

P-2015-251 0230

McCracken, Denise

From: webmaster@pa.gov
Sent: Thursday, July 14, 2016 4:38 PM
To: PC, PCWEBMASTER
Subject: PUC Feedback

Importance: High

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Feedback: to PUC -July 14, 2016
here is Letter to the Editor that I submitted; this letter is also directed to you, as comments on the Area Code 717 changes.
PLEASE VERIFY RECEIPT, as I am not able to attend the meeting of August 9, and I want to be sure these comments get recorded, thanks

Area Code 717 changes suggestions

Phone changes are coming. Area code 717 is running out of numbers. There are several suggestions to fix this, to happen in about year 2018. One method, the "OVERLAY" method, has been suggested to the Public Utility Commission. This adds a new area code, and all new numbers would have this area code, but ALL numbers (717 included) would have to dial the full 10 digit number, once implemented. Although this may sound burdensome, I believe this is the best solution. If they SPLIT the county, and re-assign new numbers to existing customers, I believe it will create more havoc in the long run.

The reason is that phone numbers are no longer just a "PHONE NUMBER". They are numbers that personally identify you, to your friends, to your business associates, AND also to utility companies (identifying you for account purposes), credit card companies, and others, again as a form of Identification. If half the county population has their numbers CHANGED, then that half of the population then has to notify friends, family, business associates, medical contacts, utility contacts, to update their "phone number", and I believe that this will be a daunting task, compared to dialing 10 digits. Dialing 10 digits for most people is not problematic, either, because most dialing is done by finding the contact on your phone, and having the phone dial the contact, so it is not necessary to remember to add the "717" or whatever area code to your dialing.

In any event, visit the Public Utility Commission web site, http://www.puc.pa.gov/contact_us.aspx, send them your feedback, or attend the meeting in Harrisburg, PA, on August 9, 1 and 6 pm, Commonwealth Keystone building.

Nick Spagnola

Identifying info, for newspaper contact info only, not to be published Nicholas spagnola