



PHILADELPHIA GAS WORKS

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July 2, 2018

RECEIVED

JUL 02 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Via Federal Express and First Class Mail

Rosemary Chiavetta, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Philadelphia Gas Works Universal Service Plan for 2017-2020 Submitted in Compliance with 52 Pa. Code § 62.4, Docket No. M-2016-2542415 – July 5, 2018 Report

Dear Secretary Chiavetta:

Please accept this July 5, 2018 Status Update on behalf of Philadelphia Gas Works (“PGW”) regarding the below Customer Responsibility Program (“CRP”) system changes - with a goal implementation date of July 6, 2018 - as required by Ordering Paragraph 4 of the Commission’s October 5, 2017 Order.

- Enrolling customers in CRP at the PIP or the budget bill amount, whichever is lower (“Average Bill Project”).
- Allowing customers to document a change in income when determining the amount to pay to re-enroll in CRP and recalculate the PIP CRP Cure amount from the date of this income change (“Change in Income Project”).
- Provide retroactive arrearage forgiveness for any months missed once customers pay the CRP balance or CRP Cure amount in-full (“Retroactive Forgiveness Project”).

Project	Status	Actual Implementation Date
Average Bill Project	Implemented	June 24, 2018
Change in Income Project	Implemented	July 1, 2018
Retroactive Forgiveness Project	Implemented	July 1, 2018



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Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

A handwritten signature in black ink, appearing to read 'Graciela Christlieb', is written over a horizontal line.

Graciela Christlieb, Esq.

cc: Cert. of Service w/enc.



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CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PGW's Quarterly Report upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via First Class Mail

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July 5, 2018



Graciela Christlieb, Esq.

FedEx Express Package **US Airbill**

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Form ID No. **0215**

Recipient's Copy

1 From

Date 7/2/18

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Company PHILADELPHIA GAS WORKS

Address 500 W MONTGOMERY AVE

City PHILADELPHIA State PA ZIP 19122-2898

2 Your Internal Billing Reference

3 To

Recipient's Name Rosemary Chiavetta Phone 717 787-7777

Company PUC

Address 400 North Street

City Harrisburg State PA ZIP 17120

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REQUIRED. Available ONLY for
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4 Express Package Service * To most locations. **Packages up to 150 lbs.**
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FedEx Priority Overnight
Next business morning. Friday shipments will be delivered on Monday unless Saturday Delivery is selected.

FedEx Standard Overnight
Next business afternoon. Saturday Delivery NOT available.

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning. Saturday Delivery NOT available.

FedEx 2Day
Second business afternoon. Thursday shipments will be delivered on Monday unless Saturday Delivery is selected.

FedEx Express Saver
Third business day. Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500.

FedEx Envelope* **FedEx Pak*** **FedEx Box** **FedEx Tube** **Other**

6 Special Handling and Delivery Signature Options Fees may apply. See the FedEx Service Guide.

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No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery.

Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery for residential deliveries only.

Does this shipment contain dangerous goods?

NO **Yes** As per attached Shipper's Declaration. **Yes** Shipper's Declaration not required. **Dry Ice** Dry ice, 9 UN 1845 _____ x _____ kg

Restrictions apply for dangerous goods — see the current FedEx Service Guide. **Cargo Aircraft Only**

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Supplier (Acct. No. in Section 1 will be billed) **Recipient** **Third Party** **Credit Card** **Cash/Check**

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