



INSURANCE
AGENTS & BROKERS

BALSBAUGH INSURANCE AGENCY, INC.

GENERAL INSURANCE SERVICE

August 3, 2016

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Pennsylvania Public Utilities Commission
PO Box 3265
Harrisburg, PA 17105-3265

P-2015-2510230

RE: Docket #~~2015-2510-230~~
Proposed 717 Area Code Change

Dear PA PUC;

I recently became aware of the maximum capacity of the 717 area code and proposed changes in review by the PUC. As a business owner in the Central PA area, I would like to add my comments to the process for review.

In today's society of electronic telecommunications and memorized numbers, I would like to see a new area code overlay added for new numbers which would then require all 717 area code callers to dial the full ten digit number. There are currently times when we can simply dial the basic seven digits for local calls but other times when we need all ten digits. This would simplify the calling process by requiring all callers to dial the full ten digits for all calls.

Also, as a business owner there would be added expense of a possible new number including notifying all clients, ordering new letterhead and business cards as well as changing current advertising material. This could be significant cost to our small family-owned and operated business!

I would encourage you to simplify the calling process in the local 717 area code by simply overlaying a new area code for new numbers and retain all current 717 area code numbers. Thank you for your consideration!

Sincerely,

Michael R. Landis

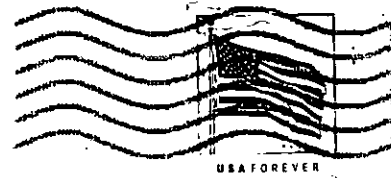
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