

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Protest
~~Formal Complaint to Proposed Rate Increase~~

Filing this form will make you a party to a legal proceeding or case.
If you do not wish to be a party to the case, consider filing a Comment to Proposed Rate Increase.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information (required)

A-2019-3015173

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name PATRICIA A. KOZEL

Street/P.O. Box 15 HAZZARD RUN ROAD Apt # _____

City LAKE HARMONY State PA Zip 18624

County CARLTON

Telephone Number(s) Where We Can Contact You During the Day (required):

(215) 632-0322 (home) (215) 601-9775 (mobile)

E-mail Address (required): PATKYK6@icloud.com

Utility Account Number (from your bill): 001497338-1072865

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase about which you are complaining. The name of your utility is on your bill.

Aqua-AEL-9/17/2020

RECEIVED

AUG 28 2020

This is my billing address

Kozel

2348 Huntington pike

Huntingdon valley, PA. 19006

RECEIVED

AUG 28 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

3. **PUC Case Docket Number**

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2014-1234567.

4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

☐ ELECTRIC

☒ WASTEWATER/SEWER

☐ GAS

☐ TELEPHONE/TELECOMMUNICATIONS (local, long distance)

☐ WATER

☐ MOTOR CARRIER (e.g. taxi, moving company, limousine)

☐ STEAM HEAT

5. **Reason for Complaint**

Explain why you oppose the company's proposed rate increase. Use additional paper if you need more space.

I don't think it is right that I pay the same
as someone who has 10 people in their house and
it is only one person in my house and the
same with the businesses it is excessive
we went from \$65.00 a month to 100.00
a month that is not fair.
And I am only there on weekends.

6. **Requested Relief**

How do you want your complaint to be resolved? Use additional paper if you need more space.

I would like to see you lower the rate
it is not fair for people to pay the same as
people who have a lot of people living in their home.
And COVID-19 it is hard for many people to make
ends meet.

7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES ☐

NO ☒

If your answer to the above question is "yes," attach a copy of the current Protection from Abuse order to this Formal Complaint to Proposed Rate Increase.

8. **Legal Representation**

If you are filing a Formal Complaint to Proposed Rate Increase as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint to Proposed Rate Increase **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint to Proposed Rate Increase, the PUC will not accept it.** By filing this Formal Complaint to Proposed Rate Increase, you **will** be a party to the case.

Verification:

I PATRICIA A. KOZEL, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Patricia A. Kozel
(Signature of Complainant)

8-16-2020
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint to Proposed Rate Increase is not signed by one of these individuals, the PUC will not accept it.

10. Filing

You should electronically file your Formal Complaint to Proposed Rate Increase with the PUC. To do so, establish an account free of charge on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>

If you do not electronically file your Formal Complaint to Proposed Rate Increase, mail the completed form (along with any attachments) to one of the addresses listed below:

By overnight delivery, certified, priority mail or first-class mail:

Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint to Proposed Rate Increase for your records.



Mrs. Patricia Kozel
2348 Huntingdon Pike
Huntingdon Valley, PA 19006



7020 0090 0000 9797 5553



1000



17120

U.S. POSTAGE PAID
FCM LETTER
HUNTINGDON VALLEY, PA
19006
AUG 28, 20
AMOUNT

\$4.10

R2305K140126-22

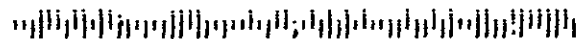
Pennsylvania Public Utility Commission
400 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, Pennsylvania 17120

RECEIVED

AUG 28 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

17120-007999



PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE.

CERTIFIED MAIL