

PENNSYLVANIA PUBLIC UTILITY COMMISSION

protest

A-2019-3008491

A-2019-3009052



Filing this form will make you a party to a legal proceeding or case. If you do not wish to be a party to the case, consider filing a Comment to Proposed Rate Increase.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name CHRISTINE AND MICHAEL MADDALO

Street/P.O. Box 30 POINT OF WOODS Apt #

City HAZLETON State PA Zip 18202

County SCHUYLKILL

Telephone Number(s) Where We Can Contact You During the Day:

(215) 407-8125 (home) () (mobile)

E-mail Address (optional): CMADDALO@COMCAST.NET

Utility Account Number (from your bill):

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase about which you are complaining. The name of your utility is on your bill.

AQUA PA INC.

RECEIVED
2019 DEC -2 AM 9:50
PA PUC
SECRETARY'S BUREAU

3. PUC Case Docket Number

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2014-1234567.

CASE 3138185 (PER MICHELLE)

4. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC
- WASTEWATER/SEWER
- GAS
- TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- WATER
- MOTOR CARRIER (e.g. taxi, moving company, limousine)
- STEAM HEAT

5. Reason for Complaint

Explain why you oppose the company's proposed rate increase. Use additional paper if you need more space.

REC'D NOTICE OF INCREASE. DISAPPEARED WITH IT SINCE WE ALREADY PAY AN EXORBITANT AMT. FOR WATER BUT DID NOT APPROVE AS 5.83% WASN'T MUCH MORE TO ARGUE ABOUT. WE ARE RENT'D AND PAY TWICE AS MUCH FOR WATER FOR 2 PEOPLE AS WE DID FOR 6 PEOPLE IN A BIGGER HOUSE IN DUCKS CO. MY SON + DAUGHTER-IN-LAW HAVE A BIG HOUSE IN MTG. COUNTY AND WE PAY TWICE AS MUCH AS THEY DO. THEIR INCREASES ARE UNREASONABLE AND WE BELIEVE PRICE GOUGING IS BEING DONE. THEIR RATES ARE OUT OF LINE. CALLED AQUA + THEY SAID 15% INCREASE - WAY OUT OF LINE.

6. Requested Relief

How do you want your complaint to be resolved? Use additional paper if you need more space.

TO GO BACK TO THE RATES WE HAD BEFORE THE PRICE INCREASE WHICH ARE ALSO HIGH. PLS. COMPARE TO WHAT RATES ARE ELSEWHERE AND HOLD THIS COMPANY ACCOUNTABLE. IF I HAVE TO PAY 5.83% AS ATTACHED, THIS IS MORE ACCEPTABLE THAN 15%. WE WEREN'T ADVISED OF THAT UNTIL AFTER IT WAS INCREASED. ALSO (10/11/14)

PLS SEE THE RECENT PAPER OF WHAT APPEARS TO BE ANOTHER INCREASE + WE ARE PAYING THE WHOLE INCREASE - OUR WASTEWATER IS NOT SEPARATE FROM REGULAR WATER.

ALSO, PLEASE NOTE, WHEN COMPLAINING TO THE STATE REP'S OFFICE, THEY HAD ME FAX OVER THE NOTICE MARKED X. WHEN THE AQUA REP CALLED ME, HE DIDN'T SEEM TO KNOW ANYTHING ABOUT THIS NOTICE. I'M SURE THE STATE REP'S OFFICE SENT IT TO THEM.

7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection from Abuse order to this Formal Complaint to Proposed Rate Increase.

8. **Legal Representation**

If you are filing a Formal Complaint to Proposed Rate Increase as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint to Proposed Rate Increase must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. **If you do not sign the Formal Complaint to Proposed Rate Increase, the PUC will not accept it.** By filing this Formal Complaint to Proposed Rate Increase, you will be a party to the case.

Verification:

WE CHRISTINE + MICHAEL MADDALO, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

(Date)

11/25/19

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint to Proposed Rate Increase is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You may electronically file your Formal Complaint to Proposed Rate Increase with the PUC. To do so, you need to establish an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

If you do not electronically file your Formal Complaint to Proposed Rate Increase, mail the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint to Proposed Rate Increase for your records.

