Review of Universal Service & Energy Conservation Programs
Stakeholder Meeting
September 13-14, 2017
Hearing Room 1
Commonwealth Keystone Building

September 13th: 1pm to 5pm
Welcome

1. CAPs
   • Eligibility
   • Payment Plans
   • Energy Burden
   • Maximum CAP Credits
   • LIHEAP
   • LIHEAP Data Sharing
   • Arrearage Forgiveness
   • Recertification
   • Shopping
   • Reinstatement
   • Termination
   • Determining Program Costs

September 14th: 8am to 12pm

2. CARES
   • Program Design
   • Staffing and Training
   • Tracking Outcomes

3. Hardship Funds
   • Eligibility
   • Funding

4. Universal Services
   • Program Design
   • Needs Assessment
   • Cost Recovery
   • Reporting Requirements
   • USECP Review Process
   • Base Rate Cases

5. LIURPs
   • Coordination with CAP
   • Administration
   • Costs
   • Design
   • Multifamily
   • Landlords

Next Steps/Adjournment