800 West Hershey Park Drive	
Hershey, Pa 17033	

P 717-531-3258 F 717-531-3255



R-2017-2595853

March 20, 2017

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg PA 17105-3265

Dear Secretary Chiavetta,

RE: Docket Number R-2011-2232243 Customer Class Demand Study

Pennsylvania American Water Company's (PAWC or the Company) water base rate proceeding at Docket No. R-2011-2232243 was resolved by a Joint Petition for Settlement (the Settlement) among PAWC, the Pennsylvania Public Utility Commission's (PUC or the Commission) Bureau of Investigation and Enforcement, the Office of Consumer Advocate, the Office of Small Business Advocate, AK Steel, and the Pennsylvania-American Large Users Group (Joint Petitioners). The Settlement was approved by the Commission's final Order entered November 10, 2011. Paragraph 8.k. of the Settlement provides that the Company will conduct such study and will provide the available results of the study to the Joint Petitioners.

Attached is a printed version and an electronic version of the Customer Class Demand Study.

If you or the Joint Petitioners have any questions please feel free to contact me.

Sincerely,

John Cox Director of Rates and Regulations

Enclosure

cc. Office of Consumer Advocate (2 sets) Bureau of Investigation and Enforcement (2 sets) Office of Small Business Advocate (2 sets) AK Steel (1 set) Pennsylvania-American Large Users Group (1 set)

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