File
(*)

IN WITH SRC/SUMMER MO
BILL



NOTICE OF PROPOSED ACQUISITION AND RATE BASE ADDITION

Docket No. A-2019-3008491

Dear Customer:

On March 26, 2019, the Pennsylvania Public Utility Commission (PUC) conditionally accepted for filing the application of Aqua Pennsylvania Wastewater, Inc. (Aqua) for approval to acquire the Cheltenham Township (Cheltenham) wastewater system assets. Cheltenham serves approximately 10,200 customers in Montgomery County, Pennsylvania. Aqua's application also requests that the PUC authorize an addition of up to \$50.25 million to Aqua's rate base pursuant to 66 Pa. C.S. § 1329. A utility's rate base is the value of property used by the utility to provide service to its customers and is one of several components used to establish a utility's customer rates.

This acquisition will not immediately, but may in the future, affect water and/or wastewater bills of Aqua customers, including the new Cheltenham Township wastewater customers. Aqua is not requesting a rate increase as part of the acquisition. Your rates will not change until the conclusion of Aqua's next rate case where Aqua requests and receives PUC approval to increase its rates. Currently, it is not known when Aqua will file its next rate case. At that time, based on a preliminary analysis of the potential rate impacts, Aqua estimates that the rates of the average customer could increase. The amount of the increase will be determined in Aqua's next base rate case and will be dependent on how the Commission chooses to apportion the increase among Aqua's acquired and existing customers. The tables below present non-binding, estimated incremental rate effects of the proposed rate base addition on Aqua's existing water and wastewater customers:

Aqua Wastewater Customers

(over)

Rate Class	Average Usage	Estimated Monthly Increase	Estimated Percentage Increase
Residential	3,020 gal/month	\$3.98	5.83%
Commercial	21,940 gal/month	\$12.52	5.83%
Industrial	3,200 gal/month	\$3.23	5.83%

Case 3738185
JW Mitchell

Aqua Water Customers

Rate Class	Average Usage	Estimated Monthly Increase	Estimated Percentage Increase
Residential	4,080 gal/month	\$0.38	0.58%
Commercial	37,050 gal/month	\$2.37	0.58%
Industrial	211,510 gal/month	\$11.17	0.58%

The amounts stated above could change and will depend on how the PUC chooses to apportion any increase among the types of service, rate zones, and classes of customers.

PUC ROLE

The state agency which approves acquisitions and rates for regulated public utilities is the PUC. The PUC will review and investigate the proposed acquisition and requested \$50.25 million in additional rate base. After examining the evidence, the PUC may approve, modify or deny the acquisition and may approve or modify the \$50.25 million addition to rate base. The PUC will issue a decision on the application on or around October 24, 2019.

ACTIONS YOU CAN TAKE

You can support or challenge Aqua's request by:

- 1) Sending a letter to the PUC. You can tell the PUC why you support or object to Aqua's acquisition of Cheltenham's wastewater system in your letter. This information can be helpful when the PUC investigates the application. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2) Filing a protest or a petition to intervene. If you want to be a party to the case, you must file a protest or a petition to intervene. You then have an opportunity to take part in all the hearings about the proposed acquisition. You can receive copies of all materials distributed by the other parties. ~~Protests and petitions to intervene must be filed in accordance with 52 Pa. Code (relating to public utilities) on or before June 3, 2019. Filings must be made with the Secretary of the Pennsylvania Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265, with a copy served on Aqua's counsel at Thomas, Niesen & Thomas, LLC, Attn: Thomas T. Niesen, 212 Locust Street, Suite 302, Harrisburg, PA 17101.~~

The documents filed in support of the application are available for inspection and copying at the Office of the Secretary of the PUC between 8 a.m. and 4:30 p.m., Monday through Friday, on the PUC's website at www.puc.pa.gov and at Aqua's offices at 762 West Lancaster Avenue, Bryn Mawr, PA 19010. The PUC docket number is A-2019-3008491.

REC'D IN NOV. 2019

BILL

NOTICE OF PROPOSED ACQUISITION AND RATE BASE ADDITION

Docket No. A-2019-3009052

IS THIS ANOTHER INCREASE?

