



PHILADELPHIA GAS WORKS

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March 30, 2020

Via Electronic Filing and FedEx

Rosemary Chiavetta, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Philadelphia Gas Works Universal Service Plan for 2017-2020 Submitted in Compliance with 52 Pa. Code § 62.4, Docket No. M-2016-2542415 – April 1, 2020 Final Report

Dear Secretary Chiavetta:

Please accept the final April 1 Quarterly Status Update on behalf of Philadelphia Gas Works (“PGW”). Regarding the Annual Report detailing the number of customers served through CARES case management and quick-fix referral services as required by Ordering Paragraph 6 of the Order, the numbers below reflect CARES case management cases and CARES quick-fix referrals for calendar year 2019.

Calendar Year	Number of Cases
CARES Case Management	95
CARES Quick-Fix	9,339

With respect to a modification to its policy regarding allowing only one UESF grant every two years, there has not been a change from the October 1, 2019 report.

This will serve as PGW’s final quarterly report as required under the Order. Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

Graciela Christlieb, Esq.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

cc: Cert. of Service w/enc.



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CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PGW's Quarterly Status Update upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via First Class Mail

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Josie B. H. Pickens, Esq.
Robert W. Ballenger, Esq.
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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Dated this 20th day of December, 2019

Graciela Christlieb, Esq.

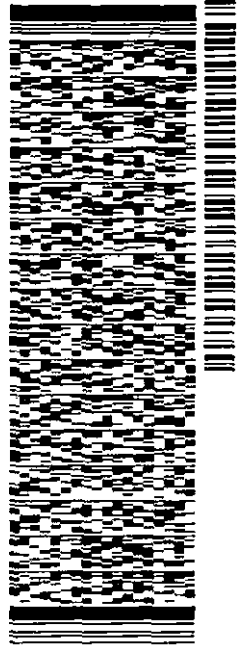
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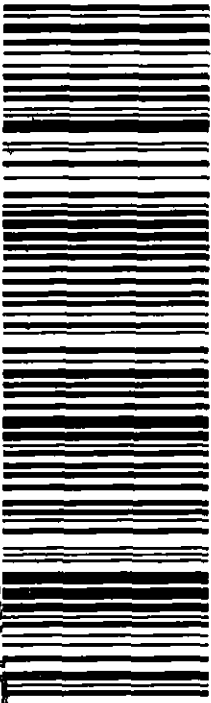
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