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May 28, 2020

VIA eFiling

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17105-3256

Re: Pennsylvania Public Utility Commission v.
Pennsylvania-American Water Company
Docket Nos. R-2020-3019369 and R-2020-3019371, et al.

Dear Secretary Chiavetta:

Pennsylvania-American Water Company ("PAWC" or the "Company") has been served with a number of formal complaints in the above-captioned matter and anticipates that additional formal complaints will be filed. On May 21, 2020, the Commission entered an Order initiating an investigation of the Company's rate increase request at the above-referenced docket numbers. The Company anticipates that all complaints filed with respect to its proposed rate increase will be consolidated in that proceeding. Accordingly, with respect to the complaints that have been filed for which answers are not yet due, and any complaints hereafter filed, the Company, in lieu of filing answers, will rely upon 52 Pa. code § 5.61(d), which provides:

For complaints which are docketed with Commissioninstituted rate proceedings, an answer may be filed within the time specified. However, no answer is required, except as may be directed by the Commission or the presiding officer.

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If the presiding Administrative Law Judge or the Commission believe that answers should be filed to any complaints and hereafter direct the Company to do so, we request that the Company be provided 20 days from the date of such directive to file answers to such complaints.

Very truly yours,

Kenneth M. Kulak

KMK/tp Enclosure

c: Per Attached Certificate of Service

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY : Docket No. R-2020-3019369 COMMISSION : Docket No. R-2020-3019371

:

v. : C-2020-3019627

: C-2020-3019632

PENNSYLVANIA-AMERICAN WATER : C-2020-3019646 COMPANY : C-2020-3019670

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of the **Letter to Secretary**Chiavetta in the above-referenced proceeding on the following persons, in the manner specified below, in accordance with the requirements of 52 Pa. Code § 1.54:

VIA ELECTRONIC MAIL

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Dated: May 28, 2020