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Federal Express

January 2, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

**RE: PPL Electric Utilities Corporation's Universal
Service and Energy Conservation Plan for 2017-2019,
Docket No. M-2016-2554787**

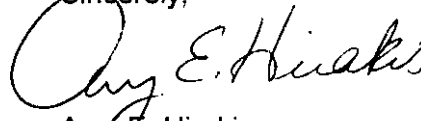
Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is PPL Electric's Quarterly update regarding its Universal Service and Energy Conservation Plan. This update is being filed pursuant to the Order issued October 5, 2017 in the above captioned proceeding.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on January 2, 2018, which is the date it was deposited with an overnight delivery service.

If you have questions, please contact me directly (610/774-4254) or Melinda Stumpf, PPL Electric's Manager-Regulatory Programs & Business Services, at 484/634-3297.

Sincerely,


Amy E. Hirakis

Enclosure

cc: Mr. Joe Magee
Ms. Sarah Dewey
Ms. Louise Fink-Smith
Certificate of Service

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

bcc: Ms. Melinda Stumpf, PPL Electric

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Quarterly Update #1

JAN - 2 2018

PPL Electric Utilities

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Universal Service and Energy Conservation Plan

1/2/2018

In their Public Meeting held on October 5, 2017 (Docket No. M-2016-2554787), the Pennsylvania Public Utility Commission (Commission) entered a Tentative Order, requesting additional information prior to the approval of the proposed 2017-2019 universal service and energy conservation plan for PPL Electric Utilities Corporation (PPL or Company). The Tentative Order requested quarterly updates on five items. The following is a summary of: the system enhancement, progress, and the expected completion date for each:

System Enhancement	Progress	Deadline	Completed
Establishing a control feature to ensure a household's OnTrack payment does not exceed the maximum energy burden levels in the CAP Policy Statement.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	May 7, 2018	
Automatically recertifying eligible OTBB customers for regular OnTrack.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	April 1, 2018	
Allowing customers to voluntarily leave OnTrack or are removed for non-payment to be re-instated in the program if they pay the OnTrack catch-up amount.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	May 7, 2018	
Implementation of an automatic WRAP referral process for OnTrack customers.	PPL completed this system enhancement with an upgrade to its OnTrack REP portal.	June 1, 2018	December 12, 2017
Automatically recalculate OnTrack payments when participating customers transfer service to a new residence.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	July 1, 2108	

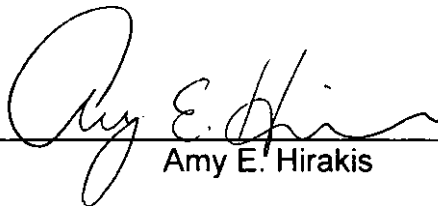
CERTIFICATE OF SERVICE
(Docket No. M-2016-2554787)

I hereby certify that true and correct copies of the foregoing have been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL

Patrick Cicero, Esquire Elizabeth R. Marx, Esquire Joline Price, Esquire Pennsylvania Utility Law Project 118 Locust Street Harrisburg, PA 17101 <i>Representing CAUSE-PA</i>	Christy Appleby Office of Consumer Advocate 555 Walnut Street 5 th Floor Forum Place Harrisburg, PA 17101
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Date: January 2, 2018



Amy E. Hiras

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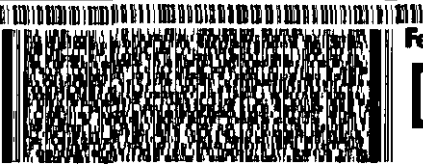
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UNITED STATES US

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TO ROSEMARY CHIAVETTA, SECRETARY
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COMMONWEALTH KEYSTONE BLDG
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HARRISBURG PA 17120

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