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PECO
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2301 Market Street
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September 3, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

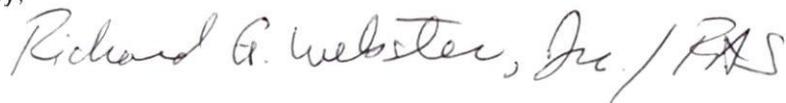
Re: Petition of PECO Energy Company for Temporary Waiver of Regulations Related to the Required Days in a Billing Period – Tariff Compliance Filing in Accordance with Docket No. **P-2014-2446292** – Quarterly Monitoring Report

Dear Secretary Chiavetta:

Pursuant to Commission Order at Docket No. P-2014-2446292, entered on December 4, 2014, PECO Energy Company (“PECO”) is filing the following quarterly report of its monitoring efforts and results of the Off-Cycle Switching bill program. The report includes the information listed on pages 15 and 16 of the Order. PECO is also providing the results to the Commission’s Bureau of Consumer Services, the Office of Competitive Market Oversight, the Bureau of Investigation and Enforcement, the Office of Consumer Advocate, the Office of Small Business Advocate, and the Retail Energy Supply Association. This report will be provided every three months through the end of the Commission approved temporary waiver period of December 31, 2016.

If you have any questions regarding this matter, please call Rich Schlesinger at 215-841-5771.

Sincerely,



cc: Alexis Bechtel, Bureau of Consumer Services
Kirk House, Office of Competitive Market Oversight
J. E. Simms, Director, Bureau of Investigation & Enforcement
Office of Consumer Advocate
Office of Small Business Advocate
Retail Energy Supply Association

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SEP 3 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

OFF CYCLE SWITCHING – PUC REQUIRED REPORTING

| | |
|--|---------------------------------|
| Petition of PECO Energy Company for Temporary Waiver of Regulations Related to the Required Days In a Billing Period – Docket P-2014-2446292 | PUC Report Filing Date |
| <p><i>Specifically, we direct PECO to provide a report of its monitoring efforts and results to the Commission’s Bureau of Consumer Services and Office of Competitive Market Oversight, the statutory advocates and RESA three months from the date this Order is entered, and every three months thereafter.</i></p> | <p>September 4, 2015</p> |

| |
|-------------------------------|
| Description of Reports |
|-------------------------------|

1. Total number of customers receiving BOSS bills and the subsequent short-period on-cycle bill for each month.
2. Average number of BOSS bills per-customer during a normal billing cycle.
 Note: Only for the customers that switched
3. Number of customers receiving more than one BOSS bill during a normal billing cycle.
4. The highest number of BOSS bills provided to one customer during each month.

| |
|---|
| Report Data for December 17, 2014 to July 31, 2015 |
|---|

| | #1 | #2 | #3 | #4 |
|--------|----------------------------|--------------------------|-------------------------|------------------------|
| | Accts Receiving BOSS Bills | Avg. BOSS Bills Per Acct | Accts With >1 BOSS Bill | Highest Nbr BOSS Bills |
| Dec-14 | 7,629 | 1.04 | 308 | 3 |
| Jan-15 | 22,456 | 1.08 | 1,634 | 5 |
| Feb-15 | 20,646 | 1.09 | 1,655 | 5 |
| Mar-15 | 18,845 | 1.07 | 1,172 | 4 |
| Apr-15 | 19,067 | 1.06 | 1,142 | 4 |
| May-15 | 17,844 | 1.07 | 1,181 | 4 |
| Jun-15 | 17,653 | 1.07 | 1,035 | 6 |
| Jul-15 | 19,971 | 1.06 | 1,186 | 4 |

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Description of Report

5. Number of late payments associated with a BOSS bill and the average number of days late during the reporting period and since implementation of BOSS billing.

Report Data for December 17, 2014 to July 31, 2015

| | Num Late Payments | Avg Days Late |
|----------------|-------------------|---------------|
| Dec-14 | 2,958 | 47 |
| Jan-15 | 9,449 | 50 |
| Feb-15 | 8,784 | 44 |
| Mar-15 | 7,668 | 38 |
| Apr-15 | 7,908 | 33 |
| May-15 | 6,932 | 28 |
| Jun-15 | 7,017 | 20 |
| Jul-15 | 6,660 | 8 |
| Total | 57,376 | |
| Average | | 34 |

Note: The monthly decrease in the average number of days late does not represent a trend. Due to the timing of when data is collected, the bills in the later months have a limited number of days that could be counted as late.

Description of Report

6. Number of late payments associated with a short-period on-cycle bill and the average number of days late during reporting period and since implementation of BOSS billing.

Report Data for December 17, 2014 to July 31, 2015

| | Num Late Pymts | Avg Days Late |
|----------------|----------------|---------------|
| Dec-14 | 313 | 50 |
| Jan-15 | 5,887 | 46 |
| Feb-15 | 6,639 | 42 |
| Mar-15 | 5,873 | 38 |
| Apr-15 | 6,163 | 34 |
| May-15 | 5,571 | 29 |
| Jun-15 | 5,186 | 21 |
| Jul-15 | 4,124 | 8 |
| Total | 39,756 | |
| Average | | 33 |

Note: The monthly decrease in the average number of days late does not represent a trend. Due to the timing of when data is collected, the bills in the later months have a limited number of days that could be counted as late.

