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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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**Federal Express**

March 27, 2018

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor North  
Harrisburg, PA 17120

**RE: PPL Electric Utilities Corporation's Universal  
Service and Energy Conservation Plan for 2017-2019,  
Docket No. M-2016-2554787**

Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is PPL Electric's Quarterly update regarding its Universal Service and Energy Conservation Plan. This update is being filed pursuant to the Order issued October 5, 2017 in the above captioned proceeding.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on March 27, 2018, which is the date it was deposited with an overnight delivery service.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

If you have questions, please contact me directly (610/774-4254) or Melinda Stumpf, PPL Electric's Manager-Regulatory Programs & Business Services, at 484/634-3297.

Sincerely,

A handwritten signature in black ink that reads "Amy E. Hirakis". The signature is fluid and cursive, with the first name being the most prominent.

Amy E. Hirakis

Enclosure

cc: Mr. Joe Magee  
Ms. Sarah Dewey  
Ms. Louise FinkSmith  
Certificate of Service

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**Quarterly Update #2**

**PPL Electric Utilities**

**Universal Service and Energy Conservation Plan**

**3/29/2018**

In their Public Meeting held on October 5, 2017 (Docket No. M-2016-2554787), the Pennsylvania Public Utility Commission (Commission) entered a Tentative Order, requesting additional information prior to the approval of the proposed 2017-2019 universal service and energy conservation plan for PPL Electric Utilities Corporation (PPL or Company). The Tentative Order requested quarterly updates on five items. The following is a summary of: the system enhancement, progress, and the expected completion date for each:

<b>System Enhancement</b>	<b>Progress</b>	<b>Deadline</b>	<b>Completed</b>
Establishing a control feature to ensure a household's OnTrack payment does not exceed the maximum energy burden levels in the CAP Policy Statement.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	June 7, 2018	
Automatically recertifying eligible OTBB customers for regular OnTrack.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	April 1, 2018	March 12, 2018
Allowing customers to voluntarily leave OnTrack or are removed for non-payment to be re-instated in the program if they pay the OnTrack catch-up amount.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	June 7, 2018	
Implementation of an automatic WRAP referral process for OnTrack customers.	PPL completed this system enhancement with an upgrade to its OnTrack REP portal.	June 1, 2018	December 12, 2017
Automatically recalculate OnTrack payments when participating customers transfer service to a new residence.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	July 1, 2108	

**CERTIFICATE OF SERVICE**

**(Docket No. M-2016-2554787)**


I hereby certify that true and correct copies of the foregoing have been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA FIRST CLASS MAIL AND EMAIL**

Patrick Cicero, Esquire  
Elizabeth R. Marx, Esquire  
Pennsylvania Utility Law Project  
118 Locust Street  
Harrisburg, PA 17101  
*Representing CAUSE-PA*

Christy Appleby  
Office of Consumer Advocate  
555 Walnut Street  
5<sup>th</sup> Floor  
Forum Place  
Harrisburg, PA 18101

Date: March 27, 2018

  
Amy E. Hirakis

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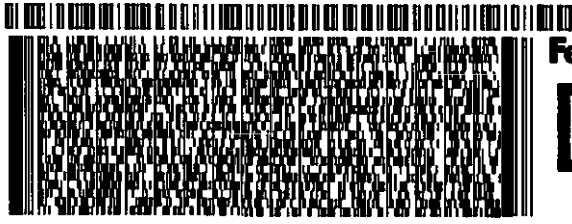
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TO **ROSEMARY CHIAVETTA, SECRETARY  
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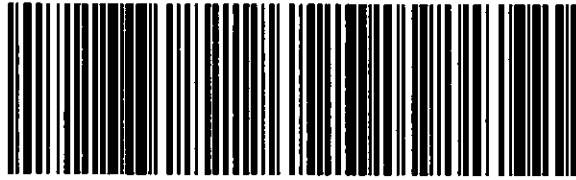


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