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Federal Express

July 2, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

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JUL 02 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**RE: PPL Electric Utilities Corporation's Universal
Service and Energy Conservation Plan for 2017-2019,
Docket No. M-2016-2554787**

Dear Secretary Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is PPL Electric's Quarterly update regarding its Universal Service and Energy Conservation Plan. This update is being filed pursuant to the Order issued October 5, 2017 in the above captioned proceeding.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on July 2, 2018, which is the date it was deposited with an overnight delivery service.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

If you have questions, please contact me directly (610/774-4254) or Melinda Stumpf, PPL Electric's Manager-Regulatory Programs & Business Services, at (484/634-3297).

Sincerely,

Amy E. Hirakis

Enclosure

cc: Mr. Joe Magee
Ms. Sarah Dewey
Ms. Louise Fink Smith
Certificate of Service

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Final Quarterly Update

PPL Electric Utilities

Universal Service and Energy Conservation Plan

6/29/2018

In their Public Meeting held on October 5, 2017 (Docket No. M-2016-2554787), the Pennsylvania Public Utility Commission (Commission) entered a Tentative Order, requesting additional information prior to the approval of the proposed 2017-2019 universal service and energy conservation plan for PPL Electric Utilities Corporation (PPL or Company). The Tentative Order requested quarterly updates on five items. The following is a summary of: the system enhancement, progress, and the expected completion date for each:

System Enhancement	Progress	Deadline	Completed
Establishing a control feature to ensure a household's OnTrack payment does not exceed the maximum energy burden levels in the CAP Policy Statement.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	June 7, 2018	June 6, 2018
Automatically recertifying eligible OTBB customers for regular OnTrack.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	April 1, 2018	March 12, 2018
Allowing customers to voluntarily leave OnTrack or are removed for non-payment to be re-instated in the program if they pay the OnTrack catch-up amount.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	June 7, 2018	June 6, 2018
Implementation of an automatic WRAP referral process for OnTrack customers.	PPL completed this system enhancement with an upgrade to its OnTrack REP portal.	June 1, 2018	December 12, 2017
Automatically recalculate OnTrack payments when participating customers transfer service to a new residence.	PPL's Regulatory Programs Team worked with their IT department to discuss the change and identify the amount of hours needed to complete.	July 1, 2108	June 29, 2018

CERTIFICATE OF SERVICE

(Docket No. M-2016-2554787)

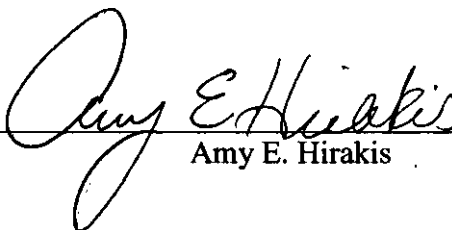
I hereby certify that true and correct copies of the foregoing have been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA FIRST CLASS MAIL AND EMAIL

Patrick Cicero, Esquire
Elizabeth R. Marx, Esquire
Pennsylvania Utility Law Project
118 Locust Street
Harrisburg, PA 17101
Representing CAUSE-PA

Christy Appleby
Office of Consumer Advocate
555 Walnut Street
5th Floor
Forum Place
Harrisburg, PA 18101

Date: July 2, 2018


Amy E. Hirakis

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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 627 HAUSMAN ROAD

ALLENTOWN, PA 18104
 UNITED STATES US

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TO **ROSEMARY CHIAVETTA, SECRETARY**
PENNSYLVANIA PUBLIC UTILITY COMMISS
COMMOMWEALTH KEYSTONE BLDG
400 NORTH ST
HARRISBURG PA 17120

(717) 772-7777

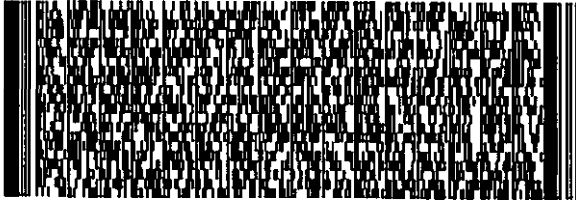
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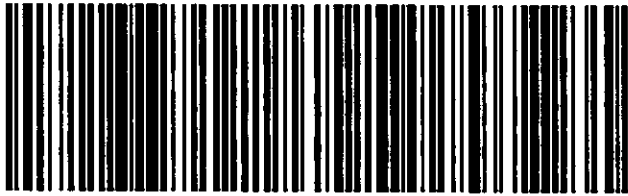


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