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September 30, 2019

VIA E-FILING

Ms. Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

In Re: Indian Springs Water Company – Docket No. M-2019-3011972

Dear Secretary Chiavetta:

Enclosed please find the Notice of Acquisition Investigation and Receivership that was served on the customers of Indian Springs Water Company on September 30, 2019 via first class mail.

Sincerely,

A handwritten signature in blue ink that reads "Elizabeth Rose Triscari".

Elizabeth Rose Triscari

jrh

enclosures

cc: The Honorable Steven Haas (*via first-class mail*)
All Parties on the Attached Certificate of Service (*via first-class mail*)

NOTICE OF ACQUISITION INVESTIGATION AND RECEIVERSHIP

To Indian Springs Water Company Customers:

The PUC's Acquisition Investigation and Appointment of Receiver

Indian Springs Water Company (Indian Springs) is your water service provider. Indian Springs has approximately 39 customers and is regulated by the Pennsylvania Public Utility Commission (PUC) under the Pennsylvania Public Utility Code. The PUC has opened an investigation at PUC Docket No. M-2019-3011972 into whether it should order a capable public utility to acquire Indian Springs pursuant to Section 529 of the Public Utility Code (66 Pa. C.S. Section 529), which investigation shall include a discussion of alternatives to acquisition.

As part of this process, the PUC has ordered that Pennsylvania-American Water Company (PAWC) assume total control of all property and operations of Indian Springs as a receiver beginning **August 19, 2019**. The Company responsible for your billing will change to PAWC, which will continue to bill you at Indian Springs existing rates. All future payments for water service should be directed to PAWC, 852 Wesley Drive, Mechanicsburg, PA 17055.

For customer service issues during normal business hours (Monday through Friday 8:00 AM to 5:00 PM), contact PAWC's Customer Advocacy Group at 717-550-1606. If you have an alternate source of water, such as a well, and wish to disconnect from the Indian Springs water system, please contact PAWC's Customer Advocacy Group. After hours and on weekends please contact PAWC's Field Resources Coordination Center (FRCC) at 570-351-0101.

Notice of the Investigation and an Opportunity to Participate

As a customer of Indian Springs, you are entitled to receive Notice of the Acquisition Investigation and an opportunity to participate in it.

Actions You Can Take

You are not required to participate in the Investigation. The burden to prosecute the proceeding is with the PUC's Bureau of Investigation and Enforcement. Should you wish to participate, there are three ways to do so:

1. You can contact the Pennsylvania Office of Consumer Advocate (OCA) with questions, concerns and comments. The OCA is an active party representing the interests of residential customers. The telephone number for the OCA is (717) 783-5048 or toll-free (800) 684-6560. You can also find information about the case on the OCA's website: www.oca.state.pa.us.

2. You can file a formal Petition to Intervene asking the PUC to allow you to be a party. The petition must state who you are, why you want to be a party, and what your specific concerns are. Petitions should include the docket number (M-2019-3011972) and be sent to the Secretary, PUC, P.O. Box 3265, Harrisburg, PA 17105-3265 with a copy to Administrative Law Judge Steven K. Haas, PUC, P.O. Box 3265, Harrisburg, PA 17105-3265. Petitions must be received by the Secretary by **close of business on October 21, 2019**. Indian Springs has the right to file a responsive pleading to any petition you file. If you have questions, please call the OCA.

3. You can attend or be a witness at a public input hearing, if one is held, where you will have the opportunity to present your views to Judge Haas. All testimony given "under oath" becomes part of the official case record. If no public input hearings are held, you still have the right to attend any hearings that are held in the case; however, you will not be permitted to testify unless you have requested and been granted permission to intervene or are called by a party as a witness.

INDIAN SPRINGS WATER COMPANY

