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March 8, 2018

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission P. O. Box 3265 Harrisburg, PA 17105-3265

In re: Formal Complaint Docket No. C-2018-3000207

Diana Cole v. Reynolds Water Company

Rate Case Docket No. R-2017-2631441

Pennsylvania Public Utility Commission v. Reynolds Water Company

Dear Secretary Chiavetta:

We are counsel to Reynolds Water Company ("Reynolds" or "Company") in the above matters which include the Formal Complaint of Diana Cole at Complaint Docket No. C-2018-3000207 ("Cole Complaint") relating to Reynolds' general rate filing at Rate Case Docket No. R-2017-2631441. By Secretarial letter dated March 5, 2018, you formally served a copy of the Cole Complaint on us indicating by reference to 52 Pa. Code § 5.61(d) that the Complaint would be heard in conjunction with the Company's general rate proceeding at Rate Case Docket No. R-2017-2631441. No answer to the Cole Complaint is required by 52 Pa. Code § 5.61(d) unless directed by the Commission or the presiding officer. No filing directive has been issued by either the Commission or Administrative Law Judge Dunderdale who is presiding over the general rate filing, and Reynolds, accordingly, is not planning on filing an answer to the Complaint unless later directed to do so. Please advise if anything further is needed in regard to the matter.

Very truly yours,

THOMAS, NIESEN & THOMAS, LLC

Thomas T. Niesen

cc: Certificate of Service Bradley R. Gosser, CPA

CERTIFICATE OF SERVICE

I hereby certify that I have this 8th day of March, 2018, served a true and correct copy of the foregoing letter, upon the persons and in the manner set forth below:

FIRST CLASS MAIL, POSTAGE PREPAID

Diana Cole 118 11th Street Greenville, PA 16125

The Honorable Katrina L. Dunderdale Administrative Law Judge Pennsylvania Public Utility Commission Piatt Place, Suite 220 301 5th Avenue Pittsburgh, PA 15222

Thomas 7. Niesen PA Attorney ID No. 31379