Description of Report

7. Number of customer contacts related to PECO's BOSS billing during each month.

Report Data for December 17, 2014 to July 31, 2015

| | BOSS Billing related customer calls into call center |
|--------------|--|
| Dec-14 | 107 |
| Jan-15 | 1,265 |
| Feb-15 | 1,293 |
| Mar-15 | 1,135 |
| Apr-15 | 954 |
| May-15 | 958 |
| Jun-15 | 1021 |
| Jul-15 | 992 |
| Total | 7,725 |

Description of Report

8. Total cost of providing BOSS bills and subsequent short-period on-cycle bills since implementation of BOSS billing.

Note: Only reporting incremental costs of Off Cycle Switching, excluding project costs.

Report Data for December 17, 2014 to July 31, 2015

| | # Off Cycle E-Bills | Cost E-Bills | # Off Cycle Paper Bills | Cost Paper Bills | Total Cost |
|--------------|---------------------|----------------|-------------------------|------------------|-----------------|
| Dec-14 | 916 | \$183 | 7,030 | \$3,515 | \$3,698 |
| Jan-15 | 2,515 | \$503 | 20,733 | \$10,367 | \$10,870 |
| Feb-15 | 2,494 | \$499 | 18,808 | \$9,404 | \$9,903 |
| Mar-15 | 2,299 | \$460 | 19,208 | \$9,604 | \$10,064 |
| Apr-15 | 2,067 | \$413 | 19,175 | \$9,588 | \$10,001 |
| May-15 | 1,930 | \$386 | 16,317 | \$8,159 | \$8,545 |
| Jun-15 | 1,832 | \$366 | 17,880 | \$9,119 | \$9,485 |
| Jul-15 | 1,963 | \$393 | 20,147 | \$10,275 | \$10,668 |
| Total | 16,016 | \$3,203 | 139,298 | \$70,029 | \$73,232 |

Note: The Cost of an E-Bill is \$0.20/bill and the cost of a paper Bill is \$0.51/bill (Paper bill costs increased from \$0.50 as of May 31, 2015)

Description of Report

9. Efforts to investigate the potential for reflecting multiple switches on a single monthly bill and analysis of the results of such an investigation, including cost estimates.

Report Data for December 17, 2014 to July 31, 2015

- We have calculated a high-level estimate to reflect multiple switches on a single monthly bill – Total Project cost of \$7M. PECO is actively working on a revised estimate.
- We held the first stakeholder webinar on June 29, 2015 to meet our commitment to the petition for temporary waiver – P-2014-2446292. The meeting was attended by 18 external parties which included representatives from OCA, PUC and 16 electric generation suppliers.
- We continue to focus on completing the business requirements that were deferred. The final work stream was placed into production on August 13th. See report #10 for details.

Description of Report

10. Any changes made to improve the implementation of BOSS billing over the prior three months.

Report Data for February 1, 2015 to July 31, 2015

- Changes implemented on February 12th, April 17th, June 11th and August 13th to enhance the BOSS bill implementation and address scope that was deferred in order to meet the December 2014 deadline. Scope includes:
 - ✓ Bill message enhancements
 - ✓ The ability to prevent all inserts on BOSS Bills
 - ✓ Historical Interval Usage / Historical Usage (HI/HU) improvements
 - ✓ Net Metering enhancements
 - ✓ Changes to ensure that PECO Smart A/C Saver (a PECO Smart Ideas program that helps customers use less energy and save money) credits appear on on-cycle bill only
 - ✓ Suspended charges enhancements
 - ✓ Modifications to several windows and archival size limits in the Customer Information System (CIS) to accommodate the potential for the increased frequency of bills due to BOSS billing.
 - ✓ New BOSS reports
 - ✓ New contact type added to the Customer Service Window (CSW) in the Customer Information System (CIS) to identify a BOSS billing call.
 - ✓ Adjustment to annual ICAP extraction to include multiple BOSS bills in the same bill period
- Addressed minor issues found during post implementation.

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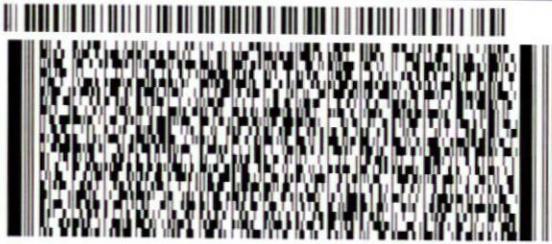
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ACTWGT: 0.50 LB
CAD: 9814576/INET3670

BILL SENDER

TO ROSEMARY CHIAVETTA
PENNSYLVANIA PUBLIC UTILITY COMMISS
2ND FLOOR NORTH, CKB
400 NORTH ST.
HARRISBURG PA 17120

53912/070850/3100

(717) 772-7777 REF BOSS QTR REPORT
INV DEPT
PO



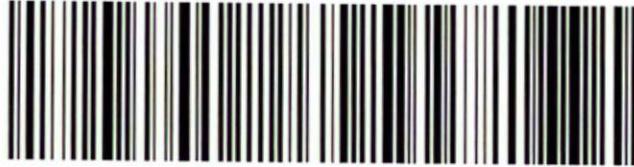
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