## PENNSYLVANIA PUBLIC UTILITY COMMISSION Harrisburg, Pennsylvania 17120

Pennsylvania Public Utility Commission v. Pittsburgh Water and Sewer Authority

Public Meeting held April 16, 2020 3017951 & 3017970-TUS Docket No. R-2020-3017951 R-2020-3017970

## STATEMENT OF CHAIRMAN GLADYS BROWN DUTRIEUILLE

Before the Pennsylvania Public Utility Commission (Commission) today are the Pittsburgh Water and Sewer Authority's (PWSA) proposed general rate increases filed on March 6, 2020. Today the Commission takes steps to further investigate these rate filings as well as the Authority's tariff provisions.

I appreciate the series of steps PWSA has taken to align its operations so that they can comply with applicable statutes and regulations under the Public Utility Code. As we proceed forward in these rate filings, I want to remind the Authority how essential it is that it continues to revise its tariff provisions toward further compliance with enabling PUC statutes and regulations. This is particularly imperative for those provisions that affect customer service and billing practices.

I appreciate PWSA's due consideration and attention on this vital issue.

April 16, 2020

Date

Gladys Brown Dutrieuille, Chairman

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