

ORIGINAL

7037 Old Madison Pike
Suite 400
Huntsville, AL 35806



Telephone: 256-382-2230
Facsimile: 256-382-3969

September 22, 2004

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Karen Oill Moury
Acting Executive Director
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, Pennsylvania 17105-3265

Re: Contact Information for Business Telecom, Inc., d/b/a BTI

Dear Ms. Moury:

Please update the Commission's records to reflect the following contact information for Business Telecom, Inc., Docket Number A-310092.

Regulatory Contact

Jean Houck, Regulatory
Business Telecom, Inc.
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806
Telephone Number: (256) 382-2230, 800-239-3000
Facsimile Number: (256) 382-3969
Email Address: jean.houck@btitelecom.net

A-310092 Doc
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Customer Service
Business Telecom, Inc.
8830 US Hwy 231
Arab, AL 35016
Telephone Number: 800-849-2111
Facsimile Number: (256) 264-0910
Email Address: onlinecustomersupport@itcdeltacom.com

If you have any questions regarding this matter please contact me at 256-382-2230.

Sincerely,

BUSINESS TELECOM, INC

Jean Houck
Senior Manager, Regulatory

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04 SEP 27 AM 9:38
OFFICE OF
EXECUTIVE DIRECTOR

