

Exceptions of Mildred J. Neils, Complainant , File Number  
C-2018-3000054

Recommended Decisions, Page # 1 continued to Page # 2  
We are totally opposed to a 30.4 % increase. This is only a fifteen (15%) percent variance and not acceptable . This proposed increase is not in the better interest of the customer .

HISTORY OF PROCEEDINGS, Page # 5 , Fire Hydrants are in fact locked down , The painted black top , and the red bottom indicate that they are out of service Unless We Pay a Fifteen Hundred ( \$1,500.00) dollar fee per year . These hydrants are in working order as the employees have been observed flushing them . The home owners insurance have gone up all due to the Insurance Companies also having knowledge of this situation created by the Reynolds Water Co.

TERMS AND CONDITIONS OF SETTLEMENT , page # 5  
item # 10.

We the petitioners Do Not Agree that these proceedings can be settled without formal litigation.

(a) REVENUE INCREASE AND PHASE IN, Page # 5.

We the petitioners do not agree or grant (Reynolds) any

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permission to file a tariff settlement in the form of an attachment as appendix (A) to become effective for service on a one day notice .

Page # 5

The accumulated deferred income tax normalization credit is also up for questioning . The Reynolds Development , and Their Businessman's Association which if you read the authorized document shows that they have two (2) non-profit listings . What is up with having two (2) 501 C's Non Profit Listings ?

(a) REVENUE INCREASE AND PHASE IN , Page # 6

The Phase 1 rates produce an annual increase of \$111,198 dollars and to become effective upon approval . There will be NO ANNUAL INCOME GRANTED .

(c) MONTHLY BILLING – PAGE # 7

why does Reynolds Water need an analysis of costs and benefits for moving to monthly billing ? This should not have any bearing , if they are reading the meters as they state . ( Now this is questionable) Reynolds is showing no respect what so ever to OUR Veterans , on disability , nor are they showing any respect to our handicapped , also on disability .

(e) BILLING FORMAT- Page # 7

The water figure is estimated , the sewer is coming from the water figure is also estimated , the Pennvest is based on the water , thus another estimate .

Pennvest is their finance company which they own , based in Sharon, Pa. While in these proceedings comes a new announcement , Friday , April 27<sup>th</sup> (Record Argus ) front page that their new venture is Medical Marijuana , stating that they borrowed another One Million and Half dollars (\$1,500,000) for development .

(f) STAY OUT – page # 7

We the people do not agree with the two (2) year stay out. The stay out not be any less than ELEVEN (11) years (2029) giving we the customer time to let the present Pennvest to expire and not add to it as well as they have intended .

OTHER PROVISIONS page # 8

(11) We are not agreeing to this 30.4% what so ever . Under the quarterly cost for the residential customer would increase by an additional 7.49% . Totally Not Acceptable .

REYNOLDS STATEMENT IN SUPPORT page # 8

We the people are not handing out Card Blanch .

PAGE # 9

Reynolds contends the settlement increase will provide it with additional and necessary cash flow to meet operation expenses . PLUS the opportunity to earn a return on important capital projects .

You just got through receiving from a Pennsylvania grant of three hundred and twenty-seven (\$327,000) thousand dollars , and you just got through borrowing from your own finance company a million and half (\$1,500,000) dollars. Truly believe that the Pennsylvania Auditors should be brought in to audit their books for the past seven (7)years.

#### ADDITIONAL AND NEEDED CASH FLOW Page # 9

Reynolds can say that they will experience a loss and negative return of 4.49% at the present rate level, however their own self claim that they have Five Million (\$5,000,000) in assets

#### SIGNIFICANT CAPITAL PROJECTS – Page # 9

We think that this 500 feet of 8 inch water pipe under the Shenango River should be reevaluated with respect to is it a benefit to we the community or is it a benefit to the Industrial Park which they are promoting at our expense . The Dollar General Store is breaking ground . Is this being done at our expense as well ?

RATE CASE STAY OUT, Page # 12

No more Stay Out less than eleven (11) years .(2029)

FEDERAL TAXES CONSIDERATION Page # 13

The Pennsylvania Public Utility Commission has put out on all Media Sources That effective : All Water Companies , All Electric Companies , All Gas Companies must lower their rates by eight and half (8 ½%) percent .

OCA'S STATEMENT – Page # 16

These Terms and Conditions of Settlement Do Not Represent a Fair and Reasonable Resolution of Issues and Claims .

COMMENTS FROM INDIVIDUAL COMPLAINANTS Page #18

See Attached :

1.58. Form Of Certificate Of Service.

(a) The Form Of Certificate Of Service Must Be As Follows:

I hereby certify that this day served a true copy of the foregoing documents upon the parties , listed ( see attached) in accordance with the requirements of 1.54 (relating to service by a party) .

The attached two (2) pages were served via the United States Postal Service .

Dated This 4 Day In The Month Of June In The Year Of 2018 .

Mildred J. Heiler

Signature

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OFFICE OF CONSUMER ADVOCATE  
555 WALNUT STREET  
FORUM PLACE—5<sup>TH</sup> FLOOR  
HARRISBURG , PA., 17101-1923

CARRIE WRIGHT  
BUREAU OF I & E  
PA. PUBLIC UTILITY COMMISSION  
P.O. BOX 3265  
HARRISBURG, PA. 17105-3265

SECRETARY FOR THE COMMISSION  
PA. PUBLIC UTILITY COMMISSION  
P.O. BOX 3265  
HARRISBURG, PA., 17105-3265

COMMISSION'S OFFICE OF SPECIAL ASSISTANCE  
PA. PUBLIC UTILITY COMMISSION  
P.O. BOX 3265  
HARRISBURG, PA., 17105-3265



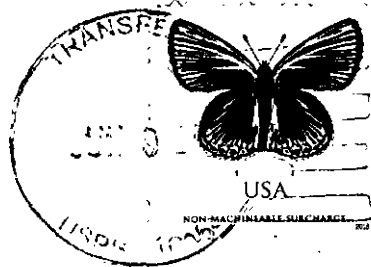
HONORABLE : KATRINA L DUNDERDALE  
301 FIFTH AVENUE  
PIATT PLACE, SUITE # 220  
PITTSBURGH , PA., 15222

THOMAS T. NIESEN LLC  
212 LOCUST STREET STE # 302  
HARRISBURG, PA., 17101



Ms Mildred Heile  
526 Reynolds Rd  
Greenville, PA 16125

SECRETARY FOR THE COMMISSION  
PA. PUBLIC UTILITY COMMISSION  
P.O. BOX 3265  
HARRISBURG, PA., 17105-3265



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