\$325.00 <sup>1</sup>
			<sup>1</sup>
Series Completion Hunting	NOC	NOC	NOC
Queuing with Delay Announcement	NOC	NOC	NOC

<sup>1</sup> Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

Issued:

Effective:

By: Lisa V. Salsgiver  
Executive Vice President  
301 5<sup>th</sup> Street  
Freeport, Pennsylvania 16229

Section 12 - RATES & CHARGES (Cont'd)

Verizon Service Area (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)3

12.9.1 BASIC BUSINESS LINE SERVICE (Cont'd)

	<u>Monthly</u>	<u>Nonrecurring</u> <u>First</u>	<u>Add'l</u>
<u>HUNTING LINE CHARGE</u>			
Coudersport, Scranton, State College			
Regular (Sequential) Hunting	\$00.00	\$00.00	\$00.00
Circular Hunting	\$00.00	\$00.00	\$00.00
Uniform Hunting	\$NOC	\$NOC	\$NOC
Uniform Call Distribution Hunting	\$0.00 \$0.00	\$0.00	
Pittsburgh			
Regular (Sequential) Hunting	\$00.00	NOC	\$0.00
Circular Hunting	\$00.00	NOC	\$0.00
Uniform Hunting	\$0.00	\$0.00	\$0.00
Uniform Call Distribution Hunting	\$0.00 \$0.00	\$0.00	
<u>ADVANCED FEATURES LINE CHARGE Voice Messaging</u>			
Coudersport, Pittsburgh, Scranton, State College			
Basic Voice Mail Pkg.	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Pkg.	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Page Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00 \$20.00		\$20.00
Alias Mailbox for Hunt Line	\$0.00 \$0.00	\$0.00	
Alias Mailbox for Non-Hunt Line	\$2.00 \$0.00	\$0.00	
Call Forwarding Busy w/Mailbox	\$0.00 \$0.00	\$0.00	
Call Forwarding Don't Answer w/Mailbox	\$0.00 \$0.00	\$0.00	
DID Basic Voice Mailbox	\$7.50	\$19.95	\$19.95
DID Enhanced Voice Mailbox	\$12.50	\$19.95	\$19.95
Messaging Feature	\$0.00 \$0.00	\$0.00	
6-Way Conference Per Line	\$NOC	\$NOC	\$NOC
Coudersport			
<u>PUBLIC ACCESS LINE SERVICE</u>			
Public Access Line	\$15.63	\$75.00	\$75.00
Scranton			
<u>PUBLIC ACCESS LINE SERVICE</u>			
Public Access Line	\$13.13	\$75.00	\$75.00
Pittsburgh			
<u>PUBLIC ACCESS LINE SERVICE</u>			
Public Access Line	\$13.13	\$75.00	\$6.00
State College			
<u>PUBLIC ACCESS LINE SERVICE</u>			

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Public Access Line

\$13.13

\$75.00

\$75.00

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