Dear Customer:

On October 23, 2019, the Pennsylvania Public Utility Commission (PUC) conditionally accepted for filing the application of Aqua Pennsylvania Wastewater, Inc. (Aqua) for approval to acquire the East Norriton Township (East Norriton) wastewater system assets. East Norriton serves approximately 4,900 customers in Montgomery County, Pennsylvania. Aqua's application also requests that the PUC authorize an addition of up to \$21 million to Aqua's rate base pursuant to 66 Pa. C.S. § 1329. A utility's rate base is the value of property used by the utility to provide service to its customers and is one of several components used to establish a utility's customer rates.

This acquisition will not immediately, but may in the future, affect water and/or wastewater bills of Aqua customers, including the new East Norriton Township wastewater customers. Aqua is not requesting a rate increase as part of the acquisition. Your rates will not change until the conclusion of Aqua's next rate case where Aqua requests and receives PUC approval to increase its rates. Currently, it is not known when Aqua will file its next rate case. At that time, based on a preliminary analysis of the potential rate impacts, Aqua estimates that the rates of the average customer could increase. The amount of the increase will be determined in Aqua's next base rate case and will be dependent on how the PUC chooses to apportion the increase among Aqua's acquired and existing customers. The tables below present non-binding, estimated incremental rate effects of the proposed rate base addition on Aqua's existing water and wastewater customers:

Aqua Wastewater Customers

Rate Class	Average Usage	Estimated Monthly Increase	Estimated Percentage Increase
Residential	3,020 gal/month	\$1.66	2.43%
Commercial	21,940 gal/month	\$5.22	2.43%
Industrial	3,200 gal/month	\$1.34	2.43%

Aqua Water Customers

Rate Class	Average Usage	Estimated Monthly Increase	Estimated Percentage Increase
Residential	4,080 gal/month	\$0.17	0.26%
Commercial	37,050 gal/month	\$1.05	0.26%
Industrial	211,510 gal/month	\$4.95	0.26%

The amounts stated above could change and will depend on how the PUC chooses to apportion any increase among the types of service, rate zones, and classes of customers.

2 of 2

PUC ROLE

The state agency which approves acquisitions and rates for regulated public utilities is the PUC. The PUC will review and investigate the proposed acquisition and requested \$21 million in additional rate base. After examining the evidence, the PUC may approve, modify or deny the acquisition and may approve or modify the \$21 million addition to rate base. The PUC will issue a decision on the application on or around May 21, 2020.

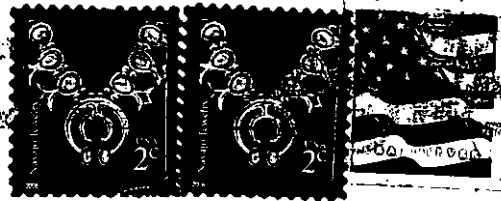
ACTIONS YOU CAN TAKE

You can support or challenge Aqua's request by:

- 1) Sending a letter to the PUC. You can tell the PUC why you support or object to Aqua's acquisition of East Norriton's wastewater system in your letter. This information can be helpful when the PUC investigates the application. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2) Filing a protest or a petition to intervene. If you want to be a party to the case, you must file a protest or a petition to intervene. You then have an opportunity to take part in all the hearings about the proposed acquisition. You can receive copies of all materials distributed by the other parties. Protests and petitions to intervene must be filed in accordance with 52 Pa. Code (relating to public utilities) on or before January 6, 2020. Filings must be made with the Secretary of the Pennsylvania Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265, with a copy served on Aqua's counsel at Thomas, Niesen & Thomas, LLC, Attn: Thomas T. Niesen, 212 Locust Street, Suite 302, Harrisburg, PA 17101.

The documents filed as part of this application are available for inspection and copying at the Office of the Secretary of the PUC between 8 a.m. and 4:30 p.m., Monday through Friday, on the PUC's website at www.puc.pa.gov and at Aqua's offices at 762 West Lancaster Avenue, Bryn Mawr, PA 19010. The PUC docket number is A-2019-3009052.

M Maddalo
30 Point of Woods
Hazleton, PA. 18202



Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
17105-326565