

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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May 15, 2017

Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General  
KATHLEEN G. KANE, Through the Bureau of Consumer  
Protection,  
And  
TANYA J. McCLOSKEY, Acting Consumer Advocate,  
Complainants

v.

Respond Power, LLC

Respondent

Docket No. C-2014-2427659

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 67(c) of the Joint Petition for Approval of Settlement (Settlement), page 43 of the Initial Decision dated May 17, 2016, and the final Order dated August 11, 2016 in the above-captioned proceeding. On May 15, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection (BCP) and the Acting Consumer Advocate, Tanya J. McCloskey (OCA) provided the April Report of the Administrator of the Refund Pool to Respond Power, LLC (Respond Power), the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 53,879 checks were issued on November 23, 2016, representing checks to all eligible customers. Of those checks issued, 35,698 totaling \$2,436,406.42 were cashed and paid and 18,181 totaling \$1,113,335.92 were uncashed. Joint Complainants note that pursuant to the Settlement, the BCP and the OCA determined the amount of refund to offer to any individual

residential or small business customer based on the individual customer's usage, price charged and refund amounts already received. There is no correlation between the number of refund checks that were issued and the number of customers that were served by Respond Power during January, February, and March 2014.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,

*Kristine E Marsilio*

Kristine E. Marsilio  
Assistant Consumer Advocate  
PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ  
Honorable Joel Cheskis, ALJ  
Certificate of Service

233168

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by :  
Attorney General KATHLEEN G. KANE, :  
Through the Bureau of Consumer Protection, :

And :  
:

TANYA J. McCLOSKEY, Acting Consumer :  
Advocate, :

Complainants :

Docket No. C-2014-2427659

v. :

RESPOND POWER, LLC, :

Respondent :

I hereby certify that I have this day served a true copy of the foregoing document,  
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter  
Re: April Report on the distribution of the refund pool, in the manner and upon the persons listed  
below:

Dated this 15th day of May 2017.

SERVICE BY E-MAIL & INTER-OFFICE MAIL

Adam D. Young, Esq.  
Michael Swindler, Esq.  
Bureau of Investigation & Enforcement  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
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