5021 Pinchtown Rd Dover Pa 17315 August 1, 2016

P-2015-25/0230

Dear commission members,

I am concerned about the choices for reducing the strain on area code 717.

It seems to me the best idea is to have us dial the 10 digit number, including our 717. We retain our numbers, just have to add 3 digits when dialing. Other parts of the country have done this for years.

I have several concerns with changing some of us to different area code numbers.

- 1. It means we have to notify everyone who has our number, including businesses we may not think of because we rarely do business with them.
- 2. Many elderly, disabled, or mentally challenged people may have difficulty doing this and miss vital information from contacts.
- 3. If it were to be done for us, somehow notification sent to everyone who attempts to call us, then the cost of programming and doing that would be high.

Thank you for taking note of concerns and voting accordingly.

Yours truly,

Corinne DeLone-Ladd

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PA P.U.C. SECRETARY'S BUREAU

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