

UGI Utilities, Inc. 2525 N. 12<sup>th</sup> Street Suite 360 PO Box 12677 Reading, PA 19612-2677

610-796-3400

### Paul J. Szykman Vice President - Rates & Government Relations Vice President & General Manager - Electric Utilities

October 13, 2016

### **VIA FEDERAL EXPRESS**

Ms. Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor North Harrisburg, PA 17105-3265 RECEIVED

OCT 1 3 2016

PA PUBLIC UTILITY COMMISSION SECRETARY S BUREAU

Re: UGI Penn Natural Gas, Inc.; Supplement No. 62 to PNG Gas - Pa. P.U.C. No. 8

Dear Secretary Chiavetta:

Enclosed for filing on behalf of UGI Penn Natural Gas, Inc. ("UGI PNG") is Supplement No. 62 to Tariff PNG Gas – Pa. P.U.C. No. 8, along with the statements required under 52 Pa. Code § 53.52(a) in support thereof. In accordance with Pa. Code § 53.31, Supplement No. 62 is proposed to become effective upon 60 days' notice.

Copies of this filing have been provided per the attached Certificate of Service.

Should you have any questions related to this filing, please contact Stephen Anzaldo, Director, Rates & Regulatory Planning, via e-mail at sanzaldo@ugi.com or via phone at (610) 796-3528.

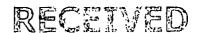
Respectfully yours.

Paul L'Szekman

Enclosures: Supplement No. 62 to Tariff PNG Gas - Pa. P.U.C. No. 8

Supporting Statements per 52 Pa. Code § 53.52(a)

cc: Certificate of Service



### UGI Penn Natural Gas, Inc.

OCT 1 3 2016

### **Supporting Information**

PA PUBLIC UTILITY COMMISSION SECRETARY S BUREAU

# Information furnished with the filing of rate changes under 52 Pa. Code § 53.52

- (a) Whenever a public utility, other than a canal, turnpike, tunnel, bridge or wharf company files a tariff, revision or supplement effecting changes in the terms and conditions of service rendered or to be rendered, it shall submit to the Commission, with the tariff, revision or supplement, statements showing all of the following:
- (a)(1) The specific reason for each change.

To enhance customer service by providing eligible customers receiving gas service from UGI Penn Natural Gas, Inc. and electric service from UGI Utilities, Inc. – Electric Division a combined customer account and combined customer bills.

(a)(2) The total number of customers served by the utility.

UGI PNG - 168,000 UGI-ED - 63,000

Estimated customers eligible for joint billings – 31,000

(a)(3) A calculation of the number of customers, by tariff subdivision, whose bills will be affected by the change.

Estimated customers eligible for joint billings – 31,000

(a)(4) The effect of the change on the utility's customers.

Enhanced customer service through a reduction in the number of bills received.

(a)(5) The effect, whether direct or indirect, of the proposed change on the utility's revenue and expenses.

Given the limited customer base, the proposed change is not expected to result in in any material change in revenue or expenses.

(a)(6) The effect of the change on the service rendered by the utility.

The change is expected to enhance customer satisfaction.

(a)(7) A list of factors considered by the utility in its determination to make the change. The list shall include a comprehensive statement as to why these factors were chosen and the relative importance of each. This subsection does not apply to a portion of the tariff change seeking a general rate increase as defined in 66 Pa.C.S. Section 1308 (relating to voluntary changes in rates).

The proposed change is being made possible by a scheduled replacement of legacy customer information systems, and is being proposed to enhance customer service and satisfaction.

(a)(8) Studies undertaken by the utility in order to draft its proposed change. This paragraph does not apply to a portion of the tariff change seeking a general rate increase as defined in 66 Pa.C.S. Section 1308.

UGI PNG and UGI-ED studied the combined billing practices of another large combined electric and gas utility in Pennsylvania, and considered advise of outside consultant assisting with the design and implementation of a replacement customer information system.

(a)(9) Customer polls taken and other documents, which indicate customer acceptance and desire for the proposed change.

No customer polls were conducted, but outreach has been conducted in potentially interested parties, including Commission staff, public parties, marketer organizations, and low-income advocates.

(a)(10) Plans the utility has for introducing or implementing the change with respect to its customers.

UGI PNG and UGI-ED intends to reach out to marketer organizations and the Commission's Office of Competitive Market Oversight to seek input as it finalizes proposed joint bill formats.

(a)(11) F.C.C. or FERC or Commission orders or rulings applicable to the filings.

None.

### UGI PENN NATURAL GAS, INC.

### GAS TARIFF

### INCLUDING THE GAS SERVICE TARIFF

AND

THE CHOICE SUPPLIER TARIFF

RECEIVED

OCT 1 3 2016

Rates and Rules

Governing the

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Furnishing of

Gas Service and Choice Aggregation Service

in the

Territory Described Herein

Issued: October 13, 2016

Effective for service rendered on and after December 12, 2016.

Issued By:

Paul J. Szykman

Vice President - Rates and Government Relations

Vice President and General Manager - Electric Utilities

2525 N. 12<sup>th</sup> Street, Suite 360

Post Office Box 12677

Reading, PA 19612-2677

http://www.ugi.com/png

## NOTICE

This tariff makes changes to rules and regulations. (See Page 2.)

### LIST OF CHANGES MADE BY THIS SUPPLEMENT

(Page Numbers Refer to Official Tariff)

### Table of Contents, Page 3

> Page 26(b) has been added to include new Billing and Payment Section 8.11, "Joint Billing".

### Section 8.11, Page 26(b)

> Joint Billing section has been added.

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UGI PENN NATURAL GAS, INC.

### RULES AND REGULATIONS

### 8. BILLING AND PAYMENT - Continued

(C)

Joint Billing. Joint Billing provides Customers with one combined 8.11 account and a combined invoice that displays charges for both their gas and electric service and pertains to Customers that are the same class as described below and receive both gas service from the Company and electric service from UGI Utilities, Inc. -Electric Division ("UGI-ED") at the same premises. Joint billing shall become available to eligible customers beginning with their billing cycle occurring after a scheduled upgrade to the Company's customer information system which is expected to occur in September of 2017. Eliqible Customers shall be Residential Customers receiving service under Rate Schedules R and RT who are also Residential Customers of UGI-ED receiving electric distribution service under UGI-ED Rate Schedules R, RWT, and RTU, and Commercial and Industrial Customers receiving service under Rate Schedules N and NT who are also Commercial and Industrial Customers of UGI-ED receiving electric distribution service under UGI-ED Rate Schedules GS1, GS4, and GS5, unless they elect otherwise in writing or through mutual agreement with Company. Eligible Customers shall be combined into a single Customer account for service received from the Company and UGI-ED, and shall receive combined bills separately listing charges from each company. The Company and UGI-ED shall, for such combined accounts, and subject to applicable statutory and regulatory requirements, establish a reasonable hierarchy of categories for the posting of partial payments to such joint accounts, and within each such category payments shall first be posted, as applicable, to UGI-ED or Electric Generation Supplier charges before being posted to UGI PNG or Natural Gas Suppler charges.

### **VERIFICATION**

I, Paul J. Szykman, hereby state that I am the Vice President, Rates & Government Relations, Vice President & General Manager – Electric Utilities, of UGI Utilities, Inc.; that I am duly authorized to and do make this Verification on behalf of UGI Penn Natural Gas, Inc.; that the facts set forth in the foregoing are true and correct to the best of my knowledge information and belief; and that this Verification is made subject to the penalties of 18 Pa.C.S. §4904 (relating to unsworn falsification to authorities).

Paul J. Szykman

Vice President, Rates & Government Relations

Vice President & General Manager – Electric Division

**UGI** Utilities

2525 N. 12th Street

Reading, PA 19612-2677

Date: October 13, 2016

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OCT 1 3 2016

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU



### **CERTIFICATE OF SERVICE**

OCT 1 3 2016

UGI Penn Natural Gas, Inc.

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

I hereby certify that this 13<sup>th</sup> day of October, 2016, I served a true and correct copy of the foregoing documents upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

### **VIA FIRST-CLASS MAIL**

Tanya J. McCloskey, Acting Consumer Advocate Office of Consumer Advocate 555 Walnut Street Forum Place, 5th Floor Harrisburg, PA 17101-1923	John R. Evans, Small Business Advocate Office of Small Business Advocate Commerce Building 300 North Second Street Suite 202 Harrisburg, PA 17101
Richard Kanaskie, Director Pennsylvania Public Utility Commission Bureau of Investigation & Enforcement P.O. Box 3265 Harrisburg, PA 17105-3265	Paul Diskin, Director Pennsylvania Public Utility Commission Bureau of Technical Utility Services P. O. Box 3265 Harrisburg, PA 17105-3265
Dennis Hosler, Director Pennsylvania Public Utility Commission Bureau of Audits: Eastern Region P. O. Box 3265 Harrisburg, PA 17105-3265	Patrick M. Cicero, Esq. Elizabeth R. Marx, Esq. Pennsylvania Utility Law Project 118 Locust Street Harrisburg, PA 17101
Joseph L. Vullo, Esq. Commission for Economic Opportunity 1460 Wyoming Ave. Forty Fort, PA 18704	John F. Povilaitis, Esq. Buchanan Ingersoll & Rooney, PC 409 North Second Street Suite 500 Harrisburg, PA 17101-1357 Counsel for the Retail Energy Supply Association
Todd S. Stewart, Esq. Hawke McKeon & Sniscak LLP PO Box 1778 Harrisburg, PA 17101 Counsel for Natural Gas Suppliers	

Paul J. Szykman

ORIGIN ID:ROGA RONDA SEKELA UGI UTILITIES, INC. 2525 N. 12TH STREET SUITE 360 READING, PA 19605 UNITED STATES US BILL SENDER MS. ROSEMARY CHIAVETTA, SECRETARY PA PUBLIC UTILITY COMMISSION 54 JOF BY 2/14 EB **400 NORTH ST COMMONWEALTH KEYSTONE BUILDING** HARRISBURG PA 17120 (717) 783-1740 INV. PO: REF: PNG JOINT BILLING TARIFF Fedex.

(610) 796-3401

SHIP DATE: 130CT16 ACTWGT: 0.50 LB CAD: 105240455/INET3790

FRI - 14 OCT 3:00